

Prior Authorization Requests	PA Requests Received		Total PA Requests Rec'd w/ Complete Information		Total PA Request Rec'd Requiring Additional Information		Total PA Requests Approved		Total PA Requests Denied		PA Requests Approved <u>After</u> Appeal		PA Requests Approved with Extended Timeframe		Average Time to Decision (Days)	Median Time to Decision (Days)
	(#)	(%)	(#)	(%)	(#)	(%)	(#)	(%)	(#)	(%)	(#)	(%)	(#)	(%)	(#)	(#)
Standard	9380	99.0%	8420	88.8%	960	10.1%	8319	88.7%	1025	10.9%	17	0.2%	6	0.1%	1	1
Expedited	97	1.0%	93	1.0%	4	0.0%	95	97.9%	2	2.1%	0	0.0%	0	0.0%	1	0
Total	9477		8513	89.8%	964	10.2%	8414	88.8%	1027	10.8%	17	0.2%	6	0.1%	1	1