MedStar Family Choice

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PROVIDER ALERT-REMINDER: Billing Requirements Following NPI Uncollapse Approval from MDH

As part of the Maryland Department of Health (MDH) Medicaid NPI uncollapsing initiative, providers are required to submit claims using the unique NPI assigned to the specific service location where services are rendered.

For locations that have been assigned a new location-specific NPI through the MDH uncollapsing process, all claims must be billed under the appropriate NPI associated with that service location. Providers are responsible for ensuring that their billing, credentialing, and practice management systems are updated to accurately reflect the NPI assigned to each approved location.

Claims submitted using an incorrect NPI, including a previously shared or collapsed NPI, may be subject to denial, payment delays, or other claims processing issues.

Providers are encouraged to review their records and billing practices to ensure compliance with this requirement and to avoid disruptions to claims processing.

Thank you for your prompt attention to this matter and your continued commitment to accurate claims submission.

For questions concerning this Provider Alert, please contact the MedStar Family Choice Maryland Provider Services Department, Monday through Friday, 8:30 a.m. to 5:00 p.m. Phone: 800-261-3371 or mfc-providerrelations2@medstar.net

Thank you for your cooperation and continued commitment to providing high-quality care to our members.