



Provider Alert
September 27, 2021

MedStar Family Choice (MFC) is strongly encouraging our provider network to join the fight against the COVID pandemic. Please continue to encourage your patients to get vaccinated against COVID-19.

As a Medicaid provider, you are helping us serve the most vulnerable populations. To date, our Medicaid population across Maryland has a lower COVID-19 vaccination percentage than other populations in our state.

The Baltimore City Health Department compiled a wealth of knowledge for COVID resources within Baltimore City. The resource page has information that address:

- [How to Order and Manage COVID Vaccine Inventory through ImmuNet/VFC](#)
- Combatting Vaccine Hesitancy
- [How Store, Transport, Prepare, and Administer the COVID Vaccine](#)
- Information for how to obtain COVID Vaccine Education, Entertainment, and Advocacy Resources for Waiting or Exam Rooms
- Baltimore City specific resources

For additional information related to COVID-19 resources, please see the Baltimore City Health Department's Resource Page:

<https://docs.google.com/document/d/1gjRX5op87SoK34PRs2AzCecehXNb0omqnPJbpGG0xWk/edit>

You may also find resources outside of Baltimore City at the dedicated COVID resource page through the Maryland Department of Health's website:

<https://coronavirus.maryland.gov/pages/provider-resources>

The MedStar Family Choice Provider Relations team will be conducting a survey in the coming weeks to identify if you are able to offer the COVID vaccine or if you need any help in obtaining information for how to do so. If you have any questions, please call **800-905-1722, option 5**.

You may also email us questions at MFC-ProviderRelations2@medstar.net.