



**MedStar Family
Choice**

ADMINISTRATIVE POLICY AND PROCEDURE

Policy #:	108	
Subject:	Vision Care Authorizations	
Section:	Care Management	
Initial Effective Date:	04/01/2001	
Revision Effective Date(s):	07/18, 07/19, 07/21, 07/23, 07/24	
Historical Revision Date(s):	09/02, 10/03, 09/04, 10/05, 12/06, 10/07, 09/08, 11/09, 09/10, 09/11, 10/12, 05/13, 10/13, 10/14, 10/15, 10/16, 07/17, 01/18	
Review Effective Date(s):	07/20, 07/22, 07/25, 07/26	
Historical Review Date(s):		
Responsible Parties:	AVP of Clinical Operations and Manager of Utilization Management	
Responsible Department(s):	Clinical Operations	
Regulatory References:		
Approved:	AVP of Clinical Operations	Chief Medical Officer

Purpose: To provide a consistent process for review of eye care services.

Scope: MedStar Family Choice, Maryland

Policy: MedStar Family Choice Utilization Management will review and enter all medical eye related services requiring authorization as outlined below.

Procedure:

1. The following shall be considered services covered by the MedStar Family Choice delegated vision vendor:
 - a. Professional services for routine vision care, performed by optometrists within the scope of the optometrist's license, or performed by ophthalmologists (any fees from other health care professionals are excluded from the risk),
 - b. Eyewear covered in accordance with applicable program guidelines,
 - c. Practitioners seeking authorization or direction can call 833-241-4248.
2. The following services shall be considered medical eye care and are the responsibility of MedStar Family Choice, not the delegated vision vendor. The following services and

procedures requiring prior authorization will be subject to clinical review by MedStar Family Choice and follow general guidelines as noted on the published Quick Authorization Guide:

- a. Pharmaceutical agents (J codes),
 - b. Medical eye related services (includes but is not limited to cosmetic and refractive surgical procedures),
 - c. Emergency room services,
 - d. Inpatient services.
3. Medical Eye related requests that require authorization will be entered into the MedStar Family Choice clinical software system and will follow the same process as other prior authorization requests as outlined in Policy 110; UM Process.

Summary of Changes:	07/26 • No Changes 07/25: • No changes 07/24: • Responsible Parties and Approved by sections updated to just titles. • MFC replaced with MedStar Family Choice. 07/23: • Responsible Parties removed Theresa Bittle and added Carol Attia. • Approved section removed Theresa Bittle and Patryce Toye and added Carol Attia and Dr. Karyn Wills. 07/22: • No Changes. 07/21: • Changed Case Management to Clinical Operations in Responsible Departments. • Added “Maryland” to scope. 07/20: • No changes. 07/19: • Removal of “Maryland” from scope. 07/18: • Modified Effective Date to Initial Effective Dates; added Historical Revision Dates and Revision Effective Dates; and added Historical Review Dates and Review Effective Dates. 01/18: • Revisions to reflect that MFC will be responsible for Medical eye services and vision vendor will be responsible for Routine Vision services. 07/17:
-----------------------------------	--

	• Changed Approved from Carol Attia to Theresa Bittle and updated Dr. Toye's title from Senior Medical Director to Chief Medical Officer. • Removed Anesthesiology services (professional and facility components) Facility fees for surgical eye care from needing authorization. 10/16: • Clarified that Diabetic eye exams are covered benefits for the Alliance Population. 10/15: • Update telephone number to be used by providers in MD for questions or authorization for services covered by vision provider. • Delete language in Procedure#1 indicating that facility fees for OP surgical eye care are COVERED services by the eye care vendor. Add language in Procedure#2 indicating that facility fees for surgical eye care are EXCLUSIONS by the eye care vendor. • Clarifying language in Procedure#3 to indicate that the clinical review for OP medical services will occur with the vision vendor.
--	--