MedStar Family Choice

State of Maryland Report of Results

for

MedStar Family Choice Child Population

2026 (MY 2025) CAHPS® 5.1H Medicaid with CCC Measure Member Experience Survey

Prepared for:

Maryland Department of Health (September 22, 2026)

Prepared by:

Center for the Study of Services
1625 K Street NW, Suite 1100
Washington, DC 20006

Center for the Study of Services

Table of Contents

Introduction **4**

Executive Summary **5**

Key Survey Measure Results 5

Estimated NCQA 2026 Health Plan Ratings 6

Quality Improvement Priorities 7

What Is New in 2026 ..... **8**

NCQA Policy Updates 8

CSS Report Updates 8

About This Report **9**

Survey Methodology **11**

Survey Protocol and Timeline 11

Survey Materials 12

Sample Selection 12

Data Capture 13

Survey Response Rate **14**

Satisfaction With the Experience of Care **16**

Patient Experience of Care Measures 16

Calculation and Reporting of Results 20

Summary of Survey Results 23

Detailed Performance Charts 25

Membership Profile and Analysis of Plan Ratings by Member Segment **55**
Health Status and Demographics 56
Use of Services 62
Key Driver Analysis **66**
Objectives 66
Technical Approach 66
Industry Key Driver Model 67
Opportunities for Health Plan Quality Improvement 68
Health Plan Quality Improvement Resources 70
Appendix A. Scoring Methodology and Glossary **79**
NCQA Calculation Guidelines for Rating and Composite Global Proportions 79
NCQA Health Plan Ratings Methodology 81
Glossary of Terms 83
Appendix B. Survey Results at a Glance **88**
Appendix C. Cross-Tabulations **90**
Appendix D. Survey Materials **93**

INTRODUCTION

Introduced by the Agency for Healthcare Research and Quality (AHRQ) in the mid-1990s, the Consumer Assessment of Healthcare Providers and Systems (CAHPS) program encompasses the full range of standardized surveys that ask consumers to report on and evaluate their experiences with health care. These surveys cover topics that are important to consumers, such as accessibility of services and provider communication skills.

The National Committee for Quality Assurance (NCQA) uses the Health Plan CAHPS survey in its Health Plan Accreditation Program as part of the Healthcare Effectiveness Data and Information Set (HEDIS®). HEDIS measures health plan performance on important dimensions of care and service and is designed to provide purchasers and consumers with the information they need to reliably compare the performance of health care plans. The Health Plan CAHPS survey represents the member experience component of the HEDIS measurement set. The survey measures the member experience of care and gives a general indication of how well the health plan meets members' expectations. Parents or caretakers of surveyed members are asked to rate various aspects of the health plan based on their experience with the plan during the previous six months.

EXECUTIVE SUMMARY

In 2025, the Maryland Department of Health (MDH) contracted with the Center for the Study of Services (CSS), an NCQA-certified survey vendor, to administer the CAHPS® 5.1H Child Medicaid with CCC (Children with Chronic Conditions) Measure Survey. The purpose of the survey is to assess members' experience with their health plan and health care. The overall goal of the survey is to provide actionable performance feedback to help the plan improve the member experience.

CSS administered the Child Medicaid with CCC Measure version of the CAHPS Health Plan Survey for MDH on behalf of MedStar Family Choice (MSFC) between February 12 and May 18, 2026.

The final survey sample for MSFC included 3,985 members (2,145 from the general population sample and 1,840 from the CCC supplemental sample). MDH requested to oversample the general sample by 30%. During the survey fielding period, 463 general population sample members completed the survey. After the final survey eligibility criteria were applied, the resulting NCQA response rate was 21.90%. (See the *Survey Response Rate* section on page 14 for the response rate formula used by NCQA.)

This *Executive Summary* focuses on key CAHPS performance metrics, including year-over-year changes in results and comparisons to relevant multi-plan state and national benchmarks. Estimated NCQA 2026 Health Plan Ratings (HPR), calculated by CSS, are provided for reference. Also identified are top organizational priorities for quality improvement based on CSS's *Key Driver Analysis*.

The measures highlighted in this section are limited to the general Child Medicaid population. CCC measure results are reported in the sections that follow. They are based on 280 completed surveys from both the general and, if applicable, supplemental CCC samples that met NCQA's criteria for inclusion in the CCC measure set. These criteria are based on responses to survey screener questions designed to identify child members with chronic conditions.

KEY SURVEY MEASURE RESULTS

This section provides a high-level overview of MSFC survey results compared to prior-year and multi-plan state and national benchmark rates. Table 1 highlights statistically significant improvements and declines in reported rates. Table 2 compares performance to multi-plan state and national benchmarks. Both tables are limited to reportable ratings and composite measures (i.e., those that reached the minimum denominator of 100 or more valid responses required by NCQA). The comparisons are based on the rates of MSFC Child sample members rating their experience favorably (i.e., *9* or *10* for the overall rating questions and *Usually* or *Always* for all other CAHPS measures).

Table 1. MSFC Child Medicaid Members: Statistically Significant Improvements or Declines in Performance Compared to 2025

Reportable* Rate IMPROVED	Reportable* Rate DECLINED
No statistically significant improvements compared to 2025	No statistically significant declines compared to 2025

* All CAHPS ratings and composites reached the reportable denominator of 100 responses and were eligible for inclusion in this summary. CCC measures were not considered.

Table 2. MSFC Child Medicaid Members: Statistically Significant Differences in Performance Compared to Multi-Plan State and National Benchmarks

Reportable* Rate ABOVE Benchmark	Reportable* Rate BELOW Benchmark
Benchmark: 2026 HealthChoice Aggregate	
No statistically significant differences compared to benchmark	No statistically significant differences compared to benchmark
Benchmark: 2025 (MY 2024) NCQA Quality Compass National Average (All Lines of Business)	
No statistically significant differences compared to benchmark	No statistically significant differences compared to benchmark

* All CAHPS ratings and composites reached the reportable denominator of 100 responses and were eligible for inclusion in this summary. CCC measures were not considered.

ESTIMATED NCQA 2026 HEALTH PLAN RATINGS

Estimated 2026 Health Plan Ratings are provided in Table 3 below. Since the most recent NCQA benchmarks available to date are the prior-year (2025, or MY 2024) Quality Compass benchmarks, the official HPR ratings scheduled to be released in the fall of 2026 will likely diverge from these preliminary estimates.

Table 3. MSFC Child Medicaid Members: Estimated 2026 NCQA Health Plan Ratings

Estimated* 2026 NCQA Health Plan Rating	
★★☆☆☆	Getting Needed Care, Getting Care Quickly, Rating of Health Care, Rating of Health Plan

* Unofficial Health Plan Ratings (HPR) were estimated by CSS based on the prior-year (2025, or MY 2024) NCQA Quality Compass national benchmarks. The official 2026 Health Plan Ratings, based on the current-year (2026, or MY 2025) national benchmarks, will be posted by NCQA on the Health Plan Report Card website in September of 2026. NCQA removed Rating of Personal Doctor from HPR 2026 (MY 2025). Note: estimated star ratings are provided for all applicable CAHPS measures regardless of measure denominator.

QUALITY IMPROVEMENT PRIORITIES

CSS's *Key Driver Analysis* identifies the key member experience touch points that shape members' overall assessment of the health plan, as captured by the *Rating of Health Plan* question at the end of the survey. To the extent that the plan can improve these experiences, the overall rating of the plan will reflect these gains. Table 4 identifies up to five quality improvement opportunities that will result in the largest incremental gains in the *Rating of Health Plan* measure for MSFC.

Table 4. MSFC Child Medicaid Members: Top Priorities for Quality Improvement

Top Priorities for Quality Improvement
1. Improving member access to care (having a personal doctor)
2. Improving member access to care (ease of getting needed care, tests, or treatment)
3. Improving health plan provider network (highly-rated personal doctors)
4. Improving member access to care (getting specialty care)
5. Improving the ability of the health plan customer service to provide necessary information or help

The remainder of this report examines these and other findings in more detail.

WHAT IS NEW IN 2026

NCQA POLICY UPDATES

- NCQA removed the Medicaid measure *Rating of Personal Doctor* from the 2026 (MY 2025) Health Plan Ratings.

CSS REPORT UPDATES

CSS made the following updates to the 2026 CAHPS Report of Results:

- The *Key Driver Model* has been refreshed using the most recent industry data (see *Key Driver Analysis* section on page 66).
- The *Health Plan Quality Improvement Resources* section has been updated and expanded (see page 70).

ABOUT THIS REPORT

The key features of this 2026 CAHPS Report of Results are highlighted below.

- Except for the five measures designed for the CCC population, the results presented in this report pertain to the general Child Medicaid population only. CCC measure results are based on responses collected from both the general and supplemental CCC samples that met NCQA's criteria for inclusion in the CCC measure set.

- CSS calculated survey results following the NCQA scoring guidelines outlined in *HEDIS 2026, Volume 3: Specifications for Survey Measures*. All measure results adhere to these scoring guidelines but are presented regardless of the measure denominator.

- Estimated NCQA 2026 Health Plan Ratings (HPR stars) are provided for reference. The CSS-calculated HPR stars are based on the 2025 (MY 2024) Quality Compass national benchmarks and are reported regardless of the measure denominator. Since the most recent NCQA benchmarks available to date are the prior-year (2025, or MY 2024) Quality Compass benchmarks, the official HPR ratings scheduled to be released in the fall of 2026 will likely diverge from these preliminary estimates.

- Throughout the report, the 2026 MSFC survey results are compared to multi-plan state and national benchmark rates, represented by the 2026 HealthChoice Aggregate and the 2025 (MY 2024) NCQA Quality Compass Child Medicaid National Average (All Lines of Business). The 2026 HealthChoice Aggregate was calculated by pooling survey responses across nine Child Medicaid plans surveyed by MDH. The 2025 (MY 2024) NCQA Quality Compass Child Medicaid National Average (All LOBs) is made up of the Child Medicaid plans that submitted data to NCQA in 2025.

- *Executive Summary* (page 5) provides a high-level overview of survey findings for MSFC. It highlights the areas where MSFC performs significantly above or below the multi-plan state and national benchmarks. If prior-year survey results are available, any statistically significant improvements or declines in key survey measures are also noted. Top organizational priorities for quality improvement based on CSS's *Key Driver Analysis* are identified.

- *Summary of Survey Results* (page 23) presents the 2026 MSFC survey scores on key measures, including question summary rates, global proportions, and estimated HPR ratings; changes in rates and global proportion scores from the previous year (if applicable); and comparisons to relevant multi-plan state and national benchmarks. Statistically significant differences in scores are noted.

- *Detailed Performance Charts* (page 25) are provided for the overall rating questions, composite measures, and individual survey items representing the various CAHPS domains of care. The 2026 MSFC results are compared to the 2026 HealthChoice Aggregate on all measures. Where appropriate, the 2026 results are also compared to the 2025 (MY 2024) NCQA Quality Compass Child Medicaid National Average (All LOBs) and performance percentiles. Where available, a three-year trend in scores is also shown.

- *Membership Profile and Analysis of Plan Ratings by Member Segment* (page 55) compares the 2026 MSFC respondent profile to the relevant benchmark distribution(s) of demographic characteristics and utilization variables. Variation in the *Rating of Health Plan* measure by member segment is examined.

- *Key Driver Analysis* (page 66) identifies the touch points of member experience that are most strongly related to the overall *Rating of Health Plan* measure. The CSS *Key Driver Model* quantifies the contribution of each key driver to the overall *Rating of Health Plan*. The 2026 MSFC results on each key driver are compared to the best result among the nine plans contributing to the 2026 HealthChoice Aggregate, yielding a measure of available room for improvement on each touch point. The result is weighted by the key driver's contribution to the overall *Rating of Health Plan*. Opportunities for improvement are prioritized based on the incremental gain in the MSFC *Rating of Health Plan* measure expected due to improved performance on the individual key drivers. A separate section of the report, *Health Plan Quality Improvement Resources* (page 70), provides some helpful resources for health plan quality managers.

- *Appendices* (starting on page 79) include:

  - Score calculation guidelines and methodology
  - A glossary of terms
  - A one-page *Survey Results at a Glance* summary
  - Detailed cross-tabulations of survey responses for every survey question, with additional tables summarizing performance on key survey measures
  - A copy of the survey instrument

SURVEY METHODOLOGY

SURVEY PROTOCOL AND TIMELINE

CSS administered the Child Medicaid with CCC Measure version of the 2026 CAHPS Health Plan Survey for MDH on behalf of MSFC in accordance with the NCQA methodology detailed in *HEDIS 2026, Volume 3: Specifications for Survey Measures* and *Quality Assurance Plan for HEDIS 2026 Survey Measures.* The survey can be administered using a mail-only or a mixed (mail with telephone follow-up) methodology. These standard survey protocols include two questionnaire mailings, each followed by a reminder postcard. Depending on the protocol chosen, non-respondents are either sent a third, final survey package (mail-only methodology) or contacted by telephone (mixed methodology).

MDH elected to use the standard mixed methodology. Members could complete the survey online by scanning a personalized QR code provided on the mailing materials.

The key milestones of the CAHPS data collection protocol are provided below:

- An initial survey package was mailed on February 12.
- An initial reminder/thank-you postcard was mailed on February 18.
- A replacement survey package was mailed on March 20.
- A second reminder/thank-you postcard was mailed on March 26.
- A telephone follow-up phase targeting non-respondents, with up to six telephone follow-up attempts at different times of the day and on different days of the week, started on April 3.
- Data collection closed on May 18.

Survey results were submitted to NCQA on May 26, 2026.

SURVEY MATERIALS

CSS designed all member-facing materials (see *Appendix D. Survey Materials*) in accordance with the NCQA guidelines detailed in *HEDIS 2026, Volume 3: Specifications for Survey Measures* and *Quality Assurance Plan for HEDIS 2026 Survey Measures*. The NCQA-approved text was used for all materials. Prior to being customized with the health plan name, logo, and other branding elements, all CSS-designed survey materials templates were approved by NCQA.

The survey instrument was the Child Medicaid with CCC Measure version of the Health Plan CAHPS 5.1H survey. NCQA allows up to 12 approved supplemental questions to be added to the end of the survey. The survey included 11 custom questions added by MDH. In addition to English, sample members had the option to request the survey in Spanish using a telephone request line.

The outer envelope used for survey mailings was a 9" by 12" windowed envelope. Depending on the mailing wave, it was marked "RESPONSE NEEDED" or "FINAL REMINDER – PLEASE RESPOND!" to improve the likelihood of response. Each survey package included a postage-paid business reply envelope.

SAMPLE SELECTION

For the Child Medicaid with CCC Measure survey (general population), sample-eligible members were those who were 17 years old or younger as of December 31, 2025; were currently enrolled; had been continuously enrolled for six months (with no more than one enrollment break of 45 days or less); and whose primary coverage was through Medicaid. Eligibility for the Children with Chronic Conditions (CCC) supplemental sample was determined using a pre-screen status code, which identified children likely to have a chronic condition based on claim and encounter records. Because children with chronic conditions represent a relatively small proportion of the general population, the purpose of the CCC sample is to collect additional surveys in order to calculate CCC measure results.

Prior to sampling, CSS carefully inspected the member file(s) and noted any errors or irregularities found (such as incomplete contact information or subscriber numbers). Once the quality assurance process had been completed, CSS processed member addresses through the USPS National Change of Address (NCOA) service to ensure that the mailing addresses were up to date. The final sample was generated following the NCQA systematic sampling methodology, with no more than one member per household selected to receive the survey. CSS assigned each sampled member a unique identification number, which was used to track the member's progress (survey disposition) throughout the data collection process.

The standard NCQA-prescribed sample size for Child Medicaid with CCC Measure plans is 3,490 members, including the general population sample of 1,650 members and the CCC supplemental sample of 1,840 members. NCQA's sampling methodology does not allow disenrolled members to be removed from the sample after the start of survey administration. Health plans that were unable to identify disenrolled members prior to December 31,

2025, were advised to oversample (i.e., increase their sample size to compensate for members expected to leave their plan by the time the survey was fielded). Oversampling could also be used to obtain more completed surveys. MDH requested to oversample the general sample by 30%. The final survey sample for MSFC included 3,985 members (2,145 from the general population sample and 1,840 from the CCC supplemental sample).

DATA CAPTURE

Returned questionnaires were recorded using optical scanning. If the scanning technology was unable to identify the specific response option selected with a predefined degree of certainty, trained data entry operators were employed to ensure that each such response was accurately recorded.

Computer Assisted Telephone Interviewing (CATI) technology was used to electronically capture survey responses obtained during telephone interviews. Members were able to complete the telephone interview in either English or Spanish. CATI supervisors maintained quality control by monitoring the telephone interviews and responses captured by interviewers in real time and by auditing recorded interviews. At least 10% of the interviews were monitored by supervisors.

Due to the multiple outreach attempts, multiple survey responses could be received from the same sample member. In those cases, only one survey response (the most complete survey) was included in the final analysis dataset.

SURVEY RESPONSE RATE

During the survey fielding period, 463 general population sample members completed the survey. After the final survey eligibility criteria were applied, the resulting NCQA response rate was 21.90%. Additional detail on sample member status (disposition) at the end of data collection is provided in Table 5 below.

Table 5. MSFC Child Medicaid Members: Sample Member Dispositions and Response Rate

Sample Member Disposition	2026 MSFC		2025 MSFC		2024 MSFC		2026 HealthChoice Aggregate	2025 HealthChoice Aggregate	2024 HealthChoice Aggregate
	Number and Percent of Initial Sample						Percent of Total Initial Sample		
Initial Sample	2,145	100.00%	2,145	100.00%	2,145	100.00%	100.00%	100.00%	100.00%
Complete and Eligible – Mail	103	4.80%	102	4.76%	106	4.94%	4.90%	5.54%	4.72%
Complete and Eligible – Phone*	259	12.07%	323	15.06%	181	8.44%	13.03%	14.69%	9.71%
Complete and Eligible – Internet**	101	4.71%	123	5.73%	85	3.96%	5.58%	5.49%	4.23%
Complete and Eligible – Total	463	21.59%	548	25.55%	372	17.34%	23.52%	25.72%	18.66%
Eligible Population criteria not met	28	1.31%	30	1.40%	30	1.40%	1.39%	1.36%	1.22%
Incomplete (but Eligible)	155	7.23%	137	6.39%	113	5.27%	6.52%	6.61%	4.41%
Language barrier	2	0.09%	4	0.19%	1	0.05%	0.20%	0.23%	0.16%
Deceased	1	0.05%	2	0.09%	1	0.05%	0.02%	0.02%	0.01%
Refusal	54	2.52%	60	2.80%	111	5.17%	2.71%	2.54%	5.73%
Nonresponse after maximum attempts	1,430	66.67%	1,346	62.75%	1,506	70.21%	65.01%	62.73%	69.20%
Added to Do Not Call (DNC) list	12	0.56%	18	0.84%	11	0.51%	0.64%	0.79%	0.60%
NCQA Response Rate* **		**21.90%**		**25.98%**		**17.61%**	**23.90%**	**26.14%**	**18.93%**

* Applies to plans following mixed methodology.

5157000

** Any sample members who called and requested another survey were provided a unique login ID to complete the survey online. Members could also access the online survey by scanning a QR code provided in their mailing materials.

*** NCQA response rate = Complete and Eligible Surveys/[Complete and Eligible + Incomplete (but Eligible) + Refusal + Nonresponse after maximum attempts + Added to Do Not Call (DNC) List]

Table 6 provides a more detailed breakdown of completed surveys by language, reflecting the language(s) in which the survey was offered. In addition to English, sample members had the option to request the survey in Spanish using a telephone request line. Members were able to complete the telephone interview in either English or Spanish.

Table 6. MSFC Child Medicaid Members: Completed Surveys by Language

Complete and Eligible Surveys by Language	MSFC General Population		MSFC CCC Population	
	Number	Percent	Number	Percent
Complete and Eligible – English	376	81.2%	247	88.2%
Complete and Eligible – Spanish	87	18.8%	33	11.8%
Complete and Eligible – Total	**463**	**100.0%**	**280**	**100.0%**

5157000

SATISFACTION WITH THE EXPERIENCE OF CARE

PATIENT EXPERIENCE OF CARE MEASURES

This section includes all CAHPS measures for which NCQA calculates results, regardless of whether the measure is featured in NCQA's Health Plan Ratings. Measures that are reported in HPR (i.e., assigned a star rating) are marked with a star symbol (★) below. Any HPR scores that appear in this report were calculated by CSS and should be treated as unofficial.

GLOBAL RATING QUESTIONS

CAHPS Health Plan Survey (version 5.1H) includes four global rating questions that utilize a scale of *0* to *10*, representing the lowest and highest possible ratings. Results are based on the proportion of members selecting one of the top two ratings (*9* or *10*) to align with NCQA's 2026 Health Plan Ratings Methodology. For convenience and trending, the proportion of respondents rating *8*, *9*, or *10* is also provided.

- ***Rating of Personal Doctor*** (*0* = worst personal doctor possible; *10* = best personal doctor possible)
- ***Rating of Specialist Seen Most Often*** (*0* = worst specialist possible; *10* = best specialist possible)
- ★ ***Rating of All Health Care*** (*0* = worst health care possible; *10* = best health care possible) is included in HPR as part of the *Satisfaction With Plan and Plan Services* sub-composite.
- ★ ***Rating of Health Plan*** (*0* = worst health plan possible; *10* = best health plan possible) is included in HPR as part of the *Satisfaction With Plan and Plan Services* sub-composite.

CAHPS COMPOSITE MEASURES

This section focuses on **CAHPS composites**, which are distinct from HPR composites. NCQA calculates results for several CAHPS composite measures. CAHPS composites combine results from related survey questions into a single measure to summarize health plan performance in the areas listed below. The following CAHPS composites are reported for the general child Medicaid population:

- ★ ***Getting Needed Care*** combines two survey questions that address member access to care. Both questions use a *Never*, *Sometimes*, *Usually*, or *Always* response scale, with *Always* being the most favorable response. This measure is reported in HPR as part of the *Getting Care* HPR sub-composite. Results are based on the proportion of members answering the following questions as *Usually* or *Always*:
  - In the last 6 months, how often was it easy to get the care, tests, or treatment your child needed?
  - In the last 6 months, how often did you get an appointment for your child with a specialist as soon as you needed?
- ★ ***Getting Care Quickly*** combines responses to two survey questions that address the timely availability of both urgent and check-up/routine care. The questions use a *Never*, *Sometimes*, *Usually*, or *Always* scale, with *Always* being the most favorable response. This measure is reported in HPR as part of the *Getting Care* HPR sub-composite. Results are based on the proportion of members selecting *Usually* or *Always* in response to the following questions:
  - In the last 6 months, when your child needed care right away, how often did your child get care as soon as he or she needed?
  - In the last 6 months, how often did you get an appointment for a check-up or routine care for your child as soon as your child needed?
- ***Coordination of Care*** is based on a single survey question, which uses a *Never*, *Sometimes*, *Usually*, or *Always* scale, with *Always* being the most favorable response. Results are based on the proportion of members selecting *Usually* or *Always* in response to the question below:
  - In the last 6 months, how often did your child's personal doctor seem informed and up-to-date about the care your child got from these doctors or other health providers?
- ***How Well Doctors Communicate*** combines responses to four survey questions that address physician communication. The questions use a *Never*, *Sometimes*, *Usually*, or *Always* scale, with *Always* being the most favorable response. Results are reported as the proportion of members answering the following questions as *Usually* or *Always*:
  - In the last 6 months, how often did your child's personal doctor explain things about your child's health in a way that was easy to understand?
  - In the last 6 months, how often did your child's personal doctor listen carefully to you?
  - In the last 6 months, how often did your child's personal doctor show respect for what you had to say?

  - In the last 6 months, how often did your child's personal doctor spend enough time with your child?

- ***Customer Service*** combines responses to two survey questions that ask about member experience with the health plan's customer service. The questions use a *Never*, *Sometimes*, *Usually*, or *Always* scale, with *Always* being the most favorable response. Results are reported as the proportion of members selecting *Usually* or *Always* in response to the following questions:

  - In the last 6 months, how often did customer service staff at your child's health plan give you the information or help you needed?

  - In the last 6 months, how often did customer service staff at your child's health plan treat you with courtesy and respect?

Although NCQA retired the following measures in 2020, MDH received NCQA approval to add them to the survey as supplemental questions:

- ***Shared Decision Making*** combines responses to three survey questions that focus on decisions about taking prescription medicines. Each question uses a *Yes* or *No* scale, with *Yes* being the desired response. Results are reported as the proportion of members selecting *Yes*.

  - Did you and a doctor or other health provider talk about the reasons you might want your child to take a medicine?

  - Did you and a doctor or other health provider talk about the reasons you might not want your child to take a medicine?

  - When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?

- ***Health Promotion and Education*** (measure based on a single survey question). The question uses a *Yes* or *No* scale, with *Yes* being the desired response. Results are reported as the proportion of members selecting *Yes*:

  - In the last 6 months, did you and your child's doctor or other health provider talk about specific things you could do to prevent illness in your child?

Additionally, NCQA calculates and reports the following measures for the CCC population:

- ***Access to Prescription Medicines*** is based on a single survey question, which uses a *Never*, *Sometimes*, *Usually*, or *Always* scale (with *Always* being the most favorable response). Results are based on the proportion of members selecting *Usually* or *Always* in response to the question below:
  - In the last 6 months, how often was it easy to get prescription medicines for your child through his or her health plan?
- ***Access to Specialized Services*** combines responses to three survey questions addressing the child's access to special equipment or devices, therapies, treatments, or counseling. The questions use a *Never*, *Sometimes*, *Usually*, or *Always* scale, with *Always* being the most favorable response. Results are reported as the proportion of members answering the following questions as *Usually* or *Always*:
  - In the last 6 months, how often was it easy to get special medical equipment or devices for your child?
  - In the last 6 months, how often was it easy to get this therapy for your child?
  - In the last 6 months, how often was it easy to get this treatment or counseling for your child?
- ***Getting Needed Information*** is based on a single survey question, which uses a *Never*, *Sometimes*, *Usually*, or *Always* scale (with *Always* being the most favorable response). Results are based on the proportion of members selecting *Usually* or *Always* in response to the question below:
  - In the last 6 months, how often did you have your questions answered by your child's doctors or other health providers?
- ***Personal Doctor Who Knows Child*** combines responses to three survey questions addressing the doctor's understanding of the child's health issues. The questions use a *Yes* or *No* scale. Results are reported as the proportion of members answering *Yes* to the following questions:
  - In the last 6 months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?
  - Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?
  - Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your family's day-to-day life?

- ***Coordination of Care for Children With Chronic Conditions*** combines responses to two survey items addressing care coordination needs related to the child's chronic condition. The questions use a *Yes* or *No* scale. Results are reported as the proportion of members answering *Yes* to the following questions:
  - In the last 6 months, did you get the help you needed from your child's doctors or other health providers in contacting your child's school or daycare?
  - In the last 6 months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?

CALCULATION AND REPORTING OF RESULTS

QUESTION SUMMARY RATES AND COMPOSITE GLOBAL PROPORTIONS

Question Summary Rates express the proportion of respondents selecting the desired response option(s) on a survey question. Examples include percent selecting *Usually* or *Always* or percent rating *9* or *10*.

Composite Global Proportions express the proportion of respondents selecting the desired response option(s) from a predefined set of two or more related questions on the survey. The proportions are calculated by first determining the relevant proportion for each survey question contributing to the composite and then averaging these proportions across all questions in the composite.

Throughout the report, all question summary rates and composite global proportions are rounded to two decimal places for display purposes (e.g., 0.23456 is displayed as 23.46%). However, all calculations involving rates and proportions, including statistical significance testing, are carried out prior to rounding. For more details on the calculations, please refer to *HEDIS 2026, Volume 3: Specifications for Survey Measures* or consult *Appendix A*.

SURVEY-WIDE 95% MARGIN OF ERROR AND CONFIDENCE INTERVALS FOR MEASURE RESULTS

A margin of error indicates the extent to which survey results reflect the experiences of the entire member population. When different samples from the same population are surveyed, some degree of variation in survey results should be expected. Results will vary more from sample to sample if the sample size is small. Larger samples are more representative of the population and will exhibit less sample-to-sample variation in results. Additionally, the margin of error depends on the frequency of the reported response (e.g., the proportion of members answering *Yes*, *Usually* or *Always*, *9* or *10*, etc.) and will thus vary from one survey measure to the next. The closer the reported rate is to 50%, the wider the margin of error. As the observed rate

moves away from 50% in either direction, the margin of error decreases. For convenience, using the most conservative assumptions about measure rates (i.e., 50%) and the total number of completed surveys (463), the survey-wide 95% margin of error for MSFC is estimated to be ±4.55%.

Measure-specific 95% confidence intervals (CI) provided in this report reflect measure rates and denominators observed in this survey sample. A 95% confidence interval around a measure rate indicates that if the same survey was fielded 100 times on different random samples drawn from the same member population, the true population rate would fall within that interval in 95 of those 100 cases.

ESTIMATED NCQA HEALTH PLAN RATINGS (STAR RATINGS)

NCQA reports Health Plan Ratings to the public on a five-star scale, indicating how well a plan is performing compared to NCQA's Quality Compass national benchmarks (see NCQA's Health Plan Report Cards). Quality measures are organized in HPR by composite (such as *Patient Experience*) and sub-composite (such as *Getting Care, Satisfaction With Plan Physicians,* and *Satisfaction With Plan and Plan Services*). Note that in the context of HPR, the terms "composite" (e.g., *Patient Experience*) and "sub-composite" (*Getting Care*, *Satisfaction With Plan Physicians*, and *Satisfaction With Plan and Plan Services*) are used differently than in the realm of CAHPS. NCQA's HPR methodology refers to CAHPS composites as "individual measures." For example, the CAHPS composite measure *Getting Care Quickly* is included as an individual measure in the calculation of the HPR sub-composite *Getting Care* and in the HPR *Patient Experience* composite.

Following is the list of *Patient Experience* measures included in NCQA's 2026 Health Plan Ratings:

Table 7. Measures Reported in NCQA's 2026 Health Plan Ratings

HPR Patient Experience Measure	Individual Measures Included in HPR (Assigned a Star Rating)
Getting Care	Getting Needed Care (percent *Usually* or *Always*) Getting Care Quickly (percent *Usually* or *Always*)
Satisfaction With Plan Physicians	Coordination of Care (percent *Usually* or *Always*) – Commercial ONLY
Satisfaction With Plan and Plan Services	Rating of Health Plan (percent *9* or *10*) Rating of All Health Care (percent *9* or *10*)

According to NCQA's 2026 HPR methodology, star ratings are assigned by comparing health plan performance on each reported measure to the current-year (2026, or MY 2025) Quality Compass National 10th, 33rd, 67th, and 90th Percentiles for All Lines of Business, subject to minimum denominator rules. For details, including measure denominator rules, refer to the measure list and methodology for each applicable Health Plan Ratings year, as well

as *Appendix A* of this report. Since the most recent NCQA benchmarks available to date are the prior-year (2025, or MY 2024) Quality Compass benchmarks, the official HPR ratings scheduled to be released in the fall of 2026 will likely diverge from these preliminary estimates. Any NCQA star ratings that appear in this report were calculated by CSS and should be treated as unofficial.

NCQA MINIMUM DENOMINATOR SIZE

For a measure result to be reportable by NCQA, it needs to be based on at least 100 valid responses (measure denominator). The denominator for an individual question is the total number of valid responses to that question. The denominator for a composite is the average number of responses across all questions in the composite (note: composite denominators are rounded for display). If the rate denominator is less than 100, NCQA assigns a measure result of "NA." This report presents results for all measures, regardless of denominator size. Additional rules apply to official HPR measure denominators.

COMPARISONS TO MULTI-PLAN STATE AND NATIONAL BENCHMARKS AND PRIOR-YEAR RESULTS

Throughout the report, the 2026 MSFC results are compared to the 2026 HealthChoice Aggregate as well as to the 2025 (MY 2024) NCQA Quality Compass Child Medicaid National Average (All LOBs). The 2026 HealthChoice Aggregate was calculated by pooling survey responses across nine Child Medicaid plans surveyed by MDH. The 2025 (MY 2024) NCQA Quality Compass Child Medicaid National Average (All LOBs) is made up of the Child Medicaid plans that submitted data to NCQA in 2025.

If available, prior-year survey results are provided for comparison, and year-over-year changes in results are tested for statistical significance. All the statistical tests are conducted at a 95% confidence level (i.e., there is a 95% probability that the observed difference is real and not due to chance).

CHILDREN WITH CHRONIC CONDITIONS (CCC) MEASURE RESULTS

The results for the CCC-specific measures, including any CCC national benchmarks presented in this report, are based on surveys from members identified as having a chronic condition using the survey-based screening tool. Specifically, a response was included in the CCC results if the child's parent or caretaker responded *Yes* to all the screener questions for any one of the following summary measures:

- *Use of or Need of Prescription Medicines*
- *Above-Average Use or Need for Medical, Mental Health, or Education Services*
- *Functional Limitations Compared With Others of Same Age*

- *Use of or Need for Specialized Therapies*
- *Treatment or Counseling for Emotional or Developmental Problems*

SUMMARY OF SURVEY RESULTS

Table 8 provides a high-level MSFC performance overview of key survey measures. It includes the overall ratings, composite global proportions, and summary rates for additional measures. Where applicable, changes in scores over time and comparisons to relevant multi-plan state and national benchmarks are reported and tested for statistical significance. While all reported rates are rounded for display, all comparisons are carried out prior to rounding.

Table 8. MSFC Child Medicaid Members: Patient Experience Measures

Abbreviated Measure Name and Reported Rate	MSFC Results							Benchmark Comparisons				MSFC Estimated 2026 NCQA Health Plan (Star) Rating
	2026			2025		2024		2026 HealthChoice Aggregate		2025 (MY 2024) NCQA Quality Compass National Average (All LOBs)		
	Rate	95% CI	(n)	Rate	Change	Rate	Change	Rate	Difference	Rate	Difference	
PATIENT EXPERIENCE (GENERAL POPULATION)												★★★★★
Getting Care												★★☆☆☆
Getting Needed Care (% A+U)	**80.16%**	(±5.67)	**(190)**	79.31%	[+0.85]	76.77%	[+3.40]	82.05%	[-1.88]	83.95%	[-3.79]	★★☆☆☆
Getting Care Quickly (% A+U)	**82.86%**	(±5.22)	**(201)**	78.59%	[+4.27]	83.52%	[-0.66]	83.78%	[-0.92]	86.20%	[-3.34]	★★☆☆☆
Satisfaction With Plan and Plan Services												★★☆☆☆
Rating of Health Plan (% 9+10)	**68.68%**	(±4.30)	**(447)**	68.72%	[-0.03]	66.67%	[+2.01]	69.91%	[-1.23]	71.80%	[-3.12]	★★☆☆☆
Rating of Health Care (% 9+10)	**65.97%**	(±5.47)	**(288)**	72.17%	[-6.20]	69.43%	[-3.46]	69.96%	[-3.99]	70.90%	[-4.93]	★★☆☆☆
ADDITIONAL MEASURES (GENERAL POPULATION)												
Coordination of Care (% A+U)	**83.49%**	(±6.97)	**(109)**	81.62%	[+1.87]	75.24%	[+8.25]	84.97%	[-1.48]	84.90%	[-1.41]	Not reported in NCQA Health Plan Ratings
Doctor Communication (% A+U)	**93.42%**	(±3.00)	**(263)**	90.63%	[+2.80]	92.16%	[+1.26]	92.25%	[+1.18]	93.95%	[-0.53]	
Customer Service (% A+U)	**86.20%**	(±6.37)	**(113)**	82.06%	[+4.14]	85.71%	[+0.48]	86.52%	[-0.32]	88.21%	[-2.01]	
Rating of Health Care (% 8+9+10)	**84.03%**	(±4.23)	**(288)**	86.73%	[-2.70]	86.90%	[-2.87]	87.00%	[-2.98]	87.35%	[-3.32]	
Rating of Doctor (% 8+9+10)	**88.89%**	(±3.25)	**(360)**	87.93%	[+0.96]	86.84%	[+2.05]	90.28%	[-1.39]	90.59%	[-1.70]	
Rating of Doctor (% 9+10)	**77.22%**	(±4.33)	**(360)**	72.89%	[+4.33]	75.33%	[+1.89]	77.68%	[-0.45]	77.83%	[-0.61]	
Rating of Specialist (% 8+9+10)	**85.23%**	(±7.41)	**(88)**	86.67%	[-1.44]	80.00%	[+5.23]	84.72%	[+0.51]	87.36%	[-2.13]	
Rating of Specialist (% 9+10)	**69.32%**	(±9.64)	**(88)**	70.00%	[-0.68]	67.27%	[+2.05]	69.44%	[-0.12]	73.21%	[-3.89]	
Rating of Health Plan (% 8+9+10)	**83.45%**	(±3.45)	**(447)**	86.03%	[-2.59]	86.39%	[-2.94]	85.31%	[-1.86]	86.50%	[-3.05]	
CHILDREN WITH CHRONIC CONDITIONS MEASURES (CCC POPULATION)												
Access to Prescription Meds (% A+U)	**92.57%**	(±3.62)	**(202)**	89.33%	[+3.24]	89.74%	[+2.83]	90.35%	[+2.22]	90.51%	[+2.06]	Not reported in NCQA Health Plan Ratings
Access to Specialized Services (% A+U)	**72.46%**	(±9.42)	**(86)**	76.22%	[-3.76]	71.74%	[+0.72]	69.56%	[+2.90]	74.52%	[-2.06]	
Getting Needed Information (% A+U)	**88.26%**	(±4.32)	**(213)**	86.28%	[+1.98]	85.57%	[+2.69]	88.49%	[-0.23]	91.02%	[-2.76]	
Doctor Who Knows Child (% Yes)	**90.90%**	(±4.25)	**(176)**	90.14%	[+0.75]	89.74%	[+1.15]	90.57%	[+0.33]	91.44%	[-0.54]	
Care Coordination for CCC (% Yes)	**72.50%**	(±9.97)	**(77)**	77.41%	[-4.91]	74.32%	[-1.82]	74.28%	[-1.78]	74.91%	[-2.41]	

5157000

The 95% confidence interval (CI) and the number of valid responses (*n*, or measure denominator) are provided for the current-year measure rate only. Statistically significant differences between the current-year rate and the comparison rate are marked with a checkmark (✓) symbol.

Unofficial Health Plan Ratings (HPR) were estimated by CSS based on the prior-year (2025, or MY 2024) NCQA Quality Compass national benchmarks. The official 2026 Health Plan Ratings, based on the current-year (2026, or MY 2025) national benchmarks, will be posted by NCQA on the Health Plan Report Card website in September of 2026. NCQA removed Rating of Personal Doctor from HPR 2026 (MY 2025).

DETAILED PERFORMANCE CHARTS

Detailed charts are provided for CAHPS composite global proportions and question summary rates. Except for the five CCC measures, the results displayed are for the general member sample only. CCC measure results are based on responses collected from both the general and supplemental CCC samples that met NCQA's criteria for inclusion in the CCC measure set. The charts have the following features:

TREND IN RESULTS

- Survey results are trended over three consecutive years of data collection, if available. A result may not be available if the survey was not administered in a given year, or if the measure is new or not deemed appropriate for trending. In such cases, "no data" appears in place of the score.
- The number of valid responses (the NCQA-defined denominator, *n*) appears under each bar. If the number of responses is less than 100, "NA" appears next to the value of *n*, indicating that the result is not reportable by NCQA.
- Statistical comparisons are conducted between the current-year and each of the prior-year rates, if available. Differences in rates are tested for statistical significance at the 95% confidence level. While all reported rates are rounded for display, all comparisons are carried out prior to rounding. Statistically significant differences are marked with a checkmark (✓) symbol next to the comparison rate. For example, a checkmark appearing next to the 2025 rate denotes a statistically significant difference between the 2026 and 2025 rates.

COMPARISON TO MULTI-PLAN STATE AND NATIONAL BENCHMARKS AND 2025 (MY 2024) NCQA QUALITY COMPASS PERCENTILES

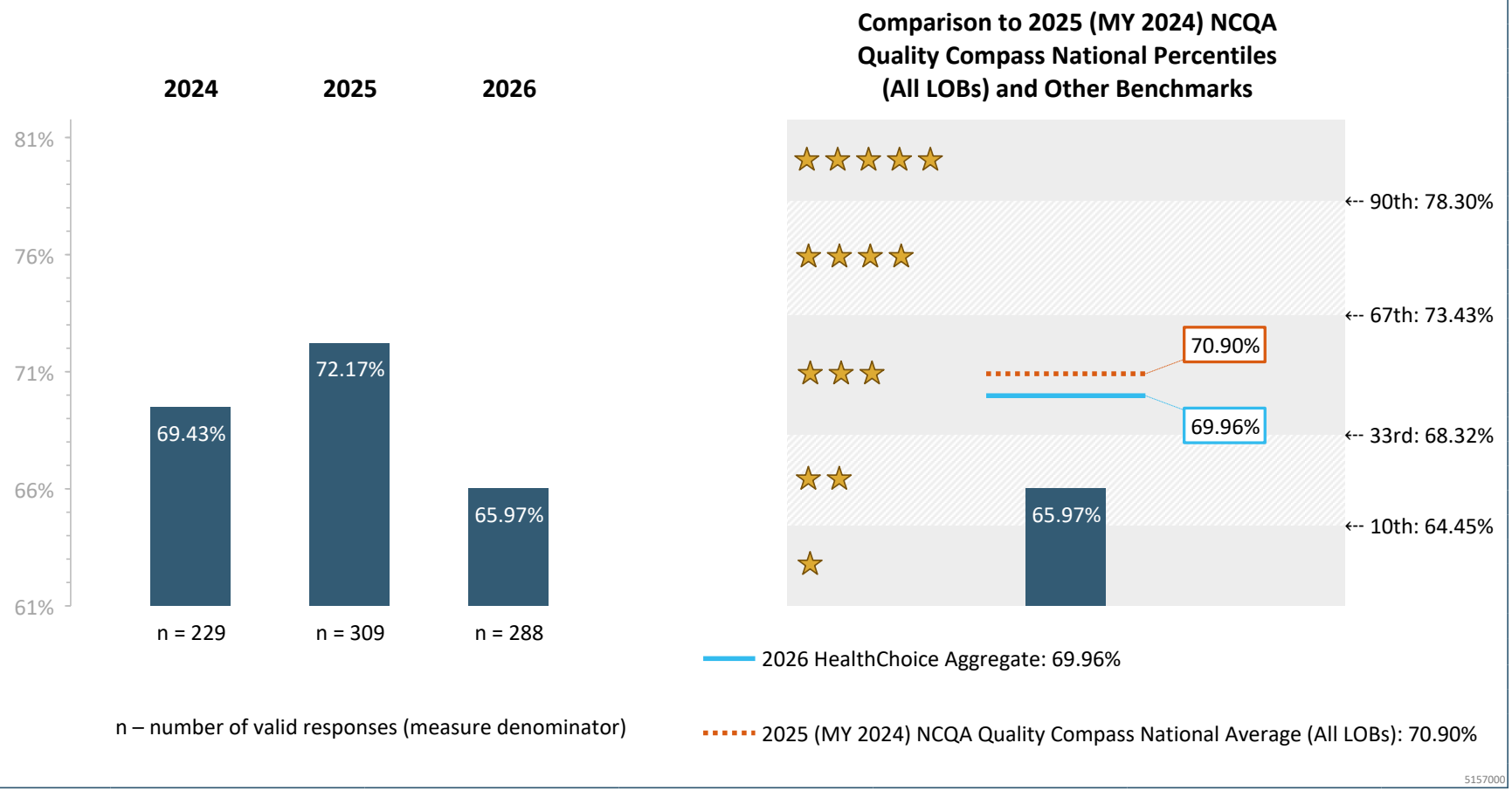
To help health plans evaluate their competitive performance on key CAHPS measures, CSS licensed the 2025 (MY 2024) *NCQA Quality Compass CAHPS Benchmarks*. This dataset includes question summary rates and global proportions corresponding to the national Quality Compass averages, as well as the national 10th, 33rd, 67th, and 90th health plan performance percentiles. CSS's License Agreement with NCQA authorizes CSS to provide this information to eligible client organizations for their internal use only. Public reporting of these results is not authorized under the terms of this Agreement.

- For CAHPS ratings and composites, the bar representing the 2026 measure result is juxtaposed against the 2025 (MY 2024) NCQA percentile distribution, providing an indication of competitive performance on the measure and, if applicable, the corresponding estimated HPR (star) rating.

- The horizontal lines displayed on the charts correspond to the 2026 HealthChoice Aggregate as well as the 2025 (MY 2024) NCQA Quality Compass Child Medicaid National Average (All LOBs). While all reported rates are rounded for display, all comparisons are carried out prior to rounding. If the 2026 result is significantly different from any of these benchmark rates at the 95% confidence level, a checkmark (✓) appears next to the relevant result.

Rating of All Health Care

Percent Responding 9 or 10 (Reported in HPR)

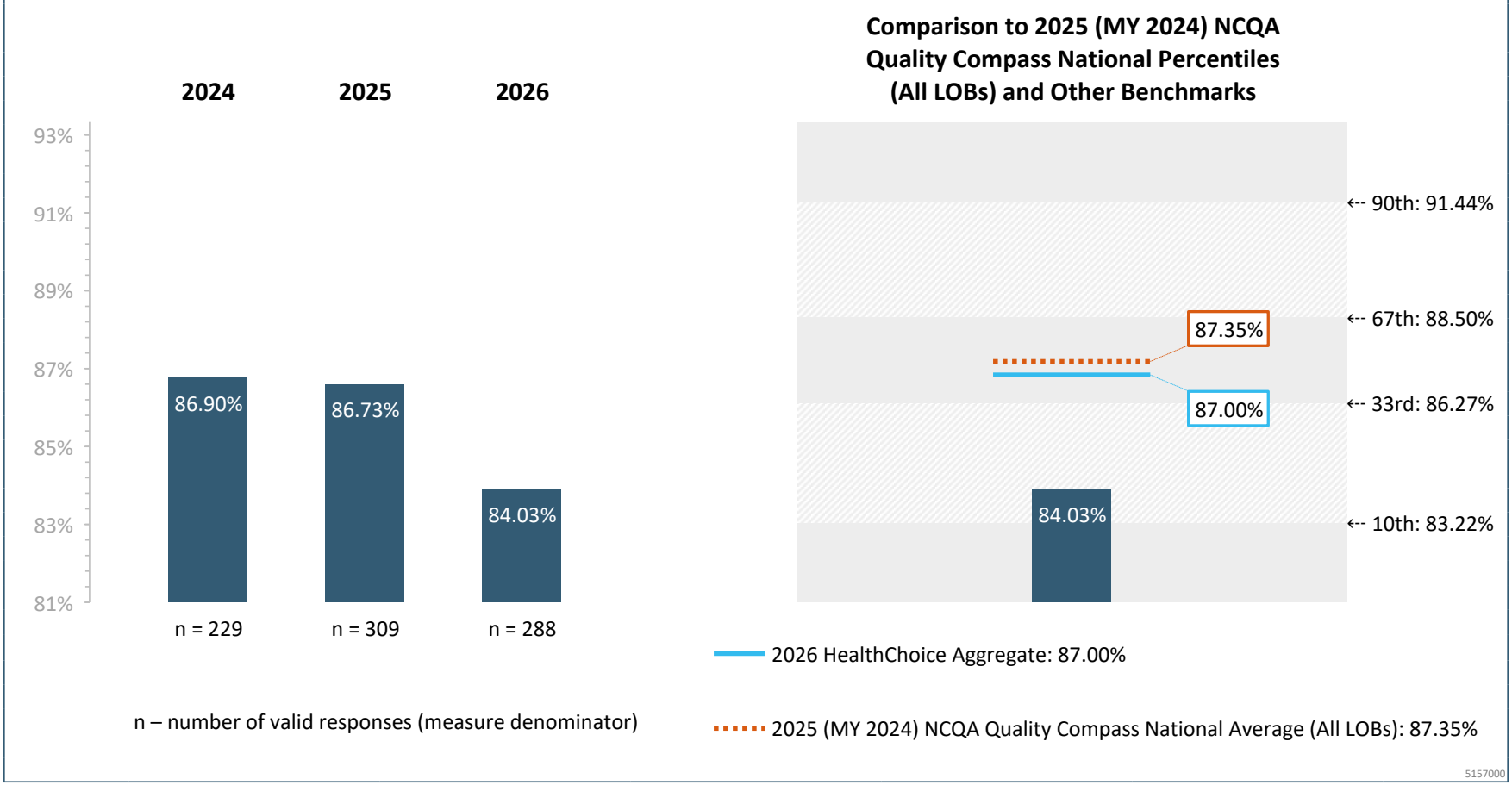


Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Unofficial Health Plan Ratings (HPR) were estimated by CSS based on the prior-year (2025, or MY 2024) NCQA Quality Compass national benchmarks. The official 2026 Health Plan Ratings, based on the current-year (2026, or MY 2025) national benchmarks, will be posted by NCQA on the Health Plan Report Card website in September of 2026.

Rating of All Health Care

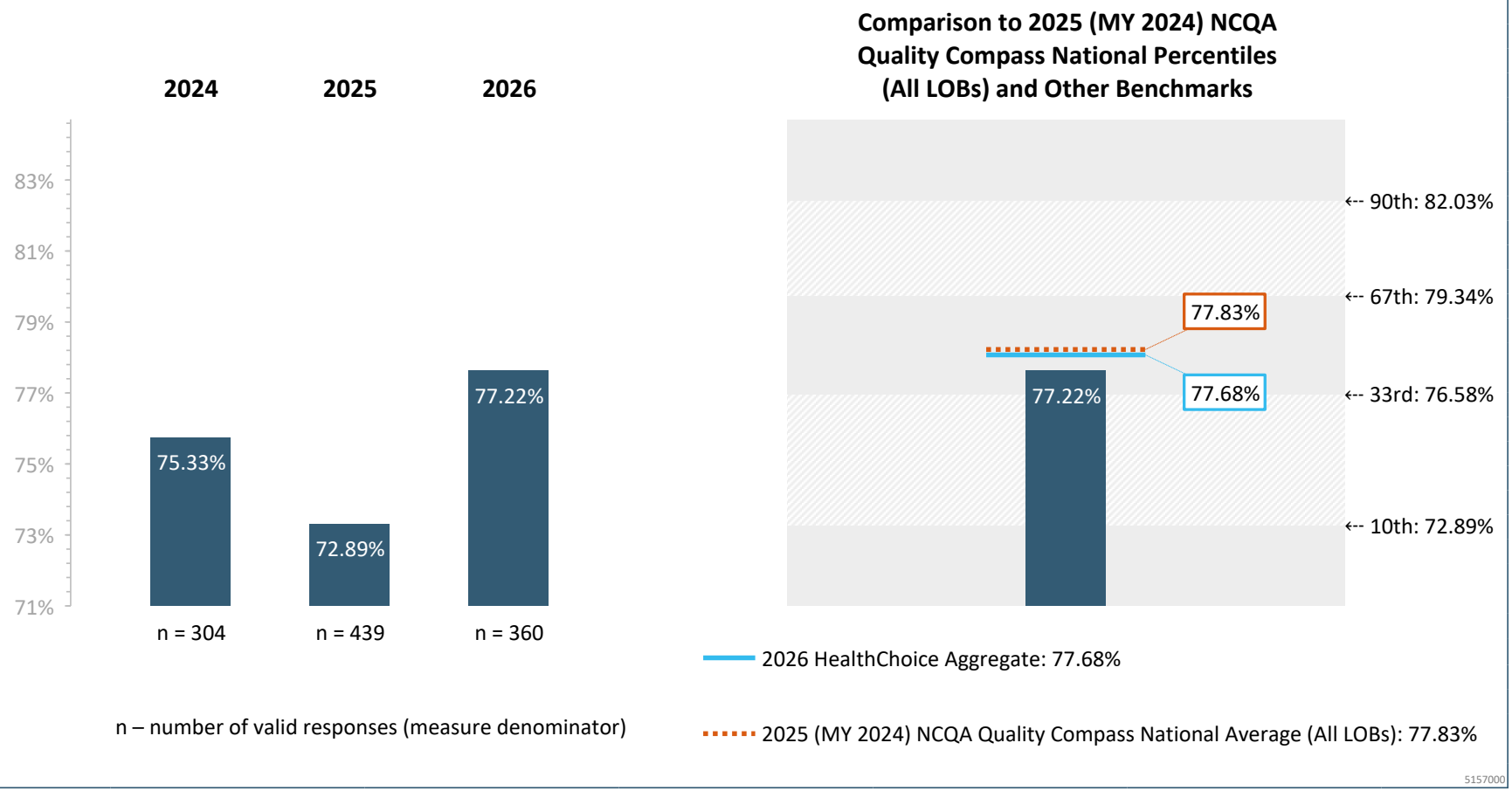
Percent Responding 8, 9 or 10 (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Rating of Personal Doctor

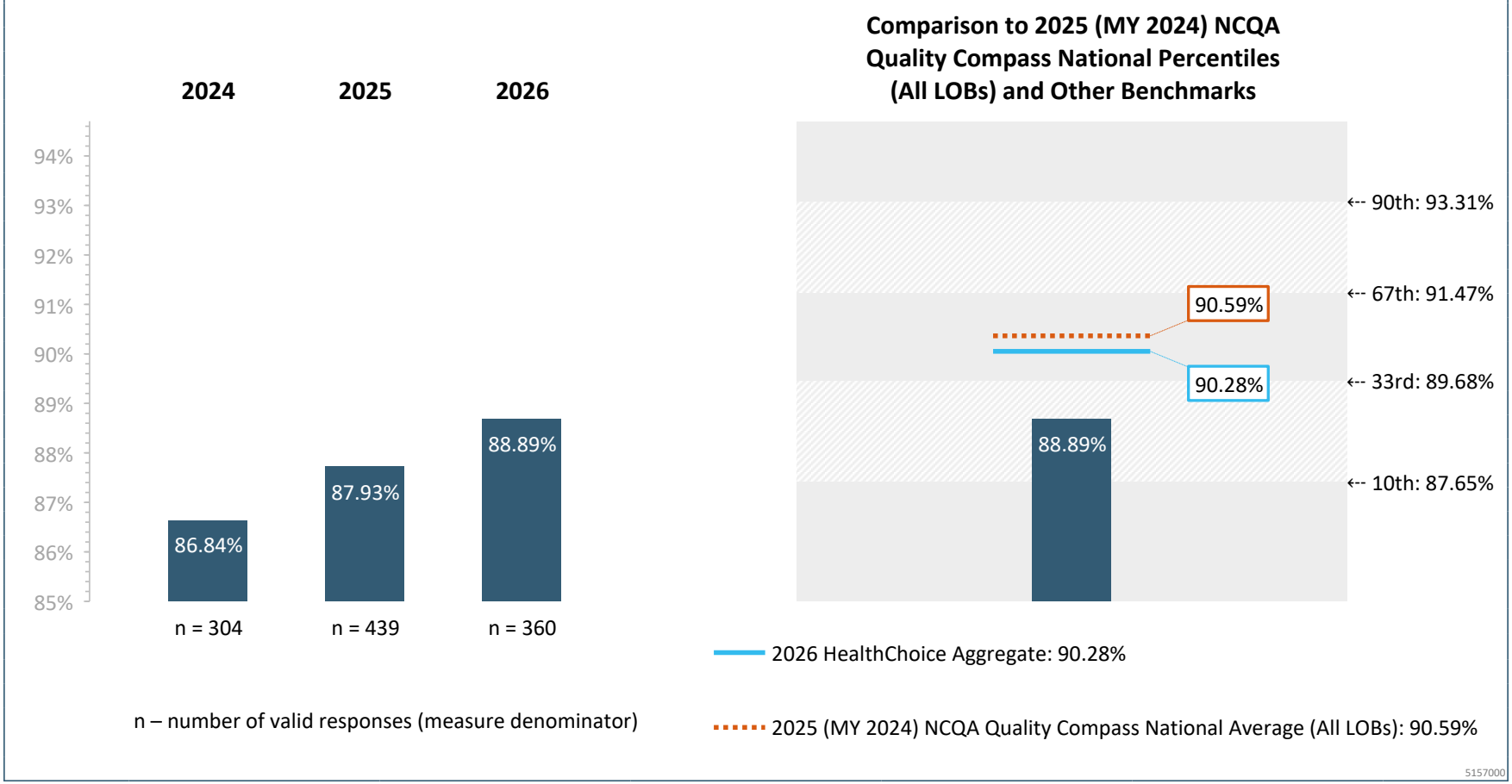
Percent Responding 9 or 10 (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Rating of Personal Doctor

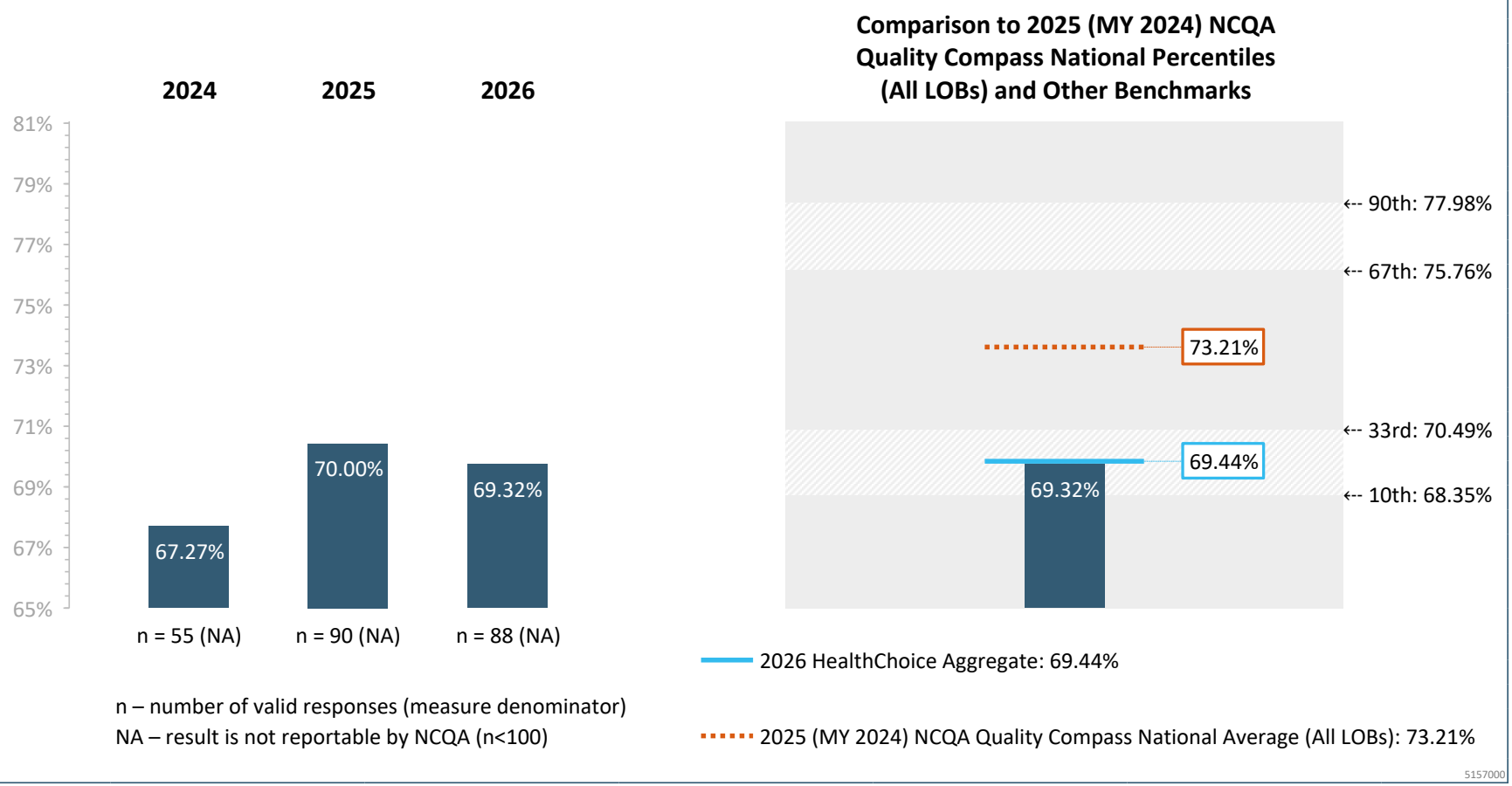
Percent Responding 8, 9 or 10 (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Rating of Specialist Seen Most Often

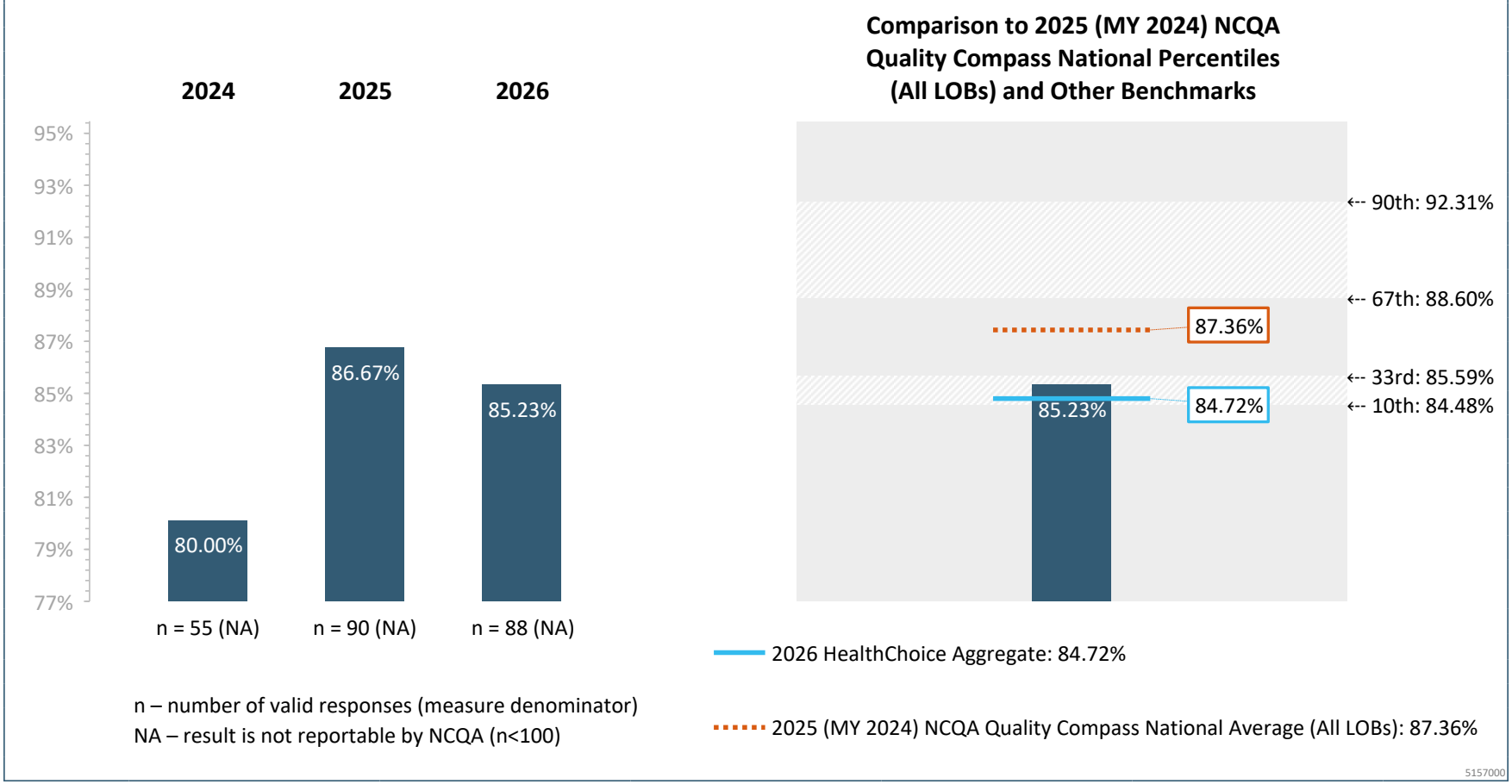
Percent Responding 9 or 10 (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Rating of Specialist Seen Most Often

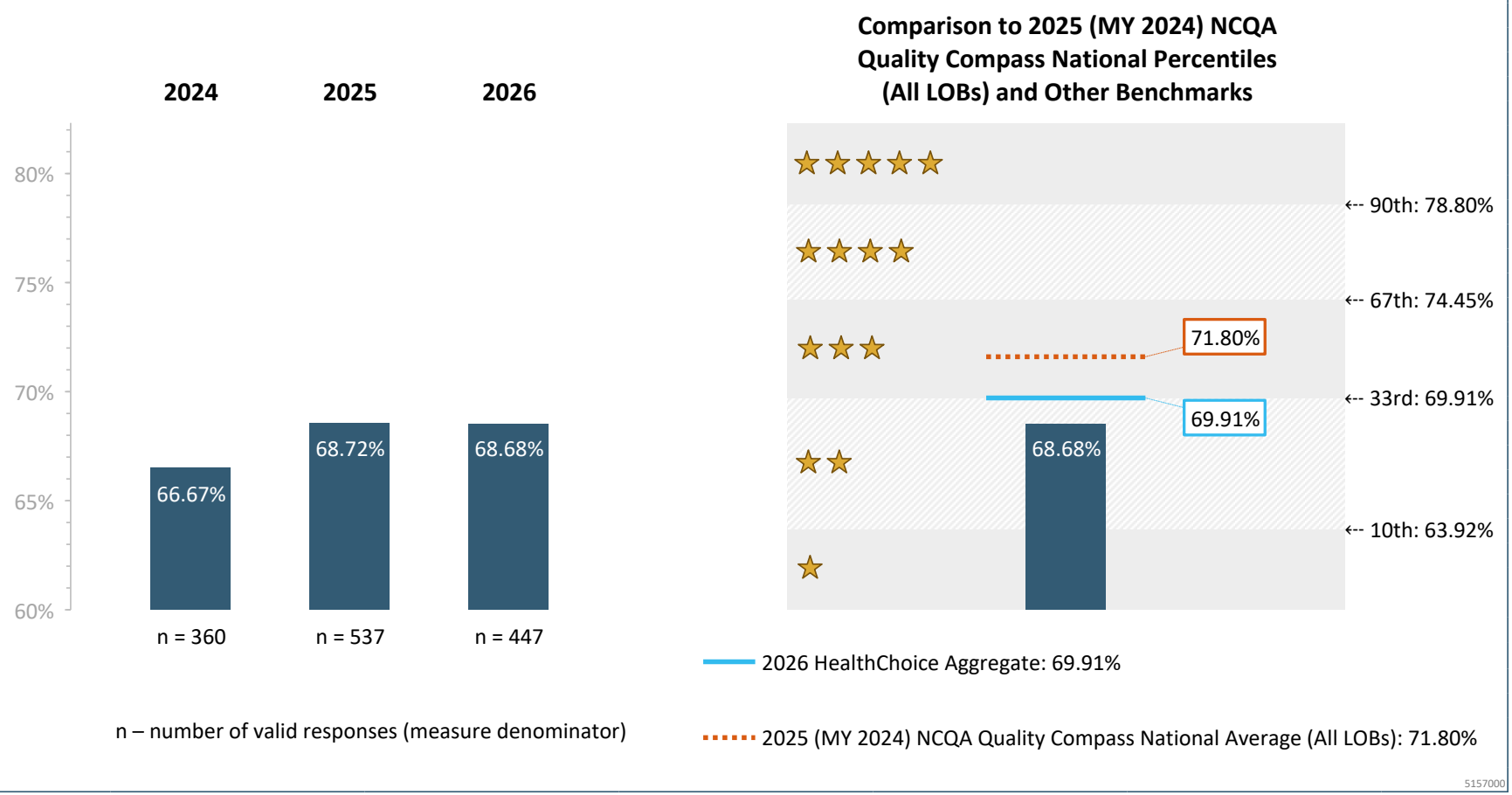
Percent Responding 8, 9 or 10 (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Rating of Health Plan

Percent Responding 9 or 10 (Reported in HPR)

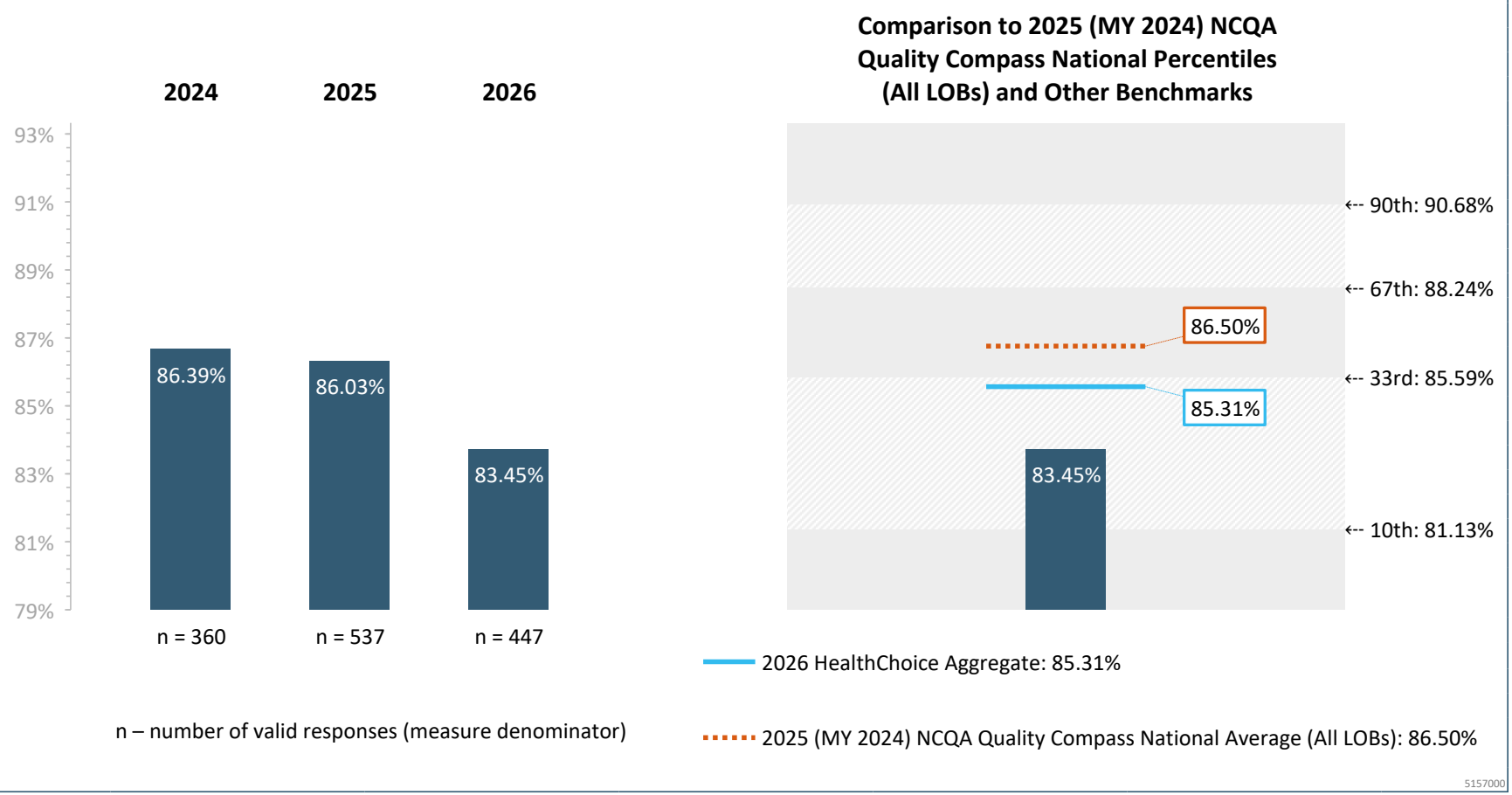


Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Unofficial Health Plan Ratings (HPR) were estimated by CSS based on the prior-year (2025, or MY 2024) NCQA Quality Compass national benchmarks. The official 2026 Health Plan Ratings, based on the current-year (2026, or MY 2025) national benchmarks, will be posted by NCQA on the Health Plan Report Card website in September of 2026.

Rating of Health Plan

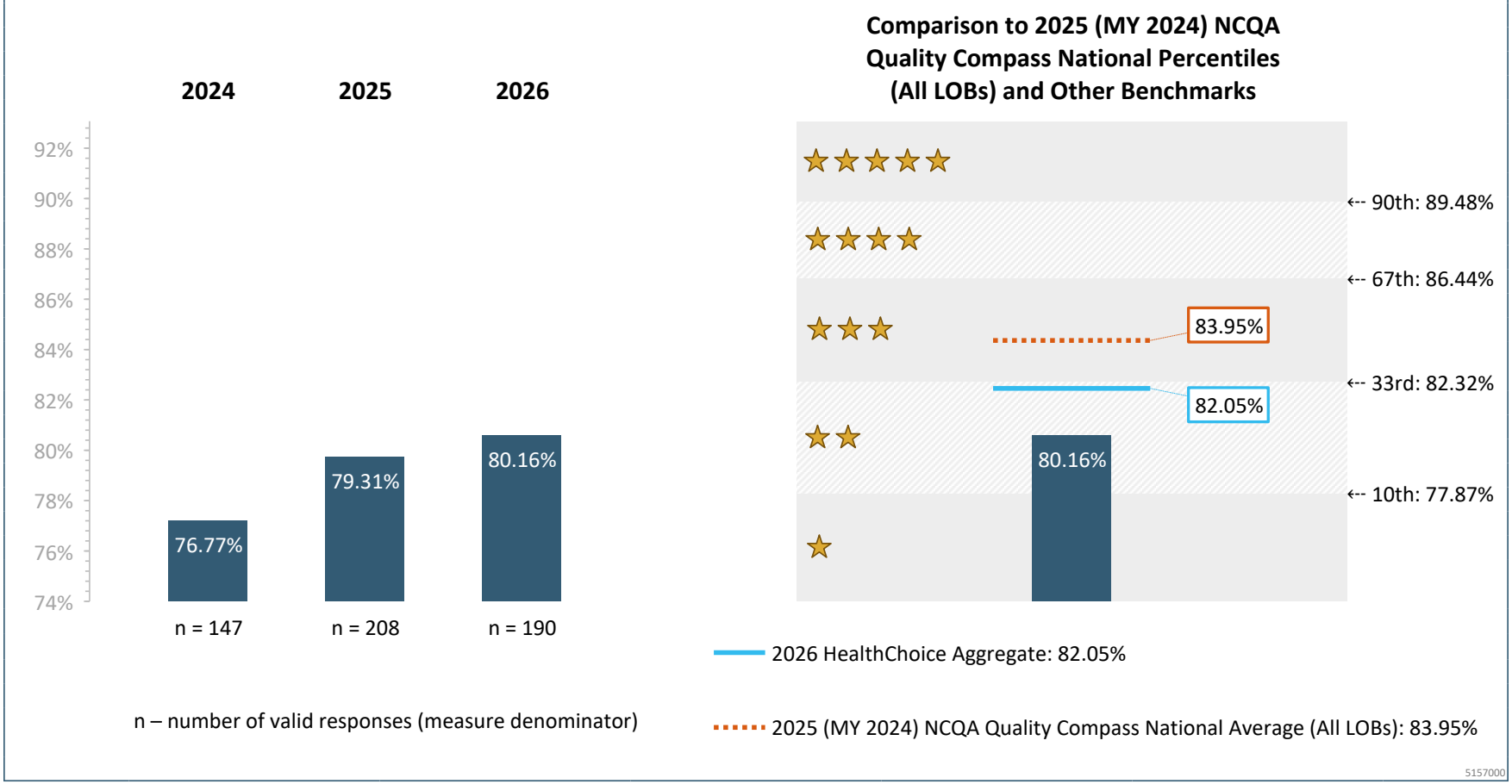
Percent Responding 8, 9 or 10 (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Getting Needed Care

Percent Responding Always or Usually (Reported in HPR)

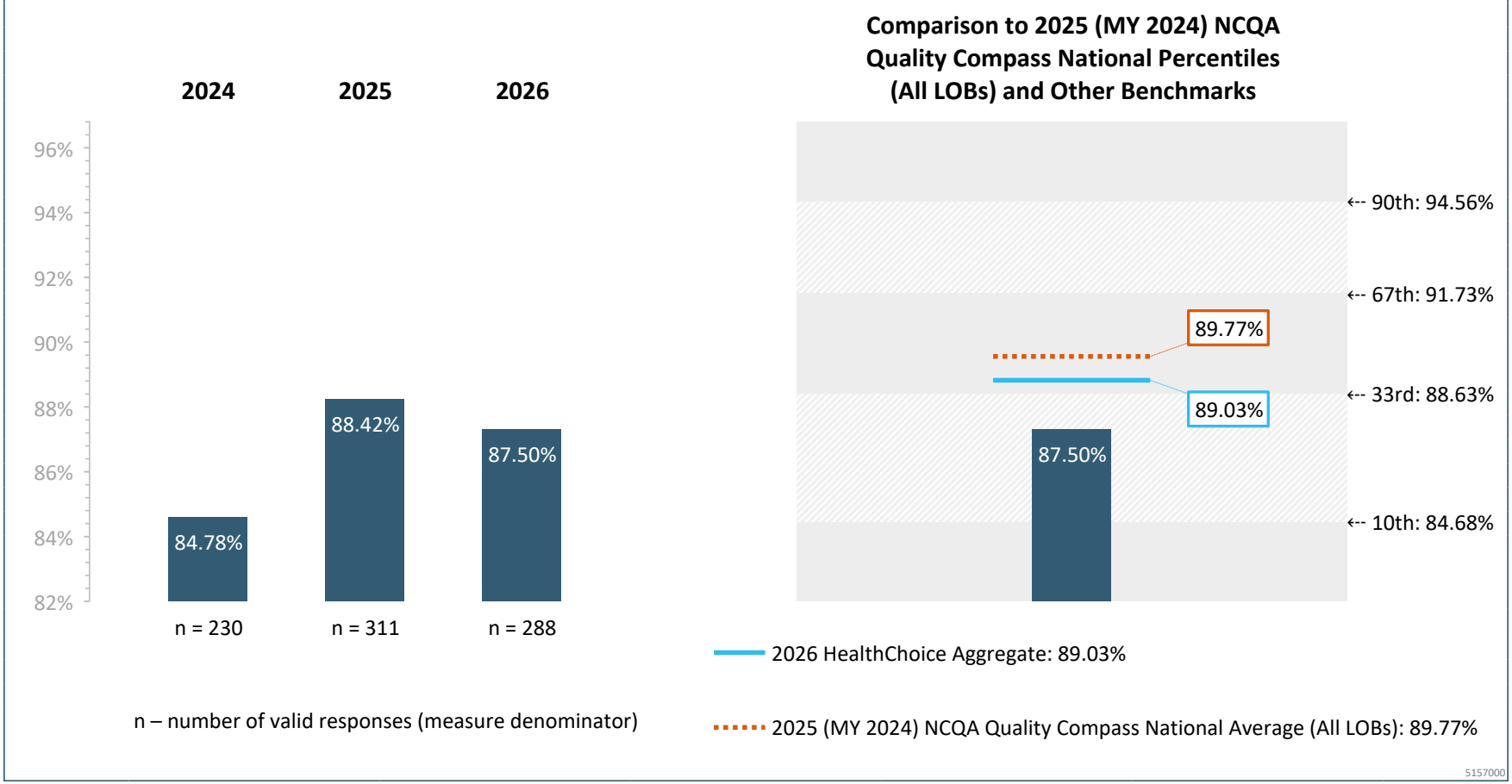


Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Unofficial Health Plan Ratings (HPR) were estimated by CSS based on the prior-year (2025, or MY 2024) NCQA Quality Compass national benchmarks. The official 2026 Health Plan Ratings, based on the current-year (2026, or MY 2025) national benchmarks, will be posted by NCQA on the Health Plan Report Card website in September of 2026.

Getting Needed Care: Ease of Getting Needed Care (Q10)

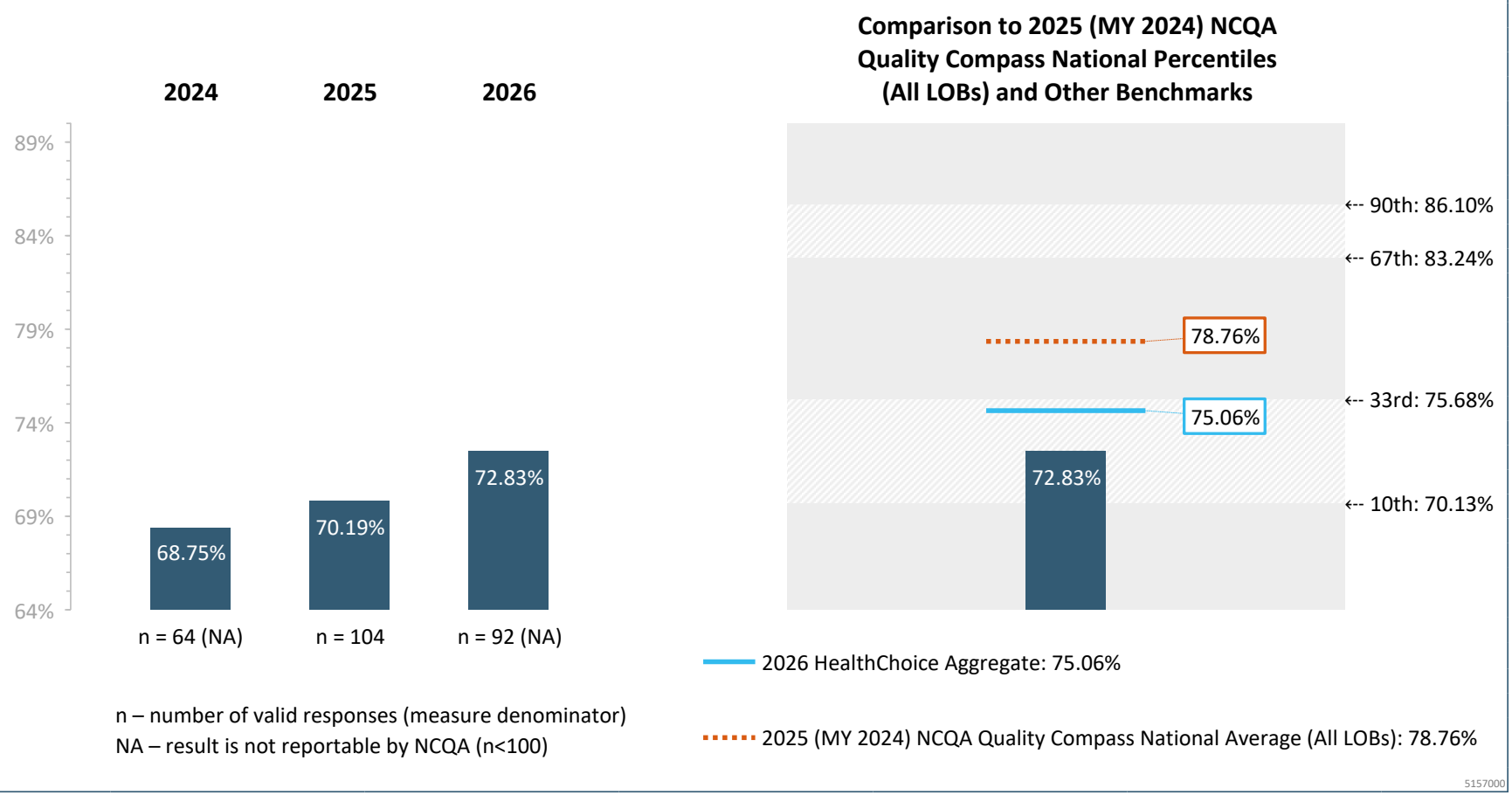
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Getting Needed Care: Ease of Seeing a Specialist (Q41)

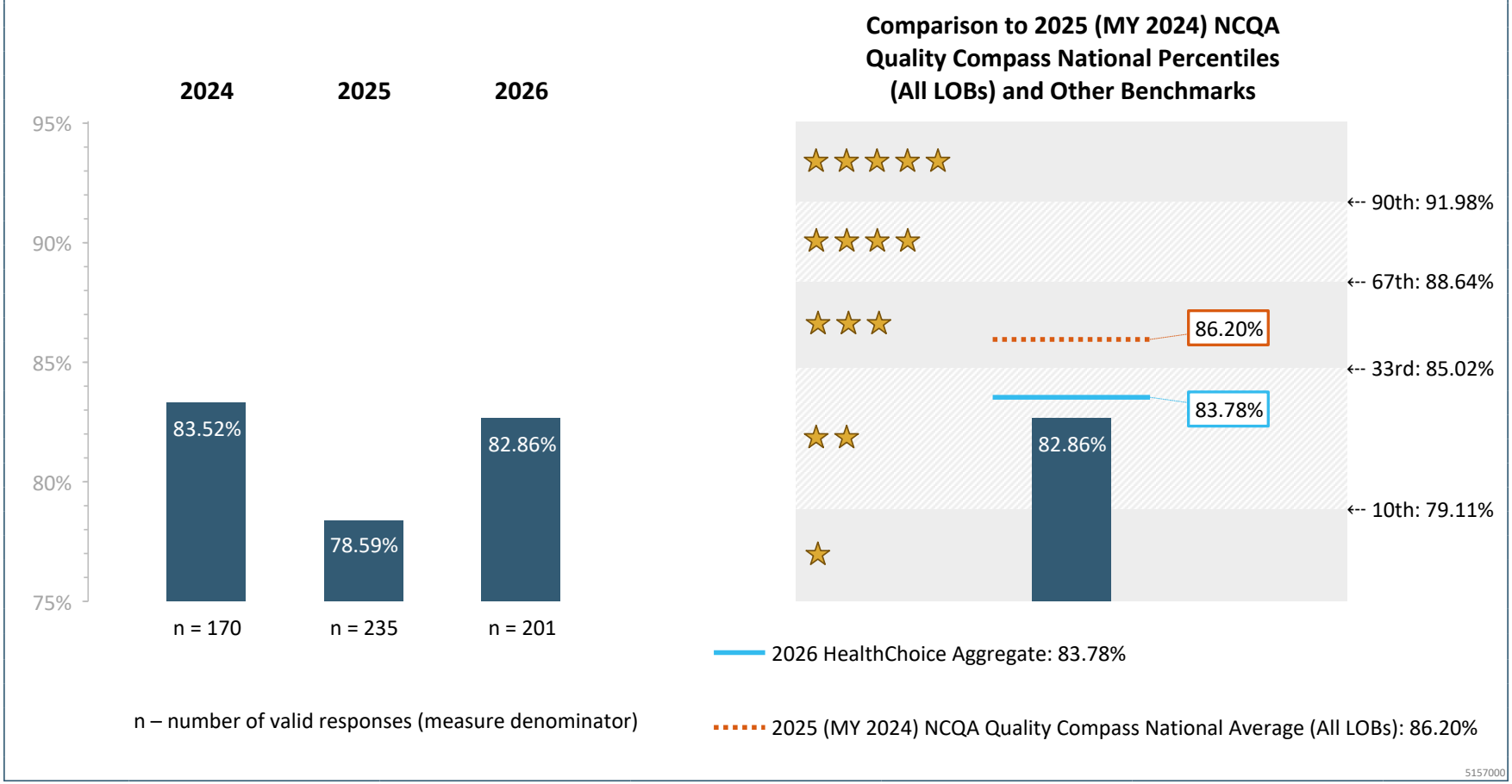
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Getting Care Quickly

Percent Responding Always or Usually (Reported in HPR)

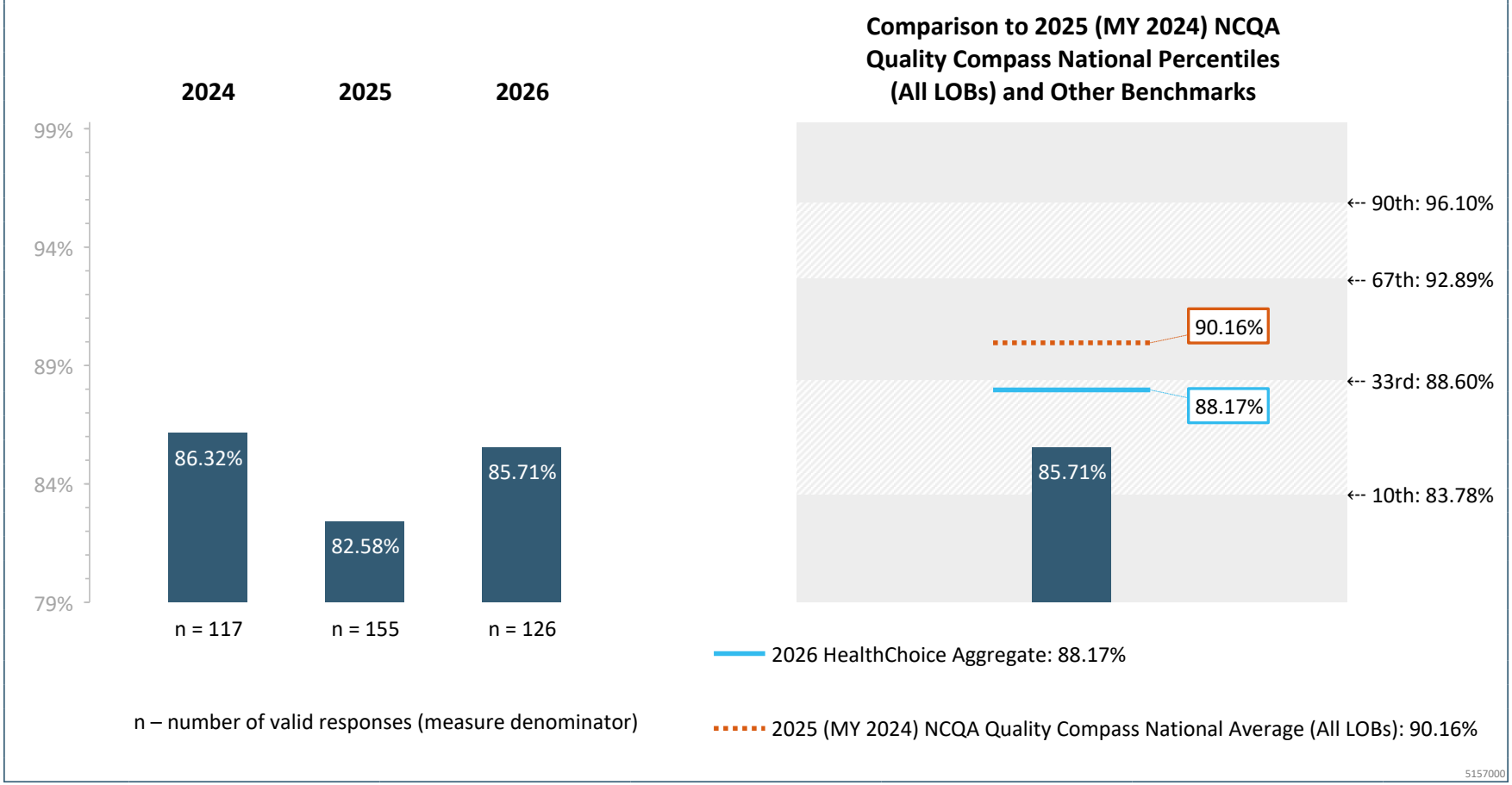


Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Unofficial Health Plan Ratings (HPR) were estimated by CSS based on the prior-year (2025, or MY 2024) NCQA Quality Compass national benchmarks. The official 2026 Health Plan Ratings, based on the current-year (2026, or MY 2025) national benchmarks, will be posted by NCQA on the Health Plan Report Card website in September of 2026.

Getting Care Quickly: Ease of Getting Urgent Care (Q4)

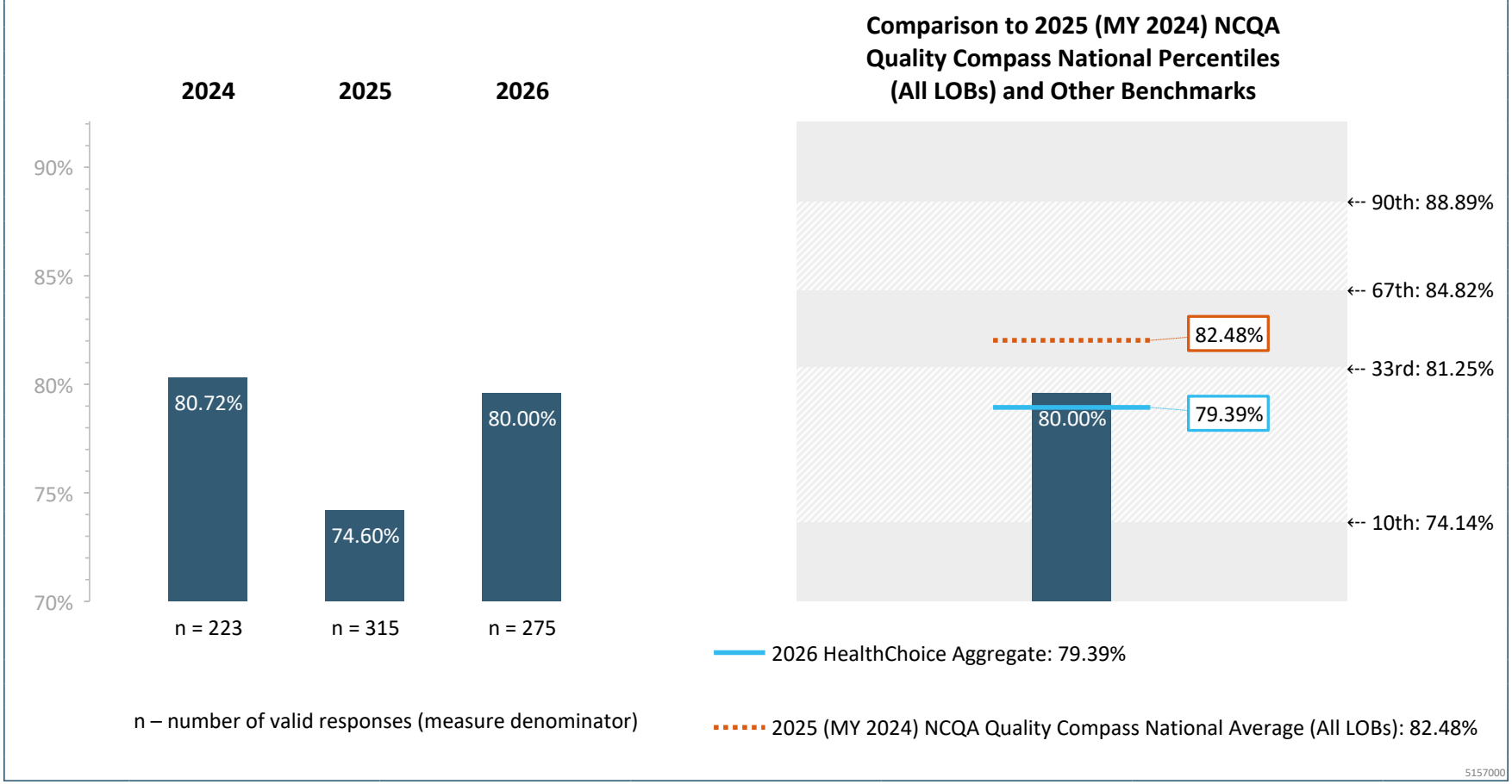
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Getting Care Quickly: Ease of Getting a Check-up or Routine Care (Q6)

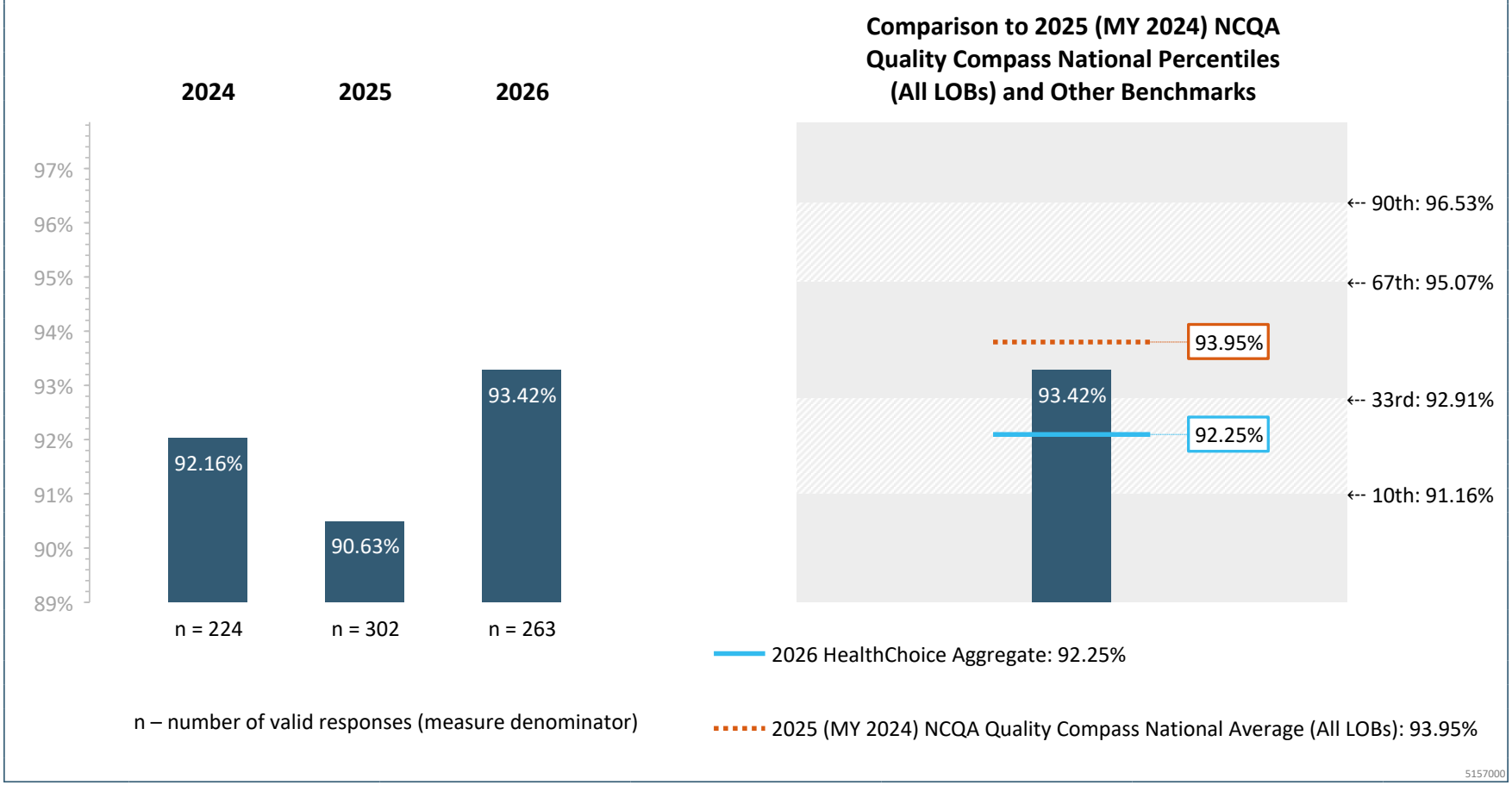
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

How Well Doctors Communicate

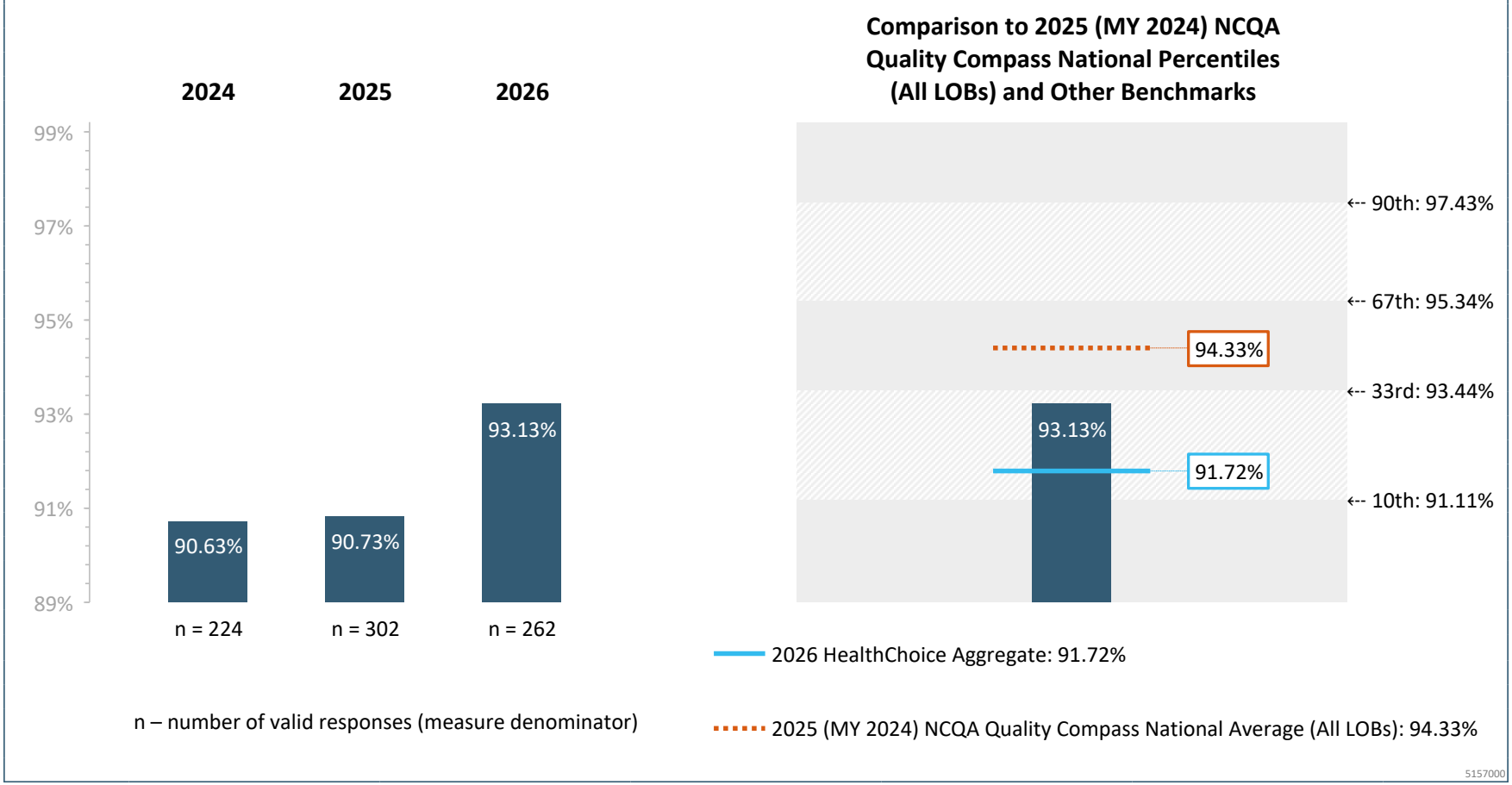
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

How Well Doctors Communicate: Doctor Explained Things (Q27)

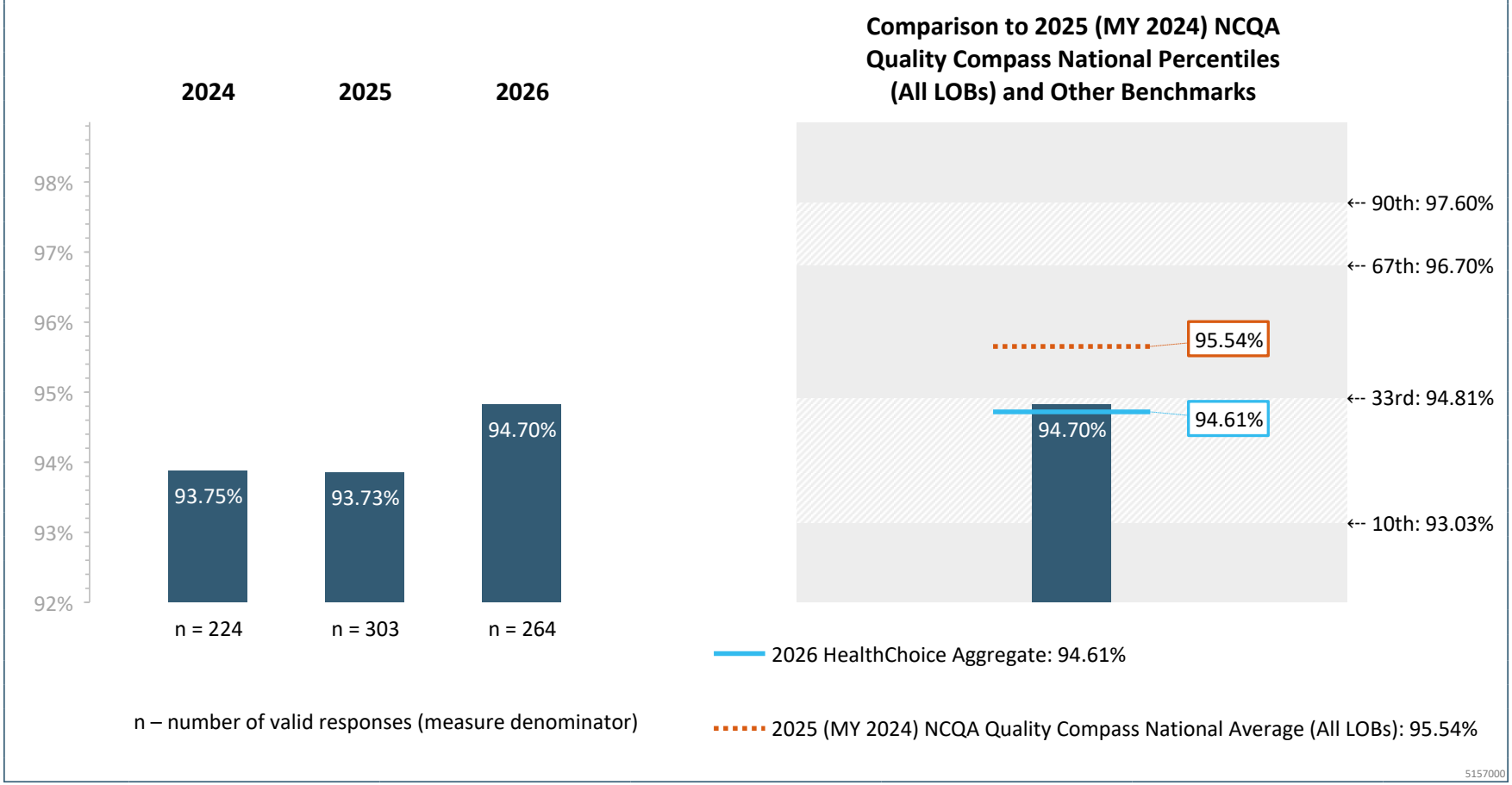
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

How Well Doctors Communicate: Doctor Listened Carefully (Q28)

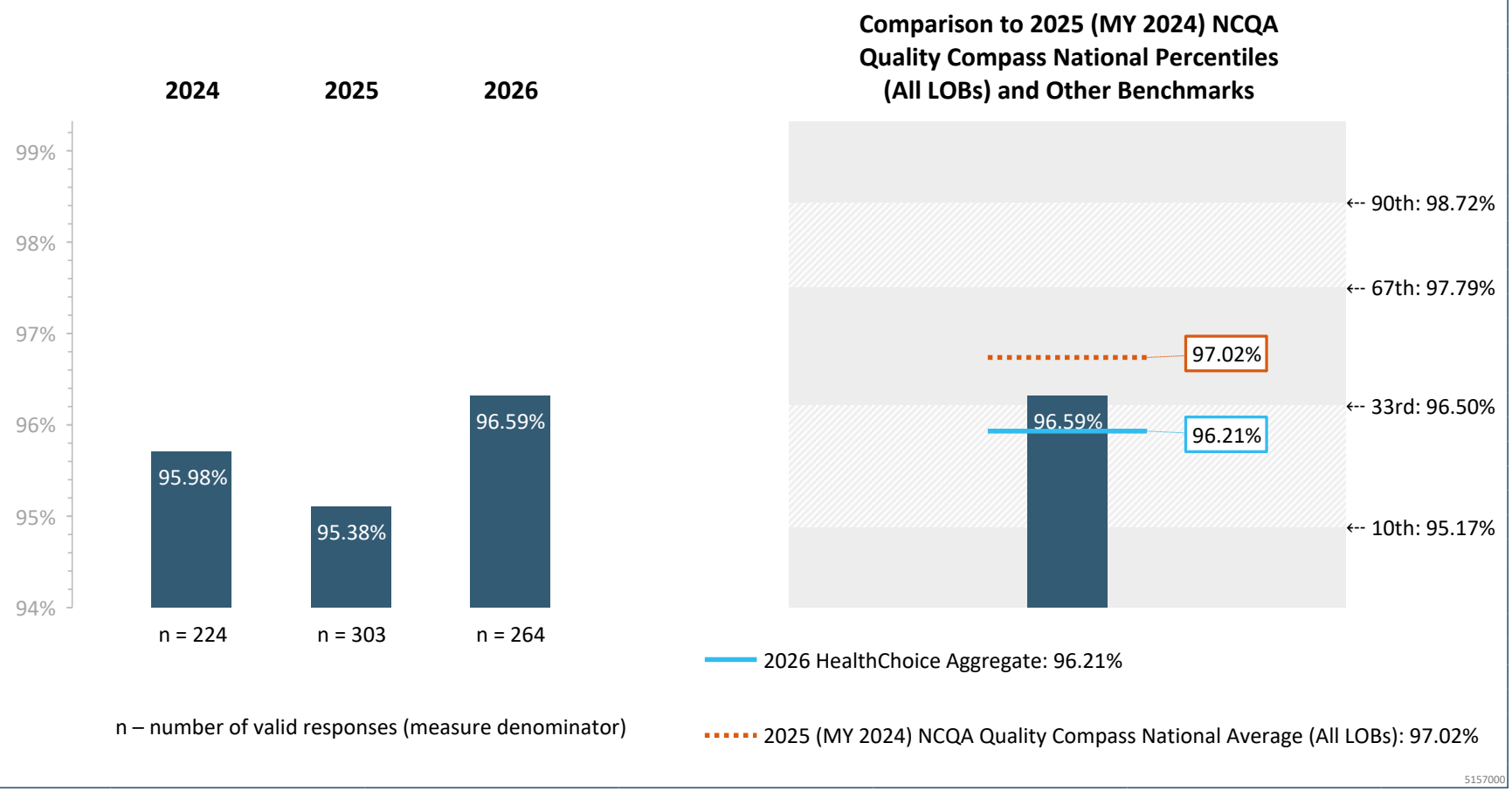
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

How Well Doctors Communicate: Doctor Showed Respect (Q29)

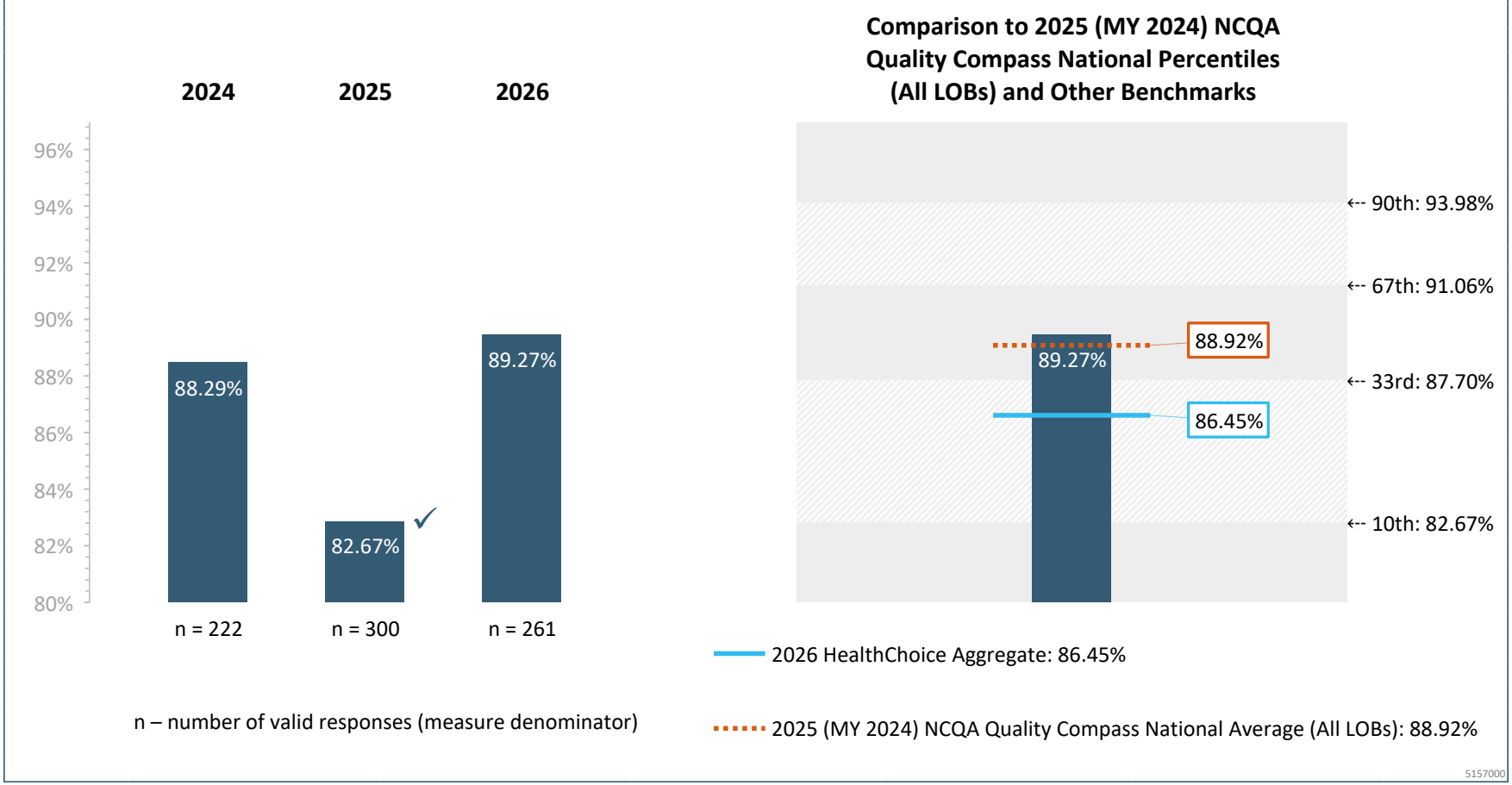
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

How Well Doctors Communicate: Doctor Spent Enough Time (Q32)

Percent Responding Always or Usually (Not Reported in HPR)

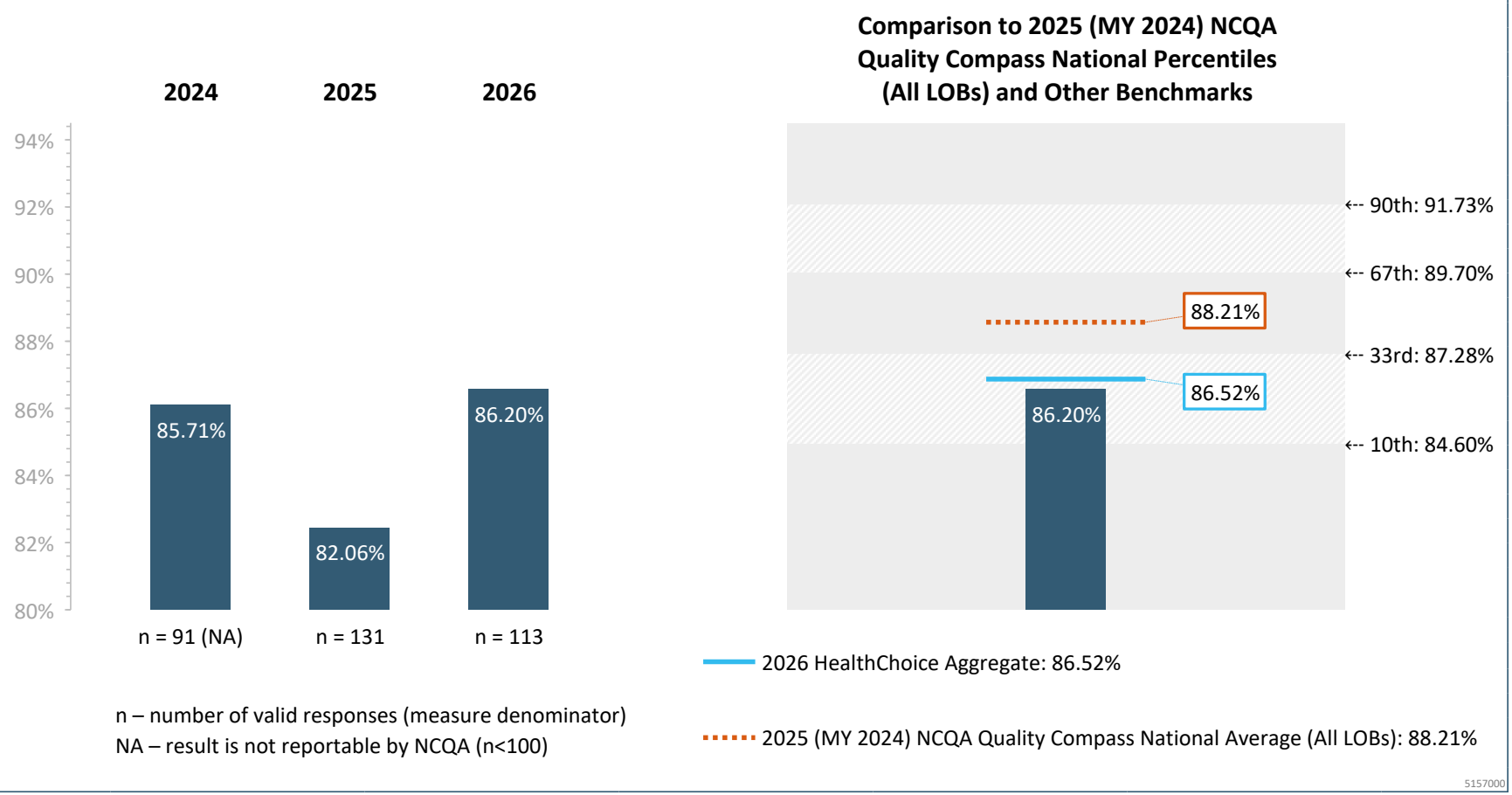


n – number of valid responses (measure denominator)

Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Customer Service

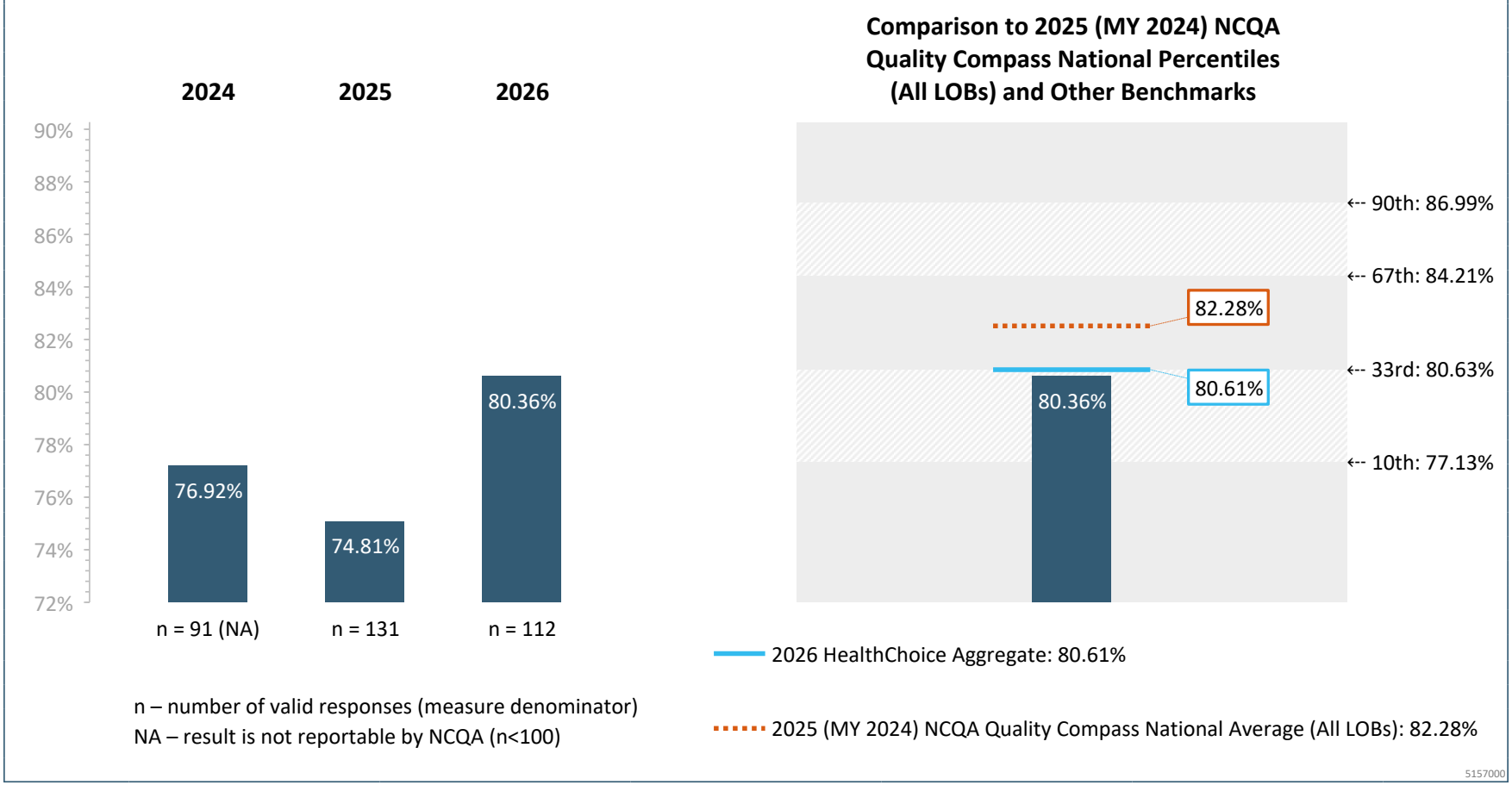
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Customer Service: Customer Service Provided Information/Help (Q45)

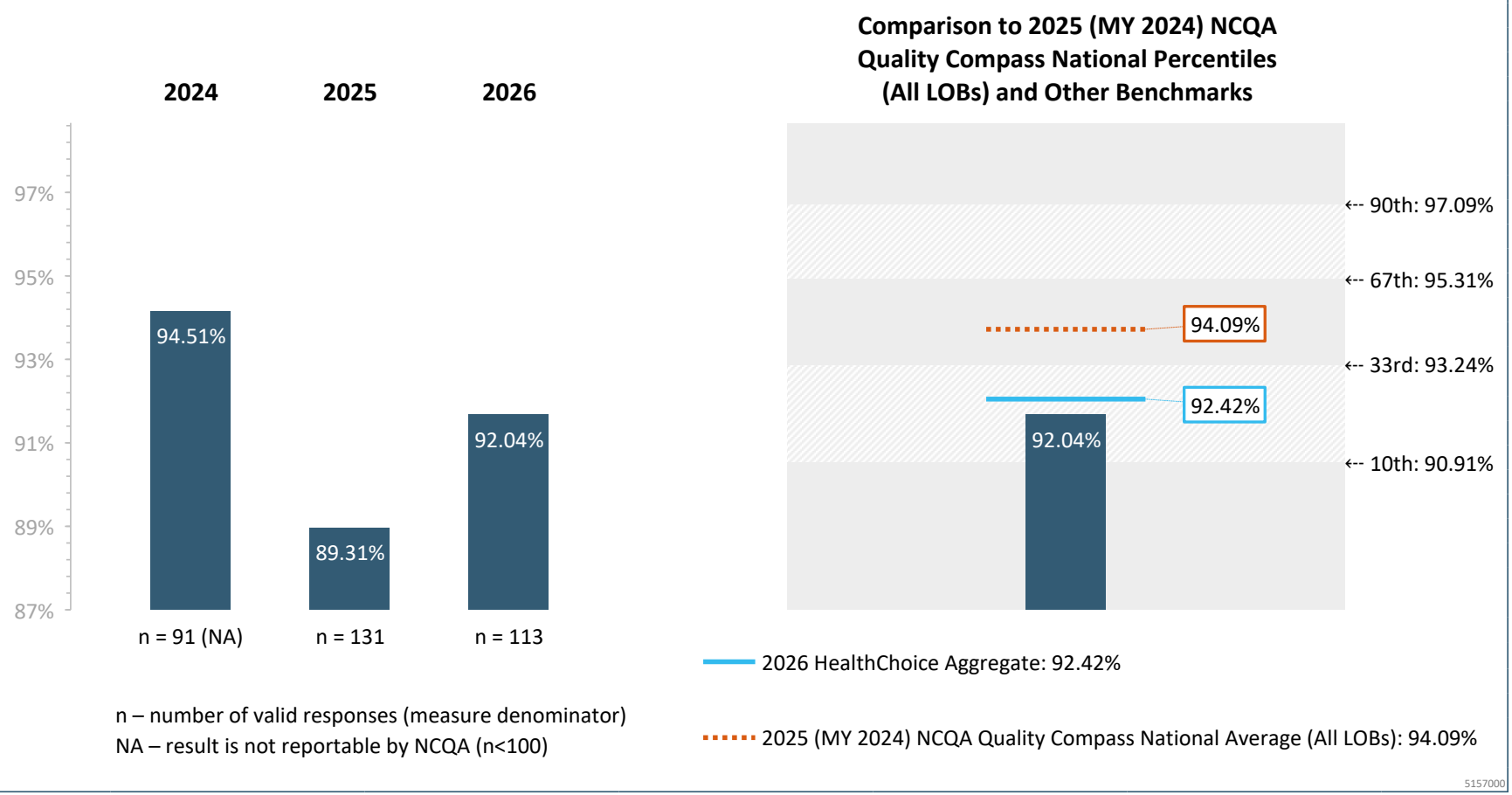
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Customer Service: Customer Service Was Courteous/Respectful (Q46)

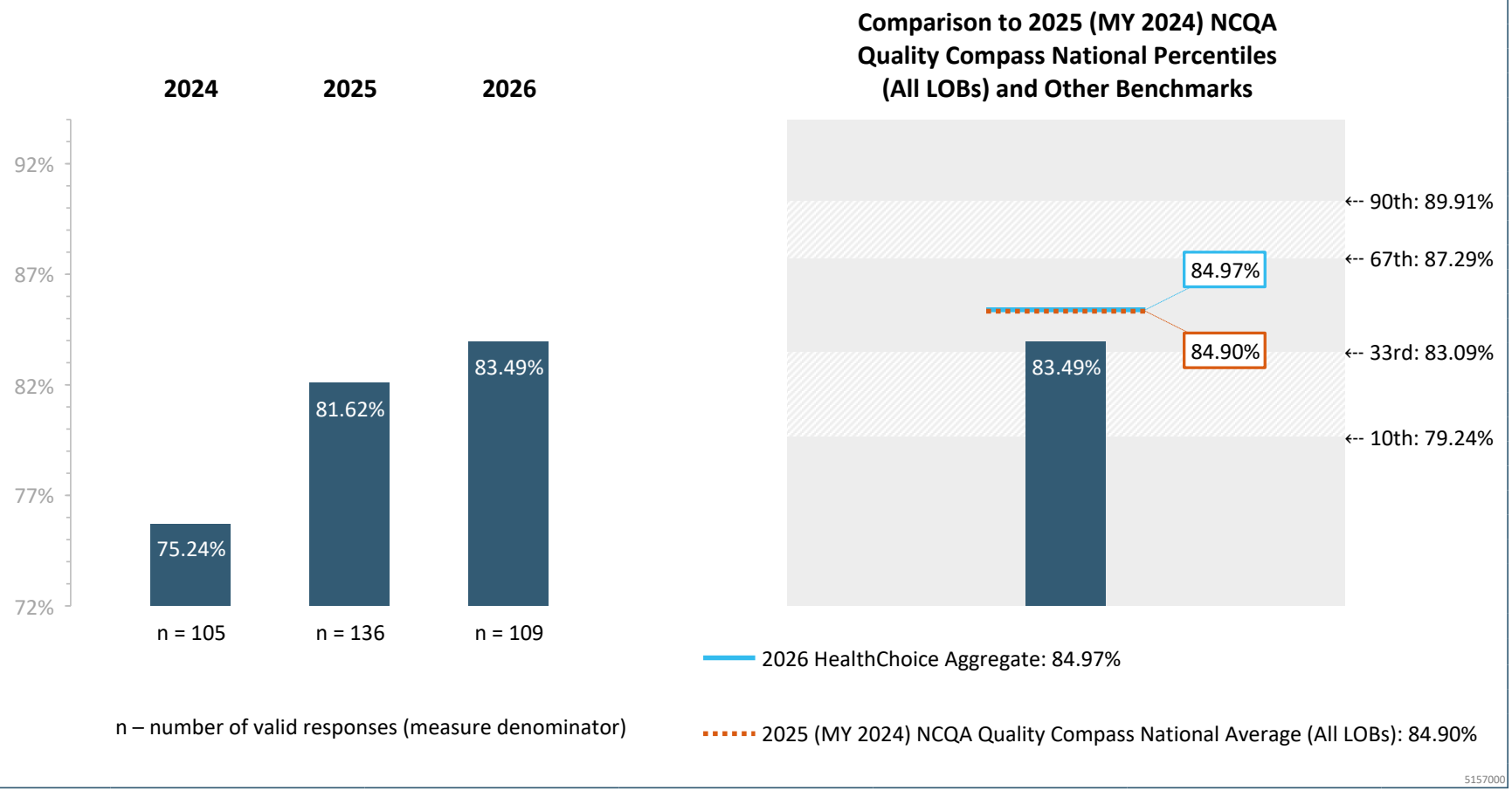
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Coordination of Care

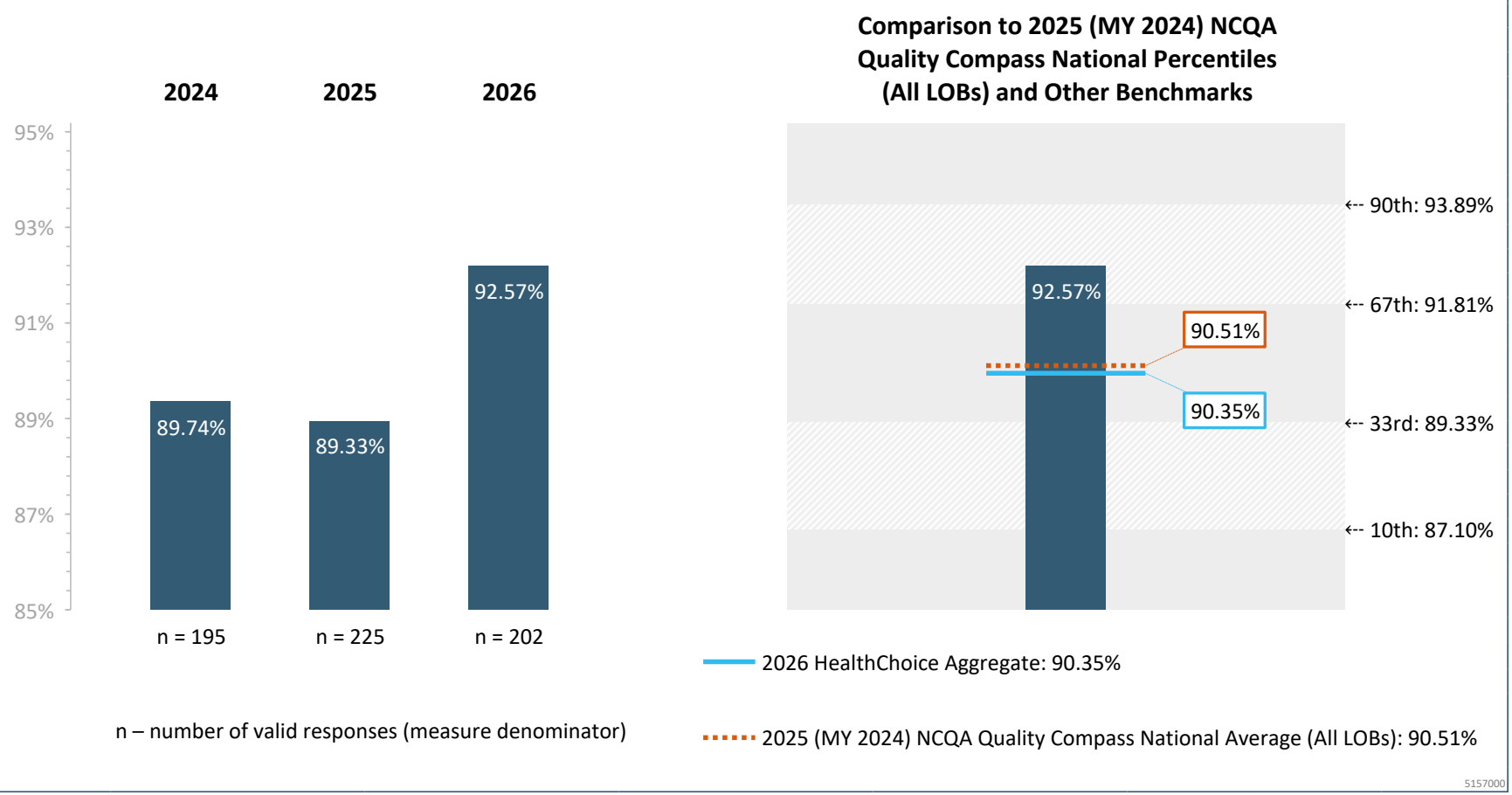
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Access to Prescription Medicines (CCC Population)

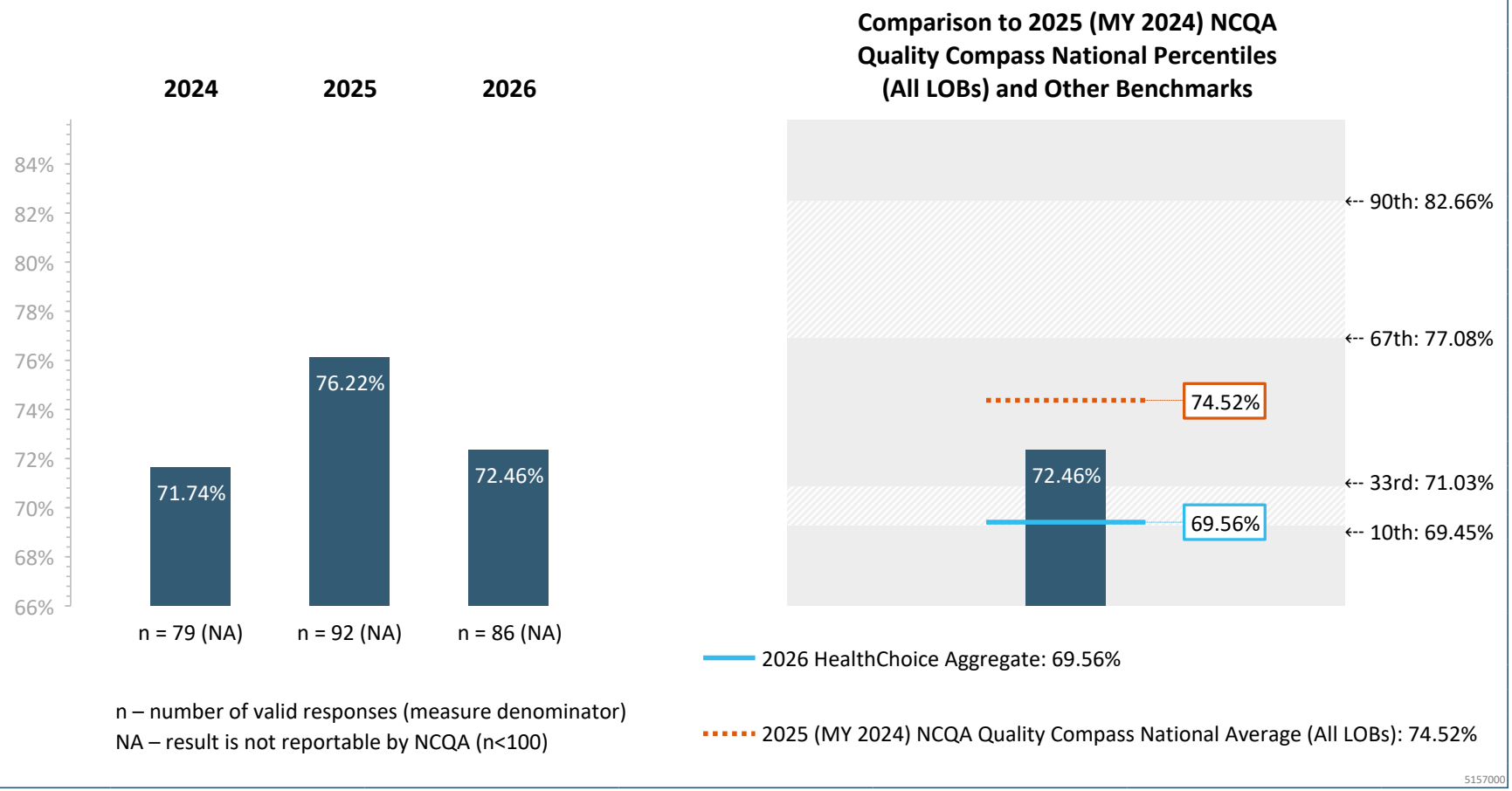
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Access to Specialized Services (CCC Population)

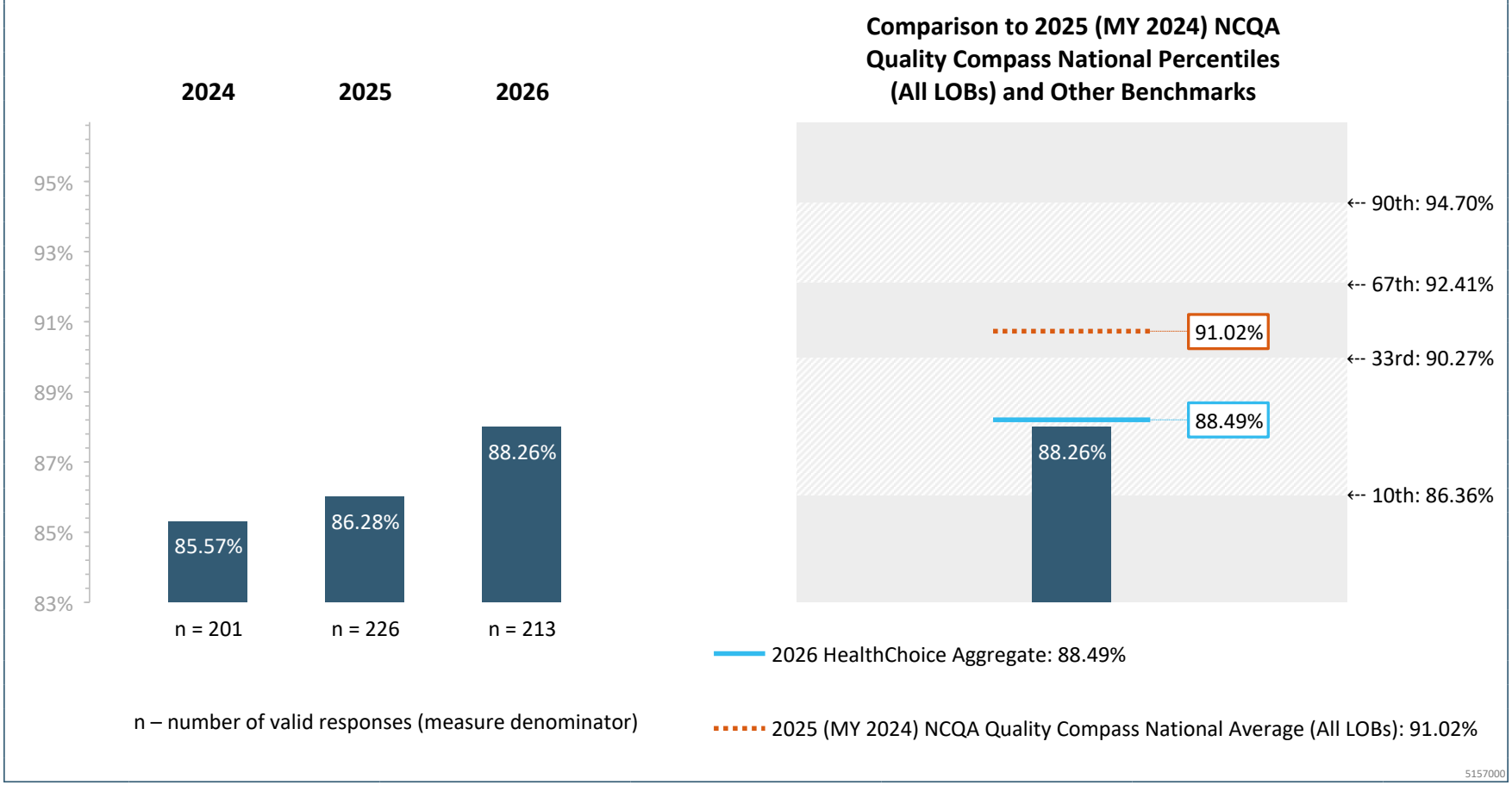
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Getting Needed Information (CCC Population)

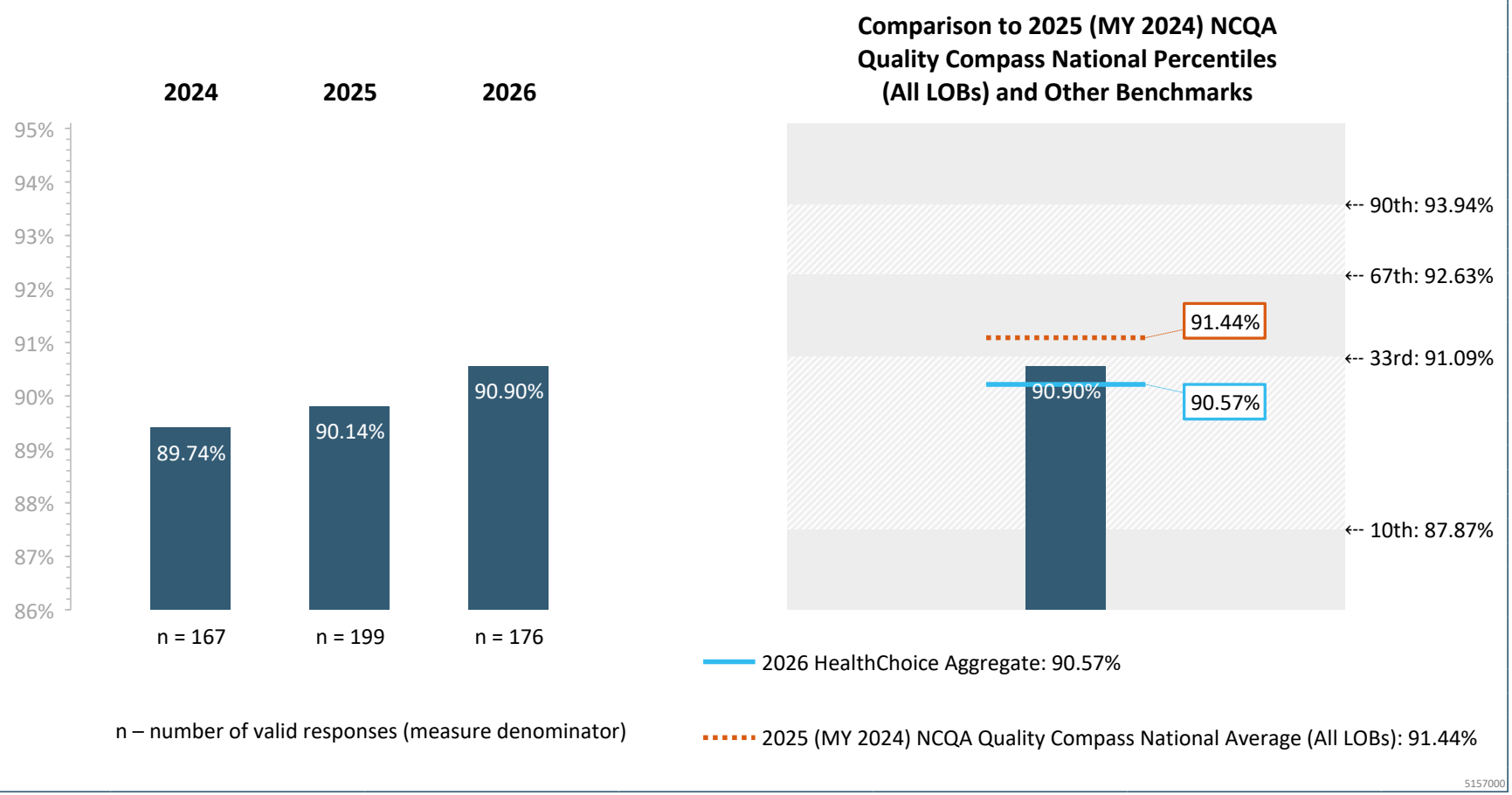
Percent Responding Always or Usually (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Personal Doctor Who Knows Child (CCC Population)

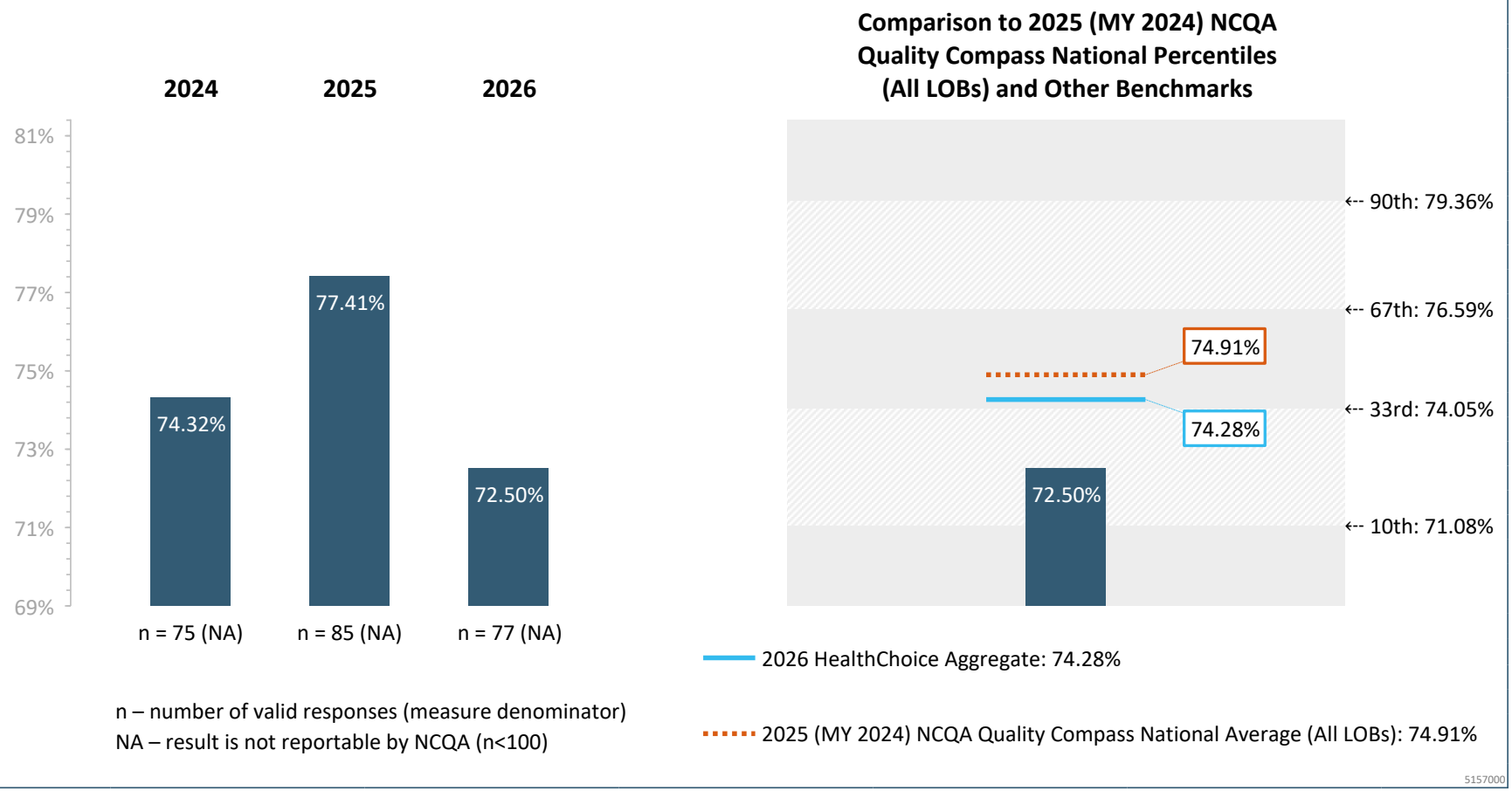
Percent Responding Yes (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

Coordination of Care for Children With Chronic Conditions (CCC Population)

Percent Responding Yes (Not Reported in HPR)



Comparisons to prior-year and benchmark rates are reported regardless of whether the rate meets the minimum denominator threshold for NCQA reporting (100 valid responses). Differences in rates were tested for statistical significance using a *t*-test for proportions at the 95% confidence level. Statistically significant differences between the current-year rate and the relevant comparison rate are marked with a checkmark (✓) symbol next to the comparison rate.

MEMBERSHIP PROFILE AND ANALYSIS OF PLAN RATINGS BY MEMBER SEGMENT

This section of the report presents a detailed profile of the MSFC membership, including demographics, self-reported health status, and responses to survey questions that assess utilization of health care services.

A health plan's membership mix is shaped by multiple factors, most of which are beyond the scope of the CAHPS survey. These include benefit design, geography, availability of health plan choices, and member self-selection into products that best meet their needs. CSS's analysis of industry data suggests that there is considerable variation in member demographic makeup and utilization patterns across plans. To the extent that various member segments have distinct health care needs, utilization patterns, expectations, and experiences, as well as attitudes and perceptions, their assessments of the same product, provider, or service will likely differ.

Certain member characteristics (e.g., health status) appear to be directly related to differences in health care needs and utilization levels. For example, some plans have predominantly healthy members, whose interactions with care providers and the plan tend to be limited. By contrast, other plans serve populations with higher rates of illness. These members tend to have more frequent encounters with the health care system and, as a result, may become more experienced users of health plans. The ways in which members use the plan, the frequency of their interactions with providers and staff, and their overall level of familiarity with how the plan works may affect ratings.

In addition to health care needs and utilization patterns, demographic characteristics have been shown to influence survey responses. For example, all else being equal, older respondents and members of certain ethnic groups tend to rate their health care providers and plans more positively. By contrast, more educated members rate their health care providers and plans more critically, regardless of age or ethnicity.

While the interplay between these membership variables (often referred to as the plan's "case mix") and health plan ratings is complex, health plan ratings clearly vary across demographic groups and user segments. Understanding the plan's case mix can help managers gain insight into possible sources of this variation.

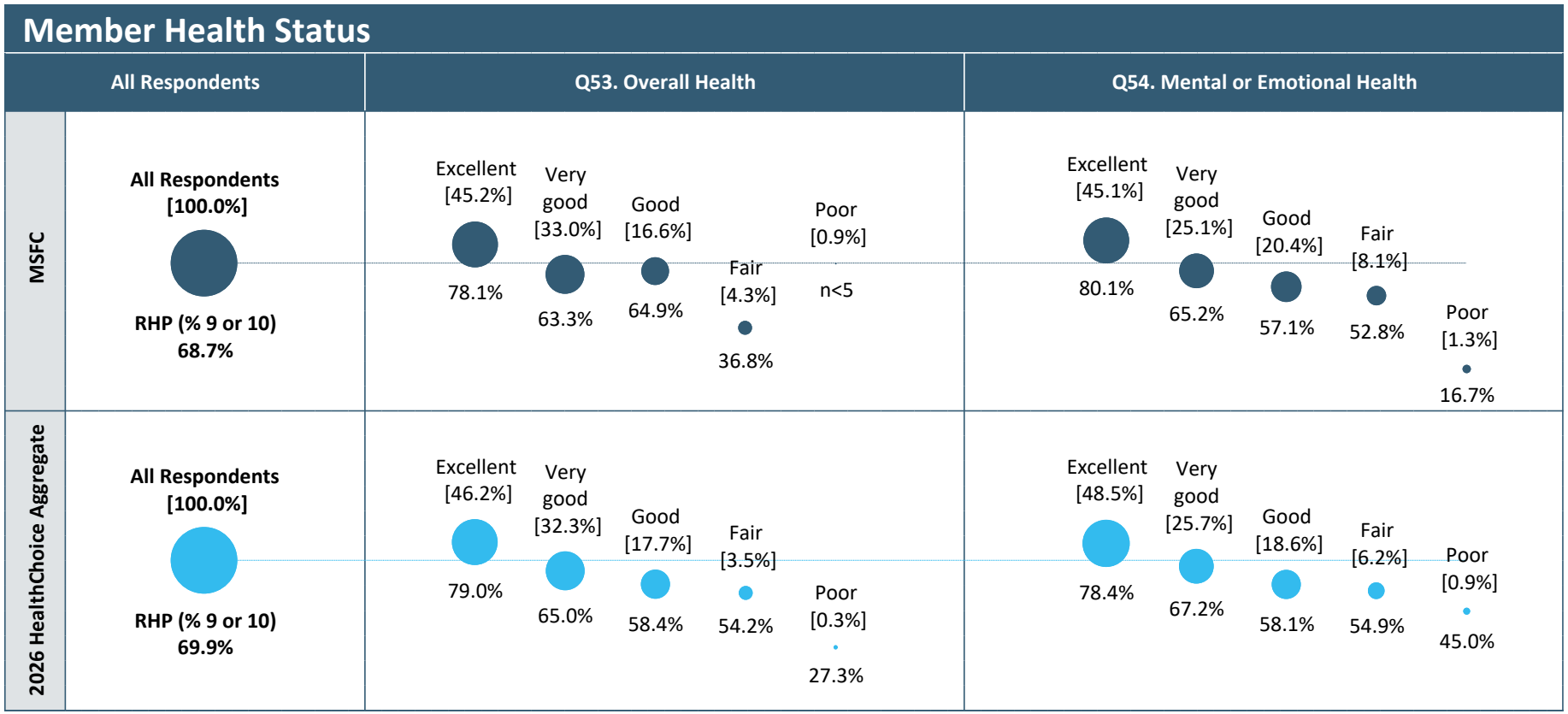
The charts on the following pages show how the *Rating of Health Plan (RHP)* measure, reported as percent responding *9* or *10*, varies by the member subgroup of MSFC compared to the relevant benchmark distribution(s). Each demographic or utilization subgroup is represented by a "bubble" on the chart. The label above the bubble identifies the subgroup and the percentage in square brackets below it corresponds to its size. The area of the bubble visually represents the size of the subgroup. Unless a member belongs to more than one subgroup (e.g., race category), subgroup sizes should add up to 100%. Note that these charts only include members who answered the relevant demographic/utilization question on the survey **and** provided a valid response to the *Rating of Health Plan* question. For this reason, the reported subgroup sizes may differ slightly from the proportions reported in the cross-tabulations.

HEALTH STATUS AND DEMOGRAPHICS

The following characteristics are profiled in this section:

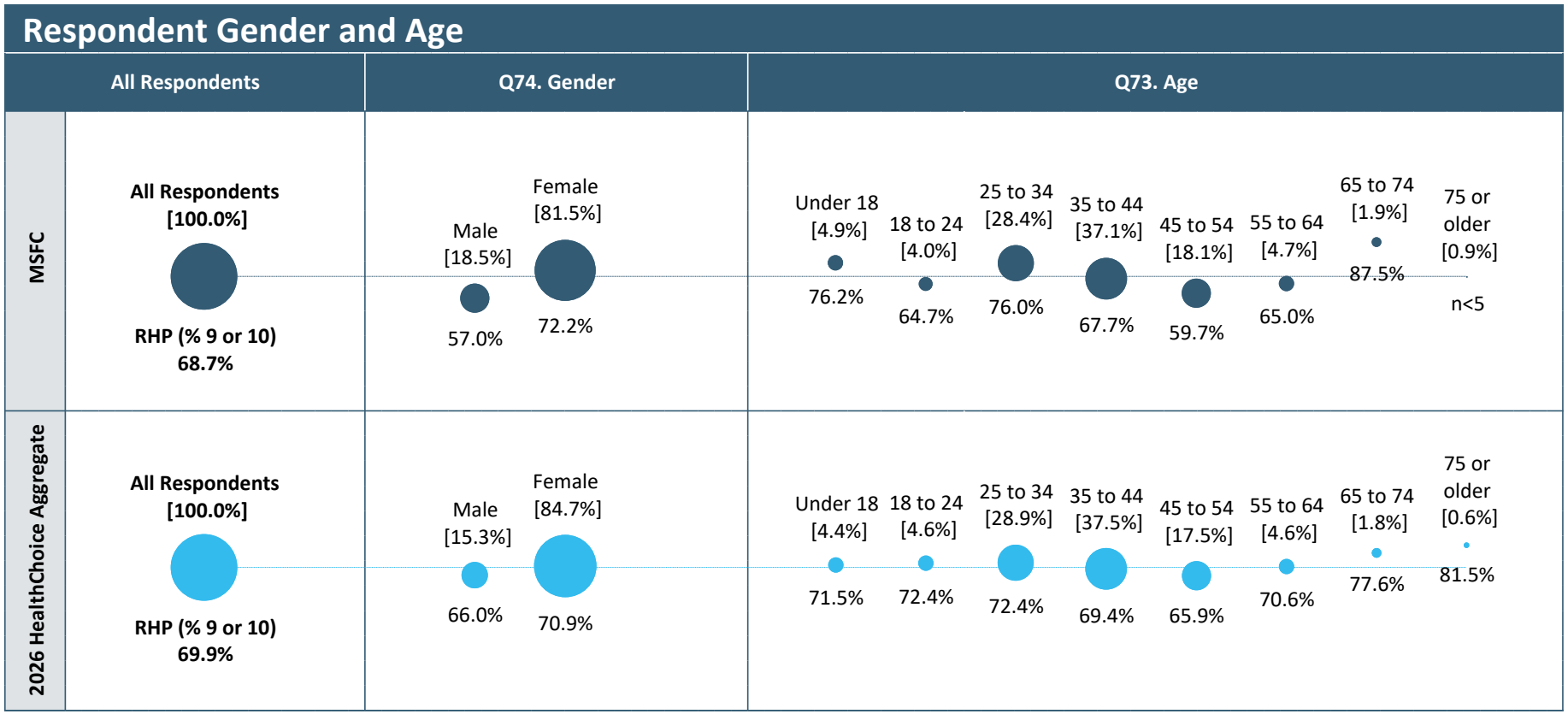
- Health status
- Gender
- Age
- Race
- Ethnicity (Hispanic or Latino)
- Education level

Member Health Status



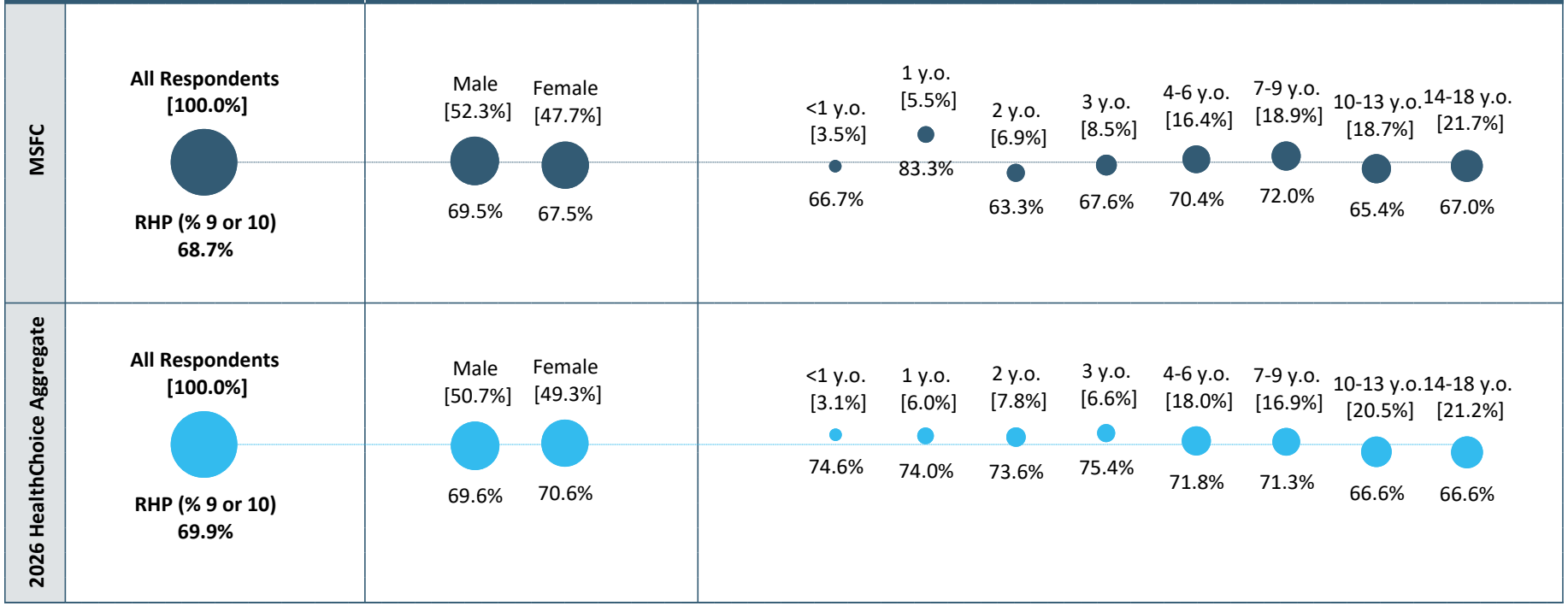
"All Respondents [100%]" are members who answered both the relevant profile question and the RHP question. Bubble size, shown as [%], represents category frequency. The rate under each bubble is the proportion of category members answering the RHP question as 9 or 10. Results are reported for categories with 5 or more respondents.

Respondent Gender and Age



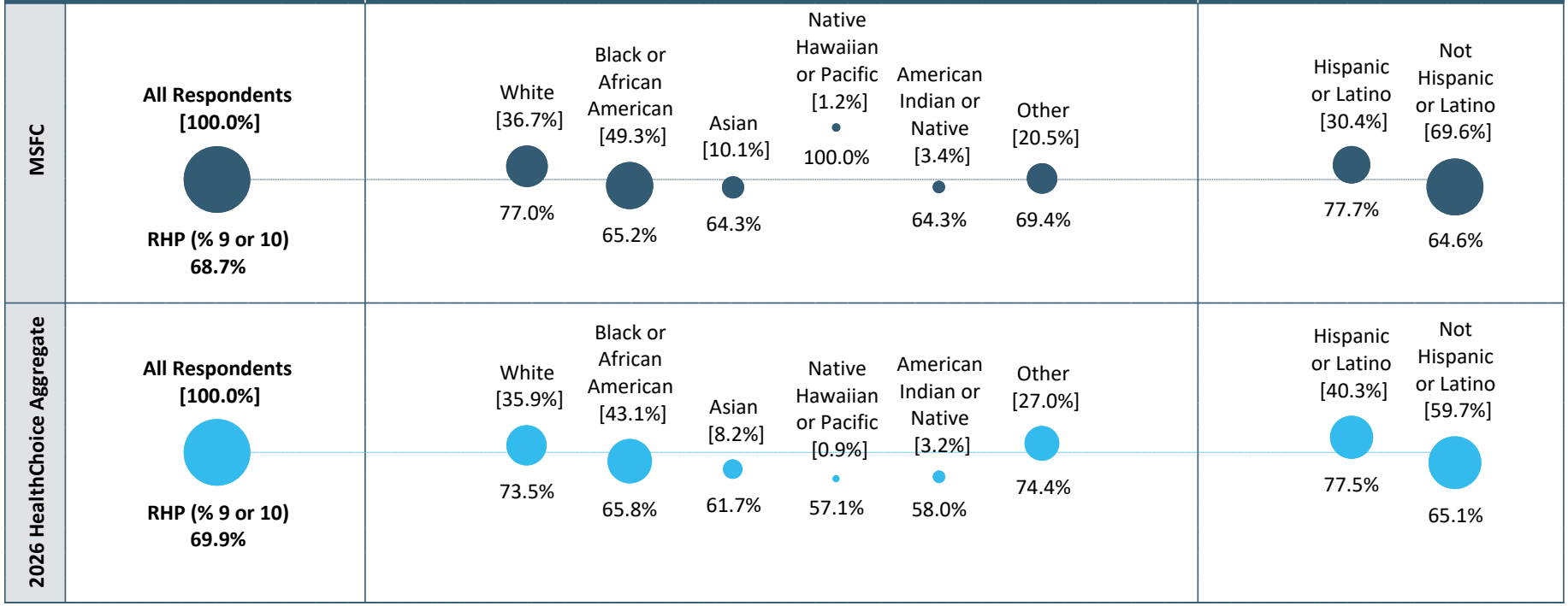
"All Respondents [100%]" are members who answered both the relevant profile question and the RHP question. Bubble size, shown as [%], represents category frequency. The rate under each bubble is the proportion of category members answering the RHP question as 9 or 10. Results are reported for categories with 5 or more respondents.

Member Gender and Age



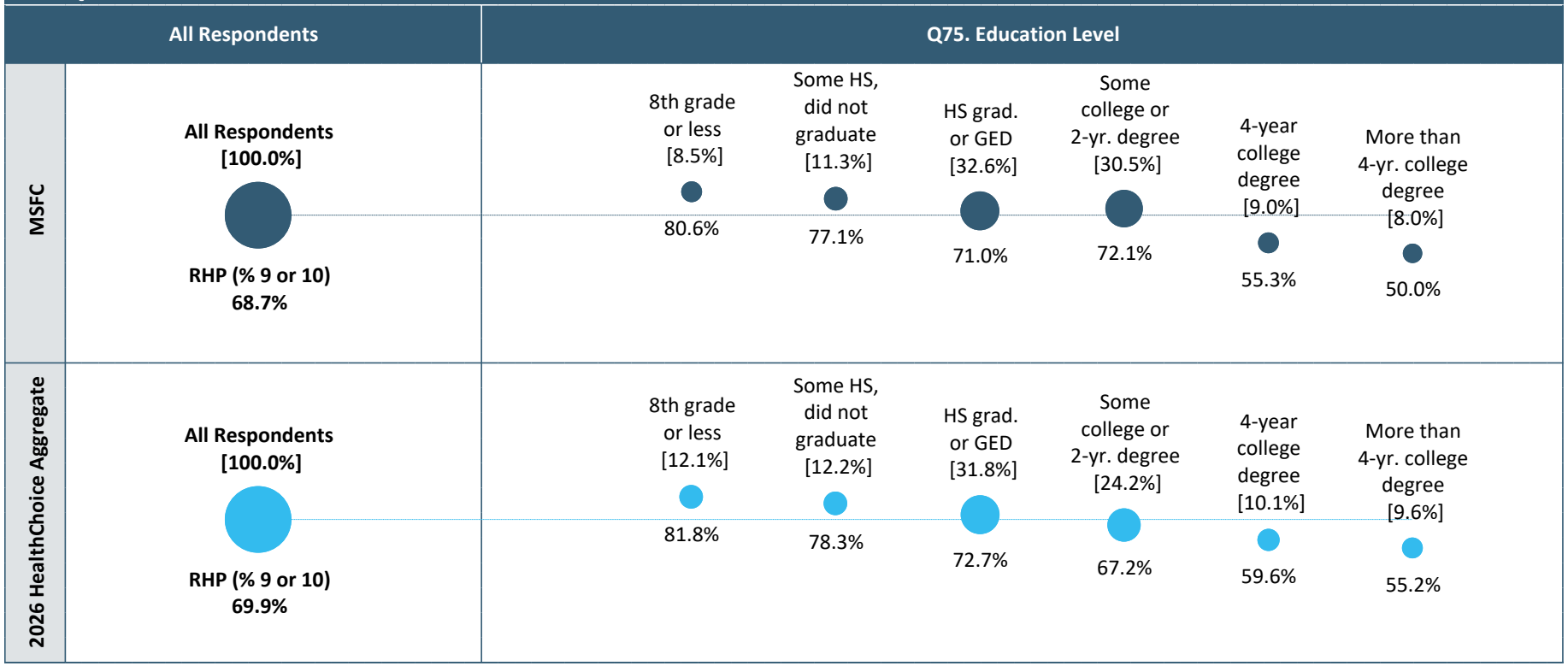
"All Respondents [100%]" are members who answered both the relevant profile question and the RHP question. Bubble size, shown as [%], represents category frequency. The rate under each bubble is the proportion of category members answering the RHP question as 9 or 10. Results are reported for categories with 5 or more respondents.

Member Race and Ethnicity



"All Respondents [100%]" are members who answered both the relevant profile question and the RHP question. Bubble size, shown as [%], represents category frequency. The rate under each bubble is the proportion of category members answering the RHP question as 9 or 10. Results are reported for categories with 5 or more respondents.

Respondent Education Level



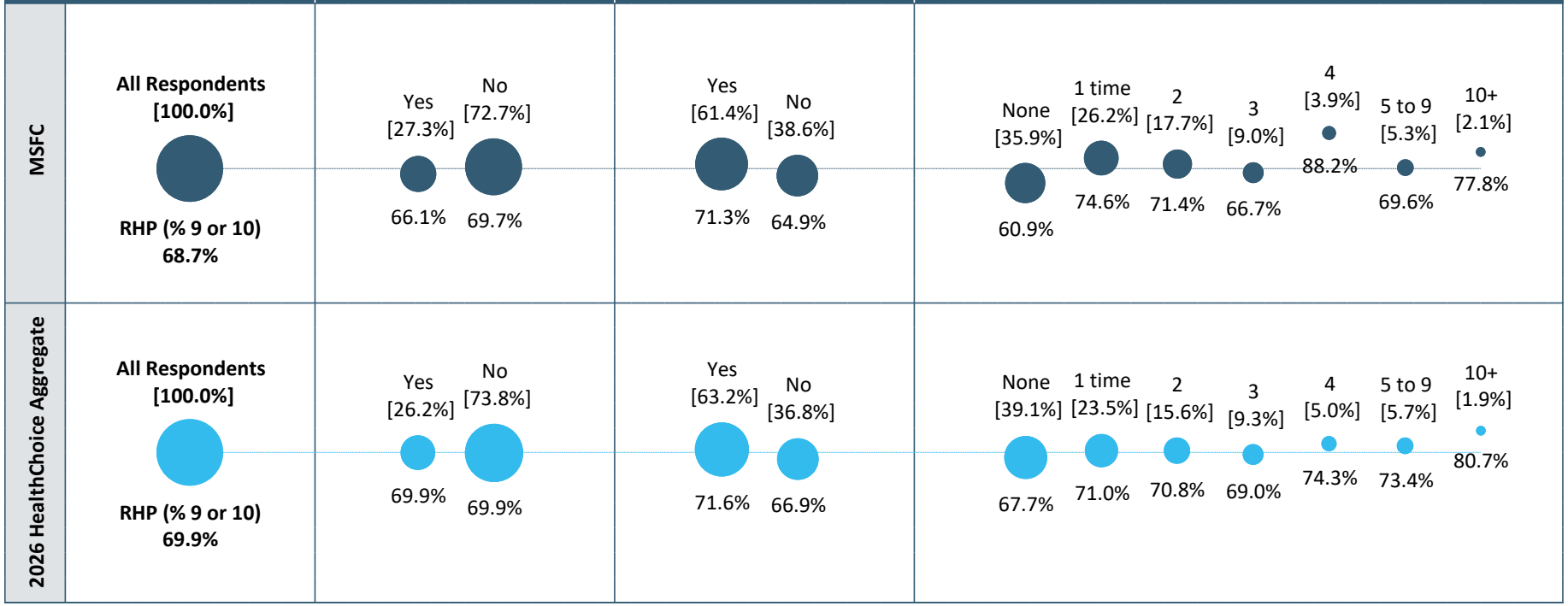
"All Respondents [100%]" are members who answered both the relevant profile question and the RHP question. Bubble size, shown as [%], represents category frequency. The rate under each bubble is the proportion of category members answering the RHP question as 9 or 10. Results are reported for categories with 5 or more respondents.

USE OF SERVICES

The following utilization measures are included in this section:

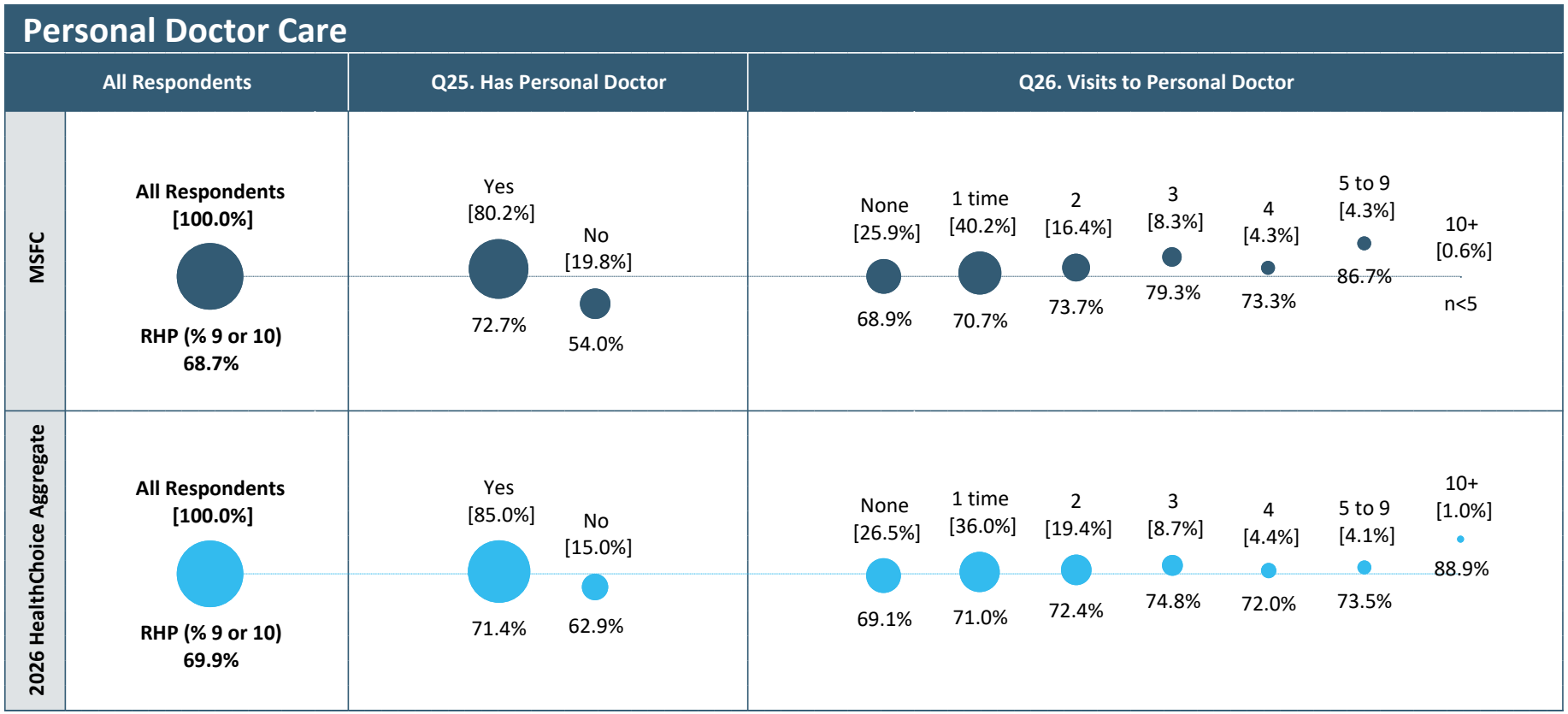
- Type of care received
- Frequency of visits
- Care received from personal doctor
- Specialty and other non-primary care

Type of Care Received



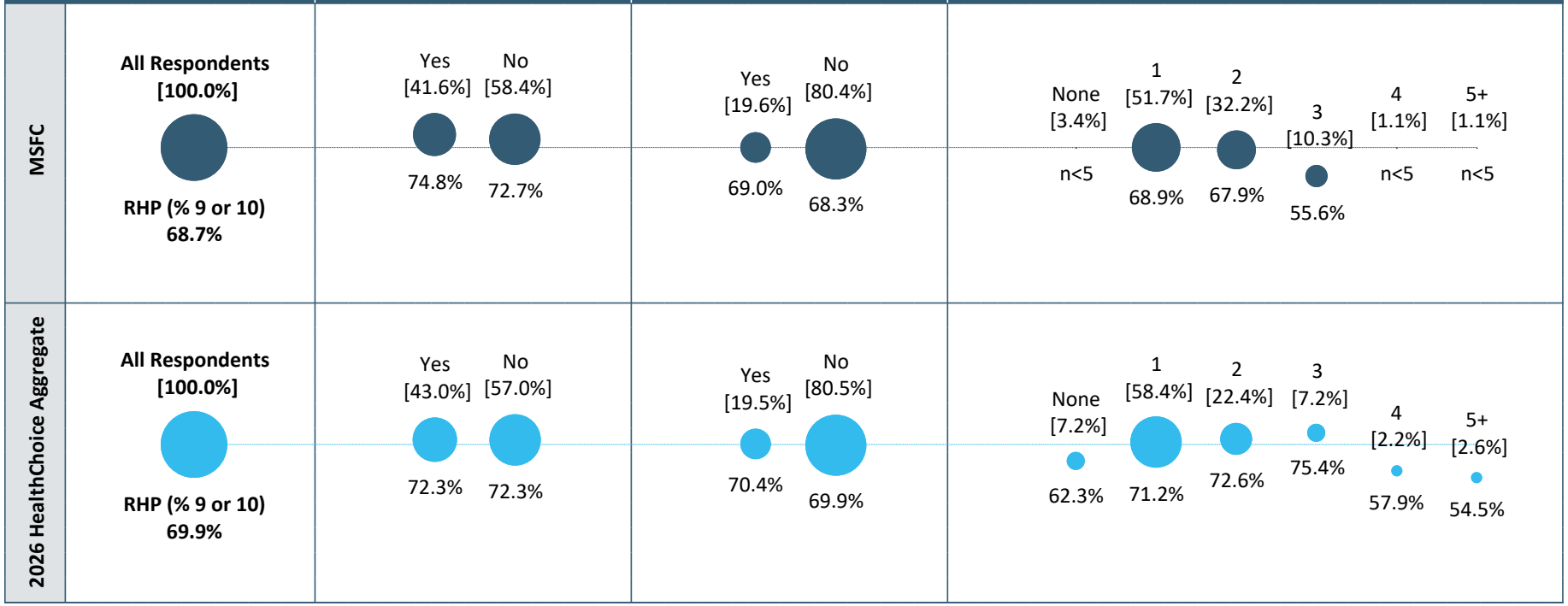
"All Respondents [100%]" are members who answered both the relevant profile question and the RHP question. Bubble size, shown as [%], represents category frequency. The rate under each bubble is the proportion of category members answering the RHP question as 9 or 10. Results are reported for categories with 5 or more respondents.

Personal Doctor Care



"All Respondents [100%]" are members who answered both the relevant profile question and the RHP question. Bubble size, shown as [%], represents category frequency. The rate under each bubble is the proportion of category members answering the RHP question as 9 or 10. Results are reported for categories with 5 or more respondents.

Non-Primary Care



"All Respondents [100%]" are members who answered both the relevant profile question and the RHP question. Bubble size, shown as [%], represents category frequency. The rate under each bubble is the proportion of category members answering the RHP question as 9 or 10. Results are reported for categories with 5 or more respondents.

KEY DRIVER ANALYSIS

OBJECTIVES

CSS's *Key Driver Analysis (KDA)* highlights some of the key differences between high- and low-rated health plans at the industry level. The principal objectives of the KDA are:

- To isolate a set of plan attributes, or key drivers, that distinguish high-rated plans from low-rated plans
- To highlight industry best practices on the key driver measures
- To compare the current performance of MSFC to industry best practices in these areas
- To estimate the impact of improving performance on these measures on the *Rating of Health Plan* measure

TECHNICAL APPROACH

Industry-level analysis, which uses health plans as units of analysis, has several important advantages compared to the alternative approach, which focuses on member experiences within a single plan. Certain plan attributes are strongly related to member satisfaction at the industry level. However, these relationships may be missed if we focus on only one plan at a time. For example, it has been shown that plans that are rated highly on measures of access and availability of care tend to have high overall ratings. Conversely, poor access scores are associated with low overall plan scores. This relationship is clear when ratings are compared *across* plans. However, within a specific plan, member experiences may not be sufficiently varied to reveal the underlying relationship. For example, if all plan members report poor access to care, access measures may show a misleadingly low correlation with the overall rating of the plan. As a result, the plan may underestimate the role of access in member experience and miss a critical opportunity for improvement.

In addition, expressing every CAHPS survey variable as a plan-level rate yields a complete and rich information set on each plan. This effectively eliminates any "gaps" in respondent-level data from a single plan caused by survey skip patterns and allows every response to be used in the analysis.

Finally, in addition to the standard CAHPS performance measures, other sources of differences between health plans can be explored, increasing the explanatory power of the model and allowing for a more precise estimation of the individual key driver effects. These include experience rates, which are based on responses to the CAHPS screener questions. Screeners establish whether a member had a particular type of experience or interaction with

the plan (e.g., contacted customer service, submitted a claim, etc.). CSS's analysis shows that these experience indicators explain a significant portion of the plan's overall rating score. Additional components of the overall score include utilization rates and demographic characteristics of the plan's membership, which are addressed in more detail in the *Membership Profile and Analysis of Plan Ratings by Member Segment* section of this report. Clearly, from the plan's perspective, some of these factors are more actionable than others. However, to yield an accurate model of member experience, the analysis must consider all of its measurable aspects.

The 2026 CSS *Key Driver Model* was developed based on survey results of 244 Medicaid plans surveyed by CSS in 2025 and 2026. CSS performed a regression analysis of health plan ratings to identify sources of variation in overall scores across the industry, using individual health plans as units of analysis. Regression analysis quantifies the relationship between plan attributes (predictors) and the global *Rating of Health Plan* score, controlling for interdependencies among the predictors and other factors that may influence ratings (e.g., member demographics, utilization patterns, etc.). Predictors were chosen carefully to yield a model that is both meaningful and actionable from the health plan's point of view.

All of the plan variables, including potential drivers of member experience (i.e., variables that the plan may consider actionable) and control variables (member demographics, health status, utilization rates, product type, and year of data collection), were entered into the regression model, and the independent contribution of each variable was estimated. As in the past, CSS excluded *Rating of All Health Care* from the list of predictors, both because of its high correlation with *Rating of Health Plan* and the availability of other survey questions addressing specific member experience touch points. If included, the *Rating of All Health Care* measure would account for a large portion of the variance and confound coefficient estimates for the other variables in the model.

INDUSTRY KEY DRIVER MODEL

The table below lists six key drivers of Medicaid member experience in order of importance, from highest to lowest, based on their relative contribution to the *Rating of Health Plan* measure. These variables have statistically significant coefficients in the regression model (p-value < 0.05). Performance on these variables, together with the control variables, explains 80% of the variation in the *Rating of Health Plan* results among Medicaid plans. Note that this ordering reflects the strength of the overall relationship between each key driver and the *Rating of Health Plan* measure *at the industry level*. It does not consider how MSFC is currently performing on these measures. Improvement targets identified specifically for MSFC, which consider both the strength of each key driver and the current level of performance, are presented graphically in the next section.

Medicaid member ratings of the plan are strongly related to having access to highly rated providers (Q36 and Q43). More generally, access to needed care, tests, and treatment (Q10), including primary (Q25) and specialty (Q40) care, are all significant drivers of member experience. Relying on customer service to get needed information or help (Q45) is also important.

Table 9. CSS Industry Model of Key Drivers of Medicaid Member Experience

Key Driver	Interpretation
Q10. Ease of getting needed care, tests, or treatment (percent *Usually* or *Always*)	The higher the proportion of plan members reporting that the necessary care, tests, or treatment for their child were easy to get, the higher the overall plan score.
Q40. Made specialist appointments (percent *Yes*)	The higher the proportion of plan members who made specialist appointments for their child, the higher the overall plan score.
Q36. Rating of Personal Doctor (percent *9* or *10*)	The higher the proportion of members rating their child's personal doctor as *9* or *10*, the higher the overall plan score.
Q25. Has a personal doctor (percent *Yes*)	The higher the proportion of plan members reporting that their child has a personal doctor, the higher the overall plan score.
Q43. Rating of Specialist Seen Most Often (percent *9* or *10*)	The higher the proportion of members rating their child's specialist as *9* or *10*, the higher the overall plan score.
Q45. Customer service provided information or help (percent *Usually* or *Always*)	The higher the proportion of members reporting they were able to get needed information or help from customer service, the higher the overall plan score.

OPPORTUNITIES FOR HEALTH PLAN QUALITY IMPROVEMENT

Specific improvement opportunities for MSFC are presented in Table 10. The ordering of the key drivers reflects both the strength of each key driver at the industry level and how well MSFC is currently performing on each measure. The middle column compares how MSFC is performing relative to the "best practice" rate on each key driver. CSS defined the best practice rate as the best result among the nine plans contributing to the 2026 HealthChoice Aggregate. Room for improvement, represented by the length of the blue arrows, is the difference between the current level of MSFC performance and the best practice rate. The bar on the right displays the incremental gain in the overall *Rating of Health Plan* measure that MSFC could achieve if it performed on par with the best practice plan on each of the key driver measures. Each bar represents room for improvement on the key driver weighted by its contribution to the *Rating of Health Plan* measure.

Table 10. MSFC Child Medicaid Members: Key Areas and Priorities for Improvement

Current Key Driver Performance		Room for Improvement on Key Driver	Overall Improvement Opportunity
MSFC 2026 Rate		Percentage Point Difference Between Current Key Driver Rate and **Best Practice Rate***	Expected Percentage Point **Improvement** in **Rating of Health Plan** (percent *9* or *10*) if Key Driver Performs at Best Practice Level
Q25. Has a personal doctor (percent *Yes*)	79.78%	+8.60% → 88.38%	+1.74%
Q10. Ease of getting needed care, tests, or treatment (percent *Usually* or *Always*)	87.50%	+5.40% → 92.90%	+1.47%
Q36. Rating of Personal Doctor (percent *9* or *10*)	77.22%	+4.17% → 81.40%	+0.99%
Q40. Made specialist appointments (percent *Yes*)	20.22%	+4.49% → 24.70%	+0.78%
Q45. Customer service provided information or help (percent *Usually* or *Always*)	80.36%	+4.38% → 84.73%	+0.61%
Q43. Rating of Specialist Seen Most Often (percent *9* or *10*)	69.32%	+4.76% → 74.07%	+0.59%

* Best result among all plans included in the 2026 HealthChoice Aggregate

5157000

HEALTH PLAN QUALITY IMPROVEMENT RESOURCES

CSS's *Key Driver Analysis* identified improvement opportunities and priorities for MSFC. This section, which lists some helpful publicly available quality improvement resources, is included as a guide to assist plan managers in their efforts. The inclusion of these sources should not be construed as an endorsement of any programs or activities. For a useful introduction to quality improvement (QI), refer to the Agency for Healthcare Research and Quality's (AHRQ) *CAHPS Ambulatory Care Improvement Guide*, Section 4: Ways to Approach the Quality Improvement Process, which includes descriptions of QI strategies in health delivery systems.

IMPROVING MEMBER ACCESS TO CARE

Removing barriers to care is central to improving the health care experience of plan members. The following resources suggest ways to improve patient access to care, tests, and treatment.

Same-Day Appointment Scheduling

- In Section 6 of its guide, AHRQ recommends a method of scheduling that leaves a part of each physician's day open for same-day appointments, rather than a traditional scheduling model that books appointments weeks or months in advance. Because the method does not differentiate between urgent and routine care, patients with non-urgent concerns are able to schedule appointments sooner than under traditional scheduling methods. For more information, see Strategy 6A: Open Access Scheduling for Routine and Urgent Appointments.

- Patients who switch health care providers often cite appointment availability as a key reason. The article "Same-Day Access: Making It Actually Work" describes same-day scheduling models including fixed carve-outs and dynamic capacity; it also discusses the best time of day to open appointment slots and triage criteria for scheduling patients for the next available appointment if a same-day appointment is unavailable.

- "Developing a New Paradigm for Healthcare Delivery: Lessons Learned from Same-Day Access" describes a pilot program to offer same-day appointments to newly-diagnosed cancer patients at an academic cancer center. The process included logistical, cultural, and resource challenges, but with strong leadership and communication it was ultimately successful in improving access, as well as potentially patient outcomes. The paper includes an examination of lessons learned about capacity, scheduling, workflow, culture, and use of technology.

- The American Academy of Pediatrics describes "Innovative Scheduling Models," including open access (same-day) and walk-in appointments and extended office hours (nights or weekends), as well as potential benefits of each.

Implement Process Improvements to Streamline Patient Flow

- Delays experienced by patients while waiting for care, tests, or treatment can be minimized through a variety of mechanisms. For example, reallocating tasks such as physical exams and ordering x-rays to physician assistants and nurse practitioners frees up physicians' time to attend to more pressing patient concerns. The exact form of these improvements will vary widely by practice. See AHRQ's *Improving Patient Flow and Reducing Emergency Department Crowding: A Guide for Hospitals* to help plan and implement patient flow improvement strategies.

- ***VIDEO*** A webinar on YouTube from the Virginia Mason Institute, "Fundamentals for Improving Flow in the Ambulatory Setting," demonstrates how Virginia Mason Franciscan Health approached this process in their facility.

- A literature review in *PLOS One*, "Understanding the Impacts of Health Information Systems on Patient Flow Management," discovered that HIS use improved patient flow management across different departments, systems, and outcome measures in 75% of the 44 studies reviewed.

Patient-Centered Medical Homes (PCMH)

- For AHRQ's resources detailing transitioning a practice to a patient-centered medical home model, see Patient Centered Medical Home (PCMH): Transforming the Organization and Delivery of Primary Care, as well as links to additional resources at Defining the PCMH.

- Not all primary care practices designated as PCMHs have lower costs, better care and outcomes. "Unpacking the Patient-Centered Medical Home" posits that practice-level research might discover which elements of PCMHs (e.g., use of decision support, participation in other alternative payment models) lead to such improvements, and for which patient populations.

- ***VIDEO*** "Quality Improvement and Patient Centered Medical Home (PCMH) for Clinical Leaders & Their Care Teams: A System-Based Approach" is a webinar from the National Association of Community Health Centers featuring presenters from The Joint Commission and the National Committee for Quality Assurance speaking about quality improvement as it relates to PCMHs (watch on YouTube).

- For more background on the PCMH model of care and health equity, see "The Impact of the Patient-Centered Medical Home on Health Care Disparities," "Effect of the Patient-Centered Medical Home on Racial Disparities in Quality of Care," and "Community Social Determinants and Health Outcomes Drive Availability of Patient-Centered Medical Homes."

Alternative Access Centers

- An article from the American Hospital Association, "Retail Clinics Target Chronic Diseases," describes how retail health clinics are increasingly providing primary care and notes that treating patients with chronic diseases is a growth opportunity. Retail clinics tend to be more convenient and lower-cost but currently operate primarily in metropolitan areas with more affluent customers.

- Alternative sites of care – including retail clinics, telehealth, community health centers, and others – can increase access to physical and mental health care for underserved populations, according to an article in *HealthLeaders* titled "Deloitte: Alternative Care Sites Provide Solutions to Several Healthcare Problems."

- In its data brief "Urgent Care Center and Retail Health Clinic Utilization Among Adults: United States, 2019," the National Center for Health Statistics provides statistics on utilization by sex, race, age, and education level.

Telehealth Solutions

- The COVID-19 pandemic accelerated the usage and acceptance of telehealth by providers and patients alike. An article in *The Lancet* details "Opportunities and Challenges for Telehealth Within, and Beyond, a Pandemic."

- Telemedicine was underutilized until the pandemic, when changes to regulations and payment policies permitted its rapid growth. Telemedicine improves access and equity, though barriers remain (see "The State of Telehealth Before and After the COVID-19 Pandemic").

- The meta-analysis "Digital Health Transformation Through Telemedicine (2020–2025): Barriers, Facilitators, and Clinical Outcomes" found that, for most types of telemedicine services, outcomes were comparable to those of in-person care, especially for chronic conditions. In addition, telemedicine improved patient access, convenience, and satisfaction.

- ***VIDEO*** The webinar "Telehealth and Its Emergence During the Pandemic" discusses "how people, processes, regulation, and technology work together to support a successful telehealth transformation… potentially improving access, quality and costs."

- ***PODCAST*** The American Medical Association's (AMA) "Moving Medicine: What Physicians Need to Know About Telehealth" describes how, post-pandemic, telehealth is key to the future of digitally enabled care, which integrates in-person and virtual care in a clinically appropriate manner.

- The U.S. Department of Health and Human Services (HHS) provides a website with telehealth resources for patients in a Q&A format, as well as best practices guides and other information for providers.

IMPROVING HEALTH PLAN PROVIDER NETWORK

These resources concentrate on improving the physician-patient relationship, with a focus on communication. Implementing the solutions proposed here may result in improved patient ratings of doctors.

Improve Physician Communication

- Seminars and workshops for physicians serve as resources to learn and practice patient-centered communication techniques. For general recommendations, see AHRQ's ambulatory care improvement guide, Strategy 6G: Training to Advance Physicians' Communication Skills.

- AHRQ also provides resources for using the SHARE Approach, including Using the Teach-Back Technique and Conversation Starters.

- The American College of Obstetricians & Gynecologists' Committee on Advancing Equity in Obstetric and Gynecologic Health Care released a statement on Effective Patient-Physician Communication, which emphasizes relationship-centered communication that engenders trust and improves patients' experiences and health outcomes. The statement includes a strong focus on communicating with "cultural humility."

- The AMA provides a list of 11 "Do's and Don'ts for Effective Patient-Physician Communication," takeaways from a more comprehensive *JAMA* Insights article (full article requires login).

- Similarly, a *HealthStream* blog post shares "10 Ways to Encourage Better Physician Communication" using the RELATE (Reassure, Explain, Listen, Answer questions, Take action, and Express appreciation) model.

Help Patients Communicate

- Patients who can effectively communicate their needs tend to have higher satisfaction with their care. AHRQ recommends four interventions that prepare patients to better communicate with their providers, including record sharing, writing down talking points prior to visits, and "coached care" programs. See Strategy 6I: Shared Decision-Making and Strategy 6H: Tools to Help Patients Communicate Their Needs in the improvement guide.

- ***TOOL*** The National Institutes of Health offers five worksheets to help patients choose a new health care provider and talk to their provider about family health history, medications, life changes, and health or other concerns.

- ***TOOL*** The National Institute on Aging has A Guide for Older Adults: Talking With Your Doctor, which includes checklists, worksheets, tips, and additional resources on various topics related to aging, as well as an infographic that lists "5 Ways to Make the Most of Your Doctor Visit."

- ***TOOL*** The AHRQ Questions Are the Answer page includes links to tools and resources including tips for patients to become more engaged in their health care before, during, and after the appointment; a list of "The 10 Questions You Should Know"; and a Question Builder tool that patients can use to customize a list of questions for their appointments. The tool is available for printing online and in a downloadable app in the Apple App Store and Google Play.

- ***TOOL*** AHRQ and Centers for Medicare & Medicaid Services (CMS) provide sample discharge preparation/care transition documents that health care providers, patients, and caregivers can fill out and discuss prior to discharge from a hospital or nursing home.

Build Physician-Patient Relationships

- An editorial in *Frontiers in Medicine*, "Patient-Centered Care: Strengthening Trust and Communication in Healthcare Relationships," describes the socioecological context of care, in which health experiences and outcomes are shaped across multiple interconnected levels, from individual to interpersonal (relationships) to community and societal. The editorial introduces a Research Topic that includes 23 articles.

- AHRQ describes the SHARE Approach to shared decision-making in a quick reference guide and provides links to SHARE Approach resources, including a three-part video training series, on their website.

- Cultural competence is increasingly important to the physician-patient relationship. Tips are available in The SHARE Approach: Cultural Competence and Getting to Know Your Patient.

Improve Referral Communication

- The coordination of care between primary and specialist providers can be a challenge and may affect patient perceptions of their specialist care. Improving coordination of care and case management can increase patient satisfaction with specialists. In "Communication Lays the Groundwork for Successful Physician Referral Strategies," the Medical Group Management Association gives tips for building relationships with specialists.

- AHRQ's *Health Literacy Universal Precautions Toolkit, 3rd Edition* includes a section on making the referral process easier for patients.

- High-functioning referral networks are critical for positive patient outcomes and require communication, measurement, and monitoring (see "Optimizing Physician Referrals: A Key to Successful Population Health Management").

- "A Guide to Maximizing Physician Referral Strategies" from the AMA includes tips for both primary care and specialist practices.

- The High Value Care Coordination Toolkit from the American College of Physicians includes resources to optimize communication between referring physicians and specialists, including information to include in the referral ("pertinent data sets"), checklists, and other resources.

IMPROVING CUSTOMER SERVICE

It is important that health plan information be both easily available and useful to members. As representatives of the plan, customer service staff must ensure that members have confidence and trust in the customer service staff's ability to address the members' questions and concerns. The following resources contain recommendations for improving customer service.

Develop Customer Service Standards

- To improve customer service, AHRQ suggests first articulating which aspects of customer service are most important to the plan. After developing these standards, monitor performance and promote accountability among staff. For more information, see Strategy 6Q: Standards for Customer Service in AHRQ's ambulatory care improvement guide.

- ***SAMPLE*** The Veterans Health Administration has published a directive, "VHA Veteran Patient Experience," that is focused on veterans and service members but includes information that is broadly applicable to customer service in other health care settings. It comprises sections on definitions, policies, responsibilities of key staff members, service recovery programs, process improvement mechanisms, and staff training.

- ***SAMPLE*** Froedtert Health has a "Customer Service Standards" brochure that can be used as a model.

Implement Service Recovery Procedures

- When members have a complaint, service recovery programs support customer service staff to identify and remedy the problem. While complaints may be inevitable, proper handling of complaints can reassure patients and restore loyalty to the health plan. For more information, see AHRQ's ambulatory care improvement guide Strategy 6P: Service Recovery Programs.

- An article in *Forbes*, "Service Recovery in Healthcare: Effective Strategies to Retain Unsatisfied Patients," defines service recovery and describes effective strategies to implement it.

- ***VIDEO*** Service Recovery in Health Care, a four-part training series, was developed as part of a grant from the Health Resources & Services Administration. The videos total one hour and focus on why service recovery matters, eight steps for front-line staff, tips for de-escalation, and embedding service recovery into everyday practice.

- ***SAMPLE*** Sharp HealthCare has an infographic, "Service Recovery: Foundations of The Sharp Experience," that can be used as a model.

IMPROVING HEALTH PLAN-RELATED INFORMATION

Many people look to their health plan for information not only on how the health plan works but also on resources to help them improve their health, particularly when dealing with chronic illnesses. Improved access to trusted health information has been shown to lead to improved outcomes.

Make Plan Information Accessible to All Members

- The AHIMA Foundation issue brief "The Critical Role of Web Accessibility in Health Information Access, Understanding, and Use" addresses the importance of website accessibility for older adults and persons with disabilities to obtain, understand, and use health information.

- Similarly, the U.S. Centers for Disease Control and Prevention (CDC) recommends using user-centered design approaches to ensure online health information meant for older adults is understandable and usable.

- CMS provides information on communication accessibility planning for individuals who are blind or have low vision, those who are deaf or hard-of-hearing, and those with limited English proficiency.

- ***TOOL*** The University of Michigan has developed a plain language medical dictionary that is available to be embedded as a website widget.

Increase Access to Trusted Health Information

- Online sources of reliable health information are available in multiple languages. These include the National Library of Medicine's MedlinePlus (arranged by language or health topic) and Health Information Translations (searchable by language, health topic, and keyword).
- The AMA offers "What Doctors Want Patients to Know™," articles that help consumers learn about health-related topics.
- The James Madison University Library's Consumer Health microsite includes sub-pages with links to reliable sources of health information, information for teens and young adults, and information about medications and supplements, among others.

Evaluate the Organization's Health Literacy Programs

- The National Academy of Medicine published a discussion paper describing Ten Attributes of Health Literate Health Care Organizations, including components of each. AHRQ includes a page on its website with links to resources to help address each of the attributes.
- The CDC has defined attributes of a health-literate organization and developed guidance on assessing an organization's health literacy and evaluating its health literacy program, including links to resources, tools, and training.
- The CDC's National Prevention Information Network also offers health communication language and literacy tools to create health materials in plain language to reduce health disparities.
- "Organizational Health Literacy as a Tool for Health Equity: Application in a High-Risk Infant Follow-Up Program" describes an evaluation of the accessibility of the hospital and clinic environment as well as patient forms, assessments, and education materials for high-risk infants, from discharge from the hospital's NICU through age 3. It includes information on assessment tools used, in addition to results and next steps.
- HHS has a strong focus on health literacy in its Healthy People 2030 initiative, with six objectives related to the topic. See information on these goals and the definitions of personal and organizational health literacy at Health Literacy in Healthy People 2030, as well as resources on their Health Literacy webpages.

Improve Patient Health Literacy

- The Center for Health Care Strategies offers five health literacy fact sheets that include definitions, ways to identify limited health literacy, how to improve health literacy to advance equity, guidelines for effective written and verbal communications, and resources.

- Health literacy resources assembled by the HHS Office of Disease Prevention and Health Promotion outline steps to improve health literacy, which may help patients to better absorb the information they obtain from written materials or the internet.

- AHRQ also has developed its own health literacy toolkit to support physicians, the *Health Literacy Universal Precautions Toolkit, 3rd Edition*.

- The companion *Guide to Implementing the AHRQ Health Literacy Universal Precautions Toolkit* presents advice based on the experiences of 12 primary-care practices that implemented the Toolkit.

APPENDIX A. SCORING METHODOLOGY AND GLOSSARY

NCQA CALCULATION GUIDELINES FOR RATING AND COMPOSITE GLOBAL PROPORTIONS

NCQA's *HEDIS 2026, Volume 3: Specifications for Survey Measures* contains detailed guidelines for calculating survey results. These guidelines include:

- Criteria for including a survey in the results calculation. A questionnaire must have the final disposition code of *Complete and Valid Survey* to be included in the calculation of plan-level scores.
- Rules for handling appropriately answered questions (i.e., questions that comply with survey skip-pattern instructions).
- Rules for handling inappropriately answered questions (e.g., unanswered questions, multiple-mark questions, questions that should have been skipped, and questions within a skip pattern of an inappropriately answered or skipped gate item).
- Denominator reporting thresholds. Health plans must achieve a denominator of at least 100 responses to obtain a reportable result. If the denominator for a particular survey result calculation is less than 100, NCQA assigns a measure result of "NA."
- Rules for calculating denominators for questions and composites. The denominator for a question is equal to the total number of responses to that question. The denominator for a composite is the average number of responses across all questions in the composite.
- Rules for handling changes in the definition of the submission entity (for example, if a health plan changes how it reports CAHPS results from one year to the next).

COMPOSITE GLOBAL PROPORTIONS

Global proportions are the average proportions of respondents who gave the plan a favorable rating on each question in a composite. The steps involved in calculating the composite global proportion are:

Step 1

For each question in a composite, determine the proportion of respondents selecting the reported response option(s).

Step 2

Calculate the average proportion across all the questions in the composite, as illustrated in Table 11 below. These are the composite global proportions. All questions in a composite are weighted equally, regardless of how many members responded.

Table 11. Example of Calculating a Composite Global Proportion

Response option	Question 4	Question 6	Global Proportion
Never or *Sometimes*	1 / 5 = 0.20	1 / 4 = 0.25	(0.20 + 0.25) / 2 = 0.2250
Usually	2 / 5 = 0.40	1 / 4 = 0.25	(0.40 + 0.25) / 2 = 0.3250
Always	2 / 5 = 0.40	2 / 4 = 0.50	(0.40 + 0.50) / 2 = 0.4500
Usually or *Always*	4 / 5 = 0.80	3 / 4 = 0.75	(0.80 + 0.75) / 2 = 0.7750

Therefore, 80% and 75% of members respectively provided favorable responses to the *Getting Care Quickly* questions 4 and 6. Averaging these two proportions yields the global proportion score of 77.5% for the *Getting Care Quickly* composite.

NCQA HEALTH PLAN RATINGS METHODOLOGY

NCQA's Health Plan Report Cards rate health plans based on their combined HEDIS® and CAHPS® scores and NCQA Accreditation status. NCQA evaluates health plans on the quality of care patients receive, how happy patients are with their care, and health plans' efforts to keep improving. Accredited plans earn an overall star rating (on a five-star scale) as well as measure-level, HPR composite-level, and HPR sub-composite-level star ratings. Note that HPR uses the terms "composite" and "sub-composite" to refer to groupings of individual measures. HPR composites (e.g., *Patient Experience*) are different from CAHPS composites (e.g., *Getting Care Quickly*).

The list of measures included in NCQA's 2026 Health Plan Ratings is provided in the *Estimated NCQA Health Plan Ratings (Star Ratings)* section (see Table 7 on page 21). Below are the steps to assign star ratings to applicable measures.

ASSIGNMENT OF STAR RATINGS

Step 1

Compare reported rates to the current-year National Percentiles for All Lines of Business. For any reports CSS issues **prior** to NCQA releasing the current-year benchmarks (usually in September), HPR scores are estimated based on the prior-year benchmarks. The reports CSS issues **after** NCQA releases the current-year benchmarks use these updated benchmarks. The reported rate is translated into a measure rating score – the 1-5 score derived by comparing the plan's reported rate to the current-year national 10th, 33rd, 67th, and 90th percentiles for All Lines of Business, unless the measure has a trending concern.

Step 2

Assign individual measure star ratings. The individual measure rating score (ultimately reported as a star rating) is calculated as follows:

- 5 stars: a plan that is in the top one-tenth (decile) of all plans
- 4 stars: a plan that is in the top one-third of plans, but not in the top decile
- 3 stars: a plan in the middle one-third of all plans
- 2 stars: a plan that is in the bottom one-third of plans, but not in the bottom decile

- 1 star: a plan that is in the bottom decile of plans

Step 3

Assign domain (HPR "composite") and sub-domain (HPR "sub-composite") star ratings. Measure rating scores for the *Patient Experience* domain and its three sub-domains (*Getting Care*, *Satisfaction With Plan Physicians*, and *Satisfaction With Plan Services*) are calculated using the formula:

Domain or Sub-Domain Measure Rating Score = ∑ (Measure Rating * Measure Weight) / ∑ Weights

All CAHPS measures have a weight of 1.5.

For example, if a plan earns 3 stars on *Getting Needed Care* and 4 stars on *Getting Care Quickly*, the plan's *Getting Care* sub-domain score is calculated as (3 * 1.5 + 4 * 1.5) / (1.5 + 1.5) = 3.5 stars.

SMALL DENOMINATORS

To be included in HPR scoring, individual *Patient Experience* (CAHPS) measures must achieve a reportable denominator of at least 100 valid responses. An HPR composite or sub-composite star rating is calculated only if at least half of all individual measures comprising the composite or sub-composite have reportable denominators. (Note: CSS ignores individual measure denominators in calculating HPR stars.)

GLOSSARY OF TERMS

Attributes	Areas of health plan performance and member experience assessed with the CAHPS survey.
Benchmark	A reference score (e.g., the NCQA National Average rate, the CSS multi-plan average, or the plan's own prior-year rate) against which performance on the measure is assessed.
Best Practice	The result of the top-performing plan on a given measure among all plans included in a reference distribution (e.g., the plans included in the calculation of the CSS multi-plan average).
CAHPS Surveys	Consumer Assessment of Healthcare Providers and Systems (CAHPS) is a series of surveys designed to collect consumer feedback on their health care experiences. The CAHPS 5.1H Health Plan Survey asks members to report on their experiences with access to appointments and care through their health plan, communication with doctors available through the plan, and customer service. The Commercial plan version asks about member experiences in the previous twelve months, whereas the Medicaid version refers to the previous six months. The Medicaid version is available for adults and children; the Commercial version is for adults only. The Adult survey is intended for respondents who are 18 and older; the Child survey asks parents or guardians about the experiences of children 17 and younger. Health plans report survey results as part of HEDIS data collection. NCQA uses survey results to create national benchmarks for care and to report health plan performance to consumers. Health plans might also collect CAHPS survey data for internal quality improvement purposes.
Composite Measures	Composite measures combine results from related survey questions into a single score to summarize health plan performance in a specific area of care or service. The set of applicable composites varies slightly by survey version.
Confidence Interval	A confidence interval (CI) is a range of values that is likely to contain the value of an unknown population parameter (e.g., mean or proportion). Since it is usually impossible to measure entire populations, these parameters are estimated using samples. Parameter estimates are subject to random sampling error. A confidence interval places a margin of error around the sample estimate to help us understand how wrong the estimate might be. A narrower CI indicates a more precise estimate, while a wider CI indicates a less precise estimate. For example, suppose the proportion of sample members rating their plan as *9* or *10* is 52%. A 95% confidence interval for the proportion was computed to be [49%, 55%], or 52 (±3%). This means that we are 95% confident that the proportion of the plan population that would rate it as *9* or *10* is between 49% and 55%.

Confidence Level	A confidence level is associated with tests of statistical significance of observed differences in survey scores. It is expressed as a percentage and represents how often the observed difference (e.g., between the plan's current-year rate and the relevant benchmark rate) is real and not simply due to chance. A 95% confidence level associated with a statistical test means that if repeated samples were surveyed, in 95 out of 100 samples the observed measure score would be truly different from the comparison score.
Correlation	A degree of association between two variables, or attributes, typically measured by the *Pearson correlation coefficient*. The coefficient value of 1 indicates a strong positive relationship; -1 indicates a strong negative relationship; zero indicates no relationship at all.
Denominator (*n*, or Usable Responses)	Number of valid (appropriately answered) responses available to calculate a measure result. Examples of inappropriately answered questions include ambiguously marked answers, multiple marks when a single answer choice is expected, and responses that violate survey skip patterns. The denominator for an individual question is the total number of valid responses to that question. The denominator for a composite is the average number of responses across all questions in the composite. If the denominator is less than the NCQA-required minimum of 100 responses, NCQA assigns a measure result of "NA."
Disposition	The final status given to a member record in the survey sample at the end of the study (e.g., completed survey, refusal, non-response, etc.).
Eligible Population	Members who are eligible to participate in the survey based on the following NCQA criteria: • Current enrollment (as of the date the sample frame is generated). Some members may no longer be enrolled by the time they complete the survey. They become ineligible and will be excluded from survey results based on their responses to the first two questions on the survey, which confirm membership. • Continuous enrollment (twelve months for Commercial and six months for Medicaid, with no more than one enrollment break of 45 days or less). • Member age (18 years old or older for the Adult survey and 17 years old or younger for the Child survey as of December 31 of the measurement year).

	• Primary coverage (through Medicaid or a commercial product line for Medicaid and Commercial surveys, respectively).
Global Proportions	Applies to composite measures. The proportion of respondents selecting the favorable response(s) (e.g., *Usually* or *Always*) averaged across the questions that make up the composite.
Health Plan Ratings (HPR)	NCQA rates health plans in three categories: private/commercial plans in which people enroll through work or on their own; plans that serve Medicare beneficiaries in the Medicare Advantage program (not supplemental plans); and plans that serve Medicaid beneficiaries. NCQA ratings are based on three types of quality measures: measures of clinical quality from NCQA's Healthcare Effectiveness Data and Information Set (HEDIS); measures of patient experience using the Consumer Assessment of Healthcare Providers and Systems (CAHPS); and results from NCQA's review of a health plan's health quality processes (NCQA Accreditation). NCQA rates health plans that choose to report measures publicly. The overall rating is the weighted average of a plan's HEDIS and CAHPS measure ratings, plus Accreditation bonus points (if the plan is Accredited by NCQA), rounded to the nearest half point and displayed as stars. The overall rating is based on performance on dozens of measures of care and is calculated on a 0-5 (5 is highest) scale in half points. Performance includes three subcategories (also scored 0-5 in half points): • Patient Experience: Patient-reported experience of care, including experience with doctors, services, and customer service (measures in the *Patient Experience* category). • Rates for Clinical Measures: The proportion of eligible members who received preventive services (prevention measures) and the proportion of eligible members who received recommended care for certain conditions (treatment measures). • NCQA Health Plan Accreditation: For a plan with an Accredited or Provisional status, 0.5 bonus points are added to the overall rating before being rounded to the nearest half point and displayed as stars. A plan with an Interim status receives 0.15 bonus points added to the overall rating before being rounded to the nearest half point and displayed as stars.
HEDIS	The Healthcare Effectiveness Data and Information Set (HEDIS) is a set of performance measures in the managed care industry, developed and maintained by NCQA. HEDIS was designed to allow consumers to compare health plan performance to other plans and to national or regional benchmarks as well as to track year-to-year performance. HEDIS is one component

	of NCQA's Accreditation process, although some plans submit HEDIS data without seeking NCQA Accreditation. CAHPS measures are a subset of HEDIS.
Key Drivers	Key Drivers are plan attributes that have been shown to be closely related to members' overall assessment of the plan. Performance on these attributes predicts how the plan is rated overall and, when viewed from the industry perspective, helps to distinguish highly rated plans from poorly performing plans.
NCQA	The National Committee for Quality Assurance (NCQA) is an independent non-profit organization that works to improve health care quality through the administration of evidence-based standards, measures, programs, and accreditation. NCQA manages voluntary accreditation programs for individual physicians, medical groups, and health plans. Health plans seek NCQA Accreditation and measure performance through the administration and submission of the Healthcare Effectiveness Data and Information Set (HEDIS) and Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey.
Oversampling	Sampling more than the minimum NCQA-specified sample size for a given survey type. A health plan must oversample if it cannot eliminate disenrolled members from membership files; correct addresses and, when appropriate, telephone numbers; provide updated, accurate sample frames to the survey vendor by the required date; or if it anticipates a high rate of disenrollment after providing the sample frame to the survey vendor. In such cases, oversampling will help ensure that enough survey-eligible members remain in the sample. Another reason to oversample is to obtain a greater number of completed surveys. For example, the health plan may oversample if it has a prior history of low survey response rates or if it anticipates that a considerable number of the telephone numbers in the membership files are inaccurate. Collecting more completed surveys will help the plan to achieve reportable results and/or detect statistically significant differences or changes in scores. The oversampling rate must be a whole number representing the percent of the base sample to be oversampled (e.g., 7).
Question Summary Rate	Question Summary Rates express the proportion of respondents selecting the response option(s) of interest (typically representing the most favorable outcome(s) from a given question on the survey). Many survey items use a *Never*, *Sometimes*, *Usually*, or *Always* response scale, with *Always* being the most favorable outcome. Results are typically reported as the proportion of members selecting *Usually* or *Always*.
Regression Analysis	Regression analysis is a statistical technique used to identify which variables (e.g., member experience touch points) have a measurable impact on an outcome measure of interest (e.g., overall rating of the health plan).

Response Rate	Survey response rate is calculated by NCQA using the following formula: $\text{Response Rate} = \frac{\text{Complete and Eligible Surveys}}{\text{[Complete and Eligible + Incomplete (but Eligible) + Refusal + Nonresponse after maximum attempts + Added to Do Not Call (DNC) List]}}$
Rolling Average Rate Calculation Method	The rolling averages method was introduced by NCQA to accommodate measures with small denominators. To report the results of these measures, there must be at least 100 responses collected over two years of survey administration. The numerators and the denominators of these measures are combined over a two-year period to calculate the final reported rate.
Sample Size	The NCQA-required sample size is 1,100 for Adult Commercial plans, 1,350 for Adult Medicaid plans, and 1,650 for Child Medicaid plans.
Statistically Significant Difference	When survey results are calculated based on sample data and compared to a benchmark score (e.g., the NCQA National Average rate, the CSS multi-plan average, or the plan's own prior-year rate), the question is whether the observed difference is real or due to chance. A difference is said to be statistically significant at a given confidence level (e.g., 95%) if it has a 95% chance of being true.
Trending	Comparison of survey results over time.
Usable Responses (*n*)	See *Denominator*.
Valid Response	Any acceptable response to a survey question (i.e., falling within a predefined set) that follows the NCQA skip pattern rules and data cleaning guidelines.

APPENDIX B. SURVEY RESULTS AT A GLANCE

2026 (MY 2025) CAHPS® 5.1H Survey Results at a Glance

MedStar Family Choice (Child Medicaid with CCC Measure Survey)

Comparisons to NCQA Quality Compass National Scores and Estimated Health Plan Ratings are based on MY 2024 results.

Abbreviated Measure Name and Reported Rate	This Plan							Benchmark Comparisons				This Plan's Estimated 2026 NCQA Health Plan Rating (HPR)
	2026			2025		2024		2026 HealthChoice Aggregate		2025 (MY 2024) NCQA Quality Compass National Average (All LOBs)		
	Rate	95% CI	(n)	Rate	Change	Rate	Change	Rate	Difference	Rate	Difference	
PATIENT EXPERIENCE (GENERAL POPULATION)												★★★★★
Getting Care												★★☆☆☆
Getting Needed Care (% A+U)	**80.16%**	(±5.67)	**(190)**	79.31%	[+0.85]	76.77%	[+3.40]	82.05%	[-1.88]	83.95%	[-3.79]	★★☆☆☆
Ease of Getting Needed Care	**87.50%**	(±3.82)	**(288)**	88.42%	[-0.92]	84.78%	[+2.72]	89.03%	[-1.53]	89.77%	[-2.27]	Not reported in HPR
Ease of Seeing a Specialist	**72.83%**	(±9.09)	**(92)**	70.19%	[+2.63]	68.75%	[+4.08]	75.06%	[-2.23]	78.76%	[-5.93]	
Getting Care Quickly (% A+U)	**82.86%**	(±5.22)	**(201)**	78.59%	[+4.27]	83.52%	[-0.66]	83.78%	[-0.92]	86.20%	[-3.34]	★★☆☆☆
Ease of Getting Urgent Care	**85.71%**	(±6.11)	**(126)**	82.58%	[+3.13]	86.32%	[-0.61]	88.17%	[-2.46]	90.16%	[-4.45]	Not reported in HPR
Ease of Getting Routine Care	**80.00%**	(±4.73)	**(275)**	74.60%	[+5.40]	80.72%	[-0.72]	79.39%	[+0.61]	82.48%	[-2.48]	
Satisfaction With Plan and Plan Services												★★☆☆☆
Rating of Health Plan (% 9+10)	**68.68%**	(±4.30)	**(447)**	68.72%	[-0.03]	66.67%	[+2.01]	69.91%	[-1.23]	71.80%	[-3.12]	★★☆☆☆
Rating of Health Care (% 9+10)	**65.97%**	(±5.47)	**(288)**	72.17%	[-6.20]	69.43%	[-3.46]	69.96%	[-3.99]	70.90%	[-4.93]	★★☆☆☆
ADDITIONAL MEASURES AND RATES (GENERAL POPULATION)												
Coordination of Care (% A+U)	**83.49%**	(±6.97)	**(109)**	81.62%	[+1.87]	75.24%	[+8.25]	84.97%	[-1.48]	84.90%	[-1.41]	Not reported in HPR
Doctor Communication (% A+U)	**93.42%**	(±3.00)	**(263)**	90.63%	[+2.80]	92.16%	[+1.26]	92.25%	[+1.18]	93.95%	[-0.53]	
Doctor Explained Things	**93.13%**	(±3.06)	**(262)**	90.73%	[+2.40]	90.63%	[+2.50]	91.72%	[+1.41]	94.33%	[-1.20]	
Doctor Listened Carefully	**94.70%**	(±2.70)	**(264)**	93.73%	[+0.97]	93.75%	[+0.95]	94.61%	[+0.09]	95.54%	[-0.84]	
Doctor Showed Respect	**96.59%**	(±2.19)	**(264)**	95.38%	[+1.21]	95.98%	[+0.61]	96.21%	[+0.38]	97.02%	[-0.43]	
Doctor Spent Enough Time	**89.27%**	(±3.75)	**(261)**	82.67%	[+6.61] ✓	88.29%	[+0.98]	86.45%	[+2.83]	88.92%	[+0.35]	
Customer Service (% A+U)	**86.20%**	(±6.37)	**(113)**	82.06%	[+4.14]	85.71%	[+0.48]	86.52%	[-0.32]	88.21%	[-2.01]	
Customer Service Provided Info/Help	**80.36%**	(±7.36)	**(112)**	74.81%	[+5.55]	76.92%	[+3.43]	80.61%	[-0.26]	82.28%	[-1.92]	
Customer Service Courteous/Respectful	**92.04%**	(±4.99)	**(113)**	89.31%	[+2.72]	94.51%	[-2.47]	92.42%	[-0.38]	94.09%	[-2.05]	
Rating of Health Care (% 8+9+10)	**84.03%**	(±4.23)	**(288)**	86.73%	[-2.70]	86.90%	[-2.87]	87.00%	[-2.98]	87.35%	[-3.32]	
Rating of Doctor (% 8+9+10)	**88.89%**	(±3.25)	**(360)**	87.93%	[+0.96]	86.84%	[+2.05]	90.28%	[-1.39]	90.59%	[-1.70]	
Rating of Doctor (% 9+10)	**77.22%**	(±4.33)	**(360)**	72.89%	[+4.33]	75.33%	[+1.89]	77.68%	[-0.45]	77.83%	[-0.61]	
Rating of Specialist (% 8+9+10)	**85.23%**	(±7.41)	**(88)**	86.67%	[-1.44]	80.00%	[+5.23]	84.72%	[+0.51]	87.36%	[-2.13]	
Rating of Specialist (% 9+10)	**69.32%**	(±9.64)	**(88)**	70.00%	[-0.68]	67.27%	[+2.05]	69.44%	[-0.12]	73.21%	[-3.89]	
Rating of Health Plan (% 8+9+10)	**83.45%**	(±3.45)	**(447)**	86.03%	[-2.59]	86.39%	[-2.94]	85.31%	[-1.86]	86.50%	[-3.05]	
CHILDREN WITH CHRONIC CONDITIONS MEASURES (CCC POPULATION)												
Access to Prescription Meds (% A+U)	**92.57%**	(±3.62)	**(202)**	89.33%	[+3.24]	89.74%	[+2.83]	90.35%	[+2.22]	90.51%	[+2.06]	Not reported in HPR
Access to Specialized Services (% A+U)	**72.46%**	(±9.42)	**(86)**	76.22%	[-3.76]	71.74%	[+0.72]	69.56%	[+2.90]	74.52%	[-2.06]	
Getting Needed Information (% A+U)	**88.26%**	(±4.32)	**(213)**	86.28%	[+1.98]	85.57%	[+2.69]	88.49%	[-0.23]	91.02%	[-2.76]	
Doctor Who Knows Child (% Yes)	**90.90%**	(±4.25)	**(176)**	90.14%	[+0.75]	89.74%	[+1.15]	90.57%	[+0.33]	91.44%	[-0.54]	
Care Coordination for CCC (% Yes)	**72.50%**	(±9.97)	**(77)**	77.41%	[-4.91]	74.32%	[-1.82]	74.28%	[-1.78]	74.91%	[-2.41]	

5157000

The 95% confidence interval (CI) and the number of valid responses (*n* , or measure denominator) are provided for the current-year measure rate only. Statistically significant differences between the current-year rate and the comparison rate are marked with a checkmark (✓) symbol.

Unofficial Health Plan Ratings (HPR) were estimated by CSS based on the prior-year (2025, or MY 2024) NCQA Quality Compass national benchmarks. The official 2026 Health Plan Ratings, based on the current-year (2026, or MY 2025) national benchmarks, will be posted by NCQA on the Health Plan Report Card website in September of 2026. NCQA removed Rating of Personal Doctor from HPR 2026 (MY 2025).

APPENDIX C. CROSS-TABULATIONS

MedStar Family Choice - General Population

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Patient Experience Measures

	Reportable Rates					Estimated Health Plan Rating (HPR)	
	2025 NCQA National Average, All LOBs	2026 HealthChoice Aggregate	Plan Rate			Percentile	Stars
			2026	2025	2024		
Consumer Satisfaction							2.0
Getting Care							2.0
Getting Needed Care (% A+U)	83.95%	82.05%	**80.16%**	79.31%	76.77%	10th	2.0
Getting Care Quickly (% A+U)	86.20%	83.78%	**82.86%**	78.59%	83.52%	10th	2.0
Satisfaction with Plan and Plan Services							2.0
Rating of All Health Care (% 9+10)	70.90%	69.96%	**65.97%**	72.17%	69.43%	10th	2.0
Rating of Health Plan (% 9+10)	71.80%	69.91%	**68.68%**	68.72%	66.67%	10th	2.0
Non-HPR Measures							
Rating of Specialist Seen Most Often (% 9+10)	73.21%	69.44%	**69.32%**	70.00%	67.27%		
Rating of Personal Doctor (% 9+10)	77.83%	77.68%	**77.22%**	72.89%	75.33%		
Coordination of Care (% A+U)	84.90%	84.97%	**83.49%**	81.62%	75.24%		
How Well Doctors Communicate (% A+U)	93.95%	92.25%	**93.42%**	90.63%	92.16%		
Customer Service (% A+U)	88.21%	86.52%	**86.20%**	82.06%	85.71%		

5157000

Note: The official Health Plan Ratings (HPR) scores will be released by NCQA in September 2026 using current year (2026 or MY 2025) benchmarks. The results presented in this report use the 2025 (MY 2024) benchmarks released by NCQA to estimate the MY 2025 HPR; therefore the HPR scores presented in this report should be treated as estimates. Results are presented for NCQA's top-box rates (% 9+10 or % Usually+Always). At least 100 valid responses must be collected for a measure to be reportable by NCQA. A lighter display is used to indicate that a result is not reportable by NCQA due to insufficient denominator (fewer than 100 responses). In such cases, CSS calculates measure results only for internal plan reporting.

Composites

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 3

In the last 6 months, did your child have an illness, injury, or condition that needed care right away?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	34	**3**	7	1	0	1	2	1	2	0	3	0	2	1	0	3	3	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,506	**460**	541	371	153	192	92	228	207	131	298	106	166	143	80	350	220	131	74
	99.3%	**99.4%**	98.7%	99.7%	100.0%	99.5%	97.9%	99.6%	99.0%	100.0%	99.0%	100.0%	98.8%	99.3%	100.0%	99.2%	98.7%	100.0%	100.0%
Yes	1,185	**126**	157	118	37	61	19	63	55	33	84	30	42	42	28	88	48	45	23
	26.3%	**27.4%**	29.0%	31.8%	24.2%	31.8%	20.7%	27.6%	26.6%	25.2%	28.2%	28.3%	25.3%	29.4%	35.0%	25.1%	21.8%	34.4%	31.1%
No	3,321	**334**	384	253	116	131	73	165	152	98	214	76	124	101	52	262	172	86	51
	73.7%	**72.6%**	71.0%	68.2%	75.8%	68.2%	79.3%	72.4%	73.4%	74.8%	71.8%	71.7%	74.7%	70.6%	65.0%	74.9%	78.2%	65.6%	68.9%
Significantly different from column:*																	R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 3

In the last 6 months, did your child have an illness, injury, or condition that needed care right away?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	34	**3**	7	1	1	2	0	0	1	0	1	1	1	1	1	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,506	**460**	541	371	161	255	32	4	86	1	349	76	23	316	90	42
	99.3%	**99.4%**	98.7%	99.7%	99.4%	99.2%	100.0%	100.0%	98.9%	100.0%	99.7%	98.7%	95.8%	99.7%	98.9%	97.7%
Yes	1,185	**126**	157	118	18	88	16	2	47	0	85	21	15	79	24	18
	26.3%	**27.4%**	29.0%	31.8%	11.2%	34.5%	50.0%	50.0%	54.7%	0.0%	24.4%	27.6%	65.2%	25.0%	26.7%	42.9%
No	3,321	**334**	384	253	143	167	16	2	39	1	264	55	8	237	66	24
	73.7%	**72.6%**	71.0%	68.2%	88.8%	65.5%	50.0%	50.0%	45.3%	100.0%	75.6%	72.4%	34.8%	75.0%	73.3%	57.1%
Significantly different from column:*					FG	E	E				M	M	KL	P		N

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 4

In the last 6 months, when your child needed care right away, how often did your child get care as soon as he or she needed?

Base: All respondents whose child needed care right away (Q3)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,185	**126**	157	118	37	61	19	63	55	33	84	30	42	42	28	88	48	45	23
Number missing or multiple answer	10	**0**	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,175	**126**	155	117	37	61	19	63	55	33	84	30	42	42	28	88	48	45	23
	99.2%	**100.0%**	98.7%	99.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	16	**1**	3	4	0	0	1	0	1	0	0	0	0	1	1	0	0	0	1
	1.4%	**0.8%**	1.9%	3.4%	0.0%	0.0%	5.3%	0.0%	1.8%	0.0%	0.0%	0.0%	0.0%	2.4%	3.6%	0.0%	0.0%	0.0%	4.3%
Sometimes	123	**17**	24	12	2	9	4	8	7	3	12	0	5	9	4	10	7	3	4
	10.5%	**13.5%**	15.5%	10.3%	5.4%	14.8%	21.1%	12.7%	12.7%	9.1%	14.3%	0.0%	11.9%	21.4%	14.3%	11.4%	14.6%	6.7%	17.4%
Usually	131	**14**	20	15	6	6	2	7	7	5	9	4	4	5	4	10	5	7	2
	11.1%	**11.1%**	12.9%	12.8%	16.2%	9.8%	10.5%	11.1%	12.7%	15.2%	10.7%	13.3%	9.5%	11.9%	14.3%	11.4%	10.4%	15.6%	8.7%
Always	905	**94**	108	86	29	46	12	48	40	25	63	26	33	27	19	68	36	35	16
	77.0%	**74.6%**	69.7%	73.5%	78.4%	75.4%	63.2%	76.2%	72.7%	75.8%	75.0%	86.7%	78.6%	64.3%	67.9%	77.3%	75.0%	77.8%	69.6%
Significantly different from column:*												N		L					
Usually or Always	1,036	**108**	128	101	35	52	14	55	47	30	72	30	37	32	23	78	41	42	18
	88.2%	**85.7%**	82.6%	86.3%	94.6%	85.2%	73.7%	87.3%	85.5%	90.9%	85.7%	100.0%	88.1%	76.2%	82.1%	88.6%	85.4%	93.3%	78.3%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 4

In the last 6 months, when your child needed care right away, how often did your child get care as soon as he or she needed?

Base: All respondents whose child needed care right away (Q3)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	1,185	**126**	157	118	18	88	16	2	47	0	85	21	15	79	24	18
Number missing or multiple answer	10	**0**	2	1	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,175	**126**	155	117	18	88	16	2	47	0	85	21	15	79	24	18
	99.2%	**100.0%**	98.7%	99.2%	100.0%	100.0%	100.0%	100.0%	100.0%	---	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	16	**1**	3	4	0	1	0	0	0	0	0	0	1	0	0	1
	1.4%	**0.8%**	1.9%	3.4%	0.0%	1.1%	0.0%	0.0%	0.0%	---	0.0%	0.0%	6.7%	0.0%	0.0%	5.6%
Sometimes	123	**17**	24	12	3	10	3	0	8	0	8	2	6	9	1	6
	10.5%	**13.5%**	15.5%	10.3%	16.7%	11.4%	18.8%	0.0%	17.0%	---	9.4%	9.5%	40.0%	11.4%	4.2%	33.3%
Usually	131	**14**	20	15	3	7	4	0	6	0	7	2	5	4	8	2
	11.1%	**11.1%**	12.9%	12.8%	16.7%	8.0%	25.0%	0.0%	12.8%	---	8.2%	9.5%	33.3%	5.1%	33.3%	11.1%
Always	905	**94**	108	86	12	70	9	2	33	0	70	17	3	66	15	9
	77.0%	**74.6%**	69.7%	73.5%	66.7%	79.5%	56.3%	100.0%	70.2%	---	82.4%	81.0%	20.0%	83.5%	62.5%	50.0%
Significantly different from column:*												M	L	O	N	
Usually or Always	1,036	**108**	128	101	15	77	13	2	39	0	77	19	8	70	23	11
	88.2%	**85.7%**	82.6%	86.3%	83.3%	87.5%	81.3%	100.0%	83.0%	---	90.6%	90.5%	53.3%	88.6%	95.8%	61.1%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 5

In the last 6 months, did you make any in person, phone, or video appointments for a check-up or routine care for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	40	**4**	2	5	2	0	2	2	2	0	3	0	2	1	1	3	2	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,500	**459**	546	367	151	193	92	227	207	131	298	106	166	143	79	350	221	130	74
	99.1%	**99.1%**	99.6%	98.7%	98.7%	100.0%	97.9%	99.1%	99.0%	100.0%	99.0%	100.0%	98.8%	99.3%	98.8%	99.2%	99.1%	99.2%	100.0%
Yes	2,836	**280**	322	228	102	116	50	149	119	80	185	64	105	89	40	223	125	86	52
	63.0%	**61.0%**	59.0%	62.1%	67.5%	60.1%	54.3%	65.6%	57.5%	61.1%	62.1%	60.4%	63.3%	62.2%	50.6%	63.7%	56.6%	66.2%	70.3%
No	1,664	**179**	224	139	49	77	42	78	88	51	113	42	61	54	39	127	96	44	22
	37.0%	**39.0%**	41.0%	37.9%	32.5%	39.9%	45.7%	34.4%	42.5%	38.9%	37.9%	39.6%	36.7%	37.8%	49.4%	36.3%	43.4%	33.8%	29.7%
Significantly different from column:*					G		E								P	O	S		Q

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 5

In the last 6 months, did you make any in person, phone, or video appointments for a check-up or routine care for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	40	**4**	2	5	2	2	0	0	0	0	3	1	0	2	2	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,500	**459**	546	367	160	255	32	4	87	1	347	76	24	315	89	43
	99.1%	**99.1%**	99.6%	98.7%	98.8%	99.2%	100.0%	100.0%	100.0%	100.0%	99.1%	98.7%	100.0%	99.4%	97.8%	100.0%
Yes	2,836	**280**	322	228	49	196	26	3	67	1	204	51	19	185	55	33
	63.0%	**61.0%**	59.0%	62.1%	30.6%	76.9%	81.3%	75.0%	77.0%	100.0%	58.8%	67.1%	79.2%	58.7%	61.8%	76.7%
No	1,664	**179**	224	139	111	59	6	1	20	0	143	25	5	130	34	10
	37.0%	**39.0%**	41.0%	37.9%	69.4%	23.1%	18.8%	25.0%	23.0%	0.0%	41.2%	32.9%	20.8%	41.3%	38.2%	23.3%
Significantly different from column:*					FG	E	E				M		K	P		N

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 6

In the last 6 months, how often did you get an appointment for a check-up or routine care for your child as soon as your child needed?

Base: All respondents who made an appointment for their child for a check-up or routine care (Q5)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,836	**280**	322	228	102	116	50	149	119	80	185	64	105	89	40	223	125	86	52
Number missing or multiple answer	51	**5**	7	5	1	2	2	2	3	1	4	3	1	1	1	4	2	2	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,785	**275**	315	223	101	114	48	147	116	79	181	61	104	88	39	219	123	84	51
	98.2%	**98.2%**	97.8%	97.8%	99.0%	98.3%	96.0%	98.7%	97.5%	98.8%	97.8%	95.3%	99.0%	98.9%	97.5%	98.2%	98.4%	97.7%	98.1%
Never	65	**8**	10	5	3	1	3	3	4	3	3	3	1	2	2	5	5	0	2
	2.3%	**2.9%**	3.2%	2.2%	3.0%	0.9%	6.3%	2.0%	3.4%	3.8%	1.7%	4.9%	1.0%	2.3%	5.1%	2.3%	4.1%	0.0%	3.9%
Sometimes	509	**47**	70	38	18	20	9	24	22	14	31	8	13	21	11	32	21	11	11
	18.3%	**17.1%**	22.2%	17.0%	17.8%	17.5%	18.8%	16.3%	19.0%	17.7%	17.1%	13.1%	12.5%	23.9%	28.2%	14.6%	17.1%	13.1%	21.6%
Usually	498	**50**	60	44	16	22	12	28	22	15	35	14	22	14	6	44	25	12	13
	17.9%	**18.2%**	19.0%	19.7%	15.8%	19.3%	25.0%	19.0%	19.0%	19.0%	19.3%	23.0%	21.2%	15.9%	15.4%	20.1%	20.3%	14.3%	25.5%
Always	1,713	**170**	175	136	64	71	24	92	68	47	112	36	68	51	20	138	72	61	25
	61.5%	**61.8%**	55.6%	61.0%	63.4%	62.3%	50.0%	62.6%	58.6%	59.5%	61.9%	59.0%	65.4%	58.0%	51.3%	63.0%	58.5%	72.6%	49.0%
Significantly different from column:*																	R	QS	R
Usually or Always	2,211	**220**	235	180	80	93	36	120	90	62	147	50	90	65	26	182	97	73	38
	79.4%	**80.0%**	74.6%	80.7%	79.2%	81.6%	75.0%	81.6%	77.6%	78.5%	81.2%	82.0%	86.5%	73.9%	66.7%	83.1%	78.9%	86.9%	74.5%
Significantly different from column:*													N	M	P	O			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 6

In the last 6 months, how often did you get an appointment for a check-up or routine care for your child as soon as your child needed?

Base: All respondents who made an appointment for their child for a check-up or routine care (Q5)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	2,836	**280**	322	228	49	196	26	3	67	1	204	51	19	185	55	33
Number missing or multiple answer	51	**5**	7	5	0	4	0	0	2	0	4	0	1	3	2	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,785	**275**	315	223	49	192	26	3	65	1	200	51	18	182	53	33
	98.2%	**98.2%**	97.8%	97.8%	100.0%	98.0%	100.0%	100.0%	97.0%	100.0%	98.0%	100.0%	94.7%	98.4%	96.4%	100.0%
Never	65	**8**	10	5	3	5	0	0	0	0	4	1	2	4	1	2
	2.3%	**2.9%**	3.2%	2.2%	6.1%	2.6%	0.0%	0.0%	0.0%	0.0%	2.0%	2.0%	11.1%	2.2%	1.9%	6.1%
Sometimes	509	**47**	70	38	12	33	1	0	11	0	37	5	5	29	8	9
	18.3%	**17.1%**	22.2%	17.0%	24.5%	17.2%	3.8%	0.0%	16.9%	0.0%	18.5%	9.8%	27.8%	15.9%	15.1%	27.3%
Usually	498	**50**	60	44	11	32	6	0	12	0	32	13	5	30	12	8
	17.9%	**18.2%**	19.0%	19.7%	22.4%	16.7%	23.1%	0.0%	18.5%	0.0%	16.0%	25.5%	27.8%	16.5%	22.6%	24.2%
Always	1,713	**170**	175	136	23	122	19	3	42	1	127	32	6	119	32	14
	61.5%	**61.8%**	55.6%	61.0%	46.9%	63.5%	73.1%	100.0%	64.6%	100.0%	63.5%	62.7%	33.3%	65.4%	60.4%	42.4%
Significantly different from column:*					FG	E	E				M	M	KL	P		N
Usually or Always	2,211	**220**	235	180	34	154	25	3	54	1	159	45	11	149	44	22
	79.4%	**80.0%**	74.6%	80.7%	69.4%	80.2%	96.2%	100.0%	83.1%	100.0%	79.5%	88.2%	61.1%	81.9%	83.0%	66.7%
Significantly different from column:*					G		E							P		N

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 7

In the last 6 months, not counting the times your child went to an emergency room, how many times did he or she get health care in person, by phone, or by video?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	115	**12**	16	6	6	3	2	8	3	1	9	1	6	3	1	10	3	5	3
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,425	**451**	532	366	147	190	92	221	206	130	292	105	162	141	79	343	220	126	71
	97.5%	**97.4%**	97.1%	98.4%	96.1%	98.4%	97.9%	96.5%	98.6%	99.2%	97.0%	99.1%	96.4%	97.9%	98.8%	97.2%	98.7%	96.2%	95.9%
None	1,747	**162**	221	136	43	73	35	68	83	50	100	34	55	55	35	114	92	33	22
	39.5%	**35.9%**	41.5%	37.2%	29.3%	38.4%	38.0%	30.8%	40.3%	38.5%	34.2%	32.4%	34.0%	39.0%	44.3%	33.2%	41.8%	26.2%	31.0%
1 time	1,027	**116**	122	75	37	49	25	58	52	28	82	30	45	32	19	92	61	30	18
	23.2%	**25.7%**	22.9%	20.5%	25.2%	25.8%	27.2%	26.2%	25.2%	21.5%	28.1%	28.6%	27.8%	22.7%	24.1%	26.8%	27.7%	23.8%	25.4%
2	688	**82**	88	59	28	27	22	47	29	22	53	17	31	24	16	59	33	28	14
	15.5%	**18.2%**	16.5%	16.1%	19.0%	14.2%	23.9%	21.3%	14.1%	16.9%	18.2%	16.2%	19.1%	17.0%	20.3%	17.2%	15.0%	22.2%	19.7%
3	409	**41**	50	44	16	17	7	23	17	11	27	12	14	12	3	36	14	17	8
	9.2%	**9.1%**	9.4%	12.0%	10.9%	8.9%	7.6%	10.4%	8.3%	8.5%	9.2%	11.4%	8.6%	8.5%	3.8%	10.5%	6.4%	13.5%	11.3%
4	219	**18**	13	21	11	6	1	10	8	7	10	1	9	6	0	17	8	5	3
	4.9%	**4.0%**	2.4%	5.7%	7.5%	3.2%	1.1%	4.5%	3.9%	5.4%	3.4%	1.0%	5.6%	4.3%	0.0%	5.0%	3.6%	4.0%	4.2%
5 to 9	249	**23**	31	25	9	14	0	11	12	10	13	8	6	8	6	16	8	10	4
	5.6%	**5.1%**	5.8%	6.8%	6.1%	7.4%	0.0%	5.0%	5.8%	7.7%	4.5%	7.6%	3.7%	5.7%	7.6%	4.7%	3.6%	7.9%	5.6%
10 or more times	86	**9**	7	6	3	4	2	4	5	2	7	3	2	4	0	9	4	3	2
	1.9%	**2.0%**	1.3%	1.6%	2.0%	2.1%	2.2%	1.8%	2.4%	1.5%	2.4%	2.9%	1.2%	2.8%	0.0%	2.6%	1.8%	2.4%	2.8%
5 or more times	335	**32**	38	31	12	18	2	15	17	12	20	11	8	12	6	25	12	13	6
	7.6%	**7.1%**	7.1%	8.5%	8.2%	9.5%	2.2%	6.8%	8.3%	9.2%	6.8%	10.5%	4.9%	8.5%	7.6%	7.3%	5.5%	10.3%	8.5%
Significantly different from column:*						G	F												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 7

In the last 6 months, not counting the times your child went to an emergency room, how many times did he or she get health care in person, by phone, or by video?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	115	**12**	16	6	0	0	0	0	2	0	8	4	0	9	1	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,425	**451**	532	366	162	257	32	4	85	1	342	73	24	308	90	41
	97.5%	**97.4%**	97.1%	98.4%	100.0%	100.0%	100.0%	100.0%	97.7%	100.0%	97.7%	94.8%	100.0%	97.2%	98.9%	95.3%
None	1,747	**162**	221	136	162	0	0	1	13	0	137	19	3	121	28	10
	39.5%	**35.9%**	41.5%	37.2%	100.0%	0.0%	0.0%	25.0%	15.3%	0.0%	40.1%	26.0%	12.5%	39.3%	31.1%	24.4%
1 time	1,027	**116**	122	75	0	116	0	1	14	0	99	13	2	81	26	7
	23.2%	**25.7%**	22.9%	20.5%	0.0%	45.1%	0.0%	25.0%	16.5%	0.0%	28.9%	17.8%	8.3%	26.3%	28.9%	17.1%
2	688	**82**	88	59	0	82	0	2	21	0	53	16	7	55	15	7
	15.5%	**18.2%**	16.5%	16.1%	0.0%	31.9%	0.0%	50.0%	24.7%	0.0%	15.5%	21.9%	29.2%	17.9%	16.7%	17.1%
3	409	**41**	50	44	0	41	0	0	15	0	22	11	7	20	12	8
	9.2%	**9.1%**	9.4%	12.0%	0.0%	16.0%	0.0%	0.0%	17.6%	0.0%	6.4%	15.1%	29.2%	6.5%	13.3%	19.5%
4	219	**18**	13	21	0	18	0	0	4	0	14	4	0	14	1	2
	4.9%	**4.0%**	2.4%	5.7%	0.0%	7.0%	0.0%	0.0%	4.7%	0.0%	4.1%	5.5%	0.0%	4.5%	1.1%	4.9%
5 to 9	249	**23**	31	25	0	0	23	0	14	0	12	8	3	15	5	3
	5.6%	**5.1%**	5.8%	6.8%	0.0%	0.0%	71.9%	0.0%	16.5%	0.0%	3.5%	11.0%	12.5%	4.9%	5.6%	7.3%
10 or more times	86	**9**	7	6	0	0	9	0	4	1	5	2	2	2	3	4
	1.9%	**2.0%**	1.3%	1.6%	0.0%	0.0%	28.1%	0.0%	4.7%	100.0%	1.5%	2.7%	8.3%	0.6%	3.3%	9.8%
5 or more times	335	**32**	38	31	0	0	32	0	18	1	17	10	5	17	8	7
	7.6%	**7.1%**	7.1%	8.5%	0.0%	0.0%	100.0%	0.0%	21.2%	100.0%	5.0%	13.7%	20.8%	5.5%	8.9%	17.1%
Significantly different from column:*					G		E									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 8

In the last 6 months, how often did you have your questions answered by your child's doctors or other health providers?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,678	**289**	311	230	104	117	57	153	123	80	192	71	107	86	44	229	128	93	49
Number missing or multiple answer	12	**2**	1	1	1	1	0	1	1	0	2	0	2	0	0	2	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,666	**287**	310	229	103	116	57	152	122	80	190	71	105	86	44	227	127	93	48
	99.6%	**99.3%**	99.7%	99.6%	99.0%	99.1%	100.0%	99.3%	99.2%	100.0%	99.0%	100.0%	98.1%	100.0%	100.0%	99.1%	99.2%	100.0%	98.0%
Never	83	**14**	13	8	3	3	7	5	7	1	11	1	6	6	3	10	5	5	2
	3.1%	**4.9%**	4.2%	3.5%	2.9%	2.6%	12.3%	3.3%	5.7%	1.3%	5.8%	1.4%	5.7%	7.0%	6.8%	4.4%	3.9%	5.4%	4.2%
Sometimes	276	**22**	39	32	7	9	6	10	12	6	15	4	7	8	4	17	10	6	5
	10.4%	**7.7%**	12.6%	14.0%	6.8%	7.8%	10.5%	6.6%	9.8%	7.5%	7.9%	5.6%	6.7%	9.3%	9.1%	7.5%	7.9%	6.5%	10.4%
Usually	427	**50**	41	25	17	25	8	29	21	15	35	15	16	18	10	38	30	12	6
	16.0%	**17.4%**	13.2%	10.9%	16.5%	21.6%	14.0%	19.1%	17.2%	18.8%	18.4%	21.1%	15.2%	20.9%	22.7%	16.7%	23.6%	12.9%	12.5%
Always	1,880	**201**	217	164	76	79	36	108	82	58	129	51	76	54	27	162	82	70	35
	70.5%	**70.0%**	70.0%	71.6%	73.8%	68.1%	63.2%	71.1%	67.2%	72.5%	67.9%	71.8%	72.4%	62.8%	61.4%	71.4%	64.6%	75.3%	72.9%
Significantly different from column:*																			
Usually or Always	2,307	**251**	258	189	93	104	44	137	103	73	164	66	92	72	37	200	112	82	41
	86.5%	**87.5%**	83.2%	82.5%	90.3%	89.7%	77.2%	90.1%	84.4%	91.3%	86.3%	93.0%	87.6%	83.7%	84.1%	88.1%	88.2%	88.2%	85.4%
Significantly different from column:*					G	G	EF												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 8

In the last 6 months, how often did you have your questions answered by your child's doctors or other health providers?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	2,678	**289**	311	230	0	257	32	3	72	1	205	54	21	187	62	31
Number missing or multiple answer	12	**2**	1	1	0	2	0	0	0	0	2	0	0	2	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,666	**287**	310	229	0	255	32	3	72	1	203	54	21	185	62	31
	99.6%	**99.3%**	99.7%	99.6%	---	99.2%	100.0%	100.0%	100.0%	100.0%	99.0%	100.0%	100.0%	98.9%	100.0%	100.0%
Never	83	**14**	13	8	0	14	0	0	4	0	10	2	2	8	3	3
	3.1%	**4.9%**	4.2%	3.5%	---	5.5%	0.0%	0.0%	5.6%	0.0%	4.9%	3.7%	9.5%	4.3%	4.8%	9.7%
Sometimes	276	**22**	39	32	0	22	0	0	5	0	14	3	5	12	5	5
	10.4%	**7.7%**	12.6%	14.0%	---	8.6%	0.0%	0.0%	6.9%	0.0%	6.9%	5.6%	23.8%	6.5%	8.1%	16.1%
Usually	427	**50**	41	25	0	41	9	0	12	0	34	8	7	29	16	5
	16.0%	**17.4%**	13.2%	10.9%	---	16.1%	28.1%	0.0%	16.7%	0.0%	16.7%	14.8%	33.3%	15.7%	25.8%	16.1%
Always	1,880	**201**	217	164	0	178	23	3	51	1	145	41	7	136	38	18
	70.5%	**70.0%**	70.0%	71.6%	---	69.8%	71.9%	100.0%	70.8%	100.0%	71.4%	75.9%	33.3%	73.5%	61.3%	58.1%
Significantly different from column:*											M	M	KL			
Usually or Always	2,307	**251**	258	189	0	219	32	3	63	1	179	49	14	165	54	23
	86.5%	**87.5%**	83.2%	82.5%	---	85.9%	100.0%	100.0%	87.5%	100.0%	88.2%	90.7%	66.7%	89.2%	87.1%	74.2%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 9

Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,678	**289**	311	230	104	117	57	153	123	80	192	71	107	86	44	229	128	93	49
Number missing or multiple answer	8	**1**	2	1	0	1	0	1	0	0	1	0	1	0	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,670	**288**	309	229	104	116	57	152	123	80	191	71	106	86	44	228	128	93	48
	99.7%	**99.7%**	99.4%	99.6%	100.0%	99.1%	100.0%	99.3%	100.0%	100.0%	99.5%	100.0%	99.1%	100.0%	100.0%	99.6%	100.0%	100.0%	98.0%
0 Worst health care possible	8	**2**	0	0	1	1	0	2	0	0	2	0	0	2	1	1	2	0	0
	0.3%	**0.7%**	0.0%	0.0%	1.0%	0.9%	0.0%	1.3%	0.0%	0.0%	1.0%	0.0%	0.0%	2.3%	2.3%	0.4%	1.6%	0.0%	0.0%
1	8	**0**	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.3%	**0.0%**	1.3%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
2	5	**1**	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.2%	**0.3%**	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
3	9	**3**	2	0	1	0	1	0	1	0	1	1	0	1	0	2	1	0	0
	0.3%	**1.0%**	0.6%	0.0%	1.0%	0.0%	1.8%	0.0%	0.8%	0.0%	0.5%	1.4%	0.0%	1.2%	0.0%	0.9%	0.8%	0.0%	0.0%
4	12	**2**	2	1	0	0	2	0	2	1	1	0	1	1	0	2	0	0	2
	0.4%	**0.7%**	0.6%	0.4%	0.0%	0.0%	3.5%	0.0%	1.6%	1.3%	0.5%	0.0%	0.9%	1.2%	0.0%	0.9%	0.0%	0.0%	4.2%
5	52	**7**	2	8	1	5	1	5	2	2	5	1	4	2	3	4	5	1	1
	1.9%	**2.4%**	0.6%	3.5%	1.0%	4.3%	1.8%	3.3%	1.6%	2.5%	2.6%	1.4%	3.8%	2.3%	6.8%	1.8%	3.9%	1.1%	2.1%
6	64	**9**	6	8	1	6	2	5	4	1	7	0	6	3	2	7	3	3	3
	2.4%	**3.1%**	1.9%	3.5%	1.0%	5.2%	3.5%	3.3%	3.3%	1.3%	3.7%	0.0%	5.7%	3.5%	4.5%	3.1%	2.3%	3.2%	6.3%
7	189	**22**	25	12	8	10	4	10	12	2	20	5	10	7	4	18	9	10	3
	7.1%	**7.6%**	8.1%	5.2%	7.7%	8.6%	7.0%	6.6%	9.8%	2.5%	10.5%	7.0%	9.4%	8.1%	9.1%	7.9%	7.0%	10.8%	6.3%
8	455	**52**	45	40	18	19	13	24	26	9	41	9	22	15	8	40	19	21	8
	17.0%	**18.1%**	14.6%	17.5%	17.3%	16.4%	22.8%	15.8%	21.1%	11.3%	21.5%	12.7%	20.8%	17.4%	18.2%	17.5%	14.8%	22.6%	16.7%
9	422	**35**	45	50	7	17	11	21	14	10	24	14	9	10	7	28	18	7	9
	15.8%	**12.2%**	14.6%	21.8%	6.7%	14.7%	19.3%	13.8%	11.4%	12.5%	12.6%	19.7%	8.5%	11.6%	15.9%	12.3%	14.1%	7.5%	18.8%
10 Best health care possible	1,446	**155**	178	109	66	58	23	85	62	55	90	41	54	45	19	126	71	51	22
	54.2%	**53.8%**	57.6%	47.6%	63.5%	50.0%	40.4%	55.9%	50.4%	68.8%	47.1%	57.7%	50.9%	52.3%	43.2%	55.3%	55.5%	54.8%	45.8%

NA - Not applicable

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 9

Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	2,678	**289**	311	230	0	257	32	3	72	1	205	54	21	187	62	31
Number missing or multiple answer	8	**1**	2	1	0	1	0	0	0	0	1	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,670	**288**	309	229	0	256	32	3	72	1	204	54	21	186	62	31
	99.7%	**99.7%**	99.4%	99.6%	---	99.6%	100.0%	100.0%	100.0%	100.0%	99.5%	100.0%	100.0%	99.5%	100.0%	100.0%
0 Worst health care possible	8	**2**	0	0	0	2	0	0	0	0	1	0	1	1	0	1
	0.3%	**0.7%**	0.0%	0.0%	---	0.8%	0.0%	0.0%	0.0%	0.0%	0.5%	0.0%	4.8%	0.5%	0.0%	3.2%
1	8	**0**	4	1	0	0	0	0	0	0	0	0	0	0	0	0
	0.3%	**0.0%**	1.3%	0.4%	---	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
2	5	**1**	0	0	0	1	0	0	0	0	1	0	0	1	0	0
	0.2%	**0.3%**	0.0%	0.0%	---	0.4%	0.0%	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%	0.5%	0.0%	0.0%
3	9	**3**	2	0	0	3	0	0	0	0	2	0	0	1	1	0
	0.3%	**1.0%**	0.6%	0.0%	---	1.2%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.5%	1.6%	0.0%
4	12	**2**	2	1	0	2	0	0	0	0	0	1	1	1	1	0
	0.4%	**0.7%**	0.6%	0.4%	---	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%	4.8%	0.5%	1.6%	0.0%
5	52	**7**	2	8	0	5	2	0	5	0	2	0	5	2	0	5
	1.9%	**2.4%**	0.6%	3.5%	---	2.0%	6.3%	0.0%	6.9%	0.0%	1.0%	0.0%	23.8%	1.1%	0.0%	16.1%
6	64	**9**	6	8	0	8	1	0	2	0	4	3	2	2	4	3
	2.4%	**3.1%**	1.9%	3.5%	---	3.1%	3.1%	0.0%	2.8%	0.0%	2.0%	5.6%	9.5%	1.1%	6.5%	9.7%
7	189	**22**	25	12	0	19	3	0	6	0	8	10	4	10	10	2
	7.1%	**7.6%**	8.1%	5.2%	---	7.4%	9.4%	0.0%	8.3%	0.0%	3.9%	18.5%	19.0%	5.4%	16.1%	6.5%
8	455	**52**	45	40	0	48	4	1	14	0	41	4	4	32	12	6
	17.0%	**18.1%**	14.6%	17.5%	---	18.8%	12.5%	33.3%	19.4%	0.0%	20.1%	7.4%	19.0%	17.2%	19.4%	19.4%
9	422	**35**	45	50	0	29	6	0	10	0	26	8	1	23	7	5
	15.8%	**12.2%**	14.6%	21.8%	---	11.3%	18.8%	0.0%	13.9%	0.0%	12.7%	14.8%	4.8%	12.4%	11.3%	16.1%
10 Best health care possible	1,446	**155**	178	109	0	139	16	2	35	1	119	28	3	113	27	9
	54.2%	**53.8%**	57.6%	47.6%	---	54.3%	50.0%	66.7%	48.6%	100.0%	58.3%	51.9%	14.3%	60.8%	43.5%	29.0%

NA - Not applicable

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 9

Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,678	**289**	311	230	104	117	57	153	123	80	192	71	107	86	44	229	128	93	49
Number missing or multiple answer	8	**1**	2	1	0	1	0	1	0	0	1	0	1	0	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,670	**288**	309	229	104	116	57	152	123	80	191	71	106	86	44	228	128	93	48
	99.7%	**99.7%**	99.4%	99.6%	100.0%	99.1%	100.0%	99.3%	100.0%	100.0%	99.5%	100.0%	99.1%	100.0%	100.0%	99.6%	100.0%	100.0%	98.0%
0 to 4	42	**8**	8	2	3	1	3	2	3	1	4	1	1	4	1	5	3	0	2
	1.6%	**2.8%**	2.6%	0.9%	2.9%	0.9%	5.3%	1.3%	2.4%	1.3%	2.1%	1.4%	0.9%	4.7%	2.3%	2.2%	2.3%	0.0%	4.2%
5	52	**7**	2	8	1	5	1	5	2	2	5	1	4	2	3	4	5	1	1
	1.9%	**2.4%**	0.6%	3.5%	1.0%	4.3%	1.8%	3.3%	1.6%	2.5%	2.6%	1.4%	3.8%	2.3%	6.8%	1.8%	3.9%	1.1%	2.1%
6 to 7	253	**31**	31	20	9	16	6	15	16	3	27	5	16	10	6	25	12	13	6
	9.5%	**10.8%**	10.0%	8.7%	8.7%	13.8%	10.5%	9.9%	13.0%	3.8%	14.1%	7.0%	15.1%	11.6%	13.6%	11.0%	9.4%	14.0%	12.5%
8 to 10	2,323	**242**	268	199	91	94	47	130	102	74	155	64	85	70	34	194	108	79	39
	87.0%	**84.0%**	86.7%	86.9%	87.5%	81.0%	82.5%	85.5%	82.9%	92.5%	81.2%	90.1%	80.2%	81.4%	77.3%	85.1%	84.4%	84.9%	81.3%
Significantly different from column:*										K	J								
0 to 6	158	**24**	16	18	5	12	6	12	9	4	16	2	11	9	6	16	11	4	6
	5.9%	**8.3%**	5.2%	7.9%	4.8%	10.3%	10.5%	7.9%	7.3%	5.0%	8.4%	2.8%	10.4%	10.5%	13.6%	7.0%	8.6%	4.3%	12.5%
7 to 8	644	**74**	70	52	26	29	17	34	38	11	61	14	32	22	12	58	28	31	11
	24.1%	**25.7%**	22.7%	22.7%	25.0%	25.0%	29.8%	22.4%	30.9%	13.8%	31.9%	19.7%	30.2%	25.6%	27.3%	25.4%	21.9%	33.3%	22.9%
9 to 10	1,868	**190**	223	159	73	75	34	106	76	65	114	55	63	55	26	154	89	58	31
	70.0%	**66.0%**	72.2%	69.4%	70.2%	64.7%	59.6%	69.7%	61.8%	81.3%	59.7%	77.5%	59.4%	64.0%	59.1%	67.5%	69.5%	62.4%	64.6%
Significantly different from column:*										K	J	M	L						

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 9

Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	2,678	**289**	311	230	0	257	32	3	72	1	205	54	21	187	62	31
Number missing or multiple answer	8	**1**	2	1	0	1	0	0	0	0	1	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,670	**288**	309	229	0	256	32	3	72	1	204	54	21	186	62	31
	99.7%	**99.7%**	99.4%	99.6%	---	99.6%	100.0%	100.0%	100.0%	100.0%	99.5%	100.0%	100.0%	99.5%	100.0%	100.0%
0 to 4	42	**8**	8	2	0	8	0	0	0	0	4	1	2	4	2	1
	1.6%	**2.8%**	2.6%	0.9%	---	3.1%	0.0%	0.0%	0.0%	0.0%	2.0%	1.9%	9.5%	2.2%	3.2%	3.2%
5	52	**7**	2	8	0	5	2	0	5	0	2	0	5	2	0	5
	1.9%	**2.4%**	0.6%	3.5%	---	2.0%	6.3%	0.0%	6.9%	0.0%	1.0%	0.0%	23.8%	1.1%	0.0%	16.1%
6 to 7	253	**31**	31	20	0	27	4	0	8	0	12	13	6	12	14	5
	9.5%	**10.8%**	10.0%	8.7%	---	10.5%	12.5%	0.0%	11.1%	0.0%	5.9%	24.1%	28.6%	6.5%	22.6%	16.1%
8 to 10	2,323	**242**	268	199	0	216	26	3	59	1	186	40	8	168	46	20
	87.0%	**84.0%**	86.7%	86.9%	---	84.4%	81.3%	100.0%	81.9%	100.0%	91.2%	74.1%	38.1%	90.3%	74.2%	64.5%
Significantly different from column:*											L	KM	L	O	N	
0 to 6	158	**24**	16	18	0	21	3	0	7	0	10	4	9	8	6	9
	5.9%	**8.3%**	5.2%	7.9%	---	8.2%	9.4%	0.0%	9.7%	0.0%	4.9%	7.4%	42.9%	4.3%	9.7%	29.0%
7 to 8	644	**74**	70	52	0	67	7	1	20	0	49	14	8	42	22	8
	24.1%	**25.7%**	22.7%	22.7%	---	26.2%	21.9%	33.3%	27.8%	0.0%	24.0%	25.9%	38.1%	22.6%	35.5%	25.8%
9 to 10	1,868	**190**	223	159	0	168	22	2	45	1	145	36	4	136	34	14
	70.0%	**66.0%**	72.2%	69.4%	---	65.6%	68.8%	66.7%	62.5%	100.0%	71.1%	66.7%	19.0%	73.1%	54.8%	45.2%
Significantly different from column:*											M	M	KL	OP	N	N

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 10

In the last 6 months, how often was it easy to get the care, tests, or treatment your child needed?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,678	**289**	311	230	104	117	57	153	123	80	192	71	107	86	44	229	128	93	49
Number missing or multiple answer	6	**1**	0	0	0	1	0	1	0	0	1	0	1	0	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,672	**288**	311	230	104	116	57	152	123	80	191	71	106	86	44	228	128	93	48
	99.8%	**99.7%**	100.0%	100.0%	100.0%	99.1%	100.0%	99.3%	100.0%	100.0%	99.5%	100.0%	99.1%	100.0%	100.0%	99.6%	100.0%	100.0%	98.0%
Never	48	**4**	7	4	0	1	2	2	1	1	2	0	1	2	1	2	1	1	1
	1.8%	**1.4%**	2.3%	1.7%	0.0%	0.9%	3.5%	1.3%	0.8%	1.3%	1.0%	0.0%	0.9%	2.3%	2.3%	0.9%	0.8%	1.1%	2.1%
Sometimes	245	**32**	29	31	10	13	8	12	18	6	22	3	11	14	7	22	14	5	8
	9.2%	**11.1%**	9.3%	13.5%	9.6%	11.2%	14.0%	7.9%	14.6%	7.5%	11.5%	4.2%	10.4%	16.3%	15.9%	9.6%	10.9%	5.4%	16.7%
Usually	598	**59**	76	48	20	23	16	31	28	15	43	23	19	15	7	52	31	22	6
	22.4%	**20.5%**	24.4%	20.9%	19.2%	19.8%	28.1%	20.4%	22.8%	18.8%	22.5%	32.4%	17.9%	17.4%	15.9%	22.8%	24.2%	23.7%	12.5%
Always	1,781	**193**	199	147	74	79	31	107	76	58	124	45	75	55	29	152	82	65	33
	66.7%	**67.0%**	64.0%	63.9%	71.2%	68.1%	54.4%	70.4%	61.8%	72.5%	64.9%	63.4%	70.8%	64.0%	65.9%	66.7%	64.1%	69.9%	68.8%
Significantly different from column:*					G		E												
Usually or Always	2,379	**252**	275	195	94	102	47	138	104	73	167	68	94	70	36	204	113	87	39
	89.0%	**87.5%**	88.4%	84.8%	90.4%	87.9%	82.5%	90.8%	84.6%	91.3%	87.4%	95.8%	88.7%	81.4%	81.8%	89.5%	88.3%	93.5%	81.3%
Significantly different from column:*												N		L				S	R

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 10

In the last 6 months, how often was it easy to get the care, tests, or treatment your child needed?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	2,678	**289**	311	230	0	257	32	3	72	1	205	54	21	187	62	31
Number missing or multiple answer	6	**1**	0	0	0	1	0	0	0	0	1	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,672	**288**	311	230	0	256	32	3	72	1	204	54	21	186	62	31
	99.8%	**99.7%**	100.0%	100.0%	---	99.6%	100.0%	100.0%	100.0%	100.0%	99.5%	100.0%	100.0%	99.5%	100.0%	100.0%
Never	48	**4**	7	4	0	4	0	0	1	0	0	1	2	1	1	1
	1.8%	**1.4%**	2.3%	1.7%	---	1.6%	0.0%	0.0%	1.4%	0.0%	0.0%	1.9%	9.5%	0.5%	1.6%	3.2%
Sometimes	245	**32**	29	31	0	27	5	0	8	0	17	8	6	16	9	5
	9.2%	**11.1%**	9.3%	13.5%	---	10.5%	15.6%	0.0%	11.1%	0.0%	8.3%	14.8%	28.6%	8.6%	14.5%	16.1%
Usually	598	**59**	76	48	0	55	4	1	15	0	41	11	7	34	16	9
	22.4%	**20.5%**	24.4%	20.9%	---	21.5%	12.5%	33.3%	20.8%	0.0%	20.1%	20.4%	33.3%	18.3%	25.8%	29.0%
Always	1,781	**193**	199	147	0	170	23	2	48	1	146	34	6	135	36	16
	66.7%	**67.0%**	64.0%	63.9%	---	66.4%	71.9%	66.7%	66.7%	100.0%	71.6%	63.0%	28.6%	72.6%	58.1%	51.6%
Significantly different from column:*											M	M	KL	OP	N	N
Usually or Always	2,379	**252**	275	195	0	225	27	3	63	1	187	45	13	169	52	25
	89.0%	**87.5%**	88.4%	84.8%	---	87.9%	84.4%	100.0%	87.5%	100.0%	91.7%	83.3%	61.9%	90.9%	83.9%	80.6%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 11

Is your child now enrolled in any kind of school or daycare?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	30	**4**	4	2	1	0	2	2	1	1	2	1	0	1	0	3	1	1	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,510	**459**	544	370	152	193	92	227	208	130	299	105	168	143	80	350	222	130	73
	99.3%	**99.1%**	99.3%	99.5%	99.3%	100.0%	97.9%	99.1%	99.5%	99.2%	99.3%	99.1%	100.0%	99.3%	100.0%	99.2%	99.6%	99.2%	98.6%
Yes	3,085	**322**	399	259	59	178	71	157	150	80	225	78	137	81	58	244	149	92	59
	68.4%	**70.2%**	73.3%	70.0%	38.8%	92.2%	77.2%	69.2%	72.1%	61.5%	75.3%	74.3%	81.5%	56.6%	72.5%	69.7%	67.1%	70.8%	80.8%
No	1,425	**137**	145	111	93	15	21	70	58	50	74	27	31	62	22	106	73	38	14
	31.6%	**29.8%**	26.7%	30.0%	61.2%	7.8%	22.8%	30.8%	27.9%	38.5%	24.7%	25.7%	18.5%	43.4%	27.5%	30.3%	32.9%	29.2%	19.2%
Significantly different from column:*					FG	EG	EF			K	J	N	N	LM			S		Q

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 11

Is your child now enrolled in any kind of school or daycare?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	30	**4**	4	2	1	0	0	0	1	0	1	3	0	1	1	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,510	**459**	544	370	161	257	32	4	86	1	349	74	24	316	90	41
	99.3%	**99.1%**	99.3%	99.5%	99.4%	100.0%	100.0%	100.0%	98.9%	100.0%	99.7%	96.1%	100.0%	99.7%	98.9%	95.3%
Yes	3,085	**322**	399	259	113	180	23	2	67	1	239	55	22	212	70	34
	68.4%	**70.2%**	73.3%	70.0%	70.2%	70.0%	71.9%	50.0%	77.9%	100.0%	68.5%	74.3%	91.7%	67.1%	77.8%	82.9%
No	1,425	**137**	145	111	48	77	9	2	19	0	110	19	2	104	20	7
	31.6%	**29.8%**	26.7%	30.0%	29.8%	30.0%	28.1%	50.0%	22.1%	0.0%	31.5%	25.7%	8.3%	32.9%	22.2%	17.1%
Significantly different from column:*											M		K	P		N

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 12

In the last 6 months, did you need your child's doctors or other health providers to contact a school or daycare center about your child's health or health care?

Base: All respondents whose child is enrolled in school or daycare (Q11)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	3,085	**322**	399	259	59	178	71	157	150	80	225	78	137	81	58	244	149	92	59
Number missing or multiple answer	47	**5**	7	3	0	3	2	3	2	0	5	1	4	0	0	5	0	3	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	3,038	**317**	392	256	59	175	69	154	148	80	220	77	133	81	58	239	149	89	57
	98.5%	**98.4%**	98.2%	98.8%	100.0%	98.3%	97.2%	98.1%	98.7%	100.0%	97.8%	98.7%	97.1%	100.0%	100.0%	98.0%	100.0%	96.7%	96.6%
Yes	356	**37**	43	24	9	19	9	23	14	10	25	8	13	12	7	26	14	13	6
	11.7%	**11.7%**	11.0%	9.4%	15.3%	10.9%	13.0%	14.9%	9.5%	12.5%	11.4%	10.4%	9.8%	14.8%	12.1%	10.9%	9.4%	14.6%	10.5%
No	2,682	**280**	349	232	50	156	60	131	134	70	195	69	120	69	51	213	135	76	51
	88.3%	**88.3%**	89.0%	90.6%	84.7%	89.1%	87.0%	85.1%	90.5%	87.5%	88.6%	89.6%	90.2%	85.2%	87.9%	89.1%	90.6%	85.4%	89.5%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 12

In the last 6 months, did you need your child's doctors or other health providers to contact a school or daycare center about your child's health or health care?

Base: All respondents whose child is enrolled in school or daycare (Q11)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	3,085	**322**	399	259	113	180	23	2	67	1	239	55	22	212	70	34
Number missing or multiple answer	47	**5**	7	3	1	4	0	0	0	0	5	0	0	3	2	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	3,038	**317**	392	256	112	176	23	2	67	1	234	55	22	209	68	34
	98.5%	**98.4%**	98.2%	98.8%	99.1%	97.8%	100.0%	100.0%	100.0%	100.0%	97.9%	100.0%	100.0%	98.6%	97.1%	100.0%
Yes	356	**37**	43	24	7	20	9	0	18	0	16	13	7	18	9	9
	11.7%	**11.7%**	11.0%	9.4%	6.3%	11.4%	39.1%	0.0%	26.9%	0.0%	6.8%	23.6%	31.8%	8.6%	13.2%	26.5%
No	2,682	**280**	349	232	105	156	14	2	49	1	218	42	15	191	59	25
	88.3%	**88.3%**	89.0%	90.6%	93.8%	88.6%	60.9%	100.0%	73.1%	100.0%	93.2%	76.4%	68.2%	91.4%	86.8%	73.5%
Significantly different from column:*											L	K				

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 13

In the last 6 months, did you get the help you needed from your child's doctors or other health providers in contacting your child's school or daycare?

Base: All respondents whose child is enrolled in school or daycare and needed their child's doctor/health provider to contact school/daycare center about their child's health (Q11 & Q12)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	356	**37**	43	24	9	19	9	23	14	10	25	8	13	12	7	26	14	13	6
Number missing or multiple answer	4	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	352	**37**	42	24	9	19	9	23	14	10	25	8	13	12	7	26	14	13	6
	98.9%	**100.0%**	97.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	306	**31**	34	23	6	17	8	20	11	8	21	8	10	10	7	21	12	12	4
	86.9%	**83.8%**	81.0%	95.8%	66.7%	89.5%	88.9%	87.0%	78.6%	80.0%	84.0%	100.0%	76.9%	83.3%	100.0%	80.8%	85.7%	92.3%	66.7%
No	46	**6**	8	1	3	2	1	3	3	2	4	0	3	2	0	5	2	1	2
	13.1%	**16.2%**	19.0%	4.2%	33.3%	10.5%	11.1%	13.0%	21.4%	20.0%	16.0%	0.0%	23.1%	16.7%	0.0%	19.2%	14.3%	7.7%	33.3%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 13

In the last 6 months, did you get the help you needed from your child's doctors or other health providers in contacting your child's school or daycare?

Base: All respondents whose child is enrolled in school or daycare and needed their child's doctor/health provider to contact school/daycare center about their child's health (Q11 & Q12)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	356	**37**	43	24	7	20	9	0	18	0	16	13	7	18	9	9
Number missing or multiple answer	4	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	352	**37**	42	24	7	20	9	0	18	0	16	13	7	18	9	9
	98.9%	**100.0%**	97.7%	100.0%	100.0%	100.0%	100.0%	---	100.0%	---	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	306	**31**	34	23	6	16	8	0	15	0	13	12	5	15	9	6
	86.9%	**83.8%**	81.0%	95.8%	85.7%	80.0%	88.9%	---	83.3%	---	81.3%	92.3%	71.4%	83.3%	100.0%	66.7%
No	46	**6**	8	1	1	4	1	0	3	0	3	1	2	3	0	3
	13.1%	**16.2%**	19.0%	4.2%	14.3%	20.0%	11.1%	---	16.7%	---	18.8%	7.7%	28.6%	16.7%	0.0%	33.3%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 14

Special medical equipment or devices include a walker, wheelchair, nebulizer, feeding tubes, or oxygen equipment. In the last 6 months, did you get or try to get any special medical equipment or devices for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	24	**4**	3	2	0	0	3	2	1	0	3	0	1	1	0	3	0	2	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,516	**459**	545	370	153	193	91	227	208	131	298	106	167	143	80	350	223	129	73
	99.5%	**99.1%**	99.5%	99.5%	100.0%	100.0%	96.8%	99.1%	99.5%	100.0%	99.0%	100.0%	99.4%	99.3%	100.0%	99.2%	100.0%	98.5%	98.6%
Yes	261	**23**	24	28	7	12	3	13	9	7	13	4	8	9	2	19	5	11	5
	5.8%	**5.0%**	4.4%	7.6%	4.6%	6.2%	3.3%	5.7%	4.3%	5.3%	4.4%	3.8%	4.8%	6.3%	2.5%	5.4%	2.2%	8.5%	6.8%
No	4,255	**436**	521	342	146	181	88	214	199	124	285	102	159	134	78	331	218	118	68
	94.2%	**95.0%**	95.6%	92.4%	95.4%	93.8%	96.7%	94.3%	95.7%	94.7%	95.6%	96.2%	95.2%	93.7%	97.5%	94.6%	97.8%	91.5%	93.2%
Significantly different from column:*																	R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 14

Special medical equipment or devices include a walker, wheelchair, nebulizer, feeding tubes, or oxygen equipment. In the last 6 months, did you get or try to get any special medical equipment or devices for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	24	**4**	3	2	0	1	0	0	1	0	2	2	0	1	1	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,516	**459**	545	370	162	256	32	4	86	1	348	75	24	316	90	41
	99.5%	**99.1%**	99.5%	99.5%	100.0%	99.6%	100.0%	100.0%	98.9%	100.0%	99.4%	97.4%	100.0%	99.7%	98.9%	95.3%
Yes	261	**23**	24	28	2	17	4	1	10	0	10	7	5	14	3	4
	5.8%	**5.0%**	4.4%	7.6%	1.2%	6.6%	12.5%	25.0%	11.6%	0.0%	2.9%	9.3%	20.8%	4.4%	3.3%	9.8%
No	4,255	**436**	521	342	160	239	28	3	76	1	338	68	19	302	87	37
	94.2%	**95.0%**	95.6%	92.4%	98.8%	93.4%	87.5%	75.0%	88.4%	100.0%	97.1%	90.7%	79.2%	95.6%	96.7%	90.2%
Significantly different from column:*					F	E										

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 15

In the last 6 months, how often was it easy to get special medical equipment or devices for your child?

Base: All respondents who got or tried to get special medical equipment or device for their child (Q14)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	261	**23**	24	28	7	12	3	13	9	7	13	4	8	9	2	19	5	11	5
Number missing or multiple answer	2	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	259	**23**	23	28	7	12	3	13	9	7	13	4	8	9	2	19	5	11	5
	99.2%	**100.0%**	95.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	26	**3**	1	3	2	1	0	1	2	1	2	1	0	2	0	3	1	1	1
	10.0%	**13.0%**	4.3%	10.7%	28.6%	8.3%	0.0%	7.7%	22.2%	14.3%	15.4%	25.0%	0.0%	22.2%	0.0%	15.8%	20.0%	9.1%	20.0%
Sometimes	35	**3**	3	8	1	1	1	2	1	0	2	0	0	3	1	2	1	1	1
	13.5%	**13.0%**	13.0%	28.6%	14.3%	8.3%	33.3%	15.4%	11.1%	0.0%	15.4%	0.0%	0.0%	33.3%	50.0%	10.5%	20.0%	9.1%	20.0%
Usually	47	**6**	6	4	1	5	0	4	2	3	3	1	3	2	1	5	0	5	1
	18.1%	**26.1%**	26.1%	14.3%	14.3%	41.7%	0.0%	30.8%	22.2%	42.9%	23.1%	25.0%	37.5%	22.2%	50.0%	26.3%	0.0%	45.5%	20.0%
Always	151	**11**	13	13	3	5	2	6	4	3	6	2	5	2	0	9	3	4	2
	58.3%	**47.8%**	56.5%	46.4%	42.9%	41.7%	66.7%	46.2%	44.4%	42.9%	46.2%	50.0%	62.5%	22.2%	0.0%	47.4%	60.0%	36.4%	40.0%
Significantly different from column:*																			
Usually or Always	198	**17**	19	17	4	10	2	10	6	6	9	3	8	4	1	14	3	9	3
	76.4%	**73.9%**	82.6%	60.7%	57.1%	83.3%	66.7%	76.9%	66.7%	85.7%	69.2%	75.0%	100.0%	44.4%	50.0%	73.7%	60.0%	81.8%	60.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 15

In the last 6 months, how often was it easy to get special medical equipment or devices for your child?

Base: All respondents who got or tried to get special medical equipment or device for their child (Q14)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	261	**23**	24	28	2	17	4	1	10	0	10	7	5	14	3	4
Number missing or multiple answer	2	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	259	**23**	23	28	2	17	4	1	10	0	10	7	5	14	3	4
	99.2%	**100.0%**	95.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	---	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	26	**3**	1	3	1	2	0	1	0	0	1	1	1	1	1	1
	10.0%	**13.0%**	4.3%	10.7%	50.0%	11.8%	0.0%	100.0%	0.0%	---	10.0%	14.3%	20.0%	7.1%	33.3%	25.0%
Sometimes	35	**3**	3	8	0	2	1	0	1	0	2	0	1	1	0	2
	13.5%	**13.0%**	13.0%	28.6%	0.0%	11.8%	25.0%	0.0%	10.0%	---	20.0%	0.0%	20.0%	7.1%	0.0%	50.0%
Usually	47	**6**	6	4	0	4	2	0	3	0	1	3	2	3	2	1
	18.1%	**26.1%**	26.1%	14.3%	0.0%	23.5%	50.0%	0.0%	30.0%	---	10.0%	42.9%	40.0%	21.4%	66.7%	25.0%
Always	151	**11**	13	13	1	9	1	0	6	0	6	3	1	9	0	0
	58.3%	**47.8%**	56.5%	46.4%	50.0%	52.9%	25.0%	0.0%	60.0%	---	60.0%	42.9%	20.0%	64.3%	0.0%	0.0%
Significantly different from column:*	[redacted]		[redacted]	[redacted]												
Usually or Always	198	**17**	19	17	1	13	3	0	9	0	7	6	3	12	2	1
	76.4%	**73.9%**	82.6%	60.7%	50.0%	76.5%	75.0%	0.0%	90.0%	---	70.0%	85.7%	60.0%	85.7%	66.7%	25.0%
Significantly different from column:*	[redacted]		[redacted]	[redacted]												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 16

Did anyone from your child's health plan, doctor's office, or clinic help you get special medical equipment or devices for your child?

Base: All respondents who got or tried to get special medical equipment or device for their child (Q14)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	261	**23**	24	28	7	12	3	13	9	7	13	4	8	9	2	19	5	11	5
Number missing or multiple answer	1	**0**	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	260	**23**	24	26	7	12	3	13	9	7	13	4	8	9	2	19	5	11	5
	99.6%	**100.0%**	100.0%	92.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	202	**18**	20	20	5	10	2	11	6	5	11	2	8	6	1	15	3	10	3
	77.7%	**78.3%**	83.3%	76.9%	71.4%	83.3%	66.7%	84.6%	66.7%	71.4%	84.6%	50.0%	100.0%	66.7%	50.0%	78.9%	60.0%	90.9%	60.0%
No	58	**5**	4	6	2	2	1	2	3	2	2	2	0	3	1	4	2	1	2
	22.3%	**21.7%**	16.7%	23.1%	28.6%	16.7%	33.3%	15.4%	33.3%	28.6%	15.4%	50.0%	0.0%	33.3%	50.0%	21.1%	40.0%	9.1%	40.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 16

Did anyone from your child's health plan, doctor's office, or clinic help you get special medical equipment or devices for your child?

Base: All respondents who got or tried to get special medical equipment or device for their child (Q14)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	261	**23**	24	28	2	17	4	1	10	0	10	7	5	14	3	4
Number missing or multiple answer	1	**0**	0	2	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	260	**23**	24	26	2	17	4	1	10	0	10	7	5	14	3	4
	99.6%	**100.0%**	100.0%	92.9%	100.0%	100.0%	100.0%	100.0%	100.0%	---	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	202	**18**	20	20	1	13	4	0	10	0	9	5	3	12	2	2
	77.7%	**78.3%**	83.3%	76.9%	50.0%	76.5%	100.0%	0.0%	100.0%	---	90.0%	71.4%	60.0%	85.7%	66.7%	50.0%
No	58	**5**	4	6	1	4	0	1	0	0	1	2	2	2	1	2
	22.3%	**21.7%**	16.7%	23.1%	50.0%	23.5%	0.0%	100.0%	0.0%	---	10.0%	28.6%	40.0%	14.3%	33.3%	50.0%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 17

In the last 6 months, did you get or try to get special therapy such as physical, occupational, or speech therapy for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	32	**7**	3	3	1	1	3	3	2	1	4	1	2	1	0	5	1	3	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,508	**456**	545	369	152	192	91	226	207	130	297	105	166	143	80	348	222	128	73
	99.3%	**98.5%**	99.5%	99.2%	99.3%	99.5%	96.8%	98.7%	99.0%	99.2%	98.7%	99.1%	98.8%	99.3%	100.0%	98.6%	99.6%	97.7%	98.6%
Yes	530	**67**	58	42	19	34	10	40	23	19	42	22	21	18	11	51	25	24	13
	11.8%	**14.7%**	10.6%	11.4%	12.5%	17.7%	11.0%	17.7%	11.1%	14.6%	14.1%	21.0%	12.7%	12.6%	13.8%	14.7%	11.3%	18.8%	17.8%
No	3,978	**389**	487	327	133	158	81	186	184	111	255	83	145	125	69	297	197	104	60
	88.2%	**85.3%**	89.4%	88.6%	87.5%	82.3%	89.0%	82.3%	88.9%	85.4%	85.9%	79.0%	87.3%	87.4%	86.3%	85.3%	88.7%	81.3%	82.2%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 17

In the last 6 months, did you get or try to get special therapy such as physical, occupational, or speech therapy for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	32	**7**	3	3	1	1	2	0	2	0	3	4	0	3	2	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,508	**456**	545	369	161	256	30	4	85	1	347	73	24	314	89	41
	99.3%	**98.5%**	99.5%	99.2%	99.4%	99.6%	93.8%	100.0%	97.7%	100.0%	99.1%	94.8%	100.0%	99.1%	97.8%	95.3%
Yes	530	**67**	58	42	14	41	11	1	26	1	41	17	6	33	14	16
	11.8%	**14.7%**	10.6%	11.4%	8.7%	16.0%	36.7%	25.0%	30.6%	100.0%	11.8%	23.3%	25.0%	10.5%	15.7%	39.0%
No	3,978	**389**	487	327	147	215	19	3	59	0	306	56	18	281	75	25
	88.2%	**85.3%**	89.4%	88.6%	91.3%	84.0%	63.3%	75.0%	69.4%	0.0%	88.2%	76.7%	75.0%	89.5%	84.3%	61.0%
Significantly different from column:*					F	EG	F				L	K		P	P	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 18

In the last 6 months, how often was it easy to get this therapy for your child?

Base: All respondents who got or tried to get special therapy for their child (Q17)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	530	**67**	58	42	19	34	10	40	23	19	42	22	21	18	11	51	25	24	13
Number missing or multiple answer	9	**1**	0	2	0	0	1	0	1	0	1	1	0	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	521	**66**	58	40	19	34	9	40	22	19	41	21	21	18	11	50	25	23	13
	98.3%	**98.5%**	100.0%	95.2%	100.0%	100.0%	90.0%	100.0%	95.7%	100.0%	97.6%	95.5%	100.0%	100.0%	100.0%	98.0%	100.0%	95.8%	100.0%
Never	72	**10**	6	7	2	5	2	6	3	0	7	1	3	4	4	4	2	3	3
	13.8%	**15.2%**	10.3%	17.5%	10.5%	14.7%	22.2%	15.0%	13.6%	0.0%	17.1%	4.8%	14.3%	22.2%	36.4%	8.0%	8.0%	13.0%	23.1%
Sometimes	103	**13**	15	6	3	5	3	6	5	3	8	5	2	3	1	10	4	5	2
	19.8%	**19.7%**	25.9%	15.0%	15.8%	14.7%	33.3%	15.0%	22.7%	15.8%	19.5%	23.8%	9.5%	16.7%	9.1%	20.0%	16.0%	21.7%	15.4%
Usually	105	**15**	8	7	3	11	1	9	6	7	8	3	7	5	1	14	8	5	2
	20.2%	**22.7%**	13.8%	17.5%	15.8%	32.4%	11.1%	22.5%	27.3%	36.8%	19.5%	14.3%	33.3%	27.8%	9.1%	28.0%	32.0%	21.7%	15.4%
Always	241	**28**	29	20	11	13	3	19	8	9	18	12	9	6	5	22	11	10	6
	46.3%	**42.4%**	50.0%	50.0%	57.9%	38.2%	33.3%	47.5%	36.4%	47.4%	43.9%	57.1%	42.9%	33.3%	45.5%	44.0%	44.0%	43.5%	46.2%
Significantly different from column:*																			
Usually or Always	346	**43**	37	27	14	24	4	28	14	16	26	15	16	11	6	36	19	15	8
	66.4%	**65.2%**	63.8%	67.5%	73.7%	70.6%	44.4%	70.0%	63.6%	84.2%	63.4%	71.4%	76.2%	61.1%	54.5%	72.0%	76.0%	65.2%	61.5%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 18

In the last 6 months, how often was it easy to get this therapy for your child?

Base: All respondents who got or tried to get special therapy for their child (Q17)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	530	**67**	58	42	14	41	11	1	26	1	41	17	6	33	14	16
Number missing or multiple answer	9	**1**	0	2	0	1	0	0	0	0	1	0	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	521	**66**	58	40	14	40	11	1	26	1	40	17	6	33	13	16
	98.3%	**98.5%**	100.0%	95.2%	100.0%	97.6%	100.0%	100.0%	100.0%	100.0%	97.6%	100.0%	100.0%	100.0%	92.9%	100.0%
Never	72	**10**	6	7	3	5	1	0	2	0	4	2	3	4	1	3
	13.8%	**15.2%**	10.3%	17.5%	21.4%	12.5%	9.1%	0.0%	7.7%	0.0%	10.0%	11.8%	50.0%	12.1%	7.7%	18.8%
Sometimes	103	**13**	15	6	3	8	2	0	7	0	10	2	0	6	1	5
	19.8%	**19.7%**	25.9%	15.0%	21.4%	20.0%	18.2%	0.0%	26.9%	0.0%	25.0%	11.8%	0.0%	18.2%	7.7%	31.3%
Usually	105	**15**	8	7	5	9	1	0	3	0	8	5	2	9	2	4
	20.2%	**22.7%**	13.8%	17.5%	35.7%	22.5%	9.1%	0.0%	11.5%	0.0%	20.0%	29.4%	33.3%	27.3%	15.4%	25.0%
Always	241	**28**	29	20	3	18	7	1	14	1	18	8	1	14	9	4
	46.3%	**42.4%**	50.0%	50.0%	21.4%	45.0%	63.6%	100.0%	53.8%	100.0%	45.0%	47.1%	16.7%	42.4%	69.2%	25.0%
Significantly different from column:*															P	O
Usually or Always	346	**43**	37	27	8	27	8	1	17	1	26	13	3	23	11	8
	66.4%	**65.2%**	63.8%	67.5%	57.1%	67.5%	72.7%	100.0%	65.4%	100.0%	65.0%	76.5%	50.0%	69.7%	84.6%	50.0%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 19

Did anyone from your child's health plan, doctor's office, or clinic help you get this therapy for your child?

Base: All respondents who got or tried to get special therapy for their child (Q17)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	530	**67**	58	42	19	34	10	40	23	19	42	22	21	18	11	51	25	24	13
Number missing or multiple answer	6	**2**	1	2	0	1	1	1	1	0	2	1	1	0	0	2	0	2	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	524	**65**	57	40	19	33	9	39	22	19	40	21	20	18	11	49	25	22	13
	98.9%	**97.0%**	98.3%	95.2%	100.0%	97.1%	90.0%	97.5%	95.7%	100.0%	95.2%	95.5%	95.2%	100.0%	100.0%	96.1%	100.0%	91.7%	100.0%
Yes	316	**36**	29	25	15	14	5	25	9	14	19	11	7	14	6	27	14	11	8
	60.3%	**55.4%**	50.9%	62.5%	78.9%	42.4%	55.6%	64.1%	40.9%	73.7%	47.5%	52.4%	35.0%	77.8%	54.5%	55.1%	56.0%	50.0%	61.5%
No	208	**29**	28	15	4	19	4	14	13	5	21	10	13	4	5	22	11	11	5
	39.7%	**44.6%**	49.1%	37.5%	21.1%	57.6%	44.4%	35.9%	59.1%	26.3%	52.5%	47.6%	65.0%	22.2%	45.5%	44.9%	44.0%	50.0%	38.5%
Significantly different from column:*					F	E							N	M					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 19

Did anyone from your child's health plan, doctor's office, or clinic help you get this therapy for your child?

Base: All respondents who got or tried to get special therapy for their child (Q17)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	530	**67**	58	42	14	41	11	1	26	1	41	17	6	33	14	16
Number missing or multiple answer	6	**2**	1	2	0	1	0	0	1	0	1	1	0	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	524	**65**	57	40	14	40	11	1	25	1	40	16	6	32	13	16
	98.9%	**97.0%**	98.3%	95.2%	100.0%	97.6%	100.0%	100.0%	96.2%	100.0%	97.6%	94.1%	100.0%	97.0%	92.9%	100.0%
Yes	316	**36**	29	25	6	24	6	1	17	1	22	10	2	19	7	7
	60.3%	**55.4%**	50.9%	62.5%	42.9%	60.0%	54.5%	100.0%	68.0%	100.0%	55.0%	62.5%	33.3%	59.4%	53.8%	43.8%
No	208	**29**	28	15	8	16	5	0	8	0	18	6	4	13	6	9
	39.7%	**44.6%**	49.1%	37.5%	57.1%	40.0%	45.5%	0.0%	32.0%	0.0%	45.0%	37.5%	66.7%	40.6%	46.2%	56.3%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 20

In the last 6 months, did you get or try to get treatment or counseling for your child for an emotional, developmental, or behavioral problem?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	35	**7**	5	1	0	1	4	4	1	0	4	0	2	1	1	3	1	2	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,505	**456**	543	371	153	192	90	225	208	131	297	106	166	143	79	350	222	129	73
	99.2%	**98.5%**	99.1%	99.7%	100.0%	99.5%	95.7%	98.3%	99.5%	100.0%	98.7%	100.0%	98.8%	99.3%	98.8%	99.2%	99.6%	98.5%	98.6%
Yes	615	**72**	71	51	14	41	15	33	37	13	55	22	28	18	11	58	31	25	13
	13.7%	**15.8%**	13.1%	13.7%	9.2%	21.4%	16.7%	14.7%	17.8%	9.9%	18.5%	20.8%	16.9%	12.6%	13.9%	16.6%	14.0%	19.4%	17.8%
No	3,890	**384**	472	320	139	151	75	192	171	118	242	84	138	125	68	292	191	104	60
	86.3%	**84.2%**	86.9%	86.3%	90.8%	78.6%	83.3%	85.3%	82.2%	90.1%	81.5%	79.2%	83.1%	87.4%	86.1%	83.4%	86.0%	80.6%	82.2%
Significantly different from column:*					F	E				K	J								

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 20

In the last 6 months, did you get or try to get treatment or counseling for your child for an emotional, developmental, or behavioral problem?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	35	**7**	5	1	2	2	0	0	1	0	4	3	0	2	2	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,505	**456**	543	371	160	255	32	4	86	1	346	74	24	315	89	41
	99.2%	**98.5%**	99.1%	99.7%	98.8%	99.2%	100.0%	100.0%	98.9%	100.0%	98.9%	96.1%	100.0%	99.4%	97.8%	95.3%
Yes	615	**72**	71	51	12	46	14	2	30	1	43	17	10	20	24	26
	13.7%	**15.8%**	13.1%	13.7%	7.5%	18.0%	43.8%	50.0%	34.9%	100.0%	12.4%	23.0%	41.7%	6.3%	27.0%	63.4%
No	3,890	**384**	472	320	148	209	18	2	56	0	303	57	14	295	65	15
	86.3%	**84.2%**	86.9%	86.3%	92.5%	82.0%	56.3%	50.0%	65.1%	0.0%	87.6%	77.0%	58.3%	93.7%	73.0%	36.6%
Significantly different from column:*					F	EG	F				L	K		OP	NP	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 21

In the last 6 months, how often was it easy to get this treatment or counseling for your child?

Base: All respondents who got or tried to get treatment for their child's emotional, developmental, or behavioral problem (Q20)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	615	**72**	71	51	14	41	15	33	37	13	55	22	28	18	11	58	31	25	13
Number missing or multiple answer	9	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	606	**72**	70	51	14	41	15	33	37	13	55	22	28	18	11	58	31	25	13
	98.5%	**100.0%**	98.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	79	**8**	12	5	2	4	1	2	5	1	4	2	2	3	1	6	2	1	4
	13.0%	**11.1%**	17.1%	9.8%	14.3%	9.8%	6.7%	6.1%	13.5%	7.7%	7.3%	9.1%	7.1%	16.7%	9.1%	10.3%	6.5%	4.0%	30.8%
Sometimes	135	**22**	9	7	5	9	7	8	13	4	17	6	9	4	4	16	9	8	3
	22.3%	**30.6%**	12.9%	13.7%	35.7%	22.0%	46.7%	24.2%	35.1%	30.8%	30.9%	27.3%	32.1%	22.2%	36.4%	27.6%	29.0%	32.0%	23.1%
Usually	115	**20**	13	8	3	12	5	11	9	1	19	5	10	5	5	15	11	6	3
	19.0%	**27.8%**	18.6%	15.7%	21.4%	29.3%	33.3%	33.3%	24.3%	7.7%	34.5%	22.7%	35.7%	27.8%	45.5%	25.9%	35.5%	24.0%	23.1%
Always	277	**22**	36	31	4	16	2	12	10	7	15	9	7	6	1	21	9	10	3
	45.7%	**30.6%**	51.4%	60.8%	28.6%	39.0%	13.3%	36.4%	27.0%	53.8%	27.3%	40.9%	25.0%	33.3%	9.1%	36.2%	29.0%	40.0%	23.1%
Significantly different from column:*		**ACD**																	
Usually or Always	392	**42**	49	39	7	28	7	23	19	8	34	14	17	11	6	36	20	16	6
	64.7%	**58.3%**	70.0%	76.5%	50.0%	68.3%	46.7%	69.7%	51.4%	61.5%	61.8%	63.6%	60.7%	61.1%	54.5%	62.1%	64.5%	64.0%	46.2%
Significantly different from column:*		**D**																	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 21

In the last 6 months, how often was it easy to get this treatment or counseling for your child?

Base: All respondents who got or tried to get treatment for their child's emotional, developmental, or behavioral problem (Q20)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	615	**72**	71	51	12	46	14	2	30	1	43	17	10	20	24	26
Number missing or multiple answer	9	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	606	**72**	70	51	12	46	14	2	30	1	43	17	10	20	24	26
	98.5%	**100.0%**	98.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	79	**8**	12	5	1	7	0	1	3	0	3	1	3	2	0	5
	13.0%	**11.1%**	17.1%	9.8%	8.3%	15.2%	0.0%	50.0%	10.0%	0.0%	7.0%	5.9%	30.0%	10.0%	0.0%	19.2%
Sometimes	135	**22**	9	7	5	14	3	1	7	0	14	4	3	6	7	8
	22.3%	**30.6%**	12.9%	13.7%	41.7%	30.4%	21.4%	50.0%	23.3%	0.0%	32.6%	23.5%	30.0%	30.0%	29.2%	30.8%
Usually	115	**20**	13	8	2	13	5	0	11	0	11	6	3	5	8	7
	19.0%	**27.8%**	18.6%	15.7%	16.7%	28.3%	35.7%	0.0%	36.7%	0.0%	25.6%	35.3%	30.0%	25.0%	33.3%	26.9%
Always	277	**22**	36	31	4	12	6	0	9	1	15	6	1	7	9	6
	45.7%	**30.6%**	51.4%	60.8%	33.3%	26.1%	42.9%	0.0%	30.0%	100.0%	34.9%	35.3%	10.0%	35.0%	37.5%	23.1%
Significantly different from column:*		**ACD**														
Usually or Always	392	**42**	49	39	6	25	11	0	20	1	26	12	4	12	17	13
	64.7%	**58.3%**	70.0%	76.5%	50.0%	54.3%	78.6%	0.0%	66.7%	100.0%	60.5%	70.6%	40.0%	60.0%	70.8%	50.0%
Significantly different from column:*		**D**														

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 22

Did anyone from your child's health plan, doctor's office, or clinic help you get this treatment or counseling for your child?

Base: All respondents who got or tried to get treatment for their child's emotional, developmental, or behavioral problem (Q20)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	615	**72**	71	51	14	41	15	33	37	13	55	22	28	18	11	58	31	25	13
Number missing or multiple answer	8	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	607	**72**	71	51	14	41	15	33	37	13	55	22	28	18	11	58	31	25	13
	98.7%	**100.0%**	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	319	**34**	36	26	10	19	4	20	13	9	24	11	11	10	5	28	15	12	6
	52.6%	**47.2%**	50.7%	51.0%	71.4%	46.3%	26.7%	60.6%	35.1%	69.2%	43.6%	50.0%	39.3%	55.6%	45.5%	48.3%	48.4%	48.0%	46.2%
No	288	**38**	35	25	4	22	11	13	24	4	31	11	17	8	6	30	16	13	7
	47.4%	**52.8%**	49.3%	49.0%	28.6%	53.7%	73.3%	39.4%	64.9%	30.8%	56.4%	50.0%	60.7%	44.4%	54.5%	51.7%	51.6%	52.0%	53.8%
Significantly different from column:*					G		E	I	H										

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 22

Did anyone from your child's health plan, doctor's office, or clinic help you get this treatment or counseling for your child?

Base: All respondents who got or tried to get treatment for their child's emotional, developmental, or behavioral problem (Q20)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	615	**72**	71	51	12	46	14	2	30	1	43	17	10	20	24	26
Number missing or multiple answer	8	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	607	**72**	71	51	12	46	14	2	30	1	43	17	10	20	24	26
	98.7%	**100.0%**	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	319	**34**	36	26	5	20	9	2	15	1	21	9	3	11	10	12
	52.6%	**47.2%**	50.7%	51.0%	41.7%	43.5%	64.3%	100.0%	50.0%	100.0%	48.8%	52.9%	30.0%	55.0%	41.7%	46.2%
No	288	**38**	35	25	7	26	5	0	15	0	22	8	7	9	14	14
	47.4%	**52.8%**	49.3%	49.0%	58.3%	56.5%	35.7%	0.0%	50.0%	0.0%	51.2%	47.1%	70.0%	45.0%	58.3%	53.8%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 23

In the last 6 months, did your child get care from more than one kind of health care provider or use more than one kind of health care service?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	43	**9**	8	5	1	2	4	4	3	1	6	2	3	1	0	7	0	4	3
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,497	**454**	540	367	152	191	90	225	206	130	295	104	165	143	80	346	223	127	71
	99.1%	**98.1%**	98.5%	98.7%	99.3%	99.0%	95.7%	98.3%	98.6%	99.2%	98.0%	98.1%	98.2%	99.3%	100.0%	98.0%	100.0%	96.9%	95.9%
Yes	969	**103**	101	83	29	44	27	55	45	30	69	26	33	38	15	84	43	38	17
	21.5%	**22.7%**	18.7%	22.6%	19.1%	23.0%	30.0%	24.4%	21.8%	23.1%	23.4%	25.0%	20.0%	26.6%	18.8%	24.3%	19.3%	29.9%	23.9%
No	3,528	**351**	439	284	123	147	63	170	161	100	226	78	132	105	65	262	180	89	54
	78.5%	**77.3%**	81.3%	77.4%	80.9%	77.0%	70.0%	75.6%	78.2%	76.9%	76.6%	75.0%	80.0%	73.4%	81.3%	75.7%	80.7%	70.1%	76.1%
Significantly different from column:*																	R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 23

In the last 6 months, did your child get care from more than one kind of health care provider or use more than one kind of health care service?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	43	**9**	8	5	1	2	2	0	3	0	6	3	0	4	3	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,497	**454**	540	367	161	255	30	4	84	1	344	74	24	313	88	41
	99.1%	**98.1%**	98.5%	98.7%	99.4%	99.2%	93.8%	100.0%	96.6%	100.0%	98.3%	96.1%	100.0%	98.7%	96.7%	95.3%
Yes	969	**103**	101	83	19	69	14	0	55	1	61	26	13	53	27	20
	21.5%	**22.7%**	18.7%	22.6%	11.8%	27.1%	46.7%	0.0%	65.5%	100.0%	17.7%	35.1%	54.2%	16.9%	30.7%	48.8%
No	3,528	**351**	439	284	142	186	16	4	29	0	283	48	11	260	61	21
	78.5%	**77.3%**	81.3%	77.4%	88.2%	72.9%	53.3%	100.0%	34.5%	0.0%	82.3%	64.9%	45.8%	83.1%	69.3%	51.2%
Significantly different from column:*					FG	EG	EF				L	K		OP	NP	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 24

In the last 6 months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?

Base: All respondents whose child used more than one kind of health care provider or service (Q23)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	969	**103**	101	83	29	44	27	55	45	30	69	26	33	38	15	84	43	38	17
Number missing or multiple answer	11	**1**	0	1	1	0	0	0	1	0	1	0	1	0	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	958	**102**	101	82	28	44	27	55	44	30	68	26	32	38	15	83	42	38	17
	98.9%	**99.0%**	100.0%	98.8%	96.6%	100.0%	100.0%	100.0%	97.8%	100.0%	98.6%	100.0%	97.0%	100.0%	100.0%	98.8%	97.7%	100.0%	100.0%
Yes	554	**62**	58	43	17	31	11	35	24	22	37	12	20	26	6	53	27	24	7
	57.8%	**60.8%**	57.4%	52.4%	60.7%	70.5%	40.7%	63.6%	54.5%	73.3%	54.4%	46.2%	62.5%	68.4%	40.0%	63.9%	64.3%	63.2%	41.2%
No	404	**40**	43	39	11	13	16	20	20	8	31	14	12	12	9	30	15	14	10
	42.2%	**39.2%**	42.6%	47.6%	39.3%	29.5%	59.3%	36.4%	45.5%	26.7%	45.6%	53.8%	37.5%	31.6%	60.0%	36.1%	35.7%	36.8%	58.8%
Significantly different from column:*						G	F												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 24

In the last 6 months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?

Base: All respondents whose child used more than one kind of health care provider or service (Q23)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	969	**103**	101	83	19	69	14	0	55	1	61	26	13	53	27	20
Number missing or multiple answer	11	**1**	0	1	0	1	0	0	0	0	1	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	958	**102**	101	82	19	68	14	0	55	1	60	26	13	52	27	20
	98.9%	**99.0%**	100.0%	98.8%	100.0%	98.6%	100.0%	---	100.0%	100.0%	98.4%	100.0%	100.0%	98.1%	100.0%	100.0%
Yes	554	**62**	58	43	9	40	12	0	38	1	32	20	7	34	15	10
	57.8%	**60.8%**	57.4%	52.4%	47.4%	58.8%	85.7%	---	69.1%	100.0%	53.3%	76.9%	53.8%	65.4%	55.6%	50.0%
No	404	**40**	43	39	10	28	2	0	17	0	28	6	6	18	12	10
	42.2%	**39.2%**	42.6%	47.6%	52.6%	41.2%	14.3%	---	30.9%	0.0%	46.7%	23.1%	46.2%	34.6%	44.4%	50.0%
Significantly different from column:*					G		E				L	K				

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 25

A personal doctor is the one your child would talk to if he or she needs a check-up, has a health problem or gets sick or hurt. Does your child have a personal doctor?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	52	**8**	6	4	1	1	5	3	4	0	5	3	0	2	0	7	3	1	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,488	**455**	542	368	152	192	89	226	205	131	296	103	168	142	80	346	220	130	72
	98.9%	**98.3%**	98.9%	98.9%	99.3%	99.5%	94.7%	98.7%	98.1%	100.0%	98.3%	97.2%	100.0%	98.6%	100.0%	98.0%	98.7%	99.2%	97.3%
Yes	3,793	**363**	442	307	121	163	63	184	161	102	241	92	143	100	57	286	170	112	58
	84.5%	**79.8%**	81.5%	83.4%	79.6%	84.9%	70.8%	81.4%	78.5%	77.9%	81.4%	89.3%	85.1%	70.4%	71.3%	82.7%	77.3%	86.2%	80.6%
No	695	**92**	100	61	31	29	26	42	44	29	55	11	25	42	23	60	50	18	14
	15.5%	**20.2%**	18.5%	16.6%	20.4%	15.1%	29.2%	18.6%	21.5%	22.1%	18.6%	10.7%	14.9%	29.6%	28.8%	17.3%	22.7%	13.8%	19.4%
Significantly different from column:*		**A**				G	F					N	N	LM	P	O	R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 25

A personal doctor is the one your child would talk to if he or she needs a check-up, has a health problem or gets sick or hurt. Does your child have a personal doctor?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	52	**8**	6	4	3	1	0	0	2	0	5	3	0	4	2	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,488	**455**	542	368	159	256	32	4	85	1	345	74	24	313	89	41
	98.9%	**98.3%**	98.9%	98.9%	98.1%	99.6%	100.0%	100.0%	97.7%	100.0%	98.6%	96.1%	100.0%	98.7%	97.8%	95.3%
Yes	3,793	**363**	442	307	115	211	29	3	79	1	279	60	13	251	70	32
	84.5%	**79.8%**	81.5%	83.4%	72.3%	82.4%	90.6%	75.0%	92.9%	100.0%	80.9%	81.1%	54.2%	80.2%	78.7%	78.0%
No	695	**92**	100	61	44	45	3	1	6	0	66	14	11	62	19	9
	15.5%	**20.2%**	18.5%	16.6%	27.7%	17.6%	9.4%	25.0%	7.1%	0.0%	19.1%	18.9%	45.8%	19.8%	21.3%	22.0%
Significantly different from column:*		**A**			FG	E	E				M	M	KL			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 26

In the last 6 months, how many times did your child have an in person, phone, or video visit with his or her personal doctor?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	3,793	**363**	442	307	121	163	63	184	161	102	241	92	143	100	57	286	170	112	58
Number missing or multiple answer	50	**5**	6	4	2	0	2	1	2	1	3	1	1	2	1	3	2	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	3,743	**358**	436	303	119	163	61	183	159	101	238	91	142	98	56	283	168	111	58
	98.7%	**98.6%**	98.6%	98.7%	98.3%	100.0%	96.8%	99.5%	98.8%	99.0%	98.8%	98.9%	99.3%	98.0%	98.2%	99.0%	98.8%	99.1%	100.0%
None	994	**94**	132	79	20	49	19	37	50	27	60	22	35	28	13	74	52	20	14
	26.6%	**26.3%**	30.3%	26.1%	16.8%	30.1%	31.1%	20.2%	31.4%	26.7%	25.2%	24.2%	24.6%	28.6%	23.2%	26.1%	31.0%	18.0%	24.1%
1 time	1,340	**142**	146	101	45	66	25	83	53	35	99	40	58	31	20	114	63	46	24
	35.8%	**39.7%**	33.5%	33.3%	37.8%	40.5%	41.0%	45.4%	33.3%	34.7%	41.6%	44.0%	40.8%	31.6%	35.7%	40.3%	37.5%	41.4%	41.4%
2	726	**59**	82	58	23	21	13	31	26	16	40	11	29	17	14	43	24	23	10
	19.4%	**16.5%**	18.8%	19.1%	19.3%	12.9%	21.3%	16.9%	16.4%	15.8%	16.8%	12.1%	20.4%	17.3%	25.0%	15.2%	14.3%	20.7%	17.2%
3	326	**29**	43	37	13	14	2	15	14	10	19	11	8	9	4	25	14	11	4
	8.7%	**8.1%**	9.9%	12.2%	10.9%	8.6%	3.3%	8.2%	8.8%	9.9%	8.0%	12.1%	5.6%	9.2%	7.1%	8.8%	8.3%	9.9%	6.9%
4	167	**16**	12	13	9	4	2	6	9	4	11	3	10	2	4	11	7	5	3
	4.5%	**4.5%**	2.8%	4.3%	7.6%	2.5%	3.3%	3.3%	5.7%	4.0%	4.6%	3.3%	7.0%	2.0%	7.1%	3.9%	4.2%	4.5%	5.2%
5 to 9	154	**16**	16	13	8	8	0	9	7	8	8	3	2	10	1	14	8	4	3
	4.1%	**4.5%**	3.7%	4.3%	6.7%	4.9%	0.0%	4.9%	4.4%	7.9%	3.4%	3.3%	1.4%	10.2%	1.8%	4.9%	4.8%	3.6%	5.2%
10 or more times	36	**2**	5	2	1	1	0	2	0	1	1	1	0	1	0	2	0	2	0
	1.0%	**0.6%**	1.1%	0.7%	0.8%	0.6%	0.0%	1.1%	0.0%	1.0%	0.4%	1.1%	0.0%	1.0%	0.0%	0.7%	0.0%	1.8%	0.0%
2 or more times	1,409	**122**	158	123	54	48	17	63	56	39	79	29	49	39	23	95	53	45	20
	37.6%	**34.1%**	36.2%	40.6%	45.4%	29.4%	27.9%	34.4%	35.2%	38.6%	33.2%	31.9%	34.5%	39.8%	41.1%	33.6%	31.5%	40.5%	34.5%
Significantly different from column:*					FG	E	E												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 26

In the last 6 months, how many times did your child have an in person, phone, or video visit with his or her personal doctor?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	3,793	**363**	442	307	115	211	29	3	79	1	279	60	13	251	70	32
Number missing or multiple answer	50	**5**	6	4	1	3	0	0	2	0	3	1	0	4	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	3,743	**358**	436	303	114	208	29	3	77	1	276	59	13	247	70	32
	98.7%	**98.6%**	98.6%	98.7%	99.1%	98.6%	100.0%	100.0%	97.5%	100.0%	98.9%	98.3%	100.0%	98.4%	100.0%	100.0%
None	994	**94**	132	79	63	28	1	0	11	0	79	10	1	67	15	8
	26.6%	**26.3%**	30.3%	26.1%	55.3%	13.5%	3.4%	0.0%	14.3%	0.0%	28.6%	16.9%	7.7%	27.1%	21.4%	25.0%
1 time	1,340	**142**	146	101	32	105	3	1	28	0	115	23	1	102	30	8
	35.8%	**39.7%**	33.5%	33.3%	28.1%	50.5%	10.3%	33.3%	36.4%	0.0%	41.7%	39.0%	7.7%	41.3%	42.9%	25.0%
2	726	**59**	82	58	11	43	3	1	11	0	40	14	3	38	13	6
	19.4%	**16.5%**	18.8%	19.1%	9.6%	20.7%	10.3%	33.3%	14.3%	0.0%	14.5%	23.7%	23.1%	15.4%	18.6%	18.8%
3	326	**29**	43	37	5	18	6	1	10	1	21	5	3	18	6	5
	8.7%	**8.1%**	9.9%	12.2%	4.4%	8.7%	20.7%	33.3%	13.0%	100.0%	7.6%	8.5%	23.1%	7.3%	8.6%	15.6%
4	167	**16**	12	13	2	10	4	0	8	0	10	4	1	9	4	2
	4.5%	**4.5%**	2.8%	4.3%	1.8%	4.8%	13.8%	0.0%	10.4%	0.0%	3.6%	6.8%	7.7%	3.6%	5.7%	6.3%
5 to 9	154	**16**	16	13	1	4	10	0	8	0	10	2	4	12	1	3
	4.1%	**4.5%**	3.7%	4.3%	0.9%	1.9%	34.5%	0.0%	10.4%	0.0%	3.6%	3.4%	30.8%	4.9%	1.4%	9.4%
10 or more times	36	**2**	5	2	0	0	2	0	1	0	1	1	0	1	1	0
	1.0%	**0.6%**	1.1%	0.7%	0.0%	0.0%	6.9%	0.0%	1.3%	0.0%	0.4%	1.7%	0.0%	0.4%	1.4%	0.0%
2 or more times	1,409	**122**	158	123	19	75	25	2	38	1	82	26	11	78	25	16
	37.6%	**34.1%**	36.2%	40.6%	16.7%	36.1%	86.2%	66.7%	49.4%	100.0%	29.7%	44.1%	84.6%	31.6%	35.7%	50.0%
Significantly different from column:*					FG	EG	EF				L	KM	L	P		N

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 27

In the last 6 months, how often did your child's personal doctor explain things about your child's health in a way that was easy to understand?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,749	**264**	304	224	99	114	42	146	109	74	178	69	107	70	43	209	116	91	44
Number missing or multiple answer	9	**2**	2	0	1	1	0	2	0	0	1	0	2	0	1	1	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,740	**262**	302	224	98	113	42	144	109	74	177	69	105	70	42	208	115	91	43
	99.7%	**99.2%**	99.3%	100.0%	99.0%	99.1%	100.0%	98.6%	100.0%	100.0%	99.4%	100.0%	98.1%	100.0%	97.7%	99.5%	99.1%	100.0%	97.7%
Never	59	**6**	7	5	3	2	1	3	3	1	5	1	3	2	1	5	3	1	1
	2.2%	**2.3%**	2.3%	2.2%	3.1%	1.8%	2.4%	2.1%	2.8%	1.4%	2.8%	1.4%	2.9%	2.9%	2.4%	2.4%	2.6%	1.1%	2.3%
Sometimes	168	**12**	21	16	4	6	2	9	3	3	7	3	5	2	3	9	9	3	0
	6.1%	**4.6%**	7.0%	7.1%	4.1%	5.3%	4.8%	6.3%	2.8%	4.1%	4.0%	4.3%	4.8%	2.9%	7.1%	4.3%	7.8%	3.3%	0.0%
Usually	413	**28**	51	30	10	10	7	15	12	7	20	8	12	7	4	22	12	10	4
	15.1%	**10.7%**	16.9%	13.4%	10.2%	8.8%	16.7%	10.4%	11.0%	9.5%	11.3%	11.6%	11.4%	10.0%	9.5%	10.6%	10.4%	11.0%	9.3%
Always	2,100	**216**	223	173	81	95	32	117	91	63	145	57	85	59	34	172	91	77	38
	76.6%	**82.4%**	73.8%	77.2%	82.7%	84.1%	76.2%	81.3%	83.5%	85.1%	81.9%	82.6%	81.0%	84.3%	81.0%	82.7%	79.1%	84.6%	88.4%
Significantly different from column:*		**AC**																	
Usually or Always	2,513	**244**	274	203	91	105	39	132	103	70	165	65	97	66	38	194	103	87	42
	91.7%	**93.1%**	90.7%	90.6%	92.9%	92.9%	92.9%	91.7%	94.5%	94.6%	93.2%	94.2%	92.4%	94.3%	90.5%	93.3%	89.6%	95.6%	97.7%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 27

In the last 6 months, how often did your child's personal doctor explain things about your child's health in a way that was easy to understand?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	2,749	**264**	304	224	51	180	28	3	66	1	197	49	12	180	55	24
Number missing or multiple answer	9	**2**	2	0	1	0	0	0	0	0	1	1	0	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,740	**262**	302	224	50	180	28	3	66	1	196	48	12	179	54	24
	99.7%	**99.2%**	99.3%	100.0%	98.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.5%	98.0%	100.0%	99.4%	98.2%	100.0%
Never	59	**6**	7	5	2	4	0	0	2	0	4	1	1	3	1	2
	2.2%	**2.3%**	2.3%	2.2%	4.0%	2.2%	0.0%	0.0%	3.0%	0.0%	2.0%	2.1%	8.3%	1.7%	1.9%	8.3%
Sometimes	168	**12**	21	16	4	7	1	0	3	0	8	2	2	5	3	4
	6.1%	**4.6%**	7.0%	7.1%	8.0%	3.9%	3.6%	0.0%	4.5%	0.0%	4.1%	4.2%	16.7%	2.8%	5.6%	16.7%
Usually	413	**28**	51	30	8	17	3	0	6	0	17	6	3	15	8	4
	15.1%	**10.7%**	16.9%	13.4%	16.0%	9.4%	10.7%	0.0%	9.1%	0.0%	8.7%	12.5%	25.0%	8.4%	14.8%	16.7%
Always	2,100	**216**	223	173	36	152	24	3	55	1	167	39	6	156	42	14
	76.6%	**82.4%**	73.8%	77.2%	72.0%	84.4%	85.7%	100.0%	83.3%	100.0%	85.2%	81.3%	50.0%	87.2%	77.8%	58.3%
Significantly different from column:*		**AC**			F	E										
Usually or Always	2,513	**244**	274	203	44	169	27	3	61	1	184	45	9	171	50	18
	91.7%	**93.1%**	90.7%	90.6%	88.0%	93.9%	96.4%	100.0%	92.4%	100.0%	93.9%	93.8%	75.0%	95.5%	92.6%	75.0%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 28

In the last 6 months, how often did your child's personal doctor listen carefully to you?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,749	**264**	304	224	99	114	42	146	109	74	178	69	107	70	43	209	116	91	44
Number missing or multiple answer	5	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,744	**264**	303	224	99	114	42	146	109	74	178	69	107	70	43	209	116	91	44
	99.8%	**100.0%**	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	24	**4**	6	5	0	4	0	2	2	0	4	0	3	1	0	4	2	1	1
	0.9%	**1.5%**	2.0%	2.2%	0.0%	3.5%	0.0%	1.4%	1.8%	0.0%	2.2%	0.0%	2.8%	1.4%	0.0%	1.9%	1.7%	1.1%	2.3%
Sometimes	124	**10**	13	9	6	3	1	7	3	6	3	3	2	4	2	8	8	2	0
	4.5%	**3.8%**	4.3%	4.0%	6.1%	2.6%	2.4%	4.8%	2.8%	8.1%	1.7%	4.3%	1.9%	5.7%	4.7%	3.8%	6.9%	2.2%	0.0%
Usually	348	**31**	37	31	10	14	7	18	13	7	24	7	17	6	3	26	14	11	4
	12.7%	**11.7%**	12.2%	13.8%	10.1%	12.3%	16.7%	12.3%	11.9%	9.5%	13.5%	10.1%	15.9%	8.6%	7.0%	12.4%	12.1%	12.1%	9.1%
Always	2,248	**219**	247	179	83	93	34	119	91	61	147	59	85	59	38	171	92	77	39
	81.9%	**83.0%**	81.5%	79.9%	83.8%	81.6%	81.0%	81.5%	83.5%	82.4%	82.6%	85.5%	79.4%	84.3%	88.4%	81.8%	79.3%	84.6%	88.6%
Significantly different from column:*																			
Usually or Always	2,596	**250**	284	210	93	107	41	137	104	68	171	66	102	65	41	197	106	88	43
	94.6%	**94.7%**	93.7%	93.8%	93.9%	93.9%	97.6%	93.8%	95.4%	91.9%	96.1%	95.7%	95.3%	92.9%	95.3%	94.3%	91.4%	96.7%	97.7%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 28

In the last 6 months, how often did your child's personal doctor listen carefully to you?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	2,749	**264**	304	224	51	180	28	3	66	1	197	49	12	180	55	24
Number missing or multiple answer	5	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,744	**264**	303	224	51	180	28	3	66	1	197	49	12	180	55	24
	99.8%	**100.0%**	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	24	**4**	6	5	0	4	0	0	2	0	2	1	1	1	1	2
	0.9%	**1.5%**	2.0%	2.2%	0.0%	2.2%	0.0%	0.0%	3.0%	0.0%	1.0%	2.0%	8.3%	0.6%	1.8%	8.3%
Sometimes	124	**10**	13	9	4	5	1	0	2	0	8	1	1	7	1	2
	4.5%	**3.8%**	4.3%	4.0%	7.8%	2.8%	3.6%	0.0%	3.0%	0.0%	4.1%	2.0%	8.3%	3.9%	1.8%	8.3%
Usually	348	**31**	37	31	4	23	4	0	8	0	19	7	4	18	9	4
	12.7%	**11.7%**	12.2%	13.8%	7.8%	12.8%	14.3%	0.0%	12.1%	0.0%	9.6%	14.3%	33.3%	10.0%	16.4%	16.7%
Always	2,248	**219**	247	179	43	148	23	3	54	1	168	40	6	154	44	16
	81.9%	**83.0%**	81.5%	79.9%	84.3%	82.2%	82.1%	100.0%	81.8%	100.0%	85.3%	81.6%	50.0%	85.6%	80.0%	66.7%
Significantly different from column:*																
Usually or Always	2,596	**250**	284	210	47	171	27	3	62	1	187	47	10	172	53	20
	94.6%	**94.7%**	93.7%	93.8%	92.2%	95.0%	96.4%	100.0%	93.9%	100.0%	94.9%	95.9%	83.3%	95.6%	96.4%	83.3%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 29

In the last 6 months, how often did your child's personal doctor show respect for what you had to say?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,749	**264**	304	224	99	114	42	146	109	74	178	69	107	70	43	209	116	91	44
Number missing or multiple answer	2	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,747	**264**	303	224	99	114	42	146	109	74	178	69	107	70	43	209	116	91	44
	99.9%	**100.0%**	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	30	**5**	4	0	1	4	0	2	3	1	4	0	3	2	0	5	3	1	1
	1.1%	**1.9%**	1.3%	0.0%	1.0%	3.5%	0.0%	1.4%	2.8%	1.4%	2.2%	0.0%	2.8%	2.9%	0.0%	2.4%	2.6%	1.1%	2.3%
Sometimes	74	**4**	10	9	1	2	1	3	1	3	1	2	1	1	2	2	3	1	0
	2.7%	**1.5%**	3.3%	4.0%	1.0%	1.8%	2.4%	2.1%	0.9%	4.1%	0.6%	2.9%	0.9%	1.4%	4.7%	1.0%	2.6%	1.1%	0.0%
Usually	251	**28**	34	21	10	13	5	17	11	4	24	5	14	7	2	24	11	10	4
	9.1%	**10.6%**	11.2%	9.4%	10.1%	11.4%	11.9%	11.6%	10.1%	5.4%	13.5%	7.2%	13.1%	10.0%	4.7%	11.5%	9.5%	11.0%	9.1%
Always	2,392	**227**	255	194	87	95	36	124	94	66	149	62	89	60	39	178	99	79	39
	87.1%	**86.0%**	84.2%	86.6%	87.9%	83.3%	85.7%	84.9%	86.2%	89.2%	83.7%	89.9%	83.2%	85.7%	90.7%	85.2%	85.3%	86.8%	88.6%
Significantly different from column:*																			
Usually or Always	2,643	**255**	289	215	97	108	41	141	105	70	173	67	103	67	41	202	110	89	43
	96.2%	**96.6%**	95.4%	96.0%	98.0%	94.7%	97.6%	96.6%	96.3%	94.6%	97.2%	97.1%	96.3%	95.7%	95.3%	96.7%	94.8%	97.8%	97.7%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 29

In the last 6 months, how often did your child's personal doctor show respect for what you had to say?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	2,749	**264**	304	224	51	180	28	3	66	1	197	49	12	180	55	24
Number missing or multiple answer	2	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,747	**264**	303	224	51	180	28	3	66	1	197	49	12	180	55	24
	99.9%	**100.0%**	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	30	**5**	4	0	1	4	0	0	2	0	3	1	1	2	1	2
	1.1%	**1.9%**	1.3%	0.0%	2.0%	2.2%	0.0%	0.0%	3.0%	0.0%	1.5%	2.0%	8.3%	1.1%	1.8%	8.3%
Sometimes	74	**4**	10	9	2	1	1	0	1	0	3	0	1	3	0	1
	2.7%	**1.5%**	3.3%	4.0%	3.9%	0.6%	3.6%	0.0%	1.5%	0.0%	1.5%	0.0%	8.3%	1.7%	0.0%	4.2%
Usually	251	**28**	34	21	8	16	4	0	5	0	20	4	3	16	7	5
	9.1%	**10.6%**	11.2%	9.4%	15.7%	8.9%	14.3%	0.0%	7.6%	0.0%	10.2%	8.2%	25.0%	8.9%	12.7%	20.8%
Always	2,392	**227**	255	194	40	159	23	3	58	1	171	44	7	159	47	16
	87.1%	**86.0%**	84.2%	86.6%	78.4%	88.3%	82.1%	100.0%	87.9%	100.0%	86.8%	89.8%	58.3%	88.3%	85.5%	66.7%
Significantly different from column:*																
Usually or Always	2,643	**255**	289	215	48	175	27	3	63	1	191	48	10	175	54	21
	96.2%	**96.6%**	95.4%	96.0%	94.1%	97.2%	96.4%	100.0%	95.5%	100.0%	97.0%	98.0%	83.3%	97.2%	98.2%	87.5%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 30

Is your child able to talk with doctors about his or her health care?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,749	**264**	304	224	99	114	42	146	109	74	178	69	107	70	43	209	116	91	44
Number missing or multiple answer	10	**1**	4	0	1	0	0	1	0	0	1	0	0	1	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,739	**263**	300	224	98	114	42	145	109	74	177	69	107	69	43	208	116	90	44
	99.6%	**99.6%**	98.7%	100.0%	99.0%	100.0%	100.0%	99.3%	100.0%	100.0%	99.4%	100.0%	100.0%	98.6%	100.0%	99.5%	100.0%	98.9%	100.0%
Yes	1,820	**172**	189	144	28	99	40	94	73	44	122	40	75	47	32	133	73	62	30
	66.4%	**65.4%**	63.0%	64.3%	28.6%	86.8%	95.2%	64.8%	67.0%	59.5%	68.9%	58.0%	70.1%	68.1%	74.4%	63.9%	62.9%	68.9%	68.2%
No	919	**91**	111	80	70	15	2	51	36	30	55	29	32	22	11	75	43	28	14
	33.6%	**34.6%**	37.0%	35.7%	71.4%	13.2%	4.8%	35.2%	33.0%	40.5%	31.1%	42.0%	29.9%	31.9%	25.6%	36.1%	37.1%	31.1%	31.8%
Significantly different from column:*					FG	E	E												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 30

Is <u>your child</u> able to talk with doctors about his or her health care?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	2,749	**264**	304	224	51	180	28	3	66	1	197	49	12	180	55	24
Number missing or multiple answer	10	**1**	4	0	0	0	1	0	1	0	0	1	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,739	**263**	300	224	51	180	27	3	65	1	197	48	12	179	55	24
	99.6%	**99.6%**	98.7%	100.0%	100.0%	100.0%	96.4%	100.0%	98.5%	100.0%	100.0%	98.0%	100.0%	99.4%	100.0%	100.0%
Yes	1,820	**172**	189	144	38	115	15	0	45	0	127	31	11	112	42	16
	66.4%	**65.4%**	63.0%	64.3%	74.5%	63.9%	55.6%	0.0%	69.2%	0.0%	64.5%	64.6%	91.7%	62.6%	76.4%	66.7%
No	919	**91**	111	80	13	65	12	3	20	1	70	17	1	67	13	8
	33.6%	**34.6%**	37.0%	35.7%	25.5%	36.1%	44.4%	100.0%	30.8%	100.0%	35.5%	35.4%	8.3%	37.4%	23.6%	33.3%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 31

In the last 6 months, how often did your child's personal doctor explain things in a way that was easy for your child to understand?

Base: All respondents whose child has a personal doctor, got care in person, by phone, or by video from their personal doctor, and is able to talk with their doctors (Q25, Q26, & Q30)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,820	**172**	189	144	28	99	40	94	73	44	122	40	75	47	32	133	73	62	30
Number missing or multiple answer	10	**2**	1	1	0	1	1	1	1	0	2	0	2	0	1	1	0	1	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,810	**170**	188	143	28	98	39	93	72	44	120	40	73	47	31	132	73	61	29
	99.5%	**98.8%**	99.5%	99.3%	100.0%	99.0%	97.5%	98.9%	98.6%	100.0%	98.4%	100.0%	97.3%	100.0%	96.9%	99.2%	100.0%	98.4%	96.7%
Never	19	**1**	5	1	0	1	0	1	0	0	1	0	1	0	0	1	0	1	0
	1.0%	**0.6%**	2.7%	0.7%	0.0%	1.0%	0.0%	1.1%	0.0%	0.0%	0.8%	0.0%	1.4%	0.0%	0.0%	0.8%	0.0%	1.6%	0.0%
Sometimes	92	**9**	5	7	3	6	0	3	6	2	7	1	5	3	1	8	6	3	0
	5.1%	**5.3%**	2.7%	4.9%	10.7%	6.1%	0.0%	3.2%	8.3%	4.5%	5.8%	2.5%	6.8%	6.4%	3.2%	6.1%	8.2%	4.9%	0.0%
Usually	310	**29**	36	34	3	18	8	19	10	10	18	6	11	11	4	24	13	9	6
	17.1%	**17.1%**	19.1%	23.8%	10.7%	18.4%	20.5%	20.4%	13.9%	22.7%	15.0%	15.0%	15.1%	23.4%	12.9%	18.2%	17.8%	14.8%	20.7%
Always	1,389	**131**	142	101	22	73	31	70	56	32	94	33	56	33	26	99	54	48	23
	76.7%	**77.1%**	75.5%	70.6%	78.6%	74.5%	79.5%	75.3%	77.8%	72.7%	78.3%	82.5%	76.7%	70.2%	83.9%	75.0%	74.0%	78.7%	79.3%
Significantly different from column:*																			
Usually or Always	1,699	**160**	178	135	25	91	39	89	66	42	112	39	67	44	30	123	67	57	29
	93.9%	**94.1%**	94.7%	94.4%	89.3%	92.9%	100.0%	95.7%	91.7%	95.5%	93.3%	97.5%	91.8%	93.6%	96.8%	93.2%	91.8%	93.4%	100.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 31

In the last 6 months, how often did your child's personal doctor explain things in a way that was easy for your child to understand?

Base: All respondents whose child has a personal doctor, got care in person, by phone, or by video from their personal doctor, and is able to talk with their doctors (Q25, Q26, & Q30)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	1,820	**172**	189	144	38	115	15	0	45	0	127	31	11	112	42	16
Number missing or multiple answer	10	**2**	1	1	0	2	0	0	2	0	1	1	0	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,810	**170**	188	143	38	113	15	0	43	0	126	30	11	111	42	15
	99.5%	**98.8%**	99.5%	99.3%	100.0%	98.3%	100.0%	---	95.6%	---	99.2%	96.8%	100.0%	99.1%	100.0%	93.8%
Never	19	**1**	5	1	0	1	0	0	1	0	0	1	0	0	0	1
	1.0%	**0.6%**	2.7%	0.7%	0.0%	0.9%	0.0%	---	2.3%	---	0.0%	3.3%	0.0%	0.0%	0.0%	6.7%
Sometimes	92	**9**	5	7	1	6	2	0	3	0	7	1	1	6	2	1
	5.1%	**5.3%**	2.7%	4.9%	2.6%	5.3%	13.3%	---	7.0%	---	5.6%	3.3%	9.1%	5.4%	4.8%	6.7%
Usually	310	**29**	36	34	8	15	6	0	12	0	20	3	5	14	9	6
	17.1%	**17.1%**	19.1%	23.8%	21.1%	13.3%	40.0%	---	27.9%	---	15.9%	10.0%	45.5%	12.6%	21.4%	40.0%
Always	1,389	**131**	142	101	29	91	7	0	27	0	99	25	5	91	31	7
	76.7%	**77.1%**	75.5%	70.6%	76.3%	80.5%	46.7%	---	62.8%	---	78.6%	83.3%	45.5%	82.0%	73.8%	46.7%
Significantly different from column:*																
Usually or Always	1,699	**160**	178	135	37	106	13	0	39	0	119	28	10	105	40	13
	93.9%	**94.1%**	94.7%	94.4%	97.4%	93.8%	86.7%	---	90.7%	---	94.4%	93.3%	90.9%	94.6%	95.2%	86.7%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 32

In the last 6 months, how often did your child's personal doctor spend enough time with your child?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,749	**264**	304	224	99	114	42	146	109	74	178	69	107	70	43	209	116	91	44
Number missing or multiple answer	19	**3**	4	2	2	1	0	3	0	0	2	0	2	0	0	3	1	1	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,730	**261**	300	222	97	113	42	143	109	74	176	69	105	70	43	206	115	90	43
	99.3%	**98.9%**	98.7%	99.1%	98.0%	99.1%	100.0%	97.9%	100.0%	100.0%	98.9%	100.0%	98.1%	100.0%	100.0%	98.6%	99.1%	98.9%	97.7%
Never	89	**6**	13	6	3	3	0	5	1	3	3	4	2	0	2	4	4	1	0
	3.3%	**2.3%**	4.3%	2.7%	3.1%	2.7%	0.0%	3.5%	0.9%	4.1%	1.7%	5.8%	1.9%	0.0%	4.7%	1.9%	3.5%	1.1%	0.0%
Sometimes	281	**22**	39	20	11	7	3	12	9	10	11	5	9	6	4	17	15	3	3
	10.3%	**8.4%**	13.0%	9.0%	11.3%	6.2%	7.1%	8.4%	8.3%	13.5%	6.3%	7.2%	8.6%	8.6%	9.3%	8.3%	13.0%	3.3%	7.0%
Usually	600	**69**	68	47	24	33	12	36	33	21	47	13	28	24	11	56	34	21	11
	22.0%	**26.4%**	22.7%	21.2%	24.7%	29.2%	28.6%	25.2%	30.3%	28.4%	26.7%	18.8%	26.7%	34.3%	25.6%	27.2%	29.6%	23.3%	25.6%
Always	1,760	**164**	180	149	59	70	27	90	66	40	115	47	66	40	26	129	62	65	29
	64.5%	**62.8%**	60.0%	67.1%	60.8%	61.9%	64.3%	62.9%	60.6%	54.1%	65.3%	68.1%	62.9%	57.1%	60.5%	62.6%	53.9%	72.2%	67.4%
Significantly different from column:*																	R	Q	
Usually or Always	2,360	**233**	248	196	83	103	39	126	99	61	162	60	94	64	37	185	96	86	40
	86.4%	**89.3%**	82.7%	88.3%	85.6%	91.2%	92.9%	88.1%	90.8%	82.4%	92.0%	87.0%	89.5%	91.4%	86.0%	89.8%	83.5%	95.6%	93.0%
Significantly different from column:*		**C**								K	J						R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 32

In the last 6 months, how often did your child's personal doctor spend enough time with your child?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	2,749	**264**	304	224	51	180	28	3	66	1	197	49	12	180	55	24
Number missing or multiple answer	19	**3**	4	2	0	1	0	0	1	0	1	2	0	1	2	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,730	**261**	300	222	51	179	28	3	65	1	196	47	12	179	53	24
	99.3%	**98.9%**	98.7%	99.1%	100.0%	99.4%	100.0%	100.0%	98.5%	100.0%	99.5%	95.9%	100.0%	99.4%	96.4%	100.0%
Never	89	**6**	13	6	1	4	1	0	1	0	4	1	1	4	0	2
	3.3%	**2.3%**	4.3%	2.7%	2.0%	2.2%	3.6%	0.0%	1.5%	0.0%	2.0%	2.1%	8.3%	2.2%	0.0%	8.3%
Sometimes	281	**22**	39	20	9	12	1	0	4	0	17	4	0	15	2	4
	10.3%	**8.4%**	13.0%	9.0%	17.6%	6.7%	3.6%	0.0%	6.2%	0.0%	8.7%	8.5%	0.0%	8.4%	3.8%	16.7%
Usually	600	**69**	68	47	16	43	8	1	17	0	52	10	6	43	16	10
	22.0%	**26.4%**	22.7%	21.2%	31.4%	24.0%	28.6%	33.3%	26.2%	0.0%	26.5%	21.3%	50.0%	24.0%	30.2%	41.7%
Always	1,760	**164**	180	149	25	120	18	2	43	1	123	32	5	117	35	8
	64.5%	**62.8%**	60.0%	67.1%	49.0%	67.0%	64.3%	66.7%	66.2%	100.0%	62.8%	68.1%	41.7%	65.4%	66.0%	33.3%
Significantly different from column:*					F	E								P	P	NO
Usually or Always	2,360	**233**	248	196	41	163	26	3	60	1	175	42	11	160	51	18
	86.4%	**89.3%**	82.7%	88.3%	80.4%	91.1%	92.9%	100.0%	92.3%	100.0%	89.3%	89.4%	91.7%	89.4%	96.2%	75.0%
Significantly different from column:*		**C**			F	E										

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 33

In the last 6 months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,749	**264**	304	224	99	114	42	146	109	74	178	69	107	70	43	209	116	91	44
Number missing or multiple answer	11	**1**	2	0	0	0	1	1	0	0	1	0	1	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,738	**263**	302	224	99	114	41	145	109	74	177	69	106	70	43	208	116	90	44
	99.6%	**99.6%**	99.3%	100.0%	100.0%	100.0%	97.6%	99.3%	100.0%	100.0%	99.4%	100.0%	99.1%	100.0%	100.0%	99.5%	100.0%	98.9%	100.0%
Yes	2,476	**239**	266	202	93	103	34	131	99	65	163	63	95	63	37	190	100	85	41
	90.4%	**90.9%**	88.1%	90.2%	93.9%	90.4%	82.9%	90.3%	90.8%	87.8%	92.1%	91.3%	89.6%	90.0%	86.0%	91.3%	86.2%	94.4%	93.2%
No	262	**24**	36	22	6	11	7	14	10	9	14	6	11	7	6	18	16	5	3
	9.6%	**9.1%**	11.9%	9.8%	6.1%	9.6%	17.1%	9.7%	9.2%	12.2%	7.9%	8.7%	10.4%	10.0%	14.0%	8.7%	13.8%	5.6%	6.8%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 33

In the last 6 months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	2,749	**264**	304	224	51	180	28	3	66	1	197	49	12	180	55	24
Number missing or multiple answer	11	**1**	2	0	0	1	0	0	0	0	1	0	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,738	**263**	302	224	51	179	28	3	66	1	196	49	12	180	54	24
	99.6%	**99.6%**	99.3%	100.0%	100.0%	99.4%	100.0%	100.0%	100.0%	100.0%	99.5%	100.0%	100.0%	100.0%	98.2%	100.0%
Yes	2,476	**239**	266	202	40	168	26	3	59	1	178	45	10	163	51	20
	90.4%	**90.9%**	88.1%	90.2%	78.4%	93.9%	92.9%	100.0%	89.4%	100.0%	90.8%	91.8%	83.3%	90.6%	94.4%	83.3%
No	262	**24**	36	22	11	11	2	0	7	0	18	4	2	17	3	4
	9.6%	**9.1%**	11.9%	9.8%	21.6%	6.1%	7.1%	0.0%	10.6%	0.0%	9.2%	8.2%	16.7%	9.4%	5.6%	16.7%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 34

In the last 6 months, did your child get care from a doctor or other health provider besides his or her personal doctor?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,749	**264**	304	224	99	114	42	146	109	74	178	69	107	70	43	209	116	91	44
Number missing or multiple answer	18	**1**	3	1	0	0	1	1	0	0	1	0	1	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,731	**263**	301	223	99	114	41	145	109	74	177	69	106	70	43	208	116	90	44
	99.3%	**99.6%**	99.0%	99.6%	100.0%	100.0%	97.6%	99.3%	100.0%	100.0%	99.4%	100.0%	99.1%	100.0%	100.0%	99.5%	100.0%	98.9%	100.0%
Yes	1,173	**109**	136	105	34	58	13	62	43	33	72	33	41	29	14	90	48	42	14
	43.0%	**41.4%**	45.2%	47.1%	34.3%	50.9%	31.7%	42.8%	39.4%	44.6%	40.7%	47.8%	38.7%	41.4%	32.6%	43.3%	41.4%	46.7%	31.8%
No	1,558	**154**	165	118	65	56	28	83	66	41	105	36	65	41	29	118	68	48	30
	57.0%	**58.6%**	54.8%	52.9%	65.7%	49.1%	68.3%	57.2%	60.6%	55.4%	59.3%	52.2%	61.3%	58.6%	67.4%	56.7%	58.6%	53.3%	68.2%
Significantly different from column:*					F	EG	F												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 34

In the last 6 months, did your child get care from a doctor or other health provider besides his or her personal doctor?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	2,749	**264**	304	224	51	180	28	3	66	1	197	49	12	180	55	24
Number missing or multiple answer	18	**1**	3	1	0	1	0	0	0	0	1	0	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,731	**263**	301	223	51	179	28	3	66	1	196	49	12	180	54	24
	99.3%	**99.6%**	99.0%	99.6%	100.0%	99.4%	100.0%	100.0%	100.0%	100.0%	99.5%	100.0%	100.0%	100.0%	98.2%	100.0%
Yes	1,173	**109**	136	105	15	72	20	0	53	1	71	24	11	70	23	14
	43.0%	**41.4%**	45.2%	47.1%	29.4%	40.2%	71.4%	0.0%	80.3%	100.0%	36.2%	49.0%	91.7%	38.9%	42.6%	58.3%
No	1,558	**154**	165	118	36	107	8	3	13	0	125	25	1	110	31	10
	57.0%	**58.6%**	54.8%	52.9%	70.6%	59.8%	28.6%	100.0%	19.7%	0.0%	63.8%	51.0%	8.3%	61.1%	57.4%	41.7%
Significantly different from column:*					G	G	EF					M	L			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 35

In the last 6 months, how often did your child's personal doctor seem informed and up-to-date about the care your child got from these doctors or other health providers?

Base: All respondents whose child has a personal doctor, got care in person, by phone, or by video from their personal doctor, and got care from another health provider (Q25, Q26, & Q34)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,173	**109**	136	105	34	58	13	62	43	33	72	33	41	29	14	90	48	42	14
Number missing or multiple answer	9	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,164	**109**	136	105	34	58	13	62	43	33	72	33	41	29	14	90	48	42	14
	99.2%	**100.0%**	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	46	**5**	8	9	3	2	0	2	3	1	4	2	1	1	1	4	2	3	0
	4.0%	**4.6%**	5.9%	8.6%	8.8%	3.4%	0.0%	3.2%	7.0%	3.0%	5.6%	6.1%	2.4%	3.4%	7.1%	4.4%	4.2%	7.1%	0.0%
Sometimes	129	**13**	17	17	2	7	4	6	7	4	9	5	4	4	1	12	8	3	2
	11.1%	**11.9%**	12.5%	16.2%	5.9%	12.1%	30.8%	9.7%	16.3%	12.1%	12.5%	15.2%	9.8%	13.8%	7.1%	13.3%	16.7%	7.1%	14.3%
Usually	297	**25**	30	14	7	17	1	16	9	11	14	9	9	7	4	20	14	7	3
	25.5%	**22.9%**	22.1%	13.3%	20.6%	29.3%	7.7%	25.8%	20.9%	33.3%	19.4%	27.3%	22.0%	24.1%	28.6%	22.2%	29.2%	16.7%	21.4%
Always	692	**66**	81	65	22	32	8	38	24	17	45	17	27	17	8	54	24	29	9
	59.5%	**60.6%**	59.6%	61.9%	64.7%	55.2%	61.5%	61.3%	55.8%	51.5%	62.5%	51.5%	65.9%	58.6%	57.1%	60.0%	50.0%	69.0%	64.3%
Significantly different from column:*																			
Usually or Always	989	**91**	111	79	29	49	9	54	33	28	59	26	36	24	12	74	38	36	12
	85.0%	**83.5%**	81.6%	75.2%	85.3%	84.5%	69.2%	87.1%	76.7%	84.8%	81.9%	78.8%	87.8%	82.8%	85.7%	82.2%	79.2%	85.7%	85.7%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 35

In the last 6 months, how often did your child's personal doctor seem informed and up-to-date about the care your child got from these doctors or other health providers?

Base: All respondents whose child has a personal doctor, got care in person, by phone, or by video from their personal doctor, and got care from another health provider (Q25, Q26, & Q34)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	1,173	**109**	136	105	15	72	20	0	53	1	71	24	11	70	23	14
Number missing or multiple answer	9	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,164	**109**	136	105	15	72	20	0	53	1	71	24	11	70	23	14
	99.2%	**100.0%**	100.0%	100.0%	100.0%	100.0%	100.0%	---	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	46	**5**	8	9	1	3	1	0	2	0	4	0	1	2	2	1
	4.0%	**4.6%**	5.9%	8.6%	6.7%	4.2%	5.0%	---	3.8%	0.0%	5.6%	0.0%	9.1%	2.9%	8.7%	7.1%
Sometimes	129	**13**	17	17	3	8	2	0	6	0	10	1	2	8	2	3
	11.1%	**11.9%**	12.5%	16.2%	20.0%	11.1%	10.0%	---	11.3%	0.0%	14.1%	4.2%	18.2%	11.4%	8.7%	21.4%
Usually	297	**25**	30	14	2	19	4	0	11	0	14	5	5	13	6	6
	25.5%	**22.9%**	22.1%	13.3%	13.3%	26.4%	20.0%	---	20.8%	0.0%	19.7%	20.8%	45.5%	18.6%	26.1%	42.9%
Always	692	**66**	81	65	9	42	13	0	34	1	43	18	3	47	13	4
	59.5%	**60.6%**	59.6%	61.9%	60.0%	58.3%	65.0%	---	64.2%	100.0%	60.6%	75.0%	27.3%	67.1%	56.5%	28.6%
Significantly different from column:*														P		N
Usually or Always	989	**91**	111	79	11	61	17	0	45	1	57	23	8	60	19	10
	85.0%	**83.5%**	81.6%	75.2%	73.3%	84.7%	85.0%	---	84.9%	100.0%	80.3%	95.8%	72.7%	85.7%	82.6%	71.4%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 36

Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	3,793	**363**	442	307	121	163	63	184	161	102	241	92	143	100	57	286	170	112	58
Number missing or multiple answer	39	**3**	3	3	2	0	1	1	2	0	3	1	1	1	1	2	3	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	3,754	**360**	439	304	119	163	62	183	159	102	238	91	142	99	56	284	167	112	58
	99.0%	**99.2%**	99.3%	99.0%	98.3%	100.0%	98.4%	99.5%	98.8%	100.0%	98.8%	98.9%	99.3%	99.0%	98.2%	99.3%	98.2%	100.0%	100.0%
0 Worst personal doctor possible	15	**3**	3	0	0	3	0	2	1	1	2	0	1	2	2	1	2	0	1
	0.4%	**0.8%**	0.7%	0.0%	0.0%	1.8%	0.0%	1.1%	0.6%	1.0%	0.8%	0.0%	0.7%	2.0%	3.6%	0.4%	1.2%	0.0%	1.7%
1	9	**0**	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.2%	**0.0%**	0.2%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
2	9	**2**	1	0	0	2	0	0	2	1	1	0	1	1	0	2	1	0	1
	0.2%	**0.6%**	0.2%	0.0%	0.0%	1.2%	0.0%	0.0%	1.3%	1.0%	0.4%	0.0%	0.7%	1.0%	0.0%	0.7%	0.6%	0.0%	1.7%
3	11	**2**	5	0	0	2	0	0	2	0	2	0	1	1	2	0	0	1	1
	0.3%	**0.6%**	1.1%	0.0%	0.0%	1.2%	0.0%	0.0%	1.3%	0.0%	0.8%	0.0%	0.7%	1.0%	3.6%	0.0%	0.0%	0.9%	1.7%
4	13	**2**	1	0	0	2	0	0	2	0	2	0	1	1	0	2	1	1	0
	0.3%	**0.6%**	0.2%	0.0%	0.0%	1.2%	0.0%	0.0%	1.3%	0.0%	0.8%	0.0%	0.7%	1.0%	0.0%	0.7%	0.6%	0.9%	0.0%
5	69	**6**	9	11	3	2	1	4	2	2	4	2	1	3	3	3	2	3	0
	1.8%	**1.7%**	2.1%	3.6%	2.5%	1.2%	1.6%	2.2%	1.3%	2.0%	1.7%	2.2%	0.7%	3.0%	5.4%	1.1%	1.2%	2.7%	0.0%
6	71	**10**	10	10	2	5	3	6	4	2	7	2	6	2	3	7	6	1	3
	1.9%	**2.8%**	2.3%	3.3%	1.7%	3.1%	4.8%	3.3%	2.5%	2.0%	2.9%	2.2%	4.2%	2.0%	5.4%	2.5%	3.6%	0.9%	5.2%
7	168	**15**	23	17	6	5	4	8	7	3	12	2	6	5	0	14	8	4	2
	4.5%	**4.2%**	5.2%	5.6%	5.0%	3.1%	6.5%	4.4%	4.4%	2.9%	5.0%	2.2%	4.2%	5.1%	0.0%	4.9%	4.8%	3.6%	3.4%
8	473	**42**	66	35	15	17	9	21	20	9	31	7	20	11	5	35	21	13	6
	12.6%	**11.7%**	15.0%	11.5%	12.6%	10.4%	14.5%	11.5%	12.6%	8.8%	13.0%	7.7%	14.1%	11.1%	8.9%	12.3%	12.6%	11.6%	10.3%
9	610	**47**	64	42	14	24	8	24	22	13	33	14	18	12	8	37	24	13	8
	16.2%	**13.1%**	14.6%	13.8%	11.8%	14.7%	12.9%	13.1%	13.8%	12.7%	13.9%	15.4%	12.7%	12.1%	14.3%	13.0%	14.4%	11.6%	13.8%
10 Best personal doctor possible	2,306	**231**	256	187	79	101	37	118	97	71	144	64	87	61	33	183	102	76	36
	61.4%	**64.2%**	58.3%	61.5%	66.4%	62.0%	59.7%	64.5%	61.0%	69.6%	60.5%	70.3%	61.3%	61.6%	58.9%	64.4%	61.1%	67.9%	62.1%

NA - Not applicable

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 36

Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	3,793	**363**	442	307	115	211	29	3	79	1	279	60	13	251	70	32
Number missing or multiple answer	39	**3**	3	3	0	2	0	0	1	0	3	0	0	2	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	3,754	**360**	439	304	115	209	29	3	78	1	276	60	13	249	69	32
	99.0%	**99.2%**	99.3%	99.0%	100.0%	99.1%	100.0%	100.0%	98.7%	100.0%	98.9%	100.0%	100.0%	99.2%	98.6%	100.0%
0 Worst personal doctor possible	15	**3**	3	0	1	1	1	0	1	0	2	0	1	2	0	1
	0.4%	**0.8%**	0.7%	0.0%	0.9%	0.5%	3.4%	0.0%	1.3%	0.0%	0.7%	0.0%	7.7%	0.8%	0.0%	3.1%
1	9	**0**	1	2	0	0	0	0	0	0	0	0	0	0	0	0
	0.2%	**0.0%**	0.2%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
2	9	**2**	1	0	1	1	0	0	1	0	1	0	1	1	0	1
	0.2%	**0.6%**	0.2%	0.0%	0.9%	0.5%	0.0%	0.0%	1.3%	0.0%	0.4%	0.0%	7.7%	0.4%	0.0%	3.1%
3	11	**2**	5	0	0	1	1	0	1	0	1	0	1	1	0	1
	0.3%	**0.6%**	1.1%	0.0%	0.0%	0.5%	3.4%	0.0%	1.3%	0.0%	0.4%	0.0%	7.7%	0.4%	0.0%	3.1%
4	13	**2**	1	0	1	1	0	0	1	0	1	1	0	1	0	1
	0.3%	**0.6%**	0.2%	0.0%	0.9%	0.5%	0.0%	0.0%	1.3%	0.0%	0.4%	1.7%	0.0%	0.4%	0.0%	3.1%
5	69	**6**	9	11	3	3	0	0	1	0	5	1	0	3	0	3
	1.8%	**1.7%**	2.1%	3.6%	2.6%	1.4%	0.0%	0.0%	1.3%	0.0%	1.8%	1.7%	0.0%	1.2%	0.0%	9.4%
6	71	**10**	10	10	5	4	0	0	1	0	6	4	0	6	1	3
	1.9%	**2.8%**	2.3%	3.3%	4.3%	1.9%	0.0%	0.0%	1.3%	0.0%	2.2%	6.7%	0.0%	2.4%	1.4%	9.4%
7	168	**15**	23	17	7	6	2	0	2	0	12	3	0	7	8	0
	4.5%	**4.2%**	5.2%	5.6%	6.1%	2.9%	6.9%	0.0%	2.6%	0.0%	4.3%	5.0%	0.0%	2.8%	11.6%	0.0%
8	473	**42**	66	35	16	25	1	0	15	0	33	3	5	22	11	8
	12.6%	**11.7%**	15.0%	11.5%	13.9%	12.0%	3.4%	0.0%	19.2%	0.0%	12.0%	5.0%	38.5%	8.8%	15.9%	25.0%
9	610	**47**	64	42	14	29	2	1	9	0	37	7	2	34	8	4
	16.2%	**13.1%**	14.6%	13.8%	12.2%	13.9%	6.9%	33.3%	11.5%	0.0%	13.4%	11.7%	15.4%	13.7%	11.6%	12.5%
10 Best personal doctor possible	2,306	**231**	256	187	67	138	22	2	46	1	178	41	3	172	41	10
	61.4%	**64.2%**	58.3%	61.5%	58.3%	66.0%	75.9%	66.7%	59.0%	100.0%	64.5%	68.3%	23.1%	69.1%	59.4%	31.3%

NA - Not applicable

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 36

Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	3,793	**363**	442	307	121	163	63	184	161	102	241	92	143	100	57	286	170	112	58
Number missing or multiple answer	39	**3**	3	3	2	0	1	1	2	0	3	1	1	1	1	2	3	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	3,754	**360**	439	304	119	163	62	183	159	102	238	91	142	99	56	284	167	112	58
	99.0%	**99.2%**	99.3%	99.0%	98.3%	100.0%	98.4%	99.5%	98.8%	100.0%	98.8%	98.9%	99.3%	99.0%	98.2%	99.3%	98.2%	100.0%	100.0%
0 to 4	57	**9**	11	2	0	9	0	2	7	2	7	0	4	5	4	5	4	2	3
	1.5%	**2.5%**	2.5%	0.7%	0.0%	5.5%	0.0%	1.1%	4.4%	2.0%	2.9%	0.0%	2.8%	5.1%	7.1%	1.8%	2.4%	1.8%	5.2%
5	69	**6**	9	11	3	2	1	4	2	2	4	2	1	3	3	3	2	3	0
	1.8%	**1.7%**	2.1%	3.6%	2.5%	1.2%	1.6%	2.2%	1.3%	2.0%	1.7%	2.2%	0.7%	3.0%	5.4%	1.1%	1.2%	2.7%	0.0%
6 to 7	239	**25**	33	27	8	10	7	14	11	5	19	4	12	7	3	21	14	5	5
	6.4%	**6.9%**	7.5%	8.9%	6.7%	6.1%	11.3%	7.7%	6.9%	4.9%	8.0%	4.4%	8.5%	7.1%	5.4%	7.4%	8.4%	4.5%	8.6%
8 to 10	3,389	**320**	386	264	108	142	54	163	139	93	208	85	125	84	46	255	147	102	50
	90.3%	**88.9%**	87.9%	86.8%	90.8%	87.1%	87.1%	89.1%	87.4%	91.2%	87.4%	93.4%	88.0%	84.8%	82.1%	89.8%	88.0%	91.1%	86.2%
Significantly different from column:*																			
0 to 6	197	**25**	30	23	5	16	4	12	13	6	18	4	11	10	10	15	12	6	6
	5.2%	**6.9%**	6.8%	7.6%	4.2%	9.8%	6.5%	6.6%	8.2%	5.9%	7.6%	4.4%	7.7%	10.1%	17.9%	5.3%	7.2%	5.4%	10.3%
7 to 8	641	**57**	89	52	21	22	13	29	27	12	43	9	26	16	5	49	29	17	8
	17.1%	**15.8%**	20.3%	17.1%	17.6%	13.5%	21.0%	15.8%	17.0%	11.8%	18.1%	9.9%	18.3%	16.2%	8.9%	17.3%	17.4%	15.2%	13.8%
9 to 10	2,916	**278**	320	229	93	125	45	142	119	84	177	78	105	73	41	220	126	89	44
	77.7%	**77.2%**	72.9%	75.3%	78.2%	76.7%	72.6%	77.6%	74.8%	82.4%	74.4%	85.7%	73.9%	73.7%	73.2%	77.5%	75.4%	79.5%	75.9%
Significantly different from column:*												MN	L	L					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 36

Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	3,793	**363**	442	307	115	211	29	3	79	1	279	60	13	251	70	32
Number missing or multiple answer	39	**3**	3	3	0	2	0	0	1	0	3	0	0	2	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	3,754	**360**	439	304	115	209	29	3	78	1	276	60	13	249	69	32
	99.0%	**99.2%**	99.3%	99.0%	100.0%	99.1%	100.0%	100.0%	98.7%	100.0%	98.9%	100.0%	100.0%	99.2%	98.6%	100.0%
0 to 4	57	**9**	11	2	3	4	2	0	4	0	5	1	3	5	0	4
	1.5%	**2.5%**	2.5%	0.7%	2.6%	1.9%	6.9%	0.0%	5.1%	0.0%	1.8%	1.7%	23.1%	2.0%	0.0%	12.5%
5	69	**6**	9	11	3	3	0	0	1	0	5	1	0	3	0	3
	1.8%	**1.7%**	2.1%	3.6%	2.6%	1.4%	0.0%	0.0%	1.3%	0.0%	1.8%	1.7%	0.0%	1.2%	0.0%	9.4%
6 to 7	239	**25**	33	27	12	10	2	0	3	0	18	7	0	13	9	3
	6.4%	**6.9%**	7.5%	8.9%	10.4%	4.8%	6.9%	0.0%	3.8%	0.0%	6.5%	11.7%	0.0%	5.2%	13.0%	9.4%
8 to 10	3,389	**320**	386	264	97	192	25	3	70	1	248	51	10	228	60	22
	90.3%	**88.9%**	87.9%	86.8%	84.3%	91.9%	86.2%	100.0%	89.7%	100.0%	89.9%	85.0%	76.9%	91.6%	87.0%	68.8%
Significantly different from column:*					F	E									P	O
0 to 6	197	**25**	30	23	11	11	2	0	6	0	16	6	3	14	1	10
	5.2%	**6.9%**	6.8%	7.6%	9.6%	5.3%	6.9%	0.0%	7.7%	0.0%	5.8%	10.0%	23.1%	5.6%	1.4%	31.3%
7 to 8	641	**57**	89	52	23	31	3	0	17	0	45	6	5	29	19	8
	17.1%	**15.8%**	20.3%	17.1%	20.0%	14.8%	10.3%	0.0%	21.8%	0.0%	16.3%	10.0%	38.5%	11.6%	27.5%	25.0%
9 to 10	2,916	**278**	320	229	81	167	24	3	55	1	215	48	5	206	49	14
	77.7%	**77.2%**	72.9%	75.3%	70.4%	79.9%	82.8%	100.0%	70.5%	100.0%	77.9%	80.0%	38.5%	82.7%	71.0%	43.8%
Significantly different from column:*														OP	NP	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 37

Does your child have any medical, behavioral, or other health conditions that have lasted for more than 3 months?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	3,793	**363**	442	307	121	163	63	184	161	102	241	92	143	100	57	286	170	112	58
Number missing or multiple answer	27	**4**	5	6	2	0	1	1	2	0	2	0	2	1	0	3	2	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	3,766	**359**	437	301	119	163	62	183	159	102	239	92	141	99	57	283	168	112	57
	99.3%	**98.9%**	98.9%	98.0%	98.3%	100.0%	98.4%	99.5%	98.8%	100.0%	99.2%	100.0%	98.6%	99.0%	100.0%	99.0%	98.8%	100.0%	98.3%
Yes	745	**79**	84	63	17	45	13	44	31	16	59	26	28	20	11	64	26	36	12
	19.8%	**22.0%**	19.2%	20.9%	14.3%	27.6%	21.0%	24.0%	19.5%	15.7%	24.7%	28.3%	19.9%	20.2%	19.3%	22.6%	15.5%	32.1%	21.1%
No	3,021	**280**	353	238	102	118	49	139	128	86	180	66	113	79	46	219	142	76	45
	80.2%	**78.0%**	80.8%	79.1%	85.7%	72.4%	79.0%	76.0%	80.5%	84.3%	75.3%	71.7%	80.1%	79.8%	80.7%	77.4%	84.5%	67.9%	78.9%
Significantly different from column:*					F	E											R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 37

Does your child have any medical, behavioral, or other health conditions that have lasted for more than 3 months?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	3,793	**363**	442	307	115	211	29	3	79	1	279	60	13	251	70	32
Number missing or multiple answer	27	**4**	5	6	0	2	0	0	1	0	3	1	0	3	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	3,766	**359**	437	301	115	209	29	3	78	1	276	59	13	248	69	32
	99.3%	**98.9%**	98.9%	98.0%	100.0%	99.1%	100.0%	100.0%	98.7%	100.0%	98.9%	98.3%	100.0%	98.8%	98.6%	100.0%
Yes	745	**79**	84	63	10	55	14	2	43	1	46	22	7	27	26	22
	19.8%	**22.0%**	19.2%	20.9%	8.7%	26.3%	48.3%	66.7%	55.1%	100.0%	16.7%	37.3%	53.8%	10.9%	37.7%	68.8%
No	3,021	**280**	353	238	105	154	15	1	35	0	230	37	6	221	43	10
	80.2%	**78.0%**	80.8%	79.1%	91.3%	73.7%	51.7%	33.3%	44.9%	0.0%	83.3%	62.7%	46.2%	89.1%	62.3%	31.3%
Significantly different from column:*					F	EG	F				L	K		OP	NP	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 38

Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?

Base: All respondents whose child has a personal doctor and has medical, behavioral, other health conditions that have lasted for more than 3 months (Q25 & Q37)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	745	**79**	84	63	17	45	13	44	31	16	59	26	28	20	11	64	26	36	12
Number missing or multiple answer	7	**2**	2	2	0	2	0	0	2	0	2	0	2	0	0	2	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	738	**77**	82	61	17	43	13	44	29	16	57	26	26	20	11	62	25	36	11
	99.1%	**97.5%**	97.6%	96.8%	100.0%	95.6%	100.0%	100.0%	93.5%	100.0%	96.6%	100.0%	92.9%	100.0%	100.0%	96.9%	96.2%	100.0%	91.7%
Yes	667	**71**	73	58	17	38	12	41	26	15	52	26	21	19	8	59	25	33	8
	90.4%	**92.2%**	89.0%	95.1%	100.0%	88.4%	92.3%	93.2%	89.7%	93.8%	91.2%	100.0%	80.8%	95.0%	72.7%	95.2%	100.0%	91.7%	72.7%
No	71	**6**	9	3	0	5	1	3	3	1	5	0	5	1	3	3	0	3	3
	9.6%	**7.8%**	11.0%	4.9%	0.0%	11.6%	7.7%	6.8%	10.3%	6.3%	8.8%	0.0%	19.2%	5.0%	27.3%	4.8%	0.0%	8.3%	27.3%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 38

Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?

Base: All respondents whose child has a personal doctor and has medical, behavioral, other health conditions that have lasted for more than 3 months (Q25 & Q37)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	745	**79**	84	63	10	55	14	2	43	1	46	22	7	27	26	22
Number missing or multiple answer	7	**2**	2	2	0	1	1	0	1	0	1	1	0	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	738	**77**	82	61	10	54	13	2	42	1	45	21	7	26	26	21
	99.1%	**97.5%**	97.6%	96.8%	100.0%	98.2%	92.9%	100.0%	97.7%	100.0%	97.8%	95.5%	100.0%	96.3%	100.0%	95.5%
Yes	667	**71**	73	58	10	51	10	2	36	1	44	18	5	25	25	17
	90.4%	**92.2%**	89.0%	95.1%	100.0%	94.4%	76.9%	100.0%	85.7%	100.0%	97.8%	85.7%	71.4%	96.2%	96.2%	81.0%
No	71	**6**	9	3	0	3	3	0	6	0	1	3	2	1	1	4
	9.6%	**7.8%**	11.0%	4.9%	0.0%	5.6%	23.1%	0.0%	14.3%	0.0%	2.2%	14.3%	28.6%	3.8%	3.8%	19.0%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 39

Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your family's day-to-day life?

Base: All respondents whose child has a personal doctor and has medical, behavioral, other health conditions that have lasted for more than 3 months (Q25 & Q37)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	745	**79**	84	63	17	45	13	44	31	16	59	26	28	20	11	64	26	36	12
Number missing or multiple answer	14	**2**	2	1	0	2	0	0	2	0	2	0	2	0	0	2	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	731	**77**	82	62	17	43	13	44	29	16	57	26	26	20	11	62	25	36	11
	98.1%	**97.5%**	97.6%	98.4%	100.0%	95.6%	100.0%	100.0%	93.5%	100.0%	96.6%	100.0%	92.9%	100.0%	100.0%	96.9%	96.2%	100.0%	91.7%
Yes	646	**70**	67	56	17	38	11	41	25	16	50	24	21	20	8	58	25	31	9
	88.4%	**90.9%**	81.7%	90.3%	100.0%	88.4%	84.6%	93.2%	86.2%	100.0%	87.7%	92.3%	80.8%	100.0%	72.7%	93.5%	100.0%	86.1%	81.8%
No	85	**7**	15	6	0	5	2	3	4	0	7	2	5	0	3	4	0	5	2
	11.6%	**9.1%**	18.3%	9.7%	0.0%	11.6%	15.4%	6.8%	13.8%	0.0%	12.3%	7.7%	19.2%	0.0%	27.3%	6.5%	0.0%	13.9%	18.2%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 39

Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your family's day-to-day life?

Base: All respondents whose child has a personal doctor and has medical, behavioral, other health conditions that have lasted for more than 3 months (Q25 & Q37)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	745	**79**	84	63	10	55	14	2	43	1	46	22	7	27	26	22
Number missing or multiple answer	14	**2**	2	1	0	1	1	0	1	0	1	1	0	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	731	**77**	82	62	10	54	13	2	42	1	45	21	7	26	26	21
	98.1%	**97.5%**	97.6%	98.4%	100.0%	98.2%	92.9%	100.0%	97.7%	100.0%	97.8%	95.5%	100.0%	96.3%	100.0%	95.5%
Yes	646	**70**	67	56	10	49	11	2	35	1	44	17	5	26	25	15
	88.4%	**90.9%**	81.7%	90.3%	100.0%	90.7%	84.6%	100.0%	83.3%	100.0%	97.8%	81.0%	71.4%	100.0%	96.2%	71.4%
No	85	**7**	15	6	0	5	2	0	7	0	1	4	2	0	1	6
	11.6%	**9.1%**	18.3%	9.7%	0.0%	9.3%	15.4%	0.0%	16.7%	0.0%	2.2%	19.0%	28.6%	0.0%	3.8%	28.6%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 40

Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 6 months, did you make any appointments for your child with a specialist?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	26	**3**	6	4	0	2	1	2	1	0	3	1	2	0	0	2	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,514	**460**	542	368	153	191	93	227	208	131	298	105	166	144	80	351	222	130	74
	99.4%	**99.4%**	98.9%	98.9%	100.0%	99.0%	98.9%	99.1%	99.5%	100.0%	99.0%	99.1%	98.8%	100.0%	100.0%	99.4%	99.6%	99.2%	100.0%
Yes	882	**93**	104	64	23	41	23	48	39	28	59	21	29	33	17	69	34	37	15
	19.5%	**20.2%**	19.2%	17.4%	15.0%	21.5%	24.7%	21.1%	18.8%	21.4%	19.8%	20.0%	17.5%	22.9%	21.3%	19.7%	15.3%	28.5%	20.3%
No	3,632	**367**	438	304	130	150	70	179	169	103	239	84	137	111	63	282	188	93	59
	80.5%	**79.8%**	80.8%	82.6%	85.0%	78.5%	75.3%	78.9%	81.3%	78.6%	80.2%	80.0%	82.5%	77.1%	78.8%	80.3%	84.7%	71.5%	79.7%
Significantly different from column:*																	R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 40

Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 6 months, did you make any appointments for your child with a specialist?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	26	**3**	6	4	0	3	0	0	0	0	2	0	0	1	2	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,514	**460**	542	368	162	254	32	4	87	1	348	77	24	316	89	43
	99.4%	**99.4%**	98.9%	98.9%	100.0%	98.8%	100.0%	100.0%	100.0%	100.0%	99.4%	100.0%	100.0%	99.7%	97.8%	100.0%
Yes	882	**93**	104	64	14	58	19	4	87	1	48	29	11	46	22	20
	19.5%	**20.2%**	19.2%	17.4%	8.6%	22.8%	59.4%	100.0%	100.0%	100.0%	13.8%	37.7%	45.8%	14.6%	24.7%	46.5%
No	3,632	**367**	438	304	148	196	13	0	0	0	300	48	13	270	67	23
	80.5%	**79.8%**	80.8%	82.6%	91.4%	77.2%	40.6%	0.0%	0.0%	0.0%	86.2%	62.3%	54.2%	85.4%	75.3%	53.5%
Significantly different from column:*					FG	EG	EF				L	K		OP	NP	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 41

In the last 6 months, how often did you get appointments for your child with a specialist as soon as he or she needed?

Base: All respondents who made an appointment for their child to see a specialist (Q40)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	882	**93**	104	64	23	41	23	48	39	28	59	21	29	33	17	69	34	37	15
Number missing or multiple answer	12	**1**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	870	**92**	104	64	23	41	23	48	39	28	59	21	29	33	17	69	34	37	15
	98.6%	**98.9%**	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	44	**5**	6	7	3	2	0	1	4	0	5	3	1	1	2	3	2	3	0
	5.1%	**5.4%**	5.8%	10.9%	13.0%	4.9%	0.0%	2.1%	10.3%	0.0%	8.5%	14.3%	3.4%	3.0%	11.8%	4.3%	5.9%	8.1%	0.0%
Sometimes	173	**20**	25	13	5	8	7	15	5	5	15	4	7	8	4	16	5	10	5
	19.9%	**21.7%**	24.0%	20.3%	21.7%	19.5%	30.4%	31.3%	12.8%	17.9%	25.4%	19.0%	24.1%	24.2%	23.5%	23.2%	14.7%	27.0%	33.3%
Usually	194	**17**	18	14	3	8	6	8	9	4	13	5	7	5	6	11	7	6	4
	22.3%	**18.5%**	17.3%	21.9%	13.0%	19.5%	26.1%	16.7%	23.1%	14.3%	22.0%	23.8%	24.1%	15.2%	35.3%	15.9%	20.6%	16.2%	26.7%
Always	459	**50**	55	30	12	23	10	24	21	19	26	9	14	19	5	39	20	18	6
	52.8%	**54.3%**	52.9%	46.9%	52.2%	56.1%	43.5%	50.0%	53.8%	67.9%	44.1%	42.9%	48.3%	57.6%	29.4%	56.5%	58.8%	48.6%	40.0%
Significantly different from column:*										K	J				P	O			
Usually or Always	653	**67**	73	44	15	31	16	32	30	23	39	14	21	24	11	50	27	24	10
	75.1%	**72.8%**	70.2%	68.8%	65.2%	75.6%	69.6%	66.7%	76.9%	82.1%	66.1%	66.7%	72.4%	72.7%	64.7%	72.5%	79.4%	64.9%	66.7%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 41

In the last 6 months, how often did you get appointments for your child with a specialist as soon as he or she needed?

Base: All respondents who made an appointment for their child to see a specialist (Q40)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	882	**93**	104	64	14	58	19	4	87	1	48	29	11	46	22	20
Number missing or multiple answer	12	**1**	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	870	**92**	104	64	14	57	19	4	87	1	48	29	11	46	22	20
	98.6%	**98.9%**	100.0%	100.0%	100.0%	98.3%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	44	**5**	6	7	0	4	1	3	2	0	4	0	1	3	1	1
	5.1%	**5.4%**	5.8%	10.9%	0.0%	7.0%	5.3%	75.0%	2.3%	0.0%	8.3%	0.0%	9.1%	6.5%	4.5%	5.0%
Sometimes	173	**20**	25	13	2	16	1	1	19	0	11	6	3	12	2	6
	19.9%	**21.7%**	24.0%	20.3%	14.3%	28.1%	5.3%	25.0%	21.8%	0.0%	22.9%	20.7%	27.3%	26.1%	9.1%	30.0%
Usually	194	**17**	18	14	2	10	4	0	17	0	7	7	3	6	8	3
	22.3%	**18.5%**	17.3%	21.9%	14.3%	17.5%	21.1%	0.0%	19.5%	0.0%	14.6%	24.1%	27.3%	13.0%	36.4%	15.0%
Always	459	**50**	55	30	10	27	13	0	49	1	26	16	4	25	11	10
	52.8%	**54.3%**	52.9%	46.9%	71.4%	47.4%	68.4%	0.0%	56.3%	100.0%	54.2%	55.2%	36.4%	54.3%	50.0%	50.0%
Significantly different from column:*																
Usually or Always	653	**67**	73	44	12	37	17	0	66	1	33	23	7	31	19	13
	75.1%	**72.8%**	70.2%	68.8%	85.7%	64.9%	89.5%	0.0%	75.9%	100.0%	68.8%	79.3%	63.6%	67.4%	86.4%	65.0%
Significantly different from column:*						G	F									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 42

How many specialists has your child talked to in the last 6 months?

Base: All respondents who made an appointment for their child to see a specialist (Q40)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	882	**93**	104	64	23	41	23	48	39	28	59	21	29	33	17	69	34	37	15
Number missing or multiple answer	12	**1**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	870	**92**	103	64	23	41	23	48	39	28	59	21	29	33	17	69	34	37	15
	98.6%	**98.9%**	99.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
None	63	**4**	11	7	2	2	0	1	3	0	4	2	0	2	1	3	2	2	0
	7.2%	**4.3%**	10.7%	10.9%	8.7%	4.9%	0.0%	2.1%	7.7%	0.0%	6.8%	9.5%	0.0%	6.1%	5.9%	4.3%	5.9%	5.4%	0.0%
1 specialist	505	**47**	64	36	13	20	11	24	20	17	27	9	17	16	10	34	21	15	8
	58.0%	**51.1%**	62.1%	56.3%	56.5%	48.8%	47.8%	50.0%	51.3%	60.7%	45.8%	42.9%	58.6%	48.5%	58.8%	49.3%	61.8%	40.5%	53.3%
2	197	**30**	19	13	6	15	7	16	12	9	19	6	9	11	5	22	7	14	6
	22.6%	**32.6%**	18.4%	20.3%	26.1%	36.6%	30.4%	33.3%	30.8%	32.1%	32.2%	28.6%	31.0%	33.3%	29.4%	31.9%	20.6%	37.8%	40.0%
3	62	**9**	6	6	2	2	5	5	4	2	7	3	2	4	1	8	3	5	1
	7.1%	**9.8%**	5.8%	9.4%	8.7%	4.9%	21.7%	10.4%	10.3%	7.1%	11.9%	14.3%	6.9%	12.1%	5.9%	11.6%	8.8%	13.5%	6.7%
4	21	**1**	1	1	0	1	0	1	0	0	1	0	1	0	0	1	0	1	0
	2.4%	**1.1%**	1.0%	1.6%	0.0%	2.4%	0.0%	2.1%	0.0%	0.0%	1.7%	0.0%	3.4%	0.0%	0.0%	1.4%	0.0%	2.7%	0.0%
5 or more specialists	22	**1**	2	1	0	1	0	1	0	0	1	1	0	0	0	1	1	0	0
	2.5%	**1.1%**	1.9%	1.6%	0.0%	2.4%	0.0%	2.1%	0.0%	0.0%	1.7%	4.8%	0.0%	0.0%	0.0%	1.4%	2.9%	0.0%	0.0%
3 or more specialists	105	**11**	9	8	2	4	5	7	4	2	9	4	3	4	1	10	4	6	1
	12.1%	**12.0%**	8.7%	12.5%	8.7%	9.8%	21.7%	14.6%	10.3%	7.1%	15.3%	19.0%	10.3%	12.1%	5.9%	14.5%	11.8%	16.2%	6.7%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 42

How many specialists has your child talked to in the last 6 months?

Base: All respondents who made an appointment for their child to see a specialist (Q40)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	882	**93**	104	64	14	58	19	4	87	1	48	29	11	46	22	20
Number missing or multiple answer	12	**1**	1	0	0	1	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	870	**92**	103	64	14	57	19	4	87	1	48	29	11	46	22	20
	98.6%	**98.9%**	99.0%	100.0%	100.0%	98.3%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
None	63	**4**	11	7	1	3	0	4	0	0	3	1	0	3	1	0
	7.2%	**4.3%**	10.7%	10.9%	7.1%	5.3%	0.0%	100.0%	0.0%	0.0%	6.3%	3.4%	0.0%	6.5%	4.5%	0.0%
1 specialist	505	**47**	64	36	6	36	5	0	47	0	31	10	3	29	11	4
	58.0%	**51.1%**	62.1%	56.3%	42.9%	63.2%	26.3%	0.0%	54.0%	0.0%	64.6%	34.5%	27.3%	63.0%	50.0%	20.0%
2	197	**30**	19	13	5	14	11	0	30	0	11	12	6	9	7	13
	22.6%	**32.6%**	18.4%	20.3%	35.7%	24.6%	57.9%	0.0%	34.5%	0.0%	22.9%	41.4%	54.5%	19.6%	31.8%	65.0%
3	62	**9**	6	6	2	4	2	0	9	0	3	4	2	4	3	2
	7.1%	**9.8%**	5.8%	9.4%	14.3%	7.0%	10.5%	0.0%	10.3%	0.0%	6.3%	13.8%	18.2%	8.7%	13.6%	10.0%
4	21	**1**	1	1	0	0	0	0	1	0	0	1	0	1	0	0
	2.4%	**1.1%**	1.0%	1.6%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	3.4%	0.0%	2.2%	0.0%	0.0%
5 or more specialists	22	**1**	2	1	0	0	1	0	0	1	0	1	0	0	0	1
	2.5%	**1.1%**	1.9%	1.6%	0.0%	0.0%	5.3%	0.0%	0.0%	100.0%	0.0%	3.4%	0.0%	0.0%	0.0%	5.0%
3 or more specialists	105	**11**	9	8	2	4	3	0	10	1	3	6	2	5	3	3
	12.1%	**12.0%**	8.7%	12.5%	14.3%	7.0%	15.8%	0.0%	11.5%	100.0%	6.3%	20.7%	18.2%	10.9%	13.6%	15.0%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 43

We want to know your rating of the specialist your child talked to most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

Base: All respondents whose child saw a specialist (Q40 & Q42)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	807	**88**	92	57	21	39	23	47	36	28	55	19	29	31	16	66	32	35	15
Number missing or multiple answer	2	**0**	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	805	**88**	90	55	21	39	23	47	36	28	55	19	29	31	16	66	32	35	15
	99.8%	**100.0%**	97.8%	96.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
0 Worst specialist possible	7	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.9%	**0.0%**	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
1	1	**1**	0	0	1	0	0	1	0	0	1	1	0	0	0	1	0	1	0
	0.1%	**1.1%**	0.0%	0.0%	4.8%	0.0%	0.0%	2.1%	0.0%	0.0%	1.8%	5.3%	0.0%	0.0%	0.0%	1.5%	0.0%	2.9%	0.0%
2	6	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.7%	**0.0%**	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
3	6	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.7%	**0.0%**	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	6	**0**	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.7%	**0.0%**	1.1%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
5	27	**5**	4	4	2	3	0	2	3	0	5	1	3	1	3	2	2	3	0
	3.4%	**5.7%**	4.4%	7.3%	9.5%	7.7%	0.0%	4.3%	8.3%	0.0%	9.1%	5.3%	10.3%	3.2%	18.8%	3.0%	6.3%	8.6%	0.0%
6	21	**2**	2	4	0	1	1	1	1	0	2	0	1	1	1	1	1	0	1
	2.6%	**2.3%**	2.2%	7.3%	0.0%	2.6%	4.3%	2.1%	2.8%	0.0%	3.6%	0.0%	3.4%	3.2%	6.3%	1.5%	3.1%	0.0%	6.7%
7	49	**5**	4	2	2	1	1	2	2	1	3	0	1	2	2	2	1	1	2
	6.1%	**5.7%**	4.4%	3.6%	9.5%	2.6%	4.3%	4.3%	5.6%	3.6%	5.5%	0.0%	3.4%	6.5%	12.5%	3.0%	3.1%	2.9%	13.3%
8	123	**14**	15	7	3	6	4	7	6	5	8	2	3	6	1	11	4	4	4
	15.3%	**15.9%**	16.7%	12.7%	14.3%	15.4%	17.4%	14.9%	16.7%	17.9%	14.5%	10.5%	10.3%	19.4%	6.3%	16.7%	12.5%	11.4%	26.7%
9	117	**10**	11	5	0	5	5	4	6	3	7	3	4	2	1	9	2	5	3
	14.5%	**11.4%**	12.2%	9.1%	0.0%	12.8%	21.7%	8.5%	16.7%	10.7%	12.7%	15.8%	13.8%	6.5%	6.3%	13.6%	6.3%	14.3%	20.0%
10 Best specialist possible	442	**51**	52	32	13	23	12	30	18	19	29	12	17	19	8	40	22	21	5
	54.9%	**58.0%**	57.8%	58.2%	61.9%	59.0%	52.2%	63.8%	50.0%	67.9%	52.7%	63.2%	58.6%	61.3%	50.0%	60.6%	68.8%	60.0%	33.3%

NA - Not applicable

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 43

We want to know your rating of the specialist your child talked to most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

Base: All respondents whose child saw a specialist (Q40 & Q42)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	807	**88**	92	57	13	54	19	0	87	1	45	28	11	43	21	20
Number missing or multiple answer	2	**0**	2	2	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	805	**88**	90	55	13	54	19	0	87	1	45	28	11	43	21	20
	99.8%	**100.0%**	97.8%	96.5%	100.0%	100.0%	100.0%	---	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
0 Worst specialist possible	7	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.9%	**0.0%**	0.0%	0.0%	0.0%	0.0%	0.0%	---	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
1	1	**1**	0	0	0	1	0	0	1	0	1	0	0	1	0	0
	0.1%	**1.1%**	0.0%	0.0%	0.0%	1.9%	0.0%	---	1.1%	0.0%	2.2%	0.0%	0.0%	2.3%	0.0%	0.0%
2	6	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.7%	**0.0%**	0.0%	0.0%	0.0%	0.0%	0.0%	---	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
3	6	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.7%	**0.0%**	1.1%	0.0%	0.0%	0.0%	0.0%	---	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	6	**0**	1	1	0	0	0	0	0	0	0	0	0	0	0	0
	0.7%	**0.0%**	1.1%	1.8%	0.0%	0.0%	0.0%	---	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
5	27	**5**	4	4	0	4	1	0	5	0	2	0	3	2	0	3
	3.4%	**5.7%**	4.4%	7.3%	0.0%	7.4%	5.3%	---	5.7%	0.0%	4.4%	0.0%	27.3%	4.7%	0.0%	15.0%
6	21	**2**	2	4	0	2	0	0	2	0	1	0	1	1	0	1
	2.6%	**2.3%**	2.2%	7.3%	0.0%	3.7%	0.0%	---	2.3%	0.0%	2.2%	0.0%	9.1%	2.3%	0.0%	5.0%
7	49	**5**	4	2	1	3	1	0	5	0	2	1	1	0	1	3
	6.1%	**5.7%**	4.4%	3.6%	7.7%	5.6%	5.3%	---	5.7%	0.0%	4.4%	3.6%	9.1%	0.0%	4.8%	15.0%
8	123	**14**	15	7	4	8	1	0	14	0	10	2	1	7	2	4
	15.3%	**15.9%**	16.7%	12.7%	30.8%	14.8%	5.3%	---	16.1%	0.0%	22.2%	7.1%	9.1%	16.3%	9.5%	20.0%
9	117	**10**	11	5	0	9	1	0	10	0	4	4	2	5	3	2
	14.5%	**11.4%**	12.2%	9.1%	0.0%	16.7%	5.3%	---	11.5%	0.0%	8.9%	14.3%	18.2%	11.6%	14.3%	10.0%
10 Best specialist possible	442	**51**	52	32	8	27	15	0	50	1	25	21	3	27	15	7
	54.9%	**58.0%**	57.8%	58.2%	61.5%	50.0%	78.9%	---	57.5%	100.0%	55.6%	75.0%	27.3%	62.8%	71.4%	35.0%

NA - Not applicable

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 43

We want to know your rating of the specialist your child talked to most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

Base: All respondents whose child saw a specialist (Q40 & Q42)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	807	**88**	92	57	21	39	23	47	36	28	55	19	29	31	16	66	32	35	15
Number missing or multiple answer	2	**0**	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	805	**88**	90	55	21	39	23	47	36	28	55	19	29	31	16	66	32	35	15
	99.8%	**100.0%**	97.8%	96.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
0 to 4	26	**1**	2	1	1	0	0	1	0	0	1	1	0	0	0	1	0	1	0
	3.2%	**1.1%**	2.2%	1.8%	4.8%	0.0%	0.0%	2.1%	0.0%	0.0%	1.8%	5.3%	0.0%	0.0%	0.0%	1.5%	0.0%	2.9%	0.0%
5	27	**5**	4	4	2	3	0	2	3	0	5	1	3	1	3	2	2	3	0
	3.4%	**5.7%**	4.4%	7.3%	9.5%	7.7%	0.0%	4.3%	8.3%	0.0%	9.1%	5.3%	10.3%	3.2%	18.8%	3.0%	6.3%	8.6%	0.0%
6 to 7	70	**7**	6	6	2	2	2	3	3	1	5	0	2	3	3	3	2	1	3
	8.7%	**8.0%**	6.7%	10.9%	9.5%	5.1%	8.7%	6.4%	8.3%	3.6%	9.1%	0.0%	6.9%	9.7%	18.8%	4.5%	6.3%	2.9%	20.0%
8 to 10	682	**75**	78	44	16	34	21	41	30	27	44	17	24	27	10	60	28	30	12
	84.7%	**85.2%**	86.7%	80.0%	76.2%	87.2%	91.3%	87.2%	83.3%	96.4%	80.0%	89.5%	82.8%	87.1%	62.5%	90.9%	87.5%	85.7%	80.0%
Significantly different from column:*																			
0 to 6	74	**8**	8	9	3	4	1	4	4	0	8	2	4	2	4	4	3	4	1
	9.2%	**9.1%**	8.9%	16.4%	14.3%	10.3%	4.3%	8.5%	11.1%	0.0%	14.5%	10.5%	13.8%	6.5%	25.0%	6.1%	9.4%	11.4%	6.7%
7 to 8	172	**19**	19	9	5	7	5	9	8	6	11	2	4	8	3	13	5	5	6
	21.4%	**21.6%**	21.1%	16.4%	23.8%	17.9%	21.7%	19.1%	22.2%	21.4%	20.0%	10.5%	13.8%	25.8%	18.8%	19.7%	15.6%	14.3%	40.0%
9 to 10	559	**61**	63	37	13	28	17	34	24	22	36	15	21	21	9	49	24	26	8
	69.4%	**69.3%**	70.0%	67.3%	61.9%	71.8%	73.9%	72.3%	66.7%	78.6%	65.5%	78.9%	72.4%	67.7%	56.3%	74.2%	75.0%	74.3%	53.3%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 43

We want to know your rating of the specialist your child talked to most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

Base: All respondents whose child saw a specialist (Q40 & Q42)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	807	**88**	92	57	13	54	19	0	87	1	45	28	11	43	21	20
Number missing or multiple answer	2	**0**	2	2	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	805	**88**	90	55	13	54	19	0	87	1	45	28	11	43	21	20
	99.8%	**100.0%**	97.8%	96.5%	100.0%	100.0%	100.0%	---	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
0 to 4	26	**1**	2	1	0	1	0	0	1	0	1	0	0	1	0	0
	3.2%	**1.1%**	2.2%	1.8%	0.0%	1.9%	0.0%	---	1.1%	0.0%	2.2%	0.0%	0.0%	2.3%	0.0%	0.0%
5	27	**5**	4	4	0	4	1	0	5	0	2	0	3	2	0	3
	3.4%	**5.7%**	4.4%	7.3%	0.0%	7.4%	5.3%	---	5.7%	0.0%	4.4%	0.0%	27.3%	4.7%	0.0%	15.0%
6 to 7	70	**7**	6	6	1	5	1	0	7	0	3	1	2	1	1	4
	8.7%	**8.0%**	6.7%	10.9%	7.7%	9.3%	5.3%	---	8.0%	0.0%	6.7%	3.6%	18.2%	2.3%	4.8%	20.0%
8 to 10	682	**75**	78	44	12	44	17	0	74	1	39	27	6	39	20	13
	84.7%	**85.2%**	86.7%	80.0%	92.3%	81.5%	89.5%	---	85.1%	100.0%	86.7%	96.4%	54.5%	90.7%	95.2%	65.0%
Significantly different from column:*																
0 to 6	74	**8**	8	9	0	7	1	0	8	0	4	0	4	4	0	4
	9.2%	**9.1%**	8.9%	16.4%	0.0%	13.0%	5.3%	---	9.2%	0.0%	8.9%	0.0%	36.4%	9.3%	0.0%	20.0%
7 to 8	172	**19**	19	9	5	11	2	0	19	0	12	3	2	7	3	7
	21.4%	**21.6%**	21.1%	16.4%	38.5%	20.4%	10.5%	---	21.8%	0.0%	26.7%	10.7%	18.2%	16.3%	14.3%	35.0%
9 to 10	559	**61**	63	37	8	36	16	0	60	1	29	25	5	32	18	9
	69.4%	**69.3%**	70.0%	67.3%	61.5%	66.7%	84.2%	---	69.0%	100.0%	64.4%	89.3%	45.5%	74.4%	85.7%	45.0%
Significantly different from column:*											L	K		P	P	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 44

In the last 6 months, did you get information or help from customer service at your child's health plan?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	58	**10**	11	10	0	1	1	1	1	0	2	1	1	0	0	2	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,482	**453**	537	362	153	192	93	228	208	131	299	105	167	144	80	351	222	130	74
	98.7%	**97.8%**	98.0%	97.3%	100.0%	99.5%	98.9%	99.6%	99.5%	100.0%	99.3%	99.1%	99.4%	100.0%	100.0%	99.4%	99.6%	99.2%	100.0%
Yes	1,283	**116**	133	94	34	58	20	56	56	37	74	24	49	37	22	89	51	40	19
	28.6%	**25.6%**	24.8%	26.0%	22.2%	30.2%	21.5%	24.6%	26.9%	28.2%	24.7%	22.9%	29.3%	25.7%	27.5%	25.4%	23.0%	30.8%	25.7%
No	3,199	**337**	404	268	119	134	73	172	152	94	225	81	118	107	58	262	171	90	55
	71.4%	**74.4%**	75.2%	74.0%	77.8%	69.8%	78.5%	75.4%	73.1%	71.8%	75.3%	77.1%	70.7%	74.3%	72.5%	74.6%	77.0%	69.2%	74.3%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 44

In the last 6 months, did you get information or help from customer service at your child's health plan?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	58	**10**	11	10	3	7	0	0	2	0	2	0	0	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,482	**453**	537	362	159	250	32	4	85	1	348	77	24	316	90	43
	98.7%	**97.8%**	98.0%	97.3%	98.1%	97.3%	100.0%	100.0%	97.7%	100.0%	99.4%	100.0%	100.0%	99.7%	98.9%	100.0%
Yes	1,283	**116**	133	94	25	75	13	1	31	1	89	20	5	82	24	8
	28.6%	**25.6%**	24.8%	26.0%	15.7%	30.0%	40.6%	25.0%	36.5%	100.0%	25.6%	26.0%	20.8%	25.9%	26.7%	18.6%
No	3,199	**337**	404	268	134	175	19	3	54	0	259	57	19	234	66	35
	71.4%	**74.4%**	75.2%	74.0%	84.3%	70.0%	59.4%	75.0%	63.5%	0.0%	74.4%	74.0%	79.2%	74.1%	73.3%	81.4%
Significantly different from column:*					FG	E	E									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 45

In the last 6 months, how often did customer service at your child's health plan give you the information or help you needed?

Base: All respondents who got information or help from child's health plan's customer service (Q44)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,283	**116**	133	94	34	58	20	56	56	37	74	24	49	37	22	89	51	40	19
Number missing or multiple answer	14	**4**	2	3	1	0	1	1	1	1	1	1	0	1	0	2	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,269	**112**	131	91	33	58	19	55	55	36	73	23	49	36	22	87	50	39	19
	98.9%	**96.6%**	98.5%	96.8%	97.1%	100.0%	95.0%	98.2%	98.2%	97.3%	98.6%	95.8%	100.0%	97.3%	100.0%	97.8%	98.0%	97.5%	100.0%
Never	32	**3**	4	2	0	1	2	2	1	2	1	1	1	1	0	3	2	0	1
	2.5%	**2.7%**	3.1%	2.2%	0.0%	1.7%	10.5%	3.6%	1.8%	5.6%	1.4%	4.3%	2.0%	2.8%	0.0%	3.4%	4.0%	0.0%	5.3%
Sometimes	214	**19**	29	19	3	9	6	10	8	3	14	2	11	4	4	14	7	4	5
	16.9%	**17.0%**	22.1%	20.9%	9.1%	15.5%	31.6%	18.2%	14.5%	8.3%	19.2%	8.7%	22.4%	11.1%	18.2%	16.1%	14.0%	10.3%	26.3%
Usually	311	**19**	25	21	4	11	4	10	9	5	14	3	10	6	2	17	8	8	3
	24.5%	**17.0%**	19.1%	23.1%	12.1%	19.0%	21.1%	18.2%	16.4%	13.9%	19.2%	13.0%	20.4%	16.7%	9.1%	19.5%	16.0%	20.5%	15.8%
Always	712	**71**	73	49	26	37	7	33	37	26	44	17	27	25	16	53	33	27	10
	56.1%	**63.4%**	55.7%	53.8%	78.8%	63.8%	36.8%	60.0%	67.3%	72.2%	60.3%	73.9%	55.1%	69.4%	72.7%	60.9%	66.0%	69.2%	52.6%
Significantly different from column:*					G	G	EF												
Usually or Always	1,023	**90**	98	70	30	48	11	43	46	31	58	20	37	31	18	70	41	35	13
	80.6%	**80.4%**	74.8%	76.9%	90.9%	82.8%	57.9%	78.2%	83.6%	86.1%	79.5%	87.0%	75.5%	86.1%	81.8%	80.5%	82.0%	89.7%	68.4%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 45

In the last 6 months, how often did customer service at your child's health plan give you the information or help you needed?

Base: All respondents who got information or help from child's health plan's customer service (Q44)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	1,283	**116**	133	94	25	75	13	1	31	1	89	20	5	82	24	8
Number missing or multiple answer	14	**4**	2	3	0	4	0	0	1	0	3	0	0	2	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,269	**112**	131	91	25	71	13	1	30	1	86	20	5	80	23	8
	98.9%	**96.6%**	98.5%	96.8%	100.0%	94.7%	100.0%	100.0%	96.8%	100.0%	96.6%	100.0%	100.0%	97.6%	95.8%	100.0%
Never	32	**3**	4	2	0	3	0	0	0	0	3	0	0	1	2	0
	2.5%	**2.7%**	3.1%	2.2%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	3.5%	0.0%	0.0%	1.3%	8.7%	0.0%
Sometimes	214	**19**	29	19	9	7	2	0	4	0	15	2	2	14	3	2
	16.9%	**17.0%**	22.1%	20.9%	36.0%	9.9%	15.4%	0.0%	13.3%	0.0%	17.4%	10.0%	40.0%	17.5%	13.0%	25.0%
Usually	311	**19**	25	21	3	13	2	0	9	0	12	6	1	15	2	2
	24.5%	**17.0%**	19.1%	23.1%	12.0%	18.3%	15.4%	0.0%	30.0%	0.0%	14.0%	30.0%	20.0%	18.8%	8.7%	25.0%
Always	712	**71**	73	49	13	48	9	1	17	1	56	12	2	50	16	4
	56.1%	**63.4%**	55.7%	53.8%	52.0%	67.6%	69.2%	100.0%	56.7%	100.0%	65.1%	60.0%	40.0%	62.5%	69.6%	50.0%
Significantly different from column:*																
Usually or Always	1,023	**90**	98	70	16	61	11	1	26	1	68	18	3	65	18	6
	80.6%	**80.4%**	74.8%	76.9%	64.0%	85.9%	84.6%	100.0%	86.7%	100.0%	79.1%	90.0%	60.0%	81.3%	78.3%	75.0%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 46

In the last 6 months, how often did customer service staff at your child's health plan treat you with courtesy and respect?

Base: All respondents who got information or help from child's health plan's customer service (Q44)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,283	**116**	133	94	34	58	20	56	56	37	74	24	49	37	22	89	51	40	19
Number missing or multiple answer	17	**3**	2	3	0	0	1	0	1	0	1	1	0	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,266	**113**	131	91	34	58	19	56	55	37	73	23	49	37	22	88	51	39	19
	98.7%	**97.4%**	98.5%	96.8%	100.0%	100.0%	95.0%	100.0%	98.2%	100.0%	98.6%	95.8%	100.0%	100.0%	100.0%	98.9%	100.0%	97.5%	100.0%
Never	26	**5**	1	1	2	1	2	4	1	3	2	1	1	3	0	5	3	1	1
	2.1%	**4.4%**	0.8%	1.1%	5.9%	1.7%	10.5%	7.1%	1.8%	8.1%	2.7%	4.3%	2.0%	8.1%	0.0%	5.7%	5.9%	2.6%	5.3%
Sometimes	70	**4**	13	4	2	1	1	2	2	1	2	0	1	2	1	3	1	0	2
	5.5%	**3.5%**	9.9%	4.4%	5.9%	1.7%	5.3%	3.6%	3.6%	2.7%	2.7%	0.0%	2.0%	5.4%	4.5%	3.4%	2.0%	0.0%	10.5%
Usually	189	**11**	22	13	2	5	4	2	9	3	8	2	5	4	2	9	6	3	2
	14.9%	**9.7%**	16.8%	14.3%	5.9%	8.6%	21.1%	3.6%	16.4%	8.1%	11.0%	8.7%	10.2%	10.8%	9.1%	10.2%	11.8%	7.7%	10.5%
Always	981	**93**	95	73	28	51	12	48	43	30	61	20	42	28	19	71	41	35	14
	77.5%	**82.3%**	72.5%	80.2%	82.4%	87.9%	63.2%	85.7%	78.2%	81.1%	83.6%	87.0%	85.7%	75.7%	86.4%	80.7%	80.4%	89.7%	73.7%
Significantly different from column:*																			
Usually or Always	1,170	**104**	117	86	30	56	16	50	52	33	69	22	47	32	21	80	47	38	16
	92.4%	**92.0%**	89.3%	94.5%	88.2%	96.6%	84.2%	89.3%	94.5%	89.2%	94.5%	95.7%	95.9%	86.5%	95.5%	90.9%	92.2%	97.4%	84.2%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 46

In the last 6 months, how often did customer service staff at your child's health plan treat you with courtesy and respect?

Base: All respondents who got information or help from child's health plan's customer service (Q44)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	1,283	**116**	133	94	25	75	13	1	31	1	89	20	5	82	24	8
Number missing or multiple answer	17	**3**	2	3	0	3	0	0	1	0	2	0	0	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,266	**113**	131	91	25	72	13	1	30	1	87	20	5	81	23	8
	98.7%	**97.4%**	98.5%	96.8%	100.0%	96.0%	100.0%	100.0%	96.8%	100.0%	97.8%	100.0%	100.0%	98.8%	95.8%	100.0%
Never	26	**5**	1	1	2	3	0	0	0	0	5	0	0	4	1	0
	2.1%	**4.4%**	0.8%	1.1%	8.0%	4.2%	0.0%	0.0%	0.0%	0.0%	5.7%	0.0%	0.0%	4.9%	4.3%	0.0%
Sometimes	70	**4**	13	4	2	1	1	0	1	0	3	1	0	3	1	0
	5.5%	**3.5%**	9.9%	4.4%	8.0%	1.4%	7.7%	0.0%	3.3%	0.0%	3.4%	5.0%	0.0%	3.7%	4.3%	0.0%
Usually	189	**11**	22	13	3	4	3	0	4	0	6	3	2	7	1	3
	14.9%	**9.7%**	16.8%	14.3%	12.0%	5.6%	23.1%	0.0%	13.3%	0.0%	6.9%	15.0%	40.0%	8.6%	4.3%	37.5%
Always	981	**93**	95	73	18	64	9	1	25	1	73	16	3	67	20	5
	77.5%	**82.3%**	72.5%	80.2%	72.0%	88.9%	69.2%	100.0%	83.3%	100.0%	83.9%	80.0%	60.0%	82.7%	87.0%	62.5%
Significantly different from column:*																
Usually or Always	1,170	**104**	117	86	21	68	12	1	29	1	79	19	5	74	21	8
	92.4%	**92.0%**	89.3%	94.5%	84.0%	94.4%	92.3%	100.0%	96.7%	100.0%	90.8%	95.0%	100.0%	91.4%	91.3%	100.0%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 47

In the last 6 months, did your child's health plan give you any forms to fill out?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	123	**17**	15	14	2	5	1	3	5	0	7	1	5	0	2	5	2	3	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,417	**446**	533	358	151	188	93	226	204	131	294	105	163	144	78	348	221	128	73
	97.3%	**96.3%**	97.3%	96.2%	98.7%	97.4%	98.9%	98.7%	97.6%	100.0%	97.7%	99.1%	97.0%	100.0%	97.5%	98.6%	99.1%	97.7%	98.6%
Yes	1,194	**119**	133	77	38	55	21	61	52	43	70	28	41	42	12	102	54	40	20
	27.0%	**26.7%**	25.0%	21.5%	25.2%	29.3%	22.6%	27.0%	25.5%	32.8%	23.8%	26.7%	25.2%	29.2%	15.4%	29.3%	24.4%	31.3%	27.4%
No	3,223	**327**	400	281	113	133	72	165	152	88	224	77	122	102	66	246	167	88	53
	73.0%	**73.3%**	75.0%	78.5%	74.8%	70.7%	77.4%	73.0%	74.5%	67.2%	76.2%	73.3%	74.8%	70.8%	84.6%	70.7%	75.6%	68.8%	72.6%
Significantly different from column:*															P	O			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 47

In the last 6 months, did your child's health plan give you any forms to fill out?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	123	**17**	15	14	5	11	0	0	3	0	6	1	1	4	3	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,417	**446**	533	358	157	246	32	4	84	1	344	76	23	313	88	42
	97.3%	**96.3%**	97.3%	96.2%	96.9%	95.7%	100.0%	100.0%	96.6%	100.0%	98.3%	98.7%	95.8%	98.7%	96.7%	97.7%
Yes	1,194	**119**	133	77	37	71	8	0	30	1	88	26	4	88	20	10
	27.0%	**26.7%**	25.0%	21.5%	23.6%	28.9%	25.0%	0.0%	35.7%	100.0%	25.6%	34.2%	17.4%	28.1%	22.7%	23.8%
No	3,223	**327**	400	281	120	175	24	4	54	0	256	50	19	225	68	32
	73.0%	**73.3%**	75.0%	78.5%	76.4%	71.1%	75.0%	100.0%	64.3%	0.0%	74.4%	65.8%	82.6%	71.9%	77.3%	76.2%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 48

In the last 6 months, how often were the forms from your child's health plan easy to fill out?

*Base: All respondents***

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,417	**446**	533	358	151	188	93	226	204	131	294	105	163	144	78	348	221	128	73
Number missing or multiple answer	32	**3**	2	1	0	2	0	1	1	1	1	2	0	0	0	2	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,385	**443**	531	357	151	186	93	225	203	130	293	103	163	144	78	346	220	127	73
	99.3%	**99.3%**	99.6%	99.7%	100.0%	98.9%	100.0%	99.6%	99.5%	99.2%	99.7%	98.1%	100.0%	100.0%	100.0%	99.4%	99.5%	99.2%	100.0%
Never	50	**9**	5	3	4	3	2	6	3	5	3	2	1	6	2	7	3	2	4
	1.1%	**2.0%**	0.9%	0.8%	2.6%	1.6%	2.2%	2.7%	1.5%	3.8%	1.0%	1.9%	0.6%	4.2%	2.6%	2.0%	1.4%	1.6%	5.5%
Sometimes	195	**12**	27	13	3	7	2	9	3	7	5	2	4	6	2	10	8	2	2
	4.4%	**2.7%**	5.1%	3.6%	2.0%	3.8%	2.2%	4.0%	1.5%	5.4%	1.7%	1.9%	2.5%	4.2%	2.6%	2.9%	3.6%	1.6%	2.7%
Usually	291	**30**	30	21	7	13	9	13	16	9	21	9	10	10	1	29	13	10	7
	6.6%	**6.8%**	5.6%	5.9%	4.6%	7.0%	9.7%	5.8%	7.9%	6.9%	7.2%	8.7%	6.1%	6.9%	1.3%	8.4%	5.9%	7.9%	9.6%
Always	3,849	**392**	469	320	137	163	80	197	181	109	264	90	148	122	73	300	196	113	60
	87.8%	**88.5%**	88.3%	89.6%	90.7%	87.6%	86.0%	87.6%	89.2%	83.8%	90.1%	87.4%	90.8%	84.7%	93.6%	86.7%	89.1%	89.0%	82.2%
Significantly different from column:*																			
Usually or Always	4,140	**422**	499	341	144	176	89	210	197	118	285	99	158	132	74	329	209	123	67
	94.4%	**95.3%**	94.0%	95.5%	95.4%	94.6%	95.7%	93.3%	97.0%	90.8%	97.3%	96.1%	96.9%	91.7%	94.9%	95.1%	95.0%	96.9%	91.8%
Significantly different from column:*										K	J		N	M					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

**Respondents answering "No" to question 47 are reported to NCQA as "Always" in question 48, and are used in calculating the Question Summary Rate.

MedStar Family Choice - General Population

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 48

In the last 6 months, how often were the forms from your child's health plan easy to fill out?

*Base: All respondents***

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,417	**446**	533	358	157	246	32	4	84	1	344	76	23	313	88	42
Number missing or multiple answer	32	**3**	2	1	1	2	0	0	1	0	2	1	0	2	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,385	**443**	531	357	156	244	32	4	83	1	342	75	23	311	87	42
	99.3%	**99.3%**	99.6%	99.7%	99.4%	99.2%	100.0%	100.0%	98.8%	100.0%	99.4%	98.7%	100.0%	99.4%	98.9%	100.0%
Never	50	**9**	5	3	4	4	1	0	3	0	5	3	1	7	1	1
	1.1%	**2.0%**	0.9%	0.8%	2.6%	1.6%	3.1%	0.0%	3.6%	0.0%	1.5%	4.0%	4.3%	2.3%	1.1%	2.4%
Sometimes	195	**12**	27	13	4	7	1	0	3	0	9	1	2	7	3	2
	4.4%	**2.7%**	5.1%	3.6%	2.6%	2.9%	3.1%	0.0%	3.6%	0.0%	2.6%	1.3%	8.7%	2.3%	3.4%	4.8%
Usually	291	**30**	30	21	13	14	2	0	7	0	24	6	0	21	5	4
	6.6%	**6.8%**	5.6%	5.9%	8.3%	5.7%	6.3%	0.0%	8.4%	0.0%	7.0%	8.0%	0.0%	6.8%	5.7%	9.5%
Always	3,849	**392**	469	320	135	219	28	4	70	1	304	65	20	276	78	35
	87.8%	**88.5%**	88.3%	89.6%	86.5%	89.8%	87.5%	100.0%	84.3%	100.0%	88.9%	86.7%	87.0%	88.7%	89.7%	83.3%
Significantly different from column:*																
Usually or Always	4,140	**422**	499	341	148	233	30	4	77	1	328	71	20	297	83	39
	94.4%	**95.3%**	94.0%	95.5%	94.9%	95.5%	93.8%	100.0%	92.8%	100.0%	95.9%	94.7%	87.0%	95.5%	95.4%	92.9%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

**Respondents answering "No" to question 47 are reported to NCQA as "Always" in question 48, and are used in calculating the Question Summary Rate.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 49

Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?

Base: All respondents

					Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
	2026 HealthChoice Aggregate	**2026**	2025	2024	0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	123	**16**	11	12	0	6	0	3	3	1	4	1	2	1	1	4	1	2	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,417	**447**	537	360	153	187	94	226	206	130	297	105	166	143	79	349	222	129	72
	97.3%	**96.5%**	98.0%	96.8%	100.0%	96.9%	100.0%	98.7%	98.6%	99.2%	98.7%	99.1%	98.8%	99.3%	98.8%	98.9%	99.6%	98.5%	97.3%
0 Worst health plan possible	15	**1**	1	0	0	1	0	1	0	0	1	0	0	1	1	0	1	0	0
	0.3%	**0.2%**	0.2%	0.0%	0.0%	0.5%	0.0%	0.4%	0.0%	0.0%	0.3%	0.0%	0.0%	0.7%	1.3%	0.0%	0.5%	0.0%	0.0%
1	14	**2**	4	2	1	1	0	1	1	1	1	0	1	0	1	1	2	0	0
	0.3%	**0.4%**	0.7%	0.6%	0.7%	0.5%	0.0%	0.4%	0.5%	0.8%	0.3%	0.0%	0.6%	0.0%	1.3%	0.3%	0.9%	0.0%	0.0%
2	7	**2**	1	0	1	1	0	0	2	1	1	0	1	1	2	0	1	1	0
	0.2%	**0.4%**	0.2%	0.0%	0.7%	0.5%	0.0%	0.0%	1.0%	0.8%	0.3%	0.0%	0.6%	0.7%	2.5%	0.0%	0.5%	0.8%	0.0%
3	21	**0**	3	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.5%	**0.0%**	0.6%	0.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	29	**6**	2	1	1	1	4	2	4	1	5	0	2	2	1	4	1	2	2
	0.7%	**1.3%**	0.4%	0.3%	0.7%	0.5%	4.3%	0.9%	1.9%	0.8%	1.7%	0.0%	1.2%	1.4%	1.3%	1.1%	0.5%	1.6%	2.8%
5	129	**19**	19	11	9	6	3	10	8	4	14	3	8	7	7	11	10	5	2
	2.9%	**4.3%**	3.5%	3.1%	5.9%	3.2%	3.2%	4.4%	3.9%	3.1%	4.7%	2.9%	4.8%	4.9%	8.9%	3.2%	4.5%	3.9%	2.8%
6	141	**18**	14	10	5	7	4	7	9	2	13	1	6	7	4	11	6	2	6
	3.2%	**4.0%**	2.6%	2.8%	3.3%	3.7%	4.3%	3.1%	4.4%	1.5%	4.4%	1.0%	3.6%	4.9%	5.1%	3.2%	2.7%	1.6%	8.3%
7	293	**26**	31	23	8	12	5	12	13	5	20	6	11	6	8	16	10	8	6
	6.6%	**5.8%**	5.8%	6.4%	5.2%	6.4%	5.3%	5.3%	6.3%	3.8%	6.7%	5.7%	6.6%	4.2%	10.1%	4.6%	4.5%	6.2%	8.3%
8	680	**66**	93	71	20	30	15	36	30	15	50	14	30	18	10	54	27	18	18
	15.4%	**14.8%**	17.3%	19.7%	13.1%	16.0%	16.0%	15.9%	14.6%	11.5%	16.8%	13.3%	18.1%	12.6%	12.7%	15.5%	12.2%	14.0%	25.0%
9	681	**82**	83	63	21	40	20	42	38	20	60	18	32	27	13	66	42	23	13
	15.4%	**18.3%**	15.5%	17.5%	13.7%	21.4%	21.3%	18.6%	18.4%	15.4%	20.2%	17.1%	19.3%	18.9%	16.5%	18.9%	18.9%	17.8%	18.1%
10 Best health plan possible	2,407	**225**	286	177	87	88	43	115	101	81	132	63	75	74	32	186	122	70	25
	54.5%	**50.3%**	53.3%	49.2%	56.9%	47.1%	45.7%	50.9%	49.0%	62.3%	44.4%	60.0%	45.2%	51.7%	40.5%	53.3%	55.0%	54.3%	34.7%

NA - Not applicable

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 49

Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	123	**16**	11	12	6	10	0	1	4	0	2	3	1	4	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,417	**447**	537	360	156	247	32	3	83	1	348	74	23	313	91	42
	97.3%	**96.5%**	98.0%	96.8%	96.3%	96.1%	100.0%	75.0%	95.4%	100.0%	99.4%	96.1%	95.8%	98.7%	100.0%	97.7%
0 Worst health plan possible	15	**1**	1	0	0	1	0	0	0	0	0	0	1	0	0	1
	0.3%	**0.2%**	0.2%	0.0%	0.0%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.3%	0.0%	0.0%	2.4%
1	14	**2**	4	2	2	0	0	0	0	0	2	0	0	2	0	0
	0.3%	**0.4%**	0.7%	0.6%	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	0.6%	0.0%	0.0%
2	7	**2**	1	0	1	0	1	0	1	0	1	0	1	1	0	1
	0.2%	**0.4%**	0.2%	0.0%	0.6%	0.0%	3.1%	0.0%	1.2%	0.0%	0.3%	0.0%	4.3%	0.3%	0.0%	2.4%
3	21	**0**	3	2	0	0	0	0	0	0	0	0	0	0	0	0
	0.5%	**0.0%**	0.6%	0.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	29	**6**	2	1	2	3	0	0	2	0	2	3	1	2	3	1
	0.7%	**1.3%**	0.4%	0.3%	1.3%	1.2%	0.0%	0.0%	2.4%	0.0%	0.6%	4.1%	4.3%	0.6%	3.3%	2.4%
5	129	**19**	19	11	9	9	1	0	5	0	13	2	4	10	3	6
	2.9%	**4.3%**	3.5%	3.1%	5.8%	3.6%	3.1%	0.0%	6.0%	0.0%	3.7%	2.7%	17.4%	3.2%	3.3%	14.3%
6	141	**18**	14	10	5	12	1	0	2	0	11	3	4	7	6	5
	3.2%	**4.0%**	2.6%	2.8%	3.2%	4.9%	3.1%	0.0%	2.4%	0.0%	3.2%	4.1%	17.4%	2.2%	6.6%	11.9%
7	293	**26**	31	23	13	10	3	0	4	0	18	6	2	17	7	2
	6.6%	**5.8%**	5.8%	6.4%	8.3%	4.0%	9.4%	0.0%	4.8%	0.0%	5.2%	8.1%	8.7%	5.4%	7.7%	4.8%
8	680	**66**	93	71	29	31	3	0	13	0	51	12	3	40	20	6
	15.4%	**14.8%**	17.3%	19.7%	18.6%	12.6%	9.4%	0.0%	15.7%	0.0%	14.7%	16.2%	13.0%	12.8%	22.0%	14.3%
9	681	**82**	83	63	20	50	8	1	19	0	65	14	2	61	14	7
	15.4%	**18.3%**	15.5%	17.5%	12.8%	20.2%	25.0%	33.3%	22.9%	0.0%	18.7%	18.9%	8.7%	19.5%	15.4%	16.7%
10 Best health plan possible	2,407	**225**	286	177	75	131	15	2	37	1	185	34	5	173	38	13
	54.5%	**50.3%**	53.3%	49.2%	48.1%	53.0%	46.9%	66.7%	44.6%	100.0%	53.2%	45.9%	21.7%	55.3%	41.8%	31.0%

NA - Not applicable

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 49

Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	123	**16**	11	12	0	6	0	3	3	1	4	1	2	1	1	4	1	2	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,417	**447**	537	360	153	187	94	226	206	130	297	105	166	143	79	349	222	129	72
	97.3%	**96.5%**	98.0%	96.8%	100.0%	96.9%	100.0%	98.7%	98.6%	99.2%	98.7%	99.1%	98.8%	99.3%	98.8%	98.9%	99.6%	98.5%	97.3%
0 to 4	86	**11**	11	5	3	4	4	4	7	3	8	0	4	4	5	5	5	3	2
	1.9%	**2.5%**	2.0%	1.4%	2.0%	2.1%	4.3%	1.8%	3.4%	2.3%	2.7%	0.0%	2.4%	2.8%	6.3%	1.4%	2.3%	2.3%	2.8%
5	129	**19**	19	11	9	6	3	10	8	4	14	3	8	7	7	11	10	5	2
	2.9%	**4.3%**	3.5%	3.1%	5.9%	3.2%	3.2%	4.4%	3.9%	3.1%	4.7%	2.9%	4.8%	4.9%	8.9%	3.2%	4.5%	3.9%	2.8%
6 to 7	434	**44**	45	33	13	19	9	19	22	7	33	7	17	13	12	27	16	10	12
	9.8%	**9.8%**	8.4%	9.2%	8.5%	10.2%	9.6%	8.4%	10.7%	5.4%	11.1%	6.7%	10.2%	9.1%	15.2%	7.7%	7.2%	7.8%	16.7%
8 to 10	3,768	**373**	462	311	128	158	78	193	169	116	242	95	137	119	55	306	191	111	56
	85.3%	**83.4%**	86.0%	86.4%	83.7%	84.5%	83.0%	85.4%	82.0%	89.2%	81.5%	90.5%	82.5%	83.2%	69.6%	87.7%	86.0%	86.0%	77.8%
Significantly different from column:*										K	J				P	O			
0 to 6	356	**48**	44	26	17	17	11	21	24	9	35	4	18	18	16	27	21	10	10
	8.1%	**10.7%**	8.2%	7.2%	11.1%	9.1%	11.7%	9.3%	11.7%	6.9%	11.8%	3.8%	10.8%	12.6%	20.3%	7.7%	9.5%	7.8%	13.9%
7 to 8	973	**92**	124	94	28	42	20	48	43	20	70	20	41	24	18	70	37	26	24
	22.0%	**20.6%**	23.1%	26.1%	18.3%	22.5%	21.3%	21.2%	20.9%	15.4%	23.6%	19.0%	24.7%	16.8%	22.8%	20.1%	16.7%	20.2%	33.3%
9 to 10	3,088	**307**	369	240	108	128	63	157	139	101	192	81	107	101	45	252	164	93	38
	69.9%	**68.7%**	68.7%	66.7%	70.6%	68.4%	67.0%	69.5%	67.5%	77.7%	64.6%	77.1%	64.5%	70.6%	57.0%	72.2%	73.9%	72.1%	52.8%
Significantly different from column:*										K	J	M	L		P	O	S	S	QR

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 49

Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	123	**16**	11	12	6	10	0	1	4	0	2	3	1	4	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,417	**447**	537	360	156	247	32	3	83	1	348	74	23	313	91	42
	97.3%	**96.5%**	98.0%	96.8%	96.3%	96.1%	100.0%	75.0%	95.4%	100.0%	99.4%	96.1%	95.8%	98.7%	100.0%	97.7%
0 to 4	86	**11**	11	5	5	4	1	0	3	0	5	3	3	5	3	3
	1.9%	**2.5%**	2.0%	1.4%	3.2%	1.6%	3.1%	0.0%	3.6%	0.0%	1.4%	4.1%	13.0%	1.6%	3.3%	7.1%
5	129	**19**	19	11	9	9	1	0	5	0	13	2	4	10	3	6
	2.9%	**4.3%**	3.5%	3.1%	5.8%	3.6%	3.1%	0.0%	6.0%	0.0%	3.7%	2.7%	17.4%	3.2%	3.3%	14.3%
6 to 7	434	**44**	45	33	18	22	4	0	6	0	29	9	6	24	13	7
	9.8%	**9.8%**	8.4%	9.2%	11.5%	8.9%	12.5%	0.0%	7.2%	0.0%	8.3%	12.2%	26.1%	7.7%	14.3%	16.7%
8 to 10	3,768	**373**	462	311	124	212	26	3	69	1	301	60	10	274	72	26
	85.3%	**83.4%**	86.0%	86.4%	79.5%	85.8%	81.3%	100.0%	83.1%	100.0%	86.5%	81.1%	43.5%	87.5%	79.1%	61.9%
Significantly different from column:*												M	L	OP	NP	NO
0 to 6	356	**48**	44	26	19	25	3	0	10	0	29	8	11	22	12	14
	8.1%	**10.7%**	8.2%	7.2%	12.2%	10.1%	9.4%	0.0%	12.0%	0.0%	8.3%	10.8%	47.8%	7.0%	13.2%	33.3%
7 to 8	973	**92**	124	94	42	41	6	0	17	0	69	18	5	57	27	8
	22.0%	**20.6%**	23.1%	26.1%	26.9%	16.6%	18.8%	0.0%	20.5%	0.0%	19.8%	24.3%	21.7%	18.2%	29.7%	19.0%
9 to 10	3,088	**307**	369	240	95	181	23	3	56	1	250	48	7	234	52	20
	69.9%	**68.7%**	68.7%	66.7%	60.9%	73.3%	71.9%	100.0%	67.5%	100.0%	71.8%	64.9%	30.4%	74.8%	57.1%	47.6%
Significantly different from column:*					F	E					M	M	KL	OP	N	N

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 50

In the last 6 months, did you get or refill any prescription medicines for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	109	**12**	10	5	0	2	0	1	1	0	2	1	1	0	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,431	**451**	538	367	153	191	94	228	208	131	299	105	167	144	80	352	223	131	73
	97.6%	**97.4%**	98.2%	98.7%	100.0%	99.0%	100.0%	99.6%	99.5%	100.0%	99.3%	99.1%	99.4%	100.0%	100.0%	99.7%	100.0%	100.0%	98.6%
Yes	1,661	**178**	207	151	49	79	47	91	84	41	132	43	68	56	31	140	76	63	32
	37.5%	**39.5%**	38.5%	41.1%	32.0%	41.4%	50.0%	39.9%	40.4%	31.3%	44.1%	41.0%	40.7%	38.9%	38.8%	39.8%	34.1%	48.1%	43.8%
No	2,770	**273**	331	216	104	112	47	137	124	90	167	62	99	88	49	212	147	68	41
	62.5%	**60.5%**	61.5%	58.9%	68.0%	58.6%	50.0%	60.1%	59.6%	68.7%	55.9%	59.0%	59.3%	61.1%	61.3%	60.2%	65.9%	51.9%	56.2%
Significantly different from column:*					G		E			K	J						R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 50

In the last 6 months, did you get or refill any prescription medicines for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	109	**12**	10	5	3	9	0	0	4	0	0	0	1	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,431	**451**	538	367	159	248	32	4	83	1	350	77	23	316	91	42
	97.6%	**97.4%**	98.2%	98.7%	98.1%	96.5%	100.0%	100.0%	95.4%	100.0%	100.0%	100.0%	95.8%	99.7%	100.0%	97.7%
Yes	1,661	**178**	207	151	33	118	21	2	60	1	122	42	14	109	39	29
	37.5%	**39.5%**	38.5%	41.1%	20.8%	47.6%	65.6%	50.0%	72.3%	100.0%	34.9%	54.5%	60.9%	34.5%	42.9%	69.0%
No	2,770	**273**	331	216	126	130	11	2	23	0	228	35	9	207	52	13
	62.5%	**60.5%**	61.5%	58.9%	79.2%	52.4%	34.4%	50.0%	27.7%	0.0%	65.1%	45.5%	39.1%	65.5%	57.1%	31.0%
Significantly different from column:*					FG	E	E				LM	K	K	P	P	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 51

In the last 6 months, how often was it easy to get prescription medicines for your child through his or her health plan?

Base: All respondents who got or refilled a prescription for their child (Q50)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,661	**178**	207	151	49	79	47	91	84	41	132	43	68	56	31	140	76	63	32
Number missing or multiple answer	9	**2**	1	1	1	0	1	1	1	0	2	0	0	1	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,652	**176**	206	150	48	79	46	90	83	41	130	43	68	55	31	139	75	63	32
	99.5%	**98.9%**	99.5%	99.3%	98.0%	100.0%	97.9%	98.9%	98.8%	100.0%	98.5%	100.0%	100.0%	98.2%	100.0%	99.3%	98.7%	100.0%	100.0%
Never	12	**1**	1	3	0	1	0	1	0	1	0	0	0	1	0	1	0	0	1
	0.7%	**0.6%**	0.5%	2.0%	0.0%	1.3%	0.0%	1.1%	0.0%	2.4%	0.0%	0.0%	0.0%	1.8%	0.0%	0.7%	0.0%	0.0%	3.1%
Sometimes	139	**17**	20	16	10	2	5	5	11	3	13	1	5	9	4	11	7	6	2
	8.4%	**9.7%**	9.7%	10.7%	20.8%	2.5%	10.9%	5.6%	13.3%	7.3%	10.0%	2.3%	7.4%	16.4%	12.9%	7.9%	9.3%	9.5%	6.3%
Usually	326	**32**	31	30	5	19	8	18	14	7	24	10	11	11	7	25	10	15	7
	19.7%	**18.2%**	15.0%	20.0%	10.4%	24.1%	17.4%	20.0%	16.9%	17.1%	18.5%	23.3%	16.2%	20.0%	22.6%	18.0%	13.3%	23.8%	21.9%
Always	1,175	**126**	154	101	33	57	33	66	58	30	93	32	52	34	20	102	58	42	22
	71.1%	**71.6%**	74.8%	67.3%	68.8%	72.2%	71.7%	73.3%	69.9%	73.2%	71.5%	74.4%	76.5%	61.8%	64.5%	73.4%	77.3%	66.7%	68.8%
Significantly different from column:*																			
Usually or Always	1,501	**158**	185	131	38	76	41	84	72	37	117	42	63	45	27	127	68	57	29
	90.9%	**89.8%**	89.8%	87.3%	79.2%	96.2%	89.1%	93.3%	86.7%	90.2%	90.0%	97.7%	92.6%	81.8%	87.1%	91.4%	90.7%	90.5%	90.6%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 51

In the last 6 months, how often was it easy to get prescription medicines for your child through his or her health plan?

Base: All respondents who got or refilled a prescription for their child (Q50)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	1,661	**178**	207	151	33	118	21	2	60	1	122	42	14	109	39	29
Number missing or multiple answer	9	**2**	1	1	1	0	0	0	1	0	2	0	0	2	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,652	**176**	206	150	32	118	21	2	59	1	120	42	14	107	39	29
	99.5%	**98.9%**	99.5%	99.3%	97.0%	100.0%	100.0%	100.0%	98.3%	100.0%	98.4%	100.0%	100.0%	98.2%	100.0%	100.0%
Never	12	**1**	1	3	1	0	0	0	1	0	1	0	0	1	0	0
	0.7%	**0.6%**	0.5%	2.0%	3.1%	0.0%	0.0%	0.0%	1.7%	0.0%	0.8%	0.0%	0.0%	0.9%	0.0%	0.0%
Sometimes	139	**17**	20	16	3	11	2	1	4	0	10	4	3	10	5	2
	8.4%	**9.7%**	9.7%	10.7%	9.4%	9.3%	9.5%	50.0%	6.8%	0.0%	8.3%	9.5%	21.4%	9.3%	12.8%	6.9%
Usually	326	**32**	31	30	9	19	3	0	9	0	19	8	5	18	5	9
	19.7%	**18.2%**	15.0%	20.0%	28.1%	16.1%	14.3%	0.0%	15.3%	0.0%	15.8%	19.0%	35.7%	16.8%	12.8%	31.0%
Always	1,175	**126**	154	101	19	88	16	1	45	1	90	30	6	78	29	18
	71.1%	**71.6%**	74.8%	67.3%	59.4%	74.6%	76.2%	50.0%	76.3%	100.0%	75.0%	71.4%	42.9%	72.9%	74.4%	62.1%
Significantly different from column:*																
Usually or Always	1,501	**158**	185	131	28	107	19	1	54	1	109	38	11	96	34	27
	90.9%	**89.8%**	89.8%	87.3%	87.5%	90.7%	90.5%	50.0%	91.5%	100.0%	90.8%	90.5%	78.6%	89.7%	87.2%	93.1%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 52

Did anyone from your child's health plan, doctor's office, or clinic help you get your child's prescription medicines?

Base: All respondents who got or refilled a prescription for their child (Q50)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,661	**178**	207	151	49	79	47	91	84	41	132	43	68	56	31	140	76	63	32
Number missing or multiple answer	23	**1**	3	2	1	0	0	0	1	0	1	0	0	1	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,638	**177**	204	149	48	79	47	91	83	41	131	43	68	55	31	139	75	63	32
	98.6%	**99.4%**	98.6%	98.7%	98.0%	100.0%	100.0%	100.0%	98.8%	100.0%	99.2%	100.0%	100.0%	98.2%	100.0%	99.3%	98.7%	100.0%	100.0%
Yes	1,089	**114**	128	90	31	57	25	57	57	29	84	26	47	37	23	88	48	42	21
	66.5%	**64.4%**	62.7%	60.4%	64.6%	72.2%	53.2%	62.6%	68.7%	70.7%	64.1%	60.5%	69.1%	67.3%	74.2%	63.3%	64.0%	66.7%	65.6%
No	549	**63**	76	59	17	22	22	34	26	12	47	17	21	18	8	51	27	21	11
	33.5%	**35.6%**	37.3%	39.6%	35.4%	27.8%	46.8%	37.4%	31.3%	29.3%	35.9%	39.5%	30.9%	32.7%	25.8%	36.7%	36.0%	33.3%	34.4%
Significantly different from column:*						G	F												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 52

Did anyone from your child's health plan, doctor's office, or clinic help you get your child's prescription medicines?

Base: All respondents who got or refilled a prescription for their child (Q50)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	1,661	**178**	207	151	33	118	21	2	60	1	122	42	14	109	39	29
Number missing or multiple answer	23	**1**	3	2	0	0	0	0	0	0	1	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,638	**177**	204	149	33	118	21	2	60	1	121	42	14	108	39	29
	98.6%	**99.4%**	98.6%	98.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.2%	100.0%	100.0%	99.1%	100.0%	100.0%
Yes	1,089	**114**	128	90	24	68	19	1	43	1	77	27	10	70	24	19
	66.5%	**64.4%**	62.7%	60.4%	72.7%	57.6%	90.5%	50.0%	71.7%	100.0%	63.6%	64.3%	71.4%	64.8%	61.5%	65.5%
No	549	**63**	76	59	9	50	2	1	17	0	44	15	4	38	15	10
	33.5%	**35.6%**	37.3%	39.6%	27.3%	42.4%	9.5%	50.0%	28.3%	0.0%	36.4%	35.7%	28.6%	35.2%	38.5%	34.5%
Significantly different from column:*						G	F									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 53

In general, how would you rate your child's overall health?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	114	**12**	13	5	0	1	0	1	0	0	1	1	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,426	**451**	535	367	153	192	94	228	209	131	300	105	168	144	80	353	223	131	74
	97.5%	**97.4%**	97.6%	98.7%	100.0%	99.5%	100.0%	99.6%	100.0%	100.0%	99.7%	99.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Poor	12	**5**	3	1	1	1	3	2	3	0	4	0	3	2	2	3	2	0	3
	0.3%	**1.1%**	0.6%	0.3%	0.7%	0.5%	3.2%	0.9%	1.4%	0.0%	1.3%	0.0%	1.8%	1.4%	2.5%	0.8%	0.9%	0.0%	4.1%
Fair	157	**19**	26	22	1	12	6	8	11	7	12	1	6	11	4	14	9	6	3
	3.5%	**4.2%**	4.9%	6.0%	0.7%	6.3%	6.4%	3.5%	5.3%	5.3%	4.0%	1.0%	3.6%	7.6%	5.0%	4.0%	4.0%	4.6%	4.1%
Good	790	**77**	104	78	25	34	16	45	30	24	47	20	29	18	11	63	27	33	13
	17.8%	**17.1%**	19.4%	21.3%	16.3%	17.7%	17.0%	19.7%	14.4%	18.3%	15.7%	19.0%	17.3%	12.5%	13.8%	17.8%	12.1%	25.2%	17.6%
Very good	1,426	**149**	165	136	46	61	35	70	72	38	103	38	55	45	20	121	78	38	24
	32.2%	**33.0%**	30.8%	37.1%	30.1%	31.8%	37.2%	30.7%	34.4%	29.0%	34.3%	36.2%	32.7%	31.3%	25.0%	34.3%	35.0%	29.0%	32.4%
Excellent	2,041	**201**	237	130	80	84	34	103	93	62	134	46	75	68	43	152	107	54	31
	46.1%	**44.6%**	44.3%	35.4%	52.3%	43.8%	36.2%	45.2%	44.5%	47.3%	44.7%	43.8%	44.6%	47.2%	53.8%	43.1%	48.0%	41.2%	41.9%
Significantly different from column:*		**D**			G		E												
Excellent or Very good	3,467	**350**	402	266	126	145	69	173	165	100	237	84	130	113	63	273	185	92	55
	78.3%	**77.6%**	75.1%	72.5%	82.4%	75.5%	73.4%	75.9%	78.9%	76.3%	79.0%	80.0%	77.4%	78.5%	78.8%	77.3%	83.0%	70.2%	74.3%
Significantly different from column:*																	R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 53

In general, how would you rate your child's overall health?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	114	**12**	13	5	3	9	0	0	4	0	0	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,426	**451**	535	367	159	248	32	4	83	1	350	77	24	316	91	43
	97.5%	**97.4%**	97.6%	98.7%	98.1%	96.5%	100.0%	100.0%	95.4%	100.0%	100.0%	100.0%	100.0%	99.7%	100.0%	100.0%
Poor	12	**5**	3	1	1	4	0	0	3	0	0	0	5	0	0	5
	0.3%	**1.1%**	0.6%	0.3%	0.6%	1.6%	0.0%	0.0%	3.6%	0.0%	0.0%	0.0%	20.8%	0.0%	0.0%	11.6%
Fair	157	**19**	26	22	2	12	5	0	8	0	0	0	19	3	6	10
	3.5%	**4.2%**	4.9%	6.0%	1.3%	4.8%	15.6%	0.0%	9.6%	0.0%	0.0%	0.0%	79.2%	0.9%	6.6%	23.3%
Good	790	**77**	104	78	19	44	10	1	27	1	0	77	0	27	34	15
	17.8%	**17.1%**	19.4%	21.3%	11.9%	17.7%	31.3%	25.0%	32.5%	100.0%	0.0%	100.0%	0.0%	8.5%	37.4%	34.9%
Very good	1,426	**149**	165	136	51	87	8	1	29	0	149	0	0	112	29	8
	32.2%	**33.0%**	30.8%	37.1%	32.1%	35.1%	25.0%	25.0%	34.9%	0.0%	42.6%	0.0%	0.0%	35.4%	31.9%	18.6%
Excellent	2,041	**201**	237	130	86	101	9	2	16	0	201	0	0	174	22	5
	46.1%	**44.6%**	44.3%	35.4%	54.1%	40.7%	28.1%	50.0%	19.3%	0.0%	57.4%	0.0%	0.0%	55.1%	24.2%	11.6%
Significantly different from column:*		**D**			FG	E	E				LM	K	K	OP	N	N
Excellent or Very good	3,467	**350**	402	266	137	188	17	3	45	0	350	0	0	286	51	13
	78.3%	**77.6%**	75.1%	72.5%	86.2%	75.8%	53.1%	75.0%	54.2%	0.0%	100.0%	0.0%	0.0%	90.5%	56.0%	30.2%
Significantly different from column:*					FG	EG	EF				L	K		OP	NP	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 54

In general, how would you rate your child's overall mental or emotional health?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	123	**12**	14	7	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,417	**451**	534	365	153	192	94	228	209	131	301	106	168	144	80	353	223	131	74
	97.3%	**97.4%**	97.4%	98.1%	100.0%	99.5%	100.0%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Poor	42	**7**	7	3	0	5	2	2	5	0	6	0	2	5	3	4	2	3	2
	1.0%	**1.6%**	1.3%	0.8%	0.0%	2.6%	2.1%	0.9%	2.4%	0.0%	2.0%	0.0%	1.2%	3.5%	3.8%	1.1%	0.9%	2.3%	2.7%
Fair	277	**36**	45	29	6	18	12	19	17	3	32	7	19	8	7	29	16	13	6
	6.3%	**8.0%**	8.4%	7.9%	3.9%	9.4%	12.8%	8.3%	8.1%	2.3%	10.6%	6.6%	11.3%	5.6%	8.8%	8.2%	7.2%	9.9%	8.1%
Good	826	**91**	96	63	29	33	27	52	36	25	59	21	34	27	13	75	44	25	16
	18.7%	**20.2%**	18.0%	17.3%	19.0%	17.2%	28.7%	22.8%	17.2%	19.1%	19.6%	19.8%	20.2%	18.8%	16.3%	21.2%	19.7%	19.1%	21.6%
Very good	1,133	**115**	138	102	31	55	24	57	53	26	83	31	44	32	19	90	56	35	18
	25.7%	**25.5%**	25.8%	27.9%	20.3%	28.6%	25.5%	25.0%	25.4%	19.8%	27.6%	29.2%	26.2%	22.2%	23.8%	25.5%	25.1%	26.7%	24.3%
Excellent	2,139	**202**	248	168	87	81	29	98	98	77	121	47	69	72	38	155	105	55	32
	48.4%	**44.8%**	46.4%	46.0%	56.9%	42.2%	30.9%	43.0%	46.9%	58.8%	40.2%	44.3%	41.1%	50.0%	47.5%	43.9%	47.1%	42.0%	43.2%
Significantly different from column:*					FG	E	E			K	J								
Excellent or Very good	3,272	**317**	386	270	118	136	53	155	151	103	204	78	113	104	57	245	161	90	50
	74.1%	**70.3%**	72.3%	74.0%	77.1%	70.8%	56.4%	68.0%	72.2%	78.6%	67.8%	73.6%	67.3%	72.2%	71.3%	69.4%	72.2%	68.7%	67.6%
Significantly different from column:*					G	G	EF			K	J								

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 54

In general, how would you rate your child's overall mental or emotional health?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	123	**12**	14	7	3	9	0	0	4	0	0	1	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,417	**451**	534	365	159	248	32	4	83	1	350	76	24	317	91	43
	97.3%	**97.4%**	97.4%	98.1%	98.1%	96.5%	100.0%	100.0%	95.4%	100.0%	100.0%	98.7%	100.0%	100.0%	100.0%	100.0%
Poor	42	**7**	7	3	2	2	3	0	6	0	3	0	4	0	0	7
	1.0%	**1.6%**	1.3%	0.8%	1.3%	0.8%	9.4%	0.0%	7.2%	0.0%	0.9%	0.0%	16.7%	0.0%	0.0%	16.3%
Fair	277	**36**	45	29	8	22	4	0	13	1	10	15	11	0	0	36
	6.3%	**8.0%**	8.4%	7.9%	5.0%	8.9%	12.5%	0.0%	15.7%	100.0%	2.9%	19.7%	45.8%	0.0%	0.0%	83.7%
Good	826	**91**	96	63	28	54	8	1	21	0	51	34	6	0	91	0
	18.7%	**20.2%**	18.0%	17.3%	17.6%	21.8%	25.0%	25.0%	25.3%	0.0%	14.6%	44.7%	25.0%	0.0%	100.0%	0.0%
Very good	1,133	**115**	138	102	44	65	5	2	20	0	102	11	2	115	0	0
	25.7%	**25.5%**	25.8%	27.9%	27.7%	26.2%	15.6%	50.0%	24.1%	0.0%	29.1%	14.5%	8.3%	36.3%	0.0%	0.0%
Excellent	2,139	**202**	248	168	77	105	12	1	23	0	184	16	1	202	0	0
	48.4%	**44.8%**	46.4%	46.0%	48.4%	42.3%	37.5%	25.0%	27.7%	0.0%	52.6%	21.1%	4.2%	63.7%	0.0%	0.0%
Significantly different from column:*											LM	K	K	OP	N	N
Excellent or Very good	3,272	**317**	386	270	121	170	17	3	43	0	286	27	3	317	0	0
	74.1%	**70.3%**	72.3%	74.0%	76.1%	68.5%	53.1%	75.0%	51.8%	0.0%	81.7%	35.5%	12.5%	100.0%	0.0%	0.0%
Significantly different from column:*					G		E				LM	KM	KL	OP	N	N

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 55

Does your child currently need or use medicine prescribed by a doctor (other than vitamins)?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	124	**13**	13	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,416	**450**	535	367	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
	97.3%	**97.2%**	97.6%	98.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	1,012	**110**	125	94	24	50	35	60	49	18	89	25	48	33	16	92	44	42	22
	22.9%	**24.4%**	23.4%	25.6%	15.7%	25.9%	37.2%	26.2%	23.4%	13.7%	29.6%	23.6%	28.6%	22.9%	20.0%	26.1%	19.7%	32.1%	29.7%
No	3,404	**340**	410	273	129	143	59	169	160	113	212	81	120	111	64	261	179	89	52
	77.1%	**75.6%**	76.6%	74.4%	84.3%	74.1%	62.8%	73.8%	76.6%	86.3%	70.4%	76.4%	71.4%	77.1%	80.0%	73.9%	80.3%	67.9%	70.3%
Significantly different from column:*					FG	EG	EF			K	J						R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 55

Does your child currently need or use medicine prescribed by a doctor (other than vitamins)?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	124	**13**	13	5	5	8	0	0	4	0	2	0	0	2	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,416	**450**	535	367	157	249	32	4	83	1	348	77	24	315	91	43
	97.3%	**97.2%**	97.6%	98.7%	96.9%	96.9%	100.0%	100.0%	95.4%	100.0%	99.4%	100.0%	100.0%	99.4%	100.0%	100.0%
Yes	1,012	**110**	125	94	19	73	14	1	46	1	74	22	14	62	25	23
	22.9%	**24.4%**	23.4%	25.6%	12.1%	29.3%	43.8%	25.0%	55.4%	100.0%	21.3%	28.6%	58.3%	19.7%	27.5%	53.5%
No	3,404	**340**	410	273	138	176	18	3	37	0	274	55	10	253	66	20
	77.1%	**75.6%**	76.6%	74.4%	87.9%	70.7%	56.3%	75.0%	44.6%	0.0%	78.7%	71.4%	41.7%	80.3%	72.5%	46.5%
Significantly different from column:*					FG	E	E				M	M	KL	P	P	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 56

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child needs/uses medicine prescribed by a doctor (Q55)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,012	**110**	125	94	24	50	35	60	49	18	89	25	48	33	16	92	44	42	22
Number missing or multiple answer	15	**1**	2	1	1	0	0	1	0	0	1	0	1	0	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	997	**109**	123	93	23	50	35	59	49	18	88	25	47	33	16	91	43	42	22
	98.5%	**99.1%**	98.4%	98.9%	95.8%	100.0%	100.0%	98.3%	100.0%	100.0%	98.9%	100.0%	97.9%	100.0%	100.0%	98.9%	97.7%	100.0%	100.0%
Yes	735	**78**	89	72	20	34	23	43	34	12	63	21	32	23	12	65	25	34	18
	73.7%	**71.6%**	72.4%	77.4%	87.0%	68.0%	65.7%	72.9%	69.4%	66.7%	71.6%	84.0%	68.1%	69.7%	75.0%	71.4%	58.1%	81.0%	81.8%
No	262	**31**	34	21	3	16	12	16	15	6	25	4	15	10	4	26	18	8	4
	26.3%	**28.4%**	27.6%	22.6%	13.0%	32.0%	34.3%	27.1%	30.6%	33.3%	28.4%	16.0%	31.9%	30.3%	25.0%	28.6%	41.9%	19.0%	18.2%
Significantly different from column:*																	R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 56

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child needs/uses medicine prescribed by a doctor (Q55)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	1,012	**110**	125	94	19	73	14	1	46	1	74	22	14	62	25	23
Number missing or multiple answer	15	**1**	2	1	0	1	0	0	0	0	1	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	997	**109**	123	93	19	72	14	1	46	1	73	22	14	61	25	23
	98.5%	**99.1%**	98.4%	98.9%	100.0%	98.6%	100.0%	100.0%	100.0%	100.0%	98.6%	100.0%	100.0%	98.4%	100.0%	100.0%
Yes	735	**78**	89	72	7	54	13	1	33	1	46	21	11	36	22	20
	73.7%	**71.6%**	72.4%	77.4%	36.8%	75.0%	92.9%	100.0%	71.7%	100.0%	63.0%	95.5%	78.6%	59.0%	88.0%	87.0%
No	262	**31**	34	21	12	18	1	0	13	0	27	1	3	25	3	3
	26.3%	**28.4%**	27.6%	22.6%	63.2%	25.0%	7.1%	0.0%	28.3%	0.0%	37.0%	4.5%	21.4%	41.0%	12.0%	13.0%
Significantly different from column:*					FG	E	E				L	K		OP	N	N

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 57

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child needs/uses medicine prescribed by a doctor for medical/behavioral/other health condition (Q55 & Q56)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	735	**78**	89	72	20	34	23	43	34	12	63	21	32	23	12	65	25	34	18
Number missing or multiple answer	16	**1**	0	3	1	0	0	1	0	0	1	0	0	0	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	719	**77**	89	69	19	34	23	42	34	12	62	21	32	23	12	64	24	34	18
	97.8%	**98.7%**	100.0%	95.8%	95.0%	100.0%	100.0%	97.7%	100.0%	100.0%	98.4%	100.0%	100.0%	100.0%	100.0%	98.5%	96.0%	100.0%	100.0%
Yes	607	**69**	75	62	16	31	21	39	29	10	56	18	28	22	10	58	21	31	16
	84.4%	**89.6%**	84.3%	89.9%	84.2%	91.2%	91.3%	92.9%	85.3%	83.3%	90.3%	85.7%	87.5%	95.7%	83.3%	90.6%	87.5%	91.2%	88.9%
No	112	**8**	14	7	3	3	2	3	5	2	6	3	4	1	2	6	3	3	2
	15.6%	**10.4%**	15.7%	10.1%	15.8%	8.8%	8.7%	7.1%	14.7%	16.7%	9.7%	14.3%	12.5%	4.3%	16.7%	9.4%	12.5%	8.8%	11.1%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 57

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child needs/uses medicine prescribed by a doctor for medical/behavioral/other health condition (Q55 & Q56)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	735	**78**	89	72	7	54	13	1	33	1	46	21	11	36	22	20
Number missing or multiple answer	16	**1**	0	3	0	1	0	0	0	0	1	0	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	719	**77**	89	69	7	53	13	1	33	1	45	21	11	36	21	20
	97.8%	**98.7%**	100.0%	95.8%	100.0%	98.1%	100.0%	100.0%	100.0%	100.0%	97.8%	100.0%	100.0%	100.0%	95.5%	100.0%
Yes	607	**69**	75	62	7	48	11	1	30	1	39	20	10	29	20	20
	84.4%	**89.6%**	84.3%	89.9%	100.0%	90.6%	84.6%	100.0%	90.9%	100.0%	86.7%	95.2%	90.9%	80.6%	95.2%	100.0%
No	112	**8**	14	7	0	5	2	0	3	0	6	1	1	7	1	0
	15.6%	**10.4%**	15.7%	10.1%	0.0%	9.4%	15.4%	0.0%	9.1%	0.0%	13.3%	4.8%	9.1%	19.4%	4.8%	0.0%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 58

Does your child need or use more medical care, more mental health services, or more educational services than is usual for most children of the same age?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	177	**24**	17	11	0	5	3	4	4	0	7	1	4	1	0	7	2	3	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,363	**439**	531	361	153	188	91	225	205	131	294	105	164	143	80	346	221	128	72
	96.1%	**94.8%**	96.9%	97.0%	100.0%	97.4%	96.8%	98.3%	98.1%	100.0%	97.7%	99.1%	97.6%	99.3%	100.0%	98.0%	99.1%	97.7%	97.3%
Yes	658	**73**	86	59	18	38	17	42	31	18	54	18	28	27	16	57	35	25	12
	15.1%	**16.6%**	16.2%	16.3%	11.8%	20.2%	18.7%	18.7%	15.1%	13.7%	18.4%	17.1%	17.1%	18.9%	20.0%	16.5%	15.8%	19.5%	16.7%
No	3,705	**366**	445	302	135	150	74	183	174	113	240	87	136	116	64	289	186	103	60
	84.9%	**83.4%**	83.8%	83.7%	88.2%	79.8%	81.3%	81.3%	84.9%	86.3%	81.6%	82.9%	82.9%	81.1%	80.0%	83.5%	84.2%	80.5%	83.3%
Significantly different from column:*					F	E													

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 58

Does your child need or use more medical care, more mental health services, or more educational services than is usual for most children of the same age?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	177	**24**	17	11	8	14	0	0	4	0	10	2	1	7	2	3
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,363	**439**	531	361	154	243	32	4	83	1	340	75	23	310	89	40
	96.1%	**94.8%**	96.9%	97.0%	95.1%	94.6%	100.0%	100.0%	95.4%	100.0%	97.1%	97.4%	95.8%	97.8%	97.8%	93.0%
Yes	658	**73**	86	59	15	45	12	2	33	1	42	20	11	25	21	27
	15.1%	**16.6%**	16.2%	16.3%	9.7%	18.5%	37.5%	50.0%	39.8%	100.0%	12.4%	26.7%	47.8%	8.1%	23.6%	67.5%
No	3,705	**366**	445	302	139	198	20	2	50	0	298	55	12	285	68	13
	84.9%	**83.4%**	83.8%	83.7%	90.3%	81.5%	62.5%	50.0%	60.2%	0.0%	87.6%	73.3%	52.2%	91.9%	76.4%	32.5%
Significantly different from column:*					F	EG	F				L	K		OP	NP	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 59

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child needs/uses more medical care/mental health/educational services than usual for children of same age (Q58)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	658	**73**	86	59	18	38	17	42	31	18	54	18	28	27	16	57	35	25	12
Number missing or multiple answer	14	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	644	**73**	85	59	18	38	17	42	31	18	54	18	28	27	16	57	35	25	12
	97.9%	**100.0%**	98.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	509	**58**	60	48	12	31	15	33	25	13	44	16	20	22	13	45	26	22	10
	79.0%	**79.5%**	70.6%	81.4%	66.7%	81.6%	88.2%	78.6%	80.6%	72.2%	81.5%	88.9%	71.4%	81.5%	81.3%	78.9%	74.3%	88.0%	83.3%
No	135	**15**	25	11	6	7	2	9	6	5	10	2	8	5	3	12	9	3	2
	21.0%	**20.5%**	29.4%	18.6%	33.3%	18.4%	11.8%	21.4%	19.4%	27.8%	18.5%	11.1%	28.6%	18.5%	18.8%	21.1%	25.7%	12.0%	16.7%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 59

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child needs/uses more medical care/mental health/educational services than usual for children of same age (Q58)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	658	**73**	86	59	15	45	12	2	33	1	42	20	11	25	21	27
Number missing or multiple answer	14	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	644	**73**	85	59	15	45	12	2	33	1	42	20	11	25	21	27
	97.9%	**100.0%**	98.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	509	**58**	60	48	8	37	12	2	30	1	29	18	11	15	19	24
	79.0%	**79.5%**	70.6%	81.4%	53.3%	82.2%	100.0%	100.0%	90.9%	100.0%	69.0%	90.0%	100.0%	60.0%	90.5%	88.9%
No	135	**15**	25	11	7	8	0	0	3	0	13	2	0	10	2	3
	21.0%	**20.5%**	29.4%	18.6%	46.7%	17.8%	0.0%	0.0%	9.1%	0.0%	31.0%	10.0%	0.0%	40.0%	9.5%	11.1%
Significantly different from column:*														OP	N	N

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 60

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child needs/uses more medical care/mental health/educational services than usual for children of same age for medical/behavioral/other health condition (Q58 & Q59)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	509	**58**	60	48	12	31	15	33	25	13	44	16	20	22	13	45	26	22	10
Number missing or multiple answer	8	**1**	2	1	0	0	1	1	0	0	1	0	1	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	501	**57**	58	47	12	31	14	32	25	13	43	16	19	22	13	44	26	21	10
	98.4%	**98.3%**	96.7%	97.9%	100.0%	100.0%	93.3%	97.0%	100.0%	100.0%	97.7%	100.0%	95.0%	100.0%	100.0%	97.8%	100.0%	95.5%	100.0%
Yes	469	**55**	52	44	12	30	13	32	23	12	42	16	18	21	13	42	24	21	10
	93.6%	**96.5%**	89.7%	93.6%	100.0%	96.8%	92.9%	100.0%	92.0%	92.3%	97.7%	100.0%	94.7%	95.5%	100.0%	95.5%	92.3%	100.0%	100.0%
No	32	**2**	6	3	0	1	1	0	2	1	1	0	1	1	0	2	2	0	0
	6.4%	**3.5%**	10.3%	6.4%	0.0%	3.2%	7.1%	0.0%	8.0%	7.7%	2.3%	0.0%	5.3%	4.5%	0.0%	4.5%	7.7%	0.0%	0.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 60

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child needs/uses more medical care/mental health/educational services than usual for children of same age for medical/behavioral/other health condition (Q58 & Q59)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	509	**58**	60	48	8	37	12	2	30	1	29	18	11	15	19	24
Number missing or multiple answer	8	**1**	2	1	0	1	0	0	1	0	0	1	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	501	**57**	58	47	8	36	12	2	29	1	29	17	11	15	18	24
	98.4%	**98.3%**	96.7%	97.9%	100.0%	97.3%	100.0%	100.0%	96.7%	100.0%	100.0%	94.4%	100.0%	100.0%	94.7%	100.0%
Yes	469	**55**	52	44	8	34	12	2	29	1	28	17	10	14	18	23
	93.6%	**96.5%**	89.7%	93.6%	100.0%	94.4%	100.0%	100.0%	100.0%	100.0%	96.6%	100.0%	90.9%	93.3%	100.0%	95.8%
No	32	**2**	6	3	0	2	0	0	0	0	1	0	1	1	0	1
	6.4%	**3.5%**	10.3%	6.4%	0.0%	5.6%	0.0%	0.0%	0.0%	0.0%	3.4%	0.0%	9.1%	6.7%	0.0%	4.2%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 61

Is your child limited or prevented in any way in his or her ability to do the things most children of the same age can do?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	174	**19**	16	8	0	0	3	1	1	0	2	1	1	1	1	2	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,366	**444**	532	364	153	193	91	228	208	131	299	105	167	143	79	351	222	130	74
	96.2%	**95.9%**	97.1%	97.8%	100.0%	100.0%	96.8%	99.6%	99.5%	100.0%	99.3%	99.1%	99.4%	99.3%	98.8%	99.4%	99.6%	99.2%	100.0%
Yes	582	**56**	74	51	19	24	13	32	24	11	44	16	21	19	10	46	24	22	9
	13.3%	**12.6%**	13.9%	14.0%	12.4%	12.4%	14.3%	14.0%	11.5%	8.4%	14.7%	15.2%	12.6%	13.3%	12.7%	13.1%	10.8%	16.9%	12.2%
No	3,784	**388**	458	313	134	169	78	196	184	120	255	89	146	124	69	305	198	108	65
	86.7%	**87.4%**	86.1%	86.0%	87.6%	87.6%	85.7%	86.0%	88.5%	91.6%	85.3%	84.8%	87.4%	86.7%	87.3%	86.9%	89.2%	83.1%	87.8%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 61

Is your child limited or prevented in any way in his or her ability to do the things most children of the same age can do?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	174	**19**	16	8	8	10	0	0	4	0	8	0	0	7	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,366	**444**	532	364	154	247	32	4	83	1	342	77	24	310	90	43
	96.2%	**95.9%**	97.1%	97.8%	95.1%	96.1%	100.0%	100.0%	95.4%	100.0%	97.7%	100.0%	100.0%	97.8%	98.9%	100.0%
Yes	582	**56**	74	51	18	29	9	2	20	1	37	12	7	24	16	16
	13.3%	**12.6%**	13.9%	14.0%	11.7%	11.7%	28.1%	50.0%	24.1%	100.0%	10.8%	15.6%	29.2%	7.7%	17.8%	37.2%
No	3,784	**388**	458	313	136	218	23	2	63	0	305	65	17	286	74	27
	86.7%	**87.4%**	86.1%	86.0%	88.3%	88.3%	71.9%	50.0%	75.9%	0.0%	89.2%	84.4%	70.8%	92.3%	82.2%	62.8%
Significantly different from column:*														O	NP	O

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 62

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child is limited/prevented in ability to do things most children of the same age can do (Q61)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	582	**56**	74	51	19	24	13	32	24	11	44	16	21	19	10	46	24	22	9
Number missing or multiple answer	9	**2**	1	2	0	0	2	1	1	0	2	1	1	0	0	2	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	573	**54**	73	49	19	24	11	31	23	11	42	15	20	19	10	44	23	21	9
	98.5%	**96.4%**	98.6%	96.1%	100.0%	100.0%	84.6%	96.9%	95.8%	100.0%	95.5%	93.8%	95.2%	100.0%	100.0%	95.7%	95.8%	95.5%	100.0%
Yes	355	**33**	40	29	9	18	6	17	16	7	25	8	13	12	6	27	13	14	6
	62.0%	**61.1%**	54.8%	59.2%	47.4%	75.0%	54.5%	54.8%	69.6%	63.6%	59.5%	53.3%	65.0%	63.2%	60.0%	61.4%	56.5%	66.7%	66.7%
No	218	**21**	33	20	10	6	5	14	7	4	17	7	7	7	4	17	10	7	3
	38.0%	**38.9%**	45.2%	40.8%	52.6%	25.0%	45.5%	45.2%	30.4%	36.4%	40.5%	46.7%	35.0%	36.8%	40.0%	38.6%	43.5%	33.3%	33.3%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 62

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child is limited/prevented in ability to do things most children of the same age can do (Q61)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	582	**56**	74	51	18	29	9	2	20	1	37	12	7	24	16	16
Number missing or multiple answer	9	**2**	1	2	0	2	0	0	1	0	1	1	0	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	573	**54**	73	49	18	27	9	2	19	1	36	11	7	23	15	16
	98.5%	**96.4%**	98.6%	96.1%	100.0%	93.1%	100.0%	100.0%	95.0%	100.0%	97.3%	91.7%	100.0%	95.8%	93.8%	100.0%
Yes	355	**33**	40	29	8	17	8	2	15	1	16	10	7	9	10	14
	62.0%	**61.1%**	54.8%	59.2%	44.4%	63.0%	88.9%	100.0%	78.9%	100.0%	44.4%	90.9%	100.0%	39.1%	66.7%	87.5%
No	218	**21**	33	20	10	10	1	0	4	0	20	1	0	14	5	2
	38.0%	**38.9%**	45.2%	40.8%	55.6%	37.0%	11.1%	0.0%	21.1%	0.0%	55.6%	9.1%	0.0%	60.9%	33.3%	12.5%
Significantly different from column:*														P		N

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 63

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child is limited/prevented in ability to do things because of medical/behavioral/other health condition (Q61 & Q62)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	355	**33**	40	29	9	18	6	17	16	7	25	8	13	12	6	27	13	14	6
Number missing or multiple answer	5	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	350	**33**	39	29	9	18	6	17	16	7	25	8	13	12	6	27	13	14	6
	98.6%	**100.0%**	97.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	326	**29**	38	27	7	17	5	14	15	6	22	7	12	10	5	24	11	12	6
	93.1%	**87.9%**	97.4%	93.1%	77.8%	94.4%	83.3%	82.4%	93.8%	85.7%	88.0%	87.5%	92.3%	83.3%	83.3%	88.9%	84.6%	85.7%	100.0%
No	24	**4**	1	2	2	1	1	3	1	1	3	1	1	2	1	3	2	2	0
	6.9%	**12.1%**	2.6%	6.9%	22.2%	5.6%	16.7%	17.6%	6.3%	14.3%	12.0%	12.5%	7.7%	16.7%	16.7%	11.1%	15.4%	14.3%	0.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 63

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child is limited/prevented in ability to do things because of medical/behavioral/other health condition (Q61 & Q62)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	355	**33**	40	29	8	17	8	2	15	1	16	10	7	9	10	14
Number missing or multiple answer	5	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	350	**33**	39	29	8	17	8	2	15	1	16	10	7	9	10	14
	98.6%	**100.0%**	97.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	326	**29**	38	27	4	17	8	2	13	1	12	10	7	7	8	14
	93.1%	**87.9%**	97.4%	93.1%	50.0%	100.0%	100.0%	100.0%	86.7%	100.0%	75.0%	100.0%	100.0%	77.8%	80.0%	100.0%
No	24	**4**	1	2	4	0	0	0	2	0	4	0	0	2	2	0
	6.9%	**12.1%**	2.6%	6.9%	50.0%	0.0%	0.0%	0.0%	13.3%	0.0%	25.0%	0.0%	0.0%	22.2%	20.0%	0.0%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 64

Does your child need or get special therapy such as physical, occupational, or speech therapy?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	177	**17**	16	5	0	0	1	1	0	0	1	0	1	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,363	**446**	532	367	153	193	93	228	209	131	300	106	167	144	80	352	223	130	74
	96.1%	**96.3%**	97.1%	98.7%	100.0%	100.0%	98.9%	99.6%	100.0%	100.0%	99.7%	100.0%	99.4%	100.0%	100.0%	99.7%	100.0%	99.2%	100.0%
Yes	571	**61**	69	48	22	30	9	39	22	19	39	17	21	21	9	51	21	23	16
	13.1%	**13.7%**	13.0%	13.1%	14.4%	15.5%	9.7%	17.1%	10.5%	14.5%	13.0%	16.0%	12.6%	14.6%	11.3%	14.5%	9.4%	17.7%	21.6%
No	3,792	**385**	463	319	131	163	84	189	187	112	261	89	146	123	71	301	202	107	58
	86.9%	**86.3%**	87.0%	86.9%	85.6%	84.5%	90.3%	82.9%	89.5%	85.5%	87.0%	84.0%	87.4%	85.4%	88.8%	85.5%	90.6%	82.3%	78.4%
Significantly different from column:*								I	H								RS	Q	Q

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 64

Does your child need or get special therapy such as physical, occupational, or speech therapy?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	177	**17**	16	5	6	10	0	0	4	0	6	0	0	5	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,363	**446**	532	367	156	247	32	4	83	1	344	77	24	312	90	43
	96.1%	**96.3%**	97.1%	98.7%	96.3%	96.1%	100.0%	100.0%	95.4%	100.0%	98.3%	100.0%	100.0%	98.4%	98.9%	100.0%
Yes	571	**61**	69	48	14	36	10	3	22	1	34	21	6	29	16	15
	13.1%	**13.7%**	13.0%	13.1%	9.0%	14.6%	31.3%	75.0%	26.5%	100.0%	9.9%	27.3%	25.0%	9.3%	17.8%	34.9%
No	3,792	**385**	463	319	142	211	22	1	61	0	310	56	18	283	74	28
	86.9%	**86.3%**	87.0%	86.9%	91.0%	85.4%	68.8%	25.0%	73.5%	0.0%	90.1%	72.7%	75.0%	90.7%	82.2%	65.1%
Significantly different from column:*						G	F				L	K		OP	NP	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 65

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child needs/gets special therapy (Q64)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	571	**61**	69	48	22	30	9	39	22	19	39	17	21	21	9	51	21	23	16
Number missing or multiple answer	22	**1**	3	3	0	0	1	1	0	0	1	0	1	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	549	**60**	66	45	22	30	8	38	22	19	38	17	20	21	9	50	21	22	16
	96.1%	**98.4%**	95.7%	93.8%	100.0%	100.0%	88.9%	97.4%	100.0%	100.0%	97.4%	100.0%	95.2%	100.0%	100.0%	98.0%	100.0%	95.7%	100.0%
Yes	370	**39**	41	31	12	21	6	23	16	11	26	12	11	14	5	33	11	17	10
	67.4%	**65.0%**	62.1%	68.9%	54.5%	70.0%	75.0%	60.5%	72.7%	57.9%	68.4%	70.6%	55.0%	66.7%	55.6%	66.0%	52.4%	77.3%	62.5%
No	179	**21**	25	14	10	9	2	15	6	8	12	5	9	7	4	17	10	5	6
	32.6%	**35.0%**	37.9%	31.1%	45.5%	30.0%	25.0%	39.5%	27.3%	42.1%	31.6%	29.4%	45.0%	33.3%	44.4%	34.0%	47.6%	22.7%	37.5%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 65

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child needs/gets special therapy (Q64)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	571	**61**	69	48	14	36	10	3	22	1	34	21	6	29	16	15
Number missing or multiple answer	22	**1**	3	3	0	1	0	0	1	0	0	1	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	549	**60**	66	45	14	35	10	3	21	1	34	20	6	29	15	15
	96.1%	**98.4%**	95.7%	93.8%	100.0%	97.2%	100.0%	100.0%	95.5%	100.0%	100.0%	95.2%	100.0%	100.0%	93.8%	100.0%
Yes	370	**39**	41	31	7	22	10	3	18	1	19	14	6	13	11	14
	67.4%	**65.0%**	62.1%	68.9%	50.0%	62.9%	100.0%	100.0%	85.7%	100.0%	55.9%	70.0%	100.0%	44.8%	73.3%	93.3%
No	179	**21**	25	14	7	13	0	0	3	0	15	6	0	16	4	1
	32.6%	**35.0%**	37.9%	31.1%	50.0%	37.1%	0.0%	0.0%	14.3%	0.0%	44.1%	30.0%	0.0%	55.2%	26.7%	6.7%
Significantly different from column:*														P		N

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 66

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child needs/gets special therapy for medical/behavioral/other health condition (Q64 & Q65)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	370	**39**	41	31	12	21	6	23	16	11	26	12	11	14	5	33	11	17	10
Number missing or multiple answer	4	**1**	0	1	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	366	**38**	41	30	12	20	6	22	16	11	26	12	11	14	5	33	11	17	10
	98.9%	**97.4%**	100.0%	96.8%	100.0%	95.2%	100.0%	95.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	335	**35**	39	30	11	20	4	21	14	11	23	11	10	13	5	30	10	15	10
	91.5%	**92.1%**	95.1%	100.0%	91.7%	100.0%	66.7%	95.5%	87.5%	100.0%	88.5%	91.7%	90.9%	92.9%	100.0%	90.9%	90.9%	88.2%	100.0%
No	31	**3**	2	0	1	0	2	1	2	0	3	1	1	1	0	3	1	2	0
	8.5%	**7.9%**	4.9%	0.0%	8.3%	0.0%	33.3%	4.5%	12.5%	0.0%	11.5%	8.3%	9.1%	7.1%	0.0%	9.1%	9.1%	11.8%	0.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 66

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child needs/gets special therapy for medical/behavioral/other health condition (Q64 & Q65)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	370	**39**	41	31	7	22	10	3	18	1	19	14	6	13	11	14
Number missing or multiple answer	4	**1**	0	1	0	1	0	0	0	0	0	1	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	366	**38**	41	30	7	21	10	3	18	1	19	13	6	13	11	14
	98.9%	**97.4%**	100.0%	96.8%	100.0%	95.5%	100.0%	100.0%	100.0%	100.0%	100.0%	92.9%	100.0%	100.0%	100.0%	100.0%
Yes	335	**35**	39	30	7	19	9	3	16	1	19	12	4	11	11	13
	91.5%	**92.1%**	95.1%	100.0%	100.0%	90.5%	90.0%	100.0%	88.9%	100.0%	100.0%	92.3%	66.7%	84.6%	100.0%	92.9%
No	31	**3**	2	0	0	2	1	0	2	0	0	1	2	2	0	1
	8.5%	**7.9%**	4.9%	0.0%	0.0%	9.5%	10.0%	0.0%	11.1%	0.0%	0.0%	7.7%	33.3%	15.4%	0.0%	7.1%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 67

Does your child have any kind of emotional, developmental, or behavioral problem for which he or she needs or gets treatment or counseling?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	186	**20**	19	14	0	2	2	3	1	0	3	0	3	0	0	3	1	2	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,354	**443**	529	358	153	191	92	226	208	131	298	106	165	144	80	350	222	129	74
	95.9%	**95.7%**	96.5%	96.2%	100.0%	99.0%	97.9%	98.7%	99.5%	100.0%	99.0%	100.0%	98.2%	100.0%	100.0%	99.2%	99.6%	98.5%	100.0%
Yes	647	**75**	82	55	15	39	20	36	38	14	59	24	26	21	14	59	24	30	18
	14.9%	**16.9%**	15.5%	15.4%	9.8%	20.4%	21.7%	15.9%	18.3%	10.7%	19.8%	22.6%	15.8%	14.6%	17.5%	16.9%	10.8%	23.3%	24.3%
No	3,707	**368**	447	303	138	152	72	190	170	117	239	82	139	123	66	291	198	99	56
	85.1%	**83.1%**	84.5%	84.6%	90.2%	79.6%	78.3%	84.1%	81.7%	89.3%	80.2%	77.4%	84.2%	85.4%	82.5%	83.1%	89.2%	76.7%	75.7%
Significantly different from column:*					FG	E	E			K	J						RS	Q	Q

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 67

Does your child have any kind of emotional, developmental, or behavioral problem for which he or she needs or gets treatment or counseling?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	186	**20**	19	14	6	12	1	0	6	0	6	3	0	5	2	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,354	**443**	529	358	156	245	31	4	81	1	344	74	24	312	89	42
	95.9%	**95.7%**	96.5%	96.2%	96.3%	95.3%	96.9%	100.0%	93.1%	100.0%	98.3%	96.1%	100.0%	98.4%	97.8%	97.7%
Yes	647	**75**	82	55	14	44	14	1	32	1	43	24	8	19	28	28
	14.9%	**16.9%**	15.5%	15.4%	9.0%	18.0%	45.2%	25.0%	39.5%	100.0%	12.5%	32.4%	33.3%	6.1%	31.5%	66.7%
No	3,707	**368**	447	303	142	201	17	3	49	0	301	50	16	293	61	14
	85.1%	**83.1%**	84.5%	84.6%	91.0%	82.0%	54.8%	75.0%	60.5%	0.0%	87.5%	67.6%	66.7%	93.9%	68.5%	33.3%
Significantly different from column:*	[redacted]		[redacted]	[redacted]	F	EG	F				L	K		OP	NP	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 68

Has this problem lasted or is it expected to last for at least 12 months?

Base: All respondents whose child has emotional, developmental or behavioral problem for which he or she needs/gets treatment (Q67)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	647	**75**	82	55	15	39	20	36	38	14	59	24	26	21	14	59	24	30	18
Number missing or multiple answer	20	**2**	2	0	0	1	1	1	1	0	2	0	0	1	0	2	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	627	**73**	80	55	15	38	19	35	37	14	57	24	26	20	14	57	23	29	18
	96.9%	**97.3%**	97.6%	100.0%	100.0%	97.4%	95.0%	97.2%	97.4%	100.0%	96.6%	100.0%	100.0%	95.2%	100.0%	96.6%	95.8%	96.7%	100.0%
Yes	567	**63**	70	52	13	35	14	33	29	13	48	22	21	18	14	48	18	27	16
	90.4%	**86.3%**	87.5%	94.5%	86.7%	92.1%	73.7%	94.3%	78.4%	92.9%	84.2%	91.7%	80.8%	90.0%	100.0%	84.2%	78.3%	93.1%	88.9%
No	60	**10**	10	3	2	3	5	2	8	1	9	2	5	2	0	9	5	2	2
	9.6%	**13.7%**	12.5%	5.5%	13.3%	7.9%	26.3%	5.7%	21.6%	7.1%	15.8%	8.3%	19.2%	10.0%	0.0%	15.8%	21.7%	6.9%	11.1%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 68

Has this problem lasted or is it expected to last for at least 12 months?

Base: All respondents whose child has emotional, developmental or behavioral problem for which he or she needs/gets treatment (Q67)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	647	**75**	82	55	14	44	14	1	32	1	43	24	8	19	28	28
Number missing or multiple answer	20	**2**	2	0	1	0	0	0	1	0	1	1	0	0	0	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	627	**73**	80	55	13	44	14	1	31	1	42	23	8	19	28	26
	96.9%	**97.3%**	97.6%	100.0%	92.9%	100.0%	100.0%	100.0%	96.9%	100.0%	97.7%	95.8%	100.0%	100.0%	100.0%	92.9%
Yes	567	**63**	70	52	10	37	14	1	29	1	36	21	6	18	21	24
	90.4%	**86.3%**	87.5%	94.5%	76.9%	84.1%	100.0%	100.0%	93.5%	100.0%	85.7%	91.3%	75.0%	94.7%	75.0%	92.3%
No	60	**10**	10	3	3	7	0	0	2	0	6	2	2	1	7	2
	9.6%	**13.7%**	12.5%	5.5%	23.1%	15.9%	0.0%	0.0%	6.5%	0.0%	14.3%	8.7%	25.0%	5.3%	25.0%	7.7%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 69

What is your child's age?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	211	**23**	25	11	0	0	0	1	1	2	0	1	0	1	0	2	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,329	**440**	523	361	153	193	94	228	208	129	301	105	168	143	80	351	222	131	73
	95.4%	**95.0%**	95.4%	97.0%	100.0%	100.0%	100.0%	99.6%	99.5%	98.5%	100.0%	99.1%	100.0%	99.3%	100.0%	99.4%	99.6%	100.0%	98.6%
Less than 1 year old	134	**15**	16	9	15	0	0	6	9	4	11	4	5	5	2	12	7	5	2
	3.1%	**3.4%**	3.1%	2.5%	9.8%	0.0%	0.0%	2.6%	4.3%	3.1%	3.7%	3.8%	3.0%	3.5%	2.5%	3.4%	3.2%	3.8%	2.7%
1 year old	260	**24**	28	28	24	0	0	13	11	9	14	7	7	10	4	20	16	6	2
	6.0%	**5.5%**	5.4%	7.8%	15.7%	0.0%	0.0%	5.7%	5.3%	7.0%	4.7%	6.7%	4.2%	7.0%	5.0%	5.7%	7.2%	4.6%	2.7%
2 years old	335	**30**	32	26	30	0	0	17	12	12	16	5	9	11	3	26	18	7	3
	7.7%	**6.8%**	6.1%	7.2%	19.6%	0.0%	0.0%	7.5%	5.8%	9.3%	5.3%	4.8%	5.4%	7.7%	3.8%	7.4%	8.1%	5.3%	4.1%
3 years old	286	**37**	34	21	37	0	0	20	17	14	22	5	12	17	7	30	16	16	5
	6.6%	**8.4%**	6.5%	5.8%	24.2%	0.0%	0.0%	8.8%	8.2%	10.9%	7.3%	4.8%	7.1%	11.9%	8.8%	8.5%	7.2%	12.2%	6.8%
4 to 6 years old	778	**72**	113	66	47	25	0	35	36	25	44	20	25	23	14	56	34	21	13
	18.0%	**16.4%**	21.6%	18.3%	30.7%	13.0%	0.0%	15.4%	17.3%	19.4%	14.6%	19.0%	14.9%	16.1%	17.5%	16.0%	15.3%	16.0%	17.8%
7 to 9 years old	727	**83**	79	64	0	83	0	42	40	21	62	17	38	26	15	67	46	22	14
	16.8%	**18.9%**	15.1%	17.7%	0.0%	43.0%	0.0%	18.4%	19.2%	16.3%	20.6%	16.2%	22.6%	18.2%	18.8%	19.1%	20.7%	16.8%	19.2%
10 to 13 years old	889	**85**	111	69	0	85	0	48	37	28	57	26	35	21	16	68	38	31	15
	20.5%	**19.3%**	21.2%	19.1%	0.0%	44.0%	0.0%	21.1%	17.8%	21.7%	18.9%	24.8%	20.8%	14.7%	20.0%	19.4%	17.1%	23.7%	20.5%
14 to 18 years old	920	**94**	110	78	0	0	94	47	46	16	75	21	37	30	19	72	47	23	19
	21.3%	**21.4%**	21.0%	21.6%	0.0%	0.0%	100.0%	20.6%	22.1%	12.4%	24.9%	20.0%	22.0%	21.0%	23.8%	20.5%	21.2%	17.6%	26.0%
3 years old or younger	1,015	**106**	110	84	106	0	0	56	49	39	63	21	33	43	16	88	57	34	12
	23.4%	**24.1%**	21.0%	23.3%	69.3%	0.0%	0.0%	24.6%	23.6%	30.2%	20.9%	20.0%	19.6%	30.1%	20.0%	25.1%	25.7%	26.0%	16.4%
Significantly different from column:*					FG	E	E			K	J		N	M					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 69

What is your child's age?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	211	**23**	25	11	11	11	0	0	5	0	10	2	0	10	2	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,329	**440**	523	361	151	246	32	4	82	1	340	75	24	307	89	43
	95.4%	**95.0%**	95.4%	97.0%	93.2%	95.7%	100.0%	100.0%	94.3%	100.0%	97.1%	97.4%	100.0%	96.8%	97.8%	100.0%
Less than 1 year old	134	**15**	16	9	3	6	5	0	3	0	13	1	1	14	0	1
	3.1%	**3.4%**	3.1%	2.5%	2.0%	2.4%	15.6%	0.0%	3.7%	0.0%	3.8%	1.3%	4.2%	4.6%	0.0%	2.3%
1 year old	260	**24**	28	28	9	11	4	0	1	0	22	2	0	21	3	0
	6.0%	**5.5%**	5.4%	7.8%	6.0%	4.5%	12.5%	0.0%	1.2%	0.0%	6.5%	2.7%	0.0%	6.8%	3.4%	0.0%
2 years old	335	**30**	32	26	9	21	0	0	5	0	24	5	1	24	5	1
	7.7%	**6.8%**	6.1%	7.2%	6.0%	8.5%	0.0%	0.0%	6.1%	0.0%	7.1%	6.7%	4.2%	7.8%	5.6%	2.3%
3 years old	286	**37**	34	21	9	23	2	0	5	0	30	7	0	27	9	1
	6.6%	**8.4%**	6.5%	5.8%	6.0%	9.3%	6.3%	0.0%	6.1%	0.0%	8.8%	9.3%	0.0%	8.8%	10.1%	2.3%
4 to 6 years old	778	**72**	113	66	22	41	6	2	13	0	55	15	2	49	16	6
	18.0%	**16.4%**	21.6%	18.3%	14.6%	16.7%	18.8%	50.0%	15.9%	0.0%	16.2%	20.0%	8.3%	16.0%	18.0%	14.0%
7 to 9 years old	727	**83**	79	64	31	44	7	1	17	1	63	16	3	59	12	12
	16.8%	**18.9%**	15.1%	17.7%	20.5%	17.9%	21.9%	25.0%	20.7%	100.0%	18.5%	21.3%	12.5%	19.2%	13.5%	27.9%
10 to 13 years old	889	**85**	111	69	33	45	6	1	15	0	64	13	8	60	17	8
	20.5%	**19.3%**	21.2%	19.1%	21.9%	18.3%	18.8%	25.0%	18.3%	0.0%	18.8%	17.3%	33.3%	19.5%	19.1%	18.6%
14 to 18 years old	920	**94**	110	78	35	55	2	0	23	0	69	16	9	53	27	14
	21.3%	**21.4%**	21.0%	21.6%	23.2%	22.4%	6.3%	0.0%	28.0%	0.0%	20.3%	21.3%	37.5%	17.3%	30.3%	32.6%
3 years old or younger	1,015	**106**	110	84	30	61	11	0	14	0	89	15	2	86	17	3
	23.4%	**24.1%**	21.0%	23.3%	19.9%	24.8%	34.4%	0.0%	17.1%	0.0%	26.2%	20.0%	8.3%	28.0%	19.1%	7.0%
Significantly different from column:*														P		N

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 70

Is your child male or female?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	215	**25**	25	10	2	1	1	0	0	0	2	1	0	2	1	2	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,325	**438**	523	362	151	192	93	229	209	131	299	105	168	142	79	351	223	131	73
	95.3%	**94.6%**	95.4%	97.3%	98.7%	99.5%	98.9%	100.0%	100.0%	100.0%	99.3%	99.1%	100.0%	98.6%	98.8%	99.4%	100.0%	100.0%	98.6%
Male	2,200	**229**	276	164	77	104	47	229	0	76	148	61	81	74	46	179	116	65	42
	50.9%	**52.3%**	52.8%	45.3%	51.0%	54.2%	50.5%	100.0%	0.0%	58.0%	49.5%	58.1%	48.2%	52.1%	58.2%	51.0%	52.0%	49.6%	57.5%
Female	2,125	**209**	247	198	74	88	46	0	209	55	151	44	87	68	33	172	107	66	31
	49.1%	**47.7%**	47.2%	54.7%	49.0%	45.8%	49.5%	0.0%	100.0%	42.0%	50.5%	41.9%	51.8%	47.9%	41.8%	49.0%	48.0%	50.4%	42.5%
Significantly different from column:*		**D**						I	H										

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 70

Is your child male or female?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	215	**25**	25	10	11	13	0	0	5	0	12	2	0	11	3	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,325	**438**	523	362	151	244	32	4	82	1	338	75	24	306	88	43
	95.3%	**94.6%**	95.4%	97.3%	93.2%	94.9%	100.0%	100.0%	94.3%	100.0%	96.6%	97.4%	100.0%	96.5%	96.7%	100.0%
Male	2,200	**229**	276	164	68	138	15	1	46	1	173	45	10	155	52	21
	50.9%	**52.3%**	52.8%	45.3%	45.0%	56.6%	46.9%	25.0%	56.1%	100.0%	51.2%	60.0%	41.7%	50.7%	59.1%	48.8%
Female	2,125	**209**	247	198	83	106	17	3	36	0	165	30	14	151	36	22
	49.1%	**47.7%**	47.2%	54.7%	55.0%	43.4%	53.1%	75.0%	43.9%	0.0%	48.8%	40.0%	58.3%	49.3%	40.9%	51.2%
Significantly different from column:*		**D**			F	E										

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 71

Is your child of Hispanic or Latino origin or descent?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	288	**31**	39	15	6	1	3	5	3	0	0	2	2	2	1	7	3	1	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,252	**432**	509	357	147	192	91	224	206	131	301	104	166	142	79	346	220	130	72
	93.7%	**93.3%**	92.9%	96.0%	96.1%	99.5%	96.8%	97.8%	98.6%	100.0%	100.0%	98.1%	98.8%	98.6%	98.8%	98.0%	98.7%	99.2%	97.3%
Yes, Hispanic or Latino	1,709	**131**	138	105	55	58	16	76	55	131	0	42	3	72	12	118	92	27	10
	40.2%	**30.3%**	27.1%	29.4%	37.4%	30.2%	17.6%	33.9%	26.7%	100.0%	0.0%	40.4%	1.8%	50.7%	15.2%	34.1%	41.8%	20.8%	13.9%
No, not Hispanic or Latino	2,543	**301**	371	252	92	134	75	148	151	0	301	62	163	70	67	228	128	103	62
	59.8%	**69.7%**	72.9%	70.6%	62.6%	69.8%	82.4%	66.1%	73.3%	0.0%	100.0%	59.6%	98.2%	49.3%	84.8%	65.9%	58.2%	79.2%	86.1%
Significantly different from column:*		**A**			G	G	EF			K	J	M	LN	M	P	O	RS	Q	Q

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 71

Is your child of Hispanic or Latino origin or descent?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	288	**31**	39	15	12	17	0	0	5	0	13	6	1	10	7	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,252	**432**	509	357	150	240	32	4	82	1	337	71	23	307	84	41
	93.7%	**93.3%**	92.9%	96.0%	92.6%	93.4%	100.0%	100.0%	94.3%	100.0%	96.3%	92.2%	95.8%	96.8%	92.3%	95.3%
Yes, Hispanic or Latino	1,709	**131**	138	105	50	68	12	0	28	0	100	24	7	103	25	3
	40.2%	**30.3%**	27.1%	29.4%	33.3%	28.3%	37.5%	0.0%	34.1%	0.0%	29.7%	33.8%	30.4%	33.6%	29.8%	7.3%
No, not Hispanic or Latino	2,543	**301**	371	252	100	172	20	4	54	1	237	47	16	204	59	38
	59.8%	**69.7%**	72.9%	70.6%	66.7%	71.7%	62.5%	100.0%	65.9%	100.0%	70.3%	66.2%	69.6%	66.4%	70.2%	92.7%
Significantly different from column:*		**A**												P	P	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 72

What is your child's race? Mark one or more.

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	456	**45**	43	24	11	7	6	13	10	14	6	0	0	0	2	15	11	3	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,084	**418**	505	348	142	186	88	216	199	117	295	106	168	144	78	338	212	128	73
	90.0%	**90.3%**	92.2%	93.5%	92.8%	96.4%	93.6%	94.3%	95.2%	89.3%	98.0%	100.0%	100.0%	100.0%	97.5%	95.8%	95.1%	97.7%	98.6%
White	1,465	**153**	186	144	55	68	29	86	66	67	84	106	0	47	24	127	90	44	17
	35.9%	**36.6%**	36.8%	41.4%	38.7%	36.6%	33.0%	39.8%	33.2%	57.3%	28.5%	100.0%	0.0%	32.6%	30.8%	37.6%	42.5%	34.4%	23.3%
Black or African American	1,759	**206**	265	170	67	96	43	97	109	14	190	0	168	38	37	169	84	76	45
	43.1%	**49.3%**	52.5%	48.9%	47.2%	51.6%	48.9%	44.9%	54.8%	12.0%	64.4%	0.0%	100.0%	26.4%	47.4%	50.0%	39.6%	59.4%	61.6%
Asian	335	**43**	37	24	17	12	14	26	15	5	36	0	0	43	18	25	18	10	13
	8.2%	**10.3%**	7.3%	6.9%	12.0%	6.5%	15.9%	12.0%	7.5%	4.3%	12.2%	0.0%	0.0%	29.9%	23.1%	7.4%	8.5%	7.8%	17.8%
Native Hawaiian or other Pacific Islander	35	**5**	10	5	1	3	1	4	1	1	4	0	0	5	2	3	2	2	1
	0.9%	**1.2%**	2.0%	1.4%	0.7%	1.6%	1.1%	1.9%	0.5%	0.9%	1.4%	0.0%	0.0%	3.5%	2.6%	0.9%	0.9%	1.6%	1.4%
American Indian or Alaska Native	132	**14**	12	16	7	5	2	7	6	3	9	0	0	14	4	10	7	3	3
	3.2%	**3.3%**	2.4%	4.6%	4.9%	2.7%	2.3%	3.2%	3.0%	2.6%	3.1%	0.0%	0.0%	9.7%	5.1%	3.0%	3.3%	2.3%	4.1%
Other	1,102	**85**	101	59	37	35	12	39	45	61	23	0	0	85	15	70	57	18	9
	27.0%	**20.3%**	20.0%	17.0%	26.1%	18.8%	13.6%	18.1%	22.6%	52.1%	7.8%	0.0%	0.0%	59.0%	19.2%	20.7%	26.9%	14.1%	12.3%

NA - Not applicable

Please note that respondents could select more than one response option, therefore percentages may not add up to 100%.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 72

What is your child's race? Mark one or more.

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	456	**45**	43	24	18	24	1	0	9	0	23	10	1	22	9	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,084	**418**	505	348	144	233	31	4	78	1	327	67	23	295	82	41
	90.0%	**90.3%**	92.2%	93.5%	88.9%	90.7%	96.9%	100.0%	89.7%	100.0%	93.4%	87.0%	95.8%	93.1%	90.1%	95.3%
White	1,465	**153**	186	144	51	83	15	3	29	1	123	24	5	114	26	13
	35.9%	**36.6%**	36.8%	41.4%	35.4%	35.6%	48.4%	75.0%	37.2%	100.0%	37.6%	35.8%	21.7%	38.6%	31.7%	31.7%
Black or African American	1,759	**206**	265	170	66	121	11	1	36	0	161	33	12	139	39	28
	43.1%	**49.3%**	52.5%	48.9%	45.8%	51.9%	35.5%	25.0%	46.2%	0.0%	49.2%	49.3%	52.2%	47.1%	47.6%	68.3%
Asian	335	**43**	37	24	15	27	1	1	8	0	34	6	3	33	7	3
	8.2%	**10.3%**	7.3%	6.9%	10.4%	11.6%	3.2%	25.0%	10.3%	0.0%	10.4%	9.0%	13.0%	11.2%	8.5%	7.3%
Native Hawaiian or other Pacific Islander	35	**5**	10	5	0	3	2	0	3	0	5	0	0	4	0	1
	0.9%	**1.2%**	2.0%	1.4%	0.0%	1.3%	6.5%	0.0%	3.8%	0.0%	1.5%	0.0%	0.0%	1.4%	0.0%	2.4%
American Indian or Alaska Native	132	**14**	12	16	4	9	1	0	1	0	10	1	3	8	3	3
	3.2%	**3.3%**	2.4%	4.6%	2.8%	3.9%	3.2%	0.0%	1.3%	0.0%	3.1%	1.5%	13.0%	2.7%	3.7%	7.3%
Other	1,102	**85**	101	59	35	42	7	0	20	0	66	9	10	61	18	6
	27.0%	**20.3%**	20.0%	17.0%	24.3%	18.0%	22.6%	0.0%	25.6%	0.0%	20.2%	13.4%	43.5%	20.7%	22.0%	14.6%

NA - Not applicable

Please note that respondents could select more than one response option, therefore percentages may not add up to 100%.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 73

What is your age?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	303	**32**	40	17	4	4	3	7	3	2	6	2	1	1	1	2	0	0	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,237	**431**	508	355	149	189	91	222	206	129	295	104	167	143	79	351	223	131	72
	93.3%	**93.1%**	92.7%	95.4%	97.4%	97.9%	96.8%	96.9%	98.6%	98.5%	98.0%	98.1%	99.4%	99.3%	98.8%	99.4%	100.0%	100.0%	97.3%
Under 18	191	**21**	20	11	5	8	8	11	10	1	20	2	14	5	10	11	15	3	2
	4.5%	**4.9%**	3.9%	3.1%	3.4%	4.2%	8.8%	5.0%	4.9%	0.8%	6.8%	1.9%	8.4%	3.5%	12.7%	3.1%	6.7%	2.3%	2.8%
18 to 24	195	**17**	16	14	16	0	1	7	10	10	6	4	2	9	1	16	14	2	0
	4.6%	**3.9%**	3.1%	3.9%	10.7%	0.0%	1.1%	3.2%	4.9%	7.8%	2.0%	3.8%	1.2%	6.3%	1.3%	4.6%	6.3%	1.5%	0.0%
25 to 34	1,218	**121**	157	97	64	51	5	59	62	48	72	28	43	44	15	106	76	38	7
	28.7%	**28.1%**	30.9%	27.3%	43.0%	27.0%	5.5%	26.6%	30.1%	37.2%	24.4%	26.9%	25.7%	30.8%	19.0%	30.2%	34.1%	29.0%	9.7%
35 to 44	1,590	**162**	201	144	53	79	30	86	74	46	113	48	58	51	21	141	81	52	28
	37.5%	**37.6%**	39.6%	40.6%	35.6%	41.8%	33.0%	38.7%	35.9%	35.7%	38.3%	46.2%	34.7%	35.7%	26.6%	40.2%	36.3%	39.7%	38.9%
45 to 54	743	**78**	82	61	7	39	31	41	36	20	57	13	33	29	17	60	25	24	27
	17.5%	**18.1%**	16.1%	17.2%	4.7%	20.6%	34.1%	18.5%	17.5%	15.5%	19.3%	12.5%	19.8%	20.3%	21.5%	17.1%	11.2%	18.3%	37.5%
55 to 64	196	**20**	22	13	1	6	13	12	8	2	17	5	9	5	9	11	7	7	6
	4.6%	**4.6%**	4.3%	3.7%	0.7%	3.2%	14.3%	5.4%	3.9%	1.6%	5.8%	4.8%	5.4%	3.5%	11.4%	3.1%	3.1%	5.3%	8.3%
65 to 74	77	**8**	8	11	2	4	2	3	5	1	7	2	6	0	5	3	3	4	1
	1.8%	**1.9%**	1.6%	3.1%	1.3%	2.1%	2.2%	1.4%	2.4%	0.8%	2.4%	1.9%	3.6%	0.0%	6.3%	0.9%	1.3%	3.1%	1.4%
75 or older	27	**4**	2	4	1	2	1	3	1	1	3	2	2	0	1	3	2	1	1
	0.6%	**0.9%**	0.4%	1.1%	0.7%	1.1%	1.1%	1.4%	0.5%	0.8%	1.0%	1.9%	1.2%	0.0%	1.3%	0.9%	0.9%	0.8%	1.4%
35 or older	2,633	**272**	315	233	64	130	77	145	124	70	197	70	108	85	53	218	118	88	63
	62.1%	**63.1%**	62.0%	65.6%	43.0%	68.8%	84.6%	65.3%	60.2%	54.3%	66.8%	67.3%	64.7%	59.4%	67.1%	62.1%	52.9%	67.2%	87.5%
Significantly different from column:*					FG	EG	EF			K	J						RS	QS	QR

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 73

What is your age?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	303	**32**	40	17	13	15	2	0	7	0	15	4	1	15	4	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,237	**431**	508	355	149	242	30	4	80	1	335	73	23	302	87	42
	93.3%	**93.1%**	92.7%	95.4%	92.0%	94.2%	93.8%	100.0%	92.0%	100.0%	95.7%	94.8%	95.8%	95.3%	95.6%	97.7%
Under 18	191	**21**	20	11	8	11	2	0	6	0	15	2	4	12	4	5
	4.5%	**4.9%**	3.9%	3.1%	5.4%	4.5%	6.7%	0.0%	7.5%	0.0%	4.5%	2.7%	17.4%	4.0%	4.6%	11.9%
18 to 24	195	**17**	16	14	10	5	1	0	3	0	14	3	0	13	4	0
	4.6%	**3.9%**	3.1%	3.9%	6.7%	2.1%	3.3%	0.0%	3.8%	0.0%	4.2%	4.1%	0.0%	4.3%	4.6%	0.0%
25 to 34	1,218	**121**	157	97	38	66	13	2	16	0	102	16	3	95	14	12
	28.7%	**28.1%**	30.9%	27.3%	25.5%	27.3%	43.3%	50.0%	20.0%	0.0%	30.4%	21.9%	13.0%	31.5%	16.1%	28.6%
35 to 44	1,590	**162**	201	144	54	95	10	2	27	1	122	33	7	112	38	12
	37.5%	**37.6%**	39.6%	40.6%	36.2%	39.3%	33.3%	50.0%	33.8%	100.0%	36.4%	45.2%	30.4%	37.1%	43.7%	28.6%
45 to 54	743	**78**	82	61	29	46	2	0	19	0	57	14	7	50	19	9
	17.5%	**18.1%**	16.1%	17.2%	19.5%	19.0%	6.7%	0.0%	23.8%	0.0%	17.0%	19.2%	30.4%	16.6%	21.8%	21.4%
55 to 64	196	**20**	22	13	7	11	1	0	5	0	17	2	1	15	2	3
	4.6%	**4.6%**	4.3%	3.7%	4.7%	4.5%	3.3%	0.0%	6.3%	0.0%	5.1%	2.7%	4.3%	5.0%	2.3%	7.1%
65 to 74	77	**8**	8	11	2	5	1	0	3	0	5	2	1	4	3	1
	1.8%	**1.9%**	1.6%	3.1%	1.3%	2.1%	3.3%	0.0%	3.8%	0.0%	1.5%	2.7%	4.3%	1.3%	3.4%	2.4%
75 or older	27	**4**	2	4	1	3	0	0	1	0	3	1	0	1	3	0
	0.6%	**0.9%**	0.4%	1.1%	0.7%	1.2%	0.0%	0.0%	1.3%	0.0%	0.9%	1.4%	0.0%	0.3%	3.4%	0.0%
35 or older	2,633	**272**	315	233	93	160	14	2	55	1	204	52	16	182	65	25
	62.1%	**63.1%**	62.0%	65.6%	62.4%	66.1%	46.7%	50.0%	68.8%	100.0%	60.9%	71.2%	69.6%	60.3%	74.7%	59.5%
Significantly different from column:*						G	F							O	N	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 74

Are you male or female?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	265	**30**	35	14	2	4	3	4	4	1	6	2	0	0	0	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,275	**433**	513	358	151	189	91	225	205	130	295	104	168	144	80	353	223	130	74
	94.2%	**93.5%**	93.6%	96.2%	98.7%	97.9%	96.8%	98.3%	98.1%	99.2%	98.0%	98.1%	100.0%	100.0%	100.0%	100.0%	100.0%	99.2%	100.0%
Male	655	**80**	73	56	26	35	19	46	33	12	67	14	32	32	80	0	40	19	19
	15.3%	**18.5%**	14.2%	15.6%	17.2%	18.5%	20.9%	20.4%	16.1%	9.2%	22.7%	13.5%	19.0%	22.2%	100.0%	0.0%	17.9%	14.6%	25.7%
Female	3,620	**353**	440	302	125	154	72	179	172	118	228	90	136	112	0	353	183	111	55
	84.7%	**81.5%**	85.8%	84.4%	82.8%	81.5%	79.1%	79.6%	83.9%	90.8%	77.3%	86.5%	81.0%	77.8%	0.0%	100.0%	82.1%	85.4%	74.3%
Significantly different from column:*										K	J				P	O			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 74

Are you male or female?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	265	**30**	35	14	13	15	1	0	6	0	14	3	1	15	3	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,275	**433**	513	358	149	242	31	4	81	1	336	74	23	302	88	43
	94.2%	**93.5%**	93.6%	96.2%	92.0%	94.2%	96.9%	100.0%	93.1%	100.0%	96.0%	96.1%	95.8%	95.3%	96.7%	100.0%
Male	655	**80**	73	56	35	38	6	1	16	0	63	11	6	57	13	10
	15.3%	**18.5%**	14.2%	15.6%	23.5%	15.7%	19.4%	25.0%	19.8%	0.0%	18.8%	14.9%	26.1%	18.9%	14.8%	23.3%
Female	3,620	**353**	440	302	114	204	25	3	65	1	273	63	17	245	75	33
	84.7%	**81.5%**	85.8%	84.4%	76.5%	84.3%	80.6%	75.0%	80.2%	100.0%	81.3%	85.1%	73.9%	81.1%	85.2%	76.7%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 75

What is the highest grade or level of school that you have completed?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	381	**35**	46	22	5	4	5	6	5	2	8	2	1	2	2	4	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,159	**428**	502	350	148	189	89	223	204	129	293	104	167	142	78	349	223	131	74
	91.6%	**92.4%**	91.6%	94.1%	96.7%	97.9%	94.7%	97.4%	97.6%	98.5%	97.3%	98.1%	99.4%	98.6%	97.5%	98.9%	100.0%	100.0%	100.0%
8th grade or less	500	**36**	38	38	13	18	5	24	12	22	14	7	7	19	7	29	36	0	0
	12.0%	**8.4%**	7.6%	10.9%	8.8%	9.5%	5.6%	10.8%	5.9%	17.1%	4.8%	6.7%	4.2%	13.4%	9.0%	8.3%	16.1%	0.0%	0.0%
Some high school, but did not graduate	508	**48**	58	38	17	19	11	23	25	35	13	9	6	28	8	40	48	0	0
	12.2%	**11.2%**	11.6%	10.9%	11.5%	10.1%	12.4%	10.3%	12.3%	27.1%	4.4%	8.7%	3.6%	19.7%	10.3%	11.5%	21.5%	0.0%	0.0%
High school graduate or GED	1,326	**139**	174	115	49	59	31	69	70	35	101	47	52	37	25	114	139	0	0
	31.9%	**32.5%**	34.7%	32.9%	33.1%	31.2%	34.8%	30.9%	34.3%	27.1%	34.5%	45.2%	31.1%	26.1%	32.1%	32.7%	62.3%	0.0%	0.0%
Some college or 2-year degree	1,005	**131**	122	102	48	60	23	65	66	27	103	30	61	37	19	111	0	131	0
	24.2%	**30.6%**	24.3%	29.1%	32.4%	31.7%	25.8%	29.1%	32.4%	20.9%	35.2%	28.8%	36.5%	26.1%	24.4%	31.8%	0.0%	100.0%	0.0%
4-year college graduate	423	**40**	62	33	10	16	14	19	20	3	35	5	23	12	12	28	0	0	40
	10.2%	**9.3%**	12.4%	9.4%	6.8%	8.5%	15.7%	8.5%	9.8%	2.3%	11.9%	4.8%	13.8%	8.5%	15.4%	8.0%	0.0%	0.0%	54.1%
More than 4-year college degree	397	**34**	48	24	11	17	5	23	11	7	27	6	18	9	7	27	0	0	34
	9.5%	**7.9%**	9.6%	6.9%	7.4%	9.0%	5.6%	10.3%	5.4%	5.4%	9.2%	5.8%	10.8%	6.3%	9.0%	7.7%	0.0%	0.0%	45.9%
4-year college graduate or more	820	**74**	110	57	21	33	19	42	31	10	62	11	41	21	19	55	0	0	74
	19.7%	**17.3%**	21.9%	16.3%	14.2%	17.5%	21.3%	18.8%	15.2%	7.8%	21.2%	10.6%	24.6%	14.8%	24.4%	15.8%	0.0%	0.0%	100.0%
Significantly different from column:*										K	J	M	LN	M			S	S	QR

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 75

What is the highest grade or level of school that you have completed?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	381	**35**	46	22	15	18	1	0	6	0	18	4	1	16	6	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,159	**428**	502	350	147	239	31	4	81	1	332	73	23	301	85	42
	91.6%	**92.4%**	91.6%	94.1%	90.7%	93.0%	96.9%	100.0%	93.1%	100.0%	94.9%	94.8%	95.8%	95.0%	93.4%	97.7%
8th grade or less	500	**36**	38	38	13	22	1	0	6	0	24	8	4	21	11	4
	12.0%	**8.4%**	7.6%	10.9%	8.8%	9.2%	3.2%	0.0%	7.4%	0.0%	7.2%	11.0%	17.4%	7.0%	12.9%	9.5%
Some high school, but did not graduate	508	**48**	58	38	24	16	7	0	8	0	40	5	3	37	5	6
	12.2%	**11.2%**	11.6%	10.9%	16.3%	6.7%	22.6%	0.0%	9.9%	0.0%	12.0%	6.8%	13.0%	12.3%	5.9%	14.3%
High school graduate or GED	1,326	**139**	174	115	55	78	4	2	17	1	121	14	4	103	28	8
	31.9%	**32.5%**	34.7%	32.9%	37.4%	32.6%	12.9%	50.0%	21.0%	100.0%	36.4%	19.2%	17.4%	34.2%	32.9%	19.0%
Some college or 2-year degree	1,005	**131**	122	102	33	80	13	2	35	0	92	33	6	90	25	16
	24.2%	**30.6%**	24.3%	29.1%	22.4%	33.5%	41.9%	50.0%	43.2%	0.0%	27.7%	45.2%	26.1%	29.9%	29.4%	38.1%
4-year college graduate	423	**40**	62	33	13	22	3	0	7	0	32	6	2	28	7	5
	10.2%	**9.3%**	12.4%	9.4%	8.8%	9.2%	9.7%	0.0%	8.6%	0.0%	9.6%	8.2%	8.7%	9.3%	8.2%	11.9%
More than 4-year college degree	397	**34**	48	24	9	21	3	0	8	0	23	7	4	22	9	3
	9.5%	**7.9%**	9.6%	6.9%	6.1%	8.8%	9.7%	0.0%	9.9%	0.0%	6.9%	9.6%	17.4%	7.3%	10.6%	7.1%
4-year college graduate or more	820	**74**	110	57	22	43	6	0	15	0	55	13	6	50	16	8
	19.7%	**17.3%**	21.9%	16.3%	15.0%	18.0%	19.4%	0.0%	18.5%	0.0%	16.6%	17.8%	26.1%	16.6%	18.8%	19.0%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 76

How are you related to the child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	317	**33**	42	21	2	4	6	6	5	2	8	3	2	0	0	4	1	3	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,223	**430**	506	351	151	189	88	223	204	129	293	103	166	144	80	349	222	128	74
	93.0%	**92.9%**	92.3%	94.4%	98.7%	97.9%	93.6%	97.4%	97.6%	98.5%	97.3%	97.2%	98.8%	100.0%	100.0%	98.9%	99.6%	97.7%	100.0%
Mother or father	3,996	**410**	477	326	144	182	82	212	195	126	276	100	154	140	76	333	215	117	72
	94.6%	**95.3%**	94.3%	92.9%	95.4%	96.3%	93.2%	95.1%	95.6%	97.7%	94.2%	97.1%	92.8%	97.2%	95.0%	95.4%	96.8%	91.4%	97.3%
Grandparent	142	**15**	15	14	5	6	4	8	7	2	13	2	9	3	3	12	5	8	2
	3.4%	**3.5%**	3.0%	4.0%	3.3%	3.2%	4.5%	3.6%	3.4%	1.6%	4.4%	1.9%	5.4%	2.1%	3.8%	3.4%	2.3%	6.3%	2.7%
Aunt or uncle	25	**1**	5	2	0	0	1	1	0	0	1	0	0	1	0	1	0	1	0
	0.6%	**0.2%**	1.0%	0.6%	0.0%	0.0%	1.1%	0.4%	0.0%	0.0%	0.3%	0.0%	0.0%	0.7%	0.0%	0.3%	0.0%	0.8%	0.0%
Older brother or sister	14	**0**	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.3%	**0.0%**	0.8%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other relative	3	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.1%	**0.0%**	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Legal guardian	36	**3**	5	8	1	1	1	2	1	1	2	1	2	0	1	2	1	2	0
	0.9%	**0.7%**	1.0%	2.3%	0.7%	0.5%	1.1%	0.9%	0.5%	0.8%	0.7%	1.0%	1.2%	0.0%	1.3%	0.6%	0.5%	1.6%	0.0%
Someone else	7	**1**	0	0	1	0	0	0	1	0	1	0	1	0	0	1	1	0	0
	0.2%	**0.2%**	0.0%	0.0%	0.7%	0.0%	0.0%	0.0%	0.5%	0.0%	0.3%	0.0%	0.6%	0.0%	0.0%	0.3%	0.5%	0.0%	0.0%

NA - Not applicable

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 76

How are you related to the child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	317	**33**	42	21	13	18	1	0	7	0	17	3	1	15	6	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,223	**430**	506	351	149	239	31	4	80	1	333	74	23	302	85	43
	93.0%	**92.9%**	92.3%	94.4%	92.0%	93.0%	96.9%	100.0%	92.0%	100.0%	95.1%	96.1%	95.8%	95.3%	93.4%	100.0%
Mother or father	3,996	**410**	477	326	144	227	29	4	72	1	322	67	21	294	79	37
	94.6%	**95.3%**	94.3%	92.9%	96.6%	95.0%	93.5%	100.0%	90.0%	100.0%	96.7%	90.5%	91.3%	97.4%	92.9%	86.0%
Grandparent	142	**15**	15	14	3	9	2	0	5	0	9	4	2	7	4	4
	3.4%	**3.5%**	3.0%	4.0%	2.0%	3.8%	6.5%	0.0%	6.3%	0.0%	2.7%	5.4%	8.7%	2.3%	4.7%	9.3%
Aunt or uncle	25	**1**	5	2	1	0	0	0	0	0	0	1	0	0	1	0
	0.6%	**0.2%**	1.0%	0.6%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	0.0%	0.0%	1.2%	0.0%
Older brother or sister	14	**0**	4	1	0	0	0	0	0	0	0	0	0	0	0	0
	0.3%	**0.0%**	0.8%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other relative	3	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.1%	**0.0%**	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Legal guardian	36	**3**	5	8	1	2	0	0	2	0	1	2	0	0	1	2
	0.9%	**0.7%**	1.0%	2.3%	0.7%	0.8%	0.0%	0.0%	2.5%	0.0%	0.3%	2.7%	0.0%	0.0%	1.2%	4.7%
Someone else	7	**1**	0	0	0	1	0	0	1	0	1	0	0	1	0	0
	0.2%	**0.2%**	0.0%	0.0%	0.0%	0.4%	0.0%	0.0%	1.3%	0.0%	0.3%	0.0%	0.0%	0.3%	0.0%	0.0%

NA - Not applicable

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 77

X005

In the last 6 months, did you and your child's doctor or other health provider talk about specific things you could do to prevent illness in your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	352	**37**	44	23	5	5	6	7	8	1	13	2	6	1	2	6	5	3	0
Number no experience	763	**80**	97	57	18	38	24	34	45	23	57	19	30	30	10	70	44	25	11
Usable responses	3,425	**346**	407	292	130	150	64	188	156	107	231	85	132	113	68	277	174	103	63
	75.4%	**74.7%**	74.3%	78.5%	85.0%	77.7%	68.1%	82.1%	74.6%	81.7%	76.7%	80.2%	78.6%	78.5%	85.0%	78.5%	78.0%	78.6%	85.1%
Yes	2,006	**194**	223	160	73	90	30	105	87	57	134	48	76	62	34	159	85	67	39
	58.6%	**56.1%**	54.8%	54.8%	56.2%	60.0%	46.9%	55.9%	55.8%	53.3%	58.0%	56.5%	57.6%	54.9%	50.0%	57.4%	48.9%	65.0%	61.9%
No	1,419	**152**	184	132	57	60	34	83	69	50	97	37	56	51	34	118	89	36	24
	41.4%	**43.9%**	45.2%	45.2%	43.8%	40.0%	53.1%	44.1%	44.2%	46.7%	42.0%	43.5%	42.4%	45.1%	50.0%	42.6%	51.1%	35.0%	38.1%
Significantly different from column:*																	R	Q	

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 77

X005

In the last 6 months, did you and your child's doctor or other health provider talk about specific things you could do to prevent illness in your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	352	**37**	44	23	16	19	1	0	7	0	20	4	1	19	5	1
Number no experience	763	**80**	97	57	55	22	2	0	6	0	65	11	4	55	16	9
Usable responses	3,425	**346**	407	292	91	216	29	4	74	1	265	62	19	243	70	33
	75.4%	**74.7%**	74.3%	78.5%	56.2%	84.0%	90.6%	100.0%	85.1%	100.0%	75.7%	80.5%	79.2%	76.7%	76.9%	76.7%
Yes	2,006	**194**	223	160	39	127	22	4	49	1	142	40	12	132	40	22
	58.6%	**56.1%**	54.8%	54.8%	42.9%	58.8%	75.9%	100.0%	66.2%	100.0%	53.6%	64.5%	63.2%	54.3%	57.1%	66.7%
No	1,419	**152**	184	132	52	89	7	0	25	0	123	22	7	111	30	11
	41.4%	**43.9%**	45.2%	45.2%	57.1%	41.2%	24.1%	0.0%	33.8%	0.0%	46.4%	35.5%	36.8%	45.7%	42.9%	33.3%
Significantly different from column:*					FG	E	E									

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 78

X006

In the last 6 months, did you and your child's doctor or other health provider talk about starting or stopping a prescription medication for your child?

Base: All respondents who visited a doctor or other health provider (Q77)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	3,425	**346**	407	292	130	150	64	188	156	107	231	85	132	113	68	277	174	103	63
Number missing or multiple answer	53	**6**	6	5	2	2	2	2	4	1	5	1	2	2	1	5	3	3	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	3,372	**340**	401	287	128	148	62	186	152	106	226	84	130	111	67	272	171	100	63
	98.5%	**98.3%**	98.5%	98.3%	98.5%	98.7%	96.9%	98.9%	97.4%	99.1%	97.8%	98.8%	98.5%	98.2%	98.5%	98.2%	98.3%	97.1%	100.0%
Yes	607	**61**	61	45	23	27	11	33	28	13	48	14	23	22	14	47	22	25	14
	18.0%	**17.9%**	15.2%	15.7%	18.0%	18.2%	17.7%	17.7%	18.4%	12.3%	21.2%	16.7%	17.7%	19.8%	20.9%	17.3%	12.9%	25.0%	22.2%
No	2,765	**279**	340	242	105	121	51	153	124	93	178	70	107	89	53	225	149	75	49
	82.0%	**82.1%**	84.8%	84.3%	82.0%	81.8%	82.3%	82.3%	81.6%	87.7%	78.8%	83.3%	82.3%	80.2%	79.1%	82.7%	87.1%	75.0%	77.8%
Significantly different from column:*										K	J						R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 78

X006

In the last 6 months, did you and your child's doctor or other health provider talk about starting or stopping a prescription medication for your child?

Base: All respondents who visited a doctor or other health provider (Q77)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	3,425	**346**	407	292	91	216	29	4	74	1	265	62	19	243	70	33
Number missing or multiple answer	53	**6**	6	5	1	4	0	1	1	0	4	1	1	5	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	3,372	**340**	401	287	90	212	29	3	73	1	261	61	18	238	69	33
	98.5%	**98.3%**	98.5%	98.3%	98.9%	98.1%	100.0%	75.0%	98.6%	100.0%	98.5%	98.4%	94.7%	97.9%	98.6%	100.0%
Yes	607	**61**	61	45	8	35	14	0	31	1	43	13	5	31	15	15
	18.0%	**17.9%**	15.2%	15.7%	8.9%	16.5%	48.3%	0.0%	42.5%	100.0%	16.5%	21.3%	27.8%	13.0%	21.7%	45.5%
No	2,765	**279**	340	242	82	177	15	3	42	0	218	48	13	207	54	18
	82.0%	**82.1%**	84.8%	84.3%	91.1%	83.5%	51.7%	100.0%	57.5%	0.0%	83.5%	78.7%	72.2%	87.0%	78.3%	54.5%
Significantly different from column:*					G	G	EF							P	P	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 79

X007

Did you and a doctor or other health provider talk about the reasons you might want your child to take a medicine?

Base: All respondents who visited a doctor or other health provider and whose doctor talked about starting/stopping medication (Q77 and Q78)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	607	**61**	61	45	23	27	11	33	28	13	48	14	23	22	14	47	22	25	14
Number missing or multiple answer	4	**0**	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	603	**61**	60	43	23	27	11	33	28	13	48	14	23	22	14	47	22	25	14
	99.3%	**100.0%**	98.4%	95.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	530	**53**	50	40	19	26	8	28	25	10	43	12	22	17	12	41	16	24	13
	87.9%	**86.9%**	83.3%	93.0%	82.6%	96.3%	72.7%	84.8%	89.3%	76.9%	89.6%	85.7%	95.7%	77.3%	85.7%	87.2%	72.7%	96.0%	92.9%
No	73	**8**	10	3	4	1	3	5	3	3	5	2	1	5	2	6	6	1	1
	12.1%	**13.1%**	16.7%	7.0%	17.4%	3.7%	27.3%	15.2%	10.7%	23.1%	10.4%	14.3%	4.3%	22.7%	14.3%	12.8%	27.3%	4.0%	7.1%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 79

X007

Did you and a doctor or other health provider talk about the reasons you might want your child to take a medicine?

Base: All respondents who visited a doctor or other health provider and whose doctor talked about starting/stopping medication (Q77 and Q78)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	607	**61**	61	45	8	35	14	0	31	1	43	13	5	31	15	15
Number missing or multiple answer	4	**0**	1	2	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	603	**61**	60	43	8	35	14	0	31	1	43	13	5	31	15	15
	99.3%	**100.0%**	98.4%	95.6%	100.0%	100.0%	100.0%	---	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	530	**53**	50	40	8	29	13	0	28	1	36	12	5	25	13	15
	87.9%	**86.9%**	83.3%	93.0%	100.0%	82.9%	92.9%	---	90.3%	100.0%	83.7%	92.3%	100.0%	80.6%	86.7%	100.0%
No	73	**8**	10	3	0	6	1	0	3	0	7	1	0	6	2	0
	12.1%	**13.1%**	16.7%	7.0%	0.0%	17.1%	7.1%	---	9.7%	0.0%	16.3%	7.7%	0.0%	19.4%	13.3%	0.0%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 80

X008

Did you and a doctor or other health provider talk about the reasons you might not want your child to take a medicine?

Base: All respondents who visited a doctor or other health provider and whose doctor talked about starting/stopping medication (Q77 and Q78)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	607	**61**	61	45	23	27	11	33	28	13	48	14	23	22	14	47	22	25	14
Number missing or multiple answer	4	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	603	**61**	60	45	23	27	11	33	28	13	48	14	23	22	14	47	22	25	14
	99.3%	**100.0%**	98.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	391	**41**	37	30	13	22	6	23	18	10	31	11	14	15	7	34	9	18	14
	64.8%	**67.2%**	61.7%	66.7%	56.5%	81.5%	54.5%	69.7%	64.3%	76.9%	64.6%	78.6%	60.9%	68.2%	50.0%	72.3%	40.9%	72.0%	100.0%
No	212	**20**	23	15	10	5	5	10	10	3	17	3	9	7	7	13	13	7	0
	35.2%	**32.8%**	38.3%	33.3%	43.5%	18.5%	45.5%	30.3%	35.7%	23.1%	35.4%	21.4%	39.1%	31.8%	50.0%	27.7%	59.1%	28.0%	0.0%
Significantly different from column:*																	RS	Q	Q

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 80

X008

Did you and a doctor or other health provider talk about the reasons you might not want your child to take a medicine?

Base: All respondents who visited a doctor or other health provider and whose doctor talked about starting/stopping medication (Q77 and Q78)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	607	**61**	61	45	8	35	14	0	31	1	43	13	5	31	15	15
Number missing or multiple answer	4	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	603	**61**	60	45	8	35	14	0	31	1	43	13	5	31	15	15
	99.3%	**100.0%**	98.4%	100.0%	100.0%	100.0%	100.0%	---	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	391	**41**	37	30	5	23	11	0	22	1	27	10	4	21	11	9
	64.8%	**67.2%**	61.7%	66.7%	62.5%	65.7%	78.6%	---	71.0%	100.0%	62.8%	76.9%	80.0%	67.7%	73.3%	60.0%
No	212	**20**	23	15	3	12	3	0	9	0	16	3	1	10	4	6
	35.2%	**32.8%**	38.3%	33.3%	37.5%	34.3%	21.4%	---	29.0%	0.0%	37.2%	23.1%	20.0%	32.3%	26.7%	40.0%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 81

X009

When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?

Base: All respondents who visited a doctor or other health provider and whose doctor talked about starting/stopping medication (Q77 and Q78)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	607	**61**	61	45	23	27	11	33	28	13	48	14	23	22	14	47	22	25	14
Number missing or multiple answer	7	**1**	0	1	1	0	0	1	0	0	1	0	1	0	1	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	600	**60**	61	44	22	27	11	32	28	13	47	14	22	22	13	47	22	24	14
	98.8%	**98.4%**	100.0%	97.8%	95.7%	100.0%	100.0%	97.0%	100.0%	100.0%	97.9%	100.0%	95.7%	100.0%	92.9%	100.0%	100.0%	96.0%	100.0%
Yes	501	**49**	49	35	16	24	9	29	20	11	38	12	18	17	9	40	15	22	12
	83.5%	**81.7%**	80.3%	79.5%	72.7%	88.9%	81.8%	90.6%	71.4%	84.6%	80.9%	85.7%	81.8%	77.3%	69.2%	85.1%	68.2%	91.7%	85.7%
No	99	**11**	12	9	6	3	2	3	8	2	9	2	4	5	4	7	7	2	2
	16.5%	**18.3%**	19.7%	20.5%	27.3%	11.1%	18.2%	9.4%	28.6%	15.4%	19.1%	14.3%	18.2%	22.7%	30.8%	14.9%	31.8%	8.3%	14.3%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 81

X009

When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?

Base: All respondents who visited a doctor or other health provider and whose doctor talked about starting/stopping medication (Q77 and Q78)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	607	**61**	61	45	8	35	14	0	31	1	43	13	5	31	15	15
Number missing or multiple answer	7	**1**	0	1	0	0	0	0	0	0	1	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	600	**60**	61	44	8	35	14	0	31	1	42	13	5	30	15	15
	98.8%	**98.4%**	100.0%	97.8%	100.0%	100.0%	100.0%	---	100.0%	100.0%	97.7%	100.0%	100.0%	96.8%	100.0%	100.0%
Yes	501	**49**	49	35	8	28	10	0	25	1	34	12	3	23	14	12
	83.5%	**81.7%**	80.3%	79.5%	100.0%	80.0%	71.4%	---	80.6%	100.0%	81.0%	92.3%	60.0%	76.7%	93.3%	80.0%
No	99	**11**	12	9	0	7	4	0	6	0	8	1	2	7	1	3
	16.5%	**18.3%**	19.7%	20.5%	0.0%	20.0%	28.6%	---	19.4%	0.0%	19.0%	7.7%	40.0%	23.3%	6.7%	20.0%
Significantly different from column:*																

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 82

X001

Do you feel that the medical care your child received in the last 6 months has improved your child's health?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	469	**49**	63	44	9	11	8	14	13	6	19	3	9	7	2	18	12	5	3
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,071	**414**	485	328	144	182	86	215	196	125	282	103	159	137	78	335	211	126	71
	89.7%	**89.4%**	88.5%	88.2%	94.1%	94.3%	91.5%	93.9%	93.8%	95.4%	93.7%	97.2%	94.6%	95.1%	97.5%	94.9%	94.6%	96.2%	95.9%
Yes	3,318	**346**	372	248	123	154	67	181	162	110	230	94	127	112	57	288	181	104	56
	81.5%	**83.6%**	76.7%	75.6%	85.4%	84.6%	77.9%	84.2%	82.7%	88.0%	81.6%	91.3%	79.9%	81.8%	73.1%	86.0%	85.8%	82.5%	78.9%
No	753	**68**	113	80	21	28	19	34	34	15	52	9	32	25	21	47	30	22	15
	18.5%	**16.4%**	23.3%	24.4%	14.6%	15.4%	22.1%	15.8%	17.3%	12.0%	18.4%	8.7%	20.1%	18.2%	26.9%	14.0%	14.2%	17.5%	21.1%
Significantly different from column:*		**CD**										MN	L	L	P	O			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 82

X001

Do you feel that the medical care your child received in the last 6 months has improved your child's health?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	469	**49**	63	44	26	20	1	1	7	0	28	8	1	25	10	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,071	**414**	485	328	136	237	31	3	80	1	322	69	23	292	81	41
	89.7%	**89.4%**	88.5%	88.2%	84.0%	92.2%	96.9%	75.0%	92.0%	100.0%	92.0%	89.6%	95.8%	92.1%	89.0%	95.3%
Yes	3,318	**346**	372	248	106	205	28	3	69	1	275	60	11	251	68	27
	81.5%	**83.6%**	76.7%	75.6%	77.9%	86.5%	90.3%	100.0%	86.3%	100.0%	85.4%	87.0%	47.8%	86.0%	84.0%	65.9%
No	753	**68**	113	80	30	32	3	0	11	0	47	9	12	41	13	14
	18.5%	**16.4%**	23.3%	24.4%	22.1%	13.5%	9.7%	0.0%	13.8%	0.0%	14.6%	13.0%	52.2%	14.0%	16.0%	34.1%
Significantly different from column:*		**CD**			F	E						M	L	P	P	NO

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 83

X002

In the last 6 months, how many times have you changed your child's personal doctor or nurse?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	382	**40**	48	21	7	7	5	7	11	3	14	3	3	6	2	9	4	4	3
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,158	**423**	500	351	146	186	89	222	198	128	287	103	165	138	78	344	219	127	71
	91.6%	**91.4%**	91.2%	94.4%	95.4%	96.4%	94.7%	96.9%	94.7%	97.7%	95.3%	97.2%	98.2%	95.8%	97.5%	97.5%	98.2%	96.9%	95.9%
1 time	335	**34**	23	21	10	18	6	18	16	8	26	9	8	16	6	27	21	9	4
	8.1%	**8.0%**	4.6%	6.0%	6.8%	9.7%	6.7%	8.1%	8.1%	6.3%	9.1%	8.7%	4.8%	11.6%	7.7%	7.8%	9.6%	7.1%	5.6%
2 times	61	**7**	9	6	3	2	2	3	4	2	4	0	3	4	1	6	2	2	3
	1.5%	**1.7%**	1.8%	1.7%	2.1%	1.1%	2.2%	1.4%	2.0%	1.6%	1.4%	0.0%	1.8%	2.9%	1.3%	1.7%	0.9%	1.6%	4.2%
3 or more times	32	**3**	1	1	0	3	0	2	1	3	0	0	0	2	1	2	2	0	1
	0.8%	**0.7%**	0.2%	0.3%	0.0%	1.6%	0.0%	0.9%	0.5%	2.3%	0.0%	0.0%	0.0%	1.4%	1.3%	0.6%	0.9%	0.0%	1.4%
I have not changed my child's personal doctor or nurse in the last 6 months	3,730	**379**	467	323	133	163	81	199	177	115	257	94	154	116	70	309	194	116	63
	89.7%	**89.6%**	93.4%	92.0%	91.1%	87.6%	91.0%	89.6%	89.4%	89.8%	89.5%	91.3%	93.3%	84.1%	89.7%	89.8%	88.6%	91.3%	88.7%
Significantly different from column:*		**C**											N	M					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 83

X002

In the last 6 months, how many times have you changed your child's personal doctor or nurse?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	382	**40**	48	21	18	20	1	1	6	0	22	5	1	22	5	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	4,158	**423**	500	351	144	237	31	3	81	1	328	72	23	295	86	42
	91.6%	**91.4%**	91.2%	94.4%	88.9%	92.2%	96.9%	75.0%	93.1%	100.0%	93.7%	93.5%	95.8%	93.1%	94.5%	97.7%
1 time	335	**34**	23	21	11	18	5	1	8	0	18	11	5	17	9	8
	8.1%	**8.0%**	4.6%	6.0%	7.6%	7.6%	16.1%	33.3%	9.9%	0.0%	5.5%	15.3%	21.7%	5.8%	10.5%	19.0%
2 times	61	**7**	9	6	3	3	0	0	1	0	5	1	1	4	0	3
	1.5%	**1.7%**	1.8%	1.7%	2.1%	1.3%	0.0%	0.0%	1.2%	0.0%	1.5%	1.4%	4.3%	1.4%	0.0%	7.1%
3 or more times	32	**3**	1	1	2	0	1	0	1	0	2	1	0	3	0	0
	0.8%	**0.7%**	0.2%	0.3%	1.4%	0.0%	3.2%	0.0%	1.2%	0.0%	0.6%	1.4%	0.0%	1.0%	0.0%	0.0%
I have not changed my child's personal doctor or nurse in the last 6 months	3,730	**379**	467	323	128	216	25	2	71	1	303	59	17	271	77	31
	89.7%	**89.6%**	93.4%	92.0%	88.9%	91.1%	80.6%	66.7%	87.7%	100.0%	92.4%	81.9%	73.9%	91.9%	89.5%	73.8%
Significantly different from column:*		**C**									L	K			P	O

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 84

X003

In the last 6 months, when you and your child had to travel to see your child's personal doctor or nurse in person, about how long did it take, on average, to get to your child's personal doctor or nurse's office?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	393	**36**	46	36	6	6	5	7	9	3	11	4	2	4	0	9	4	4	1
Number no experience	765	**82**	109	19	21	40	19	41	40	24	58	14	31	34	13	69	45	21	15
Usable responses	3,382	**345**	393	317	126	147	70	181	160	104	232	88	135	106	67	275	174	106	58
	74.5%	**74.5%**	71.7%	85.2%	82.4%	76.2%	74.5%	79.0%	76.6%	79.4%	77.1%	83.0%	80.4%	73.6%	83.8%	77.9%	78.0%	80.9%	78.4%
More than 1 hour	102	**15**	18	10	2	7	6	9	6	7	7	7	5	3	4	11	11	1	3
	3.0%	**4.3%**	4.6%	3.2%	1.6%	4.8%	8.6%	5.0%	3.8%	6.7%	3.0%	8.0%	3.7%	2.8%	6.0%	4.0%	6.3%	0.9%	5.2%
Between 30 minutes and 1 hour	842	**78**	90	85	30	35	12	38	39	16	60	11	33	29	18	59	37	24	14
	24.9%	**22.6%**	22.9%	26.8%	23.8%	23.8%	17.1%	21.0%	24.4%	15.4%	25.9%	12.5%	24.4%	27.4%	26.9%	21.5%	21.3%	22.6%	24.1%
Less than 30 minutes	2,438	**252**	285	222	94	105	52	134	115	81	165	70	97	74	45	205	126	81	41
	72.1%	**73.0%**	72.5%	70.0%	74.6%	71.4%	74.3%	74.0%	71.9%	77.9%	71.1%	79.5%	71.9%	69.8%	67.2%	74.5%	72.4%	76.4%	70.7%
Significantly different from column:*																			

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 84

X003

In the last 6 months, when you and your child had to travel to see your child's personal doctor or nurse in person, about how long did it take, on average, to get to your child's personal doctor or nurse's office?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	393	**36**	46	36	14	20	2	1	7	0	19	4	1	19	4	1
Number no experience	765	**82**	109	19	55	21	3	1	9	0	67	12	3	60	15	7
Usable responses	3,382	**345**	393	317	93	216	27	2	71	1	264	61	20	238	72	35
	74.5%	**74.5%**	71.7%	85.2%	57.4%	84.0%	84.4%	50.0%	81.6%	100.0%	75.4%	79.2%	83.3%	75.1%	79.1%	81.4%
More than 1 hour	102	**15**	18	10	2	10	3	0	3	1	10	2	3	9	2	4
	3.0%	**4.3%**	4.6%	3.2%	2.2%	4.6%	11.1%	0.0%	4.2%	100.0%	3.8%	3.3%	15.0%	3.8%	2.8%	11.4%
Between 30 minutes and 1 hour	842	**78**	90	85	25	44	7	0	24	0	53	18	7	52	14	12
	24.9%	**22.6%**	22.9%	26.8%	26.9%	20.4%	25.9%	0.0%	33.8%	0.0%	20.1%	29.5%	35.0%	21.8%	19.4%	34.3%
Less than 30 minutes	2,438	**252**	285	222	66	162	17	2	44	0	201	41	10	177	56	19
	72.1%	**73.0%**	72.5%	70.0%	71.0%	75.0%	63.0%	100.0%	62.0%	0.0%	76.1%	67.2%	50.0%	74.4%	77.8%	54.3%
Significantly different from column:*											M		K	P	P	NO

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 85

X004

For health care, when you and your child travel to see your child's personal doctor or nurse in person, how far do you and your child have to travel to visit your child's personal doctor or nurse?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	423	**40**	53	29	10	7	4	10	10	5	13	4	3	5	0	13	5	6	1
Number no experience	384	**36**	46	34	12	13	10	18	18	14	22	3	14	16	7	29	23	5	6
Usable responses	3,733	**387**	449	309	131	173	80	201	181	112	266	99	151	123	73	311	195	120	67
	82.2%	**83.6%**	81.9%	83.1%	85.6%	89.6%	85.1%	87.8%	86.6%	85.5%	88.4%	93.4%	89.9%	85.4%	91.3%	88.1%	87.4%	91.6%	90.5%
More than 10 miles	899	**95**	94	64	28	47	19	51	42	22	70	22	42	28	17	77	45	28	20
	24.1%	**24.5%**	20.9%	20.7%	21.4%	27.2%	23.8%	25.4%	23.2%	19.6%	26.3%	22.2%	27.8%	22.8%	23.3%	24.8%	23.1%	23.3%	29.9%
10 miles or less	2,834	**292**	355	245	103	126	61	150	139	90	196	77	109	95	56	234	150	92	47
	75.9%	**75.5%**	79.1%	79.3%	78.6%	72.8%	76.3%	74.6%	76.8%	80.4%	73.7%	77.8%	72.2%	77.2%	76.7%	75.2%	76.9%	76.7%	70.1%
Significantly different from column:*																			

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 85

X004

For health care, when you and your child travel to see your child's personal doctor or nurse in person, how far do you and your child have to travel to visit your child's personal doctor or nurse?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	423	**40**	53	29	17	21	2	2	7	0	20	7	1	21	6	1
Number no experience	384	**36**	46	34	15	18	2	0	4	0	30	5	1	26	8	2
Usable responses	3,733	**387**	449	309	130	218	28	2	76	1	300	65	22	270	77	40
	82.2%	**83.6%**	81.9%	83.1%	80.2%	84.8%	87.5%	50.0%	87.4%	100.0%	85.7%	84.4%	91.7%	85.2%	84.6%	93.0%
More than 10 miles	899	**95**	94	64	36	46	11	0	27	1	71	17	7	69	15	11
	24.1%	**24.5%**	20.9%	20.7%	27.7%	21.1%	39.3%	0.0%	35.5%	100.0%	23.7%	26.2%	31.8%	25.6%	19.5%	27.5%
10 miles or less	2,834	**292**	355	245	94	172	17	2	49	0	229	48	15	201	62	29
	75.9%	**75.5%**	79.1%	79.3%	72.3%	78.9%	60.7%	100.0%	64.5%	0.0%	76.3%	73.8%	68.2%	74.4%	80.5%	72.5%
Significantly different from column:*						G	F									

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 86

X010

In the last 6 months, how often was it easy to get phone or video appointments for your child with a health provider?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	418	**36**	49	27	5	8	4	7	9	3	12	4	3	3	0	9	5	3	1
Number no experience	1,690	**184**	222	147	61	80	41	89	90	48	130	44	72	61	36	146	100	47	32
Usable responses	2,432	**243**	277	198	87	105	49	133	110	80	159	58	93	80	44	198	118	81	41
	53.6%	**52.5%**	50.5%	53.2%	56.9%	54.4%	52.1%	58.1%	52.6%	61.1%	52.8%	54.7%	55.4%	55.6%	55.0%	56.1%	52.9%	61.8%	55.4%
Never	304	**31**	41	26	14	11	6	18	13	10	19	5	9	12	8	23	14	9	6
	12.5%	**12.8%**	14.8%	13.1%	16.1%	10.5%	12.2%	13.5%	11.8%	12.5%	11.9%	8.6%	9.7%	15.0%	18.2%	11.6%	11.9%	11.1%	14.6%
Sometimes	354	**38**	41	33	13	20	5	24	14	17	21	11	12	13	9	29	23	9	6
	14.6%	**15.6%**	14.8%	16.7%	14.9%	19.0%	10.2%	18.0%	12.7%	21.3%	13.2%	19.0%	12.9%	16.3%	20.5%	14.6%	19.5%	11.1%	14.6%
Usually	448	**50**	52	35	18	19	13	26	24	17	33	13	21	15	7	43	24	16	10
	18.4%	**20.6%**	18.8%	17.7%	20.7%	18.1%	26.5%	19.5%	21.8%	21.3%	20.8%	22.4%	22.6%	18.8%	15.9%	21.7%	20.3%	19.8%	24.4%
Always	1,326	**124**	143	104	42	55	25	65	59	36	86	29	51	40	20	103	57	47	19
	54.5%	**51.0%**	51.6%	52.5%	48.3%	52.4%	51.0%	48.9%	53.6%	45.0%	54.1%	50.0%	54.8%	50.0%	45.5%	52.0%	48.3%	58.0%	46.3%
Significantly different from column:*																			
Usually or Always	1,774	**174**	195	139	60	74	38	91	83	53	119	42	72	55	27	146	81	63	29
	72.9%	**71.6%**	70.4%	70.2%	69.0%	70.5%	77.6%	68.4%	75.5%	66.3%	74.8%	72.4%	77.4%	68.8%	61.4%	73.7%	68.6%	77.8%	70.7%
Significantly different from column:*																			

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 86

X010

In the last 6 months, how often was it easy to get phone or video appointments for your child with a health provider?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	418	**36**	49	27	14	20	2	1	7	0	19	4	1	18	5	1
Number no experience	1,690	**184**	222	147	88	82	9	1	24	0	157	21	6	132	42	10
Usable responses	2,432	**243**	277	198	60	155	21	2	56	1	174	52	17	167	44	32
	53.6%	**52.5%**	50.5%	53.2%	37.0%	60.3%	65.6%	50.0%	64.4%	100.0%	49.7%	67.5%	70.8%	52.7%	48.4%	74.4%
Never	304	**31**	41	26	19	11	0	1	8	0	20	7	4	21	7	3
	12.5%	**12.8%**	14.8%	13.1%	31.7%	7.1%	0.0%	50.0%	14.3%	0.0%	11.5%	13.5%	23.5%	12.6%	15.9%	9.4%
Sometimes	354	**38**	41	33	12	18	4	0	10	0	30	7	1	28	5	5
	14.6%	**15.6%**	14.8%	16.7%	20.0%	11.6%	19.0%	0.0%	17.9%	0.0%	17.2%	13.5%	5.9%	16.8%	11.4%	15.6%
Usually	448	**50**	52	35	8	34	7	0	15	0	32	12	6	31	11	8
	18.4%	**20.6%**	18.8%	17.7%	13.3%	21.9%	33.3%	0.0%	26.8%	0.0%	18.4%	23.1%	35.3%	18.6%	25.0%	25.0%
Always	1,326	**124**	143	104	21	92	10	1	23	1	92	26	6	87	21	16
	54.5%	**51.0%**	51.6%	52.5%	35.0%	59.4%	47.6%	50.0%	41.1%	100.0%	52.9%	50.0%	35.3%	52.1%	47.7%	50.0%
Significantly different from column:*					F	E										
Usually or Always	1,774	**174**	195	139	29	126	17	1	38	1	124	38	12	118	32	24
	72.9%	**71.6%**	70.4%	70.2%	48.3%	81.3%	81.0%	50.0%	67.9%	100.0%	71.3%	73.1%	70.6%	70.7%	72.7%	75.0%
Significantly different from column:*					FG	E	E									

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 87

X011

In the last 6 months, how often was it easy to get the care your child needed by phone or video?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	4,540	**463**	548	372	153	193	94	229	209	131	301	106	168	144	80	353	223	131	74
Number missing or multiple answer	418	**36**	48	27	5	8	4	8	8	4	11	3	3	4	0	9	5	3	1
Number no experience	1,835	**196**	249	154	65	88	41	97	96	62	128	50	75	63	35	159	106	48	37
Usable responses	2,287	**231**	251	191	83	97	49	124	105	65	162	53	90	77	45	185	112	80	36
	50.4%	**49.9%**	45.8%	51.3%	54.2%	50.3%	52.1%	54.1%	50.2%	49.6%	53.8%	50.0%	53.6%	53.5%	56.3%	52.4%	50.2%	61.1%	48.6%
Never	377	**37**	49	39	14	14	9	19	17	12	24	6	10	17	9	28	18	13	4
	16.5%	**16.0%**	19.5%	20.4%	16.9%	14.4%	18.4%	15.3%	16.2%	18.5%	14.8%	11.3%	11.1%	22.1%	20.0%	15.1%	16.1%	16.3%	11.1%
Sometimes	292	**33**	32	31	13	15	5	20	13	10	23	8	12	12	10	23	18	10	5
	12.8%	**14.3%**	12.7%	16.2%	15.7%	15.5%	10.2%	16.1%	12.4%	15.4%	14.2%	15.1%	13.3%	15.6%	22.2%	12.4%	16.1%	12.5%	13.9%
Usually	414	**46**	43	30	15	18	12	23	23	10	36	11	21	12	9	37	23	14	9
	18.1%	**19.9%**	17.1%	15.7%	18.1%	18.6%	24.5%	18.5%	21.9%	15.4%	22.2%	20.8%	23.3%	15.6%	20.0%	20.0%	20.5%	17.5%	25.0%
Always	1,204	**115**	127	91	41	50	23	62	52	33	79	28	47	36	17	97	53	43	18
	52.6%	**49.8%**	50.6%	47.6%	49.4%	51.5%	46.9%	50.0%	49.5%	50.8%	48.8%	52.8%	52.2%	46.8%	37.8%	52.4%	47.3%	53.8%	50.0%
Significantly different from column:*																			
Usually or Always	1,618	**161**	170	121	56	68	35	85	75	43	115	39	68	48	26	134	76	57	27
	70.7%	**69.7%**	67.7%	63.4%	67.5%	70.1%	71.4%	68.5%	71.4%	66.2%	71.0%	73.6%	75.6%	62.3%	57.8%	72.4%	67.9%	71.3%	75.0%
Significantly different from column:*																			

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - General Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 87

X011

In the last 6 months, how often was it easy to get the care your child needed by phone or video?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P
Number in sample	4,540	**463**	548	372	162	257	32	4	87	1	350	77	24	317	91	43
Number missing or multiple answer	418	**36**	48	27	14	20	2	1	7	0	19	4	1	18	5	1
Number no experience	1,835	**196**	249	154	87	94	10	1	31	0	160	28	8	139	44	13
Usable responses	2,287	**231**	251	191	61	143	20	2	49	1	171	45	15	160	42	29
	50.4%	**49.9%**	45.8%	51.3%	37.7%	55.6%	62.5%	50.0%	56.3%	100.0%	48.9%	58.4%	62.5%	50.5%	46.2%	67.4%
Never	377	**37**	49	39	23	12	2	0	5	0	29	6	2	25	10	2
	16.5%	**16.0%**	19.5%	20.4%	37.7%	8.4%	10.0%	0.0%	10.2%	0.0%	17.0%	13.3%	13.3%	15.6%	23.8%	6.9%
Sometimes	292	**33**	32	31	12	16	2	1	8	0	25	5	3	25	4	4
	12.8%	**14.3%**	12.7%	16.2%	19.7%	11.2%	10.0%	50.0%	16.3%	0.0%	14.6%	11.1%	20.0%	15.6%	9.5%	13.8%
Usually	414	**46**	43	30	9	28	7	0	16	0	30	11	5	25	8	13
	18.1%	**19.9%**	17.1%	15.7%	14.8%	19.6%	35.0%	0.0%	32.7%	0.0%	17.5%	24.4%	33.3%	15.6%	19.0%	44.8%
Always	1,204	**115**	127	91	17	87	9	1	20	1	87	23	5	85	20	10
	52.6%	**49.8%**	50.6%	47.6%	27.9%	60.8%	45.0%	50.0%	40.8%	100.0%	50.9%	51.1%	33.3%	53.1%	47.6%	34.5%
Significantly different from column:*					F	E										
Usually or Always	1,618	**161**	170	121	26	115	16	1	36	1	117	34	10	110	28	23
	70.7%	**69.7%**	67.7%	63.4%	42.6%	80.4%	80.0%	50.0%	73.5%	100.0%	68.4%	75.6%	66.7%	68.8%	66.7%	79.3%
Significantly different from column:*					FG	E	E									

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Patient Experience Measures

	Reportable Rates			
	2025 NCQA National Average, All LOBs	Plan Rate		
		2026	2025	2024
Consumer Satisfaction				
Getting Care				
Getting Needed Care (% A+U)	84.64%	**83.57%**	85.06%	80.69%
Getting Care Quickly (% A+U)	89.19%	**85.30%**	88.29%	87.87%
Satisfaction with Plan and Plan Services				
Rating of All Health Care (% 9+10)	67.15%	**72.64%**	73.13%	62.00%
Rating of Health Plan (% 9+10)	67.11%	**70.29%**	67.32%	60.64%
Non-HPR Measures				
Rating of Specialist Seen Most Often (% 9+10)	72.84%	**72.65%**	68.99%	71.03%
Rating of Personal Doctor (% 9+10)	76.46%	74.30%	73.33%	73.71%
Coordination of Care (% A+U)	84.76%	**90.18%**	86.23%	73.55%
How Well Doctors Communicate (% A+U)	94.47%	**93.58%**	94.66%	89.86%
Customer Service (% A+U)	88.91%	**86.84%**	85.00%	88.57%
Children with Chronic Conditions Measures				
Access to Prescription Medicine (% A+U)	90.51%	**92.57%**	89.33%	89.74%
Access to Specialized Services (% A+U)	74.52%	**72.46%**	76.22%	71.74%
Getting Needed Information (% A+U)	91.02%	**88.26%**	86.28%	85.57%
Personal Doctor or Nurse Who Knows Child (% Yes)	91.44%	**90.90%**	90.14%	89.74%
Coordination of Care w/CCC (Q13 & Q24) (% Yes)	74.91%	**72.50%**	77.41%	74.32%

5157000

Note: Results are presented for NCQA's top-box rates (% 9+10 or % Usually+Always). At least 100 valid responses must be collected for a measure to be reportable by NCQA. A lighter display is used to indicate that a result is not reportable by NCQA due to insufficient denominator (fewer than 100 responses). In such cases, CSS calculates measure results only for internal plan reporting. Chronic measures are not part of NCQA's Health Plan Ratings (HPR) methodology. However, non-CCC measures are presented to align with NCQA's 2026 (MY 2025) HPR groupings.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 3

In the last 6 months, did your child have an illness, injury, or condition that needed care right away?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	21	**2**	3	1	0	1	1	1	1	0	2	0	2	0	0	2	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,449	**278**	304	253	74	134	68	166	110	59	215	72	108	87	38	237	119	101	52
	99.1%	**99.3%**	99.0%	99.6%	100.0%	99.3%	98.6%	99.4%	99.1%	100.0%	99.1%	100.0%	98.2%	100.0%	100.0%	99.2%	99.2%	100.0%	98.1%
Yes	969	**111**	132	108	34	53	23	63	47	29	80	29	43	37	13	97	37	53	20
	39.6%	**39.9%**	43.4%	42.7%	45.9%	39.6%	33.8%	38.0%	42.7%	49.2%	37.2%	40.3%	39.8%	42.5%	34.2%	40.9%	31.1%	52.5%	38.5%
No	1,480	**167**	172	145	40	81	45	103	63	30	135	43	65	50	25	140	82	48	32
	60.4%	**60.1%**	56.6%	57.3%	54.1%	60.4%	66.2%	62.0%	57.3%	50.8%	62.8%	59.7%	60.2%	57.5%	65.8%	59.1%	68.9%	47.5%	61.5%
Significantly different from column:*																	R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 3

In the last 6 months, did your child have an illness, injury, or condition that <u>needed care right away</u>?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	21	**2**	3	1	1	2	2	0	1	0	2	0	0	0	0	1	0	1	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,449	**278**	304	253	191	152	98	114	157	62	171	41	8	114	3	167	85	26	125	87	66
	99.1%	**99.3%**	99.0%	99.6%	99.5%	98.7%	98.0%	100.0%	99.4%	100.0%	98.8%	100.0%	100.0%	100.0%	100.0%	99.4%	100.0%	96.3%	99.2%	100.0%	98.5%
Yes	969	**111**	132	108	90	68	43	41	62	8	78	23	5	63	2	64	32	15	50	31	30
	39.6%	**39.9%**	43.4%	42.7%	47.1%	44.7%	43.9%	36.0%	39.5%	12.9%	45.6%	56.1%	62.5%	55.3%	66.7%	38.3%	37.6%	57.7%	40.0%	35.6%	45.5%
No	1,480	**167**	172	145	101	84	55	73	95	54	93	18	3	51	1	103	53	11	75	56	36
	60.4%	**60.1%**	56.6%	57.3%	52.9%	55.3%	56.1%	64.0%	60.5%	87.1%	54.4%	43.9%	37.5%	44.7%	33.3%	61.7%	62.4%	42.3%	60.0%	64.4%	54.5%
Significantly different from column:*										KL	J	J									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 4

In the last 6 months, when your child needed care right away, how often did your child get care as soon as he or she needed?

Base: All respondents whose child needed care right away (Q3)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	969	**111**	132	108	34	53	23	63	47	29	80	29	43	37	13	97	37	53	20
Number missing or multiple answer	10	**1**	2	1	0	0	1	0	1	0	1	1	0	0	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	959	**110**	130	107	34	53	22	63	46	29	79	28	43	37	13	96	36	53	20
	99.0%	**99.1%**	98.5%	99.1%	100.0%	100.0%	95.7%	100.0%	97.9%	100.0%	98.8%	96.6%	100.0%	100.0%	100.0%	99.0%	97.3%	100.0%	100.0%
Never	4	**2**	1	0	0	1	1	0	2	0	1	1	0	1	1	1	1	0	1
	0.4%	**1.8%**	0.8%	0.0%	0.0%	1.9%	4.5%	0.0%	4.3%	0.0%	1.3%	3.6%	0.0%	2.7%	7.7%	1.0%	2.8%	0.0%	5.0%
Sometimes	88	**13**	12	11	2	8	3	7	6	3	10	2	5	6	2	11	2	6	5
	9.2%	**11.8%**	9.2%	10.3%	5.9%	15.1%	13.6%	11.1%	13.0%	10.3%	12.7%	7.1%	11.6%	16.2%	15.4%	11.5%	5.6%	11.3%	25.0%
Usually	131	**12**	23	12	3	5	4	6	6	4	8	2	3	7	2	10	2	9	1
	13.7%	**10.9%**	17.7%	11.2%	8.8%	9.4%	18.2%	9.5%	13.0%	13.8%	10.1%	7.1%	7.0%	18.9%	15.4%	10.4%	5.6%	17.0%	5.0%
Always	736	**83**	94	84	29	39	14	50	32	22	60	23	35	23	8	74	31	38	13
	76.7%	**75.5%**	72.3%	78.5%	85.3%	73.6%	63.6%	79.4%	69.6%	75.9%	75.9%	82.1%	81.4%	62.2%	61.5%	77.1%	86.1%	71.7%	65.0%
Significantly different from column:*																			
Usually or Always	867	**95**	117	96	32	44	18	56	38	26	68	25	38	30	10	84	33	47	14
	90.4%	**86.4%**	90.0%	89.7%	94.1%	83.0%	81.8%	88.9%	82.6%	89.7%	86.1%	89.3%	88.4%	81.1%	76.9%	87.5%	91.7%	88.7%	70.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 4

In the last 6 months, when your child needed care right away, how often did your child get care as soon as he or she needed?

Base: All respondents whose child needed care right away (Q3)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	969	**111**	132	108	90	68	43	41	62	8	78	23	5	63	2	64	32	15	50	31	30
Number missing or multiple answer	10	**1**	2	1	1	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	959	**110**	130	107	89	68	43	41	62	8	77	23	5	63	2	63	32	15	49	31	30
	99.0%	**99.1%**	98.5%	99.1%	98.9%	100.0%	100.0%	100.0%	100.0%	100.0%	98.7%	100.0%	100.0%	100.0%	100.0%	98.4%	100.0%	100.0%	98.0%	100.0%	100.0%
Never	4	**2**	1	0	2	1	1	1	1	0	1	1	0	0	0	1	0	1	0	1	1
	0.4%	**1.8%**	0.8%	0.0%	2.2%	1.5%	2.3%	2.4%	1.6%	0.0%	1.3%	4.3%	0.0%	0.0%	0.0%	1.6%	0.0%	6.7%	0.0%	3.2%	3.3%
Sometimes	88	**13**	12	11	9	9	6	6	9	1	8	3	2	7	0	4	6	3	4	2	7
	9.2%	**11.8%**	9.2%	10.3%	10.1%	13.2%	14.0%	14.6%	14.5%	12.5%	10.4%	13.0%	40.0%	11.1%	0.0%	6.3%	18.8%	20.0%	8.2%	6.5%	23.3%
Usually	131	**12**	23	12	12	8	6	3	8	1	8	3	0	8	1	4	2	6	2	5	5
	13.7%	**10.9%**	17.7%	11.2%	13.5%	11.8%	14.0%	7.3%	12.9%	12.5%	10.4%	13.0%	0.0%	12.7%	50.0%	6.3%	6.3%	40.0%	4.1%	16.1%	16.7%
Always	736	**83**	94	84	66	50	30	31	44	6	60	16	3	48	1	54	24	5	43	23	17
	76.7%	**75.5%**	72.3%	78.5%	74.2%	73.5%	69.8%	75.6%	71.0%	75.0%	77.9%	69.6%	60.0%	76.2%	50.0%	85.7%	75.0%	33.3%	87.8%	74.2%	56.7%
Significantly different from column:*																	R	Q	U		S
Usually or Always	867	**95**	117	96	78	58	36	34	52	7	68	19	3	56	2	58	26	11	45	28	22
	90.4%	**86.4%**	90.0%	89.7%	87.6%	85.3%	83.7%	82.9%	83.9%	87.5%	88.3%	82.6%	60.0%	88.9%	100.0%	92.1%	81.3%	73.3%	91.8%	90.3%	73.3%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 5

In the last 6 months, did you make any in person, phone, or video appointments for a check-up or routine care for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	17	**1**	2	1	0	0	1	1	0	0	1	1	0	0	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,453	**279**	305	253	74	135	68	166	111	59	216	71	110	87	38	238	119	101	53
	99.3%	**99.6%**	99.3%	99.6%	100.0%	100.0%	98.6%	99.4%	100.0%	100.0%	99.5%	98.6%	100.0%	100.0%	100.0%	99.6%	99.2%	100.0%	100.0%
Yes	1,842	**208**	223	194	60	99	49	128	80	42	165	59	79	61	25	182	81	81	44
	75.1%	**74.6%**	73.1%	76.7%	81.1%	73.3%	72.1%	77.1%	72.1%	71.2%	76.4%	83.1%	71.8%	70.1%	65.8%	76.5%	68.1%	80.2%	83.0%
No	611	**71**	82	59	14	36	19	38	31	17	51	12	31	26	13	56	38	20	9
	24.9%	**25.4%**	26.9%	23.3%	18.9%	26.7%	27.9%	22.9%	27.9%	28.8%	23.6%	16.9%	28.2%	29.9%	34.2%	23.5%	31.9%	19.8%	17.0%
Significantly different from column:*																	RS	Q	Q

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 5

In the last 6 months, did you make any in person, phone, or video appointments for a check-up or routine care for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	17	**1**	2	1	1	1	1	1	0	0	1	0	0	1	0	1	0	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,453	**279**	305	253	191	153	99	113	158	62	172	41	8	113	3	167	85	27	126	86	67
	99.3%	**99.6%**	99.3%	99.6%	99.5%	99.4%	99.0%	99.1%	100.0%	100.0%	99.4%	100.0%	100.0%	99.1%	100.0%	99.4%	100.0%	100.0%	100.0%	98.9%	100.0%
Yes	1,842	**208**	223	194	149	117	77	81	121	22	146	37	7	92	3	125	66	17	95	63	50
	75.1%	**74.6%**	73.1%	76.7%	78.0%	76.5%	77.8%	71.7%	76.6%	35.5%	84.9%	90.2%	87.5%	81.4%	100.0%	74.9%	77.6%	63.0%	75.4%	73.3%	74.6%
No	611	**71**	82	59	42	36	22	32	37	40	26	4	1	21	0	42	19	10	31	23	17
	24.9%	**25.4%**	26.9%	23.3%	22.0%	23.5%	22.2%	28.3%	23.4%	64.5%	15.1%	9.8%	12.5%	18.6%	0.0%	25.1%	22.4%	37.0%	24.6%	26.7%	25.4%
Significantly different from column:*										KL	J	J									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 6

In the last 6 months, how often did you get an appointment for a check-up or routine care for your child as soon as your child needed?

Base: All respondents who made an appointment for their child for a check-up or routine care (Q5)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,842	**208**	223	194	60	99	49	128	80	42	165	59	79	61	25	182	81	81	44
Number missing or multiple answer	30	**5**	7	8	1	2	2	3	2	1	4	2	2	1	1	4	3	1	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,812	**203**	216	186	59	97	47	125	78	41	161	57	77	60	24	178	78	80	43
	98.4%	**97.6%**	96.9%	95.9%	98.3%	98.0%	95.9%	97.7%	97.5%	97.6%	97.6%	96.6%	97.5%	98.4%	96.0%	97.8%	96.3%	98.8%	97.7%
Never	21	**5**	3	5	2	0	3	2	3	1	3	1	2	1	1	3	2	0	2
	1.2%	**2.5%**	1.4%	2.7%	3.4%	0.0%	6.4%	1.6%	3.8%	2.4%	1.9%	1.8%	2.6%	1.7%	4.2%	1.7%	2.6%	0.0%	4.7%
Sometimes	256	**27**	26	21	8	14	5	16	11	5	22	6	10	9	5	22	6	10	10
	14.1%	**13.3%**	12.0%	11.3%	13.6%	14.4%	10.6%	12.8%	14.1%	12.2%	13.7%	10.5%	13.0%	15.0%	20.8%	12.4%	7.7%	12.5%	23.3%
Usually	358	**39**	50	37	8	19	12	25	14	5	34	15	12	10	6	33	16	15	8
	19.8%	**19.2%**	23.1%	19.9%	13.6%	19.6%	25.5%	20.0%	17.9%	12.2%	21.1%	26.3%	15.6%	16.7%	25.0%	18.5%	20.5%	18.8%	18.6%
Always	1,177	**132**	137	123	41	64	27	82	50	30	102	35	53	40	12	120	54	55	23
	65.0%	**65.0%**	63.4%	66.1%	69.5%	66.0%	57.4%	65.6%	64.1%	73.2%	63.4%	61.4%	68.8%	66.7%	50.0%	67.4%	69.2%	68.8%	53.5%
Significantly different from column:*																			
Usually or Always	1,535	**171**	187	160	49	83	39	107	64	35	136	50	65	50	18	153	70	70	31
	84.7%	**84.2%**	86.6%	86.0%	83.1%	85.6%	83.0%	85.6%	82.1%	85.4%	84.5%	87.7%	84.4%	83.3%	75.0%	86.0%	89.7%	87.5%	72.1%
Significantly different from column:*																	S	S	QR

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 6

In the last 6 months, how often did you get an appointment for a check-up or routine care for your child as soon as your child needed?

Base: All respondents who made an appointment for their child for a check-up or routine care (Q5)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,842	**208**	223	194	149	117	77	81	121	22	146	37	7	92	3	125	66	17	95	63	50
Number missing or multiple answer	30	**5**	7	8	4	0	0	0	2	0	4	0	0	2	0	4	1	0	3	2	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,812	**203**	216	186	145	117	77	81	119	22	142	37	7	90	3	121	65	17	92	61	50
	98.4%	**97.6%**	96.9%	95.9%	97.3%	100.0%	100.0%	100.0%	98.3%	100.0%	97.3%	100.0%	100.0%	97.8%	100.0%	96.8%	98.5%	100.0%	96.8%	96.8%	100.0%
Never	21	**5**	3	5	4	2	1	2	2	1	4	0	0	0	0	3	0	2	2	0	3
	1.2%	**2.5%**	1.4%	2.7%	2.8%	1.7%	1.3%	2.5%	1.7%	4.5%	2.8%	0.0%	0.0%	0.0%	0.0%	2.5%	0.0%	11.8%	2.2%	0.0%	6.0%
Sometimes	256	**27**	26	21	16	17	11	11	18	6	16	4	2	12	1	14	8	5	9	4	14
	14.1%	**13.3%**	12.0%	11.3%	11.0%	14.5%	14.3%	13.6%	15.1%	27.3%	11.3%	10.8%	28.6%	13.3%	33.3%	11.6%	12.3%	29.4%	9.8%	6.6%	28.0%
Usually	358	**39**	50	37	29	28	19	17	29	5	26	8	1	21	0	16	20	3	11	17	11
	19.8%	**19.2%**	23.1%	19.9%	20.0%	23.9%	24.7%	21.0%	24.4%	22.7%	18.3%	21.6%	14.3%	23.3%	0.0%	13.2%	30.8%	17.6%	12.0%	27.9%	22.0%
Always	1,177	**132**	137	123	96	70	46	51	70	10	96	25	4	57	2	88	37	7	70	40	22
	65.0%	**65.0%**	63.4%	66.1%	66.2%	59.8%	59.7%	63.0%	58.8%	45.5%	67.6%	67.6%	57.1%	63.3%	66.7%	72.7%	56.9%	41.2%	76.1%	65.6%	44.0%
Significantly different from column:*	[redacted]		[redacted]	[redacted]						K	J					QR	P	P	U	U	ST
Usually or Always	1,535	**171**	187	160	125	98	65	68	99	15	122	33	5	78	2	104	57	10	81	57	33
	84.7%	**84.2%**	86.6%	86.0%	86.2%	83.8%	84.4%	84.0%	83.2%	68.2%	85.9%	89.2%	71.4%	86.7%	66.7%	86.0%	87.7%	58.8%	88.0%	93.4%	66.0%
Significantly different from column:*	[redacted]		[redacted]	[redacted]															U	U	ST

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 7

In the last 6 months, not counting the times your child went to an emergency room, how many times did he or she get health care in person, by phone, or by video?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	65	**4**	7	6	3	0	1	1	3	0	3	0	2	2	0	4	1	1	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,405	**276**	300	248	71	135	68	166	108	59	214	72	108	85	38	235	119	100	51
	97.4%	**98.6%**	97.7%	97.6%	95.9%	100.0%	98.6%	99.4%	97.3%	100.0%	98.6%	100.0%	98.2%	97.7%	100.0%	98.3%	99.2%	99.0%	96.2%
None	601	**62**	73	47	15	35	11	39	22	13	48	8	23	29	12	49	34	17	8
	25.0%	**22.5%**	24.3%	19.0%	21.1%	25.9%	16.2%	23.5%	20.4%	22.0%	22.4%	11.1%	21.3%	34.1%	31.6%	20.9%	28.6%	17.0%	15.7%
1 time	463	**64**	66	55	15	30	18	34	29	11	52	19	29	14	6	57	28	19	16
	19.3%	**23.2%**	22.0%	22.2%	21.1%	22.2%	26.5%	20.5%	26.9%	18.6%	24.3%	26.4%	26.9%	16.5%	15.8%	24.3%	23.5%	19.0%	31.4%
2	453	**57**	59	41	11	29	17	36	21	14	43	13	26	13	8	48	26	20	9
	18.8%	**20.7%**	19.7%	16.5%	15.5%	21.5%	25.0%	21.7%	19.4%	23.7%	20.1%	18.1%	24.1%	15.3%	21.1%	20.4%	21.8%	20.0%	17.6%
3	325	**37**	40	41	11	17	9	24	13	8	28	14	11	12	7	30	13	16	8
	13.5%	**13.4%**	13.3%	16.5%	15.5%	12.6%	13.2%	14.5%	12.0%	13.6%	13.1%	19.4%	10.2%	14.1%	18.4%	12.8%	10.9%	16.0%	15.7%
4	177	**15**	21	17	8	4	3	7	8	3	12	3	7	3	0	15	5	8	2
	7.4%	**5.4%**	7.0%	6.9%	11.3%	3.0%	4.4%	4.2%	7.4%	5.1%	5.6%	4.2%	6.5%	3.5%	0.0%	6.4%	4.2%	8.0%	3.9%
5 to 9	270	**24**	28	32	7	13	4	15	9	6	18	10	8	6	3	21	8	13	3
	11.2%	**8.7%**	9.3%	12.9%	9.9%	9.6%	5.9%	9.0%	8.3%	10.2%	8.4%	13.9%	7.4%	7.1%	7.9%	8.9%	6.7%	13.0%	5.9%
10 or more times	116	**17**	13	15	4	7	6	11	6	4	13	5	4	8	2	15	5	7	5
	4.8%	**6.2%**	4.3%	6.0%	5.6%	5.2%	8.8%	6.6%	5.6%	6.8%	6.1%	6.9%	3.7%	9.4%	5.3%	6.4%	4.2%	7.0%	9.8%
5 or more times	386	**41**	41	47	11	20	10	26	15	10	31	15	12	14	5	36	13	20	8
	16.0%	**14.9%**	13.7%	19.0%	15.5%	14.8%	14.7%	15.7%	13.9%	16.9%	14.5%	20.8%	11.1%	16.5%	13.2%	15.3%	10.9%	20.0%	15.7%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 7

In the last 6 months, not counting the times your child went to an emergency room, how many times did he or she get health care in person, by phone, or by video?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	65	**4**	7	6	4	1	0	1	2	0	0	0	0	1	0	2	2	0	2	1	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,405	**276**	300	248	188	153	100	113	156	62	173	41	8	113	3	166	83	27	124	86	66
	97.4%	**98.6%**	97.7%	97.6%	97.9%	99.4%	100.0%	99.1%	98.7%	100.0%	100.0%	100.0%	100.0%	99.1%	100.0%	98.8%	97.6%	100.0%	98.4%	98.9%	98.5%
None	601	**62**	73	47	37	31	18	28	33	62	0	0	2	17	0	43	12	7	31	13	18
	25.0%	**22.5%**	24.3%	19.0%	19.7%	20.3%	18.0%	24.8%	21.2%	100.0%	0.0%	0.0%	25.0%	15.0%	0.0%	25.9%	14.5%	25.9%	25.0%	15.1%	27.3%
1 time	463	**64**	66	55	41	35	21	22	35	0	64	0	1	14	0	47	14	3	29	23	12
	19.3%	**23.2%**	22.0%	22.2%	21.8%	22.9%	21.0%	19.5%	22.4%	0.0%	37.0%	0.0%	12.5%	12.4%	0.0%	28.3%	16.9%	11.1%	23.4%	26.7%	18.2%
2	453	**57**	59	41	38	29	24	26	27	0	57	0	3	25	1	32	20	5	30	18	9
	18.8%	**20.7%**	19.7%	16.5%	20.2%	19.0%	24.0%	23.0%	17.3%	0.0%	32.9%	0.0%	37.5%	22.1%	33.3%	19.3%	24.1%	18.5%	24.2%	20.9%	13.6%
3	325	**37**	40	41	31	20	12	9	21	0	37	0	0	21	0	18	14	5	15	14	8
	13.5%	**13.4%**	13.3%	16.5%	16.5%	13.1%	12.0%	8.0%	13.5%	0.0%	21.4%	0.0%	0.0%	18.6%	0.0%	10.8%	16.9%	18.5%	12.1%	16.3%	12.1%
4	177	**15**	21	17	10	8	3	7	7	0	15	0	1	9	0	8	6	1	6	4	5
	7.4%	**5.4%**	7.0%	6.9%	5.3%	5.2%	3.0%	6.2%	4.5%	0.0%	8.7%	0.0%	12.5%	8.0%	0.0%	4.8%	7.2%	3.7%	4.8%	4.7%	7.6%
5 to 9	270	**24**	28	32	19	17	12	10	16	0	0	24	1	16	0	11	11	2	8	10	6
	11.2%	**8.7%**	9.3%	12.9%	10.1%	11.1%	12.0%	8.8%	10.3%	0.0%	0.0%	58.5%	12.5%	14.2%	0.0%	6.6%	13.3%	7.4%	6.5%	11.6%	9.1%
10 or more times	116	**17**	13	15	12	13	10	11	17	0	0	17	0	11	2	7	6	4	5	4	8
	4.8%	**6.2%**	4.3%	6.0%	6.4%	8.5%	10.0%	9.7%	10.9%	0.0%	0.0%	41.5%	0.0%	9.7%	66.7%	4.2%	7.2%	14.8%	4.0%	4.7%	12.1%
5 or more times	386	**41**	41	47	31	30	22	21	33	0	0	41	1	27	2	18	17	6	13	14	14
	16.0%	**14.9%**	13.7%	19.0%	16.5%	19.6%	22.0%	18.6%	21.2%	0.0%	0.0%	100.0%	12.5%	23.9%	66.7%	10.8%	20.5%	22.2%	10.5%	16.3%	21.2%
Significantly different from column:*										L	L	JK				Q	P		U		S

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 8

In the last 6 months, how often did you have your questions answered by your child's doctors or other health providers?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,804	**214**	227	201	56	100	57	127	86	46	166	64	85	56	26	186	85	83	43
Number missing or multiple answer	5	**1**	1	0	0	1	0	1	0	0	1	0	1	0	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,799	**213**	226	201	56	99	57	126	86	46	165	64	84	56	26	185	85	83	42
	99.7%	**99.5%**	99.6%	100.0%	100.0%	99.0%	100.0%	99.2%	100.0%	100.0%	99.4%	100.0%	98.8%	100.0%	100.0%	99.5%	100.0%	100.0%	97.7%
Never	38	**5**	7	5	1	2	2	2	3	1	4	0	3	1	1	3	2	2	0
	2.1%	**2.3%**	3.1%	2.5%	1.8%	2.0%	3.5%	1.6%	3.5%	2.2%	2.4%	0.0%	3.6%	1.8%	3.8%	1.6%	2.4%	2.4%	0.0%
Sometimes	169	**20**	24	24	6	9	5	7	13	6	13	6	6	7	5	15	9	7	3
	9.4%	**9.4%**	10.6%	11.9%	10.7%	9.1%	8.8%	5.6%	15.1%	13.0%	7.9%	9.4%	7.1%	12.5%	19.2%	8.1%	10.6%	8.4%	7.1%
Usually	300	**34**	26	35	9	16	9	21	13	10	24	12	11	9	6	28	14	13	7
	16.7%	**16.0%**	11.5%	17.4%	16.1%	16.2%	15.8%	16.7%	15.1%	21.7%	14.5%	18.8%	13.1%	16.1%	23.1%	15.1%	16.5%	15.7%	16.7%
Always	1,292	**154**	169	137	40	72	41	96	57	29	124	46	64	39	14	139	60	61	32
	71.8%	**72.3%**	74.8%	68.2%	71.4%	72.7%	71.9%	76.2%	66.3%	63.0%	75.2%	71.9%	76.2%	69.6%	53.8%	75.1%	70.6%	73.5%	76.2%
Significantly different from column:*															P	O			
Usually or Always	1,592	**188**	195	172	49	88	50	117	70	39	148	58	75	48	20	167	74	74	39
	88.5%	**88.3%**	86.3%	85.6%	87.5%	88.9%	87.7%	92.9%	81.4%	84.8%	89.7%	90.6%	89.3%	85.7%	76.9%	90.3%	87.1%	89.2%	92.9%
Significantly different from column:*								I	H										

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 8

In the last 6 months, how often did you have your questions answered by your child's doctors or other health providers?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,804	**214**	227	201	151	122	82	85	123	0	173	41	6	96	3	123	71	20	93	73	48
Number missing or multiple answer	5	**1**	1	0	1	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,799	**213**	226	201	150	122	82	85	123	0	172	41	6	96	3	122	71	20	92	73	48
	99.7%	**99.5%**	99.6%	100.0%	99.3%	100.0%	100.0%	100.0%	100.0%	---	99.4%	100.0%	100.0%	100.0%	100.0%	99.2%	100.0%	100.0%	98.9%	100.0%	100.0%
Never	38	**5**	7	5	2	3	1	2	2	0	5	0	0	1	0	3	0	2	2	1	2
	2.1%	**2.3%**	3.1%	2.5%	1.3%	2.5%	1.2%	2.4%	1.6%	---	2.9%	0.0%	0.0%	1.0%	0.0%	2.5%	0.0%	10.0%	2.2%	1.4%	4.2%
Sometimes	169	**20**	24	24	14	10	8	5	14	0	20	0	1	9	0	7	10	3	6	4	10
	9.4%	**9.4%**	10.6%	11.9%	9.3%	8.2%	9.8%	5.9%	11.4%	---	11.6%	0.0%	16.7%	9.4%	0.0%	5.7%	14.1%	15.0%	6.5%	5.5%	20.8%
Usually	300	**34**	26	35	24	22	20	15	24	0	26	8	0	15	1	14	13	7	5	21	8
	16.7%	**16.0%**	11.5%	17.4%	16.0%	18.0%	24.4%	17.6%	19.5%	---	15.1%	19.5%	0.0%	15.6%	33.3%	11.5%	18.3%	35.0%	5.4%	28.8%	16.7%
Always	1,292	**154**	169	137	110	87	53	63	83	0	121	33	5	71	2	98	48	8	79	47	28
	71.8%	**72.3%**	74.8%	68.2%	73.3%	71.3%	64.6%	74.1%	67.5%	---	70.3%	80.5%	83.3%	74.0%	66.7%	80.3%	67.6%	40.0%	85.9%	64.4%	58.3%
Significantly different from column:*																QR	PR	PQ	TU	S	S
Usually or Always	1,592	**188**	195	172	134	109	73	78	107	0	147	41	5	86	3	112	61	15	84	68	36
	88.5%	**88.3%**	86.3%	85.6%	89.3%	89.3%	89.0%	91.8%	87.0%	---	85.5%	100.0%	83.3%	89.6%	100.0%	91.8%	85.9%	75.0%	91.3%	93.2%	75.0%
Significantly different from column:*																			U	U	ST

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 9

Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,804	**214**	227	201	56	100	57	127	86	46	166	64	85	56	26	186	85	83	43
Number missing or multiple answer	9	**2**	0	1	0	1	1	2	0	0	2	1	1	0	1	1	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,795	**212**	227	200	56	99	56	125	86	46	164	63	84	56	25	185	84	83	42
	99.5%	**99.1%**	100.0%	99.5%	100.0%	99.0%	98.2%	98.4%	100.0%	100.0%	98.8%	98.4%	98.8%	100.0%	96.2%	99.5%	98.8%	100.0%	97.7%
0 Worst health care possible	7	**1**	1	0	0	1	0	1	0	0	1	0	0	1	1	0	1	0	0
	0.4%	**0.5%**	0.4%	0.0%	0.0%	1.0%	0.0%	0.8%	0.0%	0.0%	0.6%	0.0%	0.0%	1.8%	4.0%	0.0%	1.2%	0.0%	0.0%
1	3	**0**	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.2%	**0.0%**	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
2	6	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.3%	**0.0%**	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
3	6	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.3%	**0.0%**	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	12	**1**	0	1	0	1	0	0	1	0	1	0	1	0	0	1	0	0	1
	0.7%	**0.5%**	0.0%	0.5%	0.0%	1.0%	0.0%	0.0%	1.2%	0.0%	0.6%	0.0%	1.2%	0.0%	0.0%	0.5%	0.0%	0.0%	2.4%
5	41	**6**	3	5	1	4	1	3	3	2	4	1	3	2	2	4	2	1	2
	2.3%	**2.8%**	1.3%	2.5%	1.8%	4.0%	1.8%	2.4%	3.5%	4.3%	2.4%	1.6%	3.6%	3.6%	8.0%	2.2%	2.4%	1.2%	4.8%
6	55	**9**	5	6	1	5	3	4	5	2	6	2	5	2	3	6	3	3	3
	3.1%	**4.2%**	2.2%	3.0%	1.8%	5.1%	5.4%	3.2%	5.8%	4.3%	3.7%	3.2%	6.0%	3.6%	12.0%	3.2%	3.6%	3.6%	7.1%
7	136	**13**	11	19	2	5	6	6	7	1	12	6	4	3	1	12	7	5	1
	7.6%	**6.1%**	4.8%	9.5%	3.6%	5.1%	10.7%	4.8%	8.1%	2.2%	7.3%	9.5%	4.8%	5.4%	4.0%	6.5%	8.3%	6.0%	2.4%
8	333	**28**	38	45	4	15	9	14	14	6	22	9	12	5	4	24	7	15	6
	18.6%	**13.2%**	16.7%	22.5%	7.1%	15.2%	16.1%	11.2%	16.3%	13.0%	13.4%	14.3%	14.3%	8.9%	16.0%	13.0%	8.3%	18.1%	14.3%
9	296	**37**	41	37	9	16	12	23	14	6	31	13	13	11	5	32	11	19	7
	16.5%	**17.5%**	18.1%	18.5%	16.1%	16.2%	21.4%	18.4%	16.3%	13.0%	18.9%	20.6%	15.5%	19.6%	20.0%	17.3%	13.1%	22.9%	16.7%
10 Best health care possible	900	**117**	125	87	39	52	25	74	42	29	87	32	46	32	9	106	53	40	22
	50.1%	**55.2%**	55.1%	43.5%	69.6%	52.5%	44.6%	59.2%	48.8%	63.0%	53.0%	50.8%	54.8%	57.1%	36.0%	57.3%	63.1%	48.2%	52.4%

NA - Not applicable

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 9

Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,804	**214**	227	201	151	122	82	85	123	0	173	41	6	96	3	123	71	20	93	73	48
Number missing or multiple answer	9	**2**	0	1	2	1	1	0	0	0	2	0	0	1	0	1	1	0	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,795	**212**	227	200	149	121	81	85	123	0	171	41	6	95	3	122	70	20	92	73	47
	99.5%	**99.1%**	100.0%	99.5%	98.7%	99.2%	98.8%	100.0%	100.0%	---	98.8%	100.0%	100.0%	99.0%	100.0%	99.2%	98.6%	100.0%	98.9%	100.0%	97.9%
0 Worst health care possible	7	**1**	1	0	0	1	0	0	0	0	1	0	0	0	0	0	0	1	0	0	1
	0.4%	**0.5%**	0.4%	0.0%	0.0%	0.8%	0.0%	0.0%	0.0%	---	0.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	2.1%
1	3	**0**	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.2%	**0.0%**	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	---	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
2	6	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.3%	**0.0%**	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	---	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
3	6	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.3%	**0.0%**	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	---	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	12	**1**	0	1	0	1	0	1	1	0	1	0	0	0	0	1	0	0	1	0	0
	0.7%	**0.5%**	0.0%	0.5%	0.0%	0.8%	0.0%	1.2%	0.8%	---	0.6%	0.0%	0.0%	0.0%	0.0%	0.8%	0.0%	0.0%	1.1%	0.0%	0.0%
5	41	**6**	3	5	5	5	3	2	4	0	4	2	0	4	1	0	2	4	1	0	5
	2.3%	**2.8%**	1.3%	2.5%	3.4%	4.1%	3.7%	2.4%	3.3%	---	2.3%	4.9%	0.0%	4.2%	33.3%	0.0%	2.9%	20.0%	1.1%	0.0%	10.6%
6	55	**9**	5	6	6	7	6	5	6	0	7	2	0	3	0	2	4	3	2	4	3
	3.1%	**4.2%**	2.2%	3.0%	4.0%	5.8%	7.4%	5.9%	4.9%	---	4.1%	4.9%	0.0%	3.2%	0.0%	1.6%	5.7%	15.0%	2.2%	5.5%	6.4%
7	136	**13**	11	19	12	8	9	3	10	0	11	2	0	7	0	4	5	4	2	6	5
	7.6%	**6.1%**	4.8%	9.5%	8.1%	6.6%	11.1%	3.5%	8.1%	---	6.4%	4.9%	0.0%	7.4%	0.0%	3.3%	7.1%	20.0%	2.2%	8.2%	10.6%
8	333	**28**	38	45	20	17	10	6	21	0	24	4	2	10	0	16	9	3	10	8	10
	18.6%	**13.2%**	16.7%	22.5%	13.4%	14.0%	12.3%	7.1%	17.1%	---	14.0%	9.8%	33.3%	10.5%	0.0%	13.1%	12.9%	15.0%	10.9%	11.0%	21.3%
9	296	**37**	41	37	27	25	15	16	25	0	23	14	3	21	0	19	16	2	13	15	9
	16.5%	**17.5%**	18.1%	18.5%	18.1%	20.7%	18.5%	18.8%	20.3%	---	13.5%	34.1%	50.0%	22.1%	0.0%	15.6%	22.9%	10.0%	14.1%	20.5%	19.1%
10 Best health care possible	900	**117**	125	87	79	57	38	52	56	0	100	17	1	50	2	80	34	3	63	40	14
	50.1%	**55.2%**	55.1%	43.5%	53.0%	47.1%	46.9%	61.2%	45.5%	---	58.5%	41.5%	16.7%	52.6%	66.7%	65.6%	48.6%	15.0%	68.5%	54.8%	29.8%

NA - Not applicable

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 9

Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,804	**214**	227	201	56	100	57	127	86	46	166	64	85	56	26	186	85	83	43
Number missing or multiple answer	9	**2**	0	1	0	1	1	2	0	0	2	1	1	0	1	1	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,795	**212**	227	200	56	99	56	125	86	46	164	63	84	56	25	185	84	83	42
	99.5%	**99.1%**	100.0%	99.5%	100.0%	99.0%	98.2%	98.4%	100.0%	100.0%	98.8%	98.4%	98.8%	100.0%	96.2%	99.5%	98.8%	100.0%	97.7%
0 to 4	34	**2**	4	1	0	2	0	1	1	0	2	0	1	1	1	1	1	0	1
	1.9%	**0.9%**	1.8%	0.5%	0.0%	2.0%	0.0%	0.8%	1.2%	0.0%	1.2%	0.0%	1.2%	1.8%	4.0%	0.5%	1.2%	0.0%	2.4%
5	41	**6**	3	5	1	4	1	3	3	2	4	1	3	2	2	4	2	1	2
	2.3%	**2.8%**	1.3%	2.5%	1.8%	4.0%	1.8%	2.4%	3.5%	4.3%	2.4%	1.6%	3.6%	3.6%	8.0%	2.2%	2.4%	1.2%	4.8%
6 to 7	191	**22**	16	25	3	10	9	10	12	3	18	8	9	5	4	18	10	8	4
	10.6%	**10.4%**	7.0%	12.5%	5.4%	10.1%	16.1%	8.0%	14.0%	6.5%	11.0%	12.7%	10.7%	8.9%	16.0%	9.7%	11.9%	9.6%	9.5%
8 to 10	1,529	**182**	204	169	52	83	46	111	70	41	140	54	71	48	18	162	71	74	35
	85.2%	**85.8%**	89.9%	84.5%	92.9%	83.8%	82.1%	88.8%	81.4%	89.1%	85.4%	85.7%	84.5%	85.7%	72.0%	87.6%	84.5%	89.2%	83.3%
Significantly different from column:*																			
0 to 6	130	**17**	12	12	2	11	4	8	9	4	12	3	9	5	6	11	6	4	6
	7.2%	**8.0%**	5.3%	6.0%	3.6%	11.1%	7.1%	6.4%	10.5%	8.7%	7.3%	4.8%	10.7%	8.9%	24.0%	5.9%	7.1%	4.8%	14.3%
7 to 8	469	**41**	49	64	6	20	15	20	21	7	34	15	16	8	5	36	14	20	7
	26.1%	**19.3%**	21.6%	32.0%	10.7%	20.2%	26.8%	16.0%	24.4%	15.2%	20.7%	23.8%	19.0%	14.3%	20.0%	19.5%	16.7%	24.1%	16.7%
9 to 10	1,196	**154**	166	124	48	68	37	97	56	35	118	45	59	43	14	138	64	59	29
	66.6%	**72.6%**	73.1%	62.0%	85.7%	68.7%	66.1%	77.6%	65.1%	76.1%	72.0%	71.4%	70.2%	76.8%	56.0%	74.6%	76.2%	71.1%	69.0%
Significantly different from column:*		**D**			FG	E	E	I	H										

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 9

Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,804	**214**	227	201	151	122	82	85	123	0	173	41	6	96	3	123	71	20	93	73	48
Number missing or multiple answer	9	**2**	0	1	2	1	1	0	0	0	2	0	0	1	0	1	1	0	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,795	**212**	227	200	149	121	81	85	123	0	171	41	6	95	3	122	70	20	92	73	47
	99.5%	**99.1%**	100.0%	99.5%	98.7%	99.2%	98.8%	100.0%	100.0%	---	98.8%	100.0%	100.0%	99.0%	100.0%	99.2%	98.6%	100.0%	98.9%	100.0%	97.9%
0 to 4	34	**2**	4	1	0	2	0	1	1	0	2	0	0	0	0	1	0	1	1	0	1
	1.9%	**0.9%**	1.8%	0.5%	0.0%	1.7%	0.0%	1.2%	0.8%	---	1.2%	0.0%	0.0%	0.0%	0.0%	0.8%	0.0%	5.0%	1.1%	0.0%	2.1%
5	41	**6**	3	5	5	5	3	2	4	0	4	2	0	4	1	0	2	4	1	0	5
	2.3%	**2.8%**	1.3%	2.5%	3.4%	4.1%	3.7%	2.4%	3.3%	---	2.3%	4.9%	0.0%	4.2%	33.3%	0.0%	2.9%	20.0%	1.1%	0.0%	10.6%
6 to 7	191	**22**	16	25	18	15	15	8	16	0	18	4	0	10	0	6	9	7	4	10	8
	10.6%	**10.4%**	7.0%	12.5%	12.1%	12.4%	18.5%	9.4%	13.0%	---	10.5%	9.8%	0.0%	10.5%	0.0%	4.9%	12.9%	35.0%	4.3%	13.7%	17.0%
8 to 10	1,529	**182**	204	169	126	99	63	74	102	0	147	35	6	81	2	115	59	8	86	63	33
	85.2%	**85.8%**	89.9%	84.5%	84.6%	81.8%	77.8%	87.1%	82.9%	---	86.0%	85.4%	100.0%	85.3%	66.7%	94.3%	84.3%	40.0%	93.5%	86.3%	70.2%
Significantly different from column:*																Q	PR	Q	U	U	ST
0 to 6	130	**17**	12	12	11	14	9	8	11	0	13	4	0	7	1	3	6	8	4	4	9
	7.2%	**8.0%**	5.3%	6.0%	7.4%	11.6%	11.1%	9.4%	8.9%	---	7.6%	9.8%	0.0%	7.4%	33.3%	2.5%	8.6%	40.0%	4.3%	5.5%	19.1%
7 to 8	469	**41**	49	64	32	25	19	9	31	0	35	6	2	17	0	20	14	7	12	14	15
	26.1%	**19.3%**	21.6%	32.0%	21.5%	20.7%	23.5%	10.6%	25.2%	---	20.5%	14.6%	33.3%	17.9%	0.0%	16.4%	20.0%	35.0%	13.0%	19.2%	31.9%
9 to 10	1,196	**154**	166	124	106	82	53	68	81	0	123	31	4	71	2	99	50	5	76	55	23
	66.6%	**72.6%**	73.1%	62.0%	71.1%	67.8%	65.4%	80.0%	65.9%	---	71.9%	75.6%	66.7%	74.7%	66.7%	81.1%	71.4%	25.0%	82.6%	75.3%	48.9%
Significantly different from column:*		**D**					H	GI	H							R	R	PQ	U	U	ST

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 10

In the last 6 months, how often was it easy to get the care, tests, or treatment your child needed?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,804	**214**	227	201	56	100	57	127	86	46	166	64	85	56	26	186	85	83	43
Number missing or multiple answer	5	**1**	1	1	0	1	0	1	0	0	1	0	1	0	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,799	**213**	226	200	56	99	57	126	86	46	165	64	84	56	26	185	85	83	42
	99.7%	**99.5%**	99.6%	99.5%	100.0%	99.0%	100.0%	99.2%	100.0%	100.0%	99.4%	100.0%	98.8%	100.0%	100.0%	99.5%	100.0%	100.0%	97.7%
Never	22	**3**	3	4	2	1	0	3	0	2	1	1	0	1	1	1	2	0	0
	1.2%	**1.4%**	1.3%	2.0%	3.6%	1.0%	0.0%	2.4%	0.0%	4.3%	0.6%	1.6%	0.0%	1.8%	3.8%	0.5%	2.4%	0.0%	0.0%
Sometimes	193	**21**	20	21	2	11	8	11	10	5	15	6	6	8	4	17	8	7	5
	10.7%	**9.9%**	8.8%	10.5%	3.6%	11.1%	14.0%	8.7%	11.6%	10.9%	9.1%	9.4%	7.1%	14.3%	15.4%	9.2%	9.4%	8.4%	11.9%
Usually	443	**52**	49	50	13	18	21	25	27	9	43	19	19	11	6	46	21	24	7
	24.6%	**24.4%**	21.7%	25.0%	23.2%	18.2%	36.8%	19.8%	31.4%	19.6%	26.1%	29.7%	22.6%	19.6%	23.1%	24.9%	24.7%	28.9%	16.7%
Always	1,141	**137**	154	125	39	69	28	87	49	30	106	38	59	36	15	121	54	52	30
	63.4%	**64.3%**	68.1%	62.5%	69.6%	69.7%	49.1%	69.0%	57.0%	65.2%	64.2%	59.4%	70.2%	64.3%	57.7%	65.4%	63.5%	62.7%	71.4%
Significantly different from column:*					G	G	EF												
Usually or Always	1,584	**189**	203	175	52	87	49	112	76	39	149	57	78	47	21	167	75	76	37
	88.0%	**88.7%**	89.8%	87.5%	92.9%	87.9%	86.0%	88.9%	88.4%	84.8%	90.3%	89.1%	92.9%	83.9%	80.8%	90.3%	88.2%	91.6%	88.1%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 10

In the last 6 months, how often was it easy to get the care, tests, or treatment your child needed?

Base: All respondents whose child got care in person, by phone, or by video, excluding emergency room visits (Q7)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,804	**214**	227	201	151	122	82	85	123	0	173	41	6	96	3	123	71	20	93	73	48
Number missing or multiple answer	5	**1**	1	1	1	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,799	**213**	226	200	150	122	82	85	123	0	172	41	6	96	3	122	71	20	92	73	48
	99.7%	**99.5%**	99.6%	99.5%	99.3%	100.0%	100.0%	100.0%	100.0%	---	99.4%	100.0%	100.0%	100.0%	100.0%	99.2%	100.0%	100.0%	98.9%	100.0%	100.0%
Never	22	**3**	3	4	0	2	1	1	1	0	3	0	0	0	0	1	1	1	1	0	2
	1.2%	**1.4%**	1.3%	2.0%	0.0%	1.6%	1.2%	1.2%	0.8%	---	1.7%	0.0%	0.0%	0.0%	0.0%	0.8%	1.4%	5.0%	1.1%	0.0%	4.2%
Sometimes	193	**21**	20	21	18	12	10	7	15	0	11	10	3	10	0	6	10	5	7	5	9
	10.7%	**9.9%**	8.8%	10.5%	12.0%	9.8%	12.2%	8.2%	12.2%	---	6.4%	24.4%	50.0%	10.4%	0.0%	4.9%	14.1%	25.0%	7.6%	6.8%	18.8%
Usually	443	**52**	49	50	37	36	24	19	36	0	47	5	1	24	1	24	20	8	15	22	15
	24.6%	**24.4%**	21.7%	25.0%	24.7%	29.5%	29.3%	22.4%	29.3%	---	27.3%	12.2%	16.7%	25.0%	33.3%	19.7%	28.2%	40.0%	16.3%	30.1%	31.3%
Always	1,141	**137**	154	125	95	72	47	58	71	0	111	26	2	62	2	91	40	6	69	46	22
	63.4%	**64.3%**	68.1%	62.5%	63.3%	59.0%	57.3%	68.2%	57.7%	---	64.5%	63.4%	33.3%	64.6%	66.7%	74.6%	56.3%	30.0%	75.0%	63.0%	45.8%
Significantly different from column:*																QR	PR	PQ	U		S
Usually or Always	1,584	**189**	203	175	132	108	71	77	107	0	158	31	3	86	3	115	60	14	84	68	37
	88.0%	**88.7%**	89.8%	87.5%	88.0%	88.5%	86.6%	90.6%	87.0%	---	91.9%	75.6%	50.0%	89.6%	100.0%	94.3%	84.5%	70.0%	91.3%	93.2%	77.1%
Significantly different from column:*																Q	P		U	U	ST

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 11

Is your child now enrolled in any kind of school or daycare?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	16	**1**	4	0	0	0	1	0	1	0	1	0	0	1	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,454	**279**	303	254	74	135	68	167	110	59	216	72	110	86	38	238	120	101	52
	99.4%	**99.6%**	98.7%	100.0%	100.0%	100.0%	98.6%	100.0%	99.1%	100.0%	99.5%	100.0%	100.0%	98.9%	100.0%	99.6%	100.0%	100.0%	98.1%
Yes	2,043	**228**	243	211	42	127	57	136	90	42	182	60	94	66	25	201	91	86	47
	83.3%	**81.7%**	80.2%	83.1%	56.8%	94.1%	83.8%	81.4%	81.8%	71.2%	84.3%	83.3%	85.5%	76.7%	65.8%	84.5%	75.8%	85.1%	90.4%
No	411	**51**	60	43	32	8	11	31	20	17	34	12	16	20	13	37	29	15	5
	16.7%	**18.3%**	19.8%	16.9%	43.2%	5.9%	16.2%	18.6%	18.2%	28.8%	15.7%	16.7%	14.5%	23.3%	34.2%	15.5%	24.2%	14.9%	9.6%
Significantly different from column:*					FG	EG	EF			K	J				P	O	S		Q

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 11

Is your child now enrolled in any kind of school or daycare?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	16	**1**	4	0	1	1	0	0	1	0	0	0	0	1	0	0	1	0	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,454	**279**	303	254	191	153	100	114	157	62	173	41	8	113	3	168	84	27	126	87	66
	99.4%	**99.6%**	98.7%	100.0%	99.5%	99.4%	100.0%	100.0%	99.4%	100.0%	100.0%	100.0%	100.0%	99.1%	100.0%	100.0%	98.8%	100.0%	100.0%	100.0%	98.5%
Yes	2,043	**228**	243	211	160	122	82	92	133	49	144	33	4	89	3	131	75	22	97	77	54
	83.3%	**81.7%**	80.2%	83.1%	83.8%	79.7%	82.0%	80.7%	84.7%	79.0%	83.2%	80.5%	50.0%	78.8%	100.0%	78.0%	89.3%	81.5%	77.0%	88.5%	81.8%
No	411	**51**	60	43	31	31	18	22	24	13	29	8	4	24	0	37	9	5	29	10	12
	16.7%	**18.3%**	19.8%	16.9%	16.2%	20.3%	18.0%	19.3%	15.3%	21.0%	16.8%	19.5%	50.0%	21.2%	0.0%	22.0%	10.7%	18.5%	23.0%	11.5%	18.2%
Significantly different from column:*																Q	P		T	S	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 12

In the last 6 months, did you need your child's doctors or other health providers to contact a school or daycare center about your child's health or health care?

Base: All respondents whose child is enrolled in school or daycare (Q11)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,043	**228**	243	211	42	127	57	136	90	42	182	60	94	66	25	201	91	86	47
Number missing or multiple answer	31	**4**	6	2	0	2	2	2	2	0	4	1	3	0	0	4	0	3	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,012	**224**	237	209	42	125	55	134	88	42	178	59	91	66	25	197	91	83	46
	98.5%	**98.2%**	97.5%	99.1%	100.0%	98.4%	96.5%	98.5%	97.8%	100.0%	97.8%	98.3%	96.8%	100.0%	100.0%	98.0%	100.0%	96.5%	97.9%
Yes	420	**45**	42	31	7	30	8	30	15	8	36	13	18	13	7	38	15	22	8
	20.9%	**20.1%**	17.7%	14.8%	16.7%	24.0%	14.5%	22.4%	17.0%	19.0%	20.2%	22.0%	19.8%	19.7%	28.0%	19.3%	16.5%	26.5%	17.4%
No	1,592	**179**	195	178	35	95	47	104	73	34	142	46	73	53	18	159	76	61	38
	79.1%	**79.9%**	82.3%	85.2%	83.3%	76.0%	85.5%	77.6%	83.0%	81.0%	79.8%	78.0%	80.2%	80.3%	72.0%	80.7%	83.5%	73.5%	82.6%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 12

In the last 6 months, did you need your child's doctors or other health providers to contact a school or daycare center about your child's health or health care?

Base: All respondents whose child is enrolled in school or daycare (Q11)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,043	**228**	243	211	160	122	82	92	133	49	144	33	4	89	3	131	75	22	97	77	54
Number missing or multiple answer	31	**4**	6	2	3	0	0	0	2	1	3	0	0	1	0	4	0	0	1	2	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,012	**224**	237	209	157	122	82	92	131	48	141	33	4	88	3	127	75	22	96	75	53
	98.5%	**98.2%**	97.5%	99.1%	98.1%	100.0%	100.0%	100.0%	98.5%	98.0%	97.9%	100.0%	100.0%	98.9%	100.0%	96.9%	100.0%	100.0%	99.0%	97.4%	98.1%
Yes	420	**45**	42	31	35	34	25	21	33	3	25	17	0	24	1	17	21	7	12	15	18
	20.9%	**20.1%**	17.7%	14.8%	22.3%	27.9%	30.5%	22.8%	25.2%	6.3%	17.7%	51.5%	0.0%	27.3%	33.3%	13.4%	28.0%	31.8%	12.5%	20.0%	34.0%
No	1,592	**179**	195	178	122	88	57	71	98	45	116	16	4	64	2	110	54	15	84	60	35
	79.1%	**79.9%**	82.3%	85.2%	77.7%	72.1%	69.5%	77.2%	74.8%	93.8%	82.3%	48.5%	100.0%	72.7%	66.7%	86.6%	72.0%	68.2%	87.5%	80.0%	66.0%
Significantly different from column:*										L	L	JK				Q	P		U		S

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 13

In the last 6 months, did you get the help you needed from your child's doctors or other health providers in contacting your child's school or daycare?

Base: All respondents whose child is enrolled in school or daycare and needed their child's doctor/health provider to contact school/daycare center about their child's health (Q11 & Q12)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	420	**45**	42	31	7	30	8	30	15	8	36	13	18	13	7	38	15	22	8
Number missing or multiple answer	2	**1**	1	0	0	1	0	1	0	0	1	0	1	0	1	0	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	418	**44**	41	31	7	29	8	29	15	8	35	13	17	13	6	38	15	22	7
	99.5%	**97.8%**	97.6%	100.0%	100.0%	96.7%	100.0%	96.7%	100.0%	100.0%	97.2%	100.0%	94.4%	100.0%	85.7%	100.0%	100.0%	100.0%	87.5%
Yes	377	**39**	39	29	6	25	8	28	11	6	32	13	14	12	6	33	12	21	6
	90.2%	**88.6%**	95.1%	93.5%	85.7%	86.2%	100.0%	96.6%	73.3%	75.0%	91.4%	100.0%	82.4%	92.3%	100.0%	86.8%	80.0%	95.5%	85.7%
No	41	**5**	2	2	1	4	0	1	4	2	3	0	3	1	0	5	3	1	1
	9.8%	**11.4%**	4.9%	6.5%	14.3%	13.8%	0.0%	3.4%	26.7%	25.0%	8.6%	0.0%	17.6%	7.7%	0.0%	13.2%	20.0%	4.5%	14.3%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 13

In the last 6 months, did you get the help you needed from your child's doctors or other health providers in contacting your child's school or daycare?

Base: All respondents whose child is enrolled in school or daycare and needed their child's doctor/health provider to contact school/daycare center about their child's health (Q11 & Q12)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	420	**45**	42	31	35	34	25	21	33	3	25	17	0	24	1	17	21	7	12	15	18
Number missing or multiple answer	2	**1**	1	0	0	1	1	1	1	0	0	1	0	0	0	0	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	418	**44**	41	31	35	33	24	20	32	3	25	16	0	24	1	17	21	6	12	15	17
	99.5%	**97.8%**	97.6%	100.0%	100.0%	97.1%	96.0%	95.2%	97.0%	100.0%	100.0%	94.1%	---	100.0%	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%	94.4%
Yes	377	**39**	39	29	30	31	23	20	31	3	21	15	0	21	1	16	19	4	11	14	14
	90.2%	**88.6%**	95.1%	93.5%	85.7%	93.9%	95.8%	100.0%	96.9%	100.0%	84.0%	93.8%	---	87.5%	100.0%	94.1%	90.5%	66.7%	91.7%	93.3%	82.4%
No	41	**5**	2	2	5	2	1	0	1	0	4	1	0	3	0	1	2	2	1	1	3
	9.8%	**11.4%**	4.9%	6.5%	14.3%	6.1%	4.2%	0.0%	3.1%	0.0%	16.0%	6.3%	---	12.5%	0.0%	5.9%	9.5%	33.3%	8.3%	6.7%	17.6%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 14

Special medical equipment or devices include a walker, wheelchair, nebulizer, feeding tubes, or oxygen equipment. In the last 6 months, did you get or try to get any special medical equipment or devices for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	19	**5**	4	2	0	3	2	3	2	0	5	0	3	2	1	4	0	1	3
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,451	**275**	303	252	74	132	67	164	109	59	212	72	107	85	37	235	120	100	50
	99.2%	**98.2%**	98.7%	99.2%	100.0%	97.8%	97.1%	98.2%	98.2%	100.0%	97.7%	100.0%	97.3%	97.7%	97.4%	98.3%	100.0%	99.0%	94.3%
Yes	340	**39**	48	43	15	19	5	24	15	11	27	5	18	15	4	35	16	15	8
	13.9%	**14.2%**	15.8%	17.1%	20.3%	14.4%	7.5%	14.6%	13.8%	18.6%	12.7%	6.9%	16.8%	17.6%	10.8%	14.9%	13.3%	15.0%	16.0%
No	2,111	**236**	255	209	59	113	62	140	94	48	185	67	89	70	33	200	104	85	42
	86.1%	**85.8%**	84.2%	82.9%	79.7%	85.6%	92.5%	85.4%	86.2%	81.4%	87.3%	93.1%	83.2%	82.4%	89.2%	85.1%	86.7%	85.0%	84.0%
Significantly different from column:*					G		E					N		L					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 14

Special medical equipment or devices include a walker, wheelchair, nebulizer, feeding tubes, or oxygen equipment. In the last 6 months, did you get or try to get any special medical equipment or devices for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	19	**5**	4	2	3	3	2	1	2	1	2	1	0	2	0	3	1	1	2	1	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,451	**275**	303	252	189	151	98	113	156	61	171	40	8	112	3	165	84	26	124	86	65
	99.2%	**98.2%**	98.7%	99.2%	98.4%	98.1%	98.0%	99.1%	98.7%	98.4%	98.8%	97.6%	100.0%	98.2%	100.0%	98.2%	98.8%	96.3%	98.4%	98.9%	97.0%
Yes	340	**39**	48	43	34	22	14	18	18	5	24	10	2	20	1	22	11	6	21	9	9
	13.9%	**14.2%**	15.8%	17.1%	18.0%	14.6%	14.3%	15.9%	11.5%	8.2%	14.0%	25.0%	25.0%	17.9%	33.3%	13.3%	13.1%	23.1%	16.9%	10.5%	13.8%
No	2,111	**236**	255	209	155	129	84	95	138	56	147	30	6	92	2	143	73	20	103	77	56
	86.1%	**85.8%**	84.2%	82.9%	82.0%	85.4%	85.7%	84.1%	88.5%	91.8%	86.0%	75.0%	75.0%	82.1%	66.7%	86.7%	86.9%	76.9%	83.1%	89.5%	86.2%
Significantly different from column:*										L		J									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 15

In the last 6 months, how often was it easy to get special medical equipment or devices for your child?

Base: All respondents who got or tried to get special medical equipment or device for their child (Q14)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	340	**39**	48	43	15	19	5	24	15	11	27	5	18	15	4	35	16	15	8
Number missing or multiple answer	3	**1**	0	1	1	0	0	1	0	1	0	1	0	0	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	337	**38**	48	42	14	19	5	23	15	10	27	4	18	15	4	34	16	15	7
	99.1%	**97.4%**	100.0%	97.7%	93.3%	100.0%	100.0%	95.8%	100.0%	90.9%	100.0%	80.0%	100.0%	100.0%	100.0%	97.1%	100.0%	100.0%	87.5%
Never	31	**3**	2	5	1	2	0	1	2	1	2	1	0	2	0	3	0	2	1
	9.2%	**7.9%**	4.2%	11.9%	7.1%	10.5%	0.0%	4.3%	13.3%	10.0%	7.4%	25.0%	0.0%	13.3%	0.0%	8.8%	0.0%	13.3%	14.3%
Sometimes	50	**3**	4	5	0	2	1	2	1	0	2	0	0	3	2	1	1	1	1
	14.8%	**7.9%**	8.3%	11.9%	0.0%	10.5%	20.0%	8.7%	6.7%	0.0%	7.4%	0.0%	0.0%	20.0%	50.0%	2.9%	6.3%	6.7%	14.3%
Usually	60	**11**	13	8	4	6	1	8	3	3	8	1	7	3	1	10	4	5	2
	17.8%	**28.9%**	27.1%	19.0%	28.6%	31.6%	20.0%	34.8%	20.0%	30.0%	29.6%	25.0%	38.9%	20.0%	25.0%	29.4%	25.0%	33.3%	28.6%
Always	196	**21**	29	24	9	9	3	12	9	6	15	2	11	7	1	20	11	7	3
	58.2%	**55.3%**	60.4%	57.1%	64.3%	47.4%	60.0%	52.2%	60.0%	60.0%	55.6%	50.0%	61.1%	46.7%	25.0%	58.8%	68.8%	46.7%	42.9%
Significantly different from column:*	[redacted]		[redacted]	[redacted]															
Usually or Always	256	**32**	42	32	13	15	4	20	12	9	23	3	18	10	2	30	15	12	5
	76.0%	**84.2%**	87.5%	76.2%	92.9%	78.9%	80.0%	87.0%	80.0%	90.0%	85.2%	75.0%	100.0%	66.7%	50.0%	88.2%	93.8%	80.0%	71.4%
Significantly different from column:*	[redacted]		[redacted]	[redacted]															

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 15

In the last 6 months, how often was it easy to get special medical equipment or devices for your child?

Base: All respondents who got or tried to get special medical equipment or device for their child (Q14)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	340	**39**	48	43	34	22	14	18	18	5	24	10	2	20	1	22	11	6	21	9	9
Number missing or multiple answer	3	**1**	0	1	0	0	0	1	0	1	0	0	0	0	0	0	1	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	337	**38**	48	42	34	22	14	17	18	4	24	10	2	20	1	22	10	6	21	8	9
	99.1%	**97.4%**	100.0%	97.7%	100.0%	100.0%	100.0%	94.4%	100.0%	80.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	90.9%	100.0%	100.0%	88.9%	100.0%
Never	31	**3**	2	5	3	2	2	1	3	0	2	1	1	1	0	1	1	1	1	0	2
	9.2%	**7.9%**	4.2%	11.9%	8.8%	9.1%	14.3%	5.9%	16.7%	0.0%	8.3%	10.0%	50.0%	5.0%	0.0%	4.5%	10.0%	16.7%	4.8%	0.0%	22.2%
Sometimes	50	**3**	4	5	3	2	2	2	2	1	1	1	0	2	0	2	0	1	1	0	2
	14.8%	**7.9%**	8.3%	11.9%	8.8%	9.1%	14.3%	11.8%	11.1%	25.0%	4.2%	10.0%	0.0%	10.0%	0.0%	9.1%	0.0%	16.7%	4.8%	0.0%	22.2%
Usually	60	**11**	13	8	10	5	3	3	7	1	6	4	0	6	0	5	4	2	5	3	3
	17.8%	**28.9%**	27.1%	19.0%	29.4%	22.7%	21.4%	17.6%	38.9%	25.0%	25.0%	40.0%	0.0%	30.0%	0.0%	22.7%	40.0%	33.3%	23.8%	37.5%	33.3%
Always	196	**21**	29	24	18	13	7	11	6	2	15	4	1	11	1	14	5	2	14	5	2
	58.2%	**55.3%**	60.4%	57.1%	52.9%	59.1%	50.0%	64.7%	33.3%	50.0%	62.5%	40.0%	50.0%	55.0%	100.0%	63.6%	50.0%	33.3%	66.7%	62.5%	22.2%
Significantly different from column:*	[redacted]		[redacted]	[redacted]																	
Usually or Always	256	**32**	42	32	28	18	10	14	13	3	21	8	1	17	1	19	9	4	19	8	5
	76.0%	**84.2%**	87.5%	76.2%	82.4%	81.8%	71.4%	82.4%	72.2%	75.0%	87.5%	80.0%	50.0%	85.0%	100.0%	86.4%	90.0%	66.7%	90.5%	100.0%	55.6%
Significantly different from column:*	[redacted]		[redacted]	[redacted]																	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 16

Did anyone from your child's health plan, doctor's office, or clinic help you get special medical equipment or devices for your child?

Base: All respondents who got or tried to get special medical equipment or device for their child (Q14)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	340	**39**	48	43	15	19	5	24	15	11	27	5	18	15	4	35	16	15	8
Number missing or multiple answer	2	**1**	0	0	0	0	1	1	0	0	1	0	1	0	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	338	**38**	48	43	15	19	4	23	15	11	26	5	17	15	4	34	15	15	8
	99.4%	**97.4%**	100.0%	100.0%	100.0%	100.0%	80.0%	95.8%	100.0%	100.0%	96.3%	100.0%	94.4%	100.0%	100.0%	97.1%	93.8%	100.0%	100.0%
Yes	263	**32**	42	31	13	17	2	21	11	10	22	4	15	12	3	29	13	13	6
	77.8%	**84.2%**	87.5%	72.1%	86.7%	89.5%	50.0%	91.3%	73.3%	90.9%	84.6%	80.0%	88.2%	80.0%	75.0%	85.3%	86.7%	86.7%	75.0%
No	75	**6**	6	12	2	2	2	2	4	1	4	1	2	3	1	5	2	2	2
	22.2%	**15.8%**	12.5%	27.9%	13.3%	10.5%	50.0%	8.7%	26.7%	9.1%	15.4%	20.0%	11.8%	20.0%	25.0%	14.7%	13.3%	13.3%	25.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 16

Did anyone from your child's health plan, doctor's office, or clinic help you get special medical equipment or devices for your child?

Base: All respondents who got or tried to get special medical equipment or device for their child (Q14)

					Type of Chronic Condition (Q55)					Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
	2026 HealthChoice Aggregate	**2026**	2025	2024	Takes Prescription Medicine	More Medical Care Than Usual (Q58)	Limited/Prevented From Doing Usual Things (Q61)	Gets Special Therapy (Q64)	Gets Treatment or Counseling (Q67)	None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	340	**39**	48	43	34	22	14	18	18	5	24	10	2	20	1	22	11	6	21	9	9
Number missing or multiple answer	2	**1**	0	0	1	1	1	1	1	0	1	0	0	0	0	1	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	338	**38**	48	43	33	21	13	17	17	5	23	10	2	20	1	21	11	6	20	9	9
	99.4%	**97.4%**	100.0%	100.0%	97.1%	95.5%	92.9%	94.4%	94.4%	100.0%	95.8%	100.0%	100.0%	100.0%	100.0%	95.5%	100.0%	100.0%	95.2%	100.0%	100.0%
Yes	263	**32**	42	31	27	16	10	13	12	3	20	9	1	19	1	19	10	3	18	9	5
	77.8%	**84.2%**	87.5%	72.1%	81.8%	76.2%	76.9%	76.5%	70.6%	60.0%	87.0%	90.0%	50.0%	95.0%	100.0%	90.5%	90.9%	50.0%	90.0%	100.0%	55.6%
No	75	**6**	6	12	6	5	3	4	5	2	3	1	1	1	0	2	1	3	2	0	4
	22.2%	**15.8%**	12.5%	27.9%	18.2%	23.8%	23.1%	23.5%	29.4%	40.0%	13.0%	10.0%	50.0%	5.0%	0.0%	9.5%	9.1%	50.0%	10.0%	0.0%	44.4%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 17

In the last 6 months, did you get or try to get special therapy such as physical, occupational, or speech therapy for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	24	**5**	4	3	0	3	2	3	2	2	3	1	2	2	1	4	2	1	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,446	**275**	303	251	74	132	67	164	109	57	214	71	108	85	37	235	118	100	51
	99.0%	**98.2%**	98.7%	98.8%	100.0%	97.8%	97.1%	98.2%	98.2%	96.6%	98.6%	98.6%	98.2%	97.7%	97.4%	98.3%	98.3%	99.0%	96.2%
Yes	844	**95**	90	75	36	45	14	57	38	27	67	23	39	29	10	85	39	37	19
	34.5%	**34.5%**	29.7%	29.9%	48.6%	34.1%	20.9%	34.8%	34.9%	47.4%	31.3%	32.4%	36.1%	34.1%	27.0%	36.2%	33.1%	37.0%	37.3%
No	1,602	**180**	213	176	38	87	53	107	71	30	147	48	69	56	27	150	79	63	32
	65.5%	**65.5%**	70.3%	70.1%	51.4%	65.9%	79.1%	65.2%	65.1%	52.6%	68.7%	67.6%	63.9%	65.9%	73.0%	63.8%	66.9%	63.0%	62.7%
Significantly different from column:*					FG	E	E			K	J								

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 17

In the last 6 months, did you get or try to get special therapy such as physical, occupational, or speech therapy for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	24	**5**	4	3	3	3	2	2	4	0	2	2	0	2	0	2	2	1	1	2	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,446	**275**	303	251	189	151	98	112	154	62	171	39	8	112	3	166	83	26	125	85	65
	99.0%	**98.2%**	98.7%	98.8%	98.4%	98.1%	98.0%	98.2%	97.5%	100.0%	98.8%	95.1%	100.0%	98.2%	100.0%	98.8%	97.6%	96.3%	99.2%	97.7%	97.0%
Yes	844	**95**	90	75	53	68	50	75	61	17	55	23	4	47	3	57	30	8	40	30	25
	34.5%	**34.5%**	29.7%	29.9%	28.0%	45.0%	51.0%	67.0%	39.6%	27.4%	32.2%	59.0%	50.0%	42.0%	100.0%	34.3%	36.1%	30.8%	32.0%	35.3%	38.5%
No	1,602	**180**	213	176	136	83	48	37	93	45	116	16	4	65	0	109	53	18	85	55	40
	65.5%	**65.5%**	70.3%	70.1%	72.0%	55.0%	49.0%	33.0%	60.4%	72.6%	67.8%	41.0%	50.0%	58.0%	0.0%	65.7%	63.9%	69.2%	68.0%	64.7%	61.5%
Significantly different from column:*					FGHI	EH	EH	EFGI	EH	L	L	JK									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 18

In the last 6 months, how often was it easy to get this therapy for your child?

Base: All respondents who got or tried to get special therapy for their child (Q17)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	844	**95**	90	75	36	45	14	57	38	27	67	23	39	29	10	85	39	37	19
Number missing or multiple answer	10	**1**	0	2	0	0	1	0	1	0	1	1	0	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	834	**94**	90	73	36	45	13	57	37	27	66	22	39	29	10	84	39	36	19
	98.8%	**98.9%**	100.0%	97.3%	100.0%	100.0%	92.9%	100.0%	97.4%	100.0%	98.5%	95.7%	100.0%	100.0%	100.0%	98.8%	100.0%	97.3%	100.0%
Never	118	**13**	14	11	4	7	2	5	8	3	9	0	5	7	4	9	5	5	3
	14.1%	**13.8%**	15.6%	15.1%	11.1%	15.6%	15.4%	8.8%	21.6%	11.1%	13.6%	0.0%	12.8%	24.1%	40.0%	10.7%	12.8%	13.9%	15.8%
Sometimes	167	**18**	14	13	8	7	3	12	6	4	14	5	8	3	1	17	5	12	1
	20.0%	**19.1%**	15.6%	17.8%	22.2%	15.6%	23.1%	21.1%	16.2%	14.8%	21.2%	22.7%	20.5%	10.3%	10.0%	20.2%	12.8%	33.3%	5.3%
Usually	169	**20**	16	14	6	12	2	12	8	7	13	2	11	6	2	18	11	5	4
	20.3%	**21.3%**	17.8%	19.2%	16.7%	26.7%	15.4%	21.1%	21.6%	25.9%	19.7%	9.1%	28.2%	20.7%	20.0%	21.4%	28.2%	13.9%	21.1%
Always	380	**43**	46	35	18	19	6	28	15	13	30	15	15	13	3	40	18	14	11
	45.6%	**45.7%**	51.1%	47.9%	50.0%	42.2%	46.2%	49.1%	40.5%	48.1%	45.5%	68.2%	38.5%	44.8%	30.0%	47.6%	46.2%	38.9%	57.9%
Significantly different from column:*												M	L						
Usually or Always	549	**63**	62	49	24	31	8	40	23	20	43	17	26	19	5	58	29	19	15
	65.8%	**67.0%**	68.9%	67.1%	66.7%	68.9%	61.5%	70.2%	62.2%	74.1%	65.2%	77.3%	66.7%	65.5%	50.0%	69.0%	74.4%	52.8%	78.9%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 18

In the last 6 months, how often was it easy to get this therapy for your child?

Base: All respondents who got or tried to get special therapy for their child (Q17)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	844	**95**	90	75	53	68	50	75	61	17	55	23	4	47	3	57	30	8	40	30	25
Number missing or multiple answer	10	**1**	0	2	1	0	0	0	1	0	1	0	0	0	0	1	0	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	834	**94**	90	73	52	68	50	75	60	17	54	23	4	47	3	56	30	8	40	29	25
	98.8%	**98.9%**	100.0%	97.3%	98.1%	100.0%	100.0%	100.0%	98.4%	100.0%	98.2%	100.0%	100.0%	100.0%	100.0%	98.2%	100.0%	100.0%	100.0%	96.7%	100.0%
Never	118	**13**	14	11	5	8	5	10	6	3	9	1	1	2	0	5	4	4	5	4	4
	14.1%	**13.8%**	15.6%	15.1%	9.6%	11.8%	10.0%	13.3%	10.0%	17.6%	16.7%	4.3%	25.0%	4.3%	0.0%	8.9%	13.3%	50.0%	12.5%	13.8%	16.0%
Sometimes	167	**18**	14	13	12	14	7	12	13	4	10	4	1	12	0	14	4	0	7	5	6
	20.0%	**19.1%**	15.6%	17.8%	23.1%	20.6%	14.0%	16.0%	21.7%	23.5%	18.5%	17.4%	25.0%	25.5%	0.0%	25.0%	13.3%	0.0%	17.5%	17.2%	24.0%
Usually	169	**20**	16	14	9	16	14	18	12	5	10	5	1	9	1	9	9	2	7	7	6
	20.3%	**21.3%**	17.8%	19.2%	17.3%	23.5%	28.0%	24.0%	20.0%	29.4%	18.5%	21.7%	25.0%	19.1%	33.3%	16.1%	30.0%	25.0%	17.5%	24.1%	24.0%
Always	380	**43**	46	35	26	30	24	35	29	5	25	13	1	24	2	28	13	2	21	13	9
	45.6%	**45.7%**	51.1%	47.9%	50.0%	44.1%	48.0%	46.7%	48.3%	29.4%	46.3%	56.5%	25.0%	51.1%	66.7%	50.0%	43.3%	25.0%	52.5%	44.8%	36.0%
Significantly different from column:*																					
Usually or Always	549	**63**	62	49	35	46	38	53	41	10	35	18	2	33	3	37	22	4	28	20	15
	65.8%	**67.0%**	68.9%	67.1%	67.3%	67.6%	76.0%	70.7%	68.3%	58.8%	64.8%	78.3%	50.0%	70.2%	100.0%	66.1%	73.3%	50.0%	70.0%	69.0%	60.0%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 19

Did anyone from your child's health plan, doctor's office, or clinic help you get this therapy for your child?

Base: All respondents who got or tried to get special therapy for their child (Q17)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	844	**95**	90	75	36	45	14	57	38	27	67	23	39	29	10	85	39	37	19
Number missing or multiple answer	9	**1**	2	1	0	0	1	0	1	0	1	1	0	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	835	**94**	88	74	36	45	13	57	37	27	66	22	39	29	10	84	39	36	19
	98.9%	**98.9%**	97.8%	98.7%	100.0%	100.0%	92.9%	100.0%	97.4%	100.0%	98.5%	95.7%	100.0%	100.0%	100.0%	98.8%	100.0%	97.3%	100.0%
Yes	522	**54**	49	49	24	23	7	33	21	16	38	13	17	21	5	49	25	18	11
	62.5%	**57.4%**	55.7%	66.2%	66.7%	51.1%	53.8%	57.9%	56.8%	59.3%	57.6%	59.1%	43.6%	72.4%	50.0%	58.3%	64.1%	50.0%	57.9%
No	313	**40**	39	25	12	22	6	24	16	11	28	9	22	8	5	35	14	18	8
	37.5%	**42.6%**	44.3%	33.8%	33.3%	48.9%	46.2%	42.1%	43.2%	40.7%	42.4%	40.9%	56.4%	27.6%	50.0%	41.7%	35.9%	50.0%	42.1%
Significantly different from column:*													N	M					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 19

Did anyone from your child's health plan, doctor's office, or clinic help you get this therapy for your child?

Base: All respondents who got or tried to get special therapy for their child (Q17)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	844	**95**	90	75	53	68	50	75	61	17	55	23	4	47	3	57	30	8	40	30	25
Number missing or multiple answer	9	**1**	2	1	1	0	0	0	1	0	1	0	0	0	0	1	0	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	835	**94**	88	74	52	68	50	75	60	17	54	23	4	47	3	56	30	8	40	29	25
	98.9%	**98.9%**	97.8%	98.7%	98.1%	100.0%	100.0%	100.0%	98.4%	100.0%	98.2%	100.0%	100.0%	100.0%	100.0%	98.2%	100.0%	100.0%	100.0%	96.7%	100.0%
Yes	522	**54**	49	49	32	41	30	43	31	10	29	15	3	31	2	35	17	2	27	14	13
	62.5%	**57.4%**	55.7%	66.2%	61.5%	60.3%	60.0%	57.3%	51.7%	58.8%	53.7%	65.2%	75.0%	66.0%	66.7%	62.5%	56.7%	25.0%	67.5%	48.3%	52.0%
No	313	**40**	39	25	20	27	20	32	29	7	25	8	1	16	1	21	13	6	13	15	12
	37.5%	**42.6%**	44.3%	33.8%	38.5%	39.7%	40.0%	42.7%	48.3%	41.2%	46.3%	34.8%	25.0%	34.0%	33.3%	37.5%	43.3%	75.0%	32.5%	51.7%	48.0%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 20

In the last 6 months, did you get or try to get treatment or counseling for your child for an emotional, developmental, or behavioral problem?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	27	**4**	6	2	1	0	3	3	1	0	4	0	3	1	1	3	1	2	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,443	**276**	301	252	73	135	66	164	110	59	213	72	107	86	37	236	119	99	52
	98.9%	**98.6%**	98.0%	99.2%	98.6%	100.0%	95.7%	98.2%	99.1%	100.0%	98.2%	100.0%	97.3%	98.9%	97.4%	98.7%	99.2%	98.0%	98.1%
Yes	1,106	**127**	138	123	26	65	35	78	48	26	99	43	42	36	19	107	52	51	23
	45.3%	**46.0%**	45.8%	48.8%	35.6%	48.1%	53.0%	47.6%	43.6%	44.1%	46.5%	59.7%	39.3%	41.9%	51.4%	45.3%	43.7%	51.5%	44.2%
No	1,337	**149**	163	129	47	70	31	86	62	33	114	29	65	50	18	129	67	48	29
	54.7%	**54.0%**	54.2%	51.2%	64.4%	51.9%	47.0%	52.4%	56.4%	55.9%	53.5%	40.3%	60.7%	58.1%	48.6%	54.7%	56.3%	48.5%	55.8%
Significantly different from column:*					G		E					MN	L	L					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 20

In the last 6 months, did you get or try to get treatment or counseling for your child for an emotional, developmental, or behavioral problem?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	27	**4**	6	2	3	3	2	1	1	1	2	0	0	1	0	2	2	0	0	3	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,443	**276**	301	252	189	151	98	113	157	61	171	41	8	113	3	166	83	27	126	84	66
	98.9%	**98.6%**	98.0%	99.2%	98.4%	98.1%	98.0%	99.1%	99.4%	98.4%	98.8%	100.0%	100.0%	99.1%	100.0%	98.8%	97.6%	100.0%	100.0%	96.6%	98.5%
Yes	1,106	**127**	138	123	88	92	53	59	107	18	78	31	5	60	2	67	45	15	38	44	45
	45.3%	**46.0%**	45.8%	48.8%	46.6%	60.9%	54.1%	52.2%	68.2%	29.5%	45.6%	75.6%	62.5%	53.1%	66.7%	40.4%	54.2%	55.6%	30.2%	52.4%	68.2%
No	1,337	**149**	163	129	101	59	45	54	50	43	93	10	3	53	1	99	38	12	88	40	21
	54.7%	**54.0%**	54.2%	51.2%	53.4%	39.1%	45.9%	47.8%	31.8%	70.5%	54.4%	24.4%	37.5%	46.9%	33.3%	59.6%	45.8%	44.4%	69.8%	47.6%	31.8%
Significantly different from column:*					FI	E	I	I	EGH	KL	JL	JK				Q	P		TU	S	S

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 21

In the last 6 months, how often was it easy to get this treatment or counseling for your child?

Base: All respondents who got or tried to get treatment for their child's emotional, developmental, or behavioral problem (Q20)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,106	**127**	138	123	26	65	35	78	48	26	99	43	42	36	19	107	52	51	23
Number missing or multiple answer	10	**0**	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,096	**127**	137	121	26	65	35	78	48	26	99	43	42	36	19	107	52	51	23
	99.1%	**100.0%**	99.3%	98.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	135	**16**	18	18	6	8	2	9	7	5	10	6	5	4	1	15	6	6	4
	12.3%	**12.6%**	13.1%	14.9%	23.1%	12.3%	5.7%	11.5%	14.6%	19.2%	10.1%	14.0%	11.9%	11.1%	5.3%	14.0%	11.5%	11.8%	17.4%
Sometimes	228	**27**	20	16	9	9	9	16	11	7	20	5	11	8	5	22	9	12	6
	20.8%	**21.3%**	14.6%	13.2%	34.6%	13.8%	25.7%	20.5%	22.9%	26.9%	20.2%	11.6%	26.2%	22.2%	26.3%	20.6%	17.3%	23.5%	26.1%
Usually	230	**36**	26	23	4	22	10	21	15	4	32	11	14	11	7	29	19	13	4
	21.0%	**28.3%**	19.0%	19.0%	15.4%	33.8%	28.6%	26.9%	31.3%	15.4%	32.3%	25.6%	33.3%	30.6%	36.8%	27.1%	36.5%	25.5%	17.4%
Always	503	**48**	73	64	7	26	14	32	15	10	37	21	12	13	6	41	18	20	9
	45.9%	**37.8%**	53.3%	52.9%	26.9%	40.0%	40.0%	41.0%	31.3%	38.5%	37.4%	48.8%	28.6%	36.1%	31.6%	38.3%	34.6%	39.2%	39.1%
Significantly different from column:*		**CD**																	
Usually or Always	733	**84**	99	87	11	48	24	53	30	14	69	32	26	24	13	70	37	33	13
	66.9%	**66.1%**	72.3%	71.9%	42.3%	73.8%	68.6%	67.9%	62.5%	53.8%	69.7%	74.4%	61.9%	66.7%	68.4%	65.4%	71.2%	64.7%	56.5%
Significantly different from column:*					FG	E	E												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 21

In the last 6 months, how often was it easy to get this treatment or counseling for your child?

Base: All respondents who got or tried to get treatment for their child's emotional, developmental, or behavioral problem (Q20)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,106	**127**	138	123	88	92	53	59	107	18	78	31	5	60	2	67	45	15	38	44	45
Number missing or multiple answer	10	**0**	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,096	**127**	137	121	88	92	53	59	107	18	78	31	5	60	2	67	45	15	38	44	45
	99.1%	**100.0%**	99.3%	98.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	135	**16**	18	18	8	12	9	8	13	3	9	4	2	6	0	6	6	4	3	5	8
	12.3%	**12.6%**	13.1%	14.9%	9.1%	13.0%	17.0%	13.6%	12.1%	16.7%	11.5%	12.9%	40.0%	10.0%	0.0%	9.0%	13.3%	26.7%	7.9%	11.4%	17.8%
Sometimes	228	**27**	20	16	14	22	11	14	20	5	18	4	1	13	0	15	9	3	10	8	9
	20.8%	**21.3%**	14.6%	13.2%	15.9%	23.9%	20.8%	23.7%	18.7%	27.8%	23.1%	12.9%	20.0%	21.7%	0.0%	22.4%	20.0%	20.0%	26.3%	18.2%	20.0%
Usually	230	**36**	26	23	29	25	16	16	31	2	24	10	0	19	1	17	14	5	7	15	14
	21.0%	**28.3%**	19.0%	19.0%	33.0%	27.2%	30.2%	27.1%	29.0%	11.1%	30.8%	32.3%	0.0%	31.7%	50.0%	25.4%	31.1%	33.3%	18.4%	34.1%	31.1%
Always	503	**48**	73	64	37	33	17	21	43	8	27	13	2	22	1	29	16	3	18	16	14
	45.9%	**37.8%**	53.3%	52.9%	42.0%	35.9%	32.1%	35.6%	40.2%	44.4%	34.6%	41.9%	40.0%	36.7%	50.0%	43.3%	35.6%	20.0%	47.4%	36.4%	31.1%
Significantly different from column:*		**CD**																			
Usually or Always	733	**84**	99	87	66	58	33	37	74	10	51	23	2	41	2	46	30	8	25	31	28
	66.9%	**66.1%**	72.3%	71.9%	75.0%	63.0%	62.3%	62.7%	69.2%	55.6%	65.4%	74.2%	40.0%	68.3%	100.0%	68.7%	66.7%	53.3%	65.8%	70.5%	62.2%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 22

Did anyone from your child's health plan, doctor's office, or clinic help you get this treatment or counseling for your child?

Base: All respondents who got or tried to get treatment for their child's emotional, developmental, or behavioral problem (Q20)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,106	**127**	138	123	26	65	35	78	48	26	99	43	42	36	19	107	52	51	23
Number missing or multiple answer	12	**0**	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,094	**127**	138	122	26	65	35	78	48	26	99	43	42	36	19	107	52	51	23
	98.9%	**100.0%**	100.0%	99.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	616	**69**	81	66	20	33	16	50	19	16	53	24	21	21	11	58	32	23	14
	56.3%	**54.3%**	58.7%	54.1%	76.9%	50.8%	45.7%	64.1%	39.6%	61.5%	53.5%	55.8%	50.0%	58.3%	57.9%	54.2%	61.5%	45.1%	60.9%
No	478	**58**	57	56	6	32	19	28	29	10	46	19	21	15	8	49	20	28	9
	43.7%	**45.7%**	41.3%	45.9%	23.1%	49.2%	54.3%	35.9%	60.4%	38.5%	46.5%	44.2%	50.0%	41.7%	42.1%	45.8%	38.5%	54.9%	39.1%
Significantly different from column:*					FG	E	E	I	H										

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 22

Did anyone from your child's health plan, doctor's office, or clinic help you get this treatment or counseling for your child?

Base: All respondents who got or tried to get treatment for their child's emotional, developmental, or behavioral problem (Q20)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,106	**127**	138	123	88	92	53	59	107	18	78	31	5	60	2	67	45	15	38	44	45
Number missing or multiple answer	12	**0**	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,094	**127**	138	122	88	92	53	59	107	18	78	31	5	60	2	67	45	15	38	44	45
	98.9%	**100.0%**	100.0%	99.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	616	**69**	81	66	44	51	32	39	57	7	43	19	4	36	1	38	25	6	24	21	24
	56.3%	**54.3%**	58.7%	54.1%	50.0%	55.4%	60.4%	66.1%	53.3%	38.9%	55.1%	61.3%	80.0%	60.0%	50.0%	56.7%	55.6%	40.0%	63.2%	47.7%	53.3%
No	478	**58**	57	56	44	41	21	20	50	11	35	12	1	24	1	29	20	9	14	23	21
	43.7%	**45.7%**	41.3%	45.9%	50.0%	44.6%	39.6%	33.9%	46.7%	61.1%	44.9%	38.7%	20.0%	40.0%	50.0%	43.3%	44.4%	60.0%	36.8%	52.3%	46.7%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 23

In the last 6 months, did your child get care from more than one kind of health care provider or use more than one kind of health care service?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	28	**4**	7	2	0	1	3	2	2	0	4	1	2	1	0	4	0	3	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,442	**276**	300	252	74	134	66	165	109	59	213	71	108	86	38	235	120	98	52
	98.9%	**98.6%**	97.7%	99.2%	100.0%	99.3%	95.7%	98.8%	98.2%	100.0%	98.2%	98.6%	98.2%	98.9%	100.0%	98.3%	100.0%	97.0%	98.1%
Yes	1,101	**111**	129	120	32	48	31	68	43	26	84	33	35	41	12	99	43	46	21
	45.1%	**40.2%**	43.0%	47.6%	43.2%	35.8%	47.0%	41.2%	39.4%	44.1%	39.4%	46.5%	32.4%	47.7%	31.6%	42.1%	35.8%	46.9%	40.4%
No	1,341	**165**	171	132	42	86	35	97	66	33	129	38	73	45	26	136	77	52	31
	54.9%	**59.8%**	57.0%	52.4%	56.8%	64.2%	53.0%	58.8%	60.6%	55.9%	60.6%	53.5%	67.6%	52.3%	68.4%	57.9%	64.2%	53.1%	59.6%
Significantly different from column:*													N	M					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 23

In the last 6 months, did your child get care from more than one kind of health care provider or use more than one kind of health care service?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	28	**4**	7	2	4	1	0	0	2	0	3	0	0	1	0	3	1	0	1	2	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,442	**276**	300	252	188	153	100	114	156	62	170	41	8	113	3	165	84	27	125	85	66
	98.9%	**98.6%**	97.7%	99.2%	97.9%	99.4%	100.0%	100.0%	98.7%	100.0%	98.3%	100.0%	100.0%	99.1%	100.0%	98.2%	98.8%	100.0%	99.2%	97.7%	98.5%
Yes	1,101	**111**	129	120	88	78	46	47	73	15	67	29	2	74	3	56	38	17	42	36	33
	45.1%	**40.2%**	43.0%	47.6%	46.8%	51.0%	46.0%	41.2%	46.8%	24.2%	39.4%	70.7%	25.0%	65.5%	100.0%	33.9%	45.2%	63.0%	33.6%	42.4%	50.0%
No	1,341	**165**	171	132	100	75	54	67	83	47	103	12	6	39	0	109	46	10	83	49	33
	54.9%	**59.8%**	57.0%	52.4%	53.2%	49.0%	54.0%	58.8%	53.2%	75.8%	60.6%	29.3%	75.0%	34.5%	0.0%	66.1%	54.8%	37.0%	66.4%	57.6%	50.0%
Significantly different from column:*										KL	JL	JK				R		P	U		S

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 24

In the last 6 months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?

Base: All respondents whose child used more than one kind of health care provider or service (Q23)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,101	**111**	129	120	32	48	31	68	43	26	84	33	35	41	12	99	43	46	21
Number missing or multiple answer	13	**1**	0	2	0	0	1	1	0	0	1	1	0	0	1	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,088	**110**	129	118	32	48	30	67	43	26	83	32	35	41	11	99	42	46	21
	98.8%	**99.1%**	100.0%	98.3%	100.0%	100.0%	96.8%	98.5%	100.0%	100.0%	98.8%	97.0%	100.0%	100.0%	91.7%	100.0%	97.7%	100.0%	100.0%
Yes	635	**62**	77	65	21	29	12	39	23	18	44	15	16	29	5	57	27	25	10
	58.4%	**56.4%**	59.7%	55.1%	65.6%	60.4%	40.0%	58.2%	53.5%	69.2%	53.0%	46.9%	45.7%	70.7%	45.5%	57.6%	64.3%	54.3%	47.6%
No	453	**48**	52	53	11	19	18	28	20	8	39	17	19	12	6	42	15	21	11
	41.6%	**43.6%**	40.3%	44.9%	34.4%	39.6%	60.0%	41.8%	46.5%	30.8%	47.0%	53.1%	54.3%	29.3%	54.5%	42.4%	35.7%	45.7%	52.4%
Significantly different from column:*					G		E					N	N	LM					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 24

In the last 6 months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?

Base: All respondents whose child used more than one kind of health care provider or service (Q23)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,101	**111**	129	120	88	78	46	47	73	15	67	29	2	74	3	56	38	17	42	36	33
Number missing or multiple answer	13	**1**	0	2	1	1	1	0	0	0	1	0	0	1	0	0	1	0	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,088	**110**	129	118	87	77	45	47	73	15	66	29	2	73	3	56	37	17	42	36	32
	98.8%	**99.1%**	100.0%	98.3%	98.9%	98.7%	97.8%	100.0%	100.0%	100.0%	98.5%	100.0%	100.0%	98.6%	100.0%	100.0%	97.4%	100.0%	100.0%	100.0%	97.0%
Yes	635	**62**	77	65	49	41	26	27	37	8	33	21	2	45	2	31	22	9	27	20	15
	58.4%	**56.4%**	59.7%	55.1%	56.3%	53.2%	57.8%	57.4%	50.7%	53.3%	50.0%	72.4%	100.0%	61.6%	66.7%	55.4%	59.5%	52.9%	64.3%	55.6%	46.9%
No	453	**48**	52	53	38	36	19	20	36	7	33	8	0	28	1	25	15	8	15	16	17
	41.6%	**43.6%**	40.3%	44.9%	43.7%	46.8%	42.2%	42.6%	49.3%	46.7%	50.0%	27.6%	0.0%	38.4%	33.3%	44.6%	40.5%	47.1%	35.7%	44.4%	53.1%
Significantly different from column:*											L	K									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 25

A personal doctor is the one your child would talk to if he or she needs a check-up, has a health problem or gets sick or hurt. Does your child have a personal doctor?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	31	**2**	5	0	0	0	2	1	1	0	2	1	0	1	1	1	1	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,439	**278**	302	254	74	135	67	166	110	59	215	71	110	86	37	238	119	101	52
	98.7%	**99.3%**	98.4%	100.0%	100.0%	100.0%	97.1%	99.4%	99.1%	100.0%	99.1%	98.6%	100.0%	98.9%	97.4%	99.6%	99.2%	100.0%	98.1%
Yes	2,236	**252**	285	234	70	125	55	151	99	56	193	68	98	75	26	223	100	97	49
	91.7%	**90.6%**	94.4%	92.1%	94.6%	92.6%	82.1%	91.0%	90.0%	94.9%	89.8%	95.8%	89.1%	87.2%	70.3%	93.7%	84.0%	96.0%	94.2%
No	203	**26**	17	20	4	10	12	15	11	3	22	3	12	11	11	15	19	4	3
	8.3%	**9.4%**	5.6%	7.9%	5.4%	7.4%	17.9%	9.0%	10.0%	5.1%	10.2%	4.2%	10.9%	12.8%	29.7%	6.3%	16.0%	4.0%	5.8%
Significantly different from column:*					G	G	EF										R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 25

A personal doctor is the one your child would talk to if he or she needs a check-up, has a health problem or gets sick or hurt. Does your child have a personal doctor?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	31	**2**	5	0	2	2	1	0	1	0	1	0	0	2	0	0	2	0	0	0	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,439	**278**	302	254	190	152	99	114	157	62	172	41	8	112	3	168	83	27	126	87	65
	98.7%	**99.3%**	98.4%	100.0%	99.0%	98.7%	99.0%	100.0%	99.4%	100.0%	99.4%	100.0%	100.0%	98.2%	100.0%	100.0%	97.6%	100.0%	100.0%	100.0%	97.0%
Yes	2,236	**252**	285	234	180	139	87	102	142	51	159	39	5	106	3	155	78	19	116	81	55
	91.7%	**90.6%**	94.4%	92.1%	94.7%	91.4%	87.9%	89.5%	90.4%	82.3%	92.4%	95.1%	62.5%	94.6%	100.0%	92.3%	94.0%	70.4%	92.1%	93.1%	84.6%
No	203	**26**	17	20	10	13	12	12	15	11	13	2	3	6	0	13	5	8	10	6	10
	8.3%	**9.4%**	5.6%	7.9%	5.3%	8.6%	12.1%	10.5%	9.6%	17.7%	7.6%	4.9%	37.5%	5.4%	0.0%	7.7%	6.0%	29.6%	7.9%	6.9%	15.4%
Significantly different from column:*					G		E			K	J										

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 26

In the last 6 months, how many times did your child have an in person, phone, or video visit with his or her personal doctor?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,236	**252**	285	234	70	125	55	151	99	56	193	68	98	75	26	223	100	97	49
Number missing or multiple answer	35	**2**	4	3	1	0	1	0	2	0	2	0	1	1	0	2	2	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,201	**250**	281	231	69	125	54	151	97	56	191	68	97	74	26	221	98	97	49
	98.4%	**99.2%**	98.6%	98.7%	98.6%	100.0%	98.2%	100.0%	98.0%	100.0%	99.0%	100.0%	99.0%	98.7%	100.0%	99.1%	98.0%	100.0%	100.0%
None	434	**43**	61	37	12	23	6	24	17	11	30	9	15	17	6	35	19	13	8
	19.7%	**17.2%**	21.7%	16.0%	17.4%	18.4%	11.1%	15.9%	17.5%	19.6%	15.7%	13.2%	15.5%	23.0%	23.1%	15.8%	19.4%	13.4%	16.3%
1 time	677	**94**	93	87	24	42	28	56	38	17	76	29	37	24	9	85	39	33	20
	30.8%	**37.6%**	33.1%	37.7%	34.8%	33.6%	51.9%	37.1%	39.2%	30.4%	39.8%	42.6%	38.1%	32.4%	34.6%	38.5%	39.8%	34.0%	40.8%
2	490	**56**	56	49	14	28	14	36	20	13	43	13	27	11	5	50	15	29	11
	22.3%	**22.4%**	19.9%	21.2%	20.3%	22.4%	25.9%	23.8%	20.6%	23.2%	22.5%	19.1%	27.8%	14.9%	19.2%	22.6%	15.3%	29.9%	22.4%
3	254	**26**	36	27	6	17	3	16	10	6	20	9	8	9	3	23	10	10	6
	11.5%	**10.4%**	12.8%	11.7%	8.7%	13.6%	5.6%	10.6%	10.3%	10.7%	10.5%	13.2%	8.2%	12.2%	11.5%	10.4%	10.2%	10.3%	12.2%
4	143	**9**	14	12	5	3	1	6	3	1	8	0	6	3	2	7	3	4	2
	6.5%	**3.6%**	5.0%	5.2%	7.2%	2.4%	1.9%	4.0%	3.1%	1.8%	4.2%	0.0%	6.2%	4.1%	7.7%	3.2%	3.1%	4.1%	4.1%
5 to 9	157	**16**	17	16	6	9	1	9	7	7	9	5	3	8	1	15	10	4	2
	7.1%	**6.4%**	6.0%	6.9%	8.7%	7.2%	1.9%	6.0%	7.2%	12.5%	4.7%	7.4%	3.1%	10.8%	3.8%	6.8%	10.2%	4.1%	4.1%
10 or more times	46	**6**	4	3	2	3	1	4	2	1	5	3	1	2	0	6	2	4	0
	2.1%	**2.4%**	1.4%	1.3%	2.9%	2.4%	1.9%	2.6%	2.1%	1.8%	2.6%	4.4%	1.0%	2.7%	0.0%	2.7%	2.0%	4.1%	0.0%
2 or more times	1,090	**113**	127	107	33	60	20	71	42	28	85	30	45	33	11	101	40	51	21
	49.5%	**45.2%**	45.2%	46.3%	47.8%	48.0%	37.0%	47.0%	43.3%	50.0%	44.5%	44.1%	46.4%	44.6%	42.3%	45.7%	40.8%	52.6%	42.9%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 26

In the last 6 months, how many times did your child have an in person, phone, or video visit with his or her personal doctor?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,236	**252**	285	234	180	139	87	102	142	51	159	39	5	106	3	155	78	19	116	81	55
Number missing or multiple answer	35	**2**	4	3	2	1	0	0	0	0	1	0	0	1	0	2	0	0	2	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,201	**250**	281	231	178	138	87	102	142	51	158	39	5	105	3	153	78	19	114	81	55
	98.4%	**99.2%**	98.6%	98.7%	98.9%	99.3%	100.0%	100.0%	100.0%	100.0%	99.4%	100.0%	100.0%	99.1%	100.0%	98.7%	100.0%	100.0%	98.3%	100.0%	100.0%
None	434	**43**	61	37	27	22	12	16	25	20	19	4	0	15	0	32	10	1	25	11	7
	19.7%	**17.2%**	21.7%	16.0%	15.2%	15.9%	13.8%	15.7%	17.6%	39.2%	12.0%	10.3%	0.0%	14.3%	0.0%	20.9%	12.8%	5.3%	21.9%	13.6%	12.7%
1 time	677	**94**	93	87	62	50	34	39	50	19	68	6	2	36	0	58	30	6	36	37	21
	30.8%	**37.6%**	33.1%	37.7%	34.8%	36.2%	39.1%	38.2%	35.2%	37.3%	43.0%	15.4%	40.0%	34.3%	0.0%	37.9%	38.5%	31.6%	31.6%	45.7%	38.2%
2	490	**56**	56	49	41	31	17	23	33	7	43	5	2	21	1	32	20	4	28	17	11
	22.3%	**22.4%**	19.9%	21.2%	23.0%	22.5%	19.5%	22.5%	23.2%	13.7%	27.2%	12.8%	40.0%	20.0%	33.3%	20.9%	25.6%	21.1%	24.6%	21.0%	20.0%
3	254	**26**	36	27	22	12	11	9	12	1	19	6	1	12	2	16	6	4	15	4	7
	11.5%	**10.4%**	12.8%	11.7%	12.4%	8.7%	12.6%	8.8%	8.5%	2.0%	12.0%	15.4%	20.0%	11.4%	66.7%	10.5%	7.7%	21.1%	13.2%	4.9%	12.7%
4	143	**9**	14	12	6	6	4	5	6	1	5	3	0	8	0	2	6	1	1	5	3
	6.5%	**3.6%**	5.0%	5.2%	3.4%	4.3%	4.6%	4.9%	4.2%	2.0%	3.2%	7.7%	0.0%	7.6%	0.0%	1.3%	7.7%	5.3%	0.9%	6.2%	5.5%
5 to 9	157	**16**	17	16	14	12	6	7	10	2	4	10	0	8	0	10	4	2	7	5	4
	7.1%	**6.4%**	6.0%	6.9%	7.9%	8.7%	6.9%	6.9%	7.0%	3.9%	2.5%	25.6%	0.0%	7.6%	0.0%	6.5%	5.1%	10.5%	6.1%	6.2%	7.3%
10 or more times	46	**6**	4	3	6	5	3	3	6	1	0	5	0	5	0	3	2	1	2	2	2
	2.1%	**2.4%**	1.4%	1.3%	3.4%	3.6%	3.4%	2.9%	4.2%	2.0%	0.0%	12.8%	0.0%	4.8%	0.0%	2.0%	2.6%	5.3%	1.8%	2.5%	3.6%
2 or more times	1,090	**113**	127	107	89	66	41	47	67	12	71	29	3	54	3	63	38	12	53	33	27
	49.5%	**45.2%**	45.2%	46.3%	50.0%	47.8%	47.1%	46.1%	47.2%	23.5%	44.9%	74.4%	60.0%	51.4%	100.0%	41.2%	48.7%	63.2%	46.5%	40.7%	49.1%
Significantly different from column:*										KL	JL	JK									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 27

In the last 6 months, how often did your child's personal doctor explain things about your child's health in a way that was easy to understand?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,767	**207**	220	194	57	102	48	127	80	45	161	59	82	57	20	186	79	84	41
Number missing or multiple answer	4	**1**	0	2	1	0	0	1	0	0	0	0	1	0	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,763	**206**	220	192	56	102	48	126	80	45	161	59	81	57	20	185	79	84	40
	99.8%	**99.5%**	100.0%	99.0%	98.2%	100.0%	100.0%	99.2%	100.0%	100.0%	100.0%	100.0%	98.8%	100.0%	100.0%	99.5%	100.0%	100.0%	97.6%
Never	16	**3**	3	5	2	1	0	2	1	1	2	1	1	0	1	1	0	0	1
	0.9%	**1.5%**	1.4%	2.6%	3.6%	1.0%	0.0%	1.6%	1.3%	2.2%	1.2%	1.7%	1.2%	0.0%	5.0%	0.5%	0.0%	0.0%	2.5%
Sometimes	105	**9**	6	12	3	4	2	4	5	4	5	3	4	2	1	8	4	3	1
	6.0%	**4.4%**	2.7%	6.3%	5.4%	3.9%	4.2%	3.2%	6.3%	8.9%	3.1%	5.1%	4.9%	3.5%	5.0%	4.3%	5.1%	3.6%	2.5%
Usually	264	**23**	34	28	5	14	4	12	11	5	18	4	9	9	4	19	10	9	4
	15.0%	**11.2%**	15.5%	14.6%	8.9%	13.7%	8.3%	9.5%	13.8%	11.1%	11.2%	6.8%	11.1%	15.8%	20.0%	10.3%	12.7%	10.7%	10.0%
Always	1,378	**171**	177	147	46	83	42	108	63	35	136	51	67	46	14	157	65	72	34
	78.2%	**83.0%**	80.5%	76.6%	82.1%	81.4%	87.5%	85.7%	78.8%	77.8%	84.5%	86.4%	82.7%	80.7%	70.0%	84.9%	82.3%	85.7%	85.0%
Significantly different from column:*																			
Usually or Always	1,642	**194**	211	175	51	97	46	120	74	40	154	55	76	55	18	176	75	81	38
	93.1%	**94.2%**	95.9%	91.1%	91.1%	95.1%	95.8%	95.2%	92.5%	88.9%	95.7%	93.2%	93.8%	96.5%	90.0%	95.1%	94.9%	96.4%	95.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 27

In the last 6 months, how often did your child's personal doctor explain things about your child's health in a way that was easy to understand?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,767	**207**	220	194	151	116	75	86	117	31	139	35	5	90	3	121	68	18	89	70	48
Number missing or multiple answer	4	**1**	0	2	1	0	0	1	0	0	0	0	0	0	0	0	1	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,763	**206**	220	192	150	116	75	85	117	31	139	35	5	90	3	121	67	18	89	69	48
	99.8%	**99.5%**	100.0%	99.0%	99.3%	100.0%	100.0%	98.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.5%	100.0%	100.0%	98.6%	100.0%
Never	16	**3**	3	5	1	2	1	1	2	1	2	0	0	1	0	2	0	1	1	0	2
	0.9%	**1.5%**	1.4%	2.6%	0.7%	1.7%	1.3%	1.2%	1.7%	3.2%	1.4%	0.0%	0.0%	1.1%	0.0%	1.7%	0.0%	5.6%	1.1%	0.0%	4.2%
Sometimes	105	**9**	6	12	6	8	3	3	7	1	6	2	0	7	0	3	4	2	2	2	5
	6.0%	**4.4%**	2.7%	6.3%	4.0%	6.9%	4.0%	3.5%	6.0%	3.2%	4.3%	5.7%	0.0%	7.8%	0.0%	2.5%	6.0%	11.1%	2.2%	2.9%	10.4%
Usually	264	**23**	34	28	16	14	12	7	11	7	16	0	0	7	0	14	5	4	7	8	8
	15.0%	**11.2%**	15.5%	14.6%	10.7%	12.1%	16.0%	8.2%	9.4%	22.6%	11.5%	0.0%	0.0%	7.8%	0.0%	11.6%	7.5%	22.2%	7.9%	11.6%	16.7%
Always	1,378	**171**	177	147	127	92	59	74	97	22	115	33	5	75	3	102	58	11	79	59	33
	78.2%	**83.0%**	80.5%	76.6%	84.7%	79.3%	78.7%	87.1%	82.9%	71.0%	82.7%	94.3%	100.0%	83.3%	100.0%	84.3%	86.6%	61.1%	88.8%	85.5%	68.8%
Significantly different from column:*										L		J							U	U	ST
Usually or Always	1,642	**194**	211	175	143	106	71	81	108	29	131	33	5	82	3	116	63	15	86	67	41
	93.1%	**94.2%**	95.9%	91.1%	95.3%	91.4%	94.7%	95.3%	92.3%	93.5%	94.2%	94.3%	100.0%	91.1%	100.0%	95.9%	94.0%	83.3%	96.6%	97.1%	85.4%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 28

In the last 6 months, how often did your child's personal doctor listen carefully to you?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,767	**207**	220	194	57	102	48	127	80	45	161	59	82	57	20	186	79	84	41
Number missing or multiple answer	4	**0**	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,763	**207**	220	192	57	102	48	127	80	45	161	59	82	57	20	186	79	84	41
	99.8%	**100.0%**	100.0%	99.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	11	**5**	2	3	1	2	2	3	2	2	3	1	2	1	0	4	0	1	2
	0.6%	**2.4%**	0.9%	1.6%	1.8%	2.0%	4.2%	2.4%	2.5%	4.4%	1.9%	1.7%	2.4%	1.8%	0.0%	2.2%	0.0%	1.2%	4.9%
Sometimes	83	**4**	6	14	2	2	0	2	2	1	3	2	1	1	1	3	2	2	0
	4.7%	**1.9%**	2.7%	7.3%	3.5%	2.0%	0.0%	1.6%	2.5%	2.2%	1.9%	3.4%	1.2%	1.8%	5.0%	1.6%	2.5%	2.4%	0.0%
Usually	220	**18**	29	25	3	10	5	10	8	6	12	1	10	6	4	14	11	6	1
	12.5%	**8.7%**	13.2%	13.0%	5.3%	9.8%	10.4%	7.9%	10.0%	13.3%	7.5%	1.7%	12.2%	10.5%	20.0%	7.5%	13.9%	7.1%	2.4%
Always	1,449	**180**	183	150	51	88	41	112	68	36	143	55	69	49	15	165	66	75	38
	82.2%	**87.0%**	83.2%	78.1%	89.5%	86.3%	85.4%	88.2%	85.0%	80.0%	88.8%	93.2%	84.1%	86.0%	75.0%	88.7%	83.5%	89.3%	92.7%
Significantly different from column:*		**D**																	
Usually or Always	1,669	**198**	212	175	54	98	46	122	76	42	155	56	79	55	19	179	77	81	39
	94.7%	**95.7%**	96.4%	91.1%	94.7%	96.1%	95.8%	96.1%	95.0%	93.3%	96.3%	94.9%	96.3%	96.5%	95.0%	96.2%	97.5%	96.4%	95.1%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 28

In the last 6 months, how often did your child's personal doctor listen carefully to you?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,767	**207**	220	194	151	116	75	86	117	31	139	35	5	90	3	121	68	18	89	70	48
Number missing or multiple answer	4	**0**	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,763	**207**	220	192	151	116	75	86	117	31	139	35	5	90	3	121	68	18	89	70	48
	99.8%	**100.0%**	100.0%	99.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	11	**5**	2	3	3	3	0	1	3	0	5	0	0	3	0	1	3	1	2	1	2
	0.6%	**2.4%**	0.9%	1.6%	2.0%	2.6%	0.0%	1.2%	2.6%	0.0%	3.6%	0.0%	0.0%	3.3%	0.0%	0.8%	4.4%	5.6%	2.2%	1.4%	4.2%
Sometimes	83	**4**	6	14	3	4	3	2	3	1	2	1	0	2	0	0	3	1	1	0	3
	4.7%	**1.9%**	2.7%	7.3%	2.0%	3.4%	4.0%	2.3%	2.6%	3.2%	1.4%	2.9%	0.0%	2.2%	0.0%	0.0%	4.4%	5.6%	1.1%	0.0%	6.3%
Usually	220	**18**	29	25	15	11	5	7	8	6	12	0	0	9	0	11	3	4	6	5	7
	12.5%	**8.7%**	13.2%	13.0%	9.9%	9.5%	6.7%	8.1%	6.8%	19.4%	8.6%	0.0%	0.0%	10.0%	0.0%	9.1%	4.4%	22.2%	6.7%	7.1%	14.6%
Always	1,449	**180**	183	150	130	98	67	76	103	24	120	34	5	76	3	109	59	12	80	64	36
	82.2%	**87.0%**	83.2%	78.1%	86.1%	84.5%	89.3%	88.4%	88.0%	77.4%	86.3%	97.1%	100.0%	84.4%	100.0%	90.1%	86.8%	66.7%	89.9%	91.4%	75.0%
Significantly different from column:*		**D**																	U	U	ST
Usually or Always	1,669	**198**	212	175	145	109	72	83	111	30	132	34	5	85	3	120	62	16	86	69	43
	94.7%	**95.7%**	96.4%	91.1%	96.0%	94.0%	96.0%	96.5%	94.9%	96.8%	95.0%	97.1%	100.0%	94.4%	100.0%	99.2%	91.2%	88.9%	96.6%	98.6%	89.6%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 29

In the last 6 months, how often did your child's personal doctor show respect for what you had to say?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,767	**207**	220	194	57	102	48	127	80	45	161	59	82	57	20	186	79	84	41
Number missing or multiple answer	1	**0**	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,766	**207**	220	192	57	102	48	127	80	45	161	59	82	57	20	186	79	84	41
	99.9%	**100.0%**	100.0%	99.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	12	**3**	1	0	0	2	1	1	2	0	3	0	2	1	0	3	0	1	1
	0.7%	**1.4%**	0.5%	0.0%	0.0%	2.0%	2.1%	0.8%	2.5%	0.0%	1.9%	0.0%	2.4%	1.8%	0.0%	1.6%	0.0%	1.2%	2.4%
Sometimes	67	**7**	5	15	4	2	1	4	3	4	3	3	1	1	1	5	3	2	1
	3.8%	**3.4%**	2.3%	7.8%	7.0%	2.0%	2.1%	3.1%	3.8%	8.9%	1.9%	5.1%	1.2%	1.8%	5.0%	2.7%	3.8%	2.4%	2.4%
Usually	177	**17**	21	19	2	10	5	8	9	3	14	1	9	6	3	14	8	7	2
	10.0%	**8.2%**	9.5%	9.9%	3.5%	9.8%	10.4%	6.3%	11.3%	6.7%	8.7%	1.7%	11.0%	10.5%	15.0%	7.5%	10.1%	8.3%	4.9%
Always	1,510	**180**	193	158	51	88	41	114	66	38	141	55	70	49	16	164	68	74	37
	85.5%	**87.0%**	87.7%	82.3%	89.5%	86.3%	85.4%	89.8%	82.5%	84.4%	87.6%	93.2%	85.4%	86.0%	80.0%	88.2%	86.1%	88.1%	90.2%
Significantly different from column:*																			
Usually or Always	1,687	**197**	214	177	53	98	46	122	75	41	155	56	79	55	19	178	76	81	39
	95.5%	**95.2%**	97.3%	92.2%	93.0%	96.1%	95.8%	96.1%	93.8%	91.1%	96.3%	94.9%	96.3%	96.5%	95.0%	95.7%	96.2%	96.4%	95.1%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 29

In the last 6 months, how often did your child's personal doctor show respect for what you had to say?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,767	**207**	220	194	151	116	75	86	117	31	139	35	5	90	3	121	68	18	89	70	48
Number missing or multiple answer	1	**0**	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,766	**207**	220	192	151	116	75	86	117	31	139	35	5	90	3	121	68	18	89	70	48
	99.9%	**100.0%**	100.0%	99.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	12	**3**	1	0	3	2	0	0	2	0	3	0	0	3	0	0	2	1	1	0	2
	0.7%	**1.4%**	0.5%	0.0%	2.0%	1.7%	0.0%	0.0%	1.7%	0.0%	2.2%	0.0%	0.0%	3.3%	0.0%	0.0%	2.9%	5.6%	1.1%	0.0%	4.2%
Sometimes	67	**7**	5	15	3	5	4	3	4	1	5	1	0	2	0	1	5	1	2	1	4
	3.8%	**3.4%**	2.3%	7.8%	2.0%	4.3%	5.3%	3.5%	3.4%	3.2%	3.6%	2.9%	0.0%	2.2%	0.0%	0.8%	7.4%	5.6%	2.2%	1.4%	8.3%
Usually	177	**17**	21	19	13	12	7	7	8	7	9	1	0	8	0	10	3	4	5	3	9
	10.0%	**8.2%**	9.5%	9.9%	8.6%	10.3%	9.3%	8.1%	6.8%	22.6%	6.5%	2.9%	0.0%	8.9%	0.0%	8.3%	4.4%	22.2%	5.6%	4.3%	18.8%
Always	1,510	**180**	193	158	132	97	64	76	103	23	122	33	5	77	3	110	58	12	81	66	33
	85.5%	**87.0%**	87.7%	82.3%	87.4%	83.6%	85.3%	88.4%	88.0%	74.2%	87.8%	94.3%	100.0%	85.6%	100.0%	90.9%	85.3%	66.7%	91.0%	94.3%	68.8%
Significantly different from column:*																			U	U	ST
Usually or Always	1,687	**197**	214	177	145	109	71	83	111	30	131	34	5	85	3	120	61	16	86	69	42
	95.5%	**95.2%**	97.3%	92.2%	96.0%	94.0%	94.7%	96.5%	94.9%	96.8%	94.2%	97.1%	100.0%	94.4%	100.0%	99.2%	89.7%	88.9%	96.6%	98.6%	87.5%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 30

Is <u>your child</u> able to talk with doctors about his or her health care?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,767	**207**	220	194	57	102	48	127	80	45	161	59	82	57	20	186	79	84	41
Number missing or multiple answer	8	**2**	3	2	1	1	0	2	0	0	2	0	1	1	0	2	0	1	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,759	**205**	217	192	56	101	48	125	80	45	159	59	81	56	20	184	79	83	40
	99.5%	**99.0%**	98.6%	99.0%	98.2%	99.0%	100.0%	98.4%	100.0%	100.0%	98.8%	100.0%	98.8%	98.2%	100.0%	98.9%	100.0%	98.8%	97.6%
Yes	1,129	**129**	131	142	11	71	47	78	51	20	109	38	52	37	16	112	49	52	26
	64.2%	**62.9%**	60.4%	74.0%	19.6%	70.3%	97.9%	62.4%	63.8%	44.4%	68.6%	64.4%	64.2%	66.1%	80.0%	60.9%	62.0%	62.7%	65.0%
No	630	**76**	86	50	45	30	1	47	29	25	50	21	29	19	4	72	30	31	14
	35.8%	**37.1%**	39.6%	26.0%	80.4%	29.7%	2.1%	37.6%	36.3%	55.6%	31.4%	35.6%	35.8%	33.9%	20.0%	39.1%	38.0%	37.3%	35.0%
Significantly different from column:*		**D**			FG	EG	EF			K	J								

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 30

Is your child able to talk with doctors about his or her health care?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,767	**207**	220	194	151	116	75	86	117	31	139	35	5	90	3	121	68	18	89	70	48
Number missing or multiple answer	8	**2**	3	2	1	2	1	1	1	0	1	1	0	1	0	1	1	0	2	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,759	**205**	217	192	150	114	74	85	116	31	138	34	5	89	3	120	67	18	87	70	48
	99.5%	**99.0%**	98.6%	99.0%	99.3%	98.3%	98.7%	98.8%	99.1%	100.0%	99.3%	97.1%	100.0%	98.9%	100.0%	99.2%	98.5%	100.0%	97.8%	100.0%	100.0%
Yes	1,129	**129**	131	142	108	61	33	30	75	17	90	21	3	57	0	77	40	12	52	47	30
	64.2%	**62.9%**	60.4%	74.0%	72.0%	53.5%	44.6%	35.3%	64.7%	54.8%	65.2%	61.8%	60.0%	64.0%	0.0%	64.2%	59.7%	66.7%	59.8%	67.1%	62.5%
No	630	**76**	86	50	42	53	41	55	41	14	48	13	2	32	3	43	27	6	35	23	18
	35.8%	**37.1%**	39.6%	26.0%	28.0%	46.5%	55.4%	64.7%	35.3%	45.2%	34.8%	38.2%	40.0%	36.0%	100.0%	35.8%	40.3%	33.3%	40.2%	32.9%	37.5%
Significantly different from column:*		**D**			FGH	EH	EI	EFI	GH												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 31

In the last 6 months, how often did your child's personal doctor explain things in a way that was easy for your child to understand?

Base: All respondents whose child has a personal doctor, got care in person, by phone, or by video from their personal doctor, and is able to talk with their doctors (Q25, Q26, & Q30)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,129	**129**	131	142	11	71	47	78	51	20	109	38	52	37	16	112	49	52	26
Number missing or multiple answer	8	**1**	0	2	0	0	1	0	1	0	1	0	1	0	1	0	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,121	**128**	131	140	11	71	46	78	50	20	108	38	51	37	15	112	49	52	25
	99.3%	**99.2%**	100.0%	98.6%	100.0%	100.0%	97.9%	100.0%	98.0%	100.0%	99.1%	100.0%	98.1%	100.0%	93.8%	100.0%	100.0%	100.0%	96.2%
Never	15	**3**	2	1	1	1	1	2	1	0	3	0	2	1	0	3	1	1	0
	1.3%	**2.3%**	1.5%	0.7%	9.1%	1.4%	2.2%	2.6%	2.0%	0.0%	2.8%	0.0%	3.9%	2.7%	0.0%	2.7%	2.0%	1.9%	0.0%
Sometimes	61	**6**	4	9	3	2	1	4	2	2	4	1	3	2	1	5	1	4	1
	5.4%	**4.7%**	3.1%	6.4%	27.3%	2.8%	2.2%	5.1%	4.0%	10.0%	3.7%	2.6%	5.9%	5.4%	6.7%	4.5%	2.0%	7.7%	4.0%
Usually	191	**25**	21	32	0	18	7	16	9	5	20	4	8	12	4	21	8	11	6
	17.0%	**19.5%**	16.0%	22.9%	0.0%	25.4%	15.2%	20.5%	18.0%	25.0%	18.5%	10.5%	15.7%	32.4%	26.7%	18.8%	16.3%	21.2%	24.0%
Always	854	**94**	104	98	7	50	37	56	38	13	81	33	38	22	10	83	39	36	18
	76.2%	**73.4%**	79.4%	70.0%	63.6%	70.4%	80.4%	71.8%	76.0%	65.0%	75.0%	86.8%	74.5%	59.5%	66.7%	74.1%	79.6%	69.2%	72.0%
Significantly different from column:*												N		L					
Usually or Always	1,045	**119**	125	130	7	68	44	72	47	18	101	37	46	34	14	104	47	47	24
	93.2%	**93.0%**	95.4%	92.9%	63.6%	95.8%	95.7%	92.3%	94.0%	90.0%	93.5%	97.4%	90.2%	91.9%	93.3%	92.9%	95.9%	90.4%	96.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 31

In the last 6 months, how often did your child's personal doctor explain things in a way that was easy for your child to understand?

Base: All respondents whose child has a personal doctor, got care in person, by phone, or by video from their personal doctor, and is able to talk with their doctors (Q25, Q26, & Q30)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,129	**129**	131	142	108	61	33	30	75	17	90	21	3	57	0	77	40	12	52	47	30
Number missing or multiple answer	8	**1**	0	2	1	1	0	0	1	0	1	0	0	1	0	0	1	0	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,121	**128**	131	140	107	60	33	30	74	17	89	21	3	56	0	77	39	12	52	47	29
	99.3%	**99.2%**	100.0%	98.6%	99.1%	98.4%	100.0%	100.0%	98.7%	100.0%	98.9%	100.0%	100.0%	98.2%	---	100.0%	97.5%	100.0%	100.0%	100.0%	96.7%
Never	15	**3**	2	1	3	1	0	0	1	1	2	0	0	2	0	1	2	0	1	0	2
	1.3%	**2.3%**	1.5%	0.7%	2.8%	1.7%	0.0%	0.0%	1.4%	5.9%	2.2%	0.0%	0.0%	3.6%	---	1.3%	5.1%	0.0%	1.9%	0.0%	6.9%
Sometimes	61	**6**	4	9	4	5	4	3	5	1	4	1	0	3	0	1	4	1	2	3	1
	5.4%	**4.7%**	3.1%	6.4%	3.7%	8.3%	12.1%	10.0%	6.8%	5.9%	4.5%	4.8%	0.0%	5.4%	---	1.3%	10.3%	8.3%	3.8%	6.4%	3.4%
Usually	191	**25**	21	32	19	16	8	5	17	6	12	7	0	14	0	16	4	5	5	11	9
	17.0%	**19.5%**	16.0%	22.9%	17.8%	26.7%	24.2%	16.7%	23.0%	35.3%	13.5%	33.3%	0.0%	25.0%	---	20.8%	10.3%	41.7%	9.6%	23.4%	31.0%
Always	854	**94**	104	98	81	38	21	22	51	9	71	13	3	37	0	59	29	6	44	33	17
	76.2%	**73.4%**	79.4%	70.0%	75.7%	63.3%	63.6%	73.3%	68.9%	52.9%	79.8%	61.9%	100.0%	66.1%	---	76.6%	74.4%	50.0%	84.6%	70.2%	58.6%
Significantly different from column:*																			U		S
Usually or Always	1,045	**119**	125	130	100	54	29	27	68	15	83	20	3	51	0	75	33	11	49	44	26
	93.2%	**93.0%**	95.4%	92.9%	93.5%	90.0%	87.9%	90.0%	91.9%	88.2%	93.3%	95.2%	100.0%	91.1%	---	97.4%	84.6%	91.7%	94.2%	93.6%	89.7%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 32

In the last 6 months, how often did your child's personal doctor spend enough time with your child?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,767	**207**	220	194	57	102	48	127	80	45	161	59	82	57	20	186	79	84	41
Number missing or multiple answer	6	**1**	0	1	1	0	0	1	0	0	0	0	1	0	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,761	**206**	220	193	56	102	48	126	80	45	161	59	81	57	20	185	79	84	40
	99.7%	**99.5%**	100.0%	99.5%	98.2%	100.0%	100.0%	99.2%	100.0%	100.0%	100.0%	100.0%	98.8%	100.0%	100.0%	99.5%	100.0%	100.0%	97.6%
Never	47	**5**	2	8	2	1	2	2	3	1	4	1	2	1	2	3	2	1	0
	2.7%	**2.4%**	0.9%	4.1%	3.6%	1.0%	4.2%	1.6%	3.8%	2.2%	2.5%	1.7%	2.5%	1.8%	10.0%	1.6%	2.5%	1.2%	0.0%
Sometimes	187	**17**	22	21	8	8	1	12	5	5	12	5	7	3	1	15	4	9	3
	10.6%	**8.3%**	10.0%	10.9%	14.3%	7.8%	2.1%	9.5%	6.3%	11.1%	7.5%	8.5%	8.6%	5.3%	5.0%	8.1%	5.1%	10.7%	7.5%
Usually	371	**43**	53	39	9	25	9	24	19	13	30	7	15	17	4	39	18	15	10
	21.1%	**20.9%**	24.1%	20.2%	16.1%	24.5%	18.8%	19.0%	23.8%	28.9%	18.6%	11.9%	18.5%	29.8%	20.0%	21.1%	22.8%	17.9%	25.0%
Always	1,156	**141**	143	125	37	68	36	88	53	26	115	46	57	36	13	128	55	59	27
	65.6%	**68.4%**	65.0%	64.8%	66.1%	66.7%	75.0%	69.8%	66.3%	57.8%	71.4%	78.0%	70.4%	63.2%	65.0%	69.2%	69.6%	70.2%	67.5%
Significantly different from column:*																			
Usually or Always	1,527	**184**	196	164	46	93	45	112	72	39	145	53	72	53	17	167	73	74	37
	86.7%	**89.3%**	89.1%	85.0%	82.1%	91.2%	93.8%	88.9%	90.0%	86.7%	90.1%	89.8%	88.9%	93.0%	85.0%	90.3%	92.4%	88.1%	92.5%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 32

In the last 6 months, how often did your child's personal doctor spend enough time with your child?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,767	**207**	220	194	151	116	75	86	117	31	139	35	5	90	3	121	68	18	89	70	48
Number missing or multiple answer	6	**1**	0	1	1	0	0	1	0	0	0	0	0	0	0	0	1	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,761	**206**	220	193	150	116	75	85	117	31	139	35	5	90	3	121	67	18	89	69	48
	99.7%	**99.5%**	100.0%	99.5%	99.3%	100.0%	100.0%	98.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.5%	100.0%	100.0%	98.6%	100.0%
Never	47	**5**	2	8	3	2	3	1	2	2	2	1	0	2	0	2	2	1	1	1	3
	2.7%	**2.4%**	0.9%	4.1%	2.0%	1.7%	4.0%	1.2%	1.7%	6.5%	1.4%	2.9%	0.0%	2.2%	0.0%	1.7%	3.0%	5.6%	1.1%	1.4%	6.3%
Sometimes	187	**17**	22	21	10	12	9	9	11	3	14	0	0	8	0	10	6	1	8	3	6
	10.6%	**8.3%**	10.0%	10.9%	6.7%	10.3%	12.0%	10.6%	9.4%	9.7%	10.1%	0.0%	0.0%	8.9%	0.0%	8.3%	9.0%	5.6%	9.0%	4.3%	12.5%
Usually	371	**43**	53	39	30	30	19	18	27	6	28	9	1	21	2	22	13	8	13	16	14
	21.1%	**20.9%**	24.1%	20.2%	20.0%	25.9%	25.3%	21.2%	23.1%	19.4%	20.1%	25.7%	20.0%	23.3%	66.7%	18.2%	19.4%	44.4%	14.6%	23.2%	29.2%
Always	1,156	**141**	143	125	107	72	44	57	77	20	95	25	4	59	1	87	46	8	67	49	25
	65.6%	**68.4%**	65.0%	64.8%	71.3%	62.1%	58.7%	67.1%	65.8%	64.5%	68.3%	71.4%	80.0%	65.6%	33.3%	71.9%	68.7%	44.4%	75.3%	71.0%	52.1%
Significantly different from column:*																R		P	U	U	ST
Usually or Always	1,527	**184**	196	164	137	102	63	75	104	26	123	34	5	80	3	109	59	16	80	65	39
	86.7%	**89.3%**	89.1%	85.0%	91.3%	87.9%	84.0%	88.2%	88.9%	83.9%	88.5%	97.1%	100.0%	88.9%	100.0%	90.1%	88.1%	88.9%	89.9%	94.2%	81.3%
Significantly different from column:*																				U	T

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 33

In the last 6 months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,767	**207**	220	194	57	102	48	127	80	45	161	59	82	57	20	186	79	84	41
Number missing or multiple answer	6	**1**	0	1	0	0	1	1	0	0	1	0	1	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,761	**206**	220	193	57	102	47	126	80	45	160	59	81	57	20	185	79	83	41
	99.7%	**99.5%**	100.0%	99.5%	100.0%	100.0%	97.9%	99.2%	100.0%	100.0%	99.4%	100.0%	98.8%	100.0%	100.0%	99.5%	100.0%	98.8%	100.0%
Yes	1,587	**183**	198	170	52	91	40	113	70	40	142	54	70	51	16	167	69	75	38
	90.1%	**88.8%**	90.0%	88.1%	91.2%	89.2%	85.1%	89.7%	87.5%	88.9%	88.8%	91.5%	86.4%	89.5%	80.0%	90.3%	87.3%	90.4%	92.7%
No	174	**23**	22	23	5	11	7	13	10	5	18	5	11	6	4	18	10	8	3
	9.9%	**11.2%**	10.0%	11.9%	8.8%	10.8%	14.9%	10.3%	12.5%	11.1%	11.3%	8.5%	13.6%	10.5%	20.0%	9.7%	12.7%	9.6%	7.3%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 33

In the last 6 months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,767	**207**	220	194	151	116	75	86	117	31	139	35	5	90	3	121	68	18	89	70	48
Number missing or multiple answer	6	**1**	0	1	1	0	0	0	0	0	1	0	0	0	0	1	0	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,761	**206**	220	193	150	116	75	86	117	31	138	35	5	90	3	120	68	18	89	69	48
	99.7%	**99.5%**	100.0%	99.5%	99.3%	100.0%	100.0%	100.0%	100.0%	100.0%	99.3%	100.0%	100.0%	100.0%	100.0%	99.2%	100.0%	100.0%	100.0%	98.6%	100.0%
Yes	1,587	**183**	198	170	133	103	65	78	107	28	120	33	5	75	3	107	62	14	79	63	41
	90.1%	**88.8%**	90.0%	88.1%	88.7%	88.8%	86.7%	90.7%	91.5%	90.3%	87.0%	94.3%	100.0%	83.3%	100.0%	89.2%	91.2%	77.8%	88.8%	91.3%	85.4%
No	174	**23**	22	23	17	13	10	8	10	3	18	2	0	15	0	13	6	4	10	6	7
	9.9%	**11.2%**	10.0%	11.9%	11.3%	11.2%	13.3%	9.3%	8.5%	9.7%	13.0%	5.7%	0.0%	16.7%	0.0%	10.8%	8.8%	22.2%	11.2%	8.7%	14.6%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 34

In the last 6 months, did your child get care from a doctor or other health provider besides his or her personal doctor?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,767	**207**	220	194	57	102	48	127	80	45	161	59	82	57	20	186	79	84	41
Number missing or multiple answer	8	**1**	1	3	0	0	1	1	0	0	1	0	1	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,759	**206**	219	191	57	102	47	126	80	45	160	59	81	57	20	185	79	83	41
	99.5%	**99.5%**	99.5%	98.5%	100.0%	100.0%	97.9%	99.2%	100.0%	100.0%	99.4%	100.0%	98.8%	100.0%	100.0%	99.5%	100.0%	98.8%	100.0%
Yes	1,043	**112**	138	121	32	57	23	69	43	26	86	32	42	36	11	101	38	56	17
	59.3%	**54.4%**	63.0%	63.4%	56.1%	55.9%	48.9%	54.8%	53.8%	57.8%	53.8%	54.2%	51.9%	63.2%	55.0%	54.6%	48.1%	67.5%	41.5%
No	716	**94**	81	70	25	45	24	57	37	19	74	27	39	21	9	84	41	27	24
	40.7%	**45.6%**	37.0%	36.6%	43.9%	44.1%	51.1%	45.2%	46.3%	42.2%	46.3%	45.8%	48.1%	36.8%	45.0%	45.4%	51.9%	32.5%	58.5%
Significantly different from column:*																	R	QS	R

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 34

In the last 6 months, did your child get care from a doctor or other health provider besides his or her personal doctor?

Base: All respondents whose child has a personal doctor and got care in person, by phone, or by video from their personal doctor (Q25 & Q26)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,767	**207**	220	194	151	116	75	86	117	31	139	35	5	90	3	121	68	18	89	70	48
Number missing or multiple answer	8	**1**	1	3	1	0	0	0	0	0	1	0	0	0	0	1	0	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,759	**206**	219	191	150	116	75	86	117	31	138	35	5	90	3	120	68	18	89	69	48
	99.5%	**99.5%**	99.5%	98.5%	99.3%	100.0%	100.0%	100.0%	100.0%	100.0%	99.3%	100.0%	100.0%	100.0%	100.0%	99.2%	100.0%	100.0%	100.0%	98.6%	100.0%
Yes	1,043	**112**	138	121	89	72	45	51	70	12	74	25	1	74	3	56	42	14	45	40	27
	59.3%	**54.4%**	63.0%	63.4%	59.3%	62.1%	60.0%	59.3%	59.8%	38.7%	53.6%	71.4%	20.0%	82.2%	100.0%	46.7%	61.8%	77.8%	50.6%	58.0%	56.3%
No	716	**94**	81	70	61	44	30	35	47	19	64	10	4	16	0	64	26	4	44	29	21
	40.7%	**45.6%**	37.0%	36.6%	40.7%	37.9%	40.0%	40.7%	40.2%	61.3%	46.4%	28.6%	80.0%	17.8%	0.0%	53.3%	38.2%	22.2%	49.4%	42.0%	43.8%
Significantly different from column:*										L		J				QR	P	P			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 35

In the last 6 months, how often did your child's personal doctor seem informed and up-to-date about the care your child got from these doctors or other health providers?

Base: All respondents whose child has a personal doctor, got care in person, by phone, or by video from their personal doctor, and got care from another health provider (Q25, Q26, & Q34)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,043	**112**	138	121	32	57	23	69	43	26	86	32	42	36	11	101	38	56	17
Number missing or multiple answer	5	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,038	**112**	138	121	32	57	23	69	43	26	86	32	42	36	11	101	38	56	17
	99.5%	**100.0%**	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	43	**4**	5	11	2	1	1	2	2	1	3	1	2	1	1	3	0	3	0
	4.1%	**3.6%**	3.6%	9.1%	6.3%	1.8%	4.3%	2.9%	4.7%	3.8%	3.5%	3.1%	4.8%	2.8%	9.1%	3.0%	0.0%	5.4%	0.0%
Sometimes	121	**7**	14	21	1	6	0	4	3	1	6	1	2	3	0	7	1	4	2
	11.7%	**6.3%**	10.1%	17.4%	3.1%	10.5%	0.0%	5.8%	7.0%	3.8%	7.0%	3.1%	4.8%	8.3%	0.0%	6.9%	2.6%	7.1%	11.8%
Usually	276	**32**	36	28	7	18	7	20	12	10	22	9	13	9	3	29	13	16	3
	26.6%	**28.6%**	26.1%	23.1%	21.9%	31.6%	30.4%	29.0%	27.9%	38.5%	25.6%	28.1%	31.0%	25.0%	27.3%	28.7%	34.2%	28.6%	17.6%
Always	598	**69**	83	61	22	32	15	43	26	14	55	21	25	23	7	62	24	33	12
	57.6%	**61.6%**	60.1%	50.4%	68.8%	56.1%	65.2%	62.3%	60.5%	53.8%	64.0%	65.6%	59.5%	63.9%	63.6%	61.4%	63.2%	58.9%	70.6%
Significantly different from column:*																			
Usually or Always	874	**101**	119	89	29	50	22	63	38	24	77	30	38	32	10	91	37	49	15
	84.2%	**90.2%**	86.2%	73.6%	90.6%	87.7%	95.7%	91.3%	88.4%	92.3%	89.5%	93.8%	90.5%	88.9%	90.9%	90.1%	97.4%	87.5%	88.2%
Significantly different from column:*		**D**																	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 35

In the last 6 months, how often did your child's personal doctor seem informed and up-to-date about the care your child got from these doctors or other health providers?

Base: All respondents whose child has a personal doctor, got care in person, by phone, or by video from their personal doctor, and got care from another health provider (Q25, Q26, & Q34)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,043	**112**	138	121	89	72	45	51	70	12	74	25	1	74	3	56	42	14	45	40	27
Number missing or multiple answer	5	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,038	**112**	138	121	89	72	45	51	70	12	74	25	1	74	3	56	42	14	45	40	27
	99.5%	**100.0%**	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	43	**4**	5	11	4	2	2	2	1	1	2	1	0	4	0	2	1	1	3	0	1
	4.1%	**3.6%**	3.6%	9.1%	4.5%	2.8%	4.4%	3.9%	1.4%	8.3%	2.7%	4.0%	0.0%	5.4%	0.0%	3.6%	2.4%	7.1%	6.7%	0.0%	3.7%
Sometimes	121	**7**	14	21	7	6	4	4	6	1	5	1	0	4	0	2	3	2	1	2	4
	11.7%	**6.3%**	10.1%	17.4%	7.9%	8.3%	8.9%	7.8%	8.6%	8.3%	6.8%	4.0%	0.0%	5.4%	0.0%	3.6%	7.1%	14.3%	2.2%	5.0%	14.8%
Usually	276	**32**	36	28	25	23	17	16	20	3	19	10	0	22	1	11	14	7	5	14	13
	26.6%	**28.6%**	26.1%	23.1%	28.1%	31.9%	37.8%	31.4%	28.6%	25.0%	25.7%	40.0%	0.0%	29.7%	33.3%	19.6%	33.3%	50.0%	11.1%	35.0%	48.1%
Always	598	**69**	83	61	53	41	22	29	43	7	48	13	1	44	2	41	24	4	36	24	9
	57.6%	**61.6%**	60.1%	50.4%	59.6%	56.9%	48.9%	56.9%	61.4%	58.3%	64.9%	52.0%	100.0%	59.5%	66.7%	73.2%	57.1%	28.6%	80.0%	60.0%	33.3%
Significantly different from column:*																			TU	SU	ST
Usually or Always	874	**101**	119	89	78	64	39	45	63	10	67	23	1	66	3	52	38	11	41	38	22
	84.2%	**90.2%**	86.2%	73.6%	87.6%	88.9%	86.7%	88.2%	90.0%	83.3%	90.5%	92.0%	100.0%	89.2%	100.0%	92.9%	90.5%	78.6%	91.1%	95.0%	81.5%
Significantly different from column:*		**D**																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 36

Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,236	**252**	285	234	70	125	55	151	99	56	193	68	98	75	26	223	100	97	49
Number missing or multiple answer	23	**3**	0	2	2	0	1	1	2	0	3	1	1	1	1	2	3	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,213	**249**	285	232	68	125	54	150	97	56	190	67	97	74	25	221	97	97	49
	99.0%	**98.8%**	100.0%	99.1%	97.1%	100.0%	98.2%	99.3%	98.0%	100.0%	98.4%	98.5%	99.0%	98.7%	96.2%	99.1%	97.0%	100.0%	100.0%
0 Worst personal doctor possible	10	**2**	2	0	0	2	0	2	0	1	1	0	0	2	1	1	1	0	1
	0.5%	**0.8%**	0.7%	0.0%	0.0%	1.6%	0.0%	1.3%	0.0%	1.8%	0.5%	0.0%	0.0%	2.7%	4.0%	0.5%	1.0%	0.0%	2.0%
1	10	**0**	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.5%	**0.0%**	0.4%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
2	4	**2**	1	0	0	1	1	0	2	0	2	0	1	1	0	2	0	0	1
	0.2%	**0.8%**	0.4%	0.0%	0.0%	0.8%	1.9%	0.0%	2.1%	0.0%	1.1%	0.0%	1.0%	1.4%	0.0%	0.9%	0.0%	0.0%	2.0%
3	15	**2**	2	3	0	1	1	0	2	0	2	0	1	1	1	1	1	1	0
	0.7%	**0.8%**	0.7%	1.3%	0.0%	0.8%	1.9%	0.0%	2.1%	0.0%	1.1%	0.0%	1.0%	1.4%	4.0%	0.5%	1.0%	1.0%	0.0%
4	13	**2**	4	0	0	2	0	0	2	0	2	0	1	1	0	2	1	1	0
	0.6%	**0.8%**	1.4%	0.0%	0.0%	1.6%	0.0%	0.0%	2.1%	0.0%	1.1%	0.0%	1.0%	1.4%	0.0%	0.9%	1.0%	1.0%	0.0%
5	43	**5**	2	7	1	2	2	4	1	1	4	3	2	0	2	3	1	2	1
	1.9%	**2.0%**	0.7%	3.0%	1.5%	1.6%	3.7%	2.7%	1.0%	1.8%	2.1%	4.5%	2.1%	0.0%	8.0%	1.4%	1.0%	2.1%	2.0%
6	55	**5**	7	8	2	2	1	3	2	1	4	1	4	0	1	4	1	2	2
	2.5%	**2.0%**	2.5%	3.4%	2.9%	1.6%	1.9%	2.0%	2.1%	1.8%	2.1%	1.5%	4.1%	0.0%	4.0%	1.8%	1.0%	2.1%	4.1%
7	124	**11**	12	13	1	7	3	8	3	1	10	1	4	6	0	11	6	4	0
	5.6%	**4.4%**	4.2%	5.6%	1.5%	5.6%	5.6%	5.3%	3.1%	1.8%	5.3%	1.5%	4.1%	8.1%	0.0%	5.0%	6.2%	4.1%	0.0%
8	285	**35**	45	28	12	19	4	19	16	8	27	5	18	10	5	30	13	17	5
	12.9%	**14.1%**	15.8%	12.1%	17.6%	15.2%	7.4%	12.7%	16.5%	14.3%	14.2%	7.5%	18.6%	13.5%	20.0%	13.6%	13.4%	17.5%	10.2%
9	368	**46**	42	29	12	27	7	33	13	13	33	10	17	16	3	43	16	17	13
	16.6%	**18.5%**	14.7%	12.5%	17.6%	21.6%	13.0%	22.0%	13.4%	23.2%	17.4%	14.9%	17.5%	21.6%	12.0%	19.5%	16.5%	17.5%	26.5%
10 Best personal doctor possible	1,286	**139**	167	142	40	62	35	81	56	31	105	47	49	37	12	124	57	53	26
	58.1%	**55.8%**	58.6%	61.2%	58.8%	49.6%	64.8%	54.0%	57.7%	55.4%	55.3%	70.1%	50.5%	50.0%	48.0%	56.1%	58.8%	54.6%	53.1%

NA - Not applicable

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 36

Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,236	**252**	285	234	180	139	87	102	142	51	159	39	5	106	3	155	78	19	116	81	55
Number missing or multiple answer	23	**3**	0	2	3	2	1	0	1	0	2	0	0	1	0	3	0	0	2	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,213	**249**	285	232	177	137	86	102	141	51	157	39	5	105	3	152	78	19	114	80	55
	99.0%	**98.8%**	100.0%	99.1%	98.3%	98.6%	98.9%	100.0%	99.3%	100.0%	98.7%	100.0%	100.0%	99.1%	100.0%	98.1%	100.0%	100.0%	98.3%	98.8%	100.0%
0 Worst personal doctor possible	10	**2**	2	0	1	2	0	0	1	0	1	1	0	1	0	1	0	1	1	0	1
	0.5%	**0.8%**	0.7%	0.0%	0.6%	1.5%	0.0%	0.0%	0.7%	0.0%	0.6%	2.6%	0.0%	1.0%	0.0%	0.7%	0.0%	5.3%	0.9%	0.0%	1.8%
1	10	**0**	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.5%	**0.0%**	0.4%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
2	4	**2**	1	0	2	1	0	0	1	0	2	0	0	2	0	0	1	1	1	0	1
	0.2%	**0.8%**	0.4%	0.0%	1.1%	0.7%	0.0%	0.0%	0.7%	0.0%	1.3%	0.0%	0.0%	1.9%	0.0%	0.0%	1.3%	5.3%	0.9%	0.0%	1.8%
3	15	**2**	2	3	2	1	2	1	1	0	1	1	0	1	0	1	0	1	1	0	1
	0.7%	**0.8%**	0.7%	1.3%	1.1%	0.7%	2.3%	1.0%	0.7%	0.0%	0.6%	2.6%	0.0%	1.0%	0.0%	0.7%	0.0%	5.3%	0.9%	0.0%	1.8%
4	13	**2**	4	0	2	1	1	0	1	1	1	0	0	1	0	1	1	0	1	0	1
	0.6%	**0.8%**	1.4%	0.0%	1.1%	0.7%	1.2%	0.0%	0.7%	2.0%	0.6%	0.0%	0.0%	1.0%	0.0%	0.7%	1.3%	0.0%	0.9%	0.0%	1.8%
5	43	**5**	2	7	3	3	2	0	4	2	3	0	0	1	0	2	3	0	1	1	3
	1.9%	**2.0%**	0.7%	3.0%	1.7%	2.2%	2.3%	0.0%	2.8%	3.9%	1.9%	0.0%	0.0%	1.0%	0.0%	1.3%	3.8%	0.0%	0.9%	1.3%	5.5%
6	55	**5**	7	8	3	4	3	1	3	3	2	0	0	3	0	2	3	0	1	1	3
	2.5%	**2.0%**	2.5%	3.4%	1.7%	2.9%	3.5%	1.0%	2.1%	5.9%	1.3%	0.0%	0.0%	2.9%	0.0%	1.3%	3.8%	0.0%	0.9%	1.3%	5.5%
7	124	**11**	12	13	8	7	4	5	6	7	4	0	0	4	0	9	1	1	4	5	2
	5.6%	**4.4%**	4.2%	5.6%	4.5%	5.1%	4.7%	4.9%	4.3%	13.7%	2.5%	0.0%	0.0%	3.8%	0.0%	5.9%	1.3%	5.3%	3.5%	6.3%	3.6%
8	285	**35**	45	28	26	23	13	16	20	11	21	3	1	15	0	22	10	3	14	6	15
	12.9%	**14.1%**	15.8%	12.1%	14.7%	16.8%	15.1%	15.7%	14.2%	21.6%	13.4%	7.7%	20.0%	14.3%	0.0%	14.5%	12.8%	15.8%	12.3%	7.5%	27.3%
9	368	**46**	42	29	33	23	18	16	29	6	33	7	1	21	1	21	21	4	15	20	11
	16.6%	**18.5%**	14.7%	12.5%	18.6%	16.8%	20.9%	15.7%	20.6%	11.8%	21.0%	17.9%	20.0%	20.0%	33.3%	13.8%	26.9%	21.1%	13.2%	25.0%	20.0%
10 Best personal doctor possible	1,286	**139**	167	142	97	72	43	63	75	21	89	27	3	56	2	93	38	8	75	47	17
	58.1%	**55.8%**	58.6%	61.2%	54.8%	52.6%	50.0%	61.8%	53.2%	41.2%	56.7%	69.2%	60.0%	53.3%	66.7%	61.2%	48.7%	42.1%	65.8%	58.8%	30.9%

NA - Not applicable

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 36

Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,236	**252**	285	234	70	125	55	151	99	56	193	68	98	75	26	223	100	97	49
Number missing or multiple answer	23	**3**	0	2	2	0	1	1	2	0	3	1	1	1	1	2	3	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,213	**249**	285	232	68	125	54	150	97	56	190	67	97	74	25	221	97	97	49
	99.0%	**98.8%**	100.0%	99.1%	97.1%	100.0%	98.2%	99.3%	98.0%	100.0%	98.4%	98.5%	99.0%	98.7%	96.2%	99.1%	97.0%	100.0%	100.0%
0 to 4	52	**8**	10	5	0	6	2	2	6	1	7	0	3	5	2	6	3	2	2
	2.3%	**3.2%**	3.5%	2.2%	0.0%	4.8%	3.7%	1.3%	6.2%	1.8%	3.7%	0.0%	3.1%	6.8%	8.0%	2.7%	3.1%	2.1%	4.1%
5	43	**5**	2	7	1	2	2	4	1	1	4	3	2	0	2	3	1	2	1
	1.9%	**2.0%**	0.7%	3.0%	1.5%	1.6%	3.7%	2.7%	1.0%	1.8%	2.1%	4.5%	2.1%	0.0%	8.0%	1.4%	1.0%	2.1%	2.0%
6 to 7	179	**16**	19	21	3	9	4	11	5	2	14	2	8	6	1	15	7	6	2
	8.1%	**6.4%**	6.7%	9.1%	4.4%	7.2%	7.4%	7.3%	5.2%	3.6%	7.4%	3.0%	8.2%	8.1%	4.0%	6.8%	7.2%	6.2%	4.1%
8 to 10	1,939	**220**	254	199	64	108	46	133	85	52	165	62	84	63	20	197	86	87	44
	87.6%	**88.4%**	89.1%	85.8%	94.1%	86.4%	85.2%	88.7%	87.6%	92.9%	86.8%	92.5%	86.6%	85.1%	80.0%	89.1%	88.7%	89.7%	89.8%
Significantly different from column:*																			
0 to 6	150	**18**	19	20	3	10	5	9	9	3	15	4	9	5	5	13	5	6	5
	6.8%	**7.2%**	6.7%	8.6%	4.4%	8.0%	9.3%	6.0%	9.3%	5.4%	7.9%	6.0%	9.3%	6.8%	20.0%	5.9%	5.2%	6.2%	10.2%
7 to 8	409	**46**	57	41	13	26	7	27	19	9	37	6	22	16	5	41	19	21	5
	18.5%	**18.5%**	20.0%	17.7%	19.1%	20.8%	13.0%	18.0%	19.6%	16.1%	19.5%	9.0%	22.7%	21.6%	20.0%	18.6%	19.6%	21.6%	10.2%
9 to 10	1,654	**185**	209	171	52	89	42	114	69	44	138	57	66	53	15	167	73	70	39
	74.7%	**74.3%**	73.3%	73.7%	76.5%	71.2%	77.8%	76.0%	71.1%	78.6%	72.6%	85.1%	68.0%	71.6%	60.0%	75.6%	75.3%	72.2%	79.6%
Significantly different from column:*												M	L						

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 36

Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,236	**252**	285	234	180	139	87	102	142	51	159	39	5	106	3	155	78	19	116	81	55
Number missing or multiple answer	23	**3**	0	2	3	2	1	0	1	0	2	0	0	1	0	3	0	0	2	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,213	**249**	285	232	177	137	86	102	141	51	157	39	5	105	3	152	78	19	114	80	55
	99.0%	**98.8%**	100.0%	99.1%	98.3%	98.6%	98.9%	100.0%	99.3%	100.0%	98.7%	100.0%	100.0%	99.1%	100.0%	98.1%	100.0%	100.0%	98.3%	98.8%	100.0%
0 to 4	52	**8**	10	5	7	5	3	1	4	1	5	2	0	5	0	3	2	3	4	0	4
	2.3%	**3.2%**	3.5%	2.2%	4.0%	3.6%	3.5%	1.0%	2.8%	2.0%	3.2%	5.1%	0.0%	4.8%	0.0%	2.0%	2.6%	15.8%	3.5%	0.0%	7.3%
5	43	**5**	2	7	3	3	2	0	4	2	3	0	0	1	0	2	3	0	1	1	3
	1.9%	**2.0%**	0.7%	3.0%	1.7%	2.2%	2.3%	0.0%	2.8%	3.9%	1.9%	0.0%	0.0%	1.0%	0.0%	1.3%	3.8%	0.0%	0.9%	1.3%	5.5%
6 to 7	179	**16**	19	21	11	11	7	6	9	10	6	0	0	7	0	11	4	1	5	6	5
	8.1%	**6.4%**	6.7%	9.1%	6.2%	8.0%	8.1%	5.9%	6.4%	19.6%	3.8%	0.0%	0.0%	6.7%	0.0%	7.2%	5.1%	5.3%	4.4%	7.5%	9.1%
8 to 10	1,939	**220**	254	199	156	118	74	95	124	38	143	37	5	92	3	136	69	15	104	73	43
	87.6%	**88.4%**	89.1%	85.8%	88.1%	86.1%	86.0%	93.1%	87.9%	74.5%	91.1%	94.9%	100.0%	87.6%	100.0%	89.5%	88.5%	78.9%	91.2%	91.3%	78.2%
Significantly different from column:*										KL	J	J							U	U	ST
0 to 6	150	**18**	19	20	13	12	8	2	11	6	10	2	0	9	0	7	8	3	6	2	10
	6.8%	**7.2%**	6.7%	8.6%	7.3%	8.8%	9.3%	2.0%	7.8%	11.8%	6.4%	5.1%	0.0%	8.6%	0.0%	4.6%	10.3%	15.8%	5.3%	2.5%	18.2%
7 to 8	409	**46**	57	41	34	30	17	21	26	18	25	3	1	19	0	31	11	4	18	11	17
	18.5%	**18.5%**	20.0%	17.7%	19.2%	21.9%	19.8%	20.6%	18.4%	35.3%	15.9%	7.7%	20.0%	18.1%	0.0%	20.4%	14.1%	21.1%	15.8%	13.8%	30.9%
9 to 10	1,654	**185**	209	171	130	95	61	79	104	27	122	34	4	77	3	114	59	12	90	67	28
	74.7%	**74.3%**	73.3%	73.7%	73.4%	69.3%	70.9%	77.5%	73.8%	52.9%	77.7%	87.2%	80.0%	73.3%	100.0%	75.0%	75.6%	63.2%	78.9%	83.8%	50.9%
Significantly different from column:*										KL	J	J							U	U	ST

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 37

Does your child have any medical, behavioral, or other health conditions that have lasted for more than 3 months?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,236	**252**	285	234	70	125	55	151	99	56	193	68	98	75	26	223	100	97	49
Number missing or multiple answer	24	**6**	4	3	2	1	3	2	4	0	5	1	3	2	0	6	3	1	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,212	**246**	281	231	68	124	52	149	95	56	188	67	95	73	26	217	97	96	47
	98.9%	**97.6%**	98.6%	98.7%	97.1%	99.2%	94.5%	98.7%	96.0%	100.0%	97.4%	98.5%	96.9%	97.3%	100.0%	97.3%	97.0%	99.0%	95.9%
Yes	1,464	**162**	193	157	44	85	32	103	58	33	128	50	60	48	17	144	59	74	26
	66.2%	**65.9%**	68.7%	68.0%	64.7%	68.5%	61.5%	69.1%	61.1%	58.9%	68.1%	74.6%	63.2%	65.8%	65.4%	66.4%	60.8%	77.1%	55.3%
No	748	**84**	88	74	24	39	20	46	37	23	60	17	35	25	9	73	38	22	21
	33.8%	**34.1%**	31.3%	32.0%	35.3%	31.5%	38.5%	30.9%	38.9%	41.1%	31.9%	25.4%	36.8%	34.2%	34.6%	33.6%	39.2%	22.9%	44.7%
Significantly different from column:*																	R	QS	R

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 37

Does your child have any medical, behavioral, or other health conditions that have lasted for more than 3 months?

Base: All respondents whose child has a personal doctor (Q25)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,236	**252**	285	234	180	139	87	102	142	51	159	39	5	106	3	155	78	19	116	81	55
Number missing or multiple answer	24	**6**	4	3	5	3	0	2	2	1	2	1	0	3	0	4	2	0	4	2	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,212	**246**	281	231	175	136	87	100	140	50	157	38	5	103	3	151	76	19	112	79	55
	98.9%	**97.6%**	98.6%	98.7%	97.2%	97.8%	100.0%	98.0%	98.6%	98.0%	98.7%	97.4%	100.0%	97.2%	100.0%	97.4%	97.4%	100.0%	96.6%	97.5%	100.0%
Yes	1,464	**162**	193	157	122	109	68	72	107	31	99	32	3	82	3	94	55	13	63	55	44
	66.2%	**65.9%**	68.7%	68.0%	69.7%	80.1%	78.2%	72.0%	76.4%	62.0%	63.1%	84.2%	60.0%	79.6%	100.0%	62.3%	72.4%	68.4%	56.3%	69.6%	80.0%
No	748	**84**	88	74	53	27	19	28	33	19	58	6	2	21	0	57	21	6	49	24	11
	33.8%	**34.1%**	31.3%	32.0%	30.3%	19.9%	21.8%	28.0%	23.6%	38.0%	36.9%	15.8%	40.0%	20.4%	0.0%	37.7%	27.6%	31.6%	43.8%	30.4%	20.0%
Significantly different from column:*					F	E				L	L	JK							U		S

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 38

Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?

Base: All respondents whose child has a personal doctor and has medical, behavioral, other health conditions that have lasted for more than 3 months (Q25 & Q37)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,464	**162**	193	157	44	85	32	103	58	33	128	50	60	48	17	144	59	74	26
Number missing or multiple answer	15	**1**	4	2	0	1	0	0	1	0	1	0	1	0	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,449	**161**	189	155	44	84	32	103	57	33	127	50	59	48	17	143	58	74	26
	99.0%	**99.4%**	97.9%	98.7%	100.0%	98.8%	100.0%	100.0%	98.3%	100.0%	99.2%	100.0%	98.3%	100.0%	100.0%	99.3%	98.3%	100.0%	100.0%
Yes	1,342	**149**	176	143	43	76	29	99	49	31	117	48	52	45	13	135	55	69	23
	92.6%	**92.5%**	93.1%	92.3%	97.7%	90.5%	90.6%	96.1%	86.0%	93.9%	92.1%	96.0%	88.1%	93.8%	76.5%	94.4%	94.8%	93.2%	88.5%
No	107	**12**	13	12	1	8	3	4	8	2	10	2	7	3	4	8	3	5	3
	7.4%	**7.5%**	6.9%	7.7%	2.3%	9.5%	9.4%	3.9%	14.0%	6.1%	7.9%	4.0%	11.9%	6.3%	23.5%	5.6%	5.2%	6.8%	11.5%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 38

Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?

Base: All respondents whose child has a personal doctor and has medical, behavioral, other health conditions that have lasted for more than 3 months (Q25 & Q37)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,464	**162**	193	157	122	109	68	72	107	31	99	32	3	82	3	94	55	13	63	55	44
Number missing or multiple answer	15	**1**	4	2	1	0	1	0	0	0	0	1	0	1	0	0	1	0	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,449	**161**	189	155	121	109	67	72	107	31	99	31	3	81	3	94	54	13	63	55	43
	99.0%	**99.4%**	97.9%	98.7%	99.2%	100.0%	98.5%	100.0%	100.0%	100.0%	100.0%	96.9%	100.0%	98.8%	100.0%	100.0%	98.2%	100.0%	100.0%	100.0%	97.7%
Yes	1,342	**149**	176	143	111	100	64	69	97	30	91	28	3	70	3	91	48	10	60	54	35
	92.6%	**92.5%**	93.1%	92.3%	91.7%	91.7%	95.5%	95.8%	90.7%	96.8%	91.9%	90.3%	100.0%	86.4%	100.0%	96.8%	88.9%	76.9%	95.2%	98.2%	81.4%
No	107	**12**	13	12	10	9	3	3	10	1	8	3	0	11	0	3	6	3	3	1	8
	7.4%	**7.5%**	6.9%	7.7%	8.3%	8.3%	4.5%	4.2%	9.3%	3.2%	8.1%	9.7%	0.0%	13.6%	0.0%	3.2%	11.1%	23.1%	4.8%	1.8%	18.6%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 39

Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your family's day-to-day life?

Base: All respondents whose child has a personal doctor and has medical, behavioral, other health conditions that have lasted for more than 3 months (Q25 & Q37)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,464	**162**	193	157	44	85	32	103	58	33	128	50	60	48	17	144	59	74	26
Number missing or multiple answer	23	**1**	4	4	0	1	0	0	1	0	1	0	1	0	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,441	**161**	189	153	44	84	32	103	57	33	127	50	59	48	17	143	58	74	26
	98.4%	**99.4%**	97.9%	97.5%	100.0%	98.8%	100.0%	100.0%	98.3%	100.0%	99.2%	100.0%	98.3%	100.0%	100.0%	99.3%	98.3%	100.0%	100.0%
Yes	1,282	**147**	165	136	42	76	28	97	49	32	114	47	50	46	14	132	55	66	24
	89.0%	**91.3%**	87.3%	88.9%	95.5%	90.5%	87.5%	94.2%	86.0%	97.0%	89.8%	94.0%	84.7%	95.8%	82.4%	92.3%	94.8%	89.2%	92.3%
No	159	**14**	24	17	2	8	4	6	8	1	13	3	9	2	3	11	3	8	2
	11.0%	**8.7%**	12.7%	11.1%	4.5%	9.5%	12.5%	5.8%	14.0%	3.0%	10.2%	6.0%	15.3%	4.2%	17.6%	7.7%	5.2%	10.8%	7.7%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 39

Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your family's day-to-day life?

Base: All respondents whose child has a personal doctor and has medical, behavioral, other health conditions that have lasted for more than 3 months (Q25 & Q37)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,464	**162**	193	157	122	109	68	72	107	31	99	32	3	82	3	94	55	13	63	55	44
Number missing or multiple answer	23	**1**	4	4	1	0	1	0	0	0	0	1	0	1	0	0	1	0	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,441	**161**	189	153	121	109	67	72	107	31	99	31	3	81	3	94	54	13	63	55	43
	98.4%	**99.4%**	97.9%	97.5%	99.2%	100.0%	98.5%	100.0%	100.0%	100.0%	100.0%	96.9%	100.0%	98.8%	100.0%	100.0%	98.2%	100.0%	100.0%	100.0%	97.7%
Yes	1,282	**147**	165	136	110	97	62	65	97	30	89	28	3	68	3	91	46	10	61	52	34
	89.0%	**91.3%**	87.3%	88.9%	90.9%	89.0%	92.5%	90.3%	90.7%	96.8%	89.9%	90.3%	100.0%	84.0%	100.0%	96.8%	85.2%	76.9%	96.8%	94.5%	79.1%
No	159	**14**	24	17	11	12	5	7	10	1	10	3	0	13	0	3	8	3	2	3	9
	11.0%	**8.7%**	12.7%	11.1%	9.1%	11.0%	7.5%	9.7%	9.3%	3.2%	10.1%	9.7%	0.0%	16.0%	0.0%	3.2%	14.8%	23.1%	3.2%	5.5%	20.9%
Significantly different from column:*																				U	T

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 40

Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 6 months, did you make any appointments for your child with a specialist?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	12	**2**	3	0	0	1	1	1	1	0	2	0	2	0	0	2	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,458	**278**	304	254	74	134	68	166	110	59	215	72	108	87	38	237	119	100	53
	99.5%	**99.3%**	99.0%	100.0%	100.0%	99.3%	98.6%	99.4%	99.1%	100.0%	99.1%	100.0%	98.2%	100.0%	100.0%	99.2%	99.2%	99.0%	100.0%
Yes	1,060	**125**	137	111	39	52	34	74	51	29	96	32	44	47	20	105	48	56	19
	43.1%	**45.0%**	45.1%	43.7%	52.7%	38.8%	50.0%	44.6%	46.4%	49.2%	44.7%	44.4%	40.7%	54.0%	52.6%	44.3%	40.3%	56.0%	35.8%
No	1,398	**153**	167	143	35	82	34	92	59	30	119	40	64	40	18	132	71	44	34
	56.9%	**55.0%**	54.9%	56.3%	47.3%	61.2%	50.0%	55.4%	53.6%	50.8%	55.3%	55.6%	59.3%	46.0%	47.4%	55.7%	59.7%	44.0%	64.2%
Significantly different from column:*																	R	QS	R

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 40

Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 6 months, did you make any appointments for your child with a specialist?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	12	**2**	3	0	2	0	1	0	0	0	2	0	0	0	0	2	0	0	0	2	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,458	**278**	304	254	190	154	99	114	158	62	171	41	8	114	3	166	85	27	126	85	67
	99.5%	**99.3%**	99.0%	100.0%	99.0%	100.0%	99.0%	100.0%	100.0%	100.0%	98.8%	100.0%	100.0%	100.0%	100.0%	98.8%	100.0%	100.0%	100.0%	97.7%	100.0%
Yes	1,060	**125**	137	111	99	82	51	54	74	19	75	30	8	114	3	65	47	13	55	36	34
	43.1%	**45.0%**	45.1%	43.7%	52.1%	53.2%	51.5%	47.4%	46.8%	30.6%	43.9%	73.2%	100.0%	100.0%	100.0%	39.2%	55.3%	48.1%	43.7%	42.4%	50.7%
No	1,398	**153**	167	143	91	72	48	60	84	43	96	11	0	0	0	101	38	14	71	49	33
	56.9%	**55.0%**	54.9%	56.3%	47.9%	46.8%	48.5%	52.6%	53.2%	69.4%	56.1%	26.8%	0.0%	0.0%	0.0%	60.8%	44.7%	51.9%	56.3%	57.6%	49.3%
Significantly different from column:*										L	L	JK				Q	P				

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 41

In the last 6 months, how often did you get appointments for your child with a specialist as soon as he or she needed?

Base: All respondents who made an appointment for their child to see a specialist (Q40)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,060	**125**	137	111	39	52	34	74	51	29	96	32	44	47	20	105	48	56	19
Number missing or multiple answer	6	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,054	**125**	137	111	39	52	34	74	51	29	96	32	44	47	20	105	48	56	19
	99.4%	**100.0%**	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	44	**7**	8	7	5	2	0	4	3	2	5	2	3	2	1	6	2	4	1
	4.2%	**5.6%**	5.8%	6.3%	12.8%	3.8%	0.0%	5.4%	5.9%	6.9%	5.2%	6.3%	6.8%	4.3%	5.0%	5.7%	4.2%	7.1%	5.3%
Sometimes	200	**20**	19	22	7	10	3	15	5	4	16	3	9	7	5	15	6	8	6
	19.0%	**16.0%**	13.9%	19.8%	17.9%	19.2%	8.8%	20.3%	9.8%	13.8%	16.7%	9.4%	20.5%	14.9%	25.0%	14.3%	12.5%	14.3%	31.6%
Usually	273	**34**	33	26	7	14	13	16	18	8	26	10	11	12	8	26	16	10	6
	25.9%	**27.2%**	24.1%	23.4%	17.9%	26.9%	38.2%	21.6%	35.3%	27.6%	27.1%	31.3%	25.0%	25.5%	40.0%	24.8%	33.3%	17.9%	31.6%
Always	537	**64**	77	56	20	26	18	39	25	15	49	17	21	26	6	58	24	34	6
	50.9%	**51.2%**	56.2%	50.5%	51.3%	50.0%	52.9%	52.7%	49.0%	51.7%	51.0%	53.1%	47.7%	55.3%	30.0%	55.2%	50.0%	60.7%	31.6%
Significantly different from column:*															P	O		S	R
Usually or Always	810	**98**	110	82	27	40	31	55	43	23	75	27	32	38	14	84	40	44	12
	76.9%	**78.4%**	80.3%	73.9%	69.2%	76.9%	91.2%	74.3%	84.3%	79.3%	78.1%	84.4%	72.7%	80.9%	70.0%	80.0%	83.3%	78.6%	63.2%
Significantly different from column:*					G		E												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 41

In the last 6 months, how often did you get appointments for your child with a specialist as soon as he or she needed?

Base: All respondents who made an appointment for their child to see a specialist (Q40)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,060	**125**	137	111	99	82	51	54	74	19	75	30	8	114	3	65	47	13	55	36	34
Number missing or multiple answer	6	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,054	**125**	137	111	99	82	51	54	74	19	75	30	8	114	3	65	47	13	55	36	34
	99.4%	**100.0%**	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Never	44	**7**	8	7	5	6	3	5	5	0	6	1	4	3	0	4	2	1	3	2	2
	4.2%	**5.6%**	5.8%	6.3%	5.1%	7.3%	5.9%	9.3%	6.8%	0.0%	8.0%	3.3%	50.0%	2.6%	0.0%	6.2%	4.3%	7.7%	5.5%	5.6%	5.9%
Sometimes	200	**20**	19	22	10	14	9	13	14	6	10	4	1	19	0	9	9	2	9	5	6
	19.0%	**16.0%**	13.9%	19.8%	10.1%	17.1%	17.6%	24.1%	18.9%	31.6%	13.3%	13.3%	12.5%	16.7%	0.0%	13.8%	19.1%	15.4%	16.4%	13.9%	17.6%
Usually	273	**34**	33	26	31	19	11	14	22	5	21	7	2	31	1	15	15	4	11	16	7
	25.9%	**27.2%**	24.1%	23.4%	31.3%	23.2%	21.6%	25.9%	29.7%	26.3%	28.0%	23.3%	25.0%	27.2%	33.3%	23.1%	31.9%	30.8%	20.0%	44.4%	20.6%
Always	537	**64**	77	56	53	43	28	22	33	8	38	18	1	61	2	37	21	6	32	13	19
	50.9%	**51.2%**	56.2%	50.5%	53.5%	52.4%	54.9%	40.7%	44.6%	42.1%	50.7%	60.0%	12.5%	53.5%	66.7%	56.9%	44.7%	46.2%	58.2%	36.1%	55.9%
Significantly different from column:*																			T	S	
Usually or Always	810	**98**	110	82	84	62	39	36	55	13	59	25	3	92	3	52	36	10	43	29	26
	76.9%	**78.4%**	80.3%	73.9%	84.8%	75.6%	76.5%	66.7%	74.3%	68.4%	78.7%	83.3%	37.5%	80.7%	100.0%	80.0%	76.6%	76.9%	78.2%	80.6%	76.5%
Significantly different from column:*					H			E													

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 42

How many specialists has your child talked to in the last 6 months?

Base: All respondents who made an appointment for their child to see a specialist (Q40)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,060	**125**	137	111	39	52	34	74	51	29	96	32	44	47	20	105	48	56	19
Number missing or multiple answer	7	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,053	**125**	137	111	39	52	34	74	51	29	96	32	44	47	20	105	48	56	19
	99.3%	**100.0%**	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
None	56	**8**	7	3	4	2	2	5	3	1	7	2	2	4	1	7	4	3	1
	5.3%	**6.4%**	5.1%	2.7%	10.3%	3.8%	5.9%	6.8%	5.9%	3.4%	7.3%	6.3%	4.5%	8.5%	5.0%	6.7%	8.3%	5.4%	5.3%
1 specialist	483	**55**	62	43	16	24	15	32	23	13	42	12	24	18	8	47	17	29	8
	45.9%	**44.0%**	45.3%	38.7%	41.0%	46.2%	44.1%	43.2%	45.1%	44.8%	43.8%	37.5%	54.5%	38.3%	40.0%	44.8%	35.4%	51.8%	42.1%
2	302	**41**	42	39	13	18	10	23	18	9	32	10	14	16	8	33	15	17	8
	28.7%	**32.8%**	30.7%	35.1%	33.3%	34.6%	29.4%	31.1%	35.3%	31.0%	33.3%	31.3%	31.8%	34.0%	40.0%	31.4%	31.3%	30.4%	42.1%
3	123	**11**	16	18	3	5	3	7	4	2	9	5	2	4	2	9	6	4	1
	11.7%	**8.8%**	11.7%	16.2%	7.7%	9.6%	8.8%	9.5%	7.8%	6.9%	9.4%	15.6%	4.5%	8.5%	10.0%	8.6%	12.5%	7.1%	5.3%
4	43	**7**	4	4	2	1	4	4	3	2	5	2	2	3	1	6	4	3	0
	4.1%	**5.6%**	2.9%	3.6%	5.1%	1.9%	11.8%	5.4%	5.9%	6.9%	5.2%	6.3%	4.5%	6.4%	5.0%	5.7%	8.3%	5.4%	0.0%
5 or more specialists	46	**3**	6	4	1	2	0	3	0	2	1	1	0	2	0	3	2	0	1
	4.4%	**2.4%**	4.4%	3.6%	2.6%	3.8%	0.0%	4.1%	0.0%	6.9%	1.0%	3.1%	0.0%	4.3%	0.0%	2.9%	4.2%	0.0%	5.3%
3 or more specialists	212	**21**	26	26	6	8	7	14	7	6	15	8	4	9	3	18	12	7	2
	20.1%	**16.8%**	19.0%	23.4%	15.4%	15.4%	20.6%	18.9%	13.7%	20.7%	15.6%	25.0%	9.1%	19.1%	15.0%	17.1%	25.0%	12.5%	10.5%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 42

How many specialists has your child talked to in the last 6 months?

Base: All respondents who made an appointment for their child to see a specialist (Q40)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,060	**125**	137	111	99	82	51	54	74	19	75	30	8	114	3	65	47	13	55	36	34
Number missing or multiple answer	7	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,053	**125**	137	111	99	82	51	54	74	19	75	30	8	114	3	65	47	13	55	36	34
	99.3%	**100.0%**	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
None	56	**8**	7	3	5	5	3	5	4	2	5	1	8	0	0	5	3	0	5	2	1
	5.3%	**6.4%**	5.1%	2.7%	5.1%	6.1%	5.9%	9.3%	5.4%	10.5%	6.7%	3.3%	100.0%	0.0%	0.0%	7.7%	6.4%	0.0%	9.1%	5.6%	2.9%
1 specialist	483	**55**	62	43	43	30	17	19	28	11	38	6	0	55	0	38	14	3	31	14	10
	45.9%	**44.0%**	45.3%	38.7%	43.4%	36.6%	33.3%	35.2%	37.8%	57.9%	50.7%	20.0%	0.0%	48.2%	0.0%	58.5%	29.8%	23.1%	56.4%	38.9%	29.4%
2	302	**41**	42	39	33	29	20	19	26	4	24	13	0	41	0	15	20	6	12	13	16
	28.7%	**32.8%**	30.7%	35.1%	33.3%	35.4%	39.2%	35.2%	35.1%	21.1%	32.0%	43.3%	0.0%	36.0%	0.0%	23.1%	42.6%	46.2%	21.8%	36.1%	47.1%
3	123	**11**	16	18	10	8	5	4	8	1	5	4	0	11	0	3	7	1	4	4	3
	11.7%	**8.8%**	11.7%	16.2%	10.1%	9.8%	9.8%	7.4%	10.8%	5.3%	6.7%	13.3%	0.0%	9.6%	0.0%	4.6%	14.9%	7.7%	7.3%	11.1%	8.8%
4	43	**7**	4	4	6	7	4	4	6	1	2	4	0	7	0	3	2	2	2	3	2
	4.1%	**5.6%**	2.9%	3.6%	6.1%	8.5%	7.8%	7.4%	8.1%	5.3%	2.7%	13.3%	0.0%	6.1%	0.0%	4.6%	4.3%	15.4%	3.6%	8.3%	5.9%
5 or more specialists	46	**3**	6	4	2	3	2	3	2	0	1	2	0	0	3	1	1	1	1	0	2
	4.4%	**2.4%**	4.4%	3.6%	2.0%	3.7%	3.9%	5.6%	2.7%	0.0%	1.3%	6.7%	0.0%	0.0%	100.0%	1.5%	2.1%	7.7%	1.8%	0.0%	5.9%
3 or more specialists	212	**21**	26	26	18	18	11	11	16	2	8	10	0	18	3	7	10	4	7	7	7
	20.1%	**16.8%**	19.0%	23.4%	18.2%	22.0%	21.6%	20.4%	21.6%	10.5%	10.7%	33.3%	0.0%	15.8%	100.0%	10.8%	21.3%	30.8%	12.7%	19.4%	20.6%
Significantly different from column:*											L	K									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 43

We want to know your rating of the specialist your child talked to most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

Base: All respondents whose child saw a specialist (Q40 & Q42)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	997	**117**	130	108	35	50	32	69	48	28	89	30	42	43	19	98	44	53	18
Number missing or multiple answer	3	**0**	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	994	**117**	129	107	35	50	32	69	48	28	89	30	42	43	19	98	44	53	18
	99.7%	**100.0%**	99.2%	99.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
0 Worst specialist possible	6	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.6%	**0.0%**	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
1	3	**1**	0	0	1	0	0	1	0	0	1	1	0	0	0	1	0	1	0
	0.3%	**0.9%**	0.0%	0.0%	2.9%	0.0%	0.0%	1.4%	0.0%	0.0%	1.1%	3.3%	0.0%	0.0%	0.0%	1.0%	0.0%	1.9%	0.0%
2	5	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.5%	**0.0%**	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
3	8	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.8%	**0.0%**	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	9	**1**	0	0	0	1	0	1	0	1	0	1	0	0	0	1	0	1	0
	0.9%	**0.9%**	0.0%	0.0%	0.0%	2.0%	0.0%	1.4%	0.0%	3.6%	0.0%	3.3%	0.0%	0.0%	0.0%	1.0%	0.0%	1.9%	0.0%
5	26	**4**	5	4	1	2	1	1	3	0	4	1	3	0	2	2	1	3	0
	2.6%	**3.4%**	3.9%	3.7%	2.9%	4.0%	3.1%	1.4%	6.3%	0.0%	4.5%	3.3%	7.1%	0.0%	10.5%	2.0%	2.3%	5.7%	0.0%
6	27	**3**	3	3	0	2	1	2	1	0	3	0	2	1	2	1	2	0	1
	2.7%	**2.6%**	2.3%	2.8%	0.0%	4.0%	3.1%	2.9%	2.1%	0.0%	3.4%	0.0%	4.8%	2.3%	10.5%	1.0%	4.5%	0.0%	5.6%
7	79	**11**	6	8	4	4	3	8	3	1	10	0	7	4	4	7	3	6	2
	7.9%	**9.4%**	4.7%	7.5%	11.4%	8.0%	9.4%	11.6%	6.3%	3.6%	11.2%	0.0%	16.7%	9.3%	21.1%	7.1%	6.8%	11.3%	11.1%
8	154	**12**	25	16	2	7	3	7	5	5	7	3	1	7	1	11	3	4	4
	15.5%	**10.3%**	19.4%	15.0%	5.7%	14.0%	9.4%	10.1%	10.4%	17.9%	7.9%	10.0%	2.4%	16.3%	5.3%	11.2%	6.8%	7.5%	22.2%
9	155	**18**	20	15	7	7	4	11	7	4	14	4	8	5	3	15	7	8	3
	15.6%	**15.4%**	15.5%	14.0%	20.0%	14.0%	12.5%	15.9%	14.6%	14.3%	15.7%	13.3%	19.0%	11.6%	15.8%	15.3%	15.9%	15.1%	16.7%
10 Best specialist possible	522	**67**	69	61	20	27	20	38	29	17	50	20	21	26	7	60	28	30	8
	52.5%	**57.3%**	53.5%	57.0%	57.1%	54.0%	62.5%	55.1%	60.4%	60.7%	56.2%	66.7%	50.0%	60.5%	36.8%	61.2%	63.6%	56.6%	44.4%

NA - Not applicable

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 43

We want to know your rating of the specialist your child talked to most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

Base: All respondents whose child saw a specialist (Q40 & Q42)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	997	**117**	130	108	94	77	48	49	70	17	70	29	0	114	3	60	44	13	50	34	33
Number missing or multiple answer	3	**0**	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	994	**117**	129	107	94	77	48	49	70	17	70	29	0	114	3	60	44	13	50	34	33
	99.7%	**100.0%**	99.2%	99.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	---	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
0 Worst specialist possible	6	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.6%	**0.0%**	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	---	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
1	3	**1**	0	0	1	1	0	0	0	0	1	0	0	1	0	1	0	0	1	0	0
	0.3%	**0.9%**	0.0%	0.0%	1.1%	1.3%	0.0%	0.0%	0.0%	0.0%	1.4%	0.0%	---	0.9%	0.0%	1.7%	0.0%	0.0%	2.0%	0.0%	0.0%
2	5	**0**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.5%	**0.0%**	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	---	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
3	8	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.8%	**0.0%**	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	---	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	9	**1**	0	0	1	1	0	0	1	0	0	1	0	1	0	0	1	0	0	0	1
	0.9%	**0.9%**	0.0%	0.0%	1.1%	1.3%	0.0%	0.0%	1.4%	0.0%	0.0%	3.4%	---	0.9%	0.0%	0.0%	2.3%	0.0%	0.0%	0.0%	3.0%
5	26	**4**	5	4	4	4	2	1	2	0	3	1	0	4	0	0	0	4	0	0	4
	2.6%	**3.4%**	3.9%	3.7%	4.3%	5.2%	4.2%	2.0%	2.9%	0.0%	4.3%	3.4%	---	3.5%	0.0%	0.0%	0.0%	30.8%	0.0%	0.0%	12.1%
6	27	**3**	3	3	1	3	1	1	2	0	3	0	0	3	0	2	0	1	2	0	1
	2.7%	**2.6%**	2.3%	2.8%	1.1%	3.9%	2.1%	2.0%	2.9%	0.0%	4.3%	0.0%	---	2.6%	0.0%	3.3%	0.0%	7.7%	4.0%	0.0%	3.0%
7	79	**11**	6	8	6	7	7	6	9	4	3	4	0	11	0	5	5	1	3	2	6
	7.9%	**9.4%**	4.7%	7.5%	6.4%	9.1%	14.6%	12.2%	12.9%	23.5%	4.3%	13.8%	---	9.6%	0.0%	8.3%	11.4%	7.7%	6.0%	5.9%	18.2%
8	154	**12**	25	16	11	7	4	7	6	3	6	2	0	11	1	5	5	2	4	3	5
	15.5%	**10.3%**	19.4%	15.0%	11.7%	9.1%	8.3%	14.3%	8.6%	17.6%	8.6%	6.9%	---	9.6%	33.3%	8.3%	11.4%	15.4%	8.0%	8.8%	15.2%
9	155	**18**	20	15	13	12	9	12	10	0	14	4	0	18	0	7	10	1	4	9	5
	15.6%	**15.4%**	15.5%	14.0%	13.8%	15.6%	18.8%	24.5%	14.3%	0.0%	20.0%	13.8%	---	15.8%	0.0%	11.7%	22.7%	7.7%	8.0%	26.5%	15.2%
10 Best specialist possible	522	**67**	69	61	57	42	25	22	40	10	40	17	0	65	2	40	23	4	36	20	11
	52.5%	**57.3%**	53.5%	57.0%	60.6%	54.5%	52.1%	44.9%	57.1%	58.8%	57.1%	58.6%	---	57.0%	66.7%	66.7%	52.3%	30.8%	72.0%	58.8%	33.3%

NA - Not applicable

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 43

We want to know your rating of the specialist your child talked to most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

Base: All respondents whose child saw a specialist (Q40 & Q42)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	997	**117**	130	108	35	50	32	69	48	28	89	30	42	43	19	98	44	53	18
Number missing or multiple answer	3	**0**	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	994	**117**	129	107	35	50	32	69	48	28	89	30	42	43	19	98	44	53	18
	99.7%	**100.0%**	99.2%	99.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
0 to 4	31	**2**	1	0	1	1	0	2	0	1	1	2	0	0	0	2	0	2	0
	3.1%	**1.7%**	0.8%	0.0%	2.9%	2.0%	0.0%	2.9%	0.0%	3.6%	1.1%	6.7%	0.0%	0.0%	0.0%	2.0%	0.0%	3.8%	0.0%
5	26	**4**	5	4	1	2	1	1	3	0	4	1	3	0	2	2	1	3	0
	2.6%	**3.4%**	3.9%	3.7%	2.9%	4.0%	3.1%	1.4%	6.3%	0.0%	4.5%	3.3%	7.1%	0.0%	10.5%	2.0%	2.3%	5.7%	0.0%
6 to 7	106	**14**	9	11	4	6	4	10	4	1	13	0	9	5	6	8	5	6	3
	10.7%	**12.0%**	7.0%	10.3%	11.4%	12.0%	12.5%	14.5%	8.3%	3.6%	14.6%	0.0%	21.4%	11.6%	31.6%	8.2%	11.4%	11.3%	16.7%
8 to 10	831	**97**	114	92	29	41	27	56	41	26	71	27	30	38	11	86	38	42	15
	83.6%	**82.9%**	88.4%	86.0%	82.9%	82.0%	84.4%	81.2%	85.4%	92.9%	79.8%	90.0%	71.4%	88.4%	57.9%	87.8%	86.4%	79.2%	83.3%
Significantly different from column:*																			
0 to 6	84	**9**	9	7	2	5	2	5	4	1	8	3	5	1	4	5	3	5	1
	8.5%	**7.7%**	7.0%	6.5%	5.7%	10.0%	6.3%	7.2%	8.3%	3.6%	9.0%	10.0%	11.9%	2.3%	21.1%	5.1%	6.8%	9.4%	5.6%
7 to 8	233	**23**	31	24	6	11	6	15	8	6	17	3	8	11	5	18	6	10	6
	23.4%	**19.7%**	24.0%	22.4%	17.1%	22.0%	18.8%	21.7%	16.7%	21.4%	19.1%	10.0%	19.0%	25.6%	26.3%	18.4%	13.6%	18.9%	33.3%
9 to 10	677	**85**	89	76	27	34	24	49	36	21	64	24	29	31	10	75	35	38	11
	68.1%	**72.6%**	69.0%	71.0%	77.1%	68.0%	75.0%	71.0%	75.0%	75.0%	71.9%	80.0%	69.0%	72.1%	52.6%	76.5%	79.5%	71.7%	61.1%
Significantly different from column:*															P	O			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 43

We want to know your rating of the specialist your child talked to most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

Base: All respondents whose child saw a specialist (Q40 & Q42)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	997	**117**	130	108	94	77	48	49	70	17	70	29	0	114	3	60	44	13	50	34	33
Number missing or multiple answer	3	**0**	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	994	**117**	129	107	94	77	48	49	70	17	70	29	0	114	3	60	44	13	50	34	33
	99.7%	**100.0%**	99.2%	99.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	---	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
0 to 4	31	**2**	1	0	2	2	0	0	1	0	1	1	0	2	0	1	1	0	1	0	1
	3.1%	**1.7%**	0.8%	0.0%	2.1%	2.6%	0.0%	0.0%	1.4%	0.0%	1.4%	3.4%	---	1.8%	0.0%	1.7%	2.3%	0.0%	2.0%	0.0%	3.0%
5	26	**4**	5	4	4	4	2	1	2	0	3	1	0	4	0	0	0	4	0	0	4
	2.6%	**3.4%**	3.9%	3.7%	4.3%	5.2%	4.2%	2.0%	2.9%	0.0%	4.3%	3.4%	---	3.5%	0.0%	0.0%	0.0%	30.8%	0.0%	0.0%	12.1%
6 to 7	106	**14**	9	11	7	10	8	7	11	4	6	4	0	14	0	7	5	2	5	2	7
	10.7%	**12.0%**	7.0%	10.3%	7.4%	13.0%	16.7%	14.3%	15.7%	23.5%	8.6%	13.8%	---	12.3%	0.0%	11.7%	11.4%	15.4%	10.0%	5.9%	21.2%
8 to 10	831	**97**	114	92	81	61	38	41	56	13	60	23	0	94	3	52	38	7	44	32	21
	83.6%	**82.9%**	88.4%	86.0%	86.2%	79.2%	79.2%	83.7%	80.0%	76.5%	85.7%	79.3%	---	82.5%	100.0%	86.7%	86.4%	53.8%	88.0%	94.1%	63.6%
Significantly different from column:*																			U	U	ST
0 to 6	84	**9**	9	7	7	9	3	2	5	0	7	2	0	9	0	3	1	5	3	0	6
	8.5%	**7.7%**	7.0%	6.5%	7.4%	11.7%	6.3%	4.1%	7.1%	0.0%	10.0%	6.9%	---	7.9%	0.0%	5.0%	2.3%	38.5%	6.0%	0.0%	18.2%
7 to 8	233	**23**	31	24	17	14	11	13	15	7	9	6	0	22	1	10	10	3	7	5	11
	23.4%	**19.7%**	24.0%	22.4%	18.1%	18.2%	22.9%	26.5%	21.4%	41.2%	12.9%	20.7%	---	19.3%	33.3%	16.7%	22.7%	23.1%	14.0%	14.7%	33.3%
9 to 10	677	**85**	89	76	70	54	34	34	50	10	54	21	0	83	2	47	33	5	40	29	16
	68.1%	**72.6%**	69.0%	71.0%	74.5%	70.1%	70.8%	69.4%	71.4%	58.8%	77.1%	72.4%	---	72.8%	66.7%	78.3%	75.0%	38.5%	80.0%	85.3%	48.5%
Significantly different from column:*																			U	U	ST

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 44

In the last 6 months, did you get information or help from customer service at your child's health plan?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	21	**2**	2	1	0	1	1	2	0	0	2	0	2	0	0	2	0	1	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,449	**278**	305	253	74	134	68	165	111	59	215	72	108	87	38	237	120	100	52
	99.1%	**99.3%**	99.3%	99.6%	100.0%	99.3%	98.6%	98.8%	100.0%	100.0%	99.1%	100.0%	98.2%	100.0%	100.0%	99.2%	100.0%	99.0%	98.1%
Yes	796	**77**	90	71	25	38	14	46	31	19	58	16	32	28	10	66	35	31	10
	32.5%	**27.7%**	29.5%	28.1%	33.8%	28.4%	20.6%	27.9%	27.9%	32.2%	27.0%	22.2%	29.6%	32.2%	26.3%	27.8%	29.2%	31.0%	19.2%
No	1,653	**201**	215	182	49	96	54	119	80	40	157	56	76	59	28	171	85	69	42
	67.5%	**72.3%**	70.5%	71.9%	66.2%	71.6%	79.4%	72.1%	72.1%	67.8%	73.0%	77.8%	70.4%	67.8%	73.7%	72.2%	70.8%	69.0%	80.8%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 44

In the last 6 months, did you get information or help from customer service at your child's health plan?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	21	**2**	2	1	1	1	1	0	0	0	2	0	0	0	0	2	0	0	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,449	**278**	305	253	191	153	99	114	158	62	171	41	8	114	3	166	85	27	125	86	67
	99.1%	**99.3%**	99.3%	99.6%	99.5%	99.4%	99.0%	100.0%	100.0%	100.0%	98.8%	100.0%	100.0%	100.0%	100.0%	98.8%	100.0%	100.0%	99.2%	98.9%	100.0%
Yes	796	**77**	90	71	54	43	31	38	46	14	43	18	1	38	1	46	24	7	37	26	14
	32.5%	**27.7%**	29.5%	28.1%	28.3%	28.1%	31.3%	33.3%	29.1%	22.6%	25.1%	43.9%	12.5%	33.3%	33.3%	27.7%	28.2%	25.9%	29.6%	30.2%	20.9%
No	1,653	**201**	215	182	137	110	68	76	112	48	128	23	7	76	2	120	61	20	88	60	53
	67.5%	**72.3%**	70.5%	71.9%	71.7%	71.9%	68.7%	66.7%	70.9%	77.4%	74.9%	56.1%	87.5%	66.7%	66.7%	72.3%	71.8%	74.1%	70.4%	69.8%	79.1%
Significantly different from column:*										L	L	JK									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 45

In the last 6 months, how often did customer service at your child's health plan give you the information or help you needed?

Base: All respondents who got information or help from child's health plan's customer service (Q44)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	796	**77**	90	71	25	38	14	46	31	19	58	16	32	28	10	66	35	31	10
Number missing or multiple answer	5	**1**	0	1	0	0	1	0	1	0	1	1	0	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	791	**76**	90	70	25	38	13	46	30	19	57	15	32	28	10	65	35	30	10
	99.4%	**98.7%**	100.0%	98.6%	100.0%	100.0%	92.9%	100.0%	96.8%	100.0%	98.3%	93.8%	100.0%	100.0%	100.0%	98.5%	100.0%	96.8%	100.0%
Never	22	**1**	3	4	0	1	0	1	0	0	1	1	0	0	0	1	0	1	0
	2.8%	**1.3%**	3.3%	5.7%	0.0%	2.6%	0.0%	2.2%	0.0%	0.0%	1.8%	6.7%	0.0%	0.0%	0.0%	1.5%	0.0%	3.3%	0.0%
Sometimes	128	**15**	15	10	2	9	4	10	5	4	11	2	7	6	2	13	7	5	3
	16.2%	**19.7%**	16.7%	14.3%	8.0%	23.7%	30.8%	21.7%	16.7%	21.1%	19.3%	13.3%	21.9%	21.4%	20.0%	20.0%	20.0%	16.7%	30.0%
Usually	203	**18**	23	16	2	11	5	9	9	4	14	4	9	5	3	15	8	8	2
	25.7%	**23.7%**	25.6%	22.9%	8.0%	28.9%	38.5%	19.6%	30.0%	21.1%	24.6%	26.7%	28.1%	17.9%	30.0%	23.1%	22.9%	26.7%	20.0%
Always	438	**42**	49	40	21	17	4	26	16	11	31	8	16	17	5	36	20	16	5
	55.4%	**55.3%**	54.4%	57.1%	84.0%	44.7%	30.8%	56.5%	53.3%	57.9%	54.4%	53.3%	50.0%	60.7%	50.0%	55.4%	57.1%	53.3%	50.0%
Significantly different from column:*					F	E													
Usually or Always	641	**60**	72	56	23	28	9	35	25	15	45	12	25	22	8	51	28	24	7
	81.0%	**78.9%**	80.0%	80.0%	92.0%	73.7%	69.2%	76.1%	83.3%	78.9%	78.9%	80.0%	78.1%	78.6%	80.0%	78.5%	80.0%	80.0%	70.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 45

In the last 6 months, how often did customer service at your child's health plan give you the information or help you needed?

Base: All respondents who got information or help from child's health plan's customer service (Q44)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	796	**77**	90	71	54	43	31	38	46	14	43	18	1	38	1	46	24	7	37	26	14
Number missing or multiple answer	5	**1**	0	1	1	0	0	0	1	0	1	0	0	0	0	1	0	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	791	**76**	90	70	53	43	31	38	45	14	42	18	1	38	1	45	24	7	37	25	14
	99.4%	**98.7%**	100.0%	98.6%	98.1%	100.0%	100.0%	100.0%	97.8%	100.0%	97.7%	100.0%	100.0%	100.0%	100.0%	97.8%	100.0%	100.0%	100.0%	96.2%	100.0%
Never	22	**1**	3	4	1	1	1	1	1	0	0	1	0	1	0	0	1	0	0	1	0
	2.8%	**1.3%**	3.3%	5.7%	1.9%	2.3%	3.2%	2.6%	2.2%	0.0%	0.0%	5.6%	0.0%	2.6%	0.0%	0.0%	4.2%	0.0%	0.0%	4.0%	0.0%
Sometimes	128	**15**	15	10	13	8	6	3	8	5	7	3	0	6	0	10	2	3	8	4	3
	16.2%	**19.7%**	16.7%	14.3%	24.5%	18.6%	19.4%	7.9%	17.8%	35.7%	16.7%	16.7%	0.0%	15.8%	0.0%	22.2%	8.3%	42.9%	21.6%	16.0%	21.4%
Usually	203	**18**	23	16	15	10	7	8	13	4	9	4	0	10	0	7	8	3	9	4	5
	25.7%	**23.7%**	25.6%	22.9%	28.3%	23.3%	22.6%	21.1%	28.9%	28.6%	21.4%	22.2%	0.0%	26.3%	0.0%	15.6%	33.3%	42.9%	24.3%	16.0%	35.7%
Always	438	**42**	49	40	24	24	17	26	23	5	26	10	1	21	1	28	13	1	20	16	6
	55.4%	**55.3%**	54.4%	57.1%	45.3%	55.8%	54.8%	68.4%	51.1%	35.7%	61.9%	55.6%	100.0%	55.3%	100.0%	62.2%	54.2%	14.3%	54.1%	64.0%	42.9%
Significantly different from column:*	[redacted]		[redacted]	[redacted]	H			E													
Usually or Always	641	**60**	72	56	39	34	24	34	36	9	35	14	1	31	1	35	21	4	29	20	11
	81.0%	**78.9%**	80.0%	80.0%	73.6%	79.1%	77.4%	89.5%	80.0%	64.3%	83.3%	77.8%	100.0%	81.6%	100.0%	77.8%	87.5%	57.1%	78.4%	80.0%	78.6%
Significantly different from column:*	[redacted]		[redacted]	[redacted]																	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 46

In the last 6 months, how often did customer service staff at your child's health plan treat you with courtesy and respect?

Base: All respondents who got information or help from child's health plan's customer service (Q44)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	796	**77**	90	71	25	38	14	46	31	19	58	16	32	28	10	66	35	31	10
Number missing or multiple answer	4	**1**	0	1	0	0	1	0	1	0	1	1	0	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	792	**76**	90	70	25	38	13	46	30	19	57	15	32	28	10	65	35	30	10
	99.5%	**98.7%**	100.0%	98.6%	100.0%	100.0%	92.9%	100.0%	96.8%	100.0%	98.3%	93.8%	100.0%	100.0%	100.0%	98.5%	100.0%	96.8%	100.0%
Never	13	**1**	1	1	1	0	0	1	0	1	0	0	0	1	0	1	1	0	0
	1.6%	**1.3%**	1.1%	1.4%	4.0%	0.0%	0.0%	2.2%	0.0%	5.3%	0.0%	0.0%	0.0%	3.6%	0.0%	1.5%	2.9%	0.0%	0.0%
Sometimes	35	**3**	8	1	2	1	0	3	0	2	1	0	1	1	0	2	0	1	1
	4.4%	**3.9%**	8.9%	1.4%	8.0%	2.6%	0.0%	6.5%	0.0%	10.5%	1.8%	0.0%	3.1%	3.6%	0.0%	3.1%	0.0%	3.3%	10.0%
Usually	137	**14**	15	10	2	8	4	3	11	4	10	3	5	6	2	12	8	5	1
	17.3%	**18.4%**	16.7%	14.3%	8.0%	21.1%	30.8%	6.5%	36.7%	21.1%	17.5%	20.0%	15.6%	21.4%	20.0%	18.5%	22.9%	16.7%	10.0%
Always	607	**58**	66	58	20	29	9	39	19	12	46	12	26	20	8	50	26	24	8
	76.6%	**76.3%**	73.3%	82.9%	80.0%	76.3%	69.2%	84.8%	63.3%	63.2%	80.7%	80.0%	81.3%	71.4%	80.0%	76.9%	74.3%	80.0%	80.0%
Significantly different from column:*								I	H										
Usually or Always	744	**72**	81	68	22	37	13	42	30	16	56	15	31	26	10	62	34	29	9
	93.9%	**94.7%**	90.0%	97.1%	88.0%	97.4%	100.0%	91.3%	100.0%	84.2%	98.2%	100.0%	96.9%	92.9%	100.0%	95.4%	97.1%	96.7%	90.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 46

In the last 6 months, how often did customer service staff at your child's health plan treat you with courtesy and respect?

Base: All respondents who got information or help from child's health plan's customer service (Q44)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	796	**77**	90	71	54	43	31	38	46	14	43	18	1	38	1	46	24	7	37	26	14
Number missing or multiple answer	4	**1**	0	1	1	0	0	0	1	0	1	0	0	0	0	1	0	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	792	**76**	90	70	53	43	31	38	45	14	42	18	1	38	1	45	24	7	37	25	14
	99.5%	**98.7%**	100.0%	98.6%	98.1%	100.0%	100.0%	100.0%	97.8%	100.0%	97.7%	100.0%	100.0%	100.0%	100.0%	97.8%	100.0%	100.0%	100.0%	96.2%	100.0%
Never	13	**1**	1	1	1	0	0	0	0	1	0	0	0	0	0	1	0	0	1	0	0
	1.6%	**1.3%**	1.1%	1.4%	1.9%	0.0%	0.0%	0.0%	0.0%	7.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%	2.7%	0.0%	0.0%
Sometimes	35	**3**	8	1	1	2	1	2	1	0	2	1	0	1	0	2	1	0	2	1	0
	4.4%	**3.9%**	8.9%	1.4%	1.9%	4.7%	3.2%	5.3%	2.2%	0.0%	4.8%	5.6%	0.0%	2.6%	0.0%	4.4%	4.2%	0.0%	5.4%	4.0%	0.0%
Usually	137	**14**	15	10	10	8	5	6	10	5	4	4	0	4	0	9	3	2	7	4	3
	17.3%	**18.4%**	16.7%	14.3%	18.9%	18.6%	16.1%	15.8%	22.2%	35.7%	9.5%	22.2%	0.0%	10.5%	0.0%	20.0%	12.5%	28.6%	18.9%	16.0%	21.4%
Always	607	**58**	66	58	41	33	25	30	34	8	36	13	1	33	1	33	20	5	27	20	11
	76.6%	**76.3%**	73.3%	82.9%	77.4%	76.7%	80.6%	78.9%	75.6%	57.1%	85.7%	72.2%	100.0%	86.8%	100.0%	73.3%	83.3%	71.4%	73.0%	80.0%	78.6%
Significantly different from column:*																					
Usually or Always	744	**72**	81	68	51	41	30	36	44	13	40	17	1	37	1	42	23	7	34	24	14
	93.9%	**94.7%**	90.0%	97.1%	96.2%	95.3%	96.8%	94.7%	97.8%	92.9%	95.2%	94.4%	100.0%	97.4%	100.0%	93.3%	95.8%	100.0%	91.9%	96.0%	100.0%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 47

In the last 6 months, did your child's health plan give you any forms to fill out?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	25	**5**	4	5	2	3	0	3	2	0	5	1	3	1	1	4	3	2	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,445	**275**	303	249	72	132	69	164	109	59	212	71	107	86	37	235	117	99	53
	99.0%	**98.2%**	98.7%	98.0%	97.3%	97.8%	100.0%	98.2%	98.2%	100.0%	97.7%	98.6%	97.3%	98.9%	97.4%	98.3%	97.5%	98.0%	100.0%
Yes	670	**66**	88	70	19	36	10	36	29	19	46	14	24	24	6	59	27	26	11
	27.4%	**24.0%**	29.0%	28.1%	26.4%	27.3%	14.5%	22.0%	26.6%	32.2%	21.7%	19.7%	22.4%	27.9%	16.2%	25.1%	23.1%	26.3%	20.8%
No	1,775	**209**	215	179	53	96	59	128	80	40	166	57	83	62	31	176	90	73	42
	72.6%	**76.0%**	71.0%	71.9%	73.6%	72.7%	85.5%	78.0%	73.4%	67.8%	78.3%	80.3%	77.6%	72.1%	83.8%	74.9%	76.9%	73.7%	79.2%
Significantly different from column:*						G	F												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 47

In the last 6 months, did your child's health plan give you any forms to fill out?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	25	**5**	4	5	4	2	2	2	3	2	2	1	0	2	0	4	1	0	2	2	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,445	**275**	303	249	188	152	98	112	155	60	171	40	8	112	3	164	84	27	124	85	66
	99.0%	**98.2%**	98.7%	98.0%	97.9%	98.7%	98.0%	98.2%	98.1%	96.8%	98.8%	97.6%	100.0%	98.2%	100.0%	97.6%	98.8%	100.0%	98.4%	97.7%	98.5%
Yes	670	**66**	88	70	49	32	26	25	33	11	44	9	1	32	2	38	23	5	33	20	13
	27.4%	**24.0%**	29.0%	28.1%	26.1%	21.1%	26.5%	22.3%	21.3%	18.3%	25.7%	22.5%	12.5%	28.6%	66.7%	23.2%	27.4%	18.5%	26.6%	23.5%	19.7%
No	1,775	**209**	215	179	139	120	72	87	122	49	127	31	7	80	1	126	61	22	91	65	53
	72.6%	**76.0%**	71.0%	71.9%	73.9%	78.9%	73.5%	77.7%	78.7%	81.7%	74.3%	77.5%	87.5%	71.4%	33.3%	76.8%	72.6%	81.5%	73.4%	76.5%	80.3%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 48

In the last 6 months, how often were the forms from your child's health plan easy to fill out?

*Base: All respondents***

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,445	**275**	303	249	72	132	69	164	109	59	212	71	107	86	37	235	117	99	53
Number missing or multiple answer	11	**1**	1	2	0	1	0	1	0	1	0	1	0	0	0	1	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,434	**274**	302	247	72	131	69	163	109	58	212	70	107	86	37	234	117	98	53
	99.6%	**99.6%**	99.7%	99.2%	100.0%	99.2%	100.0%	99.4%	100.0%	98.3%	100.0%	98.6%	100.0%	100.0%	100.0%	99.6%	100.0%	99.0%	100.0%
Never	27	**5**	1	4	1	3	1	5	0	1	4	0	3	2	0	5	1	2	2
	1.1%	**1.8%**	0.3%	1.6%	1.4%	2.3%	1.4%	3.1%	0.0%	1.7%	1.9%	0.0%	2.8%	2.3%	0.0%	2.1%	0.9%	2.0%	3.8%
Sometimes	91	**9**	15	15	6	2	1	5	4	4	5	1	3	3	2	7	5	2	2
	3.7%	**3.3%**	5.0%	6.1%	8.3%	1.5%	1.4%	3.1%	3.7%	6.9%	2.4%	1.4%	2.8%	3.5%	5.4%	3.0%	4.3%	2.0%	3.8%
Usually	182	**19**	28	19	4	10	5	9	10	3	16	5	5	9	2	17	6	8	4
	7.5%	**6.9%**	9.3%	7.7%	5.6%	7.6%	7.2%	5.5%	9.2%	5.2%	7.5%	7.1%	4.7%	10.5%	5.4%	7.3%	5.1%	8.2%	7.5%
Always	2,134	**241**	258	209	61	116	62	144	95	50	187	64	96	72	33	205	105	86	45
	87.7%	**88.0%**	85.4%	84.6%	84.7%	88.5%	89.9%	88.3%	87.2%	86.2%	88.2%	91.4%	89.7%	83.7%	89.2%	87.6%	89.7%	87.8%	84.9%
Significantly different from column:*																			
Usually or Always	2,316	**260**	286	228	65	126	67	153	105	53	203	69	101	81	35	222	111	94	49
	95.2%	**94.9%**	94.7%	92.3%	90.3%	96.2%	97.1%	93.9%	96.3%	91.4%	95.8%	98.6%	94.4%	94.2%	94.6%	94.9%	94.9%	95.9%	92.5%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

**Respondents answering "No" to question 47 are reported to NCQA as "Always" in question 48, and are used in calculating the Question Summary Rate.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 48

In the last 6 months, how often were the forms from your child's health plan easy to fill out?

*Base: All respondents***

					Type of Chronic Condition (Q55)					Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
	2026 HealthChoice Aggregate	**2026**	2025	2024	Takes Prescription Medicine	More Medical Care Than Usual (Q58)	Limited/Prevented From Doing Usual Things (Q61)	Gets Special Therapy (Q64)	Gets Treatment or Counseling (Q67)	None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,445	**275**	303	249	188	152	98	112	155	60	171	40	8	112	3	164	84	27	124	85	66
Number missing or multiple answer	11	**1**	1	2	1	1	1	1	1	0	1	0	0	1	0	0	1	0	0	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,434	**274**	302	247	187	151	97	111	154	60	170	40	8	111	3	164	83	27	124	84	66
	99.6%	**99.6%**	99.7%	99.2%	99.5%	99.3%	99.0%	99.1%	99.4%	100.0%	99.4%	100.0%	100.0%	99.1%	100.0%	100.0%	98.8%	100.0%	100.0%	98.8%	100.0%
Never	27	**5**	1	4	4	3	1	3	3	2	2	1	0	2	0	3	2	0	3	0	2
	1.1%	**1.8%**	0.3%	1.6%	2.1%	2.0%	1.0%	2.7%	1.9%	3.3%	1.2%	2.5%	0.0%	1.8%	0.0%	1.8%	2.4%	0.0%	2.4%	0.0%	3.0%
Sometimes	91	**9**	15	15	2	6	6	5	5	1	7	1	0	4	1	2	5	2	2	3	4
	3.7%	**3.3%**	5.0%	6.1%	1.1%	4.0%	6.2%	4.5%	3.2%	1.7%	4.1%	2.5%	0.0%	3.6%	33.3%	1.2%	6.0%	7.4%	1.6%	3.6%	6.1%
Usually	182	**19**	28	19	17	8	7	7	9	3	13	2	1	10	0	12	6	1	10	6	3
	7.5%	**6.9%**	9.3%	7.7%	9.1%	5.3%	7.2%	6.3%	5.8%	5.0%	7.6%	5.0%	12.5%	9.0%	0.0%	7.3%	7.2%	3.7%	8.1%	7.1%	4.5%
Always	2,134	**241**	258	209	164	134	83	96	137	54	148	36	7	95	2	147	70	24	109	75	57
	87.7%	**88.0%**	85.4%	84.6%	87.7%	88.7%	85.6%	86.5%	89.0%	90.0%	87.1%	90.0%	87.5%	85.6%	66.7%	89.6%	84.3%	88.9%	87.9%	89.3%	86.4%
Significantly different from column:*																					
Usually or Always	2,316	**260**	286	228	181	142	90	103	146	57	161	38	8	105	2	159	76	25	119	81	60
	95.2%	**94.9%**	94.7%	92.3%	96.8%	94.0%	92.8%	92.8%	94.8%	95.0%	94.7%	95.0%	100.0%	94.6%	66.7%	97.0%	91.6%	92.6%	96.0%	96.4%	90.9%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

**Respondents answering "No" to question 47 are reported to NCQA as "Always" in question 48, and are used in calculating the Question Summary Rate.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 49

Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	19	**4**	1	5	0	3	1	3	1	0	4	2	1	1	1	3	1	2	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,451	**276**	306	249	74	132	68	164	110	59	213	70	109	86	37	236	119	99	52
	99.2%	**98.6%**	99.7%	98.0%	100.0%	97.8%	98.6%	98.2%	99.1%	100.0%	98.2%	97.2%	99.1%	98.9%	97.4%	98.7%	99.2%	98.0%	98.1%
0 Worst health plan possible	8	**1**	2	2	0	1	0	1	0	0	1	0	0	1	1	0	1	0	0
	0.3%	**0.4%**	0.7%	0.8%	0.0%	0.8%	0.0%	0.6%	0.0%	0.0%	0.5%	0.0%	0.0%	1.2%	2.7%	0.0%	0.8%	0.0%	0.0%
1	6	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.2%	**0.0%**	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
2	7	**2**	0	0	0	2	0	1	1	1	1	1	1	0	1	1	0	2	0
	0.3%	**0.7%**	0.0%	0.0%	0.0%	1.5%	0.0%	0.6%	0.9%	1.7%	0.5%	1.4%	0.9%	0.0%	2.7%	0.4%	0.0%	2.0%	0.0%
3	17	**0**	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.7%	**0.0%**	0.7%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	20	**0**	3	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.8%	**0.0%**	1.0%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
5	86	**12**	11	8	3	5	4	10	2	2	10	2	5	5	4	8	5	5	1
	3.5%	**4.3%**	3.6%	3.2%	4.1%	3.8%	5.9%	6.1%	1.8%	3.4%	4.7%	2.9%	4.6%	5.8%	10.8%	3.4%	4.2%	5.1%	1.9%
6	91	**9**	11	9	1	7	1	4	5	0	8	1	4	4	2	7	3	2	4
	3.7%	**3.3%**	3.6%	3.6%	1.4%	5.3%	1.5%	2.4%	4.5%	0.0%	3.8%	1.4%	3.7%	4.7%	5.4%	3.0%	2.5%	2.0%	7.7%
7	212	**23**	23	21	6	11	6	14	9	4	19	6	11	6	2	21	10	10	1
	8.6%	**8.3%**	7.5%	8.4%	8.1%	8.3%	8.8%	8.5%	8.2%	6.8%	8.9%	8.6%	10.1%	7.0%	5.4%	8.9%	8.4%	10.1%	1.9%
8	388	**35**	47	56	10	13	12	19	16	9	26	13	13	8	6	29	13	13	9
	15.8%	**12.7%**	15.4%	22.5%	13.5%	9.8%	17.6%	11.6%	14.5%	15.3%	12.2%	18.6%	11.9%	9.3%	16.2%	12.3%	10.9%	13.1%	17.3%
9	396	**59**	51	37	18	30	11	33	26	9	49	13	22	24	5	54	20	22	17
	16.2%	**21.4%**	16.7%	14.9%	24.3%	22.7%	16.2%	20.1%	23.6%	15.3%	23.0%	18.6%	20.2%	27.9%	13.5%	22.9%	16.8%	22.2%	32.7%
10 Best health plan possible	1,220	**135**	155	114	36	63	34	82	51	34	99	34	53	38	16	116	67	45	20
	49.8%	**48.9%**	50.7%	45.8%	48.6%	47.7%	50.0%	50.0%	46.4%	57.6%	46.5%	48.6%	48.6%	44.2%	43.2%	49.2%	56.3%	45.5%	38.5%

NA - Not applicable

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 49

Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	19	**4**	1	5	3	2	1	1	1	1	3	0	1	2	0	1	2	1	2	0	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,451	**276**	306	249	189	152	99	113	157	61	170	41	7	112	3	167	83	26	124	87	65
	99.2%	**98.6%**	99.7%	98.0%	98.4%	98.7%	99.0%	99.1%	99.4%	98.4%	98.3%	100.0%	87.5%	98.2%	100.0%	99.4%	97.6%	96.3%	98.4%	100.0%	97.0%
0 Worst health plan possible	8	**1**	2	2	0	1	0	0	0	0	1	0	0	0	0	0	0	1	0	0	1
	0.3%	**0.4%**	0.7%	0.8%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.8%	0.0%	0.0%	1.5%
1	6	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.2%	**0.0%**	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
2	7	**2**	0	0	2	2	1	1	2	0	0	2	0	2	0	0	1	1	0	0	2
	0.3%	**0.7%**	0.0%	0.0%	1.1%	1.3%	1.0%	0.9%	1.3%	0.0%	0.0%	4.9%	0.0%	1.8%	0.0%	0.0%	1.2%	3.8%	0.0%	0.0%	3.1%
3	17	**0**	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.7%	**0.0%**	0.7%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	20	**0**	3	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.8%	**0.0%**	1.0%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
5	86	**12**	11	8	9	8	7	4	6	5	5	2	0	5	0	5	4	3	3	3	6
	3.5%	**4.3%**	3.6%	3.2%	4.8%	5.3%	7.1%	3.5%	3.8%	8.2%	2.9%	4.9%	0.0%	4.5%	0.0%	3.0%	4.8%	11.5%	2.4%	3.4%	9.2%
6	91	**9**	11	9	7	5	5	4	7	2	6	1	0	4	0	5	1	3	1	3	5
	3.7%	**3.3%**	3.6%	3.6%	3.7%	3.3%	5.1%	3.5%	4.5%	3.3%	3.5%	2.4%	0.0%	3.6%	0.0%	3.0%	1.2%	11.5%	0.8%	3.4%	7.7%
7	212	**23**	23	21	15	14	12	9	16	9	9	5	1	7	1	7	12	4	8	6	9
	8.6%	**8.3%**	7.5%	8.4%	7.9%	9.2%	12.1%	8.0%	10.2%	14.8%	5.3%	12.2%	14.3%	6.3%	33.3%	4.2%	14.5%	15.4%	6.5%	6.9%	13.8%
8	388	**35**	47	56	24	20	14	13	22	8	23	3	0	17	0	20	11	4	10	14	11
	15.8%	**12.7%**	15.4%	22.5%	12.7%	13.2%	14.1%	11.5%	14.0%	13.1%	13.5%	7.3%	0.0%	15.2%	0.0%	12.0%	13.3%	15.4%	8.1%	16.1%	16.9%
9	396	**59**	51	37	42	35	20	26	35	10	34	13	3	27	0	40	18	1	30	20	9
	16.2%	**21.4%**	16.7%	14.9%	22.2%	23.0%	20.2%	23.0%	22.3%	16.4%	20.0%	31.7%	42.9%	24.1%	0.0%	24.0%	21.7%	3.8%	24.2%	23.0%	13.8%
10 Best health plan possible	1,220	**135**	155	114	90	67	40	56	69	27	92	15	3	50	2	90	36	9	72	41	22
	49.8%	**48.9%**	50.7%	45.8%	47.6%	44.1%	40.4%	49.6%	43.9%	44.3%	54.1%	36.6%	42.9%	44.6%	66.7%	53.9%	43.4%	34.6%	58.1%	47.1%	33.8%

NA - Not applicable

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 49

Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	19	**4**	1	5	0	3	1	3	1	0	4	2	1	1	1	3	1	2	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,451	**276**	306	249	74	132	68	164	110	59	213	70	109	86	37	236	119	99	52
	99.2%	**98.6%**	99.7%	98.0%	100.0%	97.8%	98.6%	98.2%	99.1%	100.0%	98.2%	97.2%	99.1%	98.9%	97.4%	98.7%	99.2%	98.0%	98.1%
0 to 4	58	**3**	8	4	0	3	0	2	1	1	2	1	1	1	2	1	1	2	0
	2.4%	**1.1%**	2.6%	1.6%	0.0%	2.3%	0.0%	1.2%	0.9%	1.7%	0.9%	1.4%	0.9%	1.2%	5.4%	0.4%	0.8%	2.0%	0.0%
5	86	**12**	11	8	3	5	4	10	2	2	10	2	5	5	4	8	5	5	1
	3.5%	**4.3%**	3.6%	3.2%	4.1%	3.8%	5.9%	6.1%	1.8%	3.4%	4.7%	2.9%	4.6%	5.8%	10.8%	3.4%	4.2%	5.1%	1.9%
6 to 7	303	**32**	34	30	7	18	7	18	14	4	27	7	15	10	4	28	13	12	5
	12.4%	**11.6%**	11.1%	12.0%	9.5%	13.6%	10.3%	11.0%	12.7%	6.8%	12.7%	10.0%	13.8%	11.6%	10.8%	11.9%	10.9%	12.1%	9.6%
8 to 10	2,004	**229**	253	207	64	106	57	134	93	52	174	60	88	70	27	199	100	80	46
	81.8%	**83.0%**	82.7%	83.1%	86.5%	80.3%	83.8%	81.7%	84.5%	88.1%	81.7%	85.7%	80.7%	81.4%	73.0%	84.3%	84.0%	80.8%	88.5%
Significantly different from column:*																			
0 to 6	235	**24**	30	21	4	15	5	16	8	3	20	4	10	10	8	16	9	9	5
	9.6%	**8.7%**	9.8%	8.4%	5.4%	11.4%	7.4%	9.8%	7.3%	5.1%	9.4%	5.7%	9.2%	11.6%	21.6%	6.8%	7.6%	9.1%	9.6%
7 to 8	600	**58**	70	77	16	24	18	33	25	13	45	19	24	14	8	50	23	23	10
	24.5%	**21.0%**	22.9%	30.9%	21.6%	18.2%	26.5%	20.1%	22.7%	22.0%	21.1%	27.1%	22.0%	16.3%	21.6%	21.2%	19.3%	23.2%	19.2%
9 to 10	1,616	**194**	206	151	54	93	45	115	77	43	148	47	75	62	21	170	87	67	37
	65.9%	**70.3%**	67.3%	60.6%	73.0%	70.5%	66.2%	70.1%	70.0%	72.9%	69.5%	67.1%	68.8%	72.1%	56.8%	72.0%	73.1%	67.7%	71.2%
Significantly different from column:*		**D**																	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 49

Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	19	**4**	1	5	3	2	1	1	1	1	3	0	1	2	0	1	2	1	2	0	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,451	**276**	306	249	189	152	99	113	157	61	170	41	7	112	3	167	83	26	124	87	65
	99.2%	**98.6%**	99.7%	98.0%	98.4%	98.7%	99.0%	99.1%	99.4%	98.4%	98.3%	100.0%	87.5%	98.2%	100.0%	99.4%	97.6%	96.3%	98.4%	100.0%	97.0%
0 to 4	58	**3**	8	4	2	3	1	1	2	0	1	2	0	2	0	0	1	2	0	0	3
	2.4%	**1.1%**	2.6%	1.6%	1.1%	2.0%	1.0%	0.9%	1.3%	0.0%	0.6%	4.9%	0.0%	1.8%	0.0%	0.0%	1.2%	7.7%	0.0%	0.0%	4.6%
5	86	**12**	11	8	9	8	7	4	6	5	5	2	0	5	0	5	4	3	3	3	6
	3.5%	**4.3%**	3.6%	3.2%	4.8%	5.3%	7.1%	3.5%	3.8%	8.2%	2.9%	4.9%	0.0%	4.5%	0.0%	3.0%	4.8%	11.5%	2.4%	3.4%	9.2%
6 to 7	303	**32**	34	30	22	19	17	13	23	11	15	6	1	11	1	12	13	7	9	9	14
	12.4%	**11.6%**	11.1%	12.0%	11.6%	12.5%	17.2%	11.5%	14.6%	18.0%	8.8%	14.6%	14.3%	9.8%	33.3%	7.2%	15.7%	26.9%	7.3%	10.3%	21.5%
8 to 10	2,004	**229**	253	207	156	122	74	95	126	45	149	31	6	94	2	150	65	14	112	75	42
	81.8%	**83.0%**	82.7%	83.1%	82.5%	80.3%	74.7%	84.1%	80.3%	73.8%	87.6%	75.6%	85.7%	83.9%	66.7%	89.8%	78.3%	53.8%	90.3%	86.2%	64.6%
Significantly different from column:*										K	J					Q	PR	Q	U	U	ST
0 to 6	235	**24**	30	21	18	16	13	9	15	7	12	5	0	11	0	10	6	8	4	6	14
	9.6%	**8.7%**	9.8%	8.4%	9.5%	10.5%	13.1%	8.0%	9.6%	11.5%	7.1%	12.2%	0.0%	9.8%	0.0%	6.0%	7.2%	30.8%	3.2%	6.9%	21.5%
7 to 8	600	**58**	70	77	39	34	26	22	38	17	32	8	1	24	1	27	23	8	18	20	20
	24.5%	**21.0%**	22.9%	30.9%	20.6%	22.4%	26.3%	19.5%	24.2%	27.9%	18.8%	19.5%	14.3%	21.4%	33.3%	16.2%	27.7%	30.8%	14.5%	23.0%	30.8%
9 to 10	1,616	**194**	206	151	132	102	60	82	104	37	126	28	6	77	2	130	54	10	102	61	31
	65.9%	**70.3%**	67.3%	60.6%	69.8%	67.1%	60.6%	72.6%	66.2%	60.7%	74.1%	68.3%	85.7%	68.8%	66.7%	77.8%	65.1%	38.5%	82.3%	70.1%	47.7%
Significantly different from column:*		**D**								K	J					QR	PR	PQ	TU	SU	ST

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 50

In the last 6 months, did you get or refill any prescription medicines for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	10	**1**	0	1	0	1	0	0	1	0	1	0	1	0	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,460	**279**	307	253	74	134	69	167	110	59	216	72	109	87	38	238	120	101	52
	99.6%	**99.6%**	100.0%	99.6%	100.0%	99.3%	100.0%	100.0%	99.1%	100.0%	99.5%	100.0%	99.1%	100.0%	100.0%	99.6%	100.0%	100.0%	98.1%
Yes	1,749	**203**	225	196	44	99	58	117	84	40	160	54	80	59	25	175	81	85	32
	71.1%	**72.8%**	73.3%	77.5%	59.5%	73.9%	84.1%	70.1%	76.4%	67.8%	74.1%	75.0%	73.4%	67.8%	65.8%	73.5%	67.5%	84.2%	61.5%
No	711	**76**	82	57	30	35	11	50	26	19	56	18	29	28	13	63	39	16	20
	28.9%	**27.2%**	26.7%	22.5%	40.5%	26.1%	15.9%	29.9%	23.6%	32.2%	25.9%	25.0%	26.6%	32.2%	34.2%	26.5%	32.5%	15.8%	38.5%
Significantly different from column:*					FG	E	E										R	QS	R

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 50

In the last 6 months, did you get or refill any prescription medicines for your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	10	**1**	0	1	1	1	0	0	1	0	1	0	0	1	0	0	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,460	**279**	307	253	191	153	100	114	157	62	172	41	8	113	3	168	85	26	126	87	66
	99.6%	**99.6%**	100.0%	99.6%	99.5%	99.4%	100.0%	100.0%	99.4%	100.0%	99.4%	100.0%	100.0%	99.1%	100.0%	100.0%	100.0%	96.3%	100.0%	100.0%	98.5%
Yes	1,749	**203**	225	196	175	108	68	67	115	37	128	35	6	94	3	118	65	20	91	61	51
	71.1%	**72.8%**	73.3%	77.5%	91.6%	70.6%	68.0%	58.8%	73.2%	59.7%	74.4%	85.4%	75.0%	83.2%	100.0%	70.2%	76.5%	76.9%	72.2%	70.1%	77.3%
No	711	**76**	82	57	16	45	32	47	42	25	44	6	2	19	0	50	20	6	35	26	15
	28.9%	**27.2%**	26.7%	22.5%	8.4%	29.4%	32.0%	41.2%	26.8%	40.3%	25.6%	14.6%	25.0%	16.8%	0.0%	29.8%	23.5%	23.1%	27.8%	29.9%	22.7%
Significantly different from column:*					FGHI	EH	E	EFI	EH	KL	J	J									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 51

In the last 6 months, how often was it easy to get prescription medicines for your child through his or her health plan?

Base: All respondents who got or refilled a prescription for their child (Q50)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,749	**203**	225	196	44	99	58	117	84	40	160	54	80	59	25	175	81	85	32
Number missing or multiple answer	8	**1**	0	1	1	0	0	0	1	0	1	0	0	1	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,741	**202**	225	195	43	99	58	117	83	40	159	54	80	58	25	174	80	85	32
	99.5%	**99.5%**	100.0%	99.5%	97.7%	100.0%	100.0%	100.0%	98.8%	100.0%	99.4%	100.0%	100.0%	98.3%	100.0%	99.4%	98.8%	100.0%	100.0%
Never	8	**1**	1	2	0	1	0	1	0	1	0	0	0	1	0	1	0	0	1
	0.5%	**0.5%**	0.4%	1.0%	0.0%	1.0%	0.0%	0.9%	0.0%	2.5%	0.0%	0.0%	0.0%	1.7%	0.0%	0.6%	0.0%	0.0%	3.1%
Sometimes	160	**14**	23	18	4	6	4	8	6	2	12	1	5	7	2	11	6	6	1
	9.2%	**6.9%**	10.2%	9.2%	9.3%	6.1%	6.9%	6.8%	7.2%	5.0%	7.5%	1.9%	6.3%	12.1%	8.0%	6.3%	7.5%	7.1%	3.1%
Usually	378	**41**	39	44	4	25	12	22	19	8	32	15	11	15	5	36	10	22	8
	21.7%	**20.3%**	17.3%	22.6%	9.3%	25.3%	20.7%	18.8%	22.9%	20.0%	20.1%	27.8%	13.8%	25.9%	20.0%	20.7%	12.5%	25.9%	25.0%
Always	1,195	**146**	162	131	35	67	42	86	58	29	115	38	64	35	18	126	64	57	22
	68.6%	**72.3%**	72.0%	67.2%	81.4%	67.7%	72.4%	73.5%	69.9%	72.5%	72.3%	70.4%	80.0%	60.3%	72.0%	72.4%	80.0%	67.1%	68.8%
Significantly different from column:*													N	M					
Usually or Always	1,573	**187**	201	175	39	92	54	108	77	37	147	53	75	50	23	162	74	79	30
	90.4%	**92.6%**	89.3%	89.7%	90.7%	92.9%	93.1%	92.3%	92.8%	92.5%	92.5%	98.1%	93.8%	86.2%	92.0%	93.1%	92.5%	92.9%	93.8%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 51

In the last 6 months, how often was it easy to get prescription medicines for your child through his or her health plan?

Base: All respondents who got or refilled a prescription for their child (Q50)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,749	**203**	225	196	175	108	68	67	115	37	128	35	6	94	3	118	65	20	91	61	51
Number missing or multiple answer	8	**1**	0	1	1	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,741	**202**	225	195	174	108	68	67	115	37	128	35	6	94	3	117	65	20	90	61	51
	99.5%	**99.5%**	100.0%	99.5%	99.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.2%	100.0%	100.0%	98.9%	100.0%	100.0%
Never	8	**1**	1	2	1	0	0	1	0	1	0	0	0	1	0	1	0	0	1	0	0
	0.5%	**0.5%**	0.4%	1.0%	0.6%	0.0%	0.0%	1.5%	0.0%	2.7%	0.0%	0.0%	0.0%	1.1%	0.0%	0.9%	0.0%	0.0%	1.1%	0.0%	0.0%
Sometimes	160	**14**	23	18	13	10	8	6	10	2	9	3	1	9	0	5	5	4	4	4	6
	9.2%	**6.9%**	10.2%	9.2%	7.5%	9.3%	11.8%	9.0%	8.7%	5.4%	7.0%	8.6%	16.7%	9.6%	0.0%	4.3%	7.7%	20.0%	4.4%	6.6%	11.8%
Usually	378	**41**	39	44	36	24	17	15	23	8	25	7	1	15	1	22	13	6	16	14	11
	21.7%	**20.3%**	17.3%	22.6%	20.7%	22.2%	25.0%	22.4%	20.0%	21.6%	19.5%	20.0%	16.7%	16.0%	33.3%	18.8%	20.0%	30.0%	17.8%	23.0%	21.6%
Always	1,195	**146**	162	131	124	74	43	45	82	26	94	25	4	69	2	89	47	10	69	43	34
	68.6%	**72.3%**	72.0%	67.2%	71.3%	68.5%	63.2%	67.2%	71.3%	70.3%	73.4%	71.4%	66.7%	73.4%	66.7%	76.1%	72.3%	50.0%	76.7%	70.5%	66.7%
Significantly different from column:*																R		P			
Usually or Always	1,573	**187**	201	175	160	98	60	60	105	34	119	32	5	84	3	111	60	16	85	57	45
	90.4%	**92.6%**	89.3%	89.7%	92.0%	90.7%	88.2%	89.6%	91.3%	91.9%	93.0%	91.4%	83.3%	89.4%	100.0%	94.9%	92.3%	80.0%	94.4%	93.4%	88.2%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 52

Did anyone from your child's health plan, doctor's office, or clinic help you get your child's prescription medicines?

Base: All respondents who got or refilled a prescription for their child (Q50)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,749	**203**	225	196	44	99	58	117	84	40	160	54	80	59	25	175	81	85	32
Number missing or multiple answer	19	**2**	0	4	1	1	0	0	2	1	1	0	0	2	0	2	2	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,730	**201**	225	192	43	98	58	117	82	39	159	54	80	57	25	173	79	85	32
	98.9%	**99.0%**	100.0%	98.0%	97.7%	99.0%	100.0%	100.0%	97.6%	97.5%	99.4%	100.0%	100.0%	96.6%	100.0%	98.9%	97.5%	100.0%	100.0%
Yes	1,189	**140**	143	117	32	74	33	82	57	30	109	38	55	41	21	117	55	61	21
	68.7%	**69.7%**	63.6%	60.9%	74.4%	75.5%	56.9%	70.1%	69.5%	76.9%	68.6%	70.4%	68.8%	71.9%	84.0%	67.6%	69.6%	71.8%	65.6%
No	541	**61**	82	75	11	24	25	35	25	9	50	16	25	16	4	56	24	24	11
	31.3%	**30.3%**	36.4%	39.1%	25.6%	24.5%	43.1%	29.9%	30.5%	23.1%	31.4%	29.6%	31.3%	28.1%	16.0%	32.4%	30.4%	28.2%	34.4%
Significantly different from column:*						G	F												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 52

Did anyone from your child's health plan, doctor's office, or clinic help you get your child's prescription medicines?

Base: All respondents who got or refilled a prescription for their child (Q50)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,749	**203**	225	196	175	108	68	67	115	37	128	35	6	94	3	118	65	20	91	61	51
Number missing or multiple answer	19	**2**	0	4	2	0	0	0	1	0	1	0	0	1	0	2	0	0	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,730	**201**	225	192	173	108	68	67	114	37	127	35	6	93	3	116	65	20	90	60	51
	98.9%	**99.0%**	100.0%	98.0%	98.9%	100.0%	100.0%	100.0%	99.1%	100.0%	99.2%	100.0%	100.0%	98.9%	100.0%	98.3%	100.0%	100.0%	98.9%	98.4%	100.0%
Yes	1,189	**140**	143	117	120	74	46	46	80	26	83	29	3	69	3	84	44	12	66	41	33
	68.7%	**69.7%**	63.6%	60.9%	69.4%	68.5%	67.6%	68.7%	70.2%	70.3%	65.4%	82.9%	50.0%	74.2%	100.0%	72.4%	67.7%	60.0%	73.3%	68.3%	64.7%
No	541	**61**	82	75	53	34	22	21	34	11	44	6	3	24	0	32	21	8	24	19	18
	31.3%	**30.3%**	36.4%	39.1%	30.6%	31.5%	32.4%	31.3%	29.8%	29.7%	34.6%	17.1%	50.0%	25.8%	0.0%	27.6%	32.3%	40.0%	26.7%	31.7%	35.3%
Significantly different from column:*											L	K									

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 53

In general, how would you rate your child's overall health?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	7	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,463	**280**	306	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
	99.7%	**100.0%**	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Poor	25	**5**	1	6	1	2	2	3	2	0	4	0	3	2	4	1	1	0	4
	1.0%	**1.8%**	0.3%	2.4%	1.4%	1.5%	2.9%	1.8%	1.8%	0.0%	1.8%	0.0%	2.7%	2.3%	10.5%	0.4%	0.8%	0.0%	7.5%
Fair	218	**22**	31	23	2	13	7	11	11	7	15	3	9	9	4	18	13	7	2
	8.9%	**7.9%**	10.1%	9.1%	2.7%	9.6%	10.1%	6.6%	9.9%	11.9%	6.9%	4.2%	8.2%	10.3%	10.5%	7.5%	10.8%	6.9%	3.8%
Good	737	**85**	88	76	24	41	19	56	28	18	65	21	39	19	9	75	30	37	16
	29.9%	**30.4%**	28.8%	29.9%	32.4%	30.4%	27.5%	33.5%	25.2%	30.5%	30.0%	29.2%	35.5%	21.8%	23.7%	31.4%	25.0%	36.6%	30.2%
Very good	896	**89**	108	87	27	37	25	48	41	18	71	27	32	29	7	82	41	35	13
	36.4%	**31.8%**	35.3%	34.3%	36.5%	27.4%	36.2%	28.7%	36.9%	30.5%	32.7%	37.5%	29.1%	33.3%	18.4%	34.3%	34.2%	34.7%	24.5%
Excellent	587	**79**	78	62	20	42	16	49	29	16	62	21	27	28	14	63	35	22	18
	23.8%	**28.2%**	25.5%	24.4%	27.0%	31.1%	23.2%	29.3%	26.1%	27.1%	28.6%	29.2%	24.5%	32.2%	36.8%	26.4%	29.2%	21.8%	34.0%
Significantly different from column:*																			
Excellent or Very good	1,483	**168**	186	149	47	79	41	97	70	34	133	48	59	57	21	145	76	57	31
	60.2%	**60.0%**	60.8%	58.7%	63.5%	58.5%	59.4%	58.1%	63.1%	57.6%	61.3%	66.7%	53.6%	65.5%	55.3%	60.7%	63.3%	56.4%	58.5%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 53

In general, how would you rate your child's overall health?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	7	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,463	**280**	306	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
	99.7%	**100.0%**	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Poor	25	**5**	1	6	3	4	4	3	4	2	2	1	0	2	0	0	0	5	0	1	4
	1.0%	**1.8%**	0.3%	2.4%	1.6%	2.6%	4.0%	2.6%	2.5%	3.2%	1.2%	2.4%	0.0%	1.8%	0.0%	0.0%	0.0%	18.5%	0.0%	1.1%	6.0%
Fair	218	**22**	31	23	18	16	11	6	11	5	12	5	0	10	1	0	0	22	0	4	18
	8.9%	**7.9%**	10.1%	9.1%	9.4%	10.4%	11.0%	5.3%	7.0%	8.1%	6.9%	12.2%	0.0%	8.8%	33.3%	0.0%	0.0%	81.5%	0.0%	4.6%	26.9%
Good	737	**85**	88	76	58	46	34	40	55	12	54	17	3	43	1	0	85	0	17	41	27
	29.9%	**30.4%**	28.8%	29.9%	30.2%	29.9%	34.0%	35.1%	34.8%	19.4%	31.2%	41.5%	37.5%	37.7%	33.3%	0.0%	100.0%	0.0%	13.5%	47.1%	40.3%
Very good	896	**89**	108	87	65	47	33	34	49	22	54	11	4	32	0	89	0	0	54	26	9
	36.4%	**31.8%**	35.3%	34.3%	33.9%	30.5%	33.0%	29.8%	31.0%	35.5%	31.2%	26.8%	50.0%	28.1%	0.0%	53.0%	0.0%	0.0%	42.9%	29.9%	13.4%
Excellent	587	**79**	78	62	48	41	18	31	39	21	51	7	1	27	1	79	0	0	55	15	9
	23.8%	**28.2%**	25.5%	24.4%	25.0%	26.6%	18.0%	27.2%	24.7%	33.9%	29.5%	17.1%	12.5%	23.7%	33.3%	47.0%	0.0%	0.0%	43.7%	17.2%	13.4%
Significantly different from column:*	[redacted]		[redacted]	[redacted]												QR	P	P	TU	S	S
Excellent or Very good	1,483	**168**	186	149	113	88	51	65	88	43	105	18	5	59	1	168	0	0	109	41	18
	60.2%	**60.0%**	60.8%	58.7%	58.9%	57.1%	51.0%	57.0%	55.7%	69.4%	60.7%	43.9%	62.5%	51.8%	33.3%	100.0%	0.0%	0.0%	86.5%	47.1%	26.9%
Significantly different from column:*	[redacted]		[redacted]	[redacted]						L		J				Q	P		TU	SU	ST

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 54

In general, how would you rate your child's overall mental or emotional health?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	12	**0**	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,458	**280**	306	253	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
	99.5%	**100.0%**	99.7%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Poor	109	**12**	11	15	2	6	4	6	6	1	10	2	5	5	4	8	6	3	3
	4.4%	**4.3%**	3.6%	5.9%	2.7%	4.4%	5.8%	3.6%	5.4%	1.7%	4.6%	2.8%	4.5%	5.7%	10.5%	3.3%	5.0%	3.0%	5.7%
Fair	489	**55**	69	53	9	34	12	31	24	7	48	13	30	9	11	44	24	21	9
	19.9%	**19.6%**	22.5%	20.9%	12.2%	25.2%	17.4%	18.6%	21.6%	11.9%	22.1%	18.1%	27.3%	10.3%	28.9%	18.4%	20.0%	20.8%	17.0%
Good	794	**87**	93	73	22	41	23	52	34	22	63	29	31	22	11	75	40	32	14
	32.3%	**31.1%**	30.4%	28.9%	29.7%	30.4%	33.3%	31.1%	30.6%	37.3%	29.0%	40.3%	28.2%	25.3%	28.9%	31.4%	33.3%	31.7%	26.4%
Very good	584	**72**	75	68	21	32	18	44	27	16	55	14	23	34	8	63	28	26	16
	23.8%	**25.7%**	24.5%	26.9%	28.4%	23.7%	26.1%	26.3%	24.3%	27.1%	25.3%	19.4%	20.9%	39.1%	21.1%	26.4%	23.3%	25.7%	30.2%
Excellent	482	**54**	58	44	20	22	12	34	20	13	41	14	21	17	4	49	22	19	11
	19.6%	**19.3%**	19.0%	17.4%	27.0%	16.3%	17.4%	20.4%	18.0%	22.0%	18.9%	19.4%	19.1%	19.5%	10.5%	20.5%	18.3%	18.8%	20.8%
Significantly different from column:*																			
Excellent or Very good	1,066	**126**	133	112	41	54	30	78	47	29	96	28	44	51	12	112	50	45	27
	43.4%	**45.0%**	43.5%	44.3%	55.4%	40.0%	43.5%	46.7%	42.3%	49.2%	44.2%	38.9%	40.0%	58.6%	31.6%	46.9%	41.7%	44.6%	50.9%
Significantly different from column:*					F	E						N	N	LM					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 54

In general, how would you rate your child's overall mental or emotional health?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	12	**0**	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,458	**280**	306	253	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
	99.5%	**100.0%**	99.7%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Poor	109	**12**	11	15	8	12	9	6	12	2	4	6	0	7	0	5	1	6	0	0	12
	4.4%	**4.3%**	3.6%	5.9%	4.2%	7.8%	9.0%	5.3%	7.6%	3.2%	2.3%	14.6%	0.0%	6.1%	0.0%	3.0%	1.2%	22.2%	0.0%	0.0%	17.9%
Fair	489	**55**	69	53	37	40	25	20	42	16	30	8	1	24	2	13	26	16	0	0	55
	19.9%	**19.6%**	22.5%	20.9%	19.3%	26.0%	25.0%	17.5%	26.6%	25.8%	17.3%	19.5%	12.5%	21.1%	66.7%	7.7%	30.6%	59.3%	0.0%	0.0%	82.1%
Good	794	**87**	93	73	58	45	33	39	56	13	59	14	2	34	0	41	41	5	0	87	0
	32.3%	**31.1%**	30.4%	28.9%	30.2%	29.2%	33.0%	34.2%	35.4%	21.0%	34.1%	34.1%	25.0%	29.8%	0.0%	24.4%	48.2%	18.5%	0.0%	100.0%	0.0%
Very good	584	**72**	75	68	50	38	26	32	36	20	44	7	3	28	0	64	8	0	72	0	0
	23.8%	**25.7%**	24.5%	26.9%	26.0%	24.7%	26.0%	28.1%	22.8%	32.3%	25.4%	17.1%	37.5%	24.6%	0.0%	38.1%	9.4%	0.0%	57.1%	0.0%	0.0%
Excellent	482	**54**	58	44	39	19	7	17	12	11	36	6	2	21	1	45	9	0	54	0	0
	19.6%	**19.3%**	19.0%	17.4%	20.3%	12.3%	7.0%	14.9%	7.6%	17.7%	20.8%	14.6%	25.0%	18.4%	33.3%	26.8%	10.6%	0.0%	42.9%	0.0%	0.0%
Significantly different from column:*					FGI	E	E		E							QR	P	P	TU	S	S
Excellent or Very good	1,066	**126**	133	112	89	57	33	49	48	31	80	13	5	49	1	109	17	0	126	0	0
	43.4%	**45.0%**	43.5%	44.3%	46.4%	37.0%	33.0%	43.0%	30.4%	50.0%	46.2%	31.7%	62.5%	43.0%	33.3%	64.9%	20.0%	0.0%	100.0%	0.0%	0.0%
Significantly different from column:*					GI		E	I	EH							QR	P	P	TU	S	S

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 55

Does your child currently need or use medicine prescribed by a doctor (other than vitamins)?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	9	**1**	0	2	0	0	1	1	0	0	1	0	1	0	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,461	**279**	307	252	74	135	68	166	111	59	216	72	109	87	38	238	119	101	53
	99.6%	**99.6%**	100.0%	99.2%	100.0%	100.0%	98.6%	99.4%	100.0%	100.0%	99.5%	100.0%	99.1%	100.0%	100.0%	99.6%	99.2%	100.0%	100.0%
Yes	1,636	**192**	208	186	42	89	59	114	76	35	153	50	74	62	22	168	76	79	33
	66.5%	**68.8%**	67.8%	73.8%	56.8%	65.9%	86.8%	68.7%	68.5%	59.3%	70.8%	69.4%	67.9%	71.3%	57.9%	70.6%	63.9%	78.2%	62.3%
No	825	**87**	99	66	32	46	9	52	35	24	63	22	35	25	16	70	43	22	20
	33.5%	**31.2%**	32.2%	26.2%	43.2%	34.1%	13.2%	31.3%	31.5%	40.7%	29.2%	30.6%	32.1%	28.7%	42.1%	29.4%	36.1%	21.8%	37.7%
Significantly different from column:*					G	G	EF										R	QS	R

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 55

Does your child currently need or use medicine prescribed by a doctor (other than vitamins)?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	9	**1**	0	2	0	1	1	0	1	0	1	0	0	0	0	1	0	0	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,461	**279**	307	252	192	153	99	114	157	62	172	41	8	114	3	167	85	27	126	87	66
	99.6%	**99.6%**	100.0%	99.2%	100.0%	99.4%	99.0%	100.0%	99.4%	100.0%	99.4%	100.0%	100.0%	100.0%	100.0%	99.4%	100.0%	100.0%	100.0%	100.0%	98.5%
Yes	1,636	**192**	208	186	192	99	59	53	99	37	120	31	5	92	2	113	58	21	89	58	45
	66.5%	**68.8%**	67.8%	73.8%	100.0%	64.7%	59.6%	46.5%	63.1%	59.7%	69.8%	75.6%	62.5%	80.7%	66.7%	67.7%	68.2%	77.8%	70.6%	66.7%	68.2%
No	825	**87**	99	66	0	54	40	61	58	25	52	10	3	22	1	54	27	6	37	29	21
	33.5%	**31.2%**	32.2%	26.2%	0.0%	35.3%	40.4%	53.5%	36.9%	40.3%	30.2%	24.4%	37.5%	19.3%	33.3%	32.3%	31.8%	22.2%	29.4%	33.3%	31.8%
Significantly different from column:*					FGHI	EH	E	EFI	EH												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 56

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child needs/uses medicine prescribed by a doctor (Q55)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,636	**192**	208	186	42	89	59	114	76	35	153	50	74	62	22	168	76	79	33
Number missing or multiple answer	7	**0**	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,629	**192**	206	185	42	89	59	114	76	35	153	50	74	62	22	168	76	79	33
	99.6%	**100.0%**	99.0%	99.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	1,552	**180**	193	182	38	82	58	106	72	32	144	50	69	56	20	158	68	78	30
	95.3%	**93.8%**	93.7%	98.4%	90.5%	92.1%	98.3%	93.0%	94.7%	91.4%	94.1%	100.0%	93.2%	90.3%	90.9%	94.0%	89.5%	98.7%	90.9%
No	77	**12**	13	3	4	7	1	8	4	3	9	0	5	6	2	10	8	1	3
	4.7%	**6.3%**	6.3%	1.6%	9.5%	7.9%	1.7%	7.0%	5.3%	8.6%	5.9%	0.0%	6.8%	9.7%	9.1%	6.0%	10.5%	1.3%	9.1%
Significantly different from column:*		**D**																	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 56

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child needs/uses medicine prescribed by a doctor (Q55)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,636	**192**	208	186	192	99	59	53	99	37	120	31	5	92	2	113	58	21	89	58	45
Number missing or multiple answer	7	**0**	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,629	**192**	206	185	192	99	59	53	99	37	120	31	5	92	2	113	58	21	89	58	45
	99.6%	**100.0%**	99.0%	99.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	1,552	**180**	193	182	180	92	54	49	93	31	115	30	4	87	2	105	55	20	83	56	41
	95.3%	**93.8%**	93.7%	98.4%	93.8%	92.9%	91.5%	92.5%	93.9%	83.8%	95.8%	96.8%	80.0%	94.6%	100.0%	92.9%	94.8%	95.2%	93.3%	96.6%	91.1%
No	77	**12**	13	3	12	7	5	4	6	6	5	1	1	5	0	8	3	1	6	2	4
	4.7%	**6.3%**	6.3%	1.6%	6.3%	7.1%	8.5%	7.5%	6.1%	16.2%	4.2%	3.2%	20.0%	5.4%	0.0%	7.1%	5.2%	4.8%	6.7%	3.4%	8.9%
Significantly different from column:*		**D**																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 57

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child needs/uses medicine prescribed by a doctor for medical/behavioral/other health condition (Q55 & Q56)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,552	**180**	193	182	38	82	58	106	72	32	144	50	69	56	20	158	68	78	30
Number missing or multiple answer	7	**0**	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,545	**180**	193	181	38	82	58	106	72	32	144	50	69	56	20	158	68	78	30
	99.5%	**100.0%**	100.0%	99.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	1,496	**176**	188	175	37	80	57	105	69	30	142	50	67	55	20	154	66	77	29
	96.8%	**97.8%**	97.4%	96.7%	97.4%	97.6%	98.3%	99.1%	95.8%	93.8%	98.6%	100.0%	97.1%	98.2%	100.0%	97.5%	97.1%	98.7%	96.7%
No	49	**4**	5	6	1	2	1	1	3	2	2	0	2	1	0	4	2	1	1
	3.2%	**2.2%**	2.6%	3.3%	2.6%	2.4%	1.7%	0.9%	4.2%	6.3%	1.4%	0.0%	2.9%	1.8%	0.0%	2.5%	2.9%	1.3%	3.3%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 57

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child needs/uses medicine prescribed by a doctor for medical/behavioral/other health condition (Q55 & Q56)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,552	**180**	193	182	180	92	54	49	93	31	115	30	4	87	2	105	55	20	83	56	41
Number missing or multiple answer	7	**0**	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,545	**180**	193	181	180	92	54	49	93	31	115	30	4	87	2	105	55	20	83	56	41
	99.5%	**100.0%**	100.0%	99.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	1,496	**176**	188	175	176	91	54	48	90	30	113	30	4	86	2	103	54	19	82	54	40
	96.8%	**97.8%**	97.4%	96.7%	97.8%	98.9%	100.0%	98.0%	96.8%	96.8%	98.3%	100.0%	100.0%	98.9%	100.0%	98.1%	98.2%	95.0%	98.8%	96.4%	97.6%
No	49	**4**	5	6	4	1	0	1	3	1	2	0	0	1	0	2	1	1	1	2	1
	3.2%	**2.2%**	2.6%	3.3%	2.2%	1.1%	0.0%	2.0%	3.2%	3.2%	1.7%	0.0%	0.0%	1.1%	0.0%	1.9%	1.8%	5.0%	1.2%	3.6%	2.4%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 58

Does your child need or use more medical care, more mental health services, or more educational services than is usual for most children of the same age?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	42	**8**	3	7	0	5	3	3	5	0	8	2	3	3	0	8	3	2	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,428	**272**	304	247	74	130	66	164	106	59	209	70	107	84	38	231	117	99	51
	98.3%	**97.1%**	99.0%	97.2%	100.0%	96.3%	95.7%	98.2%	95.5%	100.0%	96.3%	97.2%	97.3%	96.6%	100.0%	96.7%	97.5%	98.0%	96.2%
Yes	1,360	**154**	169	137	45	70	39	97	57	31	122	40	65	48	24	130	65	60	28
	56.0%	**56.6%**	55.6%	55.5%	60.8%	53.8%	59.1%	59.1%	53.8%	52.5%	58.4%	57.1%	60.7%	57.1%	63.2%	56.3%	55.6%	60.6%	54.9%
No	1,068	**118**	135	110	29	60	27	67	49	28	87	30	42	36	14	101	52	39	23
	44.0%	**43.4%**	44.4%	44.5%	39.2%	46.2%	40.9%	40.9%	46.2%	47.5%	41.6%	42.9%	39.3%	42.9%	36.8%	43.7%	44.4%	39.4%	45.1%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 58

Does your child need or use more medical care, more mental health services, or more educational services than is usual for most children of the same age?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	42	**8**	3	7	8	0	3	0	3	0	7	1	0	2	0	5	2	1	3	2	3
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,428	**272**	304	247	184	154	97	114	155	62	166	40	8	112	3	163	83	26	123	85	64
	98.3%	**97.1%**	99.0%	97.2%	95.8%	100.0%	97.0%	100.0%	98.1%	100.0%	96.0%	97.6%	100.0%	98.2%	100.0%	97.0%	97.6%	96.3%	97.6%	97.7%	95.5%
Yes	1,360	**154**	169	137	99	154	82	84	107	31	92	30	5	74	3	88	46	20	57	45	52
	56.0%	**56.6%**	55.6%	55.5%	53.8%	100.0%	84.5%	73.7%	69.0%	50.0%	55.4%	75.0%	62.5%	66.1%	100.0%	54.0%	55.4%	76.9%	46.3%	52.9%	81.3%
No	1,068	**118**	135	110	85	0	15	30	48	31	74	10	3	38	0	75	37	6	66	40	12
	44.0%	**43.4%**	44.4%	44.5%	46.2%	0.0%	15.5%	26.3%	31.0%	50.0%	44.6%	25.0%	37.5%	33.9%	0.0%	46.0%	44.6%	23.1%	53.7%	47.1%	18.8%
Significantly different from column:*					FGHI	EGHI	EFI	EF	EFG	L	L	JK				R		P	U	U	ST

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 59

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child needs/uses more medical care/mental health/educational services than usual for children of same age (Q58)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,360	**154**	169	137	45	70	39	97	57	31	122	40	65	48	24	130	65	60	28
Number missing or multiple answer	10	**2**	0	1	0	1	1	2	0	0	2	1	1	0	1	1	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,350	**152**	169	136	45	69	38	95	57	31	120	39	64	48	23	129	64	59	28
	99.3%	**98.7%**	100.0%	99.3%	100.0%	98.6%	97.4%	97.9%	100.0%	100.0%	98.4%	97.5%	98.5%	100.0%	95.8%	99.2%	98.5%	98.3%	100.0%
Yes	1,254	**138**	157	126	39	63	36	88	50	27	110	37	55	45	21	117	58	55	25
	92.9%	**90.8%**	92.9%	92.6%	86.7%	91.3%	94.7%	92.6%	87.7%	87.1%	91.7%	94.9%	85.9%	93.8%	91.3%	90.7%	90.6%	93.2%	89.3%
No	96	**14**	12	10	6	6	2	7	7	4	10	2	9	3	2	12	6	4	3
	7.1%	**9.2%**	7.1%	7.4%	13.3%	8.7%	5.3%	7.4%	12.3%	12.9%	8.3%	5.1%	14.1%	6.3%	8.7%	9.3%	9.4%	6.8%	10.7%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 59

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child needs/uses more medical care/mental health/educational services than usual for children of same age (Q58)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,360	**154**	169	137	99	154	82	84	107	31	92	30	5	74	3	88	46	20	57	45	52
Number missing or multiple answer	10	**2**	0	1	1	2	1	1	1	1	1	0	0	1	0	0	2	0	0	0	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,350	**152**	169	136	98	152	81	83	106	30	91	30	5	73	3	88	44	20	57	45	50
	99.3%	**98.7%**	100.0%	99.3%	99.0%	98.7%	98.8%	98.8%	99.1%	96.8%	98.9%	100.0%	100.0%	98.6%	100.0%	100.0%	95.7%	100.0%	100.0%	100.0%	96.2%
Yes	1,254	**138**	157	126	90	138	71	75	100	27	81	29	5	66	3	77	41	20	50	44	44
	92.9%	**90.8%**	92.9%	92.6%	91.8%	90.8%	87.7%	90.4%	94.3%	90.0%	89.0%	96.7%	100.0%	90.4%	100.0%	87.5%	93.2%	100.0%	87.7%	97.8%	88.0%
No	96	**14**	12	10	8	14	10	8	6	3	10	1	0	7	0	11	3	0	7	1	6
	7.1%	**9.2%**	7.1%	7.4%	8.2%	9.2%	12.3%	9.6%	5.7%	10.0%	11.0%	3.3%	0.0%	9.6%	0.0%	12.5%	6.8%	0.0%	12.3%	2.2%	12.0%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 60

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child needs/uses more medical care/mental health/educational services than usual for children of same age for medical/behavioral/other health condition (Q58 & Q59)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,254	**138**	157	126	39	63	36	88	50	27	110	37	55	45	21	117	58	55	25
Number missing or multiple answer	8	**2**	5	0	0	1	1	0	2	0	2	0	1	1	1	1	0	0	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,246	**136**	152	126	39	62	35	88	48	27	108	37	54	44	20	116	58	55	23
	99.4%	**98.6%**	96.8%	100.0%	100.0%	98.4%	97.2%	100.0%	96.0%	100.0%	98.2%	100.0%	98.2%	97.8%	95.2%	99.1%	100.0%	100.0%	92.0%
Yes	1,217	**131**	149	124	38	60	33	86	45	26	104	37	52	41	20	111	55	54	22
	97.7%	**96.3%**	98.0%	98.4%	97.4%	96.8%	94.3%	97.7%	93.8%	96.3%	96.3%	100.0%	96.3%	93.2%	100.0%	95.7%	94.8%	98.2%	95.7%
No	29	**5**	3	2	1	2	2	2	3	1	4	0	2	3	0	5	3	1	1
	2.3%	**3.7%**	2.0%	1.6%	2.6%	3.2%	5.7%	2.3%	6.3%	3.7%	3.7%	0.0%	3.7%	6.8%	0.0%	4.3%	5.2%	1.8%	4.3%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 60

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child needs/uses more medical care/mental health/educational services than usual for children of same age for medical/behavioral/other health condition (Q58 & Q59)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55)	(Q58)	(Q61)	(Q64)	(Q67)	Child's Health Care Visits in Last 6 Mos. (Q7)			Child's Specialist Visits in Last 6 Mos. (Q42)			Child's Health Status (Q53)			Child's Mental Health Status (Q54)		
					Takes Prescription Medicine	More Medical Care Than Usual	Limited/Prevented From Doing Usual Things	Gets Special Therapy	Gets Treatment or Counseling	None	1 to 4	5 or more	None	1 to 4	5 or more	Excellent or Very Good	Good	Fair or Poor	Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,254	**138**	157	126	90	138	71	75	100	27	81	29	5	66	3	77	41	20	50	44	44
Number missing or multiple answer	8	**2**	5	0	1	2	0	1	0	2	0	0	0	1	0	2	0	0	2	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,246	**136**	152	126	89	136	71	74	100	25	81	29	5	65	3	75	41	20	48	44	44
	99.4%	**98.6%**	96.8%	100.0%	98.9%	98.6%	100.0%	98.7%	100.0%	92.6%	100.0%	100.0%	100.0%	98.5%	100.0%	97.4%	100.0%	100.0%	96.0%	100.0%	100.0%
Yes	1,217	**131**	149	124	86	131	71	71	99	22	80	28	5	64	3	73	40	18	47	42	42
	97.7%	**96.3%**	98.0%	98.4%	96.6%	96.3%	100.0%	95.9%	99.0%	88.0%	98.8%	96.6%	100.0%	98.5%	100.0%	97.3%	97.6%	90.0%	97.9%	95.5%	95.5%
No	29	**5**	3	2	3	5	0	3	1	3	1	1	0	1	0	2	1	2	1	2	2
	2.3%	**3.7%**	2.0%	1.6%	3.4%	3.7%	0.0%	4.1%	1.0%	12.0%	1.2%	3.4%	0.0%	1.5%	0.0%	2.7%	2.4%	10.0%	2.1%	4.5%	4.5%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 61

Is your child limited or prevented in any way in his or her ability to do the things most children of the same age can do?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	22	**2**	2	5	0	1	1	2	0	0	2	1	1	0	0	2	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,448	**278**	305	249	74	134	68	165	111	59	215	71	109	87	38	237	119	100	53
	99.1%	**99.3%**	99.3%	98.0%	100.0%	99.3%	98.6%	98.8%	100.0%	100.0%	99.1%	98.6%	99.1%	100.0%	100.0%	99.2%	99.2%	99.0%	100.0%
Yes	986	**100**	122	92	35	43	22	64	36	21	78	27	42	29	18	82	46	39	14
	40.3%	**36.0%**	40.0%	36.9%	47.3%	32.1%	32.4%	38.8%	32.4%	35.6%	36.3%	38.0%	38.5%	33.3%	47.4%	34.6%	38.7%	39.0%	26.4%
No	1,462	**178**	183	157	39	91	46	101	75	38	137	44	67	58	20	155	73	61	39
	59.7%	**64.0%**	60.0%	63.1%	52.7%	67.9%	67.6%	61.2%	67.6%	64.4%	63.7%	62.0%	61.5%	66.7%	52.6%	65.4%	61.3%	61.0%	73.6%
Significantly different from column:*					F	E													

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 61

Is your child limited or prevented in any way in his or her ability to do the things most children of the same age can do?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	22	**2**	2	5	1	0	0	1	1	1	1	0	0	0	0	2	0	0	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,448	**278**	305	249	191	154	100	113	157	61	172	41	8	114	3	166	85	27	125	86	67
	99.1%	**99.3%**	99.3%	98.0%	99.5%	100.0%	100.0%	99.1%	99.4%	98.4%	99.4%	100.0%	100.0%	100.0%	100.0%	98.8%	100.0%	100.0%	99.2%	98.9%	100.0%
Yes	986	**100**	122	92	59	82	100	66	65	18	60	22	3	46	2	51	34	15	33	33	34
	40.3%	**36.0%**	40.0%	36.9%	30.9%	53.2%	100.0%	58.4%	41.4%	29.5%	34.9%	53.7%	37.5%	40.4%	66.7%	30.7%	40.0%	55.6%	26.4%	38.4%	50.7%
No	1,462	**178**	183	157	132	72	0	47	92	43	112	19	5	68	1	115	51	12	92	53	33
	59.7%	**64.0%**	60.0%	63.1%	69.1%	46.8%	0.0%	41.6%	58.6%	70.5%	65.1%	46.3%	62.5%	59.6%	33.3%	69.3%	60.0%	44.4%	73.6%	61.6%	49.3%
Significantly different from column:*					FGHI	EGI	EFHI	EGI	EFGH	L	L	JK				R		P	U		S

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 62

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child is limited/prevented in ability to do things most children of the same age can do (Q61)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	986	**100**	122	92	35	43	22	64	36	21	78	27	42	29	18	82	46	39	14
Number missing or multiple answer	8	**0**	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	978	**100**	122	91	35	43	22	64	36	21	78	27	42	29	18	82	46	39	14
	99.2%	**100.0%**	100.0%	98.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	907	**86**	111	82	28	39	19	54	32	18	67	23	37	24	15	71	38	35	13
	92.7%	**86.0%**	91.0%	90.1%	80.0%	90.7%	86.4%	84.4%	88.9%	85.7%	85.9%	85.2%	88.1%	82.8%	83.3%	86.6%	82.6%	89.7%	92.9%
No	71	**14**	11	9	7	4	3	10	4	3	11	4	5	5	3	11	8	4	1
	7.3%	**14.0%**	9.0%	9.9%	20.0%	9.3%	13.6%	15.6%	11.1%	14.3%	14.1%	14.8%	11.9%	17.2%	16.7%	13.4%	17.4%	10.3%	7.1%
Significantly different from column:*		**A**																	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 62

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child is limited/prevented in ability to do things most children of the same age can do (Q61)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	986	**100**	122	92	59	82	100	66	65	18	60	22	3	46	2	51	34	15	33	33	34
Number missing or multiple answer	8	**0**	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	978	**100**	122	91	59	82	100	66	65	18	60	22	3	46	2	51	34	15	33	33	34
	99.2%	**100.0%**	100.0%	98.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	907	**86**	111	82	50	73	86	58	59	15	51	20	2	42	2	39	32	15	25	29	32
	92.7%	**86.0%**	91.0%	90.1%	84.7%	89.0%	86.0%	87.9%	90.8%	83.3%	85.0%	90.9%	66.7%	91.3%	100.0%	76.5%	94.1%	100.0%	75.8%	87.9%	94.1%
No	71	**14**	11	9	9	9	14	8	6	3	9	2	1	4	0	12	2	0	8	4	2
	7.3%	**14.0%**	9.0%	9.9%	15.3%	11.0%	14.0%	12.1%	9.2%	16.7%	15.0%	9.1%	33.3%	8.7%	0.0%	23.5%	5.9%	0.0%	24.2%	12.1%	5.9%
Significantly different from column:*		**A**														Q	P				

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 63

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child is limited/prevented in ability to do things because of medical/behavioral/other health condition (Q61 & Q62)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	907	**86**	111	82	28	39	19	54	32	18	67	23	37	24	15	71	38	35	13
Number missing or multiple answer	3	**0**	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	904	**86**	109	82	28	39	19	54	32	18	67	23	37	24	15	71	38	35	13
	99.7%	**100.0%**	98.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	884	**84**	107	81	27	39	18	52	32	18	65	23	35	24	14	70	37	34	13
	97.8%	**97.7%**	98.2%	98.8%	96.4%	100.0%	94.7%	96.3%	100.0%	100.0%	97.0%	100.0%	94.6%	100.0%	93.3%	98.6%	97.4%	97.1%	100.0%
No	20	**2**	2	1	1	0	1	2	0	0	2	0	2	0	1	1	1	1	0
	2.2%	**2.3%**	1.8%	1.2%	3.6%	0.0%	5.3%	3.7%	0.0%	0.0%	3.0%	0.0%	5.4%	0.0%	6.7%	1.4%	2.6%	2.9%	0.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 63

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child is limited/prevented in ability to do things because of medical/behavioral/other health condition (Q61 & Q62)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	907	**86**	111	82	50	73	86	58	59	15	51	20	2	42	2	39	32	15	25	29	32
Number missing or multiple answer	3	**0**	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	904	**86**	109	82	50	73	86	58	59	15	51	20	2	42	2	39	32	15	25	29	32
	99.7%	**100.0%**	98.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	884	**84**	107	81	48	71	84	56	58	14	50	20	2	40	2	38	31	15	24	29	31
	97.8%	**97.7%**	98.2%	98.8%	96.0%	97.3%	97.7%	96.6%	98.3%	93.3%	98.0%	100.0%	100.0%	95.2%	100.0%	97.4%	96.9%	100.0%	96.0%	100.0%	96.9%
No	20	**2**	2	1	2	2	2	2	1	1	1	0	0	2	0	1	1	0	1	0	1
	2.2%	**2.3%**	1.8%	1.2%	4.0%	2.7%	2.3%	3.4%	1.7%	6.7%	2.0%	0.0%	0.0%	4.8%	0.0%	2.6%	3.1%	0.0%	4.0%	0.0%	3.1%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 64

Does your child need or get special therapy such as physical, occupational, or speech therapy?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	30	**2**	1	2	0	1	1	2	0	0	2	0	2	0	0	2	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,440	**278**	306	252	74	134	68	165	111	59	215	72	108	87	38	237	119	100	53
	98.8%	**99.3%**	99.7%	99.2%	100.0%	99.3%	98.6%	98.8%	100.0%	100.0%	99.1%	100.0%	98.2%	100.0%	100.0%	99.2%	99.2%	99.0%	100.0%
Yes	1,061	**114**	120	93	45	54	15	73	41	28	84	26	47	37	14	99	46	41	26
	43.5%	**41.0%**	39.2%	36.9%	60.8%	40.3%	22.1%	44.2%	36.9%	47.5%	39.1%	36.1%	43.5%	42.5%	36.8%	41.8%	38.7%	41.0%	49.1%
No	1,379	**164**	186	159	29	80	53	92	70	31	131	46	61	50	24	138	73	59	27
	56.5%	**59.0%**	60.8%	63.1%	39.2%	59.7%	77.9%	55.8%	63.1%	52.5%	60.9%	63.9%	56.5%	57.5%	63.2%	58.2%	61.3%	59.0%	50.9%
Significantly different from column:*					FG	EG	EF												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 64

Does your child need or get special therapy such as physical, occupational, or speech therapy?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	30	**2**	1	2	2	0	0	0	1	0	1	1	0	1	0	1	1	0	0	1	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,440	**278**	306	252	190	154	100	114	157	62	172	40	8	113	3	167	84	27	126	86	66
	98.8%	**99.3%**	99.7%	99.2%	99.0%	100.0%	100.0%	100.0%	99.4%	100.0%	99.4%	97.6%	100.0%	99.1%	100.0%	99.4%	98.8%	100.0%	100.0%	98.9%	98.5%
Yes	1,061	**114**	120	93	53	84	66	114	78	28	64	21	5	46	3	65	40	9	49	39	26
	43.5%	**41.0%**	39.2%	36.9%	27.9%	54.5%	66.0%	100.0%	49.7%	45.2%	37.2%	52.5%	62.5%	40.7%	100.0%	38.9%	47.6%	33.3%	38.9%	45.3%	39.4%
No	1,379	**164**	186	159	137	70	34	0	79	34	108	19	3	67	0	102	44	18	77	47	40
	56.5%	**59.0%**	60.8%	63.1%	72.1%	45.5%	34.0%	0.0%	50.3%	54.8%	62.8%	47.5%	37.5%	59.3%	0.0%	61.1%	52.4%	66.7%	61.1%	54.7%	60.6%
Significantly different from column:*					FGHI	EH	EHI	EFGI	EGH												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 65

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child needs/gets special therapy (Q64)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,061	**114**	120	93	45	54	15	73	41	28	84	26	47	37	14	99	46	41	26
Number missing or multiple answer	13	**0**	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,048	**114**	119	92	45	54	15	73	41	28	84	26	47	37	14	99	46	41	26
	98.8%	**100.0%**	99.2%	98.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	941	**102**	99	83	38	50	14	65	37	26	75	25	40	33	10	91	38	39	24
	89.8%	**89.5%**	83.2%	90.2%	84.4%	92.6%	93.3%	89.0%	90.2%	92.9%	89.3%	96.2%	85.1%	89.2%	71.4%	91.9%	82.6%	95.1%	92.3%
No	107	**12**	20	9	7	4	1	8	4	2	9	1	7	4	4	8	8	2	2
	10.2%	**10.5%**	16.8%	9.8%	15.6%	7.4%	6.7%	11.0%	9.8%	7.1%	10.7%	3.8%	14.9%	10.8%	28.6%	8.1%	17.4%	4.9%	7.7%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 65

Is this because of any medical, behavioral, or other health condition?

Base: All respondents whose child needs/gets special therapy (Q64)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,061	**114**	120	93	53	84	66	114	78	28	64	21	5	46	3	65	40	9	49	39	26
Number missing or multiple answer	13	**0**	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,048	**114**	119	92	53	84	66	114	78	28	64	21	5	46	3	65	40	9	49	39	26
	98.8%	**100.0%**	99.2%	98.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	941	**102**	99	83	46	81	60	102	74	23	58	21	3	44	3	59	34	9	44	33	25
	89.8%	**89.5%**	83.2%	90.2%	86.8%	96.4%	90.9%	89.5%	94.9%	82.1%	90.6%	100.0%	60.0%	95.7%	100.0%	90.8%	85.0%	100.0%	89.8%	84.6%	96.2%
No	107	**12**	20	9	7	3	6	12	4	5	6	0	2	2	0	6	6	0	5	6	1
	10.2%	**10.5%**	16.8%	9.8%	13.2%	3.6%	9.1%	10.5%	5.1%	17.9%	9.4%	0.0%	40.0%	4.3%	0.0%	9.2%	15.0%	0.0%	10.2%	15.4%	3.8%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 66

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child needs/gets special therapy for medical/behavioral/other health condition (Q64 & Q65)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	941	**102**	99	83	38	50	14	65	37	26	75	25	40	33	10	91	38	39	24
Number missing or multiple answer	6	**1**	0	0	0	1	0	0	1	0	1	0	1	0	0	1	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	935	**101**	99	83	38	49	14	65	36	26	74	25	39	33	10	90	38	39	23
	99.4%	**99.0%**	100.0%	100.0%	100.0%	98.0%	100.0%	100.0%	97.3%	100.0%	98.7%	100.0%	97.5%	100.0%	100.0%	98.9%	100.0%	100.0%	95.8%
Yes	908	**98**	97	83	36	48	14	62	36	26	71	25	37	32	10	87	37	37	23
	97.1%	**97.0%**	98.0%	100.0%	94.7%	98.0%	100.0%	95.4%	100.0%	100.0%	95.9%	100.0%	94.9%	97.0%	100.0%	96.7%	97.4%	94.9%	100.0%
No	27	**3**	2	0	2	1	0	3	0	0	3	0	2	1	0	3	1	2	0
	2.9%	**3.0%**	2.0%	0.0%	5.3%	2.0%	0.0%	4.6%	0.0%	0.0%	4.1%	0.0%	5.1%	3.0%	0.0%	3.3%	2.6%	5.1%	0.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 66

Is this a condition that has lasted or is expected to last for at least 12 months?

Base: All respondents whose child needs/gets special therapy for medical/behavioral/other health condition (Q64 & Q65)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	941	**102**	99	83	46	81	60	102	74	23	58	21	3	44	3	59	34	9	44	33	25
Number missing or multiple answer	6	**1**	0	0	0	1	0	1	1	0	1	0	0	0	0	1	0	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	935	**101**	99	83	46	80	60	101	73	23	57	21	3	44	3	58	34	9	43	33	25
	99.4%	**99.0%**	100.0%	100.0%	100.0%	98.8%	100.0%	99.0%	98.6%	100.0%	98.3%	100.0%	100.0%	100.0%	100.0%	98.3%	100.0%	100.0%	97.7%	100.0%	100.0%
Yes	908	**98**	97	83	44	77	59	98	71	22	56	20	3	42	3	57	32	9	41	33	24
	97.1%	**97.0%**	98.0%	100.0%	95.7%	96.3%	98.3%	97.0%	97.3%	95.7%	98.2%	95.2%	100.0%	95.5%	100.0%	98.3%	94.1%	100.0%	95.3%	100.0%	96.0%
No	27	**3**	2	0	2	3	1	3	2	1	1	1	0	2	0	1	2	0	2	0	1
	2.9%	**3.0%**	2.0%	0.0%	4.3%	3.8%	1.7%	3.0%	2.7%	4.3%	1.8%	4.8%	0.0%	4.5%	0.0%	1.7%	5.9%	0.0%	4.7%	0.0%	4.0%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 67

Does your child have any kind of emotional, developmental, or behavioral problem for which he or she needs or gets treatment or counseling?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	35	**2**	1	3	0	1	1	1	1	0	2	0	2	0	0	2	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,435	**278**	306	251	74	134	68	166	110	59	215	72	108	87	38	237	119	100	53
	98.6%	**99.3%**	99.7%	98.8%	100.0%	99.3%	98.6%	99.4%	99.1%	100.0%	99.1%	100.0%	98.2%	100.0%	100.0%	99.2%	99.2%	99.0%	100.0%
Yes	1,455	**158**	188	160	32	85	39	94	62	35	120	51	56	45	23	133	64	61	30
	59.8%	**56.8%**	61.4%	63.7%	43.2%	63.4%	57.4%	56.6%	56.4%	59.3%	55.8%	70.8%	51.9%	51.7%	60.5%	56.1%	53.8%	61.0%	56.6%
No	980	**120**	118	91	42	49	29	72	48	24	95	21	52	42	15	104	55	39	23
	40.2%	**43.2%**	38.6%	36.3%	56.8%	36.6%	42.6%	43.4%	43.6%	40.7%	44.2%	29.2%	48.1%	48.3%	39.5%	43.9%	46.2%	39.0%	43.4%
Significantly different from column:*					F	E						MN	L	L					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 67

Does your child have any kind of emotional, developmental, or behavioral problem for which he or she needs or gets treatment or counseling?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	35	**2**	1	3	2	0	1	0	0	0	1	1	0	1	0	1	1	0	0	1	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,435	**278**	306	251	190	154	99	114	158	62	172	40	8	113	3	167	84	27	126	86	66
	98.6%	**99.3%**	99.7%	98.8%	99.0%	100.0%	99.0%	100.0%	100.0%	100.0%	99.4%	97.6%	100.0%	99.1%	100.0%	99.4%	98.8%	100.0%	100.0%	98.9%	98.5%
Yes	1,455	**158**	188	160	99	107	65	78	158	33	90	33	4	68	2	88	55	15	48	56	54
	59.8%	**56.8%**	61.4%	63.7%	52.1%	69.5%	65.7%	68.4%	100.0%	53.2%	52.3%	82.5%	50.0%	60.2%	66.7%	52.7%	65.5%	55.6%	38.1%	65.1%	81.8%
No	980	**120**	118	91	91	47	34	36	0	29	82	7	4	45	1	79	29	12	78	30	12
	40.2%	**43.2%**	38.6%	36.3%	47.9%	30.5%	34.3%	31.6%	0.0%	46.8%	47.7%	17.5%	50.0%	39.8%	33.3%	47.3%	34.5%	44.4%	61.9%	34.9%	18.2%
Significantly different from column:*					FGHI	EI	EI	EI	EFGH	L	L	JK							TU	SU	ST

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 68

Has this problem lasted or is it expected to last for at least 12 months?

Base: All respondents whose child has emotional, developmental or behavioral problem for which he or she needs/gets treatment (Q67)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	1,455	**158**	188	160	32	85	39	94	62	35	120	51	56	45	23	133	64	61	30
Number missing or multiple answer	17	**1**	2	2	0	1	0	0	1	0	1	0	0	1	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,438	**157**	186	158	32	84	39	94	61	35	119	51	56	44	23	132	63	61	30
	98.8%	**99.4%**	98.9%	98.8%	100.0%	98.8%	100.0%	100.0%	98.4%	100.0%	99.2%	100.0%	100.0%	97.8%	100.0%	99.2%	98.4%	100.0%	100.0%
Yes	1,397	**153**	183	156	32	83	36	92	59	34	116	50	54	43	22	129	59	61	30
	97.1%	**97.5%**	98.4%	98.7%	100.0%	98.8%	92.3%	97.9%	96.7%	97.1%	97.5%	98.0%	96.4%	97.7%	95.7%	97.7%	93.7%	100.0%	100.0%
No	41	**4**	3	2	0	1	3	2	2	1	3	1	2	1	1	3	4	0	0
	2.9%	**2.5%**	1.6%	1.3%	0.0%	1.2%	7.7%	2.1%	3.3%	2.9%	2.5%	2.0%	3.6%	2.3%	4.3%	2.3%	6.3%	0.0%	0.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 68

Has this problem lasted or is it expected to last for at least 12 months?

Base: All respondents whose child has emotional, developmental or behavioral problem for which he or she needs/gets treatment (Q67)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	1,455	**158**	188	160	99	107	65	78	158	33	90	33	4	68	2	88	55	15	48	56	54
Number missing or multiple answer	17	**1**	2	2	1	1	0	0	1	1	0	0	0	1	0	1	0	0	0	0	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	1,438	**157**	186	158	98	106	65	78	157	32	90	33	4	67	2	87	55	15	48	56	53
	98.8%	**99.4%**	98.9%	98.8%	99.0%	99.1%	100.0%	100.0%	99.4%	97.0%	100.0%	100.0%	100.0%	98.5%	100.0%	98.9%	100.0%	100.0%	100.0%	100.0%	98.1%
Yes	1,397	**153**	183	156	94	103	62	77	153	32	87	32	4	64	2	87	53	13	48	55	50
	97.1%	**97.5%**	98.4%	98.7%	95.9%	97.2%	95.4%	98.7%	97.5%	100.0%	96.7%	97.0%	100.0%	95.5%	100.0%	100.0%	96.4%	86.7%	100.0%	98.2%	94.3%
No	41	**4**	3	2	4	3	3	1	4	0	3	1	0	3	0	0	2	2	0	1	3
	2.9%	**2.5%**	1.6%	1.3%	4.1%	2.8%	4.6%	1.3%	2.5%	0.0%	3.3%	3.0%	0.0%	4.5%	0.0%	0.0%	3.6%	13.3%	0.0%	1.8%	5.7%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 69

What is <u>your child's</u> age?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	31	**2**	5	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,439	**278**	302	253	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
	98.7%	**99.3%**	98.4%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Less than 1 year old	25	**3**	1	1	3	0	0	1	2	0	3	0	1	2	0	3	1	2	0
	1.0%	**1.1%**	0.3%	0.4%	4.1%	0.0%	0.0%	0.6%	1.8%	0.0%	1.4%	0.0%	0.9%	2.3%	0.0%	1.3%	0.8%	2.0%	0.0%
1 year old	47	**10**	7	4	10	0	0	5	5	4	6	1	3	6	1	9	7	3	0
	1.9%	**3.6%**	2.3%	1.6%	13.5%	0.0%	0.0%	3.0%	4.5%	6.8%	2.8%	1.4%	2.7%	6.9%	2.6%	3.8%	5.8%	3.0%	0.0%
2 years old	93	**9**	11	13	9	0	0	7	2	4	5	2	2	4	2	7	4	3	2
	3.8%	**3.2%**	3.6%	5.1%	12.2%	0.0%	0.0%	4.2%	1.8%	6.8%	2.3%	2.8%	1.8%	4.6%	5.3%	2.9%	3.3%	3.0%	3.8%
3 years old	126	**14**	20	11	14	0	0	10	4	6	7	1	8	4	0	14	6	4	4
	5.2%	**5.0%**	6.6%	4.3%	18.9%	0.0%	0.0%	6.0%	3.6%	10.2%	3.2%	1.4%	7.3%	4.6%	0.0%	5.9%	5.0%	4.0%	7.5%
4 to 6 years old	448	**53**	74	43	38	15	0	33	20	12	41	13	27	9	8	44	24	18	9
	18.4%	**19.1%**	24.5%	17.0%	51.4%	11.1%	0.0%	19.8%	18.0%	20.3%	18.9%	18.1%	24.5%	10.3%	21.1%	18.4%	20.0%	17.8%	17.0%
7 to 9 years old	453	**57**	44	33	0	57	0	40	17	14	43	14	21	21	4	53	25	23	9
	18.6%	**20.5%**	14.6%	13.0%	0.0%	42.2%	0.0%	24.0%	15.3%	23.7%	19.8%	19.4%	19.1%	24.1%	10.5%	22.2%	20.8%	22.8%	17.0%
10 to 13 years old	581	**63**	72	72	0	63	0	35	28	15	48	17	24	20	8	55	15	30	17
	23.8%	**22.7%**	23.8%	28.5%	0.0%	46.7%	0.0%	21.0%	25.2%	25.4%	22.1%	23.6%	21.8%	23.0%	21.1%	23.0%	12.5%	29.7%	32.1%
14 to 18 years old	666	**69**	73	76	0	0	69	36	33	4	64	24	24	21	15	54	38	18	12
	27.3%	**24.8%**	24.2%	30.0%	0.0%	0.0%	100.0%	21.6%	29.7%	6.8%	29.5%	33.3%	21.8%	24.1%	39.5%	22.6%	31.7%	17.8%	22.6%
3 years old or younger	291	**36**	39	29	36	0	0	23	13	14	21	4	14	16	3	33	18	12	6
	11.9%	**12.9%**	12.9%	11.5%	48.6%	0.0%	0.0%	13.8%	11.7%	23.7%	9.7%	5.6%	12.7%	18.4%	7.9%	13.8%	15.0%	11.9%	11.3%
Significantly different from column:*					FG	E	E			K	J	N		L					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 69

What is <u>your child's</u> age?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	31	**2**	5	1	2	0	0	0	2	1	1	0	0	0	0	1	1	0	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,439	**278**	302	253	190	154	100	114	156	61	172	41	8	114	3	167	84	27	125	86	67
	98.7%	**99.3%**	98.4%	99.6%	99.0%	100.0%	100.0%	100.0%	98.7%	98.4%	99.4%	100.0%	100.0%	100.0%	100.0%	99.4%	98.8%	100.0%	99.2%	98.9%	100.0%
Less than 1 year old	25	**3**	1	1	3	2	0	1	1	0	1	1	0	2	0	1	1	1	2	0	1
	1.0%	**1.1%**	0.3%	0.4%	1.6%	1.3%	0.0%	0.9%	0.6%	0.0%	0.6%	2.4%	0.0%	1.8%	0.0%	0.6%	1.2%	3.7%	1.6%	0.0%	1.5%
1 year old	47	**10**	7	4	7	6	4	4	3	2	5	3	0	6	0	8	2	0	9	1	0
	1.9%	**3.6%**	2.3%	1.6%	3.7%	3.9%	4.0%	3.5%	1.9%	3.3%	2.9%	7.3%	0.0%	5.3%	0.0%	4.8%	2.4%	0.0%	7.2%	1.2%	0.0%
2 years old	93	**9**	11	13	5	7	5	6	3	2	6	1	0	8	0	6	2	1	6	2	1
	3.8%	**3.2%**	3.6%	5.1%	2.6%	4.5%	5.0%	5.3%	1.9%	3.3%	3.5%	2.4%	0.0%	7.0%	0.0%	3.6%	2.4%	3.7%	4.8%	2.3%	1.5%
3 years old	126	**14**	20	11	7	5	4	10	5	4	8	1	1	4	1	7	7	0	5	6	3
	5.2%	**5.0%**	6.6%	4.3%	3.7%	3.2%	4.0%	8.8%	3.2%	6.6%	4.7%	2.4%	12.5%	3.5%	33.3%	4.2%	8.3%	0.0%	4.0%	7.0%	4.5%
4 to 6 years old	448	**53**	74	43	24	34	28	36	29	10	36	6	3	17	0	36	14	3	27	17	9
	18.4%	**19.1%**	24.5%	17.0%	12.6%	22.1%	28.0%	31.6%	18.6%	16.4%	20.9%	14.6%	37.5%	14.9%	0.0%	21.6%	16.7%	11.1%	21.6%	19.8%	13.4%
7 to 9 years old	453	**57**	44	33	41	36	21	22	38	15	30	12	0	22	2	31	20	6	21	16	20
	18.6%	**20.5%**	14.6%	13.0%	21.6%	23.4%	21.0%	19.3%	24.4%	24.6%	17.4%	29.3%	0.0%	19.3%	66.7%	18.6%	23.8%	22.2%	16.8%	18.6%	29.9%
10 to 13 years old	581	**63**	72	72	44	25	16	20	38	17	39	7	2	23	0	37	19	7	25	21	17
	23.8%	**22.7%**	23.8%	28.5%	23.2%	16.2%	16.0%	17.5%	24.4%	27.9%	22.7%	17.1%	25.0%	20.2%	0.0%	22.2%	22.6%	25.9%	20.0%	24.4%	25.4%
14 to 18 years old	666	**69**	73	76	59	39	22	15	39	11	47	10	2	32	0	41	19	9	30	23	16
	27.3%	**24.8%**	24.2%	30.0%	31.1%	25.3%	22.0%	13.2%	25.0%	18.0%	27.3%	24.4%	25.0%	28.1%	0.0%	24.6%	22.6%	33.3%	24.0%	26.7%	23.9%
3 years old or younger	291	**36**	39	29	22	20	13	21	12	8	20	6	1	20	1	22	12	2	22	9	5
	11.9%	**12.9%**	12.9%	11.5%	11.6%	13.0%	13.0%	18.4%	7.7%	13.1%	11.6%	14.6%	12.5%	17.5%	33.3%	13.2%	14.3%	7.4%	17.6%	10.5%	7.5%
Significantly different from column:*								I	H												

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 70

Is your child male or female?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	30	**2**	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,440	**278**	303	253	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
	98.8%	**99.3%**	98.7%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Male	1,446	**167**	186	138	46	85	36	167	0	44	122	48	60	52	26	140	72	60	33
	59.3%	**60.1%**	61.4%	54.5%	62.2%	63.0%	52.2%	100.0%	0.0%	74.6%	56.2%	66.7%	54.5%	59.8%	68.4%	58.6%	60.0%	59.4%	62.3%
Female	994	**111**	117	115	28	50	33	0	111	15	95	24	50	35	12	99	48	41	20
	40.7%	**39.9%**	38.6%	45.5%	37.8%	37.0%	47.8%	0.0%	100.0%	25.4%	43.8%	33.3%	45.5%	40.2%	31.6%	41.4%	40.0%	40.6%	37.7%
Significantly different from column:*								I	H	K	J								

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 70

Is your child male or female?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	30	**2**	4	1	2	0	0	0	2	1	1	0	0	0	0	1	1	0	1	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,440	**278**	303	253	190	154	100	114	156	61	172	41	8	114	3	167	84	27	125	86	67
	98.8%	**99.3%**	98.7%	99.6%	99.0%	100.0%	100.0%	100.0%	98.7%	98.4%	99.4%	100.0%	100.0%	100.0%	100.0%	99.4%	98.8%	100.0%	99.2%	98.9%	100.0%
Male	1,446	**167**	186	138	114	97	64	73	94	39	101	26	5	66	3	97	56	14	78	52	37
	59.3%	**60.1%**	61.4%	54.5%	60.0%	63.0%	64.0%	64.0%	60.3%	63.9%	58.7%	63.4%	62.5%	57.9%	100.0%	58.1%	66.7%	51.9%	62.4%	60.5%	55.2%
Female	994	**111**	117	115	76	57	36	41	62	22	71	15	3	48	0	70	28	13	47	34	30
	40.7%	**39.9%**	38.6%	45.5%	40.0%	37.0%	36.0%	36.0%	39.7%	36.1%	41.3%	36.6%	37.5%	42.1%	0.0%	41.9%	33.3%	48.1%	37.6%	39.5%	44.8%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 71

Is your child of Hispanic or Latino origin or descent?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	61	**4**	7	2	1	0	1	1	1	0	0	0	1	1	1	1	0	0	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,409	**276**	300	252	73	135	68	166	110	59	217	72	109	86	37	238	120	101	51
	97.5%	**98.6%**	97.7%	99.2%	98.6%	100.0%	98.6%	99.4%	99.1%	100.0%	100.0%	100.0%	99.1%	98.9%	97.4%	99.6%	100.0%	100.0%	96.2%
Yes, Hispanic or Latino	643	**59**	48	41	23	32	4	44	15	59	0	17	4	31	4	54	34	15	9
	26.7%	**21.4%**	16.0%	16.3%	31.5%	23.7%	5.9%	26.5%	13.6%	100.0%	0.0%	23.6%	3.7%	36.0%	10.8%	22.7%	28.3%	14.9%	17.6%
No, not Hispanic or Latino	1,766	**217**	252	211	50	103	64	122	95	0	217	55	105	55	33	184	86	86	42
	73.3%	**78.6%**	84.0%	83.7%	68.5%	76.3%	94.1%	73.5%	86.4%	0.0%	100.0%	76.4%	96.3%	64.0%	89.2%	77.3%	71.7%	85.1%	82.4%
Significantly different from column:*					G	G	EF	I	H	K	J	M	LN	M			R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 71

Is your child of Hispanic or Latino origin or descent?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	61	**4**	7	2	4	1	1	2	3	1	2	0	0	0	0	1	2	1	1	2	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,409	**276**	300	252	188	153	99	112	155	61	171	41	8	114	3	167	83	26	125	85	66
	97.5%	**98.6%**	97.7%	99.2%	97.9%	99.4%	99.0%	98.2%	98.1%	98.4%	98.8%	100.0%	100.0%	100.0%	100.0%	99.4%	97.6%	96.3%	99.2%	97.7%	98.5%
Yes, Hispanic or Latino	643	**59**	48	41	35	31	21	28	35	13	36	10	1	26	2	34	18	7	29	22	8
	26.7%	**21.4%**	16.0%	16.3%	18.6%	20.3%	21.2%	25.0%	22.6%	21.3%	21.1%	24.4%	12.5%	22.8%	66.7%	20.4%	21.7%	26.9%	23.2%	25.9%	12.1%
No, not Hispanic or Latino	1,766	**217**	252	211	153	122	78	84	120	48	135	31	7	88	1	133	65	19	96	63	58
	73.3%	**78.6%**	84.0%	83.7%	81.4%	79.7%	78.8%	75.0%	77.4%	78.7%	78.9%	75.6%	87.5%	77.2%	33.3%	79.6%	78.3%	73.1%	76.8%	74.1%	87.9%
Significantly different from column:*																				U	T

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 72

What is your child's race? Mark one or more.

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	113	**11**	7	3	4	5	0	7	2	7	2	0	0	0	0	8	5	2	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,357	**269**	300	251	70	130	69	160	109	52	215	72	110	87	38	231	115	99	52
	95.4%	**96.1%**	97.7%	98.8%	94.6%	96.3%	100.0%	95.8%	98.2%	88.1%	99.1%	100.0%	100.0%	100.0%	100.0%	96.7%	95.8%	98.0%	98.1%
White	963	**117**	124	116	27	54	36	77	40	33	84	72	0	45	17	100	60	37	18
	40.9%	**43.5%**	41.3%	46.2%	38.6%	41.5%	52.2%	48.1%	36.7%	63.5%	39.1%	100.0%	0.0%	51.7%	44.7%	43.3%	52.2%	37.4%	34.6%
Black or African American	1,195	**149**	177	135	43	69	37	84	65	12	136	0	110	39	18	131	51	64	34
	50.7%	**55.4%**	59.0%	53.8%	61.4%	53.1%	53.6%	52.5%	59.6%	23.1%	63.3%	0.0%	100.0%	44.8%	47.4%	56.7%	44.3%	64.6%	65.4%
Asian	118	**15**	11	7	5	6	4	12	3	1	13	0	0	15	6	9	5	2	8
	5.0%	**5.6%**	3.7%	2.8%	7.1%	4.6%	5.8%	7.5%	2.8%	1.9%	6.0%	0.0%	0.0%	17.2%	15.8%	3.9%	4.3%	2.0%	15.4%
Native Hawaiian or other Pacific Islander	27	**4**	8	5	0	3	1	4	0	1	3	0	0	4	1	3	1	2	1
	1.1%	**1.5%**	2.7%	2.0%	0.0%	2.3%	1.4%	2.5%	0.0%	1.9%	1.4%	0.0%	0.0%	4.6%	2.6%	1.3%	0.9%	2.0%	1.9%
American Indian or Alaska Native	95	**14**	11	17	2	9	3	7	7	2	11	0	0	14	4	10	5	4	4
	4.0%	**5.2%**	3.7%	6.8%	2.9%	6.9%	4.3%	4.4%	6.4%	3.8%	5.1%	0.0%	0.0%	16.1%	10.5%	4.3%	4.3%	4.0%	7.7%
Other	445	**45**	41	31	13	26	6	23	22	27	18	0	0	45	6	39	24	11	9
	18.9%	**16.7%**	13.7%	12.4%	18.6%	20.0%	8.7%	14.4%	20.2%	51.9%	8.4%	0.0%	0.0%	51.7%	15.8%	16.9%	20.9%	11.1%	17.3%

NA - Not applicable

Please note that respondents could select more than one response option, therefore percentages may not add up to 100%.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 72

What is your child's race? Mark one or more.

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	113	**11**	7	3	6	1	2	4	6	2	9	0	0	2	0	4	6	1	3	5	3
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,357	**269**	300	251	186	153	98	110	152	60	164	41	8	112	3	164	79	26	123	82	64
	95.4%	**96.1%**	97.7%	98.8%	96.9%	99.4%	98.0%	96.5%	96.2%	96.8%	94.8%	100.0%	100.0%	98.2%	100.0%	97.6%	92.9%	96.3%	97.6%	94.3%	95.5%
White	963	**117**	124	116	84	67	41	44	74	22	70	23	5	53	2	81	28	8	60	36	21
	40.9%	**43.5%**	41.3%	46.2%	45.2%	43.8%	41.8%	40.0%	48.7%	36.7%	42.7%	56.1%	62.5%	47.3%	66.7%	49.4%	35.4%	30.8%	48.8%	43.9%	32.8%
Black or African American	1,195	**149**	177	135	103	90	59	69	82	30	95	20	4	60	1	85	48	16	66	41	42
	50.7%	**55.4%**	59.0%	53.8%	55.4%	58.8%	60.2%	62.7%	53.9%	50.0%	57.9%	48.8%	50.0%	53.6%	33.3%	51.8%	60.8%	61.5%	53.7%	50.0%	65.6%
Asian	118	**15**	11	7	7	9	6	8	7	7	7	1	3	6	0	8	5	2	9	2	4
	5.0%	**5.6%**	3.7%	2.8%	3.8%	5.9%	6.1%	7.3%	4.6%	11.7%	4.3%	2.4%	37.5%	5.4%	0.0%	4.9%	6.3%	7.7%	7.3%	2.4%	6.3%
Native Hawaiian or other Pacific Islander	27	**4**	8	5	3	4	1	1	2	1	1	2	0	3	0	4	0	0	3	0	1
	1.1%	**1.5%**	2.7%	2.0%	1.6%	2.6%	1.0%	0.9%	1.3%	1.7%	0.6%	4.9%	0.0%	2.7%	0.0%	2.4%	0.0%	0.0%	2.4%	0.0%	1.6%
American Indian or Alaska Native	95	**14**	11	17	11	7	4	5	8	4	9	1	1	5	0	9	2	3	8	3	3
	4.0%	**5.2%**	3.7%	6.8%	5.9%	4.6%	4.1%	4.5%	5.3%	6.7%	5.5%	2.4%	12.5%	4.5%	0.0%	5.5%	2.5%	11.5%	6.5%	3.7%	4.7%
Other	445	**45**	41	31	30	21	13	16	21	17	22	6	0	22	1	29	8	8	26	13	6
	18.9%	**16.7%**	13.7%	12.4%	16.1%	13.7%	13.3%	14.5%	13.8%	28.3%	13.4%	14.6%	0.0%	19.6%	33.3%	17.7%	10.1%	30.8%	21.1%	15.9%	9.4%

NA - Not applicable

Please note that respondents could select more than one response option, therefore percentages may not add up to 100%.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 73

What is your age?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	79	**6**	11	2	3	1	0	4	0	2	1	1	1	1	1	2	0	0	2
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,391	**274**	296	252	71	134	69	163	111	57	216	71	109	86	37	237	120	101	51
	96.8%	**97.9%**	96.4%	99.2%	95.9%	99.3%	100.0%	97.6%	100.0%	96.6%	99.5%	98.6%	99.1%	98.9%	97.4%	99.2%	100.0%	100.0%	96.2%
Under 18	112	**13**	15	8	3	5	5	6	7	0	13	2	10	1	7	6	10	2	1
	4.7%	**4.7%**	5.1%	3.2%	4.2%	3.7%	7.2%	3.7%	6.3%	0.0%	6.0%	2.8%	9.2%	1.2%	18.9%	2.5%	8.3%	2.0%	2.0%
18 to 24	62	**3**	14	3	3	0	0	2	1	2	1	0	1	2	0	3	3	0	0
	2.6%	**1.1%**	4.7%	1.2%	4.2%	0.0%	0.0%	1.2%	0.9%	3.5%	0.5%	0.0%	0.9%	2.3%	0.0%	1.3%	2.5%	0.0%	0.0%
25 to 34	508	**57**	75	56	30	26	1	38	19	14	43	9	27	19	3	54	31	23	3
	21.2%	**20.8%**	25.3%	22.2%	42.3%	19.4%	1.4%	23.3%	17.1%	24.6%	19.9%	12.7%	24.8%	22.1%	8.1%	22.8%	25.8%	22.8%	5.9%
35 to 44	937	**109**	95	114	28	56	25	63	46	23	86	31	41	34	12	97	42	45	21
	39.2%	**39.8%**	32.1%	45.2%	39.4%	41.8%	36.2%	38.7%	41.4%	40.4%	39.8%	43.7%	37.6%	39.5%	32.4%	40.9%	35.0%	44.6%	41.2%
45 to 54	509	**62**	69	44	3	35	24	37	25	14	48	19	19	22	6	56	24	19	18
	21.3%	**22.6%**	23.3%	17.5%	4.2%	26.1%	34.8%	22.7%	22.5%	24.6%	22.2%	26.8%	17.4%	25.6%	16.2%	23.6%	20.0%	18.8%	35.3%
55 to 64	158	**16**	15	15	2	8	6	10	6	2	13	6	5	4	6	10	8	4	4
	6.6%	**5.8%**	5.1%	6.0%	2.8%	6.0%	8.7%	6.1%	5.4%	3.5%	6.0%	8.5%	4.6%	4.7%	16.2%	4.2%	6.7%	4.0%	7.8%
65 to 74	80	**10**	10	9	0	3	7	5	5	0	10	2	5	3	2	8	1	7	2
	3.3%	**3.6%**	3.4%	3.6%	0.0%	2.2%	10.1%	3.1%	4.5%	0.0%	4.6%	2.8%	4.6%	3.5%	5.4%	3.4%	0.8%	6.9%	3.9%
75 or older	25	**4**	3	3	2	1	1	2	2	2	2	2	1	1	1	3	1	1	2
	1.0%	**1.5%**	1.0%	1.2%	2.8%	0.7%	1.4%	1.2%	1.8%	3.5%	0.9%	2.8%	0.9%	1.2%	2.7%	1.3%	0.8%	1.0%	3.9%
35 or older	1,709	**201**	192	185	35	103	63	117	84	41	159	60	71	64	27	174	76	76	47
	71.5%	**73.4%**	64.9%	73.4%	49.3%	76.9%	91.3%	71.8%	75.7%	71.9%	73.6%	84.5%	65.1%	74.4%	73.0%	73.4%	63.3%	75.2%	92.2%
Significantly different from column:*		**C**			FG	EG	EF					M	L				S	S	QR

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 73

What is your age?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	79	**6**	11	2	4	2	1	2	4	2	2	1	0	1	0	4	2	0	3	2	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,391	**274**	296	252	188	152	99	112	154	60	171	40	8	113	3	164	83	27	123	85	66
	96.8%	**97.9%**	96.4%	99.2%	97.9%	98.7%	99.0%	98.2%	97.5%	96.8%	98.8%	97.6%	100.0%	99.1%	100.0%	97.6%	97.6%	100.0%	97.6%	97.7%	98.5%
Under 18	112	**13**	15	8	9	9	3	5	9	4	8	1	0	8	0	5	4	4	3	3	7
	4.7%	**4.7%**	5.1%	3.2%	4.8%	5.9%	3.0%	4.5%	5.8%	6.7%	4.7%	2.5%	0.0%	7.1%	0.0%	3.0%	4.8%	14.8%	2.4%	3.5%	10.6%
18 to 24	62	**3**	14	3	3	2	2	2	1	1	1	1	0	2	0	1	2	0	2	1	0
	2.6%	**1.1%**	4.7%	1.2%	1.6%	1.3%	2.0%	1.8%	0.6%	1.7%	0.6%	2.5%	0.0%	1.8%	0.0%	0.6%	2.4%	0.0%	1.6%	1.2%	0.0%
25 to 34	508	**57**	75	56	33	39	24	33	30	18	33	5	2	22	1	37	17	3	29	12	16
	21.2%	**20.8%**	25.3%	22.2%	17.6%	25.7%	24.2%	29.5%	19.5%	30.0%	19.3%	12.5%	25.0%	19.5%	33.3%	22.6%	20.5%	11.1%	23.6%	14.1%	24.2%
35 to 44	937	**109**	95	114	73	56	35	41	60	20	68	20	6	37	2	71	31	7	50	36	23
	39.2%	**39.8%**	32.1%	45.2%	38.8%	36.8%	35.4%	36.6%	39.0%	33.3%	39.8%	50.0%	75.0%	32.7%	66.7%	43.3%	37.3%	25.9%	40.7%	42.4%	34.8%
45 to 54	509	**62**	69	44	46	33	21	20	37	13	42	6	0	29	0	32	21	9	28	20	14
	21.3%	**22.6%**	23.3%	17.5%	24.5%	21.7%	21.2%	17.9%	24.0%	21.7%	24.6%	15.0%	0.0%	25.7%	0.0%	19.5%	25.3%	33.3%	22.8%	23.5%	21.2%
55 to 64	158	**16**	15	15	12	6	9	5	9	3	9	4	0	8	0	9	4	3	5	6	5
	6.6%	**5.8%**	5.1%	6.0%	6.4%	3.9%	9.1%	4.5%	5.8%	5.0%	5.3%	10.0%	0.0%	7.1%	0.0%	5.5%	4.8%	11.1%	4.1%	7.1%	7.6%
65 to 74	80	**10**	10	9	10	6	4	4	5	1	6	3	0	6	0	6	3	1	5	4	1
	3.3%	**3.6%**	3.4%	3.6%	5.3%	3.9%	4.0%	3.6%	3.2%	1.7%	3.5%	7.5%	0.0%	5.3%	0.0%	3.7%	3.6%	3.7%	4.1%	4.7%	1.5%
75 or older	25	**4**	3	3	2	1	1	2	3	0	4	0	0	1	0	3	1	0	1	3	0
	1.0%	**1.5%**	1.0%	1.2%	1.1%	0.7%	1.0%	1.8%	1.9%	0.0%	2.3%	0.0%	0.0%	0.9%	0.0%	1.8%	1.2%	0.0%	0.8%	3.5%	0.0%
35 or older	1,709	**201**	192	185	143	102	70	72	114	37	129	33	6	81	2	121	60	20	89	69	43
	71.5%	**73.4%**	64.9%	73.4%	76.1%	67.1%	70.7%	64.3%	74.0%	61.7%	75.4%	82.5%	75.0%	71.7%	66.7%	73.8%	72.3%	74.1%	72.4%	81.2%	65.2%
Significantly different from column:*		**C**			H			E		KL	J	J								U	T

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 74

Are you male or female?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	57	**3**	7	3	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,413	**277**	300	251	73	135	69	166	111	58	217	72	110	87	38	239	120	101	53
	97.7%	**98.9%**	97.7%	98.8%	98.6%	100.0%	100.0%	99.4%	100.0%	98.3%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Male	287	**38**	23	32	9	14	15	26	12	4	33	10	15	13	38	0	23	7	7
	11.9%	**13.7%**	7.7%	12.7%	12.3%	10.4%	21.7%	15.7%	10.8%	6.9%	15.2%	13.9%	13.6%	14.9%	100.0%	0.0%	19.2%	6.9%	13.2%
Female	2,126	**239**	277	219	64	121	54	140	99	54	184	62	95	74	0	239	97	94	46
	88.1%	**86.3%**	92.3%	87.3%	87.7%	89.6%	78.3%	84.3%	89.2%	93.1%	84.8%	86.1%	86.4%	85.1%	0.0%	100.0%	80.8%	93.1%	86.8%
Significantly different from column:*		**C**				G	F								P	O	R	Q	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 74

Are you male or female?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	57	**3**	7	3	2	0	0	1	2	1	2	0	0	0	0	2	1	0	2	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,413	**277**	300	251	190	154	100	113	156	61	171	41	8	114	3	166	84	27	124	86	67
	97.7%	**98.9%**	97.7%	98.8%	99.0%	100.0%	100.0%	99.1%	98.7%	98.4%	98.8%	100.0%	100.0%	100.0%	100.0%	98.8%	98.8%	100.0%	98.4%	98.9%	100.0%
Male	287	**38**	23	32	22	24	18	14	23	12	21	5	1	19	0	21	9	8	12	11	15
	11.9%	**13.7%**	7.7%	12.7%	11.6%	15.6%	18.0%	12.4%	14.7%	19.7%	12.3%	12.2%	12.5%	16.7%	0.0%	12.7%	10.7%	29.6%	9.7%	12.8%	22.4%
Female	2,126	**239**	277	219	168	130	82	99	133	49	150	36	7	95	3	145	75	19	112	75	52
	88.1%	**86.3%**	92.3%	87.3%	88.4%	84.4%	82.0%	87.6%	85.3%	80.3%	87.7%	87.8%	87.5%	83.3%	100.0%	87.3%	89.3%	70.4%	90.3%	87.2%	77.6%
Significantly different from column:*		**C**																	U		S

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 75

What is the highest grade or level of school that you have completed?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	99	**6**	9	5	2	1	1	2	2	1	3	1	0	2	1	2	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,371	**274**	298	249	72	134	68	165	109	58	214	71	110	85	37	237	120	101	53
	96.0%	**97.9%**	97.1%	98.0%	97.3%	99.3%	98.6%	98.8%	98.2%	98.3%	98.6%	98.6%	100.0%	97.7%	97.4%	99.2%	100.0%	100.0%	100.0%
8th grade or less	165	**20**	12	13	4	13	3	11	9	11	9	4	6	9	4	16	20	0	0
	7.0%	**7.3%**	4.0%	5.2%	5.6%	9.7%	4.4%	6.7%	8.3%	19.0%	4.2%	5.6%	5.5%	10.6%	10.8%	6.8%	16.7%	0.0%	0.0%
Some high school, but did not graduate	216	**27**	27	20	11	8	8	15	12	10	17	11	6	9	3	24	27	0	0
	9.1%	**9.9%**	9.1%	8.0%	15.3%	6.0%	11.8%	9.1%	11.0%	17.2%	7.9%	15.5%	5.5%	10.6%	8.1%	10.1%	22.5%	0.0%	0.0%
High school graduate or GED	721	**73**	97	73	19	27	27	46	27	13	60	24	26	20	16	57	73	0	0
	30.4%	**26.6%**	32.6%	29.3%	26.4%	20.1%	39.7%	27.9%	24.8%	22.4%	28.0%	33.8%	23.6%	23.5%	43.2%	24.1%	60.8%	0.0%	0.0%
Some college or 2-year degree	747	**101**	113	93	27	56	18	60	41	15	86	25	49	25	7	94	0	101	0
	31.5%	**36.9%**	37.9%	37.3%	37.5%	41.8%	26.5%	36.4%	37.6%	25.9%	40.2%	35.2%	44.5%	29.4%	18.9%	39.7%	0.0%	100.0%	0.0%
4-year college graduate	260	**27**	24	24	3	15	9	17	10	4	21	3	10	13	5	22	0	0	27
	11.0%	**9.9%**	8.1%	9.6%	4.2%	11.2%	13.2%	10.3%	9.2%	6.9%	9.8%	4.2%	9.1%	15.3%	13.5%	9.3%	0.0%	0.0%	50.9%
More than 4-year college degree	262	**26**	25	26	8	15	3	16	10	5	21	4	13	9	2	24	0	0	26
	11.1%	**9.5%**	8.4%	10.4%	11.1%	11.2%	4.4%	9.7%	9.2%	8.6%	9.8%	5.6%	11.8%	10.6%	5.4%	10.1%	0.0%	0.0%	49.1%
4-year college graduate or more	522	**53**	49	50	11	30	12	33	20	9	42	7	23	22	7	46	0	0	53
	22.0%	**19.3%**	16.4%	20.1%	15.3%	22.4%	17.6%	20.0%	18.3%	15.5%	19.6%	9.9%	20.9%	25.9%	18.9%	19.4%	0.0%	0.0%	100.0%
Significantly different from column:*												N		L			S	S	QR

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 75

What is the highest grade or level of school that you have completed?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	99	**6**	9	5	4	1	1	1	3	3	3	0	0	2	0	4	2	0	4	1	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,371	**274**	298	249	188	153	99	113	155	59	170	41	8	112	3	164	83	27	122	86	66
	96.0%	**97.9%**	97.1%	98.0%	97.9%	99.4%	99.0%	99.1%	98.1%	95.2%	98.3%	100.0%	100.0%	98.2%	100.0%	97.6%	97.6%	100.0%	96.8%	98.9%	98.5%
8th grade or less	165	**20**	12	13	12	14	8	9	9	6	14	0	0	6	1	12	4	4	7	7	6
	7.0%	**7.3%**	4.0%	5.2%	6.4%	9.2%	8.1%	8.0%	5.8%	10.2%	8.2%	0.0%	0.0%	5.4%	33.3%	7.3%	4.8%	14.8%	5.7%	8.1%	9.1%
Some high school, but did not graduate	216	**27**	27	20	16	11	9	11	16	7	12	8	1	12	0	15	9	3	10	10	7
	9.1%	**9.9%**	9.1%	8.0%	8.5%	7.2%	9.1%	9.7%	10.3%	11.9%	7.1%	19.5%	12.5%	10.7%	0.0%	9.1%	10.8%	11.1%	8.2%	11.6%	10.6%
High school graduate or GED	721	**73**	97	73	48	40	29	26	39	21	46	5	3	24	1	49	17	7	33	23	17
	30.4%	**26.6%**	32.6%	29.3%	25.5%	26.1%	29.3%	23.0%	25.2%	35.6%	27.1%	12.2%	37.5%	21.4%	33.3%	29.9%	20.5%	25.9%	27.0%	26.7%	25.8%
Some college or 2-year degree	747	**101**	113	93	79	60	39	41	61	17	63	20	3	53	0	57	37	7	45	32	24
	31.5%	**36.9%**	37.9%	37.3%	42.0%	39.2%	39.4%	36.3%	39.4%	28.8%	37.1%	48.8%	37.5%	47.3%	0.0%	34.8%	44.6%	25.9%	36.9%	37.2%	36.4%
4-year college graduate	260	**27**	24	24	19	13	6	11	13	4	17	4	1	11	0	14	11	2	14	6	7
	11.0%	**9.9%**	8.1%	9.6%	10.1%	8.5%	6.1%	9.7%	8.4%	6.8%	10.0%	9.8%	12.5%	9.8%	0.0%	8.5%	13.3%	7.4%	11.5%	7.0%	10.6%
More than 4-year college degree	262	**26**	25	26	14	15	8	15	17	4	18	4	0	6	1	17	5	4	13	8	5
	11.1%	**9.5%**	8.4%	10.4%	7.4%	9.8%	8.1%	13.3%	11.0%	6.8%	10.6%	9.8%	0.0%	5.4%	33.3%	10.4%	6.0%	14.8%	10.7%	9.3%	7.6%
4-year college graduate or more	522	**53**	49	50	33	28	14	26	30	8	35	8	1	17	1	31	16	6	27	14	12
	22.0%	**19.3%**	16.4%	20.1%	17.6%	18.3%	14.1%	23.0%	19.4%	13.6%	20.6%	19.5%	12.5%	15.2%	33.3%	18.9%	19.3%	22.2%	22.1%	16.3%	18.2%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 76

How are you related to the child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	105	**10**	16	10	1	2	5	5	3	1	7	3	2	1	0	7	1	5	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,365	**270**	291	244	73	133	64	162	108	58	210	69	108	86	38	232	119	96	52
	95.7%	**96.4%**	94.8%	96.1%	98.6%	98.5%	92.8%	97.0%	97.3%	98.3%	96.8%	95.8%	98.2%	98.9%	100.0%	97.1%	99.2%	95.0%	98.1%
Mother or father	2,149	**247**	264	220	66	123	58	151	96	56	189	65	95	80	35	212	112	86	47
	90.9%	**91.5%**	90.7%	90.2%	90.4%	92.5%	90.6%	93.2%	88.9%	96.6%	90.0%	94.2%	88.0%	93.0%	92.1%	91.4%	94.1%	89.6%	90.4%
Grandparent	141	**16**	17	14	4	7	5	6	10	1	15	3	10	3	2	14	6	7	3
	6.0%	**5.9%**	5.8%	5.7%	5.5%	5.3%	7.8%	3.7%	9.3%	1.7%	7.1%	4.3%	9.3%	3.5%	5.3%	6.0%	5.0%	7.3%	5.8%
Aunt or uncle	18	**0**	3	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.8%	**0.0%**	1.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Older brother or sister	4	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.2%	**0.0%**	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other relative	4	**1**	0	1	0	1	0	0	1	0	1	0	0	1	0	1	0	0	1
	0.2%	**0.4%**	0.0%	0.4%	0.0%	0.8%	0.0%	0.0%	0.9%	0.0%	0.5%	0.0%	0.0%	1.2%	0.0%	0.4%	0.0%	0.0%	1.9%
Legal guardian	44	**5**	6	5	3	1	1	4	1	1	4	1	3	1	1	4	1	3	0
	1.9%	**1.9%**	2.1%	2.0%	4.1%	0.8%	1.6%	2.5%	0.9%	1.7%	1.9%	1.4%	2.8%	1.2%	2.6%	1.7%	0.8%	3.1%	0.0%
Someone else	5	**1**	0	0	0	1	0	1	0	0	1	0	0	1	0	1	0	0	1
	0.2%	**0.4%**	0.0%	0.0%	0.0%	0.8%	0.0%	0.6%	0.0%	0.0%	0.5%	0.0%	0.0%	1.2%	0.0%	0.4%	0.0%	0.0%	1.9%

NA - Not applicable

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 76

How are you related to the child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	105	**10**	16	10	9	1	1	2	6	2	8	0	0	2	0	8	2	0	5	4	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,365	**270**	291	244	183	153	99	112	152	60	165	41	8	112	3	160	83	27	121	83	66
	95.7%	**96.4%**	94.8%	96.1%	95.3%	99.4%	99.0%	98.2%	96.2%	96.8%	95.4%	100.0%	100.0%	98.2%	100.0%	95.2%	97.6%	100.0%	96.0%	95.4%	98.5%
Mother or father	2,149	**247**	264	220	165	139	91	103	138	59	149	35	8	100	3	148	74	25	112	74	61
	90.9%	**91.5%**	90.7%	90.2%	90.2%	90.8%	91.9%	92.0%	90.8%	98.3%	90.3%	85.4%	100.0%	89.3%	100.0%	92.5%	89.2%	92.6%	92.6%	89.2%	92.4%
Grandparent	141	**16**	17	14	15	10	4	5	9	1	10	5	0	8	0	9	5	2	7	5	4
	6.0%	**5.9%**	5.8%	5.7%	8.2%	6.5%	4.0%	4.5%	5.9%	1.7%	6.1%	12.2%	0.0%	7.1%	0.0%	5.6%	6.0%	7.4%	5.8%	6.0%	6.1%
Aunt or uncle	18	**0**	3	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.8%	**0.0%**	1.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Older brother or sister	4	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.2%	**0.0%**	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other relative	4	**1**	0	1	0	1	1	1	1	0	1	0	0	0	0	1	0	0	1	0	0
	0.2%	**0.4%**	0.0%	0.4%	0.0%	0.7%	1.0%	0.9%	0.7%	0.0%	0.6%	0.0%	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	0.8%	0.0%	0.0%
Legal guardian	44	**5**	6	5	2	3	3	3	3	0	4	1	0	4	0	1	4	0	1	3	1
	1.9%	**1.9%**	2.1%	2.0%	1.1%	2.0%	3.0%	2.7%	2.0%	0.0%	2.4%	2.4%	0.0%	3.6%	0.0%	0.6%	4.8%	0.0%	0.8%	3.6%	1.5%
Someone else	5	**1**	0	0	1	0	0	0	1	0	1	0	0	0	0	1	0	0	0	1	0
	0.2%	**0.4%**	0.0%	0.0%	0.5%	0.0%	0.0%	0.0%	0.7%	0.0%	0.6%	0.0%	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	0.0%	1.2%	0.0%

NA - Not applicable

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 77

X005

In the last 6 months, did you and your child's doctor or other health provider talk about specific things you could do to prevent illness in your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	97	**9**	12	5	4	1	2	3	4	1	6	1	4	1	1	5	5	1	0
Number no experience	264	**32**	27	21	3	17	12	14	18	6	26	9	9	14	5	27	19	10	3
Usable responses	2,109	**239**	268	228	67	117	55	150	89	52	185	62	97	72	32	207	96	90	50
	85.4%	**85.4%**	87.3%	89.8%	90.5%	86.7%	79.7%	89.8%	80.2%	88.1%	85.3%	86.1%	88.2%	82.8%	84.2%	86.6%	80.0%	89.1%	94.3%
Yes	1,532	**168**	190	161	45	87	36	105	63	35	133	40	67	54	19	149	64	65	38
	72.6%	**70.3%**	70.9%	70.6%	67.2%	74.4%	65.5%	70.0%	70.8%	67.3%	71.9%	64.5%	69.1%	75.0%	59.4%	72.0%	66.7%	72.2%	76.0%
No	577	**71**	78	67	22	30	19	45	26	17	52	22	30	18	13	58	32	25	12
	27.4%	**29.7%**	29.1%	29.4%	32.8%	25.6%	34.5%	30.0%	29.2%	32.7%	28.1%	35.5%	30.9%	25.0%	40.6%	28.0%	33.3%	27.8%	24.0%
Significantly different from column:*																			

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 77

X005

In the last 6 months, did you and your child's doctor or other health provider talk about specific things you could do to prevent illness in your child?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	97	**9**	12	5	7	4	3	3	4	1	8	0	0	2	0	8	1	0	5	4	0
Number no experience	264	**32**	27	21	19	13	7	10	17	21	9	2	0	4	0	24	5	3	16	7	9
Usable responses	2,109	**239**	268	228	166	137	90	101	137	40	156	39	8	108	3	136	79	24	105	76	58
	85.4%	**85.4%**	87.3%	89.8%	86.5%	89.0%	90.0%	88.6%	86.7%	64.5%	90.2%	95.1%	100.0%	94.7%	100.0%	81.0%	92.9%	88.9%	83.3%	87.4%	86.6%
Yes	1,532	**168**	190	161	120	98	60	73	98	28	105	33	7	82	3	89	61	18	73	54	41
	72.6%	**70.3%**	70.9%	70.6%	72.3%	71.5%	66.7%	72.3%	71.5%	70.0%	67.3%	84.6%	87.5%	75.9%	100.0%	65.4%	77.2%	75.0%	69.5%	71.1%	70.7%
No	577	**71**	78	67	46	39	30	28	39	12	51	6	1	26	0	47	18	6	32	22	17
	27.4%	**29.7%**	29.1%	29.4%	27.7%	28.5%	33.3%	27.7%	28.5%	30.0%	32.7%	15.4%	12.5%	24.1%	0.0%	34.6%	22.8%	25.0%	30.5%	28.9%	29.3%
Significantly different from column:*											L	K									

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 78

X006

In the last 6 months, did you and your child's doctor or other health provider talk about starting or stopping a prescription medication for your child?

Base: All respondents who visited a doctor or other health provider (Q77)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,109	**239**	268	228	67	117	55	150	89	52	185	62	97	72	32	207	96	90	50
Number missing or multiple answer	30	**6**	1	2	4	1	1	3	3	1	5	0	2	3	0	6	1	4	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,079	**233**	267	226	63	116	54	147	86	51	180	62	95	69	32	201	95	86	49
	98.6%	**97.5%**	99.6%	99.1%	94.0%	99.1%	98.2%	98.0%	96.6%	98.1%	97.3%	100.0%	97.9%	95.8%	100.0%	97.1%	99.0%	95.6%	98.0%
Yes	766	**87**	107	97	18	50	19	54	33	19	68	27	26	32	7	80	29	38	20
	36.8%	**37.3%**	40.1%	42.9%	28.6%	43.1%	35.2%	36.7%	38.4%	37.3%	37.8%	43.5%	27.4%	46.4%	21.9%	39.8%	30.5%	44.2%	40.8%
No	1,313	**146**	160	129	45	66	35	93	53	32	112	35	69	37	25	121	66	48	29
	63.2%	**62.7%**	59.9%	57.1%	71.4%	56.9%	64.8%	63.3%	61.6%	62.7%	62.2%	56.5%	72.6%	53.6%	78.1%	60.2%	69.5%	55.8%	59.2%
Significantly different from column:*												M	LN	M					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 78

X006

In the last 6 months, did you and your child's doctor or other health provider talk about starting or stopping a prescription medication for your child?

Base: All respondents who visited a doctor or other health provider (Q77)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,109	**239**	268	228	166	137	90	101	137	40	156	39	8	108	3	136	79	24	105	76	58
Number missing or multiple answer	30	**6**	1	2	3	3	3	4	2	0	5	0	1	0	0	4	2	0	3	3	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,079	**233**	267	226	163	134	87	97	135	40	151	39	7	108	3	132	77	24	102	73	58
	98.6%	**97.5%**	99.6%	99.1%	98.2%	97.8%	96.7%	96.0%	98.5%	100.0%	96.8%	100.0%	87.5%	100.0%	100.0%	97.1%	97.5%	100.0%	97.1%	96.1%	100.0%
Yes	766	**87**	107	97	78	53	32	34	58	11	51	23	3	50	3	47	28	12	31	33	23
	36.8%	**37.3%**	40.1%	42.9%	47.9%	39.6%	36.8%	35.1%	43.0%	27.5%	33.8%	59.0%	42.9%	46.3%	100.0%	35.6%	36.4%	50.0%	30.4%	45.2%	39.7%
No	1,313	**146**	160	129	85	81	55	63	77	29	100	16	4	58	0	85	49	12	71	40	35
	63.2%	**62.7%**	59.9%	57.1%	52.1%	60.4%	63.2%	64.9%	57.0%	72.5%	66.2%	41.0%	57.1%	53.7%	0.0%	64.4%	63.6%	50.0%	69.6%	54.8%	60.3%
Significantly different from column:*					H			E		L	L	JK							T	S	

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 79

X007

Did you and a doctor or other health provider talk about the reasons you might want your child to take a medicine?

Base: All respondents who visited a doctor or other health provider and whose doctor talked about starting/stopping medication (Q77 and Q78)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	766	**87**	107	97	18	50	19	54	33	19	68	27	26	32	7	80	29	38	20
Number missing or multiple answer	3	**0**	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	763	**87**	107	96	18	50	19	54	33	19	68	27	26	32	7	80	29	38	20
	99.6%	**100.0%**	100.0%	99.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	711	**82**	96	91	17	46	19	50	32	16	66	25	25	31	7	75	27	37	18
	93.2%	**94.3%**	89.7%	94.8%	94.4%	92.0%	100.0%	92.6%	97.0%	84.2%	97.1%	92.6%	96.2%	96.9%	100.0%	93.8%	93.1%	97.4%	90.0%
No	52	**5**	11	5	1	4	0	4	1	3	2	2	1	1	0	5	2	1	2
	6.8%	**5.7%**	10.3%	5.2%	5.6%	8.0%	0.0%	7.4%	3.0%	15.8%	2.9%	7.4%	3.8%	3.1%	0.0%	6.3%	6.9%	2.6%	10.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 79

X007

Did you and a doctor or other health provider talk about the reasons you might want your child to take a medicine?

Base: All respondents who visited a doctor or other health provider and whose doctor talked about starting/stopping medication (Q77 and Q78)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	766	**87**	107	97	78	53	32	34	58	11	51	23	3	50	3	47	28	12	31	33	23
Number missing or multiple answer	3	**0**	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	763	**87**	107	96	78	53	32	34	58	11	51	23	3	50	3	47	28	12	31	33	23
	99.6%	**100.0%**	100.0%	99.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	711	**82**	96	91	73	51	31	32	56	10	47	23	3	47	3	44	27	11	29	30	23
	93.2%	**94.3%**	89.7%	94.8%	93.6%	96.2%	96.9%	94.1%	96.6%	90.9%	92.2%	100.0%	100.0%	94.0%	100.0%	93.6%	96.4%	91.7%	93.5%	90.9%	100.0%
No	52	**5**	11	5	5	2	1	2	2	1	4	0	0	3	0	3	1	1	2	3	0
	6.8%	**5.7%**	10.3%	5.2%	6.4%	3.8%	3.1%	5.9%	3.4%	9.1%	7.8%	0.0%	0.0%	6.0%	0.0%	6.4%	3.6%	8.3%	6.5%	9.1%	0.0%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 80

X008

Did you and a doctor or other health provider talk about the reasons you might not want your child to take a medicine?

Base: All respondents who visited a doctor or other health provider and whose doctor talked about starting/stopping medication (Q77 and Q78)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	766	**87**	107	97	18	50	19	54	33	19	68	27	26	32	7	80	29	38	20
Number missing or multiple answer	2	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	764	**87**	106	97	18	50	19	54	33	19	68	27	26	32	7	80	29	38	20
	99.7%	**100.0%**	99.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	548	**69**	74	68	13	38	18	46	23	15	54	23	16	29	4	65	21	28	20
	71.7%	**79.3%**	69.8%	70.1%	72.2%	76.0%	94.7%	85.2%	69.7%	78.9%	79.4%	85.2%	61.5%	90.6%	57.1%	81.3%	72.4%	73.7%	100.0%
No	216	**18**	32	29	5	12	1	8	10	4	14	4	10	3	3	15	8	10	0
	28.3%	**20.7%**	30.2%	29.9%	27.8%	24.0%	5.3%	14.8%	30.3%	21.1%	20.6%	14.8%	38.5%	9.4%	42.9%	18.8%	27.6%	26.3%	0.0%
Significantly different from column:*													N	M					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 80

X008

Did you and a doctor or other health provider talk about the reasons you might not want your child to take a medicine?

Base: All respondents who visited a doctor or other health provider and whose doctor talked about starting/stopping medication (Q77 and Q78)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	766	**87**	107	97	78	53	32	34	58	11	51	23	3	50	3	47	28	12	31	33	23
Number missing or multiple answer	2	**0**	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	764	**87**	106	97	78	53	32	34	58	11	51	23	3	50	3	47	28	12	31	33	23
	99.7%	**100.0%**	99.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	548	**69**	74	68	62	45	27	29	50	9	38	20	3	37	2	38	21	10	26	26	17
	71.7%	**79.3%**	69.8%	70.1%	79.5%	84.9%	84.4%	85.3%	86.2%	81.8%	74.5%	87.0%	100.0%	74.0%	66.7%	80.9%	75.0%	83.3%	83.9%	78.8%	73.9%
No	216	**18**	32	29	16	8	5	5	8	2	13	3	0	13	1	9	7	2	5	7	6
	28.3%	**20.7%**	30.2%	29.9%	20.5%	15.1%	15.6%	14.7%	13.8%	18.2%	25.5%	13.0%	0.0%	26.0%	33.3%	19.1%	25.0%	16.7%	16.1%	21.2%	26.1%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 81

X009

When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?

Base: All respondents who visited a doctor or other health provider and whose doctor talked about starting/stopping medication (Q77 and Q78)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	766	**87**	107	97	18	50	19	54	33	19	68	27	26	32	7	80	29	38	20
Number missing or multiple answer	9	**1**	1	1	0	0	1	1	0	0	1	0	0	1	0	1	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	757	**86**	106	96	18	50	18	53	33	19	67	27	26	31	7	79	28	38	20
	98.8%	**98.9%**	99.1%	99.0%	100.0%	100.0%	94.7%	98.1%	100.0%	100.0%	98.5%	100.0%	100.0%	96.9%	100.0%	98.8%	96.6%	100.0%	100.0%
Yes	651	**75**	89	83	16	43	16	46	29	16	59	27	18	30	5	70	25	33	17
	86.0%	**87.2%**	84.0%	86.5%	88.9%	86.0%	88.9%	86.8%	87.9%	84.2%	88.1%	100.0%	69.2%	96.8%	71.4%	88.6%	89.3%	86.8%	85.0%
No	106	**11**	17	13	2	7	2	7	4	3	8	0	8	1	2	9	3	5	3
	14.0%	**12.8%**	16.0%	13.5%	11.1%	14.0%	11.1%	13.2%	12.1%	15.8%	11.9%	0.0%	30.8%	3.2%	28.6%	11.4%	10.7%	13.2%	15.0%
Significantly different from column:*																			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 81

X009

When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?

Base: All respondents who visited a doctor or other health provider and whose doctor talked about starting/stopping medication (Q77 and Q78)

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	766	**87**	107	97	78	53	32	34	58	11	51	23	3	50	3	47	28	12	31	33	23
Number missing or multiple answer	9	**1**	1	1	1	1	0	1	1	1	0	0	0	0	0	0	1	0	1	0	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	757	**86**	106	96	77	52	32	33	57	10	51	23	3	50	3	47	27	12	30	33	23
	98.8%	**98.9%**	99.1%	99.0%	98.7%	98.1%	100.0%	97.1%	98.3%	90.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	96.4%	100.0%	96.8%	100.0%	100.0%
Yes	651	**75**	89	83	66	45	27	29	51	8	45	20	2	43	3	45	22	8	29	27	19
	86.0%	**87.2%**	84.0%	86.5%	85.7%	86.5%	84.4%	87.9%	89.5%	80.0%	88.2%	87.0%	66.7%	86.0%	100.0%	95.7%	81.5%	66.7%	96.7%	81.8%	82.6%
No	106	**11**	17	13	11	7	5	4	6	2	6	3	1	7	0	2	5	4	1	6	4
	14.0%	**12.8%**	16.0%	13.5%	14.3%	13.5%	15.6%	12.1%	10.5%	20.0%	11.8%	13.0%	33.3%	14.0%	0.0%	4.3%	18.5%	33.3%	3.3%	18.2%	17.4%
Significantly different from column:*																					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 82

X001

Do you feel that the medical care your child received in the last 6 months has improved your child's health?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	139	**12**	18	15	5	4	1	5	5	2	8	1	4	4	0	9	8	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,331	**268**	289	239	69	131	68	162	106	57	209	71	106	83	38	230	112	100	53
	94.4%	**95.7%**	94.1%	94.1%	93.2%	97.0%	98.6%	97.0%	95.5%	96.6%	96.3%	98.6%	96.4%	95.4%	100.0%	96.2%	93.3%	99.0%	100.0%
Yes	1,956	**229**	227	212	60	109	60	145	84	51	177	64	88	70	27	202	95	85	49
	83.9%	**85.4%**	78.5%	88.7%	87.0%	83.2%	88.2%	89.5%	79.2%	89.5%	84.7%	90.1%	83.0%	84.3%	71.1%	87.8%	84.8%	85.0%	92.5%
No	375	**39**	62	27	9	22	8	17	22	6	32	7	18	13	11	28	17	15	4
	16.1%	**14.6%**	21.5%	11.3%	13.0%	16.8%	11.8%	10.5%	20.8%	10.5%	15.3%	9.9%	17.0%	15.7%	28.9%	12.2%	15.2%	15.0%	7.5%
Significantly different from column:*		**C**						I	H						P	O			

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 82

X001

Do you feel that the medical care your child received in the last 6 months has improved your child's health?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	139	**12**	18	15	7	7	5	6	5	4	8	0	1	1	0	9	3	0	8	3	1
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,331	**268**	289	239	185	147	95	108	153	58	165	41	7	113	3	159	82	27	118	84	66
	94.4%	**95.7%**	94.1%	94.1%	96.4%	95.5%	95.0%	94.7%	96.8%	93.5%	95.4%	100.0%	87.5%	99.1%	100.0%	94.6%	96.5%	100.0%	93.7%	96.6%	98.5%
Yes	1,956	**229**	227	212	163	125	80	94	133	45	143	38	7	96	3	144	68	17	108	74	47
	83.9%	**85.4%**	78.5%	88.7%	88.1%	85.0%	84.2%	87.0%	86.9%	77.6%	86.7%	92.7%	100.0%	85.0%	100.0%	90.6%	82.9%	63.0%	91.5%	88.1%	71.2%
No	375	**39**	62	27	22	22	15	14	20	13	22	3	0	17	0	15	14	10	10	10	19
	16.1%	**14.6%**	21.5%	11.3%	11.9%	15.0%	15.8%	13.0%	13.1%	22.4%	13.3%	7.3%	0.0%	15.0%	0.0%	9.4%	17.1%	37.0%	8.5%	11.9%	28.8%
Significantly different from column:*		**C**								L		J					R	Q	U	U	ST

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 83

X002

In the last 6 months, how many times have you changed your child's personal doctor or nurse?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	112	**9**	10	7	4	2	1	3	4	1	6	1	2	3	0	6	5	1	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,358	**271**	297	247	70	133	68	164	107	58	211	71	108	84	38	233	115	100	53
	95.5%	**96.8%**	96.7%	97.2%	94.6%	98.5%	98.6%	98.2%	96.4%	98.3%	97.2%	98.6%	98.2%	96.6%	100.0%	97.5%	95.8%	99.0%	100.0%
1 time	181	**28**	12	15	6	19	3	17	11	5	23	3	12	11	4	24	13	12	3
	7.7%	**10.3%**	4.0%	6.1%	8.6%	14.3%	4.4%	10.4%	10.3%	8.6%	10.9%	4.2%	11.1%	13.1%	10.5%	10.3%	11.3%	12.0%	5.7%
2 times	25	**4**	2	1	1	1	2	1	3	1	2	0	1	3	1	3	1	0	3
	1.1%	**1.5%**	0.7%	0.4%	1.4%	0.8%	2.9%	0.6%	2.8%	1.7%	0.9%	0.0%	0.9%	3.6%	2.6%	1.3%	0.9%	0.0%	5.7%
3 or more times	19	**1**	0	2	0	1	0	1	0	1	0	0	0	1	0	1	0	0	1
	0.8%	**0.4%**	0.0%	0.8%	0.0%	0.8%	0.0%	0.6%	0.0%	1.7%	0.0%	0.0%	0.0%	1.2%	0.0%	0.4%	0.0%	0.0%	1.9%
I have not changed my child’s personal doctor or nurse in the last 6 months	2,133	**238**	283	229	63	112	63	145	93	51	186	68	95	69	33	205	101	88	46
	90.5%	**87.8%**	95.3%	92.7%	90.0%	84.2%	92.6%	88.4%	86.9%	87.9%	88.2%	95.8%	88.0%	82.1%	86.8%	88.0%	87.8%	88.0%	86.8%
Significantly different from column:*		**C**										N		L					

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 83

X002

In the last 6 months, how many times have you changed your child's personal doctor or nurse?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	112	**9**	10	7	6	5	3	5	5	2	7	0	1	1	0	7	2	0	6	3	0
Number no experience	NA	**NA**	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Usable responses	2,358	**271**	297	247	186	149	97	109	153	60	166	41	7	113	3	161	83	27	120	84	67
	95.5%	**96.8%**	96.7%	97.2%	96.9%	96.8%	97.0%	95.6%	96.8%	96.8%	96.0%	100.0%	87.5%	99.1%	100.0%	95.8%	97.6%	100.0%	95.2%	96.6%	100.0%
1 time	181	**28**	12	15	17	15	14	12	15	6	17	5	1	13	0	13	10	5	8	6	14
	7.7%	**10.3%**	4.0%	6.1%	9.1%	10.1%	14.4%	11.0%	9.8%	10.0%	10.2%	12.2%	14.3%	11.5%	0.0%	8.1%	12.0%	18.5%	6.7%	7.1%	20.9%
2 times	25	**4**	2	1	2	3	1	2	4	1	2	0	1	1	0	1	2	1	1	0	3
	1.1%	**1.5%**	0.7%	0.4%	1.1%	2.0%	1.0%	1.8%	2.6%	1.7%	1.2%	0.0%	14.3%	0.9%	0.0%	0.6%	2.4%	3.7%	0.8%	0.0%	4.5%
3 or more times	19	**1**	0	2	1	1	0	0	1	0	0	1	0	1	0	1	0	0	1	0	0
	0.8%	**0.4%**	0.0%	0.8%	0.5%	0.7%	0.0%	0.0%	0.7%	0.0%	0.0%	2.4%	0.0%	0.9%	0.0%	0.6%	0.0%	0.0%	0.8%	0.0%	0.0%
I have not changed my child's personal	2,133	**238**	283	229	166	130	82	95	133	53	147	35	5	98	3	146	71	21	110	78	50
doctor or nurse in the last 6 months	90.5%	**87.8%**	95.3%	92.7%	89.2%	87.2%	84.5%	87.2%	86.9%	88.3%	88.6%	85.4%	71.4%	86.7%	100.0%	90.7%	85.5%	77.8%	91.7%	92.9%	74.6%
Significantly different from column:*		**C**																	U	U	ST

NA - Not applicable

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 84

X003

In the last 6 months, when you and your child had to travel to see your child's personal doctor or nurse in person, about how long did it take, on average, to get to your child's personal doctor or nurse's office?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	127	**12**	13	8	4	4	2	4	6	2	8	1	3	4	0	9	7	2	0
Number no experience	274	**33**	27	9	8	14	11	20	13	8	25	7	14	12	7	26	19	9	5
Usable responses	2,069	**235**	267	237	62	117	56	143	92	49	184	64	93	71	31	204	94	90	48
	83.8%	**83.9%**	87.0%	93.3%	83.8%	86.7%	81.2%	85.6%	82.9%	83.1%	84.8%	88.9%	84.5%	81.6%	81.6%	85.4%	78.3%	89.1%	90.6%
More than 1 hour	90	**18**	6	14	2	10	6	10	8	6	11	5	4	9	4	14	11	2	4
	4.3%	**7.7%**	2.2%	5.9%	3.2%	8.5%	10.7%	7.0%	8.7%	12.2%	6.0%	7.8%	4.3%	12.7%	12.9%	6.9%	11.7%	2.2%	8.3%
Between 30 minutes and 1 hour	533	**53**	60	63	11	28	14	33	20	3	50	8	29	15	9	44	21	20	10
	25.8%	**22.6%**	22.5%	26.6%	17.7%	23.9%	25.0%	23.1%	21.7%	6.1%	27.2%	12.5%	31.2%	21.1%	29.0%	21.6%	22.3%	22.2%	20.8%
Less than 30 minutes	1,446	**164**	201	160	49	79	36	100	64	40	123	51	60	47	18	146	62	68	34
	69.9%	**69.8%**	75.3%	67.5%	79.0%	67.5%	64.3%	69.9%	69.6%	81.6%	66.8%	79.7%	64.5%	66.2%	58.1%	71.6%	66.0%	75.6%	70.8%
Significantly different from column:*										K	J	M	L						

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 84

X003

In the last 6 months, when you and your child had to travel to see your child's personal doctor or nurse in person, about how long did it take, on average, to get to your child's personal doctor or nurse's office?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	127	**12**	13	8	9	6	5	7	7	4	7	1	1	3	0	8	4	0	6	4	2
Number no experience	274	**33**	27	9	20	14	13	18	20	17	12	3	1	9	0	19	11	3	17	6	10
Usable responses	2,069	**235**	267	237	163	134	82	89	131	41	154	37	6	102	3	141	70	24	103	77	55
	83.8%	**83.9%**	87.0%	93.3%	84.9%	87.0%	82.0%	78.1%	82.9%	66.1%	89.0%	90.2%	75.0%	89.5%	100.0%	83.9%	82.4%	88.9%	81.7%	88.5%	82.1%
More than 1 hour	90	**18**	6	14	12	10	9	6	13	3	10	5	0	9	2	12	3	3	8	3	7
	4.3%	**7.7%**	2.2%	5.9%	7.4%	7.5%	11.0%	6.7%	9.9%	7.3%	6.5%	13.5%	0.0%	8.8%	66.7%	8.5%	4.3%	12.5%	7.8%	3.9%	12.7%
Between 30 minutes and 1 hour	533	**53**	60	63	38	34	20	22	30	13	32	7	1	33	0	30	17	6	22	13	18
	25.8%	**22.6%**	22.5%	26.6%	23.3%	25.4%	24.4%	24.7%	22.9%	31.7%	20.8%	18.9%	16.7%	32.4%	0.0%	21.3%	24.3%	25.0%	21.4%	16.9%	32.7%
Less than 30 minutes	1,446	**164**	201	160	113	90	53	61	88	25	112	25	5	60	1	99	50	15	73	61	30
	69.9%	**69.8%**	75.3%	67.5%	69.3%	67.2%	64.6%	68.5%	67.2%	61.0%	72.7%	67.6%	83.3%	58.8%	33.3%	70.2%	71.4%	62.5%	70.9%	79.2%	54.5%
Significantly different from column:*																			U	U	ST

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 85

X004

For health care, when you and your child travel to see your child's personal doctor or nurse in person, how far do you and your child have to travel to visit your child's personal doctor or nurse?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	138	**14**	16	10	5	5	2	6	6	2	10	1	3	6	0	11	7	3	0
Number no experience	149	**15**	11	16	4	6	5	10	5	4	11	4	5	6	3	12	10	2	3
Usable responses	2,183	**251**	280	228	65	124	62	151	100	53	196	67	102	75	35	216	103	96	50
	88.4%	**89.6%**	91.2%	89.8%	87.8%	91.9%	89.9%	90.4%	90.1%	89.8%	90.3%	93.1%	92.7%	86.2%	92.1%	90.4%	85.8%	95.0%	94.3%
More than 10 miles	625	**70**	61	56	17	33	20	42	28	16	53	20	26	22	11	59	32	26	10
	28.6%	**27.9%**	21.8%	24.6%	26.2%	26.6%	32.3%	27.8%	28.0%	30.2%	27.0%	29.9%	25.5%	29.3%	31.4%	27.3%	31.1%	27.1%	20.0%
10 miles or less	1,558	**181**	219	172	48	91	42	109	72	37	143	47	76	53	24	157	71	70	40
	71.4%	**72.1%**	78.2%	75.4%	73.8%	73.4%	67.7%	72.2%	72.0%	69.8%	73.0%	70.1%	74.5%	70.7%	68.6%	72.7%	68.9%	72.9%	80.0%
Significantly different from column:*																			

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 85

X004

For health care, when you and your child travel to see your child's personal doctor or nurse in person, how far do you and your child have to travel to visit your child's personal doctor or nurse?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	Child's Health Care Visits in Last 6 Mos. (Q7) 1 to 4	Child's Health Care Visits in Last 6 Mos. (Q7) 5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	Child's Specialist Visits in Last 6 Mos. (Q42) 1 to 4	Child's Specialist Visits in Last 6 Mos. (Q42) 5 or more	Child's Health Status (Q53) Excellent or Very Good	Child's Health Status (Q53) Good	Child's Health Status (Q53) Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Child's Mental Health Status (Q54) Good	Child's Mental Health Status (Q54) Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	138	**14**	16	10	9	6	4	7	8	5	7	2	2	4	0	10	4	0	9	3	2
Number no experience	149	**15**	11	16	11	7	5	6	9	6	6	3	1	3	0	7	7	1	6	6	3
Usable responses	2,183	**251**	280	228	172	141	91	101	141	51	160	36	5	107	3	151	74	26	111	78	62
	88.4%	**89.6%**	91.2%	89.8%	89.6%	91.6%	91.0%	88.6%	89.2%	82.3%	92.5%	87.8%	62.5%	93.9%	100.0%	89.9%	87.1%	96.3%	88.1%	89.7%	92.5%
More than 10 miles	625	**70**	61	56	53	44	32	32	44	17	37	16	1	43	2	36	22	12	31	16	23
	28.6%	**27.9%**	21.8%	24.6%	30.8%	31.2%	35.2%	31.7%	31.2%	33.3%	23.1%	44.4%	20.0%	40.2%	66.7%	23.8%	29.7%	46.2%	27.9%	20.5%	37.1%
10 miles or less	1,558	**181**	219	172	119	97	59	69	97	34	123	20	4	64	1	115	52	14	80	62	39
	71.4%	**72.1%**	78.2%	75.4%	69.2%	68.8%	64.8%	68.3%	68.8%	66.7%	76.9%	55.6%	80.0%	59.8%	33.3%	76.2%	70.3%	53.8%	72.1%	79.5%	62.9%
Significantly different from column:*											L	K				R		P		U	T

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 86

X010

In the last 6 months, how often was it easy to get phone or video appointments for your child with a health provider?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	130	**14**	16	8	4	4	4	5	7	2	10	1	3	5	0	11	7	2	1
Number no experience	790	**84**	96	94	28	32	24	50	34	20	63	22	37	24	11	73	37	30	15
Usable responses	1,550	**182**	195	152	42	99	41	112	70	37	144	49	70	58	27	155	76	69	37
	62.8%	**65.0%**	63.5%	59.8%	56.8%	73.3%	59.4%	67.1%	63.1%	62.7%	66.4%	68.1%	63.6%	66.7%	71.1%	64.9%	63.3%	68.3%	69.8%
Never	105	**19**	15	11	6	8	5	12	7	4	14	6	7	6	5	14	11	4	4
	6.8%	**10.4%**	7.7%	7.2%	14.3%	8.1%	12.2%	10.7%	10.0%	10.8%	9.7%	12.2%	10.0%	10.3%	18.5%	9.0%	14.5%	5.8%	10.8%
Sometimes	234	**36**	26	24	8	23	5	21	15	10	26	10	10	14	7	29	14	14	8
	15.1%	**19.8%**	13.3%	15.8%	19.0%	23.2%	12.2%	18.8%	21.4%	27.0%	18.1%	20.4%	14.3%	24.1%	25.9%	18.7%	18.4%	20.3%	21.6%
Usually	339	**31**	40	30	8	13	10	17	14	4	27	4	15	12	7	24	13	13	5
	21.9%	**17.0%**	20.5%	19.7%	19.0%	13.1%	24.4%	15.2%	20.0%	10.8%	18.8%	8.2%	21.4%	20.7%	25.9%	15.5%	17.1%	18.8%	13.5%
Always	872	**96**	114	87	20	55	21	62	34	19	77	29	38	26	8	88	38	38	20
	56.3%	**52.7%**	58.5%	57.2%	47.6%	55.6%	51.2%	55.4%	48.6%	51.4%	53.5%	59.2%	54.3%	44.8%	29.6%	56.8%	50.0%	55.1%	54.1%
Significantly different from column:*															P	O			
Usually or Always	1,211	**127**	154	117	28	68	31	79	48	23	104	33	53	38	15	112	51	51	25
	78.1%	**69.8%**	79.0%	77.0%	66.7%	68.7%	75.6%	70.5%	68.6%	62.2%	72.2%	67.3%	75.7%	65.5%	55.6%	72.3%	67.1%	73.9%	67.6%
Significantly different from column:*		**AC**																	

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 86

X010

In the last 6 months, how often was it easy to get phone or video appointments for your child with a health provider?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	130	**14**	16	8	11	6	5	6	8	3	10	1	1	3	0	9	5	0	8	4	2
Number no experience	790	**84**	96	94	53	53	32	36	43	21	51	10	2	34	0	57	18	9	38	30	16
Usable responses	1,550	**182**	195	152	128	95	63	72	107	38	112	30	5	77	3	102	62	18	80	53	49
	62.8%	**65.0%**	63.5%	59.8%	66.7%	61.7%	63.0%	63.2%	67.7%	61.3%	64.7%	73.2%	62.5%	67.5%	100.0%	60.7%	72.9%	66.7%	63.5%	60.9%	73.1%
Never	105	**19**	15	11	7	9	9	11	12	9	10	0	1	2	0	8	8	3	7	5	7
	6.8%	**10.4%**	7.7%	7.2%	5.5%	9.5%	14.3%	15.3%	11.2%	23.7%	8.9%	0.0%	20.0%	2.6%	0.0%	7.8%	12.9%	16.7%	8.8%	9.4%	14.3%
Sometimes	234	**36**	26	24	24	18	10	14	22	9	21	5	1	20	1	21	13	2	18	8	10
	15.1%	**19.8%**	13.3%	15.8%	18.8%	18.9%	15.9%	19.4%	20.6%	23.7%	18.8%	16.7%	20.0%	26.0%	33.3%	20.6%	21.0%	11.1%	22.5%	15.1%	20.4%
Usually	339	**31**	40	30	27	16	15	10	19	7	19	5	1	16	0	11	13	7	8	14	9
	21.9%	**17.0%**	20.5%	19.7%	21.1%	16.8%	23.8%	13.9%	17.8%	18.4%	17.0%	16.7%	20.0%	20.8%	0.0%	10.8%	21.0%	38.9%	10.0%	26.4%	18.4%
Always	872	**96**	114	87	70	52	29	37	54	13	62	20	2	39	2	62	28	6	47	26	23
	56.3%	**52.7%**	58.5%	57.2%	54.7%	54.7%	46.0%	51.4%	50.5%	34.2%	55.4%	66.7%	40.0%	50.6%	66.7%	60.8%	45.2%	33.3%	58.8%	49.1%	46.9%
Significantly different from column:*										KL	J	J				R		P			
Usually or Always	1,211	**127**	154	117	97	68	44	47	73	20	81	25	3	55	2	73	41	13	55	40	32
	78.1%	**69.8%**	79.0%	77.0%	75.8%	71.6%	69.8%	65.3%	68.2%	52.6%	72.3%	83.3%	60.0%	71.4%	66.7%	71.6%	66.1%	72.2%	68.8%	75.5%	65.3%
Significantly different from column:*		**AC**								KL	J	J									

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 87

X011

In the last 6 months, how often was it easy to get the care your child needed by phone or video?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Child's Age (Q69)			Child's Gender (Q70)		Child's Ethnicity (Q71)		Child's Race (Q72)			Respondent's Gender (Q74)		Respondent's Education (Q75)		
					0 to 5	6 to 13	14 to 18	Male	Female	Hispanic	Non-Hispanic	White	African American	Other	Male	Female	HS grad or less	Some college	College grad or more
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Number in sample	2,470	**280**	307	254	74	135	69	167	111	59	217	72	110	87	38	239	120	101	53
Number missing or multiple answer	129	**11**	14	9	4	3	2	4	5	1	8	1	3	3	0	8	6	2	0
Number no experience	865	**104**	109	94	32	45	27	61	43	19	83	28	46	28	14	90	41	36	24
Usable responses	1,476	**165**	184	151	38	87	40	102	63	39	126	43	61	56	24	141	73	63	29
	59.8%	**58.9%**	59.9%	59.4%	51.4%	64.4%	58.0%	61.1%	56.8%	66.1%	58.1%	59.7%	55.5%	64.4%	63.2%	59.0%	60.8%	62.4%	54.7%
Never	127	**14**	20	13	4	8	2	9	5	4	10	3	7	4	6	8	9	4	1
	8.6%	**8.5%**	10.9%	8.6%	10.5%	9.2%	5.0%	8.8%	7.9%	10.3%	7.9%	7.0%	11.5%	7.1%	25.0%	5.7%	12.3%	6.3%	3.4%
Sometimes	191	**26**	20	19	4	15	7	18	8	7	19	7	6	13	5	21	10	9	7
	12.9%	**15.8%**	10.9%	12.6%	10.5%	17.2%	17.5%	17.6%	12.7%	17.9%	15.1%	16.3%	9.8%	23.2%	20.8%	14.9%	13.7%	14.3%	24.1%
Usually	331	**44**	37	34	11	19	14	22	22	9	35	10	16	15	9	35	23	15	6
	22.4%	**26.7%**	20.1%	22.5%	28.9%	21.8%	35.0%	21.6%	34.9%	23.1%	27.8%	23.3%	26.2%	26.8%	37.5%	24.8%	31.5%	23.8%	20.7%
Always	827	**81**	107	85	19	45	17	53	28	19	62	23	32	24	4	77	31	35	15
	56.0%	**49.1%**	58.2%	56.3%	50.0%	51.7%	42.5%	52.0%	44.4%	48.7%	49.2%	53.5%	52.5%	42.9%	16.7%	54.6%	42.5%	55.6%	51.7%
Significantly different from column:*															P	O			
Usually or Always	1,158	**125**	144	119	30	64	31	75	50	28	97	33	48	39	13	112	54	50	21
	78.5%	**75.8%**	78.3%	78.8%	78.9%	73.6%	77.5%	73.5%	79.4%	71.8%	77.0%	76.7%	78.7%	69.6%	54.2%	79.4%	74.0%	79.4%	72.4%
Significantly different from column:*															P	O			

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

MedStar Family Choice - Chronic Population

5157000

CAHPS® 5.1H Child Medicaid with CCC Measures Member Satisfaction Survey for Measurement Year 2025 (MY 2025) - Fielded February to May 2026

Question 87

X011

In the last 6 months, how often was it easy to get the care your child needed by phone or video?

Base: All respondents

	2026 HealthChoice Aggregate	**2026**	2025	2024	Type of Chronic Condition (Q55) Takes Prescription Medicine	Type of Chronic Condition (Q58) More Medical Care Than Usual	Type of Chronic Condition (Q61) Limited/Prevented From Doing Usual Things	Type of Chronic Condition (Q64) Gets Special Therapy	Type of Chronic Condition (Q67) Gets Treatment or Counseling	Child's Health Care Visits in Last 6 Mos. (Q7) None	1 to 4	5 or more	Child's Specialist Visits in Last 6 Mos. (Q42) None	1 to 4	5 or more	Child's Health Status (Q53) Excellent or Very Good	Good	Fair or Poor	Child's Mental Health Status (Q54) Excellent or Very Good	Good	Fair or Poor
	A	**B**	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
Number in sample	2,470	**280**	307	254	192	154	100	114	158	62	173	41	8	114	3	168	85	27	126	87	67
Number missing or multiple answer	129	**11**	14	9	8	6	4	6	7	3	7	1	1	2	0	8	3	0	6	3	2
Number no experience	865	**104**	109	94	67	57	35	43	51	32	60	10	2	41	0	70	26	8	53	33	18
Usable responses	1,476	**165**	184	151	117	91	61	65	100	27	106	30	5	71	3	90	56	19	67	51	47
	59.8%	**58.9%**	59.9%	59.4%	60.9%	59.1%	61.0%	57.0%	63.3%	43.5%	61.3%	73.2%	62.5%	62.3%	100.0%	53.6%	65.9%	70.4%	53.2%	58.6%	70.1%
Never	127	**14**	20	13	7	6	5	7	9	3	8	3	1	5	0	6	5	3	5	5	4
	8.6%	**8.5%**	10.9%	8.6%	6.0%	6.6%	8.2%	10.8%	9.0%	11.1%	7.5%	10.0%	20.0%	7.0%	0.0%	6.7%	8.9%	15.8%	7.5%	9.8%	8.5%
Sometimes	191	**26**	20	19	18	14	11	10	16	6	18	2	1	13	1	15	7	4	13	5	8
	12.9%	**15.8%**	10.9%	12.6%	15.4%	15.4%	18.0%	15.4%	16.0%	22.2%	17.0%	6.7%	20.0%	18.3%	33.3%	16.7%	12.5%	21.1%	19.4%	9.8%	17.0%
Usually	331	**44**	37	34	36	25	18	15	29	7	28	8	1	24	0	20	17	7	14	15	15
	22.4%	**26.7%**	20.1%	22.5%	30.8%	27.5%	29.5%	23.1%	29.0%	25.9%	26.4%	26.7%	20.0%	33.8%	0.0%	22.2%	30.4%	36.8%	20.9%	29.4%	31.9%
Always	827	**81**	107	85	56	46	27	33	46	11	52	17	2	29	2	49	27	5	35	26	20
	56.0%	**49.1%**	58.2%	56.3%	47.9%	50.5%	44.3%	50.8%	46.0%	40.7%	49.1%	56.7%	40.0%	40.8%	66.7%	54.4%	48.2%	26.3%	52.2%	51.0%	42.6%
Significantly different from column:*																R		P			
Usually or Always	1,158	**125**	144	119	92	71	45	48	75	18	80	25	3	53	2	69	44	12	49	41	35
	78.5%	**75.8%**	78.3%	78.8%	78.6%	78.0%	73.8%	73.8%	75.0%	66.7%	75.5%	83.3%	60.0%	74.6%	66.7%	76.7%	78.6%	63.2%	73.1%	80.4%	74.5%
Significantly different from column:*																					

*A letter in a cell means the percentage in the cell immediately above is significantly different from the percentage in the column headed by that letter (in that same row). The significance test was conducted at the 95% confidence level.

APPENDIX D. SURVEY MATERIALS

MedStar Family Choice

Survey Instructions

Answer each question by marking the box to the left of your answer.

You are sometimes told to skip over some questions in this survey. When this happens you will see an arrow with a note that tells you what question to answer next, like this:

☑ 1 Yes → ***If Yes, Go to Question 1***
☐ 2 No

Personally identifiable information will not be made public and will only be released in accordance with federal laws and regulations.

You may choose to answer this survey or not. If you choose not to, this will not affect the benefits your child receives. You may notice a number on the cover of this survey. This number is ONLY used to let us know if you returned your survey so we don't have to send you reminders.

If you want to know more about this study, please call 1-800-874-5561.

Please answer the questions for the child listed on the envelope. Please do not answer for any other children.

1. Our records show that your child is now in MedStar Family Choice. Is that right?

   ☐ 1 Yes → ***If Yes, Go to Question 3***
   ☐ 2 No

2. What is the name of your child's health plan? ***(Please print)***

   _____

Your Child's Health Care in the Last 6 Months

These questions ask about your child's health care from a clinic, emergency room, or doctor's office. This includes care your child got in person, by phone, or by video. Do not include care your child got when he or she stayed overnight in a hospital. Do not include the times your child went for dental care visits.

3. In the last 6 months, did your child have an illness, injury, or condition that needed care right away?

   ☐ 1 Yes
   ☐ 2 No → ***If No, Go to Question 5***

4. In the last 6 months, when your child needed care right away, how often did your child get care as soon as he or she needed?

   ☐ 1 Never
   ☐ 2 Sometimes
   ☐ 3 Usually
   ☐ 4 Always

5. In the last 6 months, did you make any in person, phone, or video appointments for a check-up or routine care for your child?

   ☐ 1 Yes
   ☐ 2 No → ***If No, Go to Question 7***

6. In the last 6 months, how often did you get an appointment for a check-up or routine care for your child as soon as your child needed?

   ☐ 1 Never
   ☐ 2 Sometimes
   ☐ 3 Usually
   ☐ 4 Always

Please continue inside →

7. In the last 6 months, not counting the times your child went to an emergency room, how many times did he or she get health care in person, by phone, or by video?

- ☐ 0 None → ***If None, Go to Question 11***
- ☐ 1 1 time
- ☐ 2 2
- ☐ 3 3
- ☐ 4 4
- ☐ 5 5 to 9
- ☐ 6 10 or more times

8. In the last 6 months, how often did you have your questions answered by your child's doctors or other health providers?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

9. Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?

0	1	2	3	4	5	6	7	8	9	10
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

Worst health care possible — Best health care possible

10. In the last 6 months, how often was it easy to get the care, tests, or treatment your child needed?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

11. Is your child now enrolled in any kind of school or daycare?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 14***

12. In the last 6 months, did you need your child's doctors or other health providers to contact a school or daycare center about your child's health or health care?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 14***

13. In the last 6 months, did you get the help you needed from your child's doctors or other health providers in contacting your child's school or daycare?

- ☐ 1 Yes
- ☐ 2 No

Specialized Services

14. Special medical equipment or devices include a walker, wheelchair, nebulizer, feeding tubes, or oxygen equipment. In the last 6 months, did you get or try to get any special medical equipment or devices for your child?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 17***

15. In the last 6 months, how often was it easy to get special medical equipment or devices for your child?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

16. Did anyone from your child's health plan, doctor's office, or clinic help you get special medical equipment or devices for your child?

- ☐ 1 Yes
- ☐ 2 No

17. In the last 6 months, did you get or try to get special therapy such as physical, occupational, or speech therapy for your child?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 20***

18. In the last 6 months, how often was it easy to get this therapy for your child?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

19. Did anyone from your child's health plan, doctor's office, or clinic help you get this therapy for your child?

- ☐ 1 Yes
- ☐ 2 No

20. In the last 6 months, did you get or try to get treatment or counseling for your child for an emotional, developmental, or behavioral problem?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 23***

21. In the last 6 months, how often was it easy to get this treatment or counseling for your child?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

22. Did anyone from your child's health plan, doctor's office, or clinic help you get this treatment or counseling for your child?

- ☐ 1 Yes
- ☐ 2 No

23. In the last 6 months, did your child get care from more than one kind of health care provider or use more than one kind of health care service?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 25***

24. In the last 6 months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?

- ☐ 1 Yes
- ☐ 2 No

Your Child's Personal Doctor

25. A personal doctor is the one your child would talk to if he or she needs a check-up, has a health problem or gets sick or hurt. Does your child have a personal doctor?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 40***

26. In the last 6 months, how many times did your child have an in person, phone, or video visit with his or her personal doctor?

- ☐ 0 None → ***If None, Go to Question 36***
- ☐ 1 1 time
- ☐ 2 2
- ☐ 3 3
- ☐ 4 4
- ☐ 5 5 to 9
- ☐ 6 10 or more times

27. In the last 6 months, how often did your child's personal doctor explain things about your child's health in a way that was easy to understand?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

28. In the last 6 months, how often did your child's personal doctor listen carefully to you?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

29. In the last 6 months, how often did your child's personal doctor show respect for what you had to say?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

30. Is <u>your child</u> able to talk with doctors about his or her health care?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 32***

31. In the last 6 months, how often did your child's personal doctor explain things in a way that was easy for <u>your child</u> to understand?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

Please continue on next page →

32. In the last 6 months, how often did your child's personal doctor spend enough time with your child?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

33. In the last 6 months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?

- ☐ 1 Yes
- ☐ 2 No

34. In the last 6 months, did your child get care from a doctor or other health provider besides his or her personal doctor?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 36***

35. In the last 6 months, how often did your child's personal doctor seem informed and up-to-date about the care your child got from these doctors or other health providers?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

36. Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?

0	1	2	3	4	5	6	7	8	9	10
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

Worst personal doctor possible — Best personal doctor possible

37. Does your child have any medical, behavioral, or other health conditions that have lasted for more than 3 months?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 40***

38. Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?

- ☐ 1 Yes
- ☐ 2 No

39. Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your family's day-to-day life?

- ☐ 1 Yes
- ☐ 2 No

Getting Health Care From Specialists

When you answer the next questions, include the care your child got in person, by phone, or by video. Do not include dental visits or care your child got when he or she stayed overnight in a hospital.

40. Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 6 months, did you make any appointments for your child with a specialist?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 44***

41. In the last 6 months, how often did you get appointments for your child with a specialist as soon as he or she needed?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

42. How many specialists has your child talked to in the last 6 months?

- ☐ 0 None → ***If None, Go to Question 44***
- ☐ 1 1 specialist
- ☐ 2 2
- ☐ 3 3
- ☐ 4 4
- ☐ 5 5 or more specialists

43. We want to know your rating of the specialist your child talked to most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

0	1	2	3	4	5	6	7	8	9	10
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

Worst specialist possible — Best specialist possible

Your Child's Health Plan

The next questions ask about your experience with your child's health plan.

44. In the last 6 months, did you get information or help from customer service at your child's health plan?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 47***

45. In the last 6 months, how often did customer service at your child's health plan give you the information or help you needed?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

46. In the last 6 months, how often did customer service staff at your child's health plan treat you with courtesy and respect?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

47. In the last 6 months, did your child's health plan give you any forms to fill out?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 49***

48. In the last 6 months, how often were the forms from your child's health plan easy to fill out?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

49. Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?

0	1	2	3	4	5	6	7	8	9	10
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

Worst health plan possible — Best health plan possible

Prescription Medicines

50. In the last 6 months, did you get or refill any prescription medicines for your child?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 53***

51. In the last 6 months, how often was it easy to get prescription medicines for your child through his or her health plan?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always

52. Did anyone from your child's health plan, doctor's office, or clinic help you get your child's prescription medicines?

- ☐ 1 Yes
- ☐ 2 No

About Your Child and You

53. In general, how would you rate your child's overall health?

- ☐ 1 Excellent
- ☐ 2 Very good
- ☐ 3 Good
- ☐ 4 Fair
- ☐ 5 Poor

54. In general, how would you rate your child's overall mental or emotional health?

- ☐ 1 Excellent
- ☐ 2 Very good
- ☐ 3 Good
- ☐ 4 Fair
- ☐ 5 Poor

55. Does your child currently need or use medicine prescribed by a doctor (other than vitamins)?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 58***

Please continue on next page →

56. Is this because of any medical, behavioral, or other health condition?

☐ 1 Yes
☐ 2 No → ***If No, Go to Question 58***

57. Is this a condition that has lasted or is expected to last for at least 12 months?

☐ 1 Yes
☐ 2 No

58. Does your child need or use more medical care, more mental health services, or more educational services than is usual for most children of the same age?

☐ 1 Yes
☐ 2 No → ***If No, Go to Question 61***

59. Is this because of any medical, behavioral, or other health condition?

☐ 1 Yes
☐ 2 No → ***If No, Go to Question 61***

60. Is this a condition that has lasted or is expected to last for at least 12 months?

☐ 1 Yes
☐ 2 No

61. Is your child limited or prevented in any way in his or her ability to do the things most children of the same age can do?

☐ 1 Yes
☐ 2 No → ***If No, Go to Question 64***

62. Is this because of any medical, behavioral, or other health condition?

☐ 1 Yes
☐ 2 No → ***If No, Go to Question 64***

63. Is this a condition that has lasted or is expected to last for at least 12 months?

☐ 1 Yes
☐ 2 No

64. Does your child need or get special therapy such as physical, occupational, or speech therapy?

☐ 1 Yes
☐ 2 No → ***If No, Go to Question 67***

65. Is this because of any medical, behavioral, or other health condition?

☐ 1 Yes
☐ 2 No → ***If No, Go to Question 67***

66. Is this a condition that has lasted or is expected to last for at least 12 months?

☐ 1 Yes
☐ 2 No

67. Does your child have any kind of emotional, developmental, or behavioral problem for which he or she needs or gets treatment or counseling?

☐ 1 Yes
☐ 2 No → ***If No, Go to Question 69***

68. Has this problem lasted or is it expected to last for at least 12 months?

☐ 1 Yes
☐ 2 No

69. What is <u>your child's</u> age?

☐ 00 Less than 1 year old

_____ YEARS OLD *(write in)*

70. Is your child male or female?

☐ 1 Male
☐ 2 Female

71. Is your child of Hispanic or Latino origin or descent?

☐ 1 Yes, Hispanic or Latino
☐ 2 No, not Hispanic or Latino

72. What is your child's race? Mark one or more.

☐ a White
☐ b Black or African American
☐ c Asian
☐ d Native Hawaiian or other Pacific Islander
☐ e American Indian or Alaska Native
☐ f Other

73. What is <u>your</u> age?

- ☐ 0 Under 18
- ☐ 1 18 to 24
- ☐ 2 25 to 34
- ☐ 3 35 to 44
- ☐ 4 45 to 54
- ☐ 5 55 to 64
- ☐ 6 65 to 74
- ☐ 7 75 or older

74. Are you male or female?

- ☐ 1 Male
- ☐ 2 Female

75. What is the highest grade or level of school that you have completed?

- ☐ 1 8th grade or less
- ☐ 2 Some high school, but did not graduate
- ☐ 3 High school graduate or GED
- ☐ 4 Some college or 2-year degree
- ☐ 5 4-year college graduate
- ☐ 6 More than 4-year college degree

76. How are you related to the child?

- ☐ 1 Mother or father
- ☐ 2 Grandparent
- ☐ 3 Aunt or uncle
- ☐ 4 Older brother or sister
- ☐ 5 Other relative
- ☐ 6 Legal guardian
- ☐ 7 Someone else

Now we would like to ask a few more questions about the services your child's health plan provides.

77. In the last 6 months, did you and your child's doctor or other health provider talk about specific things you could do to prevent illness in your child?

- ☐ 1 Yes
- ☐ 2 No
- ☐ 3 My child did not have a visit with a doctor or other health provider in the last 6 months → ***Go to Question 82***

78. In the last 6 months, did you and your child's doctor or other health provider talk about starting or stopping a prescription medication for your child?

- ☐ 1 Yes
- ☐ 2 No → ***If No, Go to Question 82***

79. Did you and a doctor or other health provider talk about the reasons you might want your child to take a medicine?

- ☐ 1 Yes
- ☐ 2 No

80. Did you and a doctor or other health provider talk about the reasons you might <u>not</u> want your child to take a medicine?

- ☐ 1 Yes
- ☐ 2 No

81. When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?

- ☐ 1 Yes
- ☐ 2 No

82. Do you feel that the medical care your child received in the last 6 months has improved your child's health?

- ☐ 1 Yes
- ☐ 2 No

83. In the last 6 months, how many times have you changed your child's personal doctor or nurse?

- ☐ 1 1 time
- ☐ 2 2 times
- ☐ 3 3 or more times
- ☐ 4 I have not changed my child's personal doctor or nurse in the last 6 months

Please continue on back →

84. In the last 6 months, when you and your child had to travel to see your child's personal doctor or nurse in person, about how long did it take, on average, to get to your child's personal doctor or nurse's office?

- ☐ 1 Less than 30 minutes
- ☐ 2 Between 30 minutes and 1 hour
- ☐ 3 More than 1 hour
- ☐ 4 I don't know
- ☐ 5 My child and I did not see my child's personal doctor or nurse in person in the last 6 months

85. For health care, when you and your child travel to see your child's personal doctor or nurse in person, how far do you and your child have to travel to visit your child's personal doctor or nurse?

- ☐ 1 10 miles or less
- ☐ 2 More than 10 miles
- ☐ 3 I don't know

86. In the last 6 months, how often was it easy to get phone or video appointments for your child with a health provider?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always
- ☐ 5 I did not try to make any phone or video appointments for my child in the last 6 months

87. In the last 6 months, how often was it easy to get the care your child needed by phone or video?

- ☐ 1 Never
- ☐ 2 Sometimes
- ☐ 3 Usually
- ☐ 4 Always
- ☐ 5 I did not try to get care for my child by phone or video in the last 6 months

Thank You

Please return the completed survey in the postage-paid envelope to:

Center for the Study of Services
PO Box 3416
Hopkins, MN 55343

Please do not include any other correspondence.